

INS. CASE OWNER

Bennie

CC 3 / A161870 5290, m1pa3

LKK:

IDAC:

Surveyor

MA CF

DOI:

ASSIGNMENT

19/3/2018

Date/Time:

19/3/2018

Registered in Merimen:

21/03/2018

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLC 6967M

Name of Insured:

TAN KION BOON

Insured Tel No.:

HP: 9616 9663

Excess Sec II :SS

D.O.A: 15/3/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

187173081556

Policy No.:

2100467198

Make / Model:

S-Fordster

Place of Accident:

Beach Rd.

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHA 3830B



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SHA 3830B - X RECEIVED JUN 2018

STAGE

DATE / PIC

29/3 OMD. sent out first letter.

2/4/18 - Email to AG: Request for OI GIA
- OI GIA ✓

4/4/18 @ 4.23pm Called OI, Mr Tan. Confirm accident.

He is busy. To call back later.

@ 4.26pm OI called back. Inform TP claim. He wants to know final amount.

2/5/18 @ 3.47pm Called OI, Mr Tan to inform final amount.

Not pick up.

5/6/18 @ 2.24pm Called OI, Mr Tan to inform final amount.

He felt that it is on high side. He asked if can settle at \$1200. To check & get back to you OI.

14/6/18 @ 2.31pm Called OI, Mr Tan. Inform final amount at \$1500. He said no choice. Just pay them.

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with:

Repair Cost: \$\$ (days) Reduction: %

FINAL SETTLEMENT Date/Time: 16/6/18 Confirm with Cecilia

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 15

Repair Cost: 4/6/18 \$824.50

Loss of Rental (LOR): \$522.12 (4 days) X 119.28

Loss of Use (LOU): \$5 (\$ x 4 days)

Loss of Income (LOI): \$202.00 (\$50 x 4 days)

LOR only LOR + LOU LOR + LOI (Tick Only One)

GIA/LTA Search \$5 7.49

Medical: \$5 -

Disbursement: \$5 (e.g. Tow/Independent)

Legal Cost \$5 -

Total: \$5 1509.11 Global Sum \$5: 1500.00

FINAL PAYMENT Date/Time: 16/6/18 Confirm with: Cecilia

Payee 1: \$5 1500.00 Name 1: Computergro Engineering Pte Ltd.

Payee 2: (Strike if N.A.) \$5 - Name 2:

Payee 3: (Strike if N.A.) \$5 - Name 3:

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Confirm by:

Email

Call

IF No or B 28, Ass. Lia:

1) Claim status:

2) Report Format:

3) Survey fee:

4) Claim/Reject/Private Settle

5) Report

6) #320 + #20

7) #320 + #20

8) #320 + #20

9) #320 + #20

10) #320 + #20

11) #320 + #20

12) #320 + #20

13) #320 + #20

14) #320 + #20

15) #320 + #20

16) #320 + #20

17) #320 + #20

18) #320 + #20

19) #320 + #20

20) #320 + #20

REF:

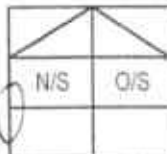
SUNY/UR

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop n/s: CDREU
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 02 days Res.: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHA3830B Yr Regn: 10 / 2015
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: tiya 140 cc 1685
 Colour: Blue A/C: Insured / Std / NI / NA
 Sp. Reading: 286308 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: KMHCB41UMGU-079313
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 205/60/16
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or HANCOCK

Front 8 mm Rear 8 mm
 R/Bal. 8 mm R/Bal. 8 mm
 L/Bal. 8 mm L/Bal. 8 mm
 D.O.A. 15/03/2018 D.O.I. 19/03/2018

Survey held at _____
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
NS BODY
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP \$ 720.54 / Reo 1845.48 / 71/11

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$

Survey Fee

Transportation

\$ + RS. SI

Photos

Others

Report Format :

Lump Sum / I.B.I: (\$

☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

TOTAL

Date/Time: 16.03.2018 17:06 Page : 1

JC NO 305125753

Accident Date: 15.03.2018
NATURE: 3P 15.03.18/C

JOB DESCRIPTION

3/NO	LABOR CODE	DESCRIPTION
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ECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

wedge Slip

Exit Pass

SHA3830B LIMTS

Vehicle No.: SHA3830B

1 of Service Advisor

Signature/Date

Name of Service Advisor

Date _____

returned to Service Reception upon collection

To be kept by Security Guard




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18005290/M1pa3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 21-03-2018		
Code : AIG				
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLC 6967M	Veh. Inspected	SHA 3830B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	21/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	15/03/2018	Inspection Date	19/03/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHA 3830B

MAKE :

MODEL : HYUNDAI i40

DATE 17/3/2018

Agasia - C/P

(Sat)

TS

LKK-

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper		R x	\$ 603.60
	Rear Bumper Clips 10 pcs		N/A	\$ x 22.00
	Rear Wheel Hub-Cap (LH)		ant	\$ 150.70
	SUB TOTAL			\$ 776.30
	LESS 20%			\$ 155.26
	DISCOUNTED TOTAL			\$ 621.04
	Rear Bumper Advertisement Logo		1 x	\$ 50.00 Nett
	Rear Bumper Rubber Mat		N/A x	\$ 50.00 Nett
	Rear Fender Advertisement Logo (LH/RH) N/A	S	100.00	\$ 200.00 Nett
	Rear Door Comfortdelgro & Apps Sticker (LH)		N/A	\$ y 80.00 Nett
	Front Door Coloured Comfort Logo (LH)		N/A x	\$ 75.00 Nett
				\$ 455.00
	Labour Charge			
	Panel Beating- Repair Fender			\$ 500.00 200
	Spray Painting Charge			\$ 750.00 200
	Tuff Kote			\$ 50.00 20
	Remove/Refix Reverse Sensor			\$ 120.00 x
	Rear Wheel Alignment			\$ 120.00 20
	TOTAL LABOUR			\$ 1,540.00
	ESTIMATE TOTAL			\$ 2,616.04
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • Survey before/after spray painting • To inspect damaged part(s) during resurvey • All prices are subject to confirmation • This party survey is on a "Without Prejudice" basis • Any modification(s) is allowed • Any supplementary item(s) must be resurveyed and subject to final approval from Insurance Company • Acknowledged by Repairer Signature: Date: 				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

Not Available
 P/P Repair
 Before paint shop
 LKK Auto

17/3/2018
 2 weeks
 17/3/2018
 16 hrs

P.

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305125753

Date : 21/03/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508959
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : M A C F

Vehicle Reg No. : SHA3830B

Date of Accident : 15-Mar-18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG ASIA -- SLC6967M
2. The finalized amount shall be:

(a) Spare Parts after List discount	\$120.56
(b) Labour Charges	\$650.00
Total for Part-By-Part Repair Cost	\$770.56
(c) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: 20%	
Final Lumpsum Repair cost	

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : LIM T S

Tel : 62148398

Fax : 65468156

Signature : 

Name : M A C F

Date : 26/3/2018

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees	*****			
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 3830B

MAKE :

MODEL : HYUNDAI i40

DATE 17/3/2018

AigAsia - CP/P

TS

(Sat)

LKR-

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper		R x	\$ 603.60
	Rear Bumper Clips 10 pcs		N/A	\$ x 22.00
	Rear Wheel Hub-Cap (LH)		out	\$ 150.70
	SUB TOTAL			\$ 776.30
	LESS 20%			\$ 155.26
	DISCOUNTED TOTAL			\$ 621.04
	Rear Bumper Advertisement Logo		net	\$ 50.00
	Rear Bumper Rubber Mat		N/A	\$ x 50.00
	Rear Fender Advertisement Logo (LH/RH)		100.00	\$ 200.00
	Rear Door Comfortdelgro & Apps Sticker (LH)		N/A	\$ 80.00
	Front Door Coloured Comfort Logo (LH)		N/A	\$ 75.00
				\$ 455.00
	Labour Charge			
	Panel Beating- Repair Fender			\$ 500.00
	Spray Painting Charge			\$ 750.00
	Tuff Kote			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	Rear Wheel Alignment			\$ 120.00
	TOTAL LABOUR			\$ 1,540.00
	ESTIMATE TOTAL			\$ 2,616.04

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 20.03.2018
Time: 17:48:37
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305125753
REGN NO : SHA3830B
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 22.10.2015
DATE/TIME IN : 16.03.2018 13:20
ACCIDENT DATE : 15.03.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0658-G REAR WHEEL CAP LH 1 150.70 20.00 120.56

SUB-TOTAL : 120.56

JOB NATURE

0000 L	PANEL BEATING	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	200.00
0002 20-00	TUFF COAT ON AFFECTED PARTS.	20.00
0003 L	WHEEL ALIGNMENT	80.00
0004 20-05	Rear Bumper Adv.Sticker	50.00
0005 20-05	Rear Fender Adv.Sticker LH	100.00

SUB-TOTAL : 650.00

TOTAL : 770.56

MVA NAME & SIGNATURE
DATE:

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE:

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 9 June 2018 8:20 AM
To: cecilialee@sparkcarcare.com; Jasmine Cai Yuyan
Subject: Your Ref: T 0318/ SHA3830B/ CL(st) Our Ref: CC3/AIG18005290/M1pa3 [ACCIDENT INVOLVING SLC 6967M(AIG) & SHA 3830B ON 15/03/2018]

Your Ref: **T 0318/ SHA3830B/ CL(st)**
Our Ref: CC3/AIG18005290/M1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SLC 6967M(AIG) & SHA 3830B ON 15/03/2018

We refer to the above matter.

As discussed during our RTM on 08/06/2018, we propose settlement at a global sum of **\$1,200.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong. Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

\$1500.00

Hsiao Tong (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Tuesday, 12 June 2018 3:49 PM
To: Hsiao Tong (LKKAuto)
Cc: Jasmine Cai Yuyan
Subject: RE: Your Ref: T 0318/ SHA3830B/ CL(st) Our Ref: CC3/AIG18005290/M1pa3 [ACCIDENT INVOLVING SLC 6967M(AIG) & SHA 3830B ON 15/03/2018]

Without Prejudice

Dear Hsiao Tong

Your insured's report already admitted he was changing lane to right.

For settlement purpose, we propose \$\$1650. Please revert.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:
6214 1843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: "cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>, Jasmine Cai Yuyan <jasminecai@cdge.com.sg>
Date: 12/06/2018 03:17 PM
Subject: RE: Your Ref: T 0318/ SHA3830B/ CL(st) Our Ref: CC3/AIG18005290/M1pa3 [ACCIDENT INVOLVING SLC 6967M(AIG) & SHA 3830B ON 15/03/2018]

Without Prejudice

Hi Cecilia,

Attached as requested.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Your Ref: **T 0318/ SHA3830B/ CL(st)**
Our Ref: CC3/AIG18005290/M1pa3

Without Prejudice

Dear Sirs,

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 14 June 2018 3:03 PM
To: 'Cecilia Lee Peng Geok'
Cc: Jasmine Cai Yuyan
Subject: RE: Your Ref: T 0318/ SHA3830B/ CL(st) Our Ref: CC3/AIG18005290/M1pa3 [ACCIDENT INVOLVING SLC 6967M(AIG) & SHA 3830B ON 15/03/2018]

Without Prejudice

Hi Cecilia,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$1,500.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]
Sent: Tuesday, 12 June 2018 3:49 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Jasmine Cai Yuyan <jasminecai@cdge.com.sg>
Subject: RE: Your Ref: T 0318/ SHA3830B/ CL(st) Our Ref: CC3/AIG18005290/M1pa3 [ACCIDENT INVOLVING SLC 6967M(AIG) & SHA 3830B ON 15/03/2018]

Without Prejudice

Dear Hsiao Tong

Your insured's report already admitted he was changing lane to right.

For settlement purpose, we propose \$\$1650. Please revert.

Thank you.

Best Regards

Hsiao Tong (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Thursday, 14 June 2018 3:25 PM
To: Hsiao Tong (LKKAUTO)
Cc: Jasmine Cai Yuyan
Subject: RE: Your Ref: T 0318/ SHA3830B/ CL(st) Our Ref: CC3/AIG18005290/M1pa3 [ACCIDENT INVOLVING SLC 6967M(AIG) & SHA 3830B ON 15/03/2018]

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at **\$1,500.00** for property damage. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Please forward Discharge Voucher for execution and your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:
6214 1843

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Jasmine Cai Yuyan <jasminecai@cdge.com.sg>
Date: 14/06/2018 03:03 PM
Subject: RE: Your Ref: T 0318/ SHA3830B/ CL(st) Our Ref: CC3/AIG18005290/M1pa3 [ACCIDENT INVOLVING SLC 6967M(AIG) & SHA 3830B ON 15/03/2018]

Without Prejudice

Hi Cecilia,

We refer to your below email.

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Please confirm acceptance.

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Yishun
Industrial Park A
Singapore 768732





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/AIG18005290/M1pa3

06 APRIL 2018

TAN KOON BOON
34 TAMAN SIGLAP
SINGAPORE 455689

Dear Sir/Madam,

ACCIDENT INVOLVING SLC 6967M & SHA 3830B ON 15/03/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 3830B against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **i 40 SHA3830B , SLC6967M**
ALONG **BEACH RD B4 ARAB ST****ON 15-Mar-18 17:00****I / We** **STANLEY LOO THIAM JOO** (Hirer) NRIC No.: **S7727089B****and/or** **TEH SOON HON** (Relief) NRIC No.: **S2506462C****Taxi Number** **SHA3830B**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **16-Mar-2018****Name of Hirer** **STANLEY LOO THIAM JOO**
Hirer NRIC **S7727089B**

Signature :

**Address:** **5 TAMPINES AVENUE 8 #01-06**
529596**Contact No.** **97554344****Name of Relief** **TEH SOON HON**
Relief NRIC **S2506462C**

Signature :

**Address** **249 KIM KEAT LINK 09-87**
310249**Contact No.** **93364557**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,500.00 (Global Sum) for vehicle no. SHA 3830B that was damaged pursuant to the accident which occurred on 15/03/2018 (date) along BEACH ROAD BEFORE ARAB ST (location) involving vehicle no/s SLC 6967M.

This is pursuant to the inspection conducted on 19/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 3830B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 3830B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

18 JUN 2018

Dated this _____ (day) of _____ (month) 20____ (year)


Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 15.03.18

VEHICLE NO
SHA3830B

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
22.10.2015

CHASSIS CODE
KMHLB41UMGU079313

INV. NO/DATE
91364514 27.03.2018

JOB NO.
305125753

ODMETER READING

DATE/TIME IN
16.03.2018 13:20

S/No	Part No.	Qty	Unit Price	Disc	Net
------	----------	-----	------------	------	-----

PART REQUISITION

0001	04-01-0103-0658	I40VC CAP ASSY-WHEEL HUB	1	150.70	20.00	120.56
SUB-TOTAL			:			120.56

JOB NATURE

0001	L	PANEL BEATING	200.00	200.00	
0002	23-502	SPRAYPAINT ON AFFECTED AREA	200.00	200.00	
0003	20-00	TUFF COAT ON AFFECTED PARTS.	20.00	20.00	
0004	L	WHEEL ALIGNMENT	80.00	80.00	
0005	20-05	Rear Bumper Adv.Sticker	50.00	50.00	
0006	20-05	Rear Fender Adv.Sticker LH	100.00	100.00	
SUB-TOTAL			:		650.00

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY, GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DELAY.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS BY RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91364514	824.50	

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA3830B

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
22.10.2015

CHASSIS CODE
KMHLB41UMGU079313

INV. NO/DATE
91364514 27.03.2018

JOB NO.
305125753

ODOMETER READING

DATE/TIME IN
16.03.2018 13:20

Items total	770.56
Add GST @ 7.000 %	53.94
Invoice amount	824.50

Issued by : CHEWDEE LENG 27.03.2018 14:28:31
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1. Whilst taking all reasonable precautions against fire, theft or accidental damage, the company accepts no responsibility for cars or other properties belonging to customers and vehicles are driven and tested by a company driver.
2. Customers shall inspect their vehicles immediately upon delivery and shall within 7 days from such delivery give notice in writing to the company of any complaints. Otherwise the vehicles will be deemed to have been accepted in good order.
3. Interest of 1% per month will be charged on a day to day basis in respect of any amount due and owing to the company by the customer and not paid on the due date of payment (i.e. after 30 days from the invoice) for the period of default.
4. Please examine this invoice immediately upon receipt and advise the company of any errors or discrepancies within 14 days of receipt. If the company does not hear from the customer, the company will treat this invoice as correct and binding.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91364514	824.50	

Our Ref: CT18030504

Date: 26 March 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	15/03/2018 @ 17:00 hrs
ALONG	BEACH RD B4 ARAB ST
INVOLVING	SLC6967M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3830B** (the "Taxi"). The Taxi was hired to **STANLEY LOO THIAM JOO IC NO S7727089B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$119.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLC6967M	15 Mar 2018 / 17:00:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHB 3830B

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Mar 2018 Edit Reg		19 Mar 2018 00:00 Edit Adj Rpt	\$770.56 Edit Estimates	\$770.56 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Tan Koon Boon, ID: S0776334D								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHA3830B	Date of Loss:	15/03/2018 15:00 - :59 [28 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1871730815SG	Policy/Cover Note No.:	2100467148 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLC6967M	Policy No. (Claimant):	D-18088936MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 02/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (22/03/2018): NO OI GIA REPORT 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHA3830B (1871730815SG)**
[SLC6967M]
TP
COMFORT TRANSPORTATION PTE LTD
Mar 15 2018 3:45PM
[Tan Koon Boon]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown															Edit			
Assessment Reports															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print			
1	02/04/18 16:39	Accident Statement From: SC - Reg. No: SLC6967M, Claimant: TAN KOON BOON															Load HTM			
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	21/05/18 15:42	General View															Load JPG <input checked="" type="checkbox"/>			
2	21/05/18 15:42	Chassis Number															Load JPG <input checked="" type="checkbox"/>			
3	21/05/18 15:42	Odometer Reading															Load JPG <input checked="" type="checkbox"/>			
4	21/05/18 15:42	General View															Load JPG <input checked="" type="checkbox"/>			
5	21/05/18 15:42	General View															Load JPG <input checked="" type="checkbox"/>			
6	21/05/18 15:42	General View															Load JPG <input checked="" type="checkbox"/>			
7	21/05/18 15:42	General View															Load JPG <input checked="" type="checkbox"/>			
8	21/05/18 15:42	General View															Load JPG <input checked="" type="checkbox"/>			
9	21/05/18 15:42	General View															Load JPG <input checked="" type="checkbox"/>			
10	21/05/18 15:42	General View															Load JPG <input checked="" type="checkbox"/>			
11	21/05/18 15:42	General View															Load JPG <input checked="" type="checkbox"/>			
12	21/05/18 15:42	General View															Load JPG <input checked="" type="checkbox"/>			
13	21/05/18 15:42	General View															Load JPG <input checked="" type="checkbox"/>			
14	21/05/18 15:42	General View															Load JPG <input checked="" type="checkbox"/>			
15	21/05/18 15:42	General View															Load JPG <input checked="" type="checkbox"/>			
16	21/05/18 15:42	General View															Load JPG <input checked="" type="checkbox"/>			
17	21/05/18 15:42	General View															Load JPG <input checked="" type="checkbox"/>			
18	21/05/18 15:42	General View															Load JPG <input checked="" type="checkbox"/>			
Documentation															1 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	22/03/18 09:08	TP ESTIMATE - MARKED															Load PDF			
2	22/03/18 09:08	TP GIA REPORT															Load PDF			
3	23/03/18 09:40	Non reporting letter															Load PDF			
4	20/06/18 12:42	WORKSHOP INVOICE															Load PDF			
5	20/06/18 12:42	AUTHORISATION TO ACT FORM															Load PDF			
6	20/06/18 12:42	Release Voucher															Load PDF			
7	20/06/18 12:42	RENTAL RECEIPT															Load PDF			
8	20/06/18 12:42	LTA SEARCH															Load PDF			
9	20/06/18 12:42	LETTER TO OI															Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLC6967M (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI F/L
	SHA3830B (TP veh)		ABS AIRBAG 4DR (A)
Date of Accident:	15/03/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$		2,799.16
Final Repair Cost	:	\$		1,500.00
Loss of Use	:	\$		4.00 days at \$50.00 per day
Rental (if any)	:	\$		4 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		1,500.00

Is Third Party Workshop GIA Registered? ☒ [X] YES ☐ [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/~~No~~ — BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,500.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

20 Jun
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18005290/M1PA3Q2

Date: 20/06/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100467148
Claimant Vehicle No : SHA3830B **Insured Vehicle No :** SLC6967M
 Date of Loss: 15/03/2018 Nature of Claim: TP Claim No: 1871730815SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHA3830B**
 Make & Model: HYUNDAI I40, 1.7 D CRDI F/L ABS AIRBAG 4DR (A) Engine No: D4DFU550230
 Reg. Date: 22/10/2015 (Man. Year: 2015) Chassis No: KMHLB41UMGU079313
 Colour: Blue Odometer: 286308 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Hankook 8 mm Rear Left Side: Hankook 8 mm
 Front Right Side: Hankook 8 mm Rear Right Side: Hankook 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,076.04	270.56	805.48	74.86
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,540.00	500.00	1,040.00	67.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,616.04	770.56	1,845.48	70.54
+ GST 7.00/7.00% (S\$)	183.12	53.94	129.18	70.54
Nett Amount (S\$)	2,799.16	824.50	1,974.66	70.54
+ Loss of Use (4.0 x S\$50.00/day) (S\$)		200.00		
+ Car Rental (4.0 x S\$119.28/day) (S\$)		477.12		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		1,509.11		
Global Sum Settlement (S\$)		1,500.00		

INSPECTION

Date of Assignment: 19/03/2018
 Date Inspected: 19/03/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: MA CHIN FOOK

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	603.60 FL	*- FL
2	10		*REAR BUMPER CLIPS	Not Necessary	22.00 FL	*- FL
3	1		*REAR WHEEL HUP-CAP (LH)	Cut	150.70 FL	*150.70 FL
4	1		*REAR BUMPER ADVERTISEMENT LOGO	Necessary	50.00 FS	*50.00 FS
5	1		*REAR BUMPER RUBBER MAT	Not Necessary	50.00 FS	*- FS
6	1		*REAR FENDER ADVERTISEMENT LOGO (LH/RH)	N/S Necessary	200.00 FS	*100.00 FS
7	1		*REAR DOOR COMFORTDELGRO & APPS STICKER (LH)	Not Necessary	80.00 FS	*- FS
8	1		*FRONT DOOR COLOURED COMFORT LOGO (LH)	Not Necessary	75.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	1,231.30	300.70
- List Item Discount on L Items 20.00/20.00% (S\$)	155.26	30.14
Total Parts (S\$)	1,076.04	270.56

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING -REPAIR FENDER	New	500.00	200.00
2	SPRAY PAINTING CHARGE	New	750.00	200.00
3	TUFF KOTE	New	50.00	20.00
4	REMOVE/REFIX REVERSE SENSOR	New	120.00	0.00
5	REAR WHEEL ALIGNMENT	New	120.00	80.00
Gross Labour Cost (S\$)			1,540.00	500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >