

22/03/2018

ASS. REC. BY:

REF:

CS3/IC81800.5326/Ad3

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Lionel chua

of

ECICS

Date/Time:

21/3/18 @ 11:03am

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

EU 7982A

Insured:

SJS1906L

at Workshop m/s

Heng chye Motorworks

Tel:

9368 8075

of

8023A, Ubi Rd 1 #01-57

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

D.O.A.

15/3/18

(Client's Record)

CA / REV / REP. / REV 24 HRS

(wp)

22/03/2018

H.O.D. Endorsement:

Date/Time:

2:02pm @ 21/3/18

Person Contacted:

Ah chye

Vehicle

☒ IN / OUT

Date/Time	Action/Instruction (X) Estimate
	EU 7982A - X
	SJS1906L - X
	Dismantle: 22/3/2018
	After repair: 23/3/2018

2000000

From: _____ Date: 22/03/2018

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: E47982A

at Workshop m/s: Heng Chye Motorworks

of 3023A, Ubi Rd 1 #01-57

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS 1wp

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: E47982A Yr Regn: 2007 / April

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda CRV C.C. 2354

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 112488 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JH LRE 48507C205986

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/60R18
R: 225/60R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front		Rear	
R/Bal. <u>06</u>	mm	R/Bal. <u>06</u>	mm
L/Bal. <u>06</u>	mm	L/Bal. <u>06</u>	mm
D.O.A. _____		D.O.I. <u>22/03/18</u>	<u>1.25</u>

Survey held at Heng Chye

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
-------------	----------------------

TP ECICS. PRS.

Estimated Repair cost: \$ 2.5 - \$ 3.5/c.

Sl. S. 27/04/18
040ms

Date/Time: File Pass to?

☐: Preli, Report

81

☐: Final Report

Date/Time: File Return to?

29

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

$$1) \text{---S} + \text{RS} \text{---S}$$

Photos

NOTES

TOTAL

Report Format :

PRQ

Lump Sum / I.B.I: (\$)

Add Fee: : Site Insp (\$☐ Interview (\$

Tech. Inv's 15

Weekend US

Nivitha (LKK Auto)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Wednesday, 21 March 2018 11:03 AM
To: mdmling@tcmg.com.sg; assignments@lkkauto.com; admin-d@lkkauto.com
Cc: ECICS Claims; motorsurvey; SUR
Subject: FW: [Spam-pop3] RE: Notice of PRI of vehicle EU 7982 A
Attachments: AB LIST OF INDEPENDENT SURVEYORS.docx; PRI-EU7982A.HCM.pdf

Without Prejudice

Dear Mdm Ling,

Thank you for your email.

We will assign LKK Auto Consultant Pte Ltd for the PRI and furnish us a copy of repair quotation/estimate to show the detail of each item parts to evaluate transparency on the pre-repair survey of this claim.

Aside to LKK

Please proceed to conduct a third party pre-repair survey on vehicle bearing registration number EU 7982A on a without prejudice basis and attached a copy of the relevant supporting documents for your perusal.

Thank you.

Regards,

Lionel Chua

DID: +65 6303 0167

FAX: +65 6338 9267

ECICS LIMITED

Email: claims@ecics.com.sg

follow us on  facebook  follow us on twitter  visit our website ecics.com.sg 

From: ECICS Claims
Sent: Wednesday, 21 March, 2018 10:40 AM
To: mdmling@tcmg.com.sg
Cc: ECICS Claims; motorsurvey
Subject: RE: [Spam-pop3] RE: Notice of PRI of vehicle EU 7982 A

Without Prejudice

Dear Mdm Ling,

We regret that we are not agreeable to your panel of surveyor as listed and please provide us the name of workshop on the venue for PRI before we could revert to you in due course.

Thank you.

Regards,

Lionel Chua

DID: +65 6303 0167

FAX: +65 6338 9267

ECICS LIMITED

Email: claims@ecics.com.sg



WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.

From: Mdm Ling [<mailto:mdmling@tcmg.com.sg>]
Sent: Wednesday, 21 March, 2018 10:09 AM
To: ECICS Claims
Cc: motorsurvey
Subject: RE: [Spam-pop3] RE: Notice of PRI of vehicle EU 7982 A

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter and to your mail of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Yours faithfully,

Mdm Ling
Tommy Choo Mark Go LLC

From: ECICS Claims [<mailto:claims@ecics.com.sg>]
Sent: Wednesday, March 21, 2018 9:48 AM
To: mdmling@tcmg.com.sg
Cc: ECICS Claims <claims@ecics.com.sg>; motorsurvey <motorsurvey@ecics.com.sg>
Subject: [Spam-pop3] RE: Notice of PRI of vehicle EU 7982 A

Without Prejudice

Dear Mdm Ling,

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in our list to conduct the joint pre-repair survey as a single joint expert.

Please let us know within 2 working days whether you are agreeable to the appointment of any these motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

As our listed of the survey firms for your nomination:

1. LKK
2. JP knight
3. Formteam
4. Appraisal Associates
5. Autoprobe
6. Raleigh

Please furnish us a copy of repair quotation/estimate to show the detail of cost of repair breakdown for each item together with the full description for the GIA/Police reports and colour photographs of the damaged vehicle to evaluate transparency on the pre-repair survey of this claim.

Thank you.

Regards,
Lionel Chua
DID: +65 6303 0167
FAX: +65 6338 9267
ECICS LIMITED
Email: claims@ecics.com.sg



WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.

From: Mdm Ling [<mailto:mdmling@tcmg.com.sg>]
Sent: Wednesday, 21 March, 2018 9:30 AM
To: ECICS Claims
Cc: motorsurvey
Subject: Notice of PRI of vehicle EU 7982 A

Dear Lionel,

We refer to the above matter and to our telephone conversation this morning.

Attach herewith the notice of PRI of vehicle EU 7982 A for your attention as requested.

Yours faithfully,

Mdm Ling
Tommy Choo Mark Go LLC



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TOMMY CHOO, MARK GO LLC

Advocates & Solicitors Commissioner For Oaths Notary Public
UEN NO : 201523418E

(a law corporation with limited liability)

151 CHIN SWEE ROAD #14-15/16
MANHATTAN HOUSE
SINGAPORE 169876
TEL : (65) 6532 2455
FAX : (65) 6538 9850 (Services of Court Documents By Fax Not Accepted)

EMAIL: thling@tcmg.com.sg

Our Ref: TCMG/EU7982A/0318/HCM

Your Ref: SJS 1906 L

19 March 2018

M/s ECICS LIMITED
7 Temasek Boulevard
#10-01 Suntec Tower One
Singapore 038987

BY FAX NO. 6338 9267 ONLY

Attn: Motor Claims Department

Dear Sirs,

PRE-REPAIR INSPECTION NOTICE

We act for **Ng Wee**, the owner and/or driver of motor vehicle no. **EU 7982 A**, which was involved in an accident along Joo Chiat Road on 15 March 2018 at 10:00 hrs.

We hereby give you **NOTICE** that we are claiming against your insured motor vehicle no. **SJS 1906 L** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s Heng Chye Motor Works, (3023A, Ubi Road 1 #01-57, Singapore 408717 – Ah Chye @ 9368 -8075).

If we do not hear from you within the next **two (2) working days**, we shall deem that you have waived the requirement for the pre-repair inspection.

Yours faithfully,



MR LING LEONG HUI

cc. M/s Heng Chye Motor Works
 (Yref :EU 7982A)

BY FAX NO. 6749 3302 ONLY

DIRECTOR : LING LEONG HUI

CONSULTANTS : TOMMY CHOO TUCK SOON
POOTS LAURENCE JAMES

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/03/2018 14:23
Date Of Accident	15/03/2018 10:00
Exact Location Of Accident	JOO CHIAT ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	EU7982A
Insured/Policyholder	
Name Of Registered Owner	NG WEE
NRIC No	S1047555D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97113245
Alternative Phone No	HOME-64404175

Vehicle Particulars

Manufacturer	HONDA
Model	CR-V-2.4 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5027799396-09
Cover Note Number	19/04/2017 - 18/04/2018

Driver

Name of Driver	LEE KANG JIE JUSTIN
NRIC No	S9226148D
Date Of Birth	25/07/1992
Occupation	INDOOR
Date Of Driving Pass	14/03/2013
Driving Experience	5 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97113245
Fax Number	
Contact Number	
EMail Address	LEEKANGJIEJUSTIN@HOTMAIL.COM

Sketch Plan Pg. 1

NHTS Inland Motor Service Centre

Report No. MI

D.O.A.

Vehicle No.

Make / Model

Report Date: 3/15/2018 Start Time: 2:34 PM

Reporting Type: TP

End Time

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonable required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, law or court orders.

3/15/2018 14:34

Policyholder's Signature
Date & Time:

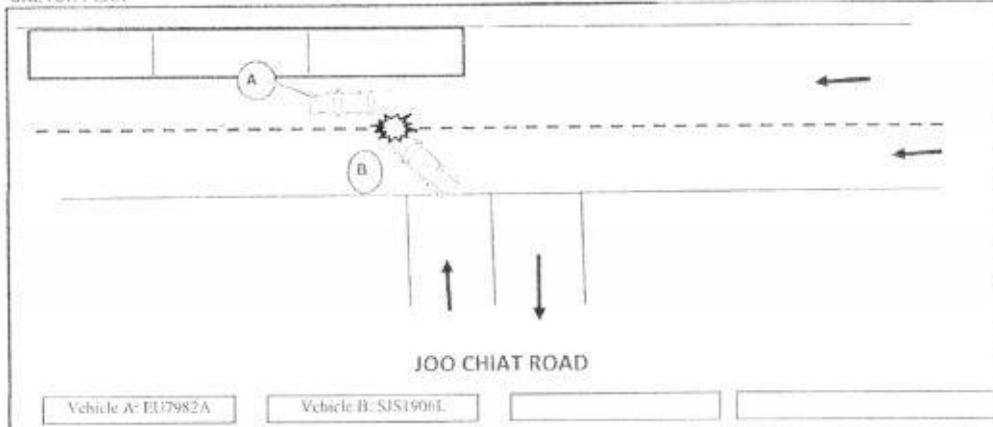
3/15/2018 14:34

Driver's Signature (if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Chen Junliang
NRIC/ Fin No: S990765

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

MY VEHICLE WAS INTENDING TO REVERSE BACKWARD INTO AN EMPTY CARPARK LOT. I CHECKED FOR ALL CLEARANCE BEFORE I PROCEED FOR PARKING. WHEN I WAS MOVING BACKWARD INTO THE CARPARK LOT, VEHICLE B FROM THE SIDE ROAD TURNED LEFT AND HIT ONTO MY REAR RIGHT PORTION. NO ONE WAS INJURED.

DECLARATION

We declare the foregoing particulars are true in every respect.

3/15/2018 14:34

Policyholder's Signature
Date & Time:

Driver's Signature (If driver is not the policyholder)
Date & Time:

3/15/2018 14:34

Reporting Centre Personnel's Signature
Name: Chien Jun Liang
NRIC Fm No: S990765

Accident Photo




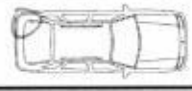
**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

PRE-REPAIR INSPECTION REPORT				
ECICS LTD		Ref: CS3/ICS18005326/Ad3s2		
7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER		Date: 04-05-2018		
ONE SINGAPORE 038987		Code: ICS		
1. Policy Particulars :- (THIRD PARTY CLAIM)				
Insured Veh.	SJS 1906L	Veh. Inspected	EU 7982A	
Policy No.		Coverage (\$)	0.00	
Claim No.	DMPC1800111H	Excess (\$)	0.00	
Assign From	LIONEL CHUA	Assign Date	21/03/2018	
2. Vehicle Particulars & Condition				
Make & Model	HONDA CRV	c.c	0	
Engine No.	HIDDEN	Year of Reg.	2007	
Chassis No.	JHLRE48507C205986	Colour	SILVER	
Odometer	112488 KM	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/60R18	FALKEN	6 mm	
L/H Front Tyre	225/60R18	FALKEN	6 mm	
R/H Rear Tyre	225/60R18	FALKEN	6 mm	
L/H Rear Tyre	225/60R18	FALKEN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.				
5. General Information				
Accident Date	15/03/2018	Inspect Date / Time	22/03/2018 (01:25 PM)	
Survey held at	HENG CHYE MOTOR WORKS BLK 3023A UBI ROAD 1 #01-57 SINGAPORE 408717			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,500.00 - \$3,500				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		

Report Ref No. CS3/ICS18005326/Ad3s2

Inspected By



ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser



K.K. LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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