

10/02/10

INS. CASE OWNER:

CC 4 / AXA160 13818

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

C0393375

6A061441

LEXUS RX400

PARKING DRIVE & TO DRIVE 1

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SJC 3583 E



INSRS:

WSP:

Tel:

Liability:

RMKS:

Autolition
(Ubi)

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

26/07/16

SJC 3583 E. X: SJC 7945 P - X

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

After call ltr to Of:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

26/7/16 called OS. Reported on liability.

Went to speak with officer. Don't want

us to settle the claim.

27/7/16 called OS. not pick up.

OS called back. Inform about the claim.

OS agreed to let us survey vehicle. He

will email us with photos.

RECEIVED 18 MAY 2010

RECEIVED 15 NOV 2017

* MERIMEN AND TP INVOKE DIFF BY DOI.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

S\$ 1,716.51

(3 days) Reduction: 21 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with: HOSHI

Email ☐ Call ☐

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost:

0/451

S\$ 1836.67

No Development

Loss of Rental (LOR):

S\$

(3 days)

WP report

Loss of Use (LOU):

S\$

240.00 (\$80 x 3 days)

Loss of Income (LOI):

S\$

(\$ x 3 days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$

1) Claim status: Normal/Reject/Private Settle

Medical:

S\$

2) Report Format:

Disbursement:

S\$

(e.g. Tow/ Independent)

3) Survey fee: \$350 - \$250 = \$100

Legal Cost

S\$

Total:

S\$

2,076.67

Global Sum S\$:

Email ☐ Call ☐

FINAL PAYMENT

Date/Time:

Confirm with: HOSHI

Payee 1:

S\$

2,076.67

Name 1:

AUTOLITION INDUSTRIAL PR. ID

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
(18/11/18)

(08/11/13) ref

ASS. REC. BY *me/ul*REF: *AXA*

ASSIGNMENT

From

Date: *5/12/2016*

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SJC 3583E

at Workshop m/s

Autolution

of

Insured.

Policy No.

Claims No.

Sum Insured

Excess:

(Client's Record)

Make of Veh:

Wam - owner nothing

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt.

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lum Sum:

-

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SJC 3583E

Yr Regn:

*2 OF*Type: *M.Gar* / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or *(A)*

Make:

NISSAN passage

cc

2488

Colour

Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

174604

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

*JN1TAA431Z 0100389*Gen. Cond: *Good* / Fair / Poor / BurntSteering: *In order* / Jammed / Leaked / Burnt orBrake: *In order* / Jammed / Leaked / Burnt orModi: *Nil* / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

215/65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal:

6

mm

Rear

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A.

20/7/16

D.O.I.

5/12/16

Survey held at

Des. of Damages: *Frt* / Rear / O/S / N/S / U/C / Rooftop or*Rear - N/S*

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

days

PIP: \$1,716.51 (RBD: \$635.01 21%)

*Ref**check item \$300.00**Rel \$500.00. 234.*

Date/Time: File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + RS \$

) Photos

) Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$))

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC4/AXA16013818/za3		
8 SHENTON WAY #27-01 SINGAPORE 068811		Date : 26-07-2016		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKK 7945P	Veh. Inspected	SJC 3583E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/07/2016	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	22/07/2016	Inspection Date		
Survey held at	AUTOLUTION INDUSTRIAL PTE LTD 19 UBI ROAD 4 SINGAPORE 408623			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

...CLAIM SUBFOLDER...(New Assignment)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jul 2016		26 Jul 2016 10:22 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	YOON, PENG KWAN, NRIC: S2561083J, Tel: +6596915197								
Main Claimant:	NG TIAN CHOK, NRIC: S1683681H								
Vehicle Reg. No.:	SJC3583E	Date of Loss:	22/07/2016 06:00 - :59						
Claim Type:	TP / C0393375	Policy/Cover Note No.:	GA061441 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKK7945P	Policy No. (Claimant):							
		Excess:	S\$0.00						
Repairer:	Autolution Industrial Pte Ltd (Ubi) 19 Ubi Road 4, 408623 Ubi - Tel:								
Handling Insurer:	AXA Insurance Singapore Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Flossie Ang - 6880 4823]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 04/08/2016]								
Driver/Custodian (Insured):	YOON, PENG KWAN (), NRIC: S2561083J, Tel: +6596915197								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AXA_SG (26/07/2016): New TP Assignment - C0393375/GA061441									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

26/7/2016 @ 10:45am
Husni
vehicle not in

MA118080126 / Autokolon Industrial Pte Ltd - Ubi
ENTRY DATE & TIME 22/07/2016 09:44

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/07/2016 09:44
Date Of Accident	22/07/2016 06:30
Exact Location Of Accident	SLIP ROAD FROM PASIR RIS DR 8 TO PASIR RIS DR 1
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJC3583E
Insured/Policyholder	
Name Of Registered Owner	NG TIAN CHOK
NRIC No	S1683681H
Email Address	tianchok@singnet.com.sg
Mobile Phone No	(LOCAL) +65-96361536
Alternative Phone No	Home-67885488
Vehicle Particulars	
Manufacturer	NISSAN
Model	PRESAGE-2.5 HIGHWAY STAR (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	No
If No, Please state action to be taken	Third Party
Vehicle Category	Private Car
Insurance Company	
Name of Insurance Company	AIG Asia Pacific Insurance Pte. Ltd.
Type Of Coverage	Comprehensive
Fleet Policy	No
Policy Number	2100328764-03000
Cover Note Number	14/02/2016 - 13/02/2017
Driver	
Name of Driver	NG TIAN CHOK
NRIC No	S1683681H
Date Of Birth	24/04/1965
Occupation	Indoor
Date Of Driving Pass	16/08/2001
Driving Experience	14 Years And 11 Months
Gender	Male
Mobile Number	(Local) +65-96361536
Fax Number	
Contact Number	Home-67885488
Email Address	tianchok@singnet.com.sg

Sketch Plan Pg.1

SKETCH PLAN

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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

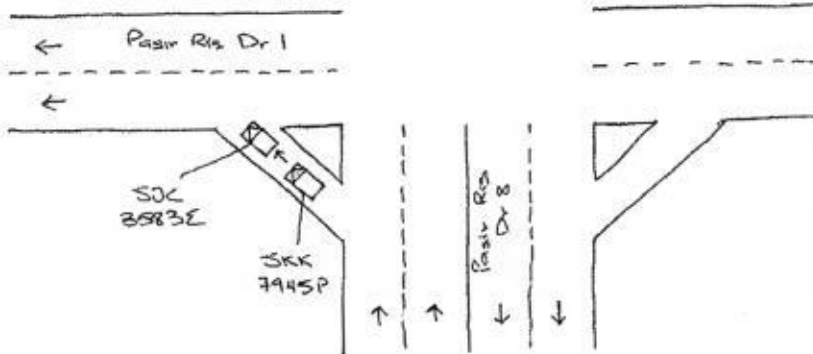
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

AUTOLUTION INDUSTRIAL PTE LTD
19 UBI ROAD 4
SINGAPORE 408623
TEL: 6490 8666 FAX: 6846 7483
Witnessed by Reporting Centre Personnel

Sketch Plan



SINGAPORE ACCIDENT STATEMENT

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ACCIDENT STATEMENT

Date Of Report	23/07/2016 10:37
Date Of Accident	22/07/2016 06:30
Exact Location Of Accident	PASIR RIS DR 8 TO DR 1.
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKK7945P
Insured/Policyholder	
Name Of Registered Owner	YOON PENG KWAN
NRIC No	S2561083J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96915197
Alternative Phone No	Office-96915197

Vehicle Particulars

Manufacturer	LEXUS
Model	RX400
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	No
If No, Please state action to be taken	Reporting Only
Vehicle Category	Private Car

Insurance Company

Name of Insurance Company	AXA Insurance Singapore Pte Ltd
Type Of Coverage	Comprehensive
Fleet Policy	No
Policy Number	GA061441
Cover Note Number	

Driver

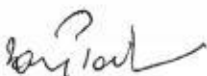
Name of Driver	YOON PENG KWAN
NRIC No	S2561083J
Date Of Birth	05/04/1958
Occupation	Indoor
Date Of Driving Pass	03/01/1992
Driving Experience	24 Years And 6 Months
Gender	Male
Mobile Number	(Local) +65-96915197
Fax Number	
Contact Number	Office-96915197
Email Address	NOEMAIL

Accident Sketch Plan Pg.1

SKETCH PLAN

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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
(collectively the "Purposes")
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.



Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan

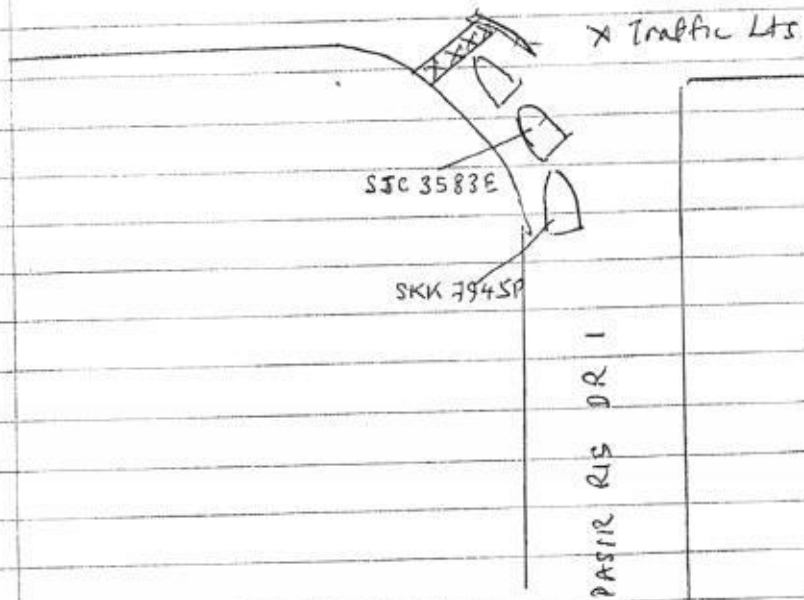
REFER TO ATTACHED

Accident Sketch Plan Pg.1

No. ACCIDENT REPORT FROM OWNER SKK 7945 P

Date: 23/7/16

PASIR RIS DR 1



Signature





redefining / insurance

YOON PENG KWAN
147 SEAGULL WALK
SINGAPORE 496685

AXA Insurance Singapore Pte Ltd
☎ 1800 880 4888 (Within Singapore)
(65) 6880 4888 (International)
☎ (65) 6880 4740
✉ customer.care@axa.com.sg
www.axa.com.sg

Renewal

date
04/09/2015

your servicing distributor
PROGRESSIVE (S) PTE LTD / 00277

your servicing distributor contact
62828232

Policy Schedule

Your SmartDrive Comprehensive Private APW

Your policy snapshot

Policyholder name
Cover
Period of Insurance

YOON PENG KWAN
Comprehensive
from 15/09/2015 to 14/09/2016 (both dates inclusive)

Policy number
FIN / NRIC

VA1 / GA061441
S2561083J

Premium breakdown

Gross Premium after 50% NCD
7% GST
Final Premium

SGD 1,251.41
SGD 87.59
SGD 1,339.00

(refer to Policy Wording for full terms and conditions)

Your benefits highlights

SmartDrive Comprehensive Private APW Benefits

- Loss or Damage
- Medical and dental expenses up to \$500 per person for you or your authorised driver and a passenger
- Personal accident benefit of up to \$30,000 for you and your named drivers
- Legal Liability
- 24/7 Towing & Transportation in Singapore or Overseas
- Windscreen Replacement with Excess OR Repair your windscreen at your preferred location and get \$50 cash reward with no excess
- Loss of Personal Effects in Singapore up to \$3,000
- Daily Transport Allowance of \$50 for a maximum of 5 days
- Guaranteed Repairs for twelve (12) Months

Vehicle details

Make & Model of Vehicle
Vehicle registration number
Body type
Seating capacity (excl driver)
Off-Peak car

LEXUS RX400H
SKK7945P
SUV
4
No

Year of manufacture
Type of Use
Engine capacity (c.c.)
Engine number
Chassis number

2007
Private use
3311
3MZ0473476
JTJHW31U302021107

Insured's Estimated Market Value
Limitation to use
Finance Loan Company

Market Value at the time of Loss (including accessories and spare parts)
As per Certificate of Insurance
Nil

Excess applicable (refer to Policy Wording for other applicable Excesses)

Basic Own Damage Excess
Windscreen Excess

SGD 0.00
SGD 100.00

Drivers details

AXA Insurance Singapore Pte Ltd (M2-0009922-2)
8 Shenton Way, #27-01, AXA Tower,
Singapore 068811
Customer Care Department, #B1-01

AUTOLUTION INDUSTRIAL PTE. LTD.

ESTIMATE : ACCIDENT/BODY REPAIRS

REFERENCE : INS/IC/HOS/0393/16
DATE : 25-JUL-2016

AUTOLUTION INDUSTRIAL PTE LTD
19 UBI ROAD 4
SINGAPORE 408623
TEL: 6490 9066 FAX: 6846 7483

AXA INSURANCE S'PORE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
S(068811)
TEL : 68804741
FAX : 68804838
ATTN: MOTOR CLAIM MANAGER VALENCIA

Kindly confirm liability status & arrange for survey. Thank You.

OWNER'S NAME : MR NG TIAN CHOK
ADDRESS : BLK 491D TAMPINES ST 45
#05-236
S(523491)
TELEPHONE NO : 67885488/96361536

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : YOUR INSURED: SKK7945P
VEHICLE NO : SJC3583E
MODEL CODE : TDBARSBUB1EWA-----
MODEL/YEAR : PRESAGE 2.5 A/T HIGHWAY STAR
ENGINE NO : QR25543227A
CHASSIS NO : JN1TAAU31Z0100389
MILEAGE : 166752 KM
DATE IN : 25/07/2016
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : HOSNI
ACCIDENT DATE : 22/07/2016

not Authorized
5/12/16
take photo before party
3 day.

96450084 (huani @ lanchang. com)

AUTOLUTION INDUSTRIAL PTE. LTD.

500.+
450.+
55.+
=
1,005.00*

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SJC3583E

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR RECOMM
1	ZZ/001	RENEW REAR BUMPER & REPAIR REAR END PANEL	550.00	✓
2	ZZ/002	S/PAINT REAR BUMPER & REAR END PANEL	600.00	✓
3	ZZ/003	R/I REVERSE SENSOR & RENEW IF DAMAGED	55.00	✓
TOTAL LABOUR CHARGES			1205.00	

12.+
19.9+
19.9+
=
51.80*

51.8x
80.%
41.44*

831.+
=
831.00*

831.x
70.%
581.70*

40.5+
84.+
57.7+
41.2+
=
223.40*

223.4x
80.%
178.72*

1,005.+
41.44+
581.7+
178.72+
=
1,806.86*

1,806.86x
95.%
1,716.52*

Link Auto Consultant
the Repairer of the I
• To resurvey before/after
• To display damaged part
• Parts prices are subject
• Third party survey is on
• No illegal modification(s)
• Supplementary item(s) n
• Subject to final approval
Acknowledged by Repairer
Signature:
Date:

AUTOLUTION INDUSTRIAL PTE. LTD

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SJC3583E

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
		NETT	LIST	S/NETT	
1 SUNDRIES	NPN			100.00	X NO
2 REVERSE SENSOR	SENSOR			200.00	X NO
3 REAR BUMPER CLIPS X 10	01553-09611	12.00			
4 REAR BUMPER LH CORNER BRACKET	85245-CN000	19.90			
5 REAR BUMPER LH SIDE BRACKET	85246-CN000	19.90			
6 REAR BUMPER FASCIA	85022-CN70J	831.00			
SUB TOTAL		51.80	831.00	300.00	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)		10.36	249.30	0.00	
GRAND TOTAL		41.44	581.70	300.00	
OVERALL TOTAL		923.14			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

(A)

REAR - EMBLEM (MISSION) NETT 40.50 ✓NEC
 REAR - EMBLEM (PRESAGE) NETT 84.00 ✓NEC
 REAR - EMBLEM (2.5) NETT 51.70 ✓NEC
 REAR - EMBLEM (ARMY STAR) NETT 41.20 ✓NEC.

AUTOLUTION INDUSTRIAL PTE. LTD.

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SJC3583E

TOTAL LABOUR CHARGES	1205.00
TOTAL SPARE PARTS CHARGES	923.14
GRAND TOTAL	2128.14 *

7306.86

* All charges do not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 22 March, 2018 9:35 AM
To: Muhammad Hosni Bin Mubarak / AUTOLUTION UBI; Asher Sng (LKKAUTO)
Cc: CS A Team; Hsiao Tong (LKKAUTO); Vivian Lau (LKKAUTO); Admin A; Marcus Chua (LKKAUTO)
Subject: RE: Accident Involving SJC3583E and SKK7945P (AXA) on 22.07.2016 *** LKK REF: CC4/AXA16013818/za3

Dear Hosni,

Please be informed that Zayyer was no longer in service with M/s LKK Auto Consultants Pte Ltd.

This case will re-assign to Asher.

By copy to Asher,

Kindly assist. Our ref: CC4/AXA16013818/Uea3s2 - 1.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Hosni Bin Mubarak / AUTOLUTION UBI [mailto:hosni@tanchong.com]
Sent: Thursday, 22 March, 2018 9:23 AM
To: Zayyer (LKKAUTO) <zayyer@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Marcus Chua (LKKAUTO) <MarcusChua@lkkauto.com>
Subject: Re: Accident Involving SJC3583E and SKK7945P (AXA) on 22.07.2016 *** LKK REF: CC4/AXA16013818/za3

Hi,

Could anyone assist on this case? No payment from AXA. No DV from your end. Please assist. Thank you.

Regards

On Sat, Jul 1, 2017 at 12:07 PM, Muhammad Hosni Bin Mubarak / AUTOLUTION UBI <hosni@tanchong.com> wrote:

Hi Zayyer,

Please find repair invoice attached. Kindly arrange someone to collect the repair invoice from us. Thank you.

Regards

Any news? Please assist. Thank you.

Regards

On Wed, Jan 18, 2017 at 1:54 PM, Muhammad Hosni Bin Mubarak / AUTOLUTION UBI <hosni@tanchong.com> wrote:

Hi Zayyer,

Still no reply from you.

Regards

On Tue, Dec 27, 2016 at 9:27 AM, Muhammad Hosni Bin Mubarak / AUTOLUTION UBI <hosni@tanchong.com> wrote:

Hi Zayyer,

No reply from you till date.

Regards

Phone: 6841 2409, email: zayyer@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Hosni Bin Mubarak / AUTOLUTION UBI [mailto:hosni@tanchong.com]

Sent: Friday, 9 December, 2016 10:34 AM

To: CS A Team <cs-a@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident Involving SJC3583E and SKK7945P (AXA) on 22.07.2016 *** LKK REF: CC4/AXA16013818/za3

Hi Zayyer,

Please may I know the outcome of this claim. Thank you.

Regards

On Thu, Dec 8, 2016 at 5:01 PM, Muhammad Hosni Bin Mubarak / AUTOLUTION UBI <hosni@tanchong.com> wrote:

Hi,

Please get back to me the outcome of this claim by tomorrow. Owner is chasing. Thank you.

Regards

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayer@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Hosni Bin Mubarak / AUTOLUTION UBI [mailto:hosni@tanchong.com]
Sent: Wednesday, 23 November, 2016 4:28 PM

To: Zayer (LKKAuto) <zayer@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>;
Admin A <admin-a@lkkauto.com>
Subject: Re: Accident Involving SJC3583E and SKK7945P (AXA) on 22.07.2016 *** LKK REF:
CC4/AXA16013818/za3

Hi Zayer,

Please let me know the liability outcome by this week. Thank you.

Regards

On Thu, Aug 4, 2016 at 11:36 AM, Zayer (LKKAuto) <zayer@lkkauto.com> wrote:

Dear Hosni,

Thank you for the email and noted below.

WITHOUT PREJUDICE

Dear Mr Hosni,

We refer to the below email.

We would like to withdraw below our email liability as our insured had strongly disputed on the liability although he rear ended your client.

Our insured mentioned that your client had suddenly jammed brake no reason and resulted. Our insured said he is only agreeable to settle at 50% of liability.

We are now following up the matter and revert back to you. Thanks.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayer@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zayer (LKKAuto)

Sent: Wednesday, 27 July, 2016 5:30 PM

To: Muhammad Hosni Bin Mubarak / AUTOLUTION UBI <hosni@tanchong.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving SJC3583E and SKK7945P (AXA) on 22.07.2016 *** LKK REF: CC4/AXA16013818/za3

WITHOUT PREJUDICE

Dear Hosni,

Refer to the above matter.

We refer to the above matter.

Kindly note that for liability, claim negotiation and settlement, please contact Zayyer at 6841 2409.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, kindly arrange appointment for TP survey.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

—
Md Hosni Bin Mubarak

Service Advisor

Autolution Industrial Pte Ltd

19 Ubi Rd 4

S408623

Tel: +65 6490 9666 DID: +65 6490 9673 Fax: +65 6846 7483

Hp: +65 9645 0084 Email: hosni@tanchong.com

Website: www.tanchong.com www.nissan.com.sg

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19 Ubi Rd 4

S408623

Tel: +65 6490 9666 DID: +65 6703 8691 Fax: +65 6846 7483

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Website: www.tanchong.com www.nissan.com.sg

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Md Hosni Bin Mubarak

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Website: www.tanchong.com www.nissan.com.sg

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Md Hosni Bin Mubarak

Service Advisor

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Autolution Industrial Pte Ltd

19 Ubi Rd 4

S408623

Tel: +65 6490 9666 DID: +65 6703 8691 Fax: +65 6846 7483

Hp: +65 9645 0084 Email: hosni@tanchong.com

Website: www.tanchong.com www.nissan.com.sg

Print Sent Message

This mail is associated with :

*SJC3583E (C0393375)

[SKK7945P]

TP

NG TIAN CHOK

Jul 22 2016 6:00AM

[YOON, PENG KWAN]

Autolution Industrial Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 22/03/2018 10:44 AM.
To stacey.ng@axa.com.sg
CC AXA_SG; ashersng@lkkauto.com; vicalpeh@lkkauto.com
Subject Re: File Review / : Fw: C0393375MC/FA ***LKK REF: CC4/AXA16013818/za3

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **AUTOLUTION INDUSTRIAL PTE LTD**" at **\$ 2,076.67 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs w/GST	\$ 2,468.34	\$ 1,836.67
2. Loss of Use (3days x \$80)	\$ 240.00	\$ 240.00 (3days x \$80)
Total	\$ 2,708.34	\$ 2,076.67

For your approval in merimen please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA_SG

To: LKK_HQ; zayyer@lkkauto.com

CC: AXA_SG; chewht@lkkauto.com; vivianlau@lkkauto.com; admin-a@lkkauto.com

Sent On: 22/08/2017 05:09 PM

Subject: File Review / : Fw: C0393375MC/FA ***LKK REF: CC4/AXA16013818/za3

Claim Documents

*SJC3583E (C0393375)
[SKK7945P]
TP
NG TIAN CHOK
Jul 22 2016 6:00AM
[YOON, PENG KWAN]
Autolution Industrial Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Edit
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/12/16 19:54	Adjuster Immediate Advice	1	Load HTM
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	26/07/16 10:00	EMAIL_ABS	1	Load PDF
2	26/07/16 10:00	ESTIMATE & SJC3583E TP GIA_ABS	1	Load PDF
3	26/07/16 10:00	SKK7945P INS GIA_ABS	1	Load PDF
4	26/07/16 10:23	Certificate Schedule	1	Load PDF
5	26/07/16 10:23	Certificate of Insurance	1	Load PDF
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/07/16 10:01	LETTER TO OI	1	Load PDF
2	06/12/16 19:50	LKK SURVEY PHOTO	1	Load PDF
3	07/12/16 16:07	TP ESTIMATE - MARKED	1	Load PDF
4	21/05/18 09:17	AUTHORISATION TO ACT	1	Load PDF
5	21/05/18 09:17	DISCHARGE VOUCHER	1	Load PDF
6	21/05/18 09:17	LOD	1	Load PDF
7	21/05/18 09:17	WORKSHOP INVOICE	1	Load PDF
8	21/05/18 09:26	INVOICE NO DATED 21.11.2017	1	Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKK7945P (Insd veh)	Model:	NISSAN PRESAGE 2.5 HIGHWAY
	SJC3583E (TP veh)		STAR (A)
Date of Accident:	22/07/2016		

Global Sum Settlement	:	[] Yes	[X] No	
Repair Estimate	:	\$		2,468.34
Final Repair Cost	:	\$		1,836.67
Loss of Use	:	\$		240.00
Rental (if any)	:	\$		3.00 days at \$80.00 per day
LTA / GIA Search Fee	:	\$		days
Others:	:	\$		
	:	\$		
Final Settlement Sum	:	\$		2,076.67

Is Third Party Workshop GIA Registered?	[X]	YES	[]	NO	(Kindly indicate below)
A) For Non GIA Registered Workshop : Agreed Liability _____ (%)					
B) For GIA Registered Workshop : BOLA Applicable: Yes/ No BOLA Scenario No: <u>27</u>					
BOLA Liability: <u>100</u> (%) Assessed Liability (*): _____ (%)					
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	Autolution Industrial Pte Ltd	: \$	2,076.67
2)		: \$	

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

21 May
2018

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA16013818/UEA3S2-1
Date: 21/05/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd Policy No: GA061441
Claimant Vehicle No: SJC3583E Insured Vehicle No: SKK7945P
Date of Loss: 22/07/2016 Nature of Claim: TP Claim No: C0393375

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJC3583E Engine No: QR25543227A
Make & Model: NISSAN PRESAGE, 2.5 HIGHWAY STAR (A) Chassis No: JN1TAAU31Z0100389
Reg. Date: 14/02/2008 (Man. Year: 2008) Odometer: 174604 km
Colour: Grey
Engine Capacity: 2488 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/65R16 Rear Tyre Size: 215/65R16
Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,101.86	761.77	340.09	30.87
Miscellaneous Items	0.00	0.00	0.00	
Total Labour	1,205.00	954.75	250.25	20.77
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,306.86	1,716.52	590.34	25.59
+ GST 7.00/7.00% (S\$)	161.48	120.16	41.32	25.59
Nett Amount (S\$)	2,468.34	1,836.68	631.66	25.59
+ Loss of Use (3.0 x S\$80.00/day) (S\$)		240.00		
Nett Liability (S\$)		2,076.68		

INSPECTION

Date of Assignment: 26/07/2016
Date Inspected: 05/12/2016 Inspected At: Autolution Industrial Pte Ltd (Ubi)
19 Ubi Road 4
Singapore 408623
Estimated Period of Repair: 3.0 days

Adjuster: MARCUS CHUA

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printprt&caseid=490403&extid=201888&CFID=34147817&CFTOKEN=

5/21/2018

Adjuster Report

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$300.00 NETT)

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 May 2018)
Parts:	M1-MPV	NISSAN PRESAGE 2.5 HIGHWAY STAR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJC3583E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER FASCIA (CONSISTENT)	Dented / Deformed	831.00 FL	*831.00 FL
2	10		*REAR BUMPER CLIPS (CONSISTENT)	Necessary	12.00 FN	*12.00 FN
3	1		*REAR BUMPER LH CORNER BRACKET (CONSISTENT)	Necessary	19.90 FN	*19.90 FN
4	1		*REAR BUMPER LH SIDE BRACKET (CONSISTENT)	Necessary	19.90 FN	*19.90 FN
5	1		*SUNDRIES (CONSISTENT)	Not Necessary	100.00 FS	*- FS
6	1		*REVERSE SENSOR (CONSISTENT)	Not Necessary	200.00 FS	*- FS
7	1		*REAR - EMBLEM (NISSAN) (CONSISTENT)	Necessary	40.50 FN	*40.50 FN
8	1		*REAR - EMBLEM (PRESAGE) (CONSISTENT)	Necessary	84.00 FN	*84.00 FN
9	1		*REAR - EMBLEM (2.5) (CONSISTENT)	Necessary	57.70 FN	*57.70 FN
10	1		*REAR - EMBLEM (HIGHWAY STAR) (CONSISTENT)	Necessary	41.20 FN	*41.20 FN

F=Franchise part, S=SpcNett, L=ListItemDisc, N=NettItemDisc.

Sub Total (S\$)	1,406.20	1,106.20
- List Item Discount on L Items 30.00/30.00% (S\$)	249.30	249.30
- Nett Item Discount on N Items 20.00/20.00% (S\$)	55.04	55.04
- Add. Disc. on L,N Items 0.00/5.00% (S\$)	0.00	40.09
Total Parts (S\$)	1,101.86	761.77

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	RENEW REAR BUMPER & REPAIR REAR END PANEL.	New	550.00	500.00
2	S/PAINT REAR BUMPER & REAR END PANEL.	New	600.00	450.00
3	R/I REVERSE SENSOR & RENEW IF DAMAGED.	New	55.00	55.00
Gross Labour Cost (\$\$)			1,205.00	1,005.00
- 0.00/5.00% Labour Discount (\$\$)			0.00	50.25
Gross Labour after Discount (\$\$)			1,205.00	954.75

Report was unsubmitted during this print-out.

< END OF ESTIMATES >