

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 10 July, 2018 10:51 AM
To: Vic (LKKAUTO); Admin A
Cc: Irene Tay; Alfred Toh; KKLau; Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO); Chee So Chow
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBE1627K (OI: SNM18D01423C02) AND SHF786P (TP : LKK REF - CC3/CTI18005299/Khb3) on 15/03/2018

LKK REF - CC3/CTI18005299/Khb3
CTI REF - SNM18D01823C02/7 (GBE1627K)

Dear Vic

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$6,354.08.

We await your payment advice to enable Irene to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, July 10, 2018 10:06 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBE1627K (OI: SNM18D01423C02) AND SHF786P (TP : LKK REF - CC3/CTI18005299/Khb3) on 15/03/2018

CTI REF – SNM18D01423C02

LKK REF – CC3/CTI18005299/Khb3

Dear Irene,

ACCIDENT INVOLVING VEHICLES GBE 1627K (OI) AND SHF 786PY (TP) ON 15/03/2018

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended to the TP vehicle.

We had spoken to the Insured PIC Mr Edwin and he was informed of the TP claim and liability issues on 26/04/2018 and agreed to settle the matter. A letter was sent out to the Insured to inform about the TP claim and liability. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 32,752.51	\$ 5,567.93
Loss of Rental (\$105.74 x 7 days)	\$ 740.18	\$ 528.70 (\$105.74 x 5 days)
Loss of Income (\$50 x 7 days)	\$ 350.00	\$ 250.00 (\$50 x 5 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 33,850.14	\$ 6,354.08

Breakdown of days is as follows:

Recommended Days	2.5 days
Weekends / Downtime	2.5 days
TOTAL	5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Shirley Hiew (LKK Auto)
Sent: Friday, 23 March, 2018 4:41 PM
To: Lucas Lee; Vic (LKKAuto)
Cc: Irene Tay; Asher Sng (LKKAuto); Admin A
Subject: FW: Direct Settlement - Accident Involving GBE1627K (OI : CTI - SNM18D01423C02) AND SHF786P (TP : LKK REF - CC3/CTI18005299/Khs3) on 15/03/2018

Dear Lucas,

Thanks and noted.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]
Sent: Friday, 23 March 2018 3:44 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBE1627K (OI : CTI - SNM18D01423C02) AND SHF786P (TP : LKK REF - CC3/CTI18005299/Khs3) on 15/03/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Regards,

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3, Anson Road, #16-00
Springleaf Tower,
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6181
Fax: 6224 7175
Email: claimsdept@sg.cntaiping.com
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Thursday, 22 March, 2018 10:46 AM
To: Claims Dept of CTI; Irene Tay; Lucas Lee; Vic (LKKAuto)
Cc: Admin A; Asher Sng (LKKAuto)
Subject: Direct Settlement - Accident Involving GBE1627K (OI : CTI - TBA) AND SHF786P (TP : LKK REF - CC3/CTI18005299/Khs3) on 15/03/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 786P at M/s Trans-Cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1803-132

Your Ref : GBE1627K

Date : 30.May 2018

CHINA TAIPING INSURANCE (H) PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHF0786P AND GBE1627K ON 15/03/18 09:50 AM ALONG PUNGGOL FIELD

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	5,567.93
2.	Loss of Rental for <u>7</u> days @ \$ <u>105.74</u> per day	\$	740.18
3.	Loss of Income for <u>7</u> days @ \$ <u>50</u> per day	\$	350.00
4.	LTA Search Fee	\$	7.45
5.	Survey Fee	\$	0.00
	Total	\$	6,665.56

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

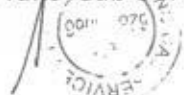
Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI18005299/Khb3

26th April 2018

WNE INTEGRATED DESIGN PTE LTD

26 Sin Ming Lane,
#07-124 Midview City
Singapore 573971

Attn: Mr Edwin

Dear Sir/Madam,

ACCIDENT INVOLVING GBE 1627K AND SHF 786P ON 15.03.2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Chong Poh Kin
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHF0786P and GBE1627K along PUNGGOL FIELD on 15/03/18 09:50 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 30 (day) of May 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

TO: VIC

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3074071700 Claim No : SNM18D01823C02/7 (GBE1627K)
 Claimant : TRANS-CAB SERVICES PTE LTD
 Amount : S\$6,354.08
 SINGAPORE DOLLARS SIX THOUSAND THREE HUNDRED FIFTY FOUR AND
 CENTS EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHF 786P
 Insured Vehicle No. : GBE 1627K

Date of Loss : 15/03/2018
 Place of Accident : PUNGGOL FIELD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : M/s WNE INTEGRATED DESIGN PTE LTD
 Driver Name : KEGAN TAN YUAN XI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	5,567.93
(3) Loss of Use/Rental/Earning	S\$	778.70
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	6,354.08

Claimant Name : _____ NRIC No : _____

JASMINE TAN SIEW KIM
 S74056361

12 JUL 2018

Signature : _____ Date : _____

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note**TO:****CHINA TAIPING INSURANCE (S) PTE LTD**

3 ANSON ROAD

#15-02 SPRINGLEAF TOWER

079909 SINGAPORE

ATTENTION:

INVOICE NO. : INV1805-073**DATE** : 28. May 2018**REFERENCE NO** : AAD1803-132**TERMS** :**DUE DATE** : 28. May 2018**PAGE** : 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHF0786P;DOA 15.03.18(PART-BY-PART-18)	1	5,567.93	5,567.93

Total SGD Excl. GST : 5,203.67**7% GST :** 364.26****** FIVE THOUSAND FIVE HUNDRED SIXTY SEVEN AND NINETY THREE SGD ONLY ********Total SGD Incl. GST :** 5,567.93

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

30 May, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 15/03/18 09:50 AM at PUNGGOL FIELD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHF0786P. The taxi was hired to CHAN HONG EE a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$105.74 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

15-03-2018

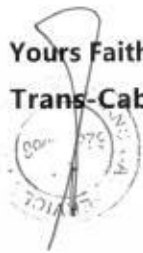
Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1803-132	Accident Date 15-03-2018
16/3/2018 11:35	22/3/2018 16:30	SHF0786P

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SJJ996E	16 Mar 2018 / 08:50:00	NTUC INCOME INS CO-OP LTD
GBE1627K	15 Mar 2018 / 09:50:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
YM5995G	16 Mar 2018 / 10:40:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

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