

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 9 April, 2018 11:04 AM  
**To:** PBSP  
**Cc:** Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO)  
**Subject:** RE: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Without Prejudice

Dear Caroline,

Please be informed that the matter is still under investigation.

We will follow up with our principal for any update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** PBSP [mailto:pml-pbsp@simedarby.com.sg]

**Sent:** Monday, 9 April, 2018 9:59 AM

**To:** Vic (LKKAUTO)

**Cc:** Admin A; Asher Sng (LKKAUTO)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic

Please advise what's the latest update? Customer is enquiring.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, 5 April 2018 10:20:47 AM

**To:** PBSP

**Cc:** 甯珺 @; Asher Sng (LKKAUTO); Vic (LKKAUTO)

**Subject:** RE: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that our principal just updated us and the investigation is still on going for this matter.

As such, we are yet to receive instructions for Direct Settlement.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Thursday, 5 April, 2018 10:16 AM

**To:** Vic (LKKAUTO)

**Cc:** Admin A; Asher Sng (LKKAUTO)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** PBSP

**Sent:** Wednesday, 4 April 2018 10:13:37 AM

**To:** Vic (LKKAUTO)

**Cc:** 甯瑒 @; Asher Sng (LKKAUTO)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** PBSP

**Sent:** Monday, 2 April 2018 10:09:35 AM

**To:** Vic (LKKAUTO)

**Cc:** 甯瑒 @; Asher Sng (LKKAUTO)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, 29 March 2018 4:48:45 PM

**To:** PBSP

**Cc:** 甯瑒 @; Vic (LKKAUTO); Asher Sng (LKKAUTO)

**Subject:** RE: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018 LKK REF CC4/ASM18005301/T1hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for investigation / instruction from our principal.

We will follow up on the matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Thursday, 29 March, 2018 9:12 AM

**To:** Admin A; CS A Team; Vic (LKKAuto)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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**From:** PBSP

**Sent:** Tuesday, 27 March 2018 2:25:18 PM

**To:** 甯瑀 @; CS A Team; [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

**Subject:** Fw: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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**From:** PBSP

**Sent:** Tuesday, 27 March 2018 9:35 AM

**To:** [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018

Dear Motor Claims,

Please advise for liability.

Car in the workshop since 21.03.2018.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** PBSP

**Sent:** Monday, 26 March 2018 10:38:35 AM

**To:** [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018

Reminder.

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**From:** PBSP

**Sent:** Thursday, 22 March 2018 9:18:41 AM

**To:** [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)

**Subject:** Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018

Dear Motor Claims,

Please arrange survey as car in the w/s and advise for liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** PBSP

**Sent:** Wednesday, 21 March 2018 10:40:38 AM

**To:** [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)

**Subject:** CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P//REQ FOR DIRECT SETTLEMENT- SFY3880D AND SKV6745Z ON 20/03/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601