

Vic (LKKAUTO)

From: Quek Stephanie <stephanie.quek11@gmail.com>
Sent: Thursday, 16 May, 2019 10:19 AM
To: Khanchna (LKK Auto)
Cc: Vic (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING SKV6745Z AND SFY3880D ALONG NEW UPP CHANGI ROAD FILTER LANE TO BEDOK SOUTH AVE 1 ON 20/03/2018

I've sent you some video and photo. Please let me know if you're able to received. Thank you

On 15 May 2019, at 2:40 PM, Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Dear Stephanie,

Received with thanks.

You may also use Dropbox to send us the link of the accident video.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Quek Stephanie <stephanie.quek11@gmail.com>

Sent: Wednesday, 15 May 2019 2:35 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SKV6745Z AND SFY3880D ALONG NEW UPP CHANGI ROAD FILTER LANE TO BEDOK SOUTH AVE 1 ON 20/03/2018

<image001.jpg>

I will sent you separately of the video

On 26 Apr 2019, at 2:30 PM, Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

LIM KOK SENG
16 SIMEI RISE
#01- 41
SINGAPORE 528807

Attn: Ms. Stephanie Quek Pei'en

Dear Sir/Madam,

OUR REF : CC4/ASM18005301/T1hb3
YOUR REF : SKV6745Z

ACCIDENT INVOLVING SKV6745Z [AXA] AND SFY3880D ALONG NEW UPP CHANGI ROAD FILTER LANE TO BEDOK SOUTH AVE 1 ON 20/03/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s PERFORMANCE MOTORS LIMITED, acting on behalf of the owner of SFY3880D against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third Party vehicle SFY3880D. We are of the opinion that this is a conflicting version.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to khanchna@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident
- Police Investigation Result (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at khanchna@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

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