## Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Tuesday, 24 April, 2018 1:05 PM

To: **PBSP** 

Cc: Admin A; Asher Sng (LKKAuto); Vic (LKKAuto)

RE: REQ FOR DIRECT SETTLEMENT- SDQ9889G AND SJM5110X ON 20/03/2018 Subject:

\*\*\*LKK REF:CC4/ASM18005300/hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that till date, our principal is still pending for our Insured to lodge the report.

We will get back to you for an update in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Tuesday, 24 April, 2018 12:27 PM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: Re: REQ FOR DIRECT SETTLEMENT- SDQ9889G AND SJM5110X ON 20/03/2018 \*\*\*LKK

REF:CC4/ASM18005300/hb3

gentle reminder.

From: PBSP

**Sent:** Monday, 23 April 2018 9:32:42 AM

To: Vic (LKKAuto)

Cc: 甯珺 ©; Asher Sng (LKKAuto)

Subject: Re: REQ FOR DIRECT SETTLEMENT- SDQ9889G AND SJM5110X ON 20/03/2018 \*\*\*LKK

REF:CC4/ASM18005300/hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Thursday, 19 April 2018 9:48:58 AM

To: Vic (LKKAuto)

Cc: 甯珺 ©; Asher Sng (LKKAuto)

Subject: Re: REQ FOR DIRECT SETTLEMENT- SDQ9889G AND SJM5110X ON 20/03/2018 \*\*\*LKK

REF:CC4/ASM18005300/hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>>
Sent: Tuesday, 17 April 2018 10:51:25 AM

To: PBSP

Cc: 甯珺 ©; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: REQ FOR DIRECT SETTLEMENT- SDQ9889G AND SJM5110X ON 20/03/2018 \*\*\*LKK

REF:CC4/ASM18005300/hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's report and instructions from our principal.

We will follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

## LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Tuesday, 17 April, 2018 10:42 AM

To: Shu Pei (LKKAuto) Cc: Admin A; CS A Team

Subject: Re: REQ FOR DIRECT SETTLEMENT- SDQ9889G AND SJM5110X ON 20/03/2018 \*\*\*LKK

REF:CC4/ASM18005300/hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent: Friday, 13 April 2018 11:09:24 AM

To: PBSP

Cc: 宵珺 ©: CS A Team

Subject: RE: REQ FOR DIRECT SETTLEMENT- SDQ9889G AND SJM5110X ON 20/03/2018 \*\*\*LKK

REF:CC4/ASM18005300/hb3

Dear Caroline.

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.** 

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei| Admin

## **LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Friday, 13 April 2018 11:07 AM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Fw: REQ FOR DIRECT SETTLEMENT- SDQ9889G AND SJM5110X ON 20/03/2018

Dear Motor Claims,

Please let us have your reply on liability.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Tuesday, 20 March 2018 5:59 PM

To: motor.survey@axa.com.sg

Subject: REQ FOR DIRECT SETTLEMENT- SDQ9889G AND SJM5110X ON 20/03/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601