

## Shu Pei (LKKAUTO)

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**From:** Joyce Foo <joyce.foo@qbe.com>  
**Sent:** Monday, 9 April 2018 9:15 AM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving GU9231Y (OI : QBE - TBA) AND SDW7779Y (TP : LKK REF -CC6/QBE18005281/Upb3) on 20/03/2018  
**Attachments:** GU9231Y.pdf

Our Ref. VC011330

Hi

Attached is OI report for your retention. Please note that Insured has indicated that there was no contact.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Thursday, 5 April, 2018 5:00 PM  
**To:** Joyce Foo <joyce.foo@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving GU9231Y (OI : QBE - TBA) AND SDW7779Y (TP : LKK REF - CC6/QBE18005281/Upb3) on 20/03/2018

### WITHOUT PREJUDICE

Dear Joyce,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joyce Foo [mailto:[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)]

**Sent:** Thursday, 29 March 2018 2:03 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GU9231Y (OI : QBE - TBA) AND SDW7779Y (TP : LKK REF - CC6/QBE18005281/Upb3) on 20/03/2018

Policy No. V0013600

Hi

Please be informed that our Insured has yet to lodge a report.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Shu Pei (LKKAuto) [mailto:[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)]

**Sent:** Thursday, 29 March, 2018 12:50 PM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: Direct Settlement - Accident Involving GU9231Y (OI : QBE - TBA) AND SDW7779Y (TP : LKK REF - CC6/QBE18005281/Upb3) on 20/03/2018

**WITHOUT PREJUDICE**      **URGENT**

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Thursday, 22 March 2018 4:07 PM

**To:** 'Joyce Foo' <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GU9231Y (OI : QBE - TBA) AND SDW7779Y (TP : LKK REF - CC6/QBE18005281/Upb3) on 20/03/2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SDW 7779Y at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

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