ASS. REC. BY: REF CS (BF1800) ASSIGNM ASSIGNM	5319/Kgd	302 Special hetractics.
From (Person): Jenny 70h of	-	Date/Time 20/3/18 @ 4.30pm
TO Inspect Vehicle No. SJS 7313 H At Workshop m/s SMRT (SIA Mic	cs	Insured:
of 176 Sin Ming Drive #04-	-16	VC0 11280
Sum Insured: Make of Veh: (Client's Record)	Excess:	NIL D.O.A. 15/03/2018
CA / REV / REP. / REV 24 HRS Date/Time: 9.500m 6 2 3 18 Person Contacted	Susa	N Vehicle IN OUT
Date/Time Action/Instruction () Estimate S19 7313 H->		
78/3/18 @ 5.36ph vourt to Jenny 78/3/18-18 20/8/ Joya too Informed	Toh by e	neil. (repairer asking 6910 PIF
13/3/180 4-39/ Informed Rajan	C/A not	more than BAC PIP BEX:NIL

Interview (\$

Tech Invs (\$

Weekend IS

Report Format : Lump Sum / I.B.I: (S

7000

Photos

TOTAL

400



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

150		Affiliated to Federation Intern	ationale Des Experts En Auto	omobile					
βB	E INSURANCE (S	SINGAPORE) PTE LTD	Ref : CS/QBE1800	5319/Kqd3					
I R	AFFLES QUAY #2 WERSINGAPORE	29-10 SOUTH E 048583	Date: 21-03-2018 Code: QBE						
	THE RESTRICT	Policy Partic	ulars :- OWN DAMAGE						
	Insured Veh.		Veh. Inspected	SJS 7313H					
	Policy No.		Coverage (\$)	0.00					
	Claim No.	VC011280	Excess (\$)	0.00					
	Assign From	JENNY TOH	Assign Date	21/03/2018					
IB.		Vehicle Par	rticulars & Condition	The state of the s					
	Make & Model		c.c	0					
	Engine No.	HIDDEN	Year of Reg.						
	Chassis No.		Colour						
	Odometer	•	Steering						
	Brakes		Modification						
	General								
	Take Sprang	Cond	itions of Tyres	A SAME OF SAME					
_		Size	Make	Balance					
_	R/H Front Tyre			mm					
_	L/H Front Tyre			mm					
_	R/H Rear Tyre			mm					
	L/H Rear Tyre			mm					
		Descript	tion of Damages	The same of the sa					
Y	PART DE	Name of the last o							
100	Accident Date	15/03/2018	al Information						
	Survey held at		Inspection Date	21/03/2018					
	Repairer	176 SIN MING DRIVE # 04-16		-					
123	Repairer	SMRT AUTOMOTIVE SERVICE							
	A)THE MARKET W		Remarks	ACT OF STREET OF STREET					
	B)IN ACCORDANC	ALUE IS S\$(EST. AVER E TO YOUR INSTRUCTIONS, V	RAGE) VE HAVE ALITHOPISED DE	PAIRC					

* Nivitha (LKK Auto)

From:

Sent:

Jenny Toh <jenny.toh@qbe.com> Tuesday, 20 March 2018 4:30 PM

To:

assignments

Cc: Subject:

Jenny Toh

SJS 7313H - 8-V0014375-MVA

Attachments:

SAS2374632 (1).pdf; SJS7313H VOLVO.PDF

Our ref: VC011280

Dear Sir

Kindly survey the OD Claim

Insured: SJS7313H 2009 Volvo C30 2.0

Date of accident: 15/03/2018

Comprehensive Excess: NIL

Survey & revert

regards

Jenny Toh Senior Assistant, Claims QBE Emerging Markets - Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1225

Email: jenny.toh@qbe.com Visit us on the web at www.qbe.com.sq



From: Susan Tan Soh Chern (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) [mailto:TanSohChern@smrt.com.sg]

Sent: Tuesday, 20 March, 2018 4:09 PM To: Jenny Toh <jenny.toh@qbe.com>

Cc: Theagarajan Annamalai (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <theagarajan@smrt.com.sg>

Subject: SJS 7313H - 8-V0014375-MVA

Dear Jenny

We spoke earlier.

Our Reference: SJS7313H DOA: 15 March 2018

F RE:

Accident involving motor vehicle No. SJS7313H ON 15/03/2018 ALONG LOYANG AVENUE

Attached is our client's SAS report and estimates for vehicle SJS 7313H for your perusal.

We would like to request for a Pre-Repair Survey of the vehicle. Vehicle is at premises of:

176 Sin Ming Drive Sin Ming Autocare #04-16 Singapore 575721.

We thank you in advance for your assistance in this matter.

Regards,

Susan Tan
Senior Admin Supervisor
Auto Svcs / Ext Biz Svs / AR & SC
Email: tansohchern@smrt.com.sg

DID: +65 6858 1234



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Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Friday, 23 March 2018 4:39 PM

To:

theagarajan@smrt.com.sg

Cc:

SUR

Subject:

VEHICLE SJS 7313H (DOA: 15/03/2018)

Dear Rajan,

As spoken with you.

As instructed by our client QBE Insurance, please proceed to repair the insured vehicle SJS 7313H at repair cost not more than \$7,000.00 on part by part basis (excess \$NIL).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Shiau Chan (LKKAuto)

From: Sent: Joyce Foo <joyce.foo@qbe.com> Friday, 23 March 2018 2:18 PM

To: Cc: Shiau Chan (LKKAuto) assignments; SUR

Subject:

FW: SJS 7313H - 8-V0014375-MVA

Our Ref. VC011280

Hi Shiau Chan

Please proceed to authorise repair at \$7000/-.

Thank You & Best Regards

Joyce Foo Senior Assistant - Claims QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1184 Email: joyce foo@qbe.com Visit us on the web at www.qbe.com.sq



From: Jenny Toh

Sent: Friday, 23 March, 2018 2:03 PM To: Joyce Foo <joyce.foo@qbe.com>

Subject: FW: SJS 7313H - 8-V0014375-MVA

Jenny Toh Senior Assistant, Claims QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1225 Email: jenny.toh@qbe.com Visit us on the web at www.qbe.com.sg



From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Friday, 23 March, 2018 11:20 AM

To: Jenny Toh <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SJS 7313H - 8-V0014375-MVA

Dear Jenny,

Please be informed that according to the repairer, they willing to under the repair cost at \$7,000.00 (minimum) on part by part basis.

Kindly advise and noted the margin of repair is \$5,876.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Thursday, 22 March 2018 5:36 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SJS 7313H - 8-V0014375-MVA

Dear Jenny,

Enclosed herewith preliminary advice of SJS 7313H.

Repairer asking for repair cost at \$8,000.00 on part by part basis.

We have not authorise repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 21 March 2018 9:54 AM

To: 'Jenny Toh' < jenny.toh@qbe.com >; assignments < assignments@lkkauto.com >

Cc: SUR <<u>sur@lkkauto.com</u>>

Subject: RE: SJS 7313H - 8-V0014375-MVA

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [mailto:jenny.toh@qbe.com]

Sent: Tuesday, 20 March 2018 4:30 PM

To: assignments <assignments@lkkauto.com>

Cc: Jenny Toh < jenny.toh@qbe.com > Subject: SJS 7313H - 8-V0014375-MVA

Our ref: VC011280

Dear Sir

Kindly survey the OD Claim

Insured: SJS7313H 2009 Volvo C30 2.0

Date of accident: 15/03/2018

Comprehensive Excess: NIL

Survey & revert

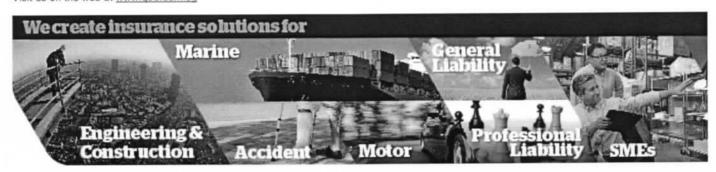
regards

Jenny Toh Senior Assistant, Claims QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd

Phone: +65 6477 1225 Email: jenny.toh@qbe.com

Visit us on the web at www.qbe.com.sq



From: Susan Tan Soh Chern (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) [mailto:TanSohChern@smrt.com.sg]

Sent: Tuesday, 20 March, 2018 4:09 PM To: Jenny Toh < ienny.toh@qbe.com >

Cc: Theagarajan Annamalai (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) < theagarajan@smrt.com.sg

Subject: SJS 7313H - 8-V0014375-MVA

Dear Jenny

We spoke earlier.

Our Reference: SJS7313H DOA: 15 March 2018

RE:

Accident involving motor vehicle No. SJS7313H ON 15/03/2018 ALONG LOYANG AVENUE

Attached is our client's SAS report and estimates for vehicle SJS 7313H for your perusal.

We would like to request for a Pre-Repair Survey of the vehicle. Vehicle is at premises of:

176 Sin Ming Drive Sin Ming Autocare #04-16 Singapore 575721.

We thank you in advance for your assistance in this matter.

Regards,

Susan Tan
Senior Admin Supervisor
Auto Svcs / Ext Biz Svs / AR & SC
Email: tansohchern@smrt.com.sg
DID: +65 6858 1234

DID: +65 6858 1234



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Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Thursday, 22 March 2018 5:36 PM

To:

'Jenny Toh'; assignments

Cc:

SUR

Subject:

RE: SJS 7313H - 8-V0014375-MVA

Attachments:

SJS7313H EST.pdf; CSQBE18005319Kqd3.pdf

Dear Jenny,

Enclosed herewith preliminary advice of SJS 7313H.

Repairer asking for repair cost at \$8,000.00 on part by part basis.

We have not authorise repair.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 21 March 2018 9:54 AM

To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SJS 7313H - 8-V0014375-MVA

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [mailto:jenny.toh@qbe.com]

Sent: Tuesday, 20 March 2018 4:30 PM

To: assignments <assignments@lkkauto.com>

Cc: Jenny Toh <jenny.toh@qbe.com>
Subject: SJS 7313H - 8-V0014375-MVA

Our ref: VC011280

Dear Sir

Kindly survey the OD Claim

Insured: SJS7313H 2009 Volvo C30 2.0



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX; (065) 62564315

Your Ref: VC011280

Date: 22nd March 2018

Our Ref: CS/QBE18005319/Kqd3

Without Prejudice

The Motor Claims Department QBE Insurance

Attn: Jenny

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SJS 7313H .

We thank you for the instruction on _20/03/2018.

Please be informed that we had conducted the inspection of the abovementioned vehicle on $\frac{21/03/2018}{2018}$ at the premises of M/s $\frac{SMRT (SIN MING)}{SMRT (SIN MING)}$ and have the following to report:-

Workshop Estimate Amount	: S\$	21,153.00	
Revised Estimate Amount	: S\$	7,987.00	
"Check" Items Amount	: <u>S</u> \$	5,161.00	
Market Value	: S\$	25,000.00	
LTA Reimbursement Value	: <u>S</u> \$	19,124.00	
Nett Value	: <u>S</u> \$	5,876.00	

Description of Damage:

The vehicle sustained damages at the

front portion.

rear front offside

Comments/ Present Status:

Damages consistent.

Repair cost not economical.

Repairer asking for repair cost at \$8,000.00 on part by part basis.

Days of repair: 6 days.

We have not authorized repair.

Yours faithfully

KONG SENG CHEONG Licensed Appraiser **Enquire PARF/COE Rebate for Registered Vehicle**

wner ID Type:	Singapore NRIC
wner ID:	6627G
Vehicle Details	
/ehicle No.:	SJS7313H
Vehicle to be Exported:	No
ntended De-registration Date:	22 Mar 2018
Vehicle Make:	VOLVO
Vehicle Model:	C30 2.0L AT ABD D/AB 2WD 3DR
Primary Colour:	Silver
Manufacturing Year:	2009
Engine No.:	B4204S3170383
Chassis No.:	YV1MK434BA2173808
Maximum Power Output:	107.0 kW (143 bhp)
Open Market Value:	\$30,514.00
Original Registration Date:	31 Aug 2009
First Registration Date:	31 Aug 2009
Transfer Count:	2
Actual ARF Paid:	\$30,514.00
ntended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Aug 2019
PARF Rebate Amount:	\$16,782.00
ntended COE Rebate Details	
COE Expiry Date:	30 Aug 2019
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$16,290.00
COE Rebate Amount:	\$2,342.00
Total Rebate Amount:	\$19,124.00

The information contained herein is correct as at 22 Mar 2018

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Receive best quotations from multiple insurers in as little as 2 hours.

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Hyundai Verna 1.4M (COE Till 12/22) At Only \$23,388



Depreciation! Best Condition! Don't Miss! Car Auto Connection StanAd

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5 vehicles

Post an Ad

VOLVO C30

Ways of Selling

Model

Price

Depreciation

Reg Date Eng Cap

2009

22-Jun-2009

Status

Search Selection

VOLVO C30

Advertiser Login

Any \$25,888

Απγ \$8,490 /vr

82,000 km

Available Available



Comes With Free Front And Rear Cameral Free 1 x Servicing, Very Sporty And Unique Volvo C30 Coupe Hatchback! Very Well Maintained By Previous Owner With Major Servicing Been Done. Low Mileage. Acciden...

Euro Performance Asia Pte Ltd

Volvo C30 2.0A

Posted: 21-Mar-2018 Tags: 2009 Volvo C30, Volvo C30, Volvo, C30, Used Volvo



Volvo C30 T5

\$29,800

\$9,580 /yr

04-Aug-2009

2.521 cc

1,999 cc

Sports

Available

Just Renewed Road Tax, 100% Genuine Mileagel Accident Free! Sparkling New Paint! Regular Maintenance And Servicing, Tip Top, Excellent Showroom Condition, No Repairs Required, Free 3 In-House Servicin...

PERMIUN AD

Posted: 16-Mar-2018 Tags: 2009 Volvo C30, Volvo C30, Volvo, C30, Used Volvo



Volvo C30 2.0A

\$26,588

\$7,970 /yr

25-Aug-2009

1,999 cc

100,000 km

Sports

Available

Graded B by STE

Cheapest Coupe That You Can Find In The Market! Free 6 Or 12 Months Warranty Plus 1 Free Servicing! Very Well Maintained By Previous Owner With Major Servicing Been Done. Come With Free STA Elevation!...

Posted: 09-Mar-2018 Tags: 2009 Volvo □30, Volvo □30, Volvo, □30, Used Volvo



Volvo C30 2.0A

\$28,688

\$8,590 /yr

16-Oct-2009

1,999 cc

Sports

Available

1 Owner Since Day 1, Car Is In Good Condition. Selling At Low Depreciation For A Sporty Continental Car.

Posted: 04-Mar-2018 Tags: 2009 Volvo C30, Volvo C30, Volvo, C30, Used Volvo

Car Buying

Car Selling

Car Ownership

Car Aftermarket

On The Move

Lifestyle

> Buy Tyres Online! > Latest Special Offers from Tyrepac!

Volvo C30 T5

\$31,000

\$10,820 /yr

24-Jul-2009

2.521 cc

120,000 km

Available Sports

Low-profile Hatchback That's One Of The Best Looking But It's Able To Carry It's Weight Well With MTE Stage 1 Tune. As Long As On Highway It's A Joy To Drive. Rewrapped Black Headliner, New Control Ar...

DIRECT OWNER

Posted: 05-Feb-2018 Tags: 2009 Volvo C30, Volvo C30, Volvo, C30, Used Volvo

Save this search criteria, to get email alerts whenever a match is found.

Model

Depreciation

Rea Date

Eng Cap

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20 ▼ results/page

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5 Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

ACCIDENT STATEMENT

Date Of Report 15/03/2018 15:37 Date Of Accident 15/03/2018 08:40 Exact Location Of Accident LOYANG AVENUE Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SJS7313H

Insured/Policyholder

Name Of Registered Owner EUGENE PHOEN YU JUN

NRIC No S9006627G

Email Address E.PHOEN@GMAIL.COM Mobile Phone No (LOCAL) +65-91013035 Alternative Phone No. OFFICE-91013035

Vehicle Particulars

Manufacturer VOLVO Model C30-2.0 (A)

Exact Purpose for which vehicle was being used at PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company QBE INSURANCE (SINGAPORE) PTE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 8-V0014375-MVA

Cover Note Number

Driver

Name of Driver EUGENE PHOEN YU JUN

NRIC No S9006627G Date Of Birth 28/02/1990 Occupation INDOOR Date Of Driving Pass 28/02/2009

Driving Experience 9 YEARS AND 0 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-91013035

Fax Number

Contact Number OFFICE-91013035

EMail Address E.PHOEN@GMAIL.COM

58

Address

15E JALAN BERJAYA

Postcode

578634

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

NO.

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

WHILE I WAS DRIVING ALONG LOYANG AVE AT ABOUT 0840 HRS ON 15 MARCH 2018, THE VEHICLE INFRONT OF ME MADE AN EMEGENCY BRAKE.MY VEHICLE FRNT SJS7313H HIT ON TO THE REAR OF THE OTHER VEHICLE SKQ9589PAT APPROXIMATELY 20 KMH.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

40%

E.30

48000

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKQ9589P

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

· Please recom <u>correctly</u> the details or the accident to speed, or the clarifs process

47.76 SECTION AND INCOME.

The Torranger se completed by the Policyngiast and or the Authorised Drive

25

- information are upon most be as intentity and accurate as possible Any width insceptes entation or withholding of material facts and
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- torsing transing a representative employers into the relation of the complete environmental services and the services and the estimate of the services of the and gains the account and/or my claurs.
- in carrying out and/or dealing with my instructions or responding to any enquiries by me.

20

23

4.1

46.00

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- concerns with appropriate law, in administrance of mechanisms for any above lossing with the ex-Checken he similates
- is of interest actor are neutropy which or incover into appropriation to any disclosure with its impropriation to the control of the control are disclose and at process my Asisonal bitormat in for ore or more of the above European and
- the inversional between the national by any of the insurers and/or GiA to their third party service providers or agents noticing mer law yers/law firms), which may be said outside of Singapore, for one or more of the above Purposes

41:25Pin 15 mar 2018

Sphalure / Date &

Onver's Signature (* driver is not the policyholder) / Date

Sketch Plan

Witnessed by Reporting Centre

Personni

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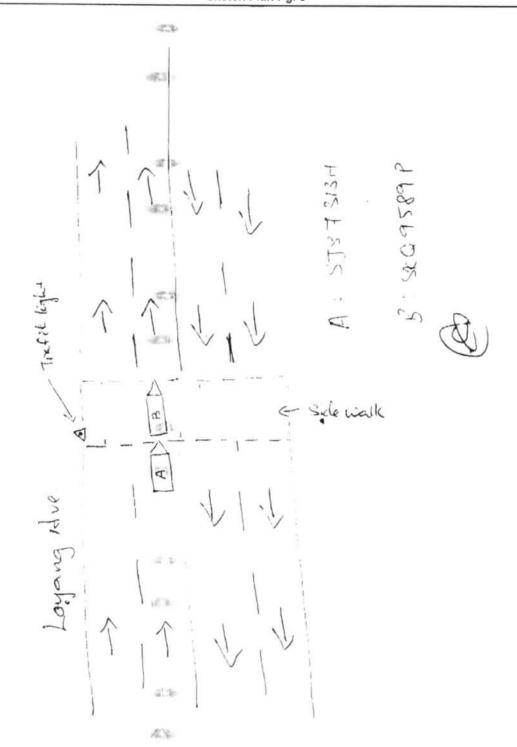
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60 Woodlands Industrial Park E4 Singapore 757705

Tel: 65 6362 3422 Fax: 65 6368 7420

SMRT Vehicle Repair Estimate

Group : Buses / Taxis / Commercial	
Reg. No. : SJS7313H	Ref. No. :
Make / Model : VOLVO C30	Reg. Date :
Chassic No : YV1MK434BA2173808	Mileage :
Name of Drive: EUGENE PHOEN YU JUN	Rental/Replacement Vehicle : Yes / No
Date/Time of Accide: 15/03/18 08.40	The damages on the vehicle are as
Surveyer is Required ? YES	indicated in the following diagram :
If Yes, VICOM / LKK / AIS / Othe MSIG : QBE	\otimes
Vehicle is Towed Back YES Date / Time :	
Accident reporting date 15/3/2018	
Type of Accident : Skid / Head-Rear / Head-On / Side Swipe / Others	
Special Instruction to ARC, if any :	
176 Sin Ming Drive, Sin Ming Autocare, #04-13,16, S(575721)	_
Signed : Date	1
Accident Repair Job Card I: Date Prepar Summary of Repair Estimates Repair Com Quotation from ARC	
Total Labour Charge: \$ 2,520.00	\$ -
Total Spray Painting Charge \$ 1,800.00	\$ -
Total Material Charg: \$ 16,833.00	\$
Other Charges :	\$
TOTAL \$ 21,153.00	\$
Lump Sum Repair, if	fany :
No. of Repair Days : [7] days	[] days
Signature : Prepared by:	Adjusted by:
Cignitian C	1.6* 12373201*5
QN NoInvoice No Signed : Date	Invoice Date

6.30

Part 1 - Labour Works

Job Scope	Qui	otation from	ARC	
To apply rust proofing on affected area	\$	NZ	200.00	X
To top up air cond gas	\$		150.00	1001
To reset & diagnose system function	\$		250.00	XM ?
To check wiring system function	\$		120.00	201-
To remove & refix air con condenser , inner cooler , radiator assy & engine fan air cleaner	\$		300.00	801
Labour to cutting knocking accident front bonnet , front bumper , fender rh & lh , support panal & wheel house rh & lh	\$	1	,500.00	800l
Total Labour		\$2	2,520.00	\$0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	
To respray front bonnet , front bumper , front fender lh & rh , support panal & wheel house rh & lh	\$ 1,800.00	11001
6.3		
Total Spray Painting & Panel Beating	\$1,800.00	\$0.00

Resony B4 pain Fax: 62564315 Ex NIL

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

67.78

Page (3)

Job Scope	Quotation from ARC	
43		
Total Other Costs	\$0.00	\$0.00

	To be completed by So	T	T					Not given (X
Part Number	Parts Description	Qty		cost price (\$)	Discount (%)	Final Price (\$)	Repair (R) Replace (/)	Repair (R) Replace (/
	FRONT BONNET B	n 1	\$	1,280.00				_
	FRONT BONNET INSULATOR \$1	1	\$	450.00				X
	FRONT BONNET HINGE LH	1	\$	83.00			R	X
	FRONT BONNET HINGE RH	1	5	83.00			n	7
	FRONT BONNET SPRING HOO GAS	_ 1	\$	138.00				X'
	FRONT BONNET LOCK	1	\$	125.00				
	FRONT BONNET CABLE	Z 1	\$	90.00				X
	FRONT BUMPER 32	2 1	\$	1,980.00				-
	FRONT BUMPER REINFORCMENT	1	\$	465.00			^	*
	FRONT BUMPER ABSORBER	1	\$	122.00			Sin	X
	FRONT BUMPER TOWING COVER LH	m 1	\$	43.00				X
	FRONT GRILLE CY	7 1	\$	438.00				
	1676							
	FRONT BUMPER CLIP	10	\$	40.00				
	FRONT BUMPER LOWER LIP	_ 1	\$	295.00				X
	FRONT BUMPER FOG LAMP COVER RH	٦ 1	\$	50.00				/
	FORNT BUMPER FOG LAMP COVER LH	1-1	\$	50.00				X
	FRONT FOG LAMP LH	1	\$	195.00				<
	FRONT FOG LAMP RH	1	\$	195.00				X
	FRONT HEADLAMP LH	1	\$	595.00			Sen	7
	FRONT HEAD LAMP RH	1 1	\$	595.00				
	FRONT SUPPORT PANAL R	, 1	\$	1,160.00				_
	FRONT SUPPORT PANAL TOP GARNISH	1	5	42.00	cpg			~
	FRONT AIR DUCT	1	5	65.00			5~	3
	AIR CLEANER ASSY	1	\$	372.00			12	次
	FRONT FENDER LH	_	\$	665.00				X
	FRONT FENDER RH	1	\$	665.00				X

	Parts Description		Qt	у		200			
Part Number				C	ost price	(%)	(\$)	Replace(/)	Replace(
		'n	1	\$	232.00				X
	FRONT FENDER GARNISH RH	Sn	1	\$	232.00				X
	SUPPORT PANAL GARNISH C	RI	1	\$	182.00				_
	HORN HI PITCH RH		1	\$	78.00			Sh	X
	HORN LOW PITCH LH		1	\$	65.00			Sm	X
	RADIATOR AIR GRILLE		1	\$	178.00			Sin	×
	AIR COND CONDENSER		1	\$	838.00			Sa	X
	RADIATOR ASSY		1	\$	516.00			Su	1
	RADIATOR FAN ASSY		1	\$	950.00			Sen	X
)	AIR COND SUNCTION HOSE	Sn	1	\$	138.00				X
	AIR COND DISCHARGE HOSE	Sn	1	\$	232.00				X
	ENGINE MOUNTING LH		1	\$	200.00			Sin	3
	ENGINE MOUNTING RH		1	\$	138.00			Sn	y
	ENGINE MOUNTING REAR		1	\$	163.00			Su	X
	EXHAUST MANIFOLD ASSY	\	1	\$	2,330.00				×
	NUMBER PLATE C	21	1SET	\$	80.00				455a
)									
	479								
	TOTAL MATERIALS			\$ 16	3,833.00		\$ -		
			_		Auto Cons	ultante ho		$\neg \bot$	
S	Surveryor Remark:			* To	Repairer of resurvey before display damage	the follow re/after spray ged part(s) do	ing: painting uring resurvey		
				• Pa • Tr • No	irts prices are s ird party surve o illegal modific	subject to cor y is on a "Wi cation(s) is al tem(s) must l	nfirmation thout Prejudice" ba		
	21153				nowledged by nature: e:	Repairer			



Customer Code: 3000505

Accident Repair Customer (Upper Bukit Timah)

QBE INSURANCE PTE LTD Block Unit 29-10

SOUTH TOWER 1 RAFFLES QUAY SINGAPORE 048583 SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 199004280Z Invoice No. : EV180600353 Date : 20.06.2018 Vehicle No. : SJS7313H Your Ref No. :

UBT/MARCH2018/002

Our Ref No. : 21008312

Description	Qty	Unit	Add /	(Disco	unt)		Amount,
		Cost	8	Amount			
Others							
REPAIR COST AS APPROVED BY SURVEYOR	1.00	\$7000.00	0.00	\$ (0.00	\$	7000.00
			TOTAL	BEFORE	GST	\$	7,000.00
			ADD G	ST @ 07	8	\$	490.00
			GRAND	TOTAL		\$	7,490.00

- 4

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Computer generated no signature requires

Authorised Signature for SMRT Automotive Services Pte Ltd

SATISFACTION FORM

I. EUGENE PHOEN YN JUN . hereby acknowledge having received from
SMRT Automotive Services Pte Ltd my vehicle bearing registration number 37.9 73/3/
which has been repaired to my satisfaction and acceptance. And I agree that the
payment of the account for such repairs to SMRT Automotive Services Pte Ltd. shall
be in full discharge of all claims under policy number 8-V00/4375 in respect
of the damage caused in the accident which occurred on LOYANG AVENUE

Signature, NRIC No. & Date

Co. Stamp (If applicable)



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

27		Affiliated to Federation Intern	nationale Des Experts En Auton	nobile
QBE	INSURANCE (SIN	NGAPORE) PTE LTD	Ref : CS/QBE18005	319/Kqd3e2
	AFFLES QUAY #29 VERSINGAPORE (Date: 21-06-2018 Code: QBE	
١.		Policy Parti	culars :- OWN DAMAGE	
	Insured Veh.		Veh. Inspected	SJS 7313H
	Policy No.	8-V0014375-MVA	Coverage (\$)	0.00
	Claim No.	VC011280	Excess (\$)	0.00
	Assign From	JENNY TOH	Assign Date	20/03/2018
2.		Vehicle Pa	articulars & Condition	
	Make & Model	VOLVO C30 (A)	c.c	1999
	Engine No.	HIDDEN	Year of Reg.	2009
	Chassis No.	YV1MK434BA2173808	Colour	METALLIC BLUE
	Odometer	122300	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	GOOD		
3.		Con	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	225/40Z R18	DUNLOP	6 mm
	L/H Front Tyre	225/40Z R18	DUNLOP	6 mm
	R/H Rear Tyre	225/40Z R18	DUNLOP	4 mm
	L/H Rear Tyre	225/40Z R18	DUNLOP	4 mm
١.		Descr	iption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	FRONT PORTION.	
	DAMAGES SEE D	ETAILS.		
5.		Gen	eral Information	The season was a season of
	Accident Date	15/03/2018	Inspection Date	21/03/2018
	Survey held at	176 SIN MING DRIVE # 04-	16	
	Repairer			
āa.	The section of the		Remarks	
	A)THE MARKET V B)IN ACCORDANG	VALUE IS S\$25,000.00(EST. A	AVERAGE) S, WE HAVE AUTHORISED I	REPAIRS.
5b.			ate Days of Repair	和·罗克特别的
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	6 Working Day	ys



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJS 7313H

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BONNET	BUCKLED	1,280.00	1,280.00
1	FRONT BONNET INSULATOR	SERVICEABLE	450.00	-
1	FRONT BONNET HINGE LH	TO REPAIR SEE LABOUR	83.00	-
1	FRONT BONNET HINGE RH	TO REPAIR SEE LABOUR	83.00	-
1	FRONT BONNET SPRING HOO GAS	SERVICEABLE	138.00	-
1	FRONT BONNET LOCK	DISTORTED	125.00	125.00
1	FRONT BONNET CABLE	SERVICEABLE	90.00	-
1	FRONT BUMPER	BUCKLED	1,980.00	1,980.00
1	FRONT BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	465.00	-
1	FRONT BUMPER ABSORBER	SERVICEABLE	122.00	-
1	FRONT BUMPER TOWING COVER LH	SERVICEABLE	43.00	-
1	FRONT GRILLE	CRACKED	438.00	438.00
10	FRONT BUMPER CLIP	NECESSARY	40.00	40.00
1	FRONT BUMPER LOWER LIP	SERVICEABLE	295.00	-
1	FRONT BUMPER FOG LAMP COVER RH	SERVICEABLE	50.00	-
1	FRONT BUMPER FOG LAMP COVER LH	SERVICEABLE	50.00	-
1	FRONT FOG LAMP LH	SERVICEABLE	195.00	-
1	FRONT FOG LAMP RH	SERVICEABLE	195.00	-
1	FRONT HEADLAMP LH	SERVICEABLE	595.00	-
1	FRONT HEADLMAP RH	CRACKED	595.00	595.00
1	FRONT SUPPORT PANEL	BENT	1,160.00	1,160.00
1	FRONT SUPPORT PANEL TOP GARNISH	CRACKED	42.00	42.00
1	FRONT AIR DUCT	SERVICEABLE	65.00	-
1	AIR CLEANER ASSY	SERVICEABLE	372.00	-
1	FRONT FENDER LH	TO REPAIR SEE LABOUR	665.00	-
1	FRONT FENDER RH	TO REPAIR SEE LABOUR	665.00	:-
1	FRONT FENDER GARNISH LH	SERVICEABLE	232.00	-

Report Ref No. CS/QBE18005319/Kqd3e2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
1	FRONT FENDER GARNISH RH	SERVICEABLE	232.00	-
1	SUPPORT PANEL GARNISH	CRACKED	182.00	182.00
1	HORN HI PITCH RH	SERVICEABLE	78.00	-
1	HORN LOW PITCH LH	SERVICEABLE	65.00	-
1	RADIATOR AIR GRILLE	SERVICEABLE	178.00	
1	AIR COND CONDENSER	SERVICEABLE	838.00	-
1	RADIATOR ASSY	SERVICEABLE	516.00	-
1	RADIATOR FAN ASSY	SERVICEABLE	950.00	-
1	AIR COND SUCTION HOSE	SERVICEABLE	138.00	
1	AIR COND DISCHARGE HOSE	SERVICEABLE	232.00	-
1	ENGINE MOUNTING LH	SERVICEABLE	200.00	-
1	ENGINE MOUNTING RH	SERVICEABLE	138.00	-
1	ENGINE MOUNTING REAR	SERVICEABLE	163.00	-
1	EXHAUST MANIFOLD ASSY	SERVICEABLE	2,330.00	-
			16,753.00	5,842.00
	SPECIAL NETT ITEMS			
1	SET NUMBER PLATE (SN)	CRACKED	80.00	45.00
			80.00	45.00
	LABOUR			
	TO APPLY RUST PROOFING ON AFFECTED AREA.	NOT INSURED	200.00	-
	TO TOP UP AIR COND GAS.		150.00	100.00
	TO RESET & DIAGNOSE SYSTEM FUNCTION.	NOT NECESSARY	250.00	-
	TO CHECK WIRING SYSTEM FUNCTION.		120.00	20.00
	TO REMOVE & REFIX AIR CON CONDENSER, INNER COOLER, RADIATOR ASSY & ENGINE FAN AIR CLEANER.		300.00	80.00
	LABOUR FOR CUTTING KNOCKING ACCIDENT FRONT BONNET, FRONT BUMPER, FENDER RH & LH, SUPPORT PANEL & WHEEL HOUSE RH & LH. INCLUSIVE OF THE REPAIR OF FRONT BONNET HINGE LH, FRONT BONNET HINGE RH, FRONT BUMPER REINFORCEMENT, FRONT FENDER LH AND FRONT FENDER RH.		1,500.00	800.00
	TO RESPRAY FRONT BONNET, FRONT BUMPER, FRONT FENDER LH & RH. SUPPORT PANEL & WHEEL HOUSE RH & LH.		1,800.00	1,100.00
			4,320.00	2,100.00

Report Ref No. CS/QBE18005319/Kqd3e2



Page No.:3 of 3

GRAND TOTAL	21,153.00	7,987.00	
RECOMMENDED COST OF REPAIRS (DUE TO INSURANCE AUTHORISED REPAIR AT \$7,000.00)		7,000.00	

Report Ref No. CS/QBE18005319/Kqd3e2

KONG SENG CHEONG

Licensed Appraiser