

INS. CASE OWNER:

Saw Theng

CC #/AXA180 05325 1^a ESS JV

LKK

IDAC

Surveyor:

MTH

DOI:

22/3/18

Date / Time:

21/03/18

Registered in Merimen:

21/03/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHB 7949L

Claim No.:

C0472549

Name of Insured:

TRANS - CAB SERVICES PTE LTD

Policy No.:

P1180520

Insured Tel No.:

HP:

Make / Model:

CHEVROLET EPICA - 2.0 (1)

Excess Sec II :SS

5,000.00

D.O.A.:

17/03/18

Place of Accident:

PIG TOWARDS ECP

Is driver the owner?

(YES) (NO)

Nature of Accident:

If NO, Driver Name / Age:

KOH BOON HAW

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

9011417

(V/L: YES / NO)

Insured Liability:

Final ? Yes / No

SHD 2025A



INSRS:

WSP: Prime Auto

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI:	
	After call Itr to OI:	
21/03/18 (Ask-)	*TP reported it's Chan Collision involving 3 vehicles. Please assist to open video footage	
	*PENDING P VIDEO FOOTAGE.	
	REC'D TP VIDEO SAVE IN (U:ASHEC:2018) VIDEO SHOW TOWN IS A C.C WHICH OLD LAST.	
	FORWARD VIDEO TO AXA VIA ACCESSION.	
3/4/18	FILE PASS TO TYPST TO PREPARE REPORT.	
	RECEIVED 06 APR 2018	
	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	
	After call Itr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: 23/3/18 Sent By: JMF			
FINALIZATION Date/Time: 3/4/18 Confirm with: ALICE Confirm by: WBY			
Repair Cost: 45 SS 4,700	(8 days) Reduction: 50 %	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
FINAL SETTLEMENT Date/Time: 11.5.18 Confirm with: ALICE Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>			
Final Liability: 100 (Agreed / Assessed) BOLA S/N No.: 28	If NO or B 28, Ass. Lia: 100%		
Repair Cost: 45 SS 5,029.00	3VEN C.C OLD LAST		
Loss of Rental (LOR): SS 1,724.80	(11 days) y + 15% RD		
Loss of Use (LOU): SS -	(5 x days)		
Loss of Income (LOI): SS 550.00	(\$ 50 x 11 days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/> [Tick only one]			
GIA/LTA Search: SS -			
Medical: SS -			
Disbursement: SS -	(e.g. Tow/Independent)		
Legal Cost: SS -			
Total: SS 7,503.80	Global Sum SS:		
FINAL PAYMENT Date/Time: 11.5.18 Confirm with: ALICE Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>			
Payee 1: SS 7,303.80	Name 1: PRIME AUTO CLINGS SERVICE PTE LTD		
Payee 2: (Strike if N.A.) SS -	Name 2:		
Payee 3: (Strike if N.A.) SS -	Name 3:		

RECEIVED 17 MAY 2018

Signature Tanpin

REF:

AXIA 18005325 / T153

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop no: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____



(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Est. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / FR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 8 days Res: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHD2025A 2014 out
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Toyota Vellfire Hybrid 2362
 Colour: White Insured / Std / NI / NA
 So Reading: 360597 T-Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: ATH 2080 44151
 Gen Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Mod: Nil / SR / STD A/Rim or
 Tyre Size F: 185 / 65 R15
 R: _____
☒ DUN / EXNOVA / GY / FS / LIZA / MIC / QHTSU / PIR / SUMI /
 TOYO / YOKO or

Front: _____ Rear: _____
 R/Bal: 6 mm R/Bal: 6 mm
 L/Bal: 6 mm L/Bal: 1 mm
 D.O.A: _____ D.O.L: 22/8/18 @ 1120

Survey held at: Prime Auto
 Des. of Damages: Front / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

46: + 4,700 (RSD: + 4639.38 50%)

Date/Time, File Pass to?

☐
☐

: Preli. Report

: Final Report

File

Date/Time, File Return to?

Report Format:

Lump Sum / I.B.I / S

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transporter

_____ S + R _____

Photo

Draw

Notes

Add Fee:

☐
☐
☐
☐

Site Insp \$

Interview \$

Tech Insp \$

Neck and \$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/AXA18005325/T1es3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 21-03-2018



Code : AXA2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHB 7949L	Veh. Inspected	SHD 2025A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	21/03/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	17/03/2018	Inspection Date	22/03/2018
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M

5 Benoi Place Singapore 629926

Tel: 6861 0908 Fax: 6515 2948

Date: 20.03.2018

AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01/02

AXA Tower

Singapore 068811

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2025A TOYOTA VELLFIRE (2014)

To Supply

1) 1pc	Rear bumper		\$	1,050.00	de
2) 1set	Rear bumper clip		\$	30.00	ner
3) 1pc	Rear bumper left retainer		\$	130.00	ner
4) 1pc	Rear left bumper tow hook cover		\$	59.80	de
5) 1pc	Rear right bumper tow hook cover		\$	59.80	X m
6) 1pc	Rear end panel		\$	656.00	Ry
7) 2 pcs	Center reverse sensors	@\$290.00	\$	580.00	ner
8) 2 pcs	Center reverse sensors cover	@\$25.00	\$	50.00	ner
9) 1pc	Left reverse sensor		\$	290.00	dis
10) 1pc	Left reverse sensor cover		\$	25.00	ner
11) 1pc	Left tail lamp lower corner panel		\$	278.50	de
12) 1pc	Rear bumper left reflector		\$	90.00	ner
13) 1pc	Tail gate		\$	2,200.00	bt
14) 1pc	Tail gate "Vellfire" emblem		\$	80.00	ner
15) 1pc	Tail gate "Toyota" logo		\$	90.00	ner
16) 1pc	Tail gate "E-Four" emblem		\$	70.00	ner
17) 1pc	Tail gate "Hybrid Synergy Drive" emblem		\$	60.00	ner
18) 1pc	Tail gate weatherstrip		\$	282.00	X m
19) 1pc	Front bumper		\$	1,785.00	Ry
20) 1pc	Front radiator grille		\$	320.00	X m

Sub total parts	\$	8,186.10
Less: 25% discount	\$	2,046.52
	\$	6,139.58

To Supply S.Nett Parts

1) 1set	Rear glass inner seal	\$	65.00	ner
2) 1tube	Rear glass sealant	\$	45.00	ner

3) 1pc Anti slip mat

\$ 50.00 *per ✓*

Sub total S.Nett Parts \$ 160.00

L/charges

1) To tuff kote.

\$ 50.00 *30*

2) To remove & refit center reverse sensors & left reverse sensor. Check wiring.

\$ 60.00 *30*

3) To remove & refit rear glass.

\$ 120.00 *✓*

4) To transfer tail gate trim board, handle & mechanism part.

\$ 120.00 *60*

5) To remove rear bumper & tail gate. To knock/welding end panel. Replace rear bumper, end panel, tail gate and the above parts. Align & adjust rear bumper and tail gate.

\$ 1,000.00 *700*

6) To putty, respray painting rear bumper, end panel, tail gate inlet & outer & left tail lamp lower corner panel. To polish.

\$ 1,100.00 *800*

7) To remove front bumper & radiator grille. Replace necessary parts.

\$ 300.00 *200*

8) To respray painting front bumper.

\$ 280.00 *200*

Sub total L/charges \$ 3,030.00
 Estimated Grand total \$ 9,329.58

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Taufik 97495749

22/3/18 @ 1120

Bday

Lumpsum

Resurvey after repair

sur@lkkauto.com



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 20.03.2018

AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01/02
AXA Tower
Singapore 068811

Attn: Motor Claims Dept

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5) 1pc	Rear right bumper tow hook cover	\$	59.80	X
6) 1pc	Rear end panel	\$	656.00	Rx
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8) 2pcs	Center reverse sensors cover	@ \$25.00	de	
9) 1pc	Left reverse sensor	\$	290.00	de
10) 1pc	Left reverse sensor cover	\$	25.00	de
11) 1pc	Left tail lamp lower corner panel	\$	278.50	de
12) 1pc	Rear bumper left reflector	\$	90.00	de
13) 1pc	Tail gate	\$	2,200.00	de
14) 1pc	Tail gate "Vellfire" emblem	\$	80.00	de
15) 1pc	Tail gate "Toyota" logo	\$	90.00	de
16) 1pc	Tail gate "E-Four" emblem	\$	70.00	de
17) 1pc	Tail gate "Hybrid Synergy Drive" emblem	\$	60.00	de
18) 1pc	Tail gate weatherstrip	\$	282.00	X
19) 1pc	Front bumper	\$	1,785.00	Rx
20) 1pc	Front radiator grille	\$	320.00	X
		Sub total parts	\$	8,186.10
		Less: 25% discount	\$	2,046.52
			\$	6,139.58

To Supply S, Nott Parts

1) 1set	Rear glass inner seal	\$	65.00	de
2) 1tube	Rear glass sealant	\$	45.00	de

3) 1pc Anti slip mat

\$ 50.00 per ✓

Sub total S. Nett Parts \$ 160.00 ✓

L/charges

1) To tuff kote.

\$ 50.00 30

2) To remove & refit center reverse sensors & left reverse sensor. Check wiring.

\$ 60.00 30

3) To remove & refit rear glass.

\$ 120.00 ✓

4) To transfer tail gate trim board, handle & mechanism part.

\$ 120.00 60

5) To remove rear bumper & tail gate. To knock/welding end panel. Replace rear bumper, end panel, tail gate and the above parts. Align & adjust rear bumper and tail gate.

\$ 1,000.00 700

6) To putty, respray painting rear bumper, end panel, tail gate inlet & outer & left tail lamp lower corner panel. To polish.

\$ 1,100.00 800

7) To remove front bumper & radiator grille, Replace necessary parts.

\$ 300.00 200

8) To respray painting front bumper.

\$ 280.00 200

Sub total L/charges	\$	3,030.00	2140.00
Estimated Grand total	\$	9,329.58	5876.22

Total: \$ 5876.22
 less: 20% LS - \$ 1175.24
 \$ 4700.98
 ↓
 LS: 4700/-

Tanish 97495749
 -wp
 22/3/18 @ 1120
 Bday
 happy sum
 Reunion after repair
 sw@lkhato.com.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 27 March 2018 2:25 PM
To: 'Chrissy'; aliceleong@primeautoclaims.com; peiyee@primeautoclaims.com
Cc: Vic (LKKAuto)
Subject: RE: PRI REQUEST TO ACCIDENT ON 17.03.2018 INVOLVING SHD2025A & SHB7949L
Attachments: OI SKETCH PLAN.pdf

Without Prejudice

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported 2 vehicle, your client reported 3 vehicle chain collision. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chrissy [<mailto:chrissy@primeautoclaims.com>]

Sent: Wednesday, 21 March 2018 5:51 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: aliceleong@primeautoclaims.com; peiyee@primeautoclaims.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: PRI REQUEST TO ACCIDENT ON 17.03.2018 INVOLVING SHD2025A & SHB7949L

Dear Shirley,

Noted with thanks.

Important Note: Our workshop is now located at No. 6 Benoi Place, Singapore 629927

HAVE A
NICE DAY



Best regards,

Chrissy

Prime Auto Claims Service Pte. Ltd.

5 Benoi Place

Singapore 629926

Tel: 6861 0908

Fax: 6515 2948

Email: chrissy@primeautoclaims.com

NOTICE: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its content to any person.

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 21 March 2018 5:46 PM

To: chrissy@primeautoclaims.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: aliceleong@primeautoclaims.com; peiye@primeautoclaims.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: PRI REQUEST TO ACCIDENT ON 17.03.2018 INVOLVING SHD2025A & SHB7949L

Dear Chrissy,

We refer to the above matter.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Virus-free. www.avast.com

vivianlau@ikkauto.com (Guest) | Settings | Help | Sign out

File Manager

Send File

Send File

Your e-mail has been sent to cynthia.loh@axa.com.sg with the following files:

- SHD 2025A.mp4 (5.533 03 KB)
- * You will receive a copy of this e-mail and get an e-mail notification when your file is downloaded.

OK

©2000-2018 Accellion, Inc. All Rights Reserved.

Print Sent Message

This mail is associated with :

*SHD2025A (C0472549)
[SHB7949L]

TP

PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Mar 17 2018 8:00AM

[TRANS-CAB SERVICES PTE LTD]

Prime Auto Claims Service Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 19/04/2018 14:38 PM.
To cynthia.loh@axa.com.sg
CC AXA_SG; ashersng@lkkauto.com; vicalpeh@lkkauto.com
Subject Re: C0472549/P1680520

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **PRIME AUTO CLAIMS SERVICE PTE LTD**" at **\$ 7,303.80 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 9,982.64	\$ 5,029.00
2. Loss of Rental (11days x \$156.80)	\$ 1,724.80	\$ 1,724.80 (11days x \$156.80)
3. Loss of Income (11days x \$50)	\$ 550.00	\$ 550.00
Total	\$ 12,257.44	\$ 7,303.80

For your approval in merimen please.

Thank You.

Best Regards,
Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA_SG
To: LKK_HQ; sur@lkkauto.com; assignments@lkkauto.com
Sent On: 21/03/2018 10:27 AM
Subject: C0472549/P1680520



AXA INSURANCE PTE LTD
8 Marston Way, #04-01 AXA Tower
Singapore 068013
Customer Centre 691523
☎ (65) 6661 6884
📠 (65) 6238 2522
🌐 www.axa.com.sg
GST Reg No.: L090028120
Co. Reg No.: 2000036620

Print Received Message

This mail is associated with :

***SHD2025A (C0472549)**

[SHB7949L]

TP

PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Mar 17 2018 8:00AM

[TRANS-CAB SERVICES PTE LTD]

Prime Auto Claims Service Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 28/04/2018 09:28 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7303.80) - SHD2025A - Claim Handler: Khor Saw Theng

Approved:7303.80.



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 02.04.2018

Our Ref: SHD2025A

AXA Insurance (S) Pte Ltd
No. 8 Shenton Way #27-01
AXA Tower
Singapore 068819

Without prejudice

Attn: Motor Claims Dept

Dear Sir,

ACCIDENT ON 17.03.2018 INVOLVING VEHICLE NO. SHD2025A & SHB7949L

We are on behalf of M/S Prime Car Rental & Taxi Services Pte Ltd owner of SHD2025A in their third party claim against your insured / driver of vehicle SHB7949L

Appended below our client's claim:-

1. Cost of repair	\$ 5,029.00
2. Loss of rental @\$156.80 x 11 days (2 Sun & 1 PH)	\$ 1,724.80
3. Loss of income @\$50.00 x 11 days	\$ 550.00
	<hr/>
Total	\$ 7,303.80

We enclosed herewith copy of our Invoice 1648, Letter of Authorization, Authorization to Act & Letter of Certification for your retention.

For an amicable direct settlement, please let us have your reply the soonest.

Regards

Yours faithfully,

Alice Leong

E-mail: aliceleong@primeautoclaims.com

Encl.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 4 April 2018 5:40 PM
To: 'claims@transcab.com.sg'
Cc: 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'
Subject: ACCIDENT INVOLVING SHB 7949L & SHD 2025A ALONG/AT PIE TOWARDS ECP ON 17/03/2018

04 APRIL 2018

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/AXA18005325/T1ea3
YOUR REF : P1680520 (SHB 7949L)
ACCIDENT INVOLVING SHB 7949L & SHD 2025A ALONG/AT PIE TOWARDS ECP ON 17/03/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to advise that there is an excess of **S\$5000.00** attached with Third Party Claims.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to cst@axa.com.sg **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons

in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm or cst@axa.com.sg. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com |

fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This is a computer generated letter and no signature is required.

cc Motor Claims Department
AXA Insurance Pte Ltd

AUTHORISATION TO ACT

In the matters of an accident involving my/our motor vehicle SHD2025A
And others SHB7949L
on 17.03.2018 along PIE

I/We Prime Car Rental & Taxi Services Pte. Ltd. D/Birth NA Sex NA of
5 Benoi Place Singapore 629926 Tel No: 6898 2000
Occupation NA NRIC No NA
hereby authorize and appoint Prime Auto Claims Service Pte. Ltd. to act for me/us for
the purpose of making a third party claim in respect of the abovementioned matter.

I/We further authorize the workshop to settle my/our above mentioned claim in a manner that they
deem fit and the workshop is also authorized to receive any payment further to settlement of my
claim with payment cheque being made in favour of the workshop on my behalf.


I/We also knowledge that any settlement the workshop may reach on my/our behalf is on a "Without
Prejudice and without admission of liability" basis insofar as the driver/ owner/ insurers of the other
vehicle is concerned.

Date the 20th day of March month of 2018.




Interpreted and witnessed by

Name: PRIME AUTO CLAIMS SERVICE P/L




Signature or Thumb Print

Name: PRIME CAR RENTAL & TAXI
SERVICES P/L

LETTER OF AUTHORISATION

ACCIDENT INVOLVING SHD2025A AND SHB7949L
ON 17.03.2018, ALONG PIE

I/We Khoo Huat Keong (Hirer) NRIC No: S6820649I
and/or NA (Relief) NRIC No: NA

Taxi Number SHD2025A

hereby authorise Prime Auto Claims Service Pte. Ltd.;

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forwarded directly to Prime Auto Claims Service Pte. Ltd. in accordance with Prime Auto Claims Service Pte. Ltd. instruction and made in favour of Prime Auto Claims Service Pte. Ltd.

Date

20/3/18

Name of Hirer

Khoo Huat Keong

Hirer NRIC

S6820649I

Signature:



Address

B1/C 537 Choa Chu Kang St 51 #13-168

Contact No

83662523

Name of Relief

Relief NRIC

Signature:

Address

Contact No



redefining / insurance

CLAIM REF : C0472549
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We, **PRIME AUTO CLAIMS SERVICE PTE LTD** confirm that by letter of authorisation dated 20/03/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of **PRIME CAR RENTAL & TAXI SERVICES PTE LTD** and the Hirer, **KHOO HUAT KEONG** of vehicle no. **SHD 2025A**

Now we **PRIME AUTO CLAIMS SERVICE PTE LTD** for ourselves and the said Hirer and the driver jointly and severally:-

- a) agree to accept the sum of Singapore Dollars **SEVEN THOUSAND THREE HUNDRED THREE AND CENTS EIGHTY ONLY, (S\$7,303.80)** in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SHB 7949L** arising out of an accident with **SHD 2025A** on **17/03/2018**.
- b) declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SHB 7949L** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- c) We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **PRIME AUTO CLAIMS SERVICE PTE LTD** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SHB 7949L**.

Dated this 16th day of May 2018

Signed by [Signature]
(AUTHORISED SIGNATOR)



Company Stamp _____

Witness : [Signature]

Name : Leung Kin Yip.

I/C No : S7578608

Address : c/o No. 5 Buro: Plan

S' 62926

TAX INVOICE**No: 1648****PRIME GROUP****Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

GST Reg. No: 201606560M

Reg No. 201606560M

AXA Insurance (S) Pte Ltd**31/3/2018**

Date: _____

1614

Works Order No: _____

SHD2025A

Vehicle No: _____

MESSRS

50E Faber Height

#04-27

Singapore 129199

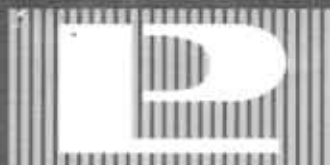
ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
	Make/Model : Toyota Vellfire Repair Date : 13/3/2018 Terms of Payment: COD		
	<u>Third Party Claims</u>		
1.	Being lump sum repair to the above vehicle.		\$ 4,700.00

* Compound interests at the rate of 1% per month will be charged on late payment.

SUB TOTAL \$ 4,700.00**GST 7%** \$ 329.00**TOTAL** \$ 5,029.00

Prepared by


Prime Auto Claims Service Pte Ltd
Manager



PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office

5, Benoi Place

Singapore 629926

Tel : 6898 2000

Fax : 6862 2628

Email : primetaxi@singnet.com.sg

Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z

Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2025A

Date : 27.03.2018

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

RE: LETTER OF CERTIFICATION FOR MR. KHOO HUAT KEONG

This letter serves to confirm that Mr. Khoo Huat Keong Nric Number S6820649I is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2025A Singapore Dollar One Hundred Fifty Six and Cents Eighty (\$156.80) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely

Mr Chan Kong Loong
Workshop Manager

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Mar 2018		21 Mar 2018 10:25 Edit Adj Rpt	S\$4,700.00 Edit Estimates	S\$4,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Main Claimant:	PRIME CAR RENTAL & TAXI SERVICES PTE LTD, Co. Reg. No.: 199606293Z								
Vehicle Reg. No.:	SHD2025A	Date of Loss:	17/03/2018 08:00 - :59 [41 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0472549	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHB7949L	Policy No. (Claimant):	5068045737-03						
		Excess:	S\$5,000.00						
Repairer:	Prime Auto Claims Service Pte Ltd (HQ) 6 Benoi Place, 629927 Pioneer - Tel: 68610908								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Stacey Ng - 6880 4351]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 02/04/2018]								
Driver/Custodian (Insured):	KOH BOON HOW (J), NRIC: S0195179C								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AXA_SG (28/04/2018): Alert - Adj Mandate Approved (S\$7303.80) - SHD2025A - Claim Handler: Khor Saw Th... AXA_SG (21/03/2018): C0472549/P1680520 AXA_SG (21/03/2018): New TP Assignment - C0472549/P1680520 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHD2025A (C0472549)**
[SHB7949L]

TP

PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Mar 17 2018 8:00AM

[TRANS-CAB SERVICES PTE LTD]

Prime Auto Claims Service Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
Assessment Reports				
			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/03/18 13:59	Adjuster Immediate Advice		Load HTML
Photos/Images				
			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/04/18 14:37	LKK Survey Photo		Load PDF
2	19/04/18 14:37	LKK Resurvey Photo		Load PDF
Documentation				
			1 per page <input type="checkbox"/>	
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	20/03/18 11:40	EMAIL		Load PDF
2	20/03/18 11:40	SHB7949L GIA REPORT		Load PDF
3	20/03/18 11:40	SHD2025A GIA REPORT		Load PDF
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/03/18 17:17	TP ESTIMATE- MARKED		Load PDF
2	28/03/18 14:30	ACCELLION		Load PDF
3	04/04/18 17:40	LETTER TO OI		Load PDF
4	16/04/18 12:07	RENTAL RECEIPT		Load PDF
5	19/04/18 14:42	ACCELLION		Load PDF
6	22/05/18 09:08	WORKSHOP INVOICE		Load PDF
7	22/05/18 09:08	AUTHORISATION TO ACT FORM		Load PDF
8	22/05/18 09:08	DISCHARGE VOUCHER		Load PDF
9	22/05/18 09:08	LOD		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>		
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>		

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHB7949L (Insd veh)	Model:	TOYOTA VELLFIRE 2.4 X
	SHD2025A (TP veh)		HYBRID (ATH20) (A)
Date of Accident:	17/03/2018		

Global Sum Settlement	:	[] Yes	[X] No
Repair Estimate	:	\$	9,982.64
Final Repair Cost	:	\$	5,029.00
Loss of Use	:	\$	550.00
Rental (if any)	:	\$	1,724.80
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	7,303.80

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)	
A) For <u>Non GIA Registered Workshop</u> :	Agreed Liability ____ 100 ____ (%)
B) For <u>GIA Registered Workshop</u> :	BOLA Applicable: Yes/ No BOLA Scenario No: ____
BOLA Liability: ____ (%)	Assessed Liability (*): ____ 100 ____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown			
1)	Prime Auto Claims Service Pte Ltd	:	\$ 7,303.80
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

22 May
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18005325/T1EA3Q2

Date: 22/05/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle No : SHD2025A

Insured Vehicle No :

SHB7949L

Date of Loss: 17/03/2018

Nature of Claim:

TP

Claim No: C0472549

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD2025A

Make & Model: TOYOTA VELLFIRE, 2.4 X Hybrid (ATH20) (A)

Engine No: 2AZJ098033

Reg. Date: 13/10/2014 (Man. Year: 2014)

Chassis No: ATH208044151

Colour: White

Odometer: 360597 km

Engine Capacity: 2362 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/65 R15

Rear Tyre Size:

185/65 R15

Front Left Side: Bridgestone 6 mm

Rear Left Side:

Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side:

Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,299.57	3,736.22	2,563.35	40.69
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,030.00	2,140.00	890.00	29.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,329.57	5,876.22	3,453.35	37.02
Approved Total (Overridden) (S\$)		4,700.00		
(S\$)	9,329.57	4,700.00	4,629.57	49.62
+ GST 7.00/7.00% (S\$)	653.07	329.00	324.07	49.62
Nett Amount (S\$)	9,982.64	5,029.00	4,953.64	49.62
+ Loss of Use (11.0 x S\$50.00/day) (S\$)		550.00		
+ Car Rental (11.0 x S\$156.80/day) (S\$)		1,724.80		
Nett Liability (S\$)		7,303.80		

INSPECTION

Date of Assignment: 21/03/2018

Date Inspected: 22/03/2018 Inspected At:

Prime Auto Claims Service Pte Ltd (HQ)

6 Benoi Place

Singapore 629927

Estimated Period of Repair: 8.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 16 Apr 2018)
Parts:	M1-MPV	TOYOTA VELLFIRE 2.4 X Hybrid (ATH20) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHD2025A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER (CONSISTENT)	Deformed	1,050.00 FL	*1,050.00 FL
2	1		*SET REAR BUMPER CLIP (CONSISTENT)	Necessary	30.00 FL	*30.00 FL
3	1		*REAR BUMPER LEFT RETAINER (CONSISTENT)	Necessary	130.00 FL	*130.00 FL
4	1		*REAR LEFT BUMPER TOW HOOK COVER (CONSISTENT)	Deformed	59.80 FL	*59.80 FL
5	1		*REAR RIGHT BUMPER TOW HOOK COVER (CONSISTENT)	Not Necessary	59.80 FL	*- FL
6	1		*REAR END PANEL (CONSISTENT)	Repair	656.00 FL	*- FL
7	2		*CENTRE REVERSE SENSORS (CONSISTENT)	Not Working (1 PCS ONLY)	580.00 FL	*290.00 FL
8	2		*CENTRE REVERSE SENSORS COVER (CONSISTENT)	Cut (1 PCS ONLY)	50.00 FL	*25.00 FL
9	1		*LEFT REVERSE SENSOR (CONSISTENT)	Distorted	290.00 FL	*290.00 FL
10	1		*LEFT REVERSE SENSOR COVER (CONSISTENT)	Cut	25.00 FL	*25.00 FL
11	1		*LEFT TAIL LAMP LOWER CORNER PANEL (CONSISTENT)	Deformed	278.50 FL	*278.50 FL
12	1		*REAR BUMPER LEFT REFLECTOR (CONSISTENT)	Cracked	90.00 FL	*90.00 FL
13	1		*TAIL GATE (CONSISTENT)	Bent	2,200.00 FL	*2,200.00 FL
14	1		*TAIL GATE VELLFIRE EMBLEM (CONSISTENT)	Necessary	80.00 FL	*80.00 FL
15	1		*TAIL GATE TOYOTA LOGO (CONSISTENT)	Necessary	90.00 FL	*90.00 FL
16	1		*TAIL GATE E-FOUR EMBLEM (CONSISTENT)	Necessary	70.00 FL	*70.00 FL
17	1		*TAIL GATE HYBRID SYNERGY DRIVE EMBLEM (CONSISTENT)	Necessary	60.00 FL	*60.00 FL
18	1		*TAIL GATE WEATHERSTRIP (CONSISTENT)	Not Necessary	282.00 FL	*- FL
19	1		*FRONT BUMPER (CONSISTENT)	Repair	1,785.00 FL	*- FL
20	1		*FRONT RADIATOR GRILLE (CONSISTENT)	Not Necessary	320.00 FL	*- FL
21	1		*SET REAR GLASS INNER SEAL (CONSISTENT)	Necessary	65.00 FS	*65.00 FS
22	1		*TUBE REAR GLASS SEALANT (CONSISTENT)	Necessary	45.00 FS	*45.00 FS
23	1		*ANTI SLIP MAT (CONSISTENT)	Necessary	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	8,346.10	4,928.30
- List Item Discount on L Items 25.00/25.00% (S\$)	2,046.53	1,192.08

Total Parts (S\$)	6,299.57	3,736.22
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO TUFF KOTE	New	50.00	30.00
2	TO REMOVE & REFIT CENTER REVERSE SENSORS & LEFT REVERSE SENSOR ,CHECK WIRING	New	60.00	30.00
3	TO REMOVE & REFIT REAR GLASS	New	120.00	120.00
4	TO TRANSFER TAIL GATE TRIM BOARD ,HANDLE & MECHANISM PART	New	120.00	60.00
5	TO REMOVE REAR BUMPER & TAIL GATE ,TO KNOCK /WELDING END PANEL .REPLACE REAR BUMPER ,END PANEL,TAIL GATE AND THE ABOVE PARTS .ALIGN & ADJUST REAR BUMPER AND TAIL GATE	New	1,000.00	700.00
6	TO PUTTY ,RESPRAY PAINTING REAR BUMPER,END PANEL,TAIL GATE INLET & OUTER & LEFT TAIL LAMP LOWER CORNER PANEL.TO POLISH	New	1,100.00	800.00
7	TO REMOVE FRONT BUMPER & RADIATOR GRILLE ,REPLACE NECESSARY PARTS	New	300.00	200.00
8	TO RESPRAY PAINTING FRONT BUMPER	New	280.00	200.00
Gross Labour Cost (S\$)			3,030.00	2,140.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >