

## Poh Kin (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, 27 June 2018 3:12 PM  
**To:** Poh Kin (LKKAUTO); Admin A  
**Cc:** Elaine Cheong; Hsiao Tong (LKKAUTO); Alfred Toh; Chee So Chow; KKLau; Olivia Lau (LKKAUTO)  
**Subject:** RE: <Seek Mandate> Direct Settlement - Accident Involving YM 5995G (OI: SNM18D01409C02/5) and SHB 7920T (TP : LKK REF - CC3/CTI18005287/Kpa3n2) on 16/03/2018

LKK REF - CC3/CTI18005287/Kpa3n2  
CTI REF - SNM18D01409C02/5 (YM5995G)

Dear Poh Kin

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,522.70.

We await your payment advice to enable Elaine to act accordingly.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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## Poh Kin (LKKAUTO)

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**From:** Poh Kin (LKKAUTO)  
**Sent:** Tuesday, 22 May 2018 3:05 PM  
**To:** 'claimsdept@sg.cntaiping.com'  
**Cc:** 'jowyn.tay@sg.cntaiping.com'; Admin A; Hsiao Tong (LKKAUTO); Vic (LKKAUTO)  
**Subject:** <Seek Mandate> Direct Settlement - Accident Involving YM 5995G (OI : CTI - SNM18D01409/C02/0) and SHB 7920T (TP : LKK REF - CC3/CTI18005287/Kpa3n2) on 16/03/2018  
**Attachments:** LKK ADJUSTMENT.pdf; LKK INSPECTION.pdf; LKK SURVEY PHOTO.pdf; TP LOD SHB 7920T.pdf  
**Importance:** High

Your ref : SNM18D01409/C02/0  
Our ref : CC3/CTI18005287/Kpa3n2

Dear Sirs/Madam,

### ROAD TRAFFIC ACCIDENT INVOLVING YM 5995G (OI) & SHB 7920T (TP) ON 16/03/2018

We refer to the above matter.

It is a head-to-rear collision. Liability is down against our insured driver.  
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "Trans-cab Auto Services Pte Ltd" at **\$3,522.70(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$20,587.43	\$ 2,889.00
2. Loss of Rental (5days x \$75.25)	\$ 376.25	\$ 376.25 (5 days x \$75.25)
3. Loss of Income (5 days x \$50)	\$ 250.00	\$ 250.00 (5 days x \$50)
4. GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$21,221.13	<b><u>\$ 3,522.70</u></b>

\*\*03 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

**Poh Kin, Chong** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Mei Kwan (LKKAuto)

**Sent:** Thursday, 22 March 2018 9:25 AM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YM5995G (OI : CAI - TBA) and SHB7920T (TP : LKK REF - CC3/CTI18005287/Kka3) on 16/03/2018

## **WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 7920T at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zaini and he can be contacted at DID: 6841 2132.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1803-135

Your Ref : YM5995G

Date : 09.April 2018

**CHINA TAIPING INSURANCE**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB7920T AND YM5995G ON 16/03/18 10:40 AM ALONG HOUGNAG AVENUE 3 SLIP ROAD TOWARDS TAMPINES ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,889.00
2.	Loss of Rental for <u>5</u> days @ \$ <u>75.25</u> per day	\$	376.25
3.	Loss of Income for <u>5</u> days @ \$ <u>250.00</u> per day	\$	250.00
4.	LTA Search Fee	\$	7.45
5.	Survey Fee	\$	0.00
	Total	\$	3,522.70

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/CTI18005287/Kka3**

03 APRIL 2018

**BENG CHENG METAL PTE LTD**  
7 SUNGEI KADUT STREET 4  
SINGAPORE 729037  
ATTN: HR / MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING YM 5995G AND SHB 7920T ON 16.03.2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,



Zaini  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB7920T and YM5995G along HOUGANG AVENUE 3 SLIP ROAD TOWARDS TAMPINES ROAD on 16/03/18 10:40 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 9 (day) of April 2018

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager



701 Poh Kin

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3025611700

Claim No : SNM18D01409C02/5

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : S\$3,522.70

DOLLARS THREE THOUSAND FIVE HUNDRED TWENTY TWO AND CENTS  
SEVENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 7920T

Insured Vehicle No. : YM 5995G

Date of Loss : 16/03/2018

Place of Accident : SLIP ROAD OF HOUGANG AVENUE 3 TOWARDS TAMPINES ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BENG CHENG METAL PTE LTD

Driver Name : LEE BENG KEE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	-
(2) Cost of Repair/ <del>Excess</del>	S\$	2,889.00
(3) Loss of <del>Use</del> /Rental/Earning	S\$	626.25
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	-
(6) Survey Fees/P.T. Fees	S\$	-
(7) Cost including Disbursement	S\$	-
TOTAL . . . . .	S\$	3,522.70

Claimant Name : \_\_\_\_\_

 JASMINE TAN SIEW KIM  
 NRIC No : S74056361

28 JUN 2018

Signature : \_\_\_\_\_

Date : \_\_\_\_\_



**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

**Tel:** 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

<b>TO:</b> <b>CHINA TAIPING INSURANCE (S) PTE LTD</b> 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE  ATTENTION:	<b>INVOICE NO.</b> : INV1804-136 <b>DATE</b> : 26. April 2018 <b>REFERENCE NO</b> : AAD1803-135 <b>TERMS</b> : <b>DUE DATE</b> : 26. April 2018 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB7920T;DOA 16.03.18(LUMP SUM-18)	1	2,889.00	2,889.00

**Total SGD Excl. GST :** 2,700.00**7% GST :** 189.00**\*\*\*\* TWO THOUSAND EIGHT HUNDRED EIGHTY NINE SGD ONLY \*\*\*\*****Total SGD Incl. GST :** 2,889.00

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**



**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

09 April, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 16/03/18 10:40 AM at HOUGHNAG AVENUE 3 SLIP ROAD TOWARDS TAMPINES ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB7920T. The taxi was hired to CHUA CHENG HWA a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$75.25 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

## Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

16-03-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD1803-135	<b>Accident Date</b> 16-03-2018
16/3/2018 13:55	22/3/2018 18:10	SHB7920T

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



## Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SJJ996E	16 Mar 2018 / 08:50:00	NTUC INCOME INS CO-OP LTD
GBE1627K	15 Mar 2018 / 09:50:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
 YM5995G	16 Mar 2018 / 10:40:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD