

(1/10/11)

INS. CASE OWNER

Stacy

CC 4/AXA1800

5201

T2 hbsy

LKK

IDAC

Taufik

ASSIGNMENT

DOI

2/3/18

Date / Time

2/3/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.

SFV 6745Z

Name of Insured

Lim Kok Sen

Insured Tel No.

HP:

Excess Sec II :\$

D.O.A:

20/3/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

ANNE POYEN STEPHANE

Driver Tel No.:

(V/L: YES/NO)

Claim No.:

S8M00BDM / 35767

Policy No.:

GAV69121

Make / Model:

MITSUBISHI

Place of Accident:

NEW UPP HAWTH K0

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SFY3880D



INSRS:

WSP:

Tel:

Liability:

RMKS:

Performance



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

2/3/18
VC

SFY3880D - X

SFY3880D - X

of smart drive

Handling investigation
can do do.26/4/18 @ 2:46pm
-klondike-Spoken to OJD she confirmed the back
Informed OI on TP doing a video NCD will be
collected OJD informed that she has a
video and later from police stating TP
was issued a warning for the mva.
* Pending: OJD video + police letter / PIR14/05/18 @
5:30PM-GPOKE TO CANCEL. OWNER PAID FOR HIS
PRIVATE. OWNER PRODUCE TO CANCEL
STILL CANNOT TO PRODUCE PAY. GIVE
CANNOT PUT IN HIR BOLD.
-BULK ASK TO CANCEL & SUBMIT WP
REPORT.

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

26/4/18 -klondike

After call ltr to OI: 26/4/18 -klondike

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time: 23/03/18

Sent By: V3

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(5 days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

TP STOPPED CAR ABRUPTLY

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

-

(\$

x

days)

Loss of Income (LOI):

SS

-

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GLA/LTA Search:

SS

Medical:

SS

Disbursement:

SS

Legal Cost:

SS

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

WP REPORT

3) Survey fee:

\$250.00

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401339K GST Reg. No M2-0020081-X



101, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel: 67790100 (Sales & Admin)
67790122 (AfterSales)
Fax: 64767770

185, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel: 67790888 (AfterSales)
Fax: 67449777

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel: 67790538 (AfterSales)
67790533/535 (Motorrad)
Fax: 64794601 (AfterSales)
64794624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

21 MAR 2018

Estimate No. : b1 46315
Date Estimated : 21/03/2018
Prepared By : Merina Chia San San

Page No. : 1 of 2

- ESTIMATE REPAIR FOR -
Kam You Kin (Gan YaoJian)
2L Limau Garden

- ACCOUNT - 40000
Cash Sales - Service
Singapore

Singapore 465921

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFY3880D	DD87413	16/07/2014	740LiA	0

DESCRIPTION

To replace rear bumper including attachments etc and
to knock out dented area caused by accident

1700 2,550.00

To paint rear bumper and bootlid

1868 2,076.00

To check electrical wiring systems and lightings at the
rear section for proper function.

150 177.00

To remove and install boot compartment carpet and garnish
to facilitate repairs.

230 271.00

Sundries.

? 80.00

Total Labour 1: 5,154.00

DESCRIPTION

RR BUMPER LH MOUNT
RR BUMPER RH MOUNT
RR BUMPER LOWER TRIM (PRIMED)
RR BUMPER CTR GUIDE
ADAPTER
RR BUMPER CARRIER
RR BUMPER PANEL PRIMED
COVER TOW FITTING REAR PRIMED
MODEL LETTERING 740Li
DECOUPLING RING PDC TORQUE CONVERTE
BUMPER PDC SENSOR (A90 SOPHISTOGRAU

QTY	PRIC	VALUE
1	198.30	198.30
1	198.30	198.30
1	224.45	224.45
1	51.50	51.50
1	81.00	81.00
1	800.80	800.80
1	1,496.35	1,496.35
1	50.65	50.65
1	62.55	62.55
4	5.05	20.20
2	368.80	737.60

Total Parts : 3,921.70

301, Alexandra Road
Time Darby Performance Centre
Singapore 159941
Tel: 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax: 64747772290, Kampong Arang Road
East Coast Centre
Singapore 439180
Tel: 63197888 (AfterSales)
Fax: 63448772315, Alexandra Road
Time Darby Business Centre
Singapore 159944
Tel: 63190528 (AfterSales)
63190533 (Motorrad)
64796501 (AfterSales)
64796524 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 46315
Date Estimated : 21/03/2018
Prepared By : Merina Chia San San

Page No. : 2 of 2

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFY3880D	DD87413	16/07/2014	740LiA	0

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Claims OD / 3rd Party / Uninsured losses / Direct Settlement	
Regn No. _____	Claim No. _____
Date&Time <u>21/3/18</u>	Excess \$\$. _____
Surveyor's Name <u>Tan Jiah</u>	Sign <u>[Signature]</u>
Surveyor's Tel <u>97495744</u>	Authorised Yes / No _____
Authorised Date <u>WP</u>	Time _____
RESURVEY PARTS PHOTO BY SURVEYOR Yes / No _____ PML Yes / No _____	
Surveyor's E-mail <u>tanjiah@lkkauto.com</u>	
No. of Working Days Recommend <u>5 days</u>	

Labour 1	:	5,154.00
Parts	:	3,921.70
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	635.30
Grand Total	:	9,711.00

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **



Service Request Details

Claim

S8M00BDM

Reference

None 

Loss Date

March 20, 2018

Request Date

March 21, 2018

Due Date

March 28, 2018

LKK AUTO CONSULTANTS PTE LTD (TP) ▾

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

21-03-2018 @ 1.31pm
Caroline veh in
Trafalgar

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SFY3880D

Make

TPVD BMW

Service Address

...

Primary Contact/Insured

LIM KOK SENG

16 SIMEI RISE, #01-41 CHANGI RISE CONDOMINIUM, 528807, Singapore
98430624

Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 26 April 2019 2:31 PM
To: stephanie.quek11@gmail.com
Cc: Vic (LKKAuto)
Subject: ACCIDENT INVOLVING SKV6745Z AND SFY3880D ALONG NEW UPP CHANGI ROAD FILTER LANE TO BEDOK SOUTH AVE 1 ON 20/03/2018

**LIM KOK SENG
16 SIMEI RISE
#01- 41
SINGAPORE 528807**

Attn: Ms. Stephanie Quek Pei'en

Dear Sir/Madam,

**OUR REF : CC4/ASM18005301/T1hb3
YOUR REF : SKV6745Z
ACCIDENT INVOLVING SKV6745Z [AXA] AND SFY3880D ALONG NEW UPP CHANGI ROAD FILTER
LANE TO BEDOK SOUTH AVE 1 ON 20/03/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s PERFORMANCE MOTORS LIMITED, acting on behalf of the owner of SFY3880D against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third Party vehicle SFY3880D. We are of the opinion that this is a conflicting version.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to khanchna@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident
- Police Investigation Result (if any)
- Statement and/or police report from independent witness(es) (if any)
- * • If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at khanchna@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18005301/T1hb3q2

8 SHENTON WAY #24-01

AXA TOWERSINGAPORE 068811

Date : 16-05-2019



ATTN: STACEY NG

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKV 6745Z	Veh. Inspected	SFY 3880D
Policy No.	GA269131	Coverage (\$)	0.00
Claim No.	S8M00BDM	Excess (\$)	0.00
Assign From		Assign Date	21/03/2018

2. Vehicle Particulars & Condition

Make & Model	B.M.W. 740LI	c.c	2979
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	WBAYE42040DD87413	Colour	BLACK
Odometer	41694	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	275/40 R19	GOODYEAR	6 mm
L/H Front Tyre	275/40 R19	GOODYEAR	6 mm
R/H Rear Tyre	275/40 R19	GOODYEAR	6 mm
L/H Rear Tyre	275/40 R19	GOODYEAR	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	20/03/2018	Inspection Date	21/03/2018
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFY 3880D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	SUNDRIES (SN) (CONSISTENT)	* CHECK	80.00	-
1	RR BUMPER LH MOUNT (SN) (CONSISTENT)	* CHECK	198.30	-
1	RR BUMPER RH MOUNT (SN) (CONSISTENT)	* CHECK	198.30	-
1	RR BUMPER LOWER TRIM (PRIMED) (SN) (CONSISTENT)	DEFORMED	224.45	224.45
1	RR BUMPER CTR GUIDE (SN) (CONSISTENT)	* CHECK	51.50	-
1	ADAPTER (SN) (CONSISTENT)	* CHECK	81.00	-
1	RR BUMPER CARRIER (SN) (CONSISTENT)	* CHECK	800.80	-
1	RR BUMPER PANEL PRIMED (SN) (CONSISTENT)	DEFORMED	1,496.35	1,496.35
1	COVER TOW FITTING REAR PRIMED (SN) (CONSISTENT)	* CHECK	50.65	-
1	MODEL LETTERING 740LI (SN) (CONSISTENT)	NECESSARY	62.55	62.55
4	DECOUPLING RING PDC TORQUE CONVERTE (SN) (CONSISTENT)	NECESSARY	20.20	20.20
2	BUMPER PDC SENSOR (A90 SOPHISTOGRAU) (SN) (CONSISTENT)	* CHECK	737.60	-
			4,001.70	1,803.55
LABOUR				
TO REPLACE REAR BUMPER INCLUDING ATTACHMENTS ETC AND TO KNOCK OUT DENTED AREA CAUSED BY ACCIDENT.			2,550.00	1,700.00
TO PAINT REAR BUMPER AND BOOTLID.			2,076.00	1,868.00
TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION.			177.00	150.00
TO REMOVE AND INSTALL BOOT COMPARTMENT CARPET AND GARNISH TO FACILITATE REPAIRS.			271.00	230.00
			-	-
			-	-
			-	-
			5,074.00	3,948.00
GRAND TOTAL			9,075.70	5,751.55

Report Ref No. CC4/ASM18005301/T1hb3q2



RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$2,198.15 NETT)			5,751.65
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Report Ref No. CC4/ASM18005301/T1hb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

584908004

Reference

CC4/ASM18005301/TT18362

Loss Date

20 March 2018

Report Date

21 Mar 2018 10:51:41 AM

Request Date

14 August 2018

Due Date

Vendor Name

LPK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SPY3880D

Make

TPVD BAW

Model

740LI

Service Address

...

Primary Contact/Insured

LIM KOK SEHG
16 SIMEI RISE, #01-41 CHANGI RISE
CONDOMINIUM, 528007, Singapore
98430624

Claim Handler

NG Stacy
6568804351
stacy.ng@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Auto Invoice

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
Document Type			Document SubType			
Upload Documents						
NAME		TYPE	SUB-TYPE	AUTHOR		DATE UPLOADED
Accident Statement		Reports & Statement		Meowmen		

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK Invoice 1 (3).pdf	Invoice	Surveyor / Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	16 May 2019
 LKK Inspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 May 2019
 LKK Adjstment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 May 2019
 EMAIL TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	14 May 2019
 LKK INSPECTION PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 May 2019
 Email to TP (d 140519).pdf	Letters and Correspondence	Workshop	LKK AUTO CONSULTANTS PTE LTD (TP)	14 May 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	23 March 2018
 Preliminary Advice.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	23 March 2018
 EMAIL FROM WORKSHOP INCLUDING ESTIMATE & SFY38800 TP GA.mng	Letters and Correspondence	Workshop	NIKAM Santish Pandurang	21 March 2018