

Thin Thin (LKKAuto)

From: Thin Thin (LKKAuto)
Sent: Friday, 31 August 2018 10:55 AM
To: kenjilee@woodlandstransport.com.sg
Cc: goo@woodlandstransport.com.sg
Subject: RE: LOD WC1525H VS WC1495K DOA 14 03 1 8 *** LKK REF: CC4/ASM18005333/ua3
Attachments: OI Sketch Plan.pdf

"Without Prejudice"

Dear Sir / Madam,

ACCIDENT ON 14/03/2018 INVOLVING VEHICLES WC 1525H AND WC 1495K

We refer to above matter.

Our insured has reiterated that the accident was caused due to the negligence of your client.

Our insured reported that his vehicle was stationary position and your client's vehicle while making left turn, side swipe to our insured vehicle.

Under such a circumstances, we have our Principal instruction to deny liability, unless you have concrete evidence to prove otherwise.

Yours faithfully,

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>
Sent: Thursday, 23 August 2018 5:38 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: goo@woodlandstransport.com.sg
Subject: RE: LOD WC1525H VS WC1495K DOA 14 03 1 8 *** LKK REF: CC4/ASM18005333/ua3

Dear Thin Thin,

Please revert with offer.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department



Woodlands Transport Service Pte Ltd

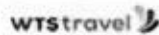
8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

www.woodlandstransport.com.sg

Group of Companies:



CASHBOX

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Friday, 17 August 2018 11:01 AM

To: 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>

Cc: 'goo@woodlandstransport.com.sg' <goo@woodlandstransport.com.sg>

Subject: RE: LOD WC1525H VS WC1495K DOA 14 03 18 *** LKK REF: CC4/ASM18005333/ua3

Dear Thin Thin,

Appreciate if you can update us on this case.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department



Woodlands Transport Service Pte Ltd

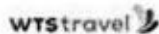
8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

www.woodlandstransport.com.sg

Group of Companies:



CASHBOX

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>
Sent: Thursday, 26 July 2018 2:02 PM
To: 'Thin Thin (LKKAUTO)' <thinthin@lkkauto.com>
Cc: 'goo@woodlandstransport.com.sg' <goo@woodlandstransport.com.sg>
Subject: RE: LOD WC1525H VS WC1495K DOA 14 03 1 8 *** LKK REF: CC4/ASM18005333/ua3

Dear Thin Thin,

Any updates for this case?

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department




Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

www.woodlandstransport.com.sg 

Group of Companies:    

From: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Sent: Monday, 16 July 2018 4:54 PM
To: kenjilee@woodlandstransport.com.sg
Cc: goo@woodlandstransport.com.sg
Subject: RE: LOD WC1525H VS WC1495K DOA 14 03 1 8 *** LKK REF: CC4/ASM18005333/ua3

"Without Prejudice"

Dear Kenji,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence to substantiate either party's version. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / PIR result / evidence in order to seek further instruction from our principal.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Monday, 16 July 2018 3:43 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: goo@woodlandstransport.com.sg

Subject: RE: LOD WC1525H VS WC1495K DOA 14 03 1 8 *** LKK REF: CC4/ASM18005333/ua3

Hi Thin Thin,

Please be informed that we are still pending for your offer of settlement.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department



Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

www.woodlandstransport.com.sg

Group of Companies:

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>
Sent: Tuesday, 22 May 2018 11:12 AM
To: 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>
Cc: 'goo@woodlandstransport.com.sg' <goo@woodlandstransport.com.sg>
Subject: LOD WC1525H VS WC1495K DOA 14 03 1 8 *** LKK REF: CC4/ASM18005333/ua3

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING WC1495K WITH OUR VEHICLE WC1525H ON 14/03/2018

We refer to the above accident and understand that you are the insurer of **WC1495K**.

From our investigation, we are of opinion that the accident arose as a result of your insured's negligent driving.

Our loss in this connection comprises the following:

1.	Cost Of Repair	\$	1,284.00
2.	4 Days Loss Of Use	\$	1,000.00
3.	Search fees	\$	2.00
Total		\$	2,286.00

Please let us know whether you are prepared to admit liability and reimburse our loss in full within the next two weeks on receipt of this letter otherwise we will proceed the matters legally which we will recourse the costs incurred to you.

Please acknowledge receipt of the above letter.

Thank you.

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 22 March 2018 10:28 AM
To: kenjilee@woodlandstransport.com.sg; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg; 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: PRI WC1525H VS WC1495K DOA 14 03 1 8 *** LKK REF: CC4/ASM18005333/ua3

Dear Mr.Chan,

Appointment confirmed for WC1525H on the 23/03/2018 @ 10.30am-11am.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

From: kenjilee@woodlandstransport.com.sg [mailto:kenjilee@woodlandstransport.com.sg]
Sent: Thursday, 22 March 2018 10:24 AM
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>
Cc: goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg; 'Thin Thin (LKKAUTO)' <thinthin@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: PRI WC1525H VS WC1495K DOA 14 03 1 8 *** LKK REF: CC4/ASM18005333/ua3

Dear Mei Kwan,

We refer to the tele-conversation between Mr Chan and your good self.

As instructed by Mr Chan,

please confirm the PRI on the following date and time:-

23/03/18
1030am -11am

Kindly acknowledge.
Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Woodlands Transport Service Pte Ltd
Claims Department
8 Gul Circle Singapore 629564
Tel: 6 559 8954 Fax: 6 898 2394

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 21 March 2018 6:22 PM
To: kenjilee@woodlandstransport.com.sg
Cc: goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: PRI WC1525H VS WC1495K DOA 14 03 1 8 *** LKK REF: CC4/ASM18005333/ua3

Dear Sir / Madam,

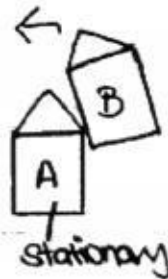
We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

A → WC 1495 K

B → WC 1535 H



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Accident Date & Time : 14 Mar 2018 , 1010 PM
Accident Location : At Fort Rd (Island Plant Penise)
I was stationary at the mentioned location.
Vehicle B tried to turn left, but collided onto
my vehicle instead. The driver of veh B tried to private
settle but couldn't afford the veh cost thus we will be
going via insurance claims.
At the scene, veh B driver admitted to me
that he wound down his window and was talking to somebody
else from the other vehicle. He then turned left without
checking if there are any vehicles.

Please note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey and provide us evidence to support your client's claim.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kenjilee@woodlandstransport.com.sg [mailto:kenjilee@woodlandstransport.com.sg]

Sent: Tuesday, 20 March, 2018 12:31 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg

Subject: PRI WC1525H VS WC1495K DOA 14 03 1 8

Dear Sir

We are instructed by **Woodlands Transport Service Pte Ltd** to notify you of a road traffic accident on **14/03/2018** at about **22:20hrs** at **Marina East (Ford Road)** involving our client's/customer's vehicle registration number **WC1525H** and vehicle registration number **WC1495K** driven by you at the material time.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Please send your surveyor to our premises at **No. 8 Gul Circle, Singapore 629564**.

Please contact **Mr Chan at Tel: 6559 8984** for an appointment to view the vehicle.

For your immediate attention and action, please.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Woodlands Transport Service Pte Ltd
Claims Department
8 Gul Circle Singapore 629564
Tel: 6 559 8954 Fax: 6 898 2394