Asher Sng (LKKAuto)

From:

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: To:

Tuesday, 10 July 2018 3:33 PM Asher Sng (LKKAuto); Admin A

Cc:

Hwang Shiang Yi; Alfred Toh; KKLau; Olivia Lau (LKKAuto); Hsiao Tong (LKKAuto) RE: [MANDATE REQUEST] RE: OUR REF:SNM18D01459C02/2 LKKDS & YR REF:

Subject:

SHD1115E (TP: LKK REF - CC3/CTI18005318/R1es3) on 17/03/2018

LKK REF - CC3/CTI18005318/R1es3 CTI REF - SNM18D01459C02/2 (GZ7172X)

Dear Asher

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,924.62.

Best Regards

Alfred Toh Senior Executive Claims Department China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909 DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175

Email: claimsdept@sg.cntaiping.com alfred.toh@sg.cntaiping.com www.sg.cntaiping.com



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Tuesday, July 10, 2018 2:51 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: OUR REF:SNM18D01459C02/2 LKKDS & YR REF: SHD1115E (TP: LKK REF - CC3/CTI18005318/R1es3) on 17/03/2018

Your ref : SNM18D01459C02/2/LKKDS Our ref : CC3/CTI18005318/R1ea3n2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " PREMIER AUTOMOTIVE SERVICES PTE LTD" at \$3,924.62 (all-in).

The summary is as follows: -

	Amount Claimed		A	Amount Revised		
1. Cost of Repairs (w/GST)	\$	6,009.12	\$	3,210.00		
2. Loss of Rental (5days x \$102.53)	\$	512.65	\$	512.62 (5days x \$102.53)		
3. Loss of Income (5days x \$100)	\$	500.00	\$	200.00 (5days x \$40)		
4. LTA Search Fee	\$	2.00	\$	2.00		
Total	\$	7,023.77	\$	3,924.62		

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 23 March 2018 5:26 PM

To: Angie Foo <angie.foo@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Admin A <admin-

a@lkkauto.com>; Vic (LKKAuto) < vicalpeh@lkkauto.com>

Subject: FW: OUR REF:SNM18D01459C02/2/LKKDS & YR REF: SHD1115E (TP: LKK REF - CC3/CTI18005318/R1es3) on 17/03/2018

Dear Angie,

Thanks and noted.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Angie Foo [mailto:angie.foo@sg.cntaiping.com]

Sent: Friday, 23 March 2018 5:05 PM

To: Shirley Hiew (LKK Auto) < Shirley Hiew@lkkauto.com >; Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Sharon

Han <sharon.han@sg.cntaiping.com>; Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Cc: Lucas Lee < lucas.lee@sg.cntaiping.com >; Adeline Chng < adeline.chng@sg.cntaiping.com >; Vic (LKKAuto)

<vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF:SNM18D01459C02/2/LKKDS & YR REF: SHD1115E (TP: LKK REF - CC3/CTI18005318/R1es3) on

17/03/2018

Dear Shirley,

We refer to your email of 22nd March 2018.

We attached a copy of our Assignment Letter and Insured's SAS Report for your necessary action.

Please be advised that the claim handle for this case is Sharon Han 6389 6193.

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E

DID: 6389 6186

Fax: 6224 7478 /6224 7175

Email: angie.foo@sg.cntaiping.com Email: claimsdept@sg.cntaiping.com Website: www.sg.cntaiping.com

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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Thursday, 22 March, 2018 10:46 AM

To: Claims Dept of CTI; Sharon Han; Asher Sng (LKKAuto)

Cc: Lucas Lee; Adeline Chng; Vic (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving GZ7172X (OI: CTI - TBA) AND SHD1115E (TP: LKK REF - CC3/CTI18005318/R1es3) on 17/03/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 1115E at M/s Premier Automotive Services Pte Ltd - Changi South.

Enclosed for your perusal is:

TP GIA report

TP estimated cost of repair

Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hua Meng [mailto:huameng@live.com.sg]

-Sent: Friday, 6 July 2018 1:18 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Subject: Re: EQ INSURED:SFS 1388 D OUR REF:SLF 6756 P D.O.A:10.04.2018

Dear Asher

Please refer the attachment.

Thanks & Regards
June

From: Hua Meng < huameng@live.com.sg > Sent: Tuesday, June 26, 2018 5:46:23 PM

To: Asher Sng (LKKAuto)

Subject: EQ INSURED:SFS 1388 D OUR REF:SLF 6756 P D.O.A:10.04.2018

Dear Asher

We refer above mentioned accident.

We would like to inform that we've finalized the repair cost with your surveyor.

Kindly revert your offer within 14days.

Your prompt reply will be appreciated by us.

We enclose relevant documents for your attention.

Thanks & regards,
June
Hua Meng Spray Painting Workshop
1 Kaki Bukit Ave 6, Blk C
#01-61 Autobay @ Kaki Bukit
S 417883

Tel: 6746 5519 Fax: 6743 4896

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:65446671 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1115E/GS

WITHOUT PREJUDICE

21st May 2018

(By Email Only)

Attn: The Motor Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Dear Sir/Madam

ACCIDENT INVOLVING SHD1115E & GZ7172X ALONG HOUGANG AVE 9 CARPARK BLK 950 ON 17.03.18

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHD1115E, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: GZ7172X at the material time of the accident with the driver of our client's vehicle, Mr Teo Hwee Yow

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: GZ7172X, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$	3210.00 (Incl. GST)
(2) Loss of Rental - 5Days @\$102.53per day	\$	512.65
(3) Loss of Income - 5Days @\$100.00per day	S	500.00
(4) GIA search fee	\$	2.00
	S	4224.65

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHD1115E
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search & Scene video

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:65446671 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1115E/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department - Gary Shi

Email: gary.shi@premiertaxi.com

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client - Premier Taxis Pte Ltd



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX; (065) 67414108

Our Ref: CC3/CTI18005318/R1ea3

04 APRIL 2018

ALL BEST AIR-CONDITIONING & ELECTRIC PTE LTD 13 LORONG 8 TOA PAYOH #01-12 BRADDELL TECH SINGAPORE 319261

Dear Sir/Madam,

ACCIDENT INVOLVING GZ 7172X AND SHD 1115E ON 17/03/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051

FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

AUTHORIZATION TO ACT

I, <u>PREMIER TAXIS PTE LTD</u> (the third party claimant") of <u>23 CHANGI SOUTH AVENUE 2</u> #03-02 SINGAPORE 486443 (address), owner of <u>SHD 1115E</u> (vehicle no.) hereby authorize <u>PREMIER AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no <u>SHD 1115E</u> that was damaged pursuant to the accident which occurred on <u>17/03/2018</u> (date) along <u>HOUGANG AVE 9 -- CARPARK BLK 950</u> (location) involving vehicle no/s <u>GZ 7172X</u> ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this ______ (day) of ______ (month) 20 _____ (year)

Signed by "the third party claimant"

(with chop if applicable)

Signed by "the workshop"

(with chop)

bodily injuries arising out of the

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1333741704

Claim No : SNM18D01459C02/2/LKKDS

Claimant : PREMIER TAXIS PTE LTD

Amount : S\$3,924.62

DOLLARS THREE THOUSAND NINE HUNDRED TWENTY FOUR AND CENTS

SIXTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 1115E Insured Vehicle No. : GZ 7172X

Date of Loss

: 17/03/2018

Place of Accident : HOUGANG AVE 9 -- CARPARK BLK 950

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

: ALL BEST AIR-CONDITIONING & ELECTRIC PTE LTD : YONG WEI LIP

Driver Name

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages		S\$		
	Cost of Repair/Excess		S\$	3,210.00	
	Loss of Use/Rental/Earning		S\$	712.62	
	GIA/Police Reports/				
	Investigation Results/Search Fees		S\$	2.00	
(5)	Medical Reports/Expenses		SŞ		
	Survey Fees/P.T. Fees		S\$		
	Cost including Disbursement		SŞ		

	TOTAL	 * *	S\$	3,924.62	
			20.00		

Claimant Name: PREMIER TAXIS PTE LTD

NRIC No : 200304975H

Signature

Date



PREMIER AUTOMOTIVE SERVICES PTE LTD

OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

PREMIER TAXIS PTE LTD 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443 DATE

21-May-2018

PAGE

1 OF 1

ITEM	Description	TY	U.PRICE	A	MOUNT
•	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHD 1115 E			\$	3,000.00
	TOTAL LUMP SUM REPAIR COSTS AS RECOMMEND		SURVEYOR GST @ 7% GRAND TOTAL		3,000.00 210.00 3,210.00

for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



23 March 2018

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Teo Hwee Yow of NRIC Number \$1703748Z is a registered driver of SHD1115E. Teo Hwee Yow is paying daily rental rate of \$102.53 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration

Prepared By: Hasnah

PREMIER TAXIS PTE LTD 23 Changi South Avenue 2 #03-02 Singapore 486443 Telephone: +65 6214 8880 Fax: +65 6214 0330 www.premiertaxi.com Co. Reg. No. 200304975H

REPLACEMENT VEH GIVEN YES / NO PREMIER VEH NO. JOB NO. CHECK IN / OUT VOUCHER DRIVER'S NAME Yow INDICATE AREA OF DAMAGE HERE: HWER (20 HANDPHONE 97 037487 REAR NRIC MAKE / MODEL TAXI REGN NO. s HD KO2 TIME OUT DATE OUT TIME IN DATE IN DDD 1303 1130 190318 FUEL OUT FUEL IN KILOMETRES OUT KILOMETRES IN E 1/4 1/2 3/4 F E 1/4 1/2 3/4 F TAXI METER DOWNLOADED DATE / TIME TOWED IN TO WORKSHOP H H M M 0 0 0 YES NO DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION DOMMYY HHMM I ACKNOWELDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN 9 CONJUNCTION WITH THE TERM RENTAL AGREEMENT. CHECK OUT CHECK IN DRIVER'S NAME DRIVER'S NAME Tes Hoar DRIVER'S SIGNATURE / DATE / TIME DRIVER'S SIGNATURE / DATE / TIME FRONT BODY MARKINGS 5 - Damaged 6 - Chip 7 - Crack 1 - Light Dent 2 - Serious Dent CHECKED OUT BY 3 - Light Scratch (PREMIER'S AUTHORISED WORKSHOP) (PREMIER'S AUTHORISED WORKSHOP) 4 - Serious Scratch 8 - Peeling DRIVER'S REMARKS SERVICE / REPAIRS DONE OTHERS: O SERVICING O T/BELT □ AIRCON SYSTEM □ ACCIDENT: DATE / TIME of ACCIDENT: O TURBO O D M H H H M M

489

D BRAKE SYSTEM

O UNDER CARRIAGE

O BULB

CPF
BATTERY



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-18-041214

Date of Request:

19/03/2018

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd

23 Changi South Ave 2

#01-02

Singapore 486443

Dear Sir/Madam,

Enquiry Date

19/03/2018

Enquiry By

GARY SHI GUO RONG

TP Vehicle No.

GZ7172X

Accident Date

17/03/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GZ7172X	China Taiping Insurance (Singapore) Pte. Ltd.	08/08/2017-07/08/2018	6389 6111

Thank You.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

TAX INVOICE

Our Ref No: Date of Request:

GR-18-041214 19/03/2018

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd 23 Changi South Ave 2 #01-02 Singapore 486443

Dear Sir/Madam,

Enquiry Date

19/03/2018

Enquiry By

GARY SHI GUO RONG

TP Vehicle No. GZ7172X

Accident Date

17/03/2018

DESCRIPTION	AMOUNT (S\$)		
TP Insurer Enquiry	1.87		
GST Amount	0.13		
Total Amount Due (GST Inclusive)	2.00		

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque