

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 14 May, 2019 5:36 PM  
**To:** PBSP  
**Cc:** Admin A; Vic (LKKAUTO); Khanchna (LKK Auto)  
**Subject:** RE: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Without Prejudice

Dear Caroline,

We refer to the below email and to our telephone conversation earlier today. As discussed, your client had paid the repair on his vehicle.

As such, we will now close the matter in our end.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Vic (LKKAUTO)  
**Sent:** Monday, 11 June, 2018 10:06 AM  
**To:** 'PBSP'  
**Cc:** Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO)  
**Subject:** RE: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Without Prejudice

Dear Caroline,

Please be informed that till date, we are still pending for our principal's investigation result and instruction.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Monday, 11 June, 2018 9:27 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A; Asher Sng (LKKAuto)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Please up date for this case.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** PBSP

**Sent:** Thursday, 7 June 2018 12:12:39 PM

**To:** Vic (LKKAuto)

**Cc:** 甯琚 ©; Asher Sng (LKKAuto)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Any up date ?

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Wednesday, 30 May 2018 9:27:13 AM

**To:** PBSP

**Cc:** 甯珺 ©; Asher Sng (LKKAUTO); Vic (LKKAUTO)

**Subject:** RE: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that till date, we are still pending for any outcome of the investigation from our principal.

We will check again and will let you know if any update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Wednesday, 30 May, 2018 9:04 AM

**To:** Vic (LKKAUTO)

**Cc:** Admin A; Asher Sng (LKKAUTO)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Please let us have your investigation outcome.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Tuesday, 22 May 2018 11:28:48 AM

**To:** PBSP

**Cc:** 甯珺 ©; Asher Sng (LKKAUTO); Vic (LKKAUTO)

**Subject:** RE: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that till date, we are still yet to receive any investigation update from our principal.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Tuesday, 22 May, 2018 10:34 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A; Asher Sng (LKKAuto)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Please let us have your up date on the investigation.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, 17 May 2018 9:47:26 AM

**To:** PBSP

**Cc:** 甯瑒 ©; Asher Sng (LKKAuto); Vic (LKKAuto)

**Subject:** RE: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Till date, we are still pending for the investigation outcome and further instruction from our principal.

We will continue to follow up and will get back to you should there be an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Thursday, 17 May, 2018 9:37 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A; Asher Sng (LKKAuto)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Please let us have your outcome.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** PBSP

**Sent:** Monday, 14 May 2018 10:08:28 AM

**To:** Vic (LKKAuto)

**Cc:** 甯珺 ©; Asher Sng (LKKAuto)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Please let us have your out come for investigation.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** PBSP  
**Sent:** Wednesday, 9 May 2018 9:58:15 AM  
**To:** Vic (LKKAUTO)  
**Cc:** 甯璿 @; Asher Sng (LKKAUTO)  
**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Please let us have your outcome for investigation.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Friday, 4 May 2018 11:09:05 AM  
**To:** PBSP  
**Cc:** 甯璿 @; Asher Sng (LKKAUTO); Vic (LKKAUTO)  
**Subject:** RE: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our principal's investigation outcome and instruction.

Thank you.

Best Regards,  
**Vic Alpeh** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]  
**Sent:** Friday, 4 May, 2018 10:02 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Asher Sng (LKKAUTO)  
**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Please let us have your up date for below mention.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Monday, 30 April 2018 3:48:30 PM  
**To:** PBSP  
**Cc:** 甯瑤 ©; Asher Sng (LKKAUTO); Vic (LKKAUTO)  
**Subject:** RE: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our principal's investigation result.

We will get back to you should there be any update from our principal on this matter.

Thank you.

Best Regards,  
**Vic Alpeh** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Monday, 30 April, 2018 12:58 PM

**To:** Vic (LKKAUTO)

**Cc:** Admin A; Asher Sng (LKKAUTO)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Wednesday, 25 April 2018 9:58:35 AM

**To:** PBSP

**Cc:** 甯珺 ©; Asher Sng (LKKAUTO); Vic (LKKAUTO)

**Subject:** RE: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Without Prejudice

Dear Caroline,

Please be informed that till date, we are still pending for our principal's update on their investigation.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.



---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Wednesday, 25 April, 2018 9:41 AM

**To:** Vic (LKKAUTO)

**Cc:** Admin A; Asher Sng (LKKAUTO)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Please up date for the investigation.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Friday, 20 April 2018 3:56:23 PM

**To:** PBSP

**Cc:** 甯璿 ©; Asher Sng (LKKAUTO); Vic (LKKAUTO)

**Subject:** RE: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that our principal is still pending investigation result from our principal.

We will get back to you should there be any development from our principal.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Friday, 20 April, 2018 9:40 AM

**To:** Vic (LKKAUTO)

**Cc:** Admin A; Asher Sng (LKKAUTO)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** PBSP

**Sent:** Thursday, 19 April 2018 9:36:56 AM

**To:** Vic (LKKAUTO)

**Cc:** 甯瑒 ©; Asher Sng (LKKAUTO)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Please up date for the investigation.

Onwer chasing for this case.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Tuesday, 17 April 2018 10:48:51 AM

**To:** PBSP

**Cc:** 甯瑒 ©; Asher Sng (LKKAUTO); Vic (LKKAUTO)

**Subject:** RE: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for investigation result from our principal.

We will check and follow up on the matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Tuesday, 17 April, 2018 10:34 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A; Asher Sng (LKKAuto)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Any up date on the investigation?

Please advise for liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** PBSP

**Sent:** Friday, 13 April 2018 9:35:31 AM

**To:** Vic (LKKAuto)

**Cc:** 甯珺 ©; Asher Sng (LKKAuto)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Any up date for the investigation?

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Monday, 9 April 2018 11:04:11 AM

**To:** PBSP

**Cc:** 甯珺 ©; Asher Sng (LKKAUTO); Vic (LKKAUTO)

**Subject:** RE: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Without Prejudice

Dear Caroline,

Please be informed that the matter is still under investigation.

We will follow up with our principal for any update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** PBSP [<mailto:pml-pbsp@simeдарby.com.sg>]

**Sent:** Monday, 9 April, 2018 9:59 AM

**To:** Vic (LKKAUTO)

**Cc:** Admin A; Asher Sng (LKKAUTO)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic

Please advise what's the latest update? Customer is enquiring.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, 5 April 2018 10:20:47 AM

**To:** PBSP

**Cc:** 甯珺 ©; Asher Sng (LKKAUTO); Vic (LKKAUTO)

**Subject:** RE: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that our principal just updated us and the investigation is still on going for this matter.

As such, we are yet to receive instructions for Direct Settlement.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Thursday, 5 April, 2018 10:16 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A; Asher Sng (LKKAuto)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** PBSP

**Sent:** Wednesday, 4 April 2018 10:13:37 AM

**To:** Vic (LKKAuto)

**Cc:** 甯珺 @; Asher Sng (LKKAUTO)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** PBSP

**Sent:** Monday, 2 April 2018 10:09:35 AM

**To:** Vic (LKKAUTO)

**Cc:** 甯珺 @; Asher Sng (LKKAUTO)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, 29 March 2018 4:48:45 PM

**To:** PBSP

**Cc:** 甯珺 @; Vic (LKKAUTO); Asher Sng (LKKAUTO)

**Subject:** RE: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for investigation / instruction from our principal.

We will follow up on the matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Thursday, 29 March, 2018 9:12 AM

**To:** Admin A; CS A Team; Vic (LKKAuto)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** PBSP

**Sent:** Tuesday, 27 March 2018 2:25:18 PM

**To:** 甯琚 ©; CS A Team; [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

**Subject:** Fw: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** PBSP

**Sent:** Tuesday, 27 March 2018 9:35 AM

To: [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018

Dear Motor Claims,

Please advise for liability.

Car in the workshop since 21.03.2018.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** PBSP

**Sent:** Monday, 26 March 2018 10:38:35 AM

To: [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018

Reminder.

---

**From:** PBSP

**Sent:** Thursday, 22 March 2018 9:18:41 AM

To: [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018

Dear Motor Claims,

Please arrange survey as car in the w/s and advise for liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** PBSP

**Sent:** Wednesday, 21 March 2018 10:40:38 AM

To: [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)

**Subject:** CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018

Dear Sirs,

We refer to the above matter.



We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601