

15/03/2018

INS. CASE OWNER:

Bernie

CC3 / AIG18005341

R1h23

LKK:

IDAC:

Surveyor:

RASUL

DOI:

20/03/18

Date / Time:

20/03/18

Registered in Merimen:

22/03/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SGA 44K

Claim No. : 56613322354

Name of Insured : CHENG HAI KWAN

Policy No. : 2100469805

Insured Tel No. : HP: 9757 2101

Make / Model : LEXUS NX200T-2.0 (M)

Excess Sec II : \$5 D.O.A : 15/03/18

Place of Accident : PIE TWDS SIM AVENUE

Is driver the owner? YES / NO : Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. : (V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SND 4036E

INSRS:  
WSP: COGE (Loyers)  
Tel :  
Liability :  
RMKS:INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:

Date / Time		STAGE	DATE / PIC
26/01/18 (vic)	SND 4036E - X ; SGA 44K - X	Non-Reporting 1st:	
09/04/18 @ 9:10AM	CALL OI. UNKNOWN OPERATING. PLUS FOLLOWUP. CONCLUDING VERSIONS. SEND LETTER TO OI. CALL BACK WORK.	Non-Reporting 1st (2nd):	
	PINKLETED BY PAX	Non-Reporting 1st (Final):	
4/4/18	CALL OI. OI MENTIONED TP OUT INO HIS IQHE OF NO EVIDENCE. OI CLAIMING AGAINST TP INFORM TP CLAIM OI QUOTE NEW LIVES.	Notification 1st (if non-pickup):	
16/04/18	ORIGINAL TP LOO IN. BUKE TO TP TO REQUEST FOR VIDEO TP NO VIDEO FOOTAGE.	Call OI: 0410119-91	
23/05/19	SEND 3rd OFFER TO TP. TP ACCEPTED OFFER. ALL BODS IN ORDER. TO CLOSE.	After call 1st to OI: 09/04/18 - VIC	
		Documentation Check List:	Handler
		Notification 1st (if non-pickup)	
		After call 1st to OI	
		Authorisation To Act	
		Release Voucher	
		Final Repair Bill	
		Car Rental Invoice	
		Towing Invoice	
		LTA / GIA :	
		Medical Bill	
		PIR	
		Mandate/Reject Instruction	
		LOD	
		Payment Breakdown Form	
		Post-Repair Photos	
		Others	

<b>PRELIMINARY ADVICE</b>		Date/Time:	Sent By:	Confirm by:
<b>FINALIZATION</b>		Date/Time:	Confirm with:	Confirm by:
Repair Cost:	L6	\$5 1,550.00	4 days) Reduction:	35 %
<b>FINAL SETTLEMENT</b>		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 50	(Agreed / Assessed) BOLA S/N No.:	NIL	
Repair Cost:	\$5 829.25	COMPUTING VERSIONS		
Loss of Rental (LOD):	\$5 147.30	(3 days) x 49.15		
Loss of Use (LOU):	\$5 75.00	(50 x 3 days)		
Loss of Income (LOI):	\$5 -	(5 x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search:	\$5 7.49			
Medical:	\$5 -			
Disbursement:	\$5 -	(e.g. Tow/Independent)		
Legal Cost:	\$5 -			
Total:	\$2,110.74	\$5 1,059.12	Global Sum \$5:	1,050.00
<b>FINAL PAYMENT</b>		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$5 1,050.00	Name 1:	COMPUTING VERSIONS	
Payee 2: (Strike if N.A.)	\$5 -	Name 2:		
Payee 3: (Strike if N.A.)	\$5 -	Name 3:		

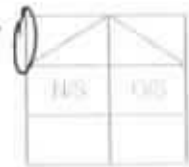
Rahul

100

3821R

Vehicle No. 1

Make	Date
Estimated Cost	
OD / TP / WS / TP RES / OD RES / CVA / INV / MV	
Category (Vehicle / Tr)	
Model / Year	
Color	
Engine	
Trans	
Insured	
Policy No.	
Claim No.	
Sum Insured	Excess
Client's Receipt	
Make of Vehicle	
Policy Condition	
<p>Remark: The veh had commenced its repair at the time of inspection.</p>	
BSR or Market Value	
BSR Accident Report	Consistent? Yes or No
GIA / PH Seen	Consistent? Yes or No
Est. Repair	4 days Res: Yes or No
Unit Cost	10 % Val: Yes or No
CA / REV / REP / 24 HRS	
Date	Person Contacted
Date / Time	Action / Instruction



CHIN	SHD 40365	2012 263	
Type	4 Car / 4 Cycle / Bus / Van / Lorry	Vehicle No.	
Track / Trailer			
Make	Hyundai Sonata 2.0	1991	
Color	BLUE	Record / Std / NI / NA	
Sp/Reading	966112	Force / Insured / Std / NI / NA	
Eng/Type			
CHIN	KMHET 41 UMCA 820802		
Gen. Cond.	Good / Fair / Poor / Brnd		
Steering	Normal / Jammed / Leaked / Brnd		
Brake	Normal / Jammed / Leaked / Brnd		
Mark	PA / SRin / STD ARin		
Tyre Size	215/60R16		
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / QHTSU / PUL / SUMI / TOYO / YOKO	MAXXIS		
Front		Rear	
R/Bol	5 mm	R/Bol	5 mm
L/Bol	5 mm	L/Bol	5 mm
D/OA	15/03/18	D/OA	20/03/18
Current hold at	CONFORT BELGRU		
Des. of Damages	Frt / Rear / O/S / N/S / U/C / Rooftop		
	N/S FR		
The U/C / Chassis frame / Body Structure, affected due to collision			

Hg \$1,350.00  
CRTO: \$ 8,38.88 / 65%

Vehicle / Air Pollut	<input type="checkbox"/> Prel. Report	Days Of Repair	
U	<input type="checkbox"/> Final Report	Resurvey No. of Trip	
Cost / Cost of Insurance		Long Term	
		Resurvey	
Report Form			
Usage Sheet / LIT			

Add Fee	<input type="checkbox"/> 15
	<input type="checkbox"/> 15
	<input type="checkbox"/> 15
	<input type="checkbox"/> 15




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/AIG18005341/R1hs3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120			Date : 22-03-2018	
			Code : AIG	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SGA 44K	Veh. Inspected	SHD 4036E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	22/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	15/03/2018	Inspection Date	20/03/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Team: ARC Repair TP(CLS0)1

JOB CARD Sales Order:

JC NO: 305126327

CUSTOMER	COMFORT TRANSPORTATION PTE LTD	REGN NO	SHD4036E	MILEAGE
IR/MS	7010045	MAKE	HYUNDAI	FUEL
CUSTOMER NO	383 SIN MING DRIVE	MODEL	SONATA	DATE/TIME IN
ADDRESS	Singapore SINGAPORE 575717	YR OF MANU	02.02.2012	TARGET DATE
EL. (R)	65508755	CHASSIS CODE	RMHE141VMBA820802	COMPLETION DATE/TIME
(P)	(O)			
DISCOUNT CARD NO.				

## JOB DESCRIPTION

Accident Date: 15.03.2018  
NATURE: 3P 15.03.2018

S/NO	LABOR CODE	DESCRIPTION
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CHECKED &amp; PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

knowledge Slip

Exit Pass

me:  
No.: SHD4036E CHIANG @  
hicle No.:

Vehicle No.: SHD4036E

me of Service Advisor

Signature/Date

Name of Service Advisor

Date

be returned to Service Reception upon collection

To be kept by Security Guard

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHD 4036E

DATE 19/3/2018 14:59

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Headlamp (LH)			\$ 797.90
	Front Fender (LH)			\$ 593.00
	Front Fender Shield (LH)			\$ 86.00
	Front Fender Retainer			\$ 9.20
			1400.10	
	SUB TOTAL			\$ 1,486.10
	LESS 20%			\$ 297.22
	DISCOUNTED TOTAL		1120.08	\$ 1,188.88
	Frt Fender Advertisement Logo (LH)			\$ 100.00
			100.00	
				\$ 100.00
	Labour Charge			
	Panel Beating			\$ 500.00
	Spray Painting Charge- Fender/Bumper			\$ 500.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
			720.00	
	TOTAL LABOUR			\$ 1,100.00
	ESTIMATE TOTAL			\$ 2,388.88
			4 days	1940.00
			43	4/5 1550.00
			20/03/18 @ 1200	
			Reg after serv	

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305126327  
Date : 20/03/18

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive, Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK Fax :  
Attn : RASUL  
Vehicle Reg No. : SHD4036E 15/03/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SGA44K

2. The finalized amount shall be:

- (a) Spare Parts after List discount  
(b) Labour Charges

**Total for Part-By-Part Repair Cost**

- (c.) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less;  
**Final Lumpsum Repair cost**

\$1,550.00

3. Estimated normal period for repairs: 4 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :  
Name : CHIANG  
Tel : 62148314  
Fax : 65468156

Signature :  
Name : LKK  
Date : 09/04/18.

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

TRANSMISSION VERIFICATION REPORT

TIME : 08/04/2018 22:03  
NAME :  
FAX : 67414108  
TEL :  
SER.# : E69899L3N245962

DATE, TIME	08/04 22:03
FAX NO./NAME	65468156
DURATION	00:00:15
PAGE(S)	01
RESULT	OK
MODE	STANDARD
	ECM

Our Ref : T 0318 / SHD4036E /CL(st)  
Your Ref: \_\_\_\_\_  
Date : 11-Apr-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD4036E YOUR INSURED SGA 44K**  
**AND OTHER \_\_\_\_\_ ON 15.03.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD4036E which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SGA 44K we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,658.50
2	3 days Loss of Rental @ \$ 98.25 per day	\$ 294.75
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
<b>Sub Total :</b>		<b>\$ 1,960.74</b>

#### HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
<b>Total Claims :</b>		<b>\$ 2,200.74</b>

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.  
b) LTA search slip/s of : SGA 44K  
c) GIA / Police report/s of : SHD4036E  
d) Letter of authority from owner / hirer / operator  
( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199501001V

Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 602286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 APRIL 2018

**CHENG HAI KWAN  
BLOCK 436 FAJAR ROAD  
#07-382  
SINGAPORE 670436**

Dear Sir/Madam,

**OUR REF : CC3/AIG18005341/R1hb3  
YOUR REF : SGA 44K  
ACCIDENT INVOLVING SGA 44K AND SHD 4036E ALONG PIE TOWARDS SIMS  
AVENUE ON 15.03.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHD 4036E against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SHD 4036E. As such, liability may not be on your favour. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@ikkauto.com](mailto:vicalpeh@ikkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****SONATA SHD4036E , SGA44K  
PIE TWDS KPE, SIMS AVE EXIT****ON 15-Mar-18 15:15**

I / We

**LIM BAH SOON**(Hirer) NRIC No.: **S0516340D**

and/or

(Relief) NRIC No.:

Taxi Number

**SHD4036E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**15-Mar-2018**

Name of Hirer

**LIM BAH SOON**

Hirer NRIC

**S0516340D**

Signature :



Address

**302 HOUGANG AVENUE 5 #04-451  
530302**

Contact No.

**97888683**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,050.00** (Global Sum – all in) for vehicle no. **SHD 4036E** that was damaged pursuant to the accident which occurred on **15/03/2018** (date) along **PIE TOWARDS SIMS AVENUE** (location) involving vehicle no/s **SGA 44K**. This is pursuant to the inspection conducted on **20/03/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 4036E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 4036E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27/05/2019

  
Signed by appointed surveyor

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

  
AILEEN TAN  
Manager, Claims  
Signed by "the workshop" (with chop)  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
58 LOYANG DRIVE  
SINGAPORE 508989

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD4036E

MAKE  
HYUNDAI

MODEL  
SONATA

DATE OF REG  
02.02.2012

CHASSIS CODE  
KMHKT41VMB820802

INV. NO/DATE  
91365654 31.03.2018

JOB NO.  
305126327

ODOMETER READING

JOB TYPE

Description : 3P 15.03.2018

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.	1,550.00
Add GST @ 7.000 %	108.50
<b>Total Invoice amount.</b>	<b>1,658.50</b>

Issued by : KATHIRINTAN 02.04.2018 16:39:39  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO LIABILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AT CUSTOMER'S OWNERS' RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN, WITHIN 7 DAYS FROM SUCH DELIVERY, ANY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN DEFENSE OF ANY AMOUNT DUE AND PAYABLE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE IN PERIOD OF DEFAULT.

4. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18030473

Date: 03 April 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      15/03/2018    @   15:15 hrs  
ALONG                                PIE TWDS KPE, SIMS AVE EXIT  
INVOLVING                         SGA44K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4036E** (the "Taxi"). The Taxi was hired to **LIM BAH SOON IC NO S0516340D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILE
						FROM	TO			
15/3/18	B.S Lim	9	6	489	2	223	750	1730		
15/3/18	T.L. Lee	9	6	506	2	170	1900	0530		
16/3/18	B.S Lim	9	6	516	5	103	720	1725		
16/3/18	Wong	9	6	544	2	<del>1000</del> 78	1735	6418		
17/3/18	B.S Lim	9	6	568	4	242	810	1725		
17/3/18	T.L. Lee	9	6	578	4	100	1940	0515		
18/3/18	B.S Lim	9	6	603	0	246	730	1730		
19/3/18	B.S Lim	9	6	611	2	86	705	950		
19/03/18	?					246036E	1000			
20/03/18	Accident	Repair					-	1500		

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SGA44K	15 Mar 2018 / 15:15:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SUO 4036 E



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Mar 2018 <a href="#">Edit Reg</a>		20 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,550.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,550.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>CHENG HAI KWAN</b> , ID: S1552101E								
Main Claimant:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	<b>SHD4036E</b>	Date of Loss:	15/03/2018 15:00 - :59 [73 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 5666133223SG</b>	Policy/Cover Note No.:	2100469805 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SGA44K</b>	Policy No. (Claimant):	D-18088936MFSH						
		Excess:							
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Tan, Bennie-WZ</b> - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 03/04/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHD4036E (5666133223SG)  
[SGA44K]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Mar 15 2018 3:00PM  
[CHENG HAI KWAN]  
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit					
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	23/03/18 11:07	Accident Statement From:OD - Reg. No: SGA44K, Claimant: CHENG HAI KWAN												1	Load HTM					
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	09/04/18 10:17	Odometer Reading												1	Load JPG	<input checked="" type="checkbox"/>				
2	09/04/18 10:17	Chassis Number												1	Load JPG	<input checked="" type="checkbox"/>				
3	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
4	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
5	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
6	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
7	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
8	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
9	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
10	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
11	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
12	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
13	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
14	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
15	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
16	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
17	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
18	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
19	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
20	09/04/18 10:17	General View												1	Load JPG	<input checked="" type="checkbox"/>				
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	22/03/18 10:07	TP GIA REPORT												1	Load PDF					
2	22/03/18 10:07	TP ESTIMATE- MARKED												1	Load PDF					
3	09/04/18 09:08	LETTER TO OI												1	Load PDF					
4	12/06/19 09:24	WORKSHOP INVOICE												1	Load PDF					
5	12/06/19 09:24	AUTHORISATION TO ACT FORM												1	Load PDF					
6	12/06/19 09:24	Release Voucher												1	Load PDF					
7	12/06/19 09:24	RENTAL RECEIPT												1	Load PDF					
8	12/06/19 09:24	RENTAL MILEAGE												1	Load PDF					
9	12/06/19 09:24	LTA SEARCH												1	Load PDF					

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SGA44K (Insd veh)	Model:	HYUNDAI SONATA NF 2.0 CRDI AT ABS 2WD 4DR TURBO (A)
	SHD4036E (TP veh)		
Date of Accident:	15/03/2018		

Global Sum Settlement	:	[ X ]	Yes	[ ]	No
Repair Estimate	:	\$	2,556.10		
Final Repair Cost	:	\$	1,050.00		
Loss of Use	:	\$		3.00 days at \$50.00 per day	
Rental (if any)	:	\$		3 days	
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$	1,050.00		
<b>Is Third Party Workshop GIA Registered?</b> [ X ] YES [ ] NO (Kindly indicate below)					
<b>A) For <u>Non GIA Registered Workshop</u>:</b>		Agreed Liability _____(%)			
<b>B) For <u>GIA Registered Workshop</u>:</b>		BOLA Applicable: <del>Yes</del> / No BOLA Scenario No: _____			
BOLA Liability: _____50_____(%)		Assessed Liability (*): _____(%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,050.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

12 Jun  
2019

Date \_\_\_\_\_

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18005341/R1HB3Q2

Date: 12/06/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100469805

Claimant Vehicle No : SHD4036E

Insured Vehicle No : SGA44K

Date of Loss: 15/03/2018

Nature of Claim:

TP

Claim No: 5666133223SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD4036E

Make &amp; Model: HYUNDAI SONATA NF, 2.0 CRDI AT ABS 2WD 4DR TURBO (A)

Engine No: D4EAC199080

Reg. Date: 02/02/2012 (Man. Year: 2011)

Chassis No: KMHET41VMCA820802

Colour: Blue

Odometer: 966112 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size:

215/60 R16

Front Left Side: Maxxis 5 mm

Rear Left Side:

Maxxis 5 mm

Front Right Side: Maxxis 5 mm

Rear Right Side:

Maxxis 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,288.88	1,220.08	68.80	5.34
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,100.00	720.00	380.00	34.55
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>2,388.88</b>	<b>1,940.08</b>	<b>448.80</b>	<b>18.79</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,550.00</b>		
(S\$)	2,388.88	1,550.00	838.88	35.12
<b>+ GST 7.00/7.00% (S\$)</b>	167.22	108.50	58.72	35.12
<b>Nett Amount (S\$)</b>	<b>2,556.10</b>	<b>1,658.50</b>	<b>897.60</b>	<b>35.12</b>
<b>+ Loss of Use (3.0 x S\$50.00/day) (S\$)</b>		150.00		
<b>+ Car Rental (3.0 x S\$98.25/day) (S\$)</b>		294.75		
(S\$)		2,103.25		
<b>Liabe Amount (50.00%) (S\$)</b>		<b>1,051.63</b>		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>1,059.12</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,050.00</b>		

INSPECTION

Date of Assignment: 20/03/2018  
Date Inspected: 20/03/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 4.0 days

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**Adjuster:** MOHD RASUL

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*HEADLAMP (LH)	Cracked	797.90 FL	*797.90 FL
2	1		*FRONT FENDER (LH)	Buckled	593.00 FL	*593.00 FL
3	1		*FRONT FENDER SHIELD (LH)	Not Necessary	86.00 FL	*- FL
4	1		*FRONT FENDER RETAINER	Necessary	9.20 FL	*9.20 FL
5	1		*FRT FENDER ADVERTISEMENT LOGO (LH)	Necessary	100.00 FS	*100.00 FS
					<b>Sub Total (\$\$)</b>	<b>1,586.10 1,500.10</b>
					<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>297.22 280.02</b>
					<b>Total Parts (\$\$)</b>	<b>1,288.88 1,220.08</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	500.00	300.00
2	SPRAY PAINTING CHARGE-FENDER /BUMPER	New	500.00	360.00
3	WIRING CHARGE	New	50.00	30.00
4	TUFF KOTE	New	50.00	30.00
Gross Labour Cost (S\$)			1,100.00	720.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >