

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 8 April, 2019 5:20 PM
To: PBSP
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: REQ FOR DIRECT SETTLEMENT- SDQ9889G AND SJM5110X ON 20/03/2018
***LKK REF:CC4/ASM18005300/hb3

Without Prejudice

Dear Caroline,

We refer to your below email and to our telephone conversation earlier.

As spoken, your client had converted to OD claim instead.

As such, we will close/cancel file in our end since no survey has been conducted.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Tuesday, 17 April, 2018 10:42 AM
To: Shu Pei (LKKAUTO)
Cc: Admin A; CS A Team
Subject: Re: REQ FOR DIRECT SETTLEMENT- SDQ9889G AND SJM5110X ON 20/03/2018 ***LKK
REF:CC4/ASM18005300/hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAUTO) <shupeilkkauto.com>
Sent: Friday, 13 April 2018 11:09:24 AM
To: PBSP
Cc: 甯珺 @; CS A Team
Subject: RE: REQ FOR DIRECT SETTLEMENT- SDQ9889G AND SJM5110X ON 20/03/2018 ***LKK
REF:CC4/ASM18005300/hb3

Dear Caroline,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Friday, 13 April 2018 11:07 AM
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Fw: REQ FOR DIRECT SETTLEMENT- SDQ9889G AND SJM5110X ON 20/03/2018

Dear Motor Claims,

Please let us have your reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Tuesday, 20 March 2018 5:59 PM
To: motor.survey@axa.com.sg
Subject: REQ FOR DIRECT SETTLEMENT- SDQ9889G AND SJM5110X ON 20/03/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601