

12/04/08

INS. CASE OWNER

Narsiah

CC3 / AIG18005342 / R1453

LKK

IDAC

Surveyor:

RASUL

DOI:

20/03/18

Date / Time:

20/03/18

Registered in Merimen:

22/03/18

Pre-assign / CCU / FTE

ASSIGNMENT



Insured Vehicle No.

SKV 5215

Claim No.

360059897056

Name of Insured

NATALIE NGUS

Policy No.

210047938 -01

Insured Tel No.

HP: 9757 9071

Make / Model

RENAULT CAPTUR FLAMME EDITION

Excess Sec II :SS

D.O.A : 15/03/18

Place of Accident

TOA BAYAN RISE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT YES / NO : TP GIA REPORT YES / NO

Insured Liability: % Final ? Yes / No

SHD 3060R



INSRS:

WSP:

Tel:

Liability:

RMKS:

COBE (Layang)



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OI

After call 1st to OI: 20/03/18 - vic

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA/GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

02/05/18

TR REPORTED OFFER. ALL DONE IN ORDER

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

SS

1270.48

3 days/Reduction:

49 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

4

100

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost: (w/loss)

SS

1,569.41

If NO or B 28, Ass. Lia:

(OI REPAIR-EMBED TO)

Loss of Rental (LOR):

SS

645.50 (5.5 days) X 117.00

Loss of Use (LOU):

SS

275.00 X 33 days

Loss of Income (LOI):

SS

— (5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA-Search

SS

7.49

Medical:

SS

—

Disbursement:

SS

—

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4520.00

Total:

SS

2,285.40

Global Sum SS:

2,280.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2,280.00

Name 1:

COMPOROBINGRO ENGINEERING FOR LOD

Payee 2: (Strike if N.A.)

SS

—

Name 2:

—

Payee 3: (Strike if N.A.)

SS

—

Name 3:

—

RECEIVED 03 MAY 2018

RECEIVED 03 MAY 2018






## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18005342/R1hs3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 22-03-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKV 521S	Veh. Inspected	SHD 3060R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	22/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	15/03/2018	Inspection Date	20/03/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Team: ARC Repair TP(CLSO)1

**JOB CARD** Sales Order:

JC NO. 305125757

STOMER		REGN NO	MILEAGE
COMFORT TRANSPORTATION PTE LTD		SHD3060R	
7010045		MAKE	FUEL
383 SIN MING DRIVE		HYUNDAI	E.....1/2.....F
Singapore SINGAPORE 575717		MODEL	DATE/TIME IN
65508755		I-40	16.03.2018 16:30
(R) (C)		YR OF MANU	TARGET DATE
(P)		09.06.2016	
COUNT CARD NO.		CHASSIS CODE	COMPLETION DATE/TIME
		RMLB41UMGU091347	

Accident Date: 15.03.2018  
NATURE: 3P 15.03.2018

### JOB DESCRIPTION

S/NO	LABOR CODE	DESCRIPTION
------	------------	-------------

ALG - taxi Rear damage  
LICK/

CHECKED &amp; PASSED OUT BY:

### SERVICE ADVISOR

CUSTOMER'S SIGNATURE \_\_\_\_\_

Acknowledgement Slip

Exit Pass

Q. SHD3060R LARRY

Vehicle No.: SHD3060R

e of Service Advisor

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Name of Service Advisor

Date \_\_\_\_\_

+ returned to Service Reception upon collection

To be kept by Security Guard

AlG

DATE 16/3/2018 15:04

DDA: 15.03.18

DDA: 15.03.18

Larry NG

Rash  
HP 90010068  
3 days  
P/P  
20/03/18 @ 155  
Reg by print

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305125757

Date : 21. Mar. 2018

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508909  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : RASUL

Vehicle Reg No. : SHD3060R

Date of Accident : 15.03.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SKV521S

2. The finalized amount shall be:

(a) Spare Parts after List discount \$730.48

(b) Labour Charges \$540.00

Total for Part-By-Part Repair Cost \$1,270.48

(c) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: \_\_\_\_\_

Final Lumpsum Repair cost \_\_\_\_\_

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Signature : \_\_\_\_\_

Name : Larry Ng

Name : \_\_\_\_\_

Tel : 6214 8316

Date : \_\_\_\_\_

Fax : 6546 8156

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE

Date: 21.03.2018

Time: 14:54:39

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305125757  
REGN NO : SHD3060R  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 09.06.2016  
DATE/TIME IN : 16.03.2018 16:30  
ACCIDENT DATE : 15.03.2018

## JOB / PARTS DESCRIPTION

## QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001	04-01-0103-0579-G	I40VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0002	04-01-0103-0738-G	I40VC COVER-RR BUMPER LWR	1	225.00	20.00	180.00
0003	04-01-0103-1150-A	I40VC PROTECTOR MAT	1	50.00		50.00
0004	04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60

SUB-TOTAL : 730.48

## JOB NATURE

0000 L	PANEL BEATING	300.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	180.00
0002 L	REMOVE/REFIX REVERSE SENSOR	60.00

SUB-TOTAL : 540.00

TOTAL : 1,270.48

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

## Vic (LKKAuto)

---

**From:** Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>  
**Sent:** Wednesday, 2 May, 2018 3:49 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** Re: Your Ref: T0318/SHD3060R/CL(st)\_ACCIDENT INVOLVING VEHICLES SKV 521S (OI) AND SHD 3060R (TP) ON 15/03/2018 LKK REF CC3/AIG18005342/R1hb3  
**Attachments:** img-502155349.pdf

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at **\$2,250** for property damage. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

The duly completed discharge voucher is enclosed for your attention. Please arrange to let us have your payment made in favor of ComfortDelGro Engineering Pte Ltd within the next seven (7) days.

Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax:  
6214 1843

---

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>  
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>  
Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>  
Date: 02/05/2018 03:24 PM  
Subject: Your Ref: T0318/SHD3060R/CL(st)\_ACCIDENT INVOLVING VEHICLES SKV 521S (OI) AND SHD 3060R (TP) ON 15/03/2018 LKK REF CC3/AIG18005342/R1hb3

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Your Ref: T0318/SHD3060R/CL(st)

Without Prejudice

Dear Cecilia,

ACCIDENT INVOLVING VEHICLES SKV 521S (OI) AND SHD 3060R (TP) ON 15/03/2018

We refer to the subject matter.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we offer of global sum **\$2,250.00** (all in).

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present*



*matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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[attachment "DV.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Our Ref : T 0318 / SHD3060R /CL(st)  
Your Ref: \_\_\_\_\_  
Date : 18-Apr-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Building**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD3060R YOUR INSURED SKV 521S**  
**AND OTHER ON 15.03.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD3060R** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SKV 521S** we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,359.41
2	6 days Loss of Rental @ \$ 117.00 per day	\$ 702.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
<b>Sub Total :</b>		<b>\$ 2,068.90</b>

#### HIRER'S CLAIM

7	6 days Loss of Income @ \$ 80.00 per days	\$ 480.00
<b>Total Claims :</b>		<b>\$ 2,548.90</b>

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.  
b) LTA search slip/s of : SKV 521S  
c) GIA / Police report/s of : SHD3060R  
d) Letter of authority from owner / hirer / operator  
( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 8755

www.cdge.com.sg

Company Registration No: 199900099H

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Yishun  
501 Yishun Industrial Park A  
Singapore 768732



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

26 MARCH 2018

**NATALIE AGUS  
700 LORONG 1 TOA PAYOH  
#28-07 TRELLIS TOWER  
SINGAPORE 319773**

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC3/AIG18005342/R1hs3**

**YOUR REF : SKV 521S**

**ACCIDENT INVOLVING SKV 521S AND SHD 3060R ALONG TOA PAYOH RISE ON  
15.03.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHD 3060R against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SHD 3060R. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@ikkauto.com](mailto:vicalpeh@ikkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

c.c. [georgeof2006@hotmail.com](mailto:georgeof2006@hotmail.com)  
(Email)

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 26 March, 2018 3:38 PM  
**To:** georgeof2006@hotmail.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SKV 521S\_ACCIDENT INVOLVING SKV 521S AND SHD 3060R ALONG TOA PAYOH RISE ON 15.03.2018



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

26 MARCH 2018

**NATALIE AGUS**  
**700 LORONG 1 TOA PAYOH**  
**#28-07 TRELLIS TOWER**  
**SINGAPORE 319773**

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC3/AIG18005342/R1hs3**

**YOUR REF : SKV 521S**

**ACCIDENT INVOLVING SKV 521S AND SHD 3060R ALONG TOA PAYOH RISE ON 15.03.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHD 3060R against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SHD 3060R. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONG

i 40 SHD3060R , SKV521S

ON 15-Mar-18 16:00

TOA PAYOH RISE(TWDS THOMSON) X SIDE RD(CALDECOTT MRT STN)

I / We

BOOK WING LEUNG

(Hirer) NRIC No.: S2583007E

and/or

(Relief) NRIC No.:

Taxi Number

SHD3060R

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

16-Mar-2018

Name of Hirer

BOOK WING LEUNG

Hirer NRIC

S2583007E

Signature :



Address

123 HOUGANG AVENUE 1 #10-1420  
530123

Contact No.

96199037

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,250.00 (Global Sum – all in) for vehicle no. SHD 3060R that was damaged pursuant to the accident which occurred on 15/03/2018 (date) along TOA PAYOH RISE (location) involving vehicle no/s SKV 521S. This is pursuant to the inspection conducted on 20/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHD 3060R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 3060R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

02 MAY 2018

Dated this \_\_\_\_\_



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY. CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD3060R

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
09.06.2016

CHASSIS CODE  
KMHLB41UMGU091347

INV. NO/DATE  
91365672 31.03.2018

JOB NO.  
305125757

ODOMETER READING

DATE/TIME IN  
16.03.2018 16:30

Description : 3P 15.03.2018

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0579	I40VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0002	04-01-0103-0738	I40VC COVER-RR BUMPER LWR	1	225.00	20.00	180.00
0003	04-01-0103-1150	I40VC PROTECTOR MAT	1	50.00	0.00	50.00
0004	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60
SUB-TOTAL				:		730.48

### JOB NATURE

0001	L	PANEL BEATING	300.00		300.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	180.00		180.00
0003	L	REMOVE/REFIX REVERSE SENSOR	60.00		60.00
SUB-TOTAL				:	540.00

1. WE WILL TAKE ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER INCIDENTS RELATING TO CUSTOMERS' AND VEHICLES' AND SPARES AND ACCESSORIES OWNED THERE.

2. CUSTOMERS SHALL REPORT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL NOTIFY THE COMPANY OF ANY DELIVERY ANY NOTICED IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST ON PAYMENT MONTHLY WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT. E.G. AFTER 15 DAYS FROM THE PAYMENT, FOR THE PERIOD OF DEFECT.

4. PLEASE PAYABLE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY PROBLEMS OR DISAPPROVALS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS PAID AND PROCEED WITH COLLECTION.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 379701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91365672	1,359.41	

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91365672	1,359.41	

Our Ref: CT18030509

Date: 02 April 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	15/03/2018 @ 16:00 hrs
ALONG	TOA PAYOH RISE(TWDS THOMSON) X SIDE RD (CALDECOTT MRT STN)
INVOLVING	SKV521S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3060R** (the "Taxi"). The Taxi was hired to **BOOK WING LEUNG IC NO S2583007E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
16/3	SHD3060R	211771	279	0100	1240
16/3/18	Accident	211771	279	1630	---
21/3/18	Repair	211771	279	---	1330
/3					
/3					
/3					
/3					

DATE	NAME OF DRIVER
21/3	
22/3	
23/3	
24/3	
25/3	

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKV5215	15 Mar 2018 / 16:00:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SUN 3060R

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Mar 2018 <a href="#">Edit Reg</a>		20 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,270.48</b> <a href="#">Edit Estimates</a>	<b>S\$1,270.48</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>NATALIE AGUS</b> , ID: S9175283B									
Main Claimant: <b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R									
Vehicle Reg. No.:	<b>SHD3060R</b>	Date of Loss:	15/03/2018 16:00 - :59 [21 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 3600598970SG</b>	Policy/Cover Note No.:	2100477389 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SKV521S</b>	Policy No. (Claimant):	D-15072701MFSH						
		Excess:							
Repairer: <b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>MdNoor, Norsiah</b> ] Norsiah.MdNoor@aig.com									
Claimant's Insurer: <b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 03/04/2018]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHD3060R (3600598970SG)  
 [SKV521S]  
 TP  
 COMFORT TRANSPORTATION PTE LTD  
 Mar 15 2018 4:00PM  
 [NATALIE AGUS]  
 ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print	
1	(Draft)		Third Party Express Settlement – Payment Breakdown											1		Edit			
Assessment Reports															1 per page		<input checked="" type="checkbox"/>		
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail		Print	
1	23/03/18 15:44		Accident Statement From: SC - Reg. No: SKV521S, Claimant: NATALIE AGUS											1		Load HTM			
Photos/Images															3 per page		<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print	
1	26/03/18 15:05		Odometer Reading											1		Load JPG		<input checked="" type="checkbox"/>	
2	26/03/18 15:05		Chassis Number											1		Load JPG		<input checked="" type="checkbox"/>	
3	26/03/18 15:05		General View											1		Load JPG		<input checked="" type="checkbox"/>	
4	26/03/18 15:05		General View											1		Load JPG		<input checked="" type="checkbox"/>	
5	26/03/18 15:05		General View											1		Load JPG		<input checked="" type="checkbox"/>	
6	26/03/18 15:05		General View											1		Load JPG		<input checked="" type="checkbox"/>	
7	26/03/18 15:05		General View											1		Load JPG		<input checked="" type="checkbox"/>	
8	26/03/18 15:05		General View											1		Load JPG		<input checked="" type="checkbox"/>	
9	26/03/18 15:05		General View											1		Load JPG		<input checked="" type="checkbox"/>	
10	26/03/18 15:05		General View											1		Load JPG		<input checked="" type="checkbox"/>	
11	26/03/18 15:05		General View											1		Load JPG		<input checked="" type="checkbox"/>	
12	26/03/18 15:05		General View											1		Load JPG		<input checked="" type="checkbox"/>	
13	26/03/18 15:05		General View											1		Load JPG		<input checked="" type="checkbox"/>	
14	26/03/18 15:05		General View											1		Load JPG		<input checked="" type="checkbox"/>	
15	26/03/18 15:05		General View											1		Load JPG		<input checked="" type="checkbox"/>	
16	26/03/18 15:05		General View											1		Load JPG		<input checked="" type="checkbox"/>	
17	26/03/18 15:05		General View											1		Load JPG		<input checked="" type="checkbox"/>	
18	26/03/18 15:05		General View											1		Load JPG		<input checked="" type="checkbox"/>	
19	26/03/18 15:05		General View											1		Load JPG		<input checked="" type="checkbox"/>	
20	13/04/18 10:43		Reinspection Photo											1		Load JPG		<input checked="" type="checkbox"/>	
21	13/04/18 10:43		Reinspection Photo											1		Load JPG		<input checked="" type="checkbox"/>	
22	13/04/18 10:43		Reinspection Photo											1		Load JPG		<input checked="" type="checkbox"/>	
Documentation															1 per page		<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print	
1	22/03/18 10:10		TP GIA REPORT											1		Load PDF			
2	22/03/18 10:10		TP ESTIMATE- MARKED											1		Load PDF			
3	26/03/18 15:48		EMAIL TO OI											1		Load PDF			
4	26/03/18 15:48		LETTER TO OI											1		Load PDF			
5	26/03/18 16:58		EMAIL TO AIG											1		Load PDF			
6	08/05/18 08:32		WORKSHOP INVOICE											1		Load PDF			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		
7	08/05/18 08:32	<b>AUTHORISATION TO ACT FORM</b>		Thumbnail Print
8	08/05/18 08:32	<b>Release Voucher</b>		Load PDF
9	08/05/18 08:32	<b>RENTAL RECEIPT</b>		Load PDF
10	08/05/18 08:32	<b>LTA SEARCH</b>		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKV521S (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI F/L
	SHD3060R (TP veh)		ABS AIRBAG 4DR (A)
Date of Accident:	15/03/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No	
Repair Estimate	:	\$		2,655.29
Final Repair Cost	:	\$		2,250.00
Loss of Use	:	\$		5.50 days at \$50.00 per day
Rental (if any)	:	\$		5.50 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		2,250.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> [ X ] YES <input type="checkbox"/> [ ] NO (Kindly indicate below)				
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ (%)		
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: _____		
		_____ 27 _____		
BOLA Liability: _____ 100 _____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,250.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

08 May  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18005342/R1HB3Q2

Date: 08/05/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100477389  
**Claimant Vehicle No :** SHD3060R **Insured Vehicle No :** SKV521S  
 Date of Loss: 15/03/2018 Nature of Claim: TP Claim No: 3600598970SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHD3060R**  
 Make & Model: HYUNDAI I40, 1.7 D CRDI F/L ABS AIRBAG 4DR (A) Engine No: D4FDGU650745  
 Reg. Date: 09/06/2016 (Man. Year: 2016) Chassis No: KMHLB41UMGU091347  
 Colour: Blue Odometer: 211801 km  
 Engine Capacity: 1685 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
 Front Left Side: West Lake 5 mm Rear Left Side: West Lake 5 mm  
 Front Right Side: West Lake 5 mm Rear Right Side: West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,711.58	730.48	981.10	57.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	770.00	540.00	230.00	29.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,481.58</b>	<b>1,270.48</b>	<b>1,211.10</b>	<b>48.80</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>173.71</b>	<b>88.93</b>	<b>84.78</b>	<b>48.81</b>
<b>Nett Amount (S\$)</b>	<b>2,655.29</b>	<b>1,359.41</b>	<b>1,295.88</b>	<b>48.80</b>
<b>+ Loss of Use (5.5 x S\$50.00/day) (S\$)</b>		275.00		
<b>+ Car Rental (5.5 x S\$117.00/day) (S\$)</b>		643.50		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>2,285.40</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,250.00</b>		

### INSPECTION

Date of Assignment: 20/03/2018  
 Date Inspected: 20/03/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 3.0 days

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**Adjuster:** MOHD RASUL

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	603.60 FL	*603.60 FL
2	1		*REAR BUMPER REINFORCEMENT	Not Necessary	504.35 FL	*- FL
3	2		*REAR BUMPER REINFORCEMENT BRACKET (LH/RH)	Not Necessary	360.00 FL	*- FL
4	1		*REAR BUMPER SIDE BRACKET	Not Necessary	49.00 FL	*- FL
5	1		*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
6	1		*REAR BUMPER SPONGE	Not Necessary	143.40 FL	*- FL
7	1		*REAR BUMPER UNDER COVER	Scratched	225.00 FL	*225.00 FL
8	1		*REAR BUMPER REVERSE SENSOR	Serviceable	135.70 FS	*- FS
9	1		*REAR BUMPER RUBBER MAT	Necessary	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	2,093.05	900.60
- List Item Discount on L Items 20.00/20.00% (\$\$)	381.47	170.12

Total Parts (\$\$)	1,711.58	730.48
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Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	300.00
2	SPRAY PAINTING CHARGE	New	250.00	180.00
3	WIRING CHARGE	New	50.00	0.00
4	R/REFIX REVERSE SENSOR	New	120.00	60.00
Gross Labour Cost (S\$)			770.00	540.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >