

11/2018

INS. CASE OWNER:

Natele

CC 4 / III18005329 /

Subs

LKK:

IDAC:

Surveyor:

Sebastian

DOI:

20/02/18

Date / Time:

19/02/18

Registered in Meritmen:

21/02/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SHD 3494E

Claim No. : MCT-171117

Name of Insured : CTPL

Policy No. : MCOMS015

Insured Tel No. : HP:

Make / Model : HYUNDAI I40

Excess Sec II :SS D.O.A : 04/11/17

Place of Accident : SEANGKON ROAD AFTER DESKER ROAD

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : YAP NING TAN

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. : (V/L YES / NO)

Insured Liability : % Final ? Yes / No

SL2 5064P



INSRS: World Auto WSP: (Kranj Loop) Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date / Time

Date / Time	STAGE	DATE / PIC
20/02/18 (new case)	Non-Reporting Itr (1st): Non-Reporting Itr (2nd): Non-Reporting Itr (Final): Notification Itr (if non-pickup): Call OI: After call Itr to OI:	
	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup)	<input type="checkbox"/>
	After call Itr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

SL2 3064P - CC3/KCR17021249/Khwa32 OA: 20/02/18
SHD 3494E - CC3/EG1700629/Khwa32 OA: 20/02/18
- CC3/KCR17021249/Khwa32 OA: 20/02/18
- MS20111003232/HHG OA: 20/02/18

Both vehicle change into same lane

RECEIVED 03 JUL 2018

* The contents of major claims by 17 ATA.

RECEIVED 04 JUN 2018

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	(days) Reduction:	% Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 3/7/18	Confirm with: Daniel	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 50	(Agreed / Assessed) BOLA S/N No. :	PNIL
Repair Cost:	SS 1070.00	SS 535.00	
Loss of Rental (LOR):	SS	(days)	
Loss of Use (LOU):	SS 180	SS 90.00 (5 60 x 3 days)	
Loss of Income (LOI):	SS	(\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>		LOR + LOU <input type="checkbox"/> LOR + LOU <input type="checkbox"/>	[Tick only one]
GIA/LTA Search	SS		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/Independent)	
Legal Cost:	SS		
Total:	SS 625.00	Global Sum SS:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 625.00	Name 1:	WORLD AUTO PTE LTD
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

Global Sum SENT 9/7/18

REF: III

ASSIGNMENT

From: _____ Date: 20/3/18

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLQ3064P

at Workshop m/s: World Auto

of: No. 1 Krnji Loop

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record) *Moving*

Make of Veh: _____

(Policy Condition)

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rport: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: PIP % 3 Val: Yes or No

CA / REV / REP. / 24 HRS *loop*

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLQ3064P Yr Regn: 4/3/17

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Toyota Prius 9 c.c. 1798

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 41115 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDK153F48035C1673

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 175/65R15 Pirelli R: " Yokohama

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front	Rear
R/Bal. 6 mm	R/Bal. 6 mm
L/Bal. 6 mm	L/Bal. 6 mm

D.O.A. 17/3/18 D.O.I. 20/3/18

Survey held at: World Auto

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or *o/s Rear*

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

\$1000+ (Red: \$ 2962.85 / 75%)

Date/Time: File Pass to? : Preli. Report : Final Report

Date/Time: File Return to? _____

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Site Insp: \$ _____

Interview: \$ _____

Tech. Invs: \$ _____

Weekend: \$ _____

Photos: _____

Others: _____

TOTAL: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18005329/Sus3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 21-03-2018	
		Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHD 3474E	Veh. Inspected	SLQ 3064P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	21/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	04/11/2017	Inspection Date	20/03/2018
Survey held at	WORLD AUTO PTE LTD No 1 Kranji Loop, Singapore 739535		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Haicyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL ST #04-05 IOB BUILDING
 049711

Attention : Motor Claim Department
 Contact : 6223 8122

Estimate : ES000007

Date : 17/03/2018
 Vehicle Num. : SLQ 3064P (LCR)
 Make/Model : TOYOTA PRIUS HYBRID 1.8S
 Chassis/Eng# :
 Accident Date : 17/03/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LIST ITEMS :		
1.	1	REAR DOOR - RH <i>R</i>		1,323.80
2.		REAR FENDER RH <i>R</i>		800.00
		List TotalS\$:		2,123.80
		25.00% Discount S\$:		530.95
				1,592.85
		SPECIAL NETT ITEMS :		
1.	1 SET	TRIM CLIP <i>X NN</i>		40.00
		Special Nett Total S\$:		40.00
		LABOUR :		
		TRANSFER DOOR MECHANISM		180.00 <i>X</i>
		TO LABOUR FOR REMOVING R/R BUMPER, R/R FENDER, R/R DOOR OUT TO FACILITATE AND REPLACEMENT OF DAMAGE PARTS.		900.00 <i>400</i>
		TO PUTTY & SPRAY R/R BUMPER, R/R FENDER, R/R DOOR, SIDE SKIRT, WHEEL CAP.		1,250.00 <i>600</i>
		Labour Total S\$:		2,330.00

3 days

E. & O.E. Total S\$: 3,962.85

for WORLD AUTO PTE LTD

*Sebastian -
 20/3/18
 - Part by part repair.
 - Photo Before & After Paint.
 90036121
 Sebastianyong@lkkauto.com*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Shirley Hiew (LKK Auto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 21 March 2018 4:13 PM
To: 'Natalie Lee'
Cc: Admin A; assignments; Thin Thin (LKKAuto); Vivian Lau (LKKAuto); 'Motor Claim - III'
Subject: RE: Re[2]: PRE- INSPECTION

Dear Natalie,

We refer to our tele-conversation a while ago.

As spoken, we act on behalf for both SHD 3474E and SLQ 3064P.

As agreed, we will assign to different handler to handle the claim.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 19 March, 2018 2:08 PM
To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Natalie Lee' <natalie@iii.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Re[2]: PRE- INSPECTION

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Monday, 19 March 2018 1:43 PM
To: Ainee31 <ainee31@worldauto.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: Natalie Lee <natalie@iii.com.sg>
Subject: RE: Re[2]: PRE- INSPECTION

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLQ3064P and let us have your report urgently.

This claim will be handled by Ms Natalie.

*Kindly upload this survey request email to merimen.

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 19 March 2018 1:43 PM
To: Ainee31; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Natalie Lee
Subject: RE: Re[2]: PRE- INSPECTION

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLQ3064P and let us have your report urgently.

This claim will be handled by Ms Natalie.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

2.04pm @ 19/3/18
Person @ Vincent
vehicle in
average on 20/3/18

From: Ainee31 [mailto:aine31@worldauto.com.sg]
Sent: 19 March, 2018 9:40 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re[2]: PRE- INSPECTION

Hi,

- LKK Auto Consultants Pte Ltd

Thanks and Rgds,

World Auto Pte Ltd

Tel HQ: 64513933

Kranji: 63621776

Fax: 64557576

-----Original Message-----

From: "Motor Claim - III" <motorclaim@iii.com.sg>

To: Ainee31 <aine31@worldauto.com.sg>

Date: 19/03/2018 09:10
Subject: RE: PRE- INSPECTION

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Ainee31 [mailto:aine31@worldauto.com.sg]

Sent: 17 March, 2018 2:41 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: PRE- INSPECTION

Dear Sir/Mdm,

We would like to request for a Third Party Motor Claim Survey, details as follow;

Our Vehicle: SLQ3064P

Your Insured: SHD3474E

DOA: 04/11/2017

Our vehicle is currently in the workshop, address as follow;

AINEE

World Auto Pte Ltd

No.1, Kranji Loop

Singapore 739535

Thanks and Rgds,

World Auto Pte Ltd

Tel HQ: 64513933

Kranji: 63621776

Fax: 64557576

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.
Registration No. 198703792-K

Print Received Message

This mail is associated with :

***SLQ3064P (MCT17110127)**
[SHD3474E]
TP
LCRF PTE LTD
Nov 4 2017 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
World Auto Pte Ltd - Kranji

From: India International Insurance Pte Ltd (HQ) (III_SG), sent on 12/06/2018 11:16 AM.
To: LKK_HQ
Subject: Alert - Adj Mandate Approved (\$625.00) - SLQ3064P - Claim Handler: NATALIE LEE

Approved: 625.00.



WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03

HALCYON 2

SINGAPORE 577200

18/05/2018

Your Ref :

Our Ref : TP/1580/2017

JRK

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL ST #04/ #05 IOB BLDG

SINGAPORE 049711

Attn : Motor Claim Dept – Third Party

Dear Sirs,

ACCIDENT INVOLVING VEH.NO. SLO3064P / SHD3474E ON 4/11/2017

Reference is made to the aforesaid matter (on behalf of our client M/S LCRF)

Enclosed herewith are the following documents for your information and necessary actions only :-

a) Our Final Repair Bill

Please assist in our claims of :

Final Bill	\$ 1000.00 (already surveyed & finalised with your surveyor)
GST 7%	\$ 70.00
Loss of Use (\$60 x 3 days)	\$ 180.00
Amount	<u>\$ 1250.00</u>

Kindly let us have your reply and payment as soon as possible.

Thank you for your kind attention and much appreciated assistance.

Yours faithfully,

Motor Claims Discharge Voucher

Insured / Owner : LCRF PL Vehicle No : SLQ 3064 P
Policy No. : 999995174 NRIC : 201624597K
Address : 60 ANSON ROAD #11/01 MAPLETREE ANSON S(077914)
Tel : _____ H/P : _____

I am / We are the registered owners(s) of the above motor vehicle involved in the above captioned accident.

My / Our authorized repairs **WORLD AUTO PTE LTD** of **47 Jalan Pemimpin #01 - 02/03, Halcyon 2 S'pore 577200** Will be forwarding to you all the relevant documents. I / We undertake to pay all the legal costs incurred thereof.

I / We have authorized **WORLD AUTO PTE LTD** to represent me / us in all aspects of my claim against the driver of the other vehicle and you may take full instructions from them.

In the event, I am / We are successful in my / our claim against the other driver who was involved in the above accident. I / We hereby irrevocable instruct and authorize you to deduct from the proceeds recovered your legal costs and incidentals and thereafter to forward the balance to M/S **WORLD AUTO PTE LTD**.

I / We authorize M/S **WORLD AUTO PTE LTD** to sign all discharge voucher / indemnity forms and all necessary documents in connection with and arising out of the above claim.

I / We undertake to indemnify you and keep you indemnified in respect of any claim or action that may rise as a result of your complying with my / our request.

I confirm that I have taken delivery of vehicle registration no. SLQ 3064 P from the requires, M/S **WORLD AUTO PTE LTD** of **47 Jalan Pemimpin #01 - 02/03, Halcyon 2 s'pore 577200** and that all repairs necessary as a result of an accident in which the said vehicle was involves on or about the 4/11/17 have been completed to my satisfaction and that i have no further claims whatsoever against the said repairs in respect hereof.

I hereby assign all monies arising from my claims, due under insurance policy to M/S **WORLD AUTO PTE LTD** of **47 Jalan Pemimpin #01 - 02/03, Halcyon 2 S'pore 577200**.

Kindly effect payment of all monies to M/S **WORLD AUTO PTE LTD** and only payment to them will constitute a good effective discharge of the debt.

Date : 22/3/18

Signature of Insured / Owner : _____



EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT17110127
 Claimant Ref: SLQ3064P

We/I, World Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 535.00 (repair cost), S\$ 90.00 (loss of use/~~rental~~), S\$ --- (search fee), vehicle no. SLQ3064P that was damaged pursuant to the accident which occurred on 04/11/2017 (date) at SERANGOON ROAD (location) involving vehicle no. SHD3474E (insured vehicle). This is pursuant to the inspection conducted on 20/02/2018 (date) at "the workshop".

We/I confirm that we/I are/are authorized by the owner LCRF PTE LTD ("the third party claimant") of vehicle no. SLQ3064P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLQ3064P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 625.00 to World Auto Pte Ltd

Dated this 03 day of 07 2018

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:


 Signed by "the workshop" (with chop)

Stanley Foo
S4491062
47 Jln Remusip
#01-02/03 Halayana SPT200
Sipuran -



WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:




 Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

-

-

WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG
S'PORE 577200

Tel No. : 64513933 Fax No. : 64557576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #04 / #05 IOB BUILDING
S'PORE 049711

Attention : Motor Claim Department

Contact : 63476100 63476139-LALITA Fax No. : 62244174

Tax Invoice : F188404

Date : 17/05/2018
Vehicle Num. : SLQ 3064P
Make/Model : TOYOTA PRIUS, 1.8 HYBRID
Chassis/Eng# :
Accident Date : 4/11/17
Claim No. : TP/1580/2017
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR TO REMOVE R/R BUMPER,R/R FENDER,R/R DOOR OUT TO FACILITATE AND REFIT SAME		400.00
		RESPRAY R/R BUMPER,R/R FENDER,R/R DOOR,SIDESKIRT, WHEEL CAP		600.00
		Labour Total S\$:		1,000.00

Total S\$: 1,000.00
GST 7% S\$: 70.00
Amount Due S\$: 1,070.00
=====


WORLD AUTO PTE LTD

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Mar 2018 Edit Reg		19 Mar 2018 00:00 Edit Adj Rpt	S\$1,000.00 Edit Estimates	S\$1,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	LCRF PTE LTD , Co. Reg. No.: 201624597K								
Vehicle Reg. No.:	SLQ3064P	Date of Loss:	04/11/2017 00:00 - :59 [4 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT17110127	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD3474E	Policy No. (Claimant):	999995174						
		Excess:							
Repairer:	World Auto Pte Ltd - Kranji (HQ) No 1 Kranji Loop, 739535 Kranji - Tel: 63621776								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by NATALIE LEE - 63476100 ext 243]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 02/04/2018]								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
<ul style="list-style-type: none"> • III_SG (12/06/2018): Alert - Adj Mandate Approved (S\$625.00) - SLQ3064P - Claim Handler: NATALIE LEE • III_SG (27/03/2018): Alert - Adj Mandate Approved (S\$0.00) - SLQ3064P - Claim Handler: NATALIE LEE 									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLQ3064P (MCT17110127)
[SHD3474E]
TP
LCRF PTE LTD
Nov 4 2017 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
World Auto Pte Ltd - Kranji

Upload Documents	Upload Photos	Compose New Letter	View <input type="button" value="View in Browser"/>
Photos/Images			3 per page <input type="button" value="3"/> <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	23/04/18 14:28	General View	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
2	23/04/18 14:28	General View	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
3	23/04/18 14:28	General View	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
4	23/04/18 14:28	General View	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
5	23/04/18 14:28	General View	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
6	23/04/18 14:28	General View	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
7	23/04/18 14:28	General View	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
8	23/04/18 14:28	General View	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
9	23/04/18 14:28	General View	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
10	23/04/18 14:28	General View	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
11	23/04/18 14:28	General View	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
12	23/04/18 14:28	General View	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
13	23/04/18 14:28	General View	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
14	23/04/18 14:28	General View	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
15	23/04/18 14:28	General View	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
16	23/04/18 14:28	General View	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
17	23/04/18 14:28	General View	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
18	23/04/18 14:28	Photo After Spray	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
19	23/04/18 14:28	Photo After Spray	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
20	23/04/18 14:28	Photo After Spray	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
21	23/04/18 14:28	Photo After Spray	<input type="button" value="1"/> Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page <input type="button" value="1"/> <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	21/03/18 18:11	ACKNOWLEDGEMENT EMAIL TO III DD 19.03.2018	<input type="button" value="1"/> Load PDF
2	22/03/18 09:49	TP GIA REPORT	<input type="button" value="1"/> Load PDF
3	22/03/18 09:49	TP ESTIMATE- MARKED	<input type="button" value="1"/> Load PDF
4	04/06/18 15:24	WORKSHOP INVOICE	<input type="button" value="1"/> Load PDF
5	04/06/18 15:24	LOD	<input type="button" value="1"/> Load PDF
6	10/07/18 09:56	DISCHARGE VOUCHER	<input type="button" value="1"/> Load PDF
7	10/07/18 09:56	AUTHORISATION TO ACT FORM	<input type="button" value="1"/> Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail Print
1	22/03/18 08:41	Singapore Accident Statement	<input type="button" value="1"/> Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	<input type="button" value="Reset"/> <input type="button" value="Save"/> <input type="button" value="Print"/>
There are no document checklists configured.	

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18005329/SUA3Q2

Date: 10/07/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SLQ3064P Insured Vehicle No: SHD3474E
 Date of Loss: 04/11/2017 Nature of Claim: TP Claim No: MCT17110127

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLQ3064P**
 Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A) Engine No: 2ZRS056924
 Reg. Date: 04/07/2017 (Man. Year: 2017) Chassis No: JTDKB3FU803561673
 Colour: White Odometer: 41115 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Pirelli 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,632.85	0.00	1,632.85	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,330.00	1,000.00	1,330.00	57.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,962.85	1,000.00	2,962.85	74.77
+ GST 7.00/7.00% (S\$)	277.40	70.00	207.40	74.77
Nett Amount (S\$)	4,240.25	1,070.00	3,170.25	74.77
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
	(S\$)	1,250.00		
Liabile Amount (50.00%) (S\$)		625.00		

INSPECTION

Date of Assignment: 19/03/2018
 Date Inspected: 20/03/2018 Inspected At: World Auto Pte Ltd - Kranji (HQ)
 No 1 Kranji Loop
 Singapore 739535
 Estimated Period of Repair: 3.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: THIN THIN HLAING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 04 Jun 2018)
Parts: 144	TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLQ3064P)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*REAR DOOR-RH	Repair	1,323.80 FL	*- FL	
2	1		*REAR FENDER RH	Repair	800.00 FL	*- FL	
3	1		*SET TRIM CLIP	Not Necessary	40.00 FS	*- FS	
					Sub Total (\$\$)	2,163.80	0.00
					- List Item Discount on L Items 25.00/25.00% (\$\$)	530.95	0.00
					Total Parts (\$\$)	1,632.85	0.00

F=Franchise part. S=SpcNett. L=ListitemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TRANSFER DOOR MECHANISM	New	180.00	0.00
2	TO LABOUR FOR RMEOVING R/R BUMPER ,R/R FENDER ,R/R DOOR OUTER TO FACILITATE AND REPLACEMENT OF DAMAGE PATS	New	900.00	400.00
3	TO PUTTY & SPRAY R/R BUMPER,R/R FENDER ,R/R DOOR ,SIDE SKIRT ,WHEEL CAP	New	1,250.00	600.00
Gross Labour Cost (\$\$)			2,330.00	1,000.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >