

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 27 May, 2019 10:50 AM
To: Tan, Bennie-WZ
Cc: Admin A; Vic (LKKAUTO); Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: AIG Ref: 5666133223SG-003 CDGE Ref: T0318/SHD4036E/AT > > Acc on 15.03.2018 invlg SHD4036E & SGA44K [AIG] LKK REF CC3/AIG18005341/R1hb3

Dear Bennie,

We refer to your below email.

In view of conflicting versions and no evidence available by both parties, we may proceed to settle TP claim on a 50/50 basis.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan, Bennie-WZ [mailto:Bennie-WZ.Tan@aig.com]
Sent: Thursday, 2 May, 2019 11:40 AM
To: Aileen Tan Lee Noi
Cc: Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO); Vic (LKKAUTO)
Subject: RE: AIG Ref: 5666133223SG-003 CDGE Ref: T0318/SHD4036E/AT >> Acc on 15.03.2018 invlg SHD4036E & SGA44K [AIG]

WITHOUT PREJUDICE

(SAVE AS TO COSTS)

Hi Aileen

Thank you for your response.

We will look into matter and get back.

By copy LKK team: Please review and let us have your response.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Aileen Tan Lee Noi [<mailto:aileentan@cdge.com.sg>]
Sent: Tuesday, April 30, 2019 8:05 AM
To: Tan, Bennie-WZ
Cc: Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO); Vic (LKKAUTO)
Subject: [EXTERNAL] AIG Ref: 5666133223SG-003 CDGE Ref: T0318/SHD4036E/AT >> Acc on 15.03.2018 invlg SHD4036E & SGA44K [AIG]
Importance: High

This message is from an external sender; be cautious with links and attachments.

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Mr Bennie Tan
M/s AIG Asia Pacific Insurance Pte Ltd

Your email dated 29 April 2019 refers.

Our first email to LKK was dated 18 April 2018. We followed up with reminders on 26 February 2019 and 10 April 2019. To-date, we are still waiting for LKK's response.

Please arrange to let us have LKK's early reply with offer to wrap up this long outstanding claim. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Monday, 29 April 2019 21:39
To: Aileen Tan Lee Noi
Cc: Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO); Vic (LKKAUTO)
Subject: Our Ref: 5666133223SG-003 || Accident Involving SGA44K / SHD4036E on 15/03/2018

Dear Sir / Mdm

We are the insurer of SGA44K at the material time of the Accident.

We note that you are acting for COMFORT TRANSPORTATION PTE LTD, the owner of SHD4036E, in their claim for Property Damages against the Auto Insurance Policy of our Insured as a result of the above Accident.

The Claim has been outstanding for more than 12 months. If we do not hear from you in writing within the next 10 working day from the date of this email, we shall proceed to close our file.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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