

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 30 July, 2018 5:26 PM
To: Claims Dept of CTI; Admin A
Cc: Chong Boon Sen; Angie Foo; Alfred Toh; Chee So Chow; KKLau; Olivia Lau (LKKAUTO); boonkeng67@gmail.com; claims@insurehub.com.sg; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM18D01437C02/1/LKKDS & YR REF: SHD3699Z (TP : LKK REF - CC3/CTI18005278/R1hb3)on 19.03.2018

Dear Alfred,

We refer further to the below email.

Please be informed that we had settled the matter with TP at a global sum of **\$3,460.00** (all in).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Thursday, 26 July, 2018 5:55 PM

To: Vic (LKKAUTO); Admin A

Cc: Chong Boon Sen; Angie Foo; Alfred Toh; Chee So Chow; KKLau; Olivia Lau (LKKAUTO); boonkeng67@gmail.com; claims@insurehub.com.sg

Subject: <SEEK MANDATE> RE: OUR REF: SNM18D01437C02/1/LKKDS & YR REF: SHD3699Z (TP : LKK REF - CC3/CTI18005278/R1hb3)on 19.03.2018

Importance: High

LKK REF - CC3/CTI18005278/R1hb3

CTI REF - SNM18D01437C02/1 (SJP1451Y)

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,461.77.

We await your payment advice to enable Boon Sen to accordingly.

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 26 July, 2018 5:55 PM
To: Vic (LKKAUTO); Admin A
Cc: Chong Boon Sen; Angie Foo; Alfred Toh; Chee So Chow; KKLau; Olivia Lau (LKKAUTO); boonkeng67@gmail.com; claims@insurehub.com.sg
Subject: <SEEK MANDATE> RE: OUR REF: SNM18D01437C02/1/LKKDS & YR REF: SHD3699Z (TP : LKK REF - CC3/CTI18005278/R1hb3)on 19.03.2018
Attachments: PIR.PDF; LETTER DATED 23 MARCH 2018.pdf
Importance: High

LKK REF - CC3/CTI18005278/R1hb3
CTI REF - SNM18D01437C02/1 (SJP1451Y)

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,461.77.

We await your payment advice to enable Boon Sen to accordingly.

Aside to Angie, please follow up on the recovery.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
TEL: +65 6389 6116
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, July 26, 2018 3:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM18D01437C02/1/LKKDS & YR REF: SHD3699Z (TP : LKK REF - CC3/CTI18005278/R1hb3)on 19.03.2018
Importance: High

Dear Sir/Madam,

We refer to our below email.

Please be informed that TP is chasing for settlement. PIR attached.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Tuesday, 10 July, 2018 5:38 PM
To: 'Claims Dept of CTI'
Cc: Admin A; 'Alfred Toh'; 'Chong Boon Sen'; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM18D01437C02/1/LKKDS & YR REF: SHD3699Z (TP : LKK REF - CC3/CTI18005278/R1hb3)on 19.03.2018
Importance: High

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From: Vic (LKKAuto)

Sent: Thursday, 21 June, 2018 5:37 PM

To: Claims Dept of CTI

Cc: Admin A; Alfred Toh; Chong Boon Sen; Bevan Lim (LKK Auto)

Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM18D01437C02/1/LKKDS & YR-REF: SHD3699Z (TP : LKK REF - CC3/CTI18005278/R1hb3)on 19.03.2018

Importance: High

Dear Sir/Madam,

We refer to our below email.

Please be informed that TP is chasing for settlement.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Monday, 14 May, 2018 1:35 PM

To: Claims Dept of CTI

Cc: Admin A; Alfred Toh; Chong Boon Sen; Bevan Lim (LKK Auto); Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM18D01437C02/1/LKKDS & YR REF: SHD3699Z (TP : LKK REF - CC3/CTI18005278/R1hb3)on 19.03.2018

RESEND

CTI REF – SNM18D01437C02/1/LKKDS
LKK REF – CC3/CTI18005278/R1hb3

Dear Boon Sen,

ACCIDENT INVOLVING VEHICLES SJP 1451Y (OI) AND SHD 3699Z (TP) ON 19/03/2018

We refer to the above matter.

It was reported that the Insured vehicle was changing lane when the accident happened.

We had spoken to the Insured Driver Mr Ang and was informed of the TP claim and liability issues on 09/04/2018. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback from OI/OID till date. We also attached a copy of Insured's video footage for your reference.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,423.76	\$ 2,877.27
Loss of Rental (\$117 x 4 days)	\$ 468.00	\$ 409.50 (\$117 x 3.5 days)
Loss of Income (\$80 x 4 days)	\$ 320.00	\$ 175.00 (\$50 x 3.5 days)
GIA Search Fee	\$ 2.00	\$ --
TOTAL	\$ 7,213.76	\$ 3,461.77

Breakdown of days is as follows:

Recommended Days	5 days
TO OFFER	3.5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

COMFORTDELGRO ENGINEERING

Our Ref : T 0318 / SHD3699Z /WT(st)

Your Ref :

Date : 09-Apr-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199508048W

CHINA INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD3699Z YOUR INSURED SJP1451Y
AND OTHER ON 19.03.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD3699Z** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SJP1451Y** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,877.27
2	4 days Loss of Rental @ \$ 117.00 per day	\$ 468.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 2.00
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,347.27

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims :		\$ 3,667.27

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
b) LTA search slip/s of : SJP1451Y
c) GIA / Police report/s of : SHD3699Z
d) Letter of authority from owner / hirer / operator
() Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18005278/R1hb3

09 APRIL 2018

BK LIMOUSINE
1 BUKIT BATOK CRESCENT
#04-25 WCEGA PLAZA
SINGAPORE 658064

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SJP 1451Y AND SHD 3699Z ON 19/03/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)
Boonkeng67@gmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 9 April, 2018 9:29 AM
To: Boonkeng67@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: SJP 1451Y_ACCIDENT INVOLVING SJP 1451Y AND SHD 3699Z ON 19/03/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18005278/R1hb3

09 APRIL 2018

BK LIMOUSINE
1 BUKIT BATOK CRESCENT
#04-25 WCEGA PLAZA
SINGAPORE 658064

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SJP 1451Y AND SHD 3699Z ON 19/03/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

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Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Pte Ltd

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LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHD3699Z , SJP1451Y
ALONG HAVELOCK RD NEAR MOM BLDG****ON 19-Mar-18 07:50**I / We **SANDRA SEKARAN** (Hirer) NRIC No.: **S1719781I**

and/or (Relief) NRIC No.:

Taxi Number **SHD3699Z**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **19-Mar-2018**Name of Hirer **SANDRA SEKARAN**Hirer NRIC **S1719781I**

Signature :

Address **353 ANG MO KIO STREET 32 #20-139
560353**Contact No. **97836900**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSN3071951700 Claim No : SNM18D01437C02/1 (SJP1451Y)
Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$3,460.00
SINGAPORE DOLLARS THREE THOUSAND FOUR HUNDRED SIXTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 3699Z
Insured Vehicle No. : SJP 1451Y

Date of Loss : 19/03/2018
Place of Accident : HAVELOCK ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BK LIMOUSINE
Driver Name : ANG BOON KENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.


I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in) S\$ 3,460.00

TOTAL S\$ 3,460.00

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Claimant Name : _____ NRIC No : _____

Signature :  Date : 27.7.18

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD3699Z

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
15.12.2016

CHASSIS CODE
KMHLB41UMHU097200

INV. NO/DATE
91365664 31.03.2018

JOB NO.
305126429

ODOMETER READING

DATE/TIME IN
19.03.2018 11:45

Description : 3P 19.03.2018

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60
0002	04-01-0103-0595	I40VC PANEL ASSY-RR DR RH	1	1,351.10	20.00	1,080.88
0003	04-01-0103-0658	I40VC CAP ASSY-WHEEL HUB	1	150.70	20.00	120.56
0004	28-01-0103-2013	I40V3 APP LOGO REAR DOOR	1	80.00	0.00	80.00
SUB-TOTAL :						1,299.04

JOB NATURE

0001	20-05	REAR BUMPER ADVERTISEMENT	50.00	50.00
0002	20-05	REAR DOOR ADVERTISEMENT	100.00	100.00
0003	L	PANEL BEATING	450.00	450.00
0004	23-502	SPRAYPAINT ON AFFECTED AREA	540.00	540.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91365664	2,877.27	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010012

CHINA TAIPING INSURANCE CO(S) PTE L.
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD3699Z

INV. NO/DATE
91365664 31.03.2018

MAKE
HYUNDAI

JOB NO.
305126429

MODEL
I-40

ODOMETER READING

DATE OF REG
15.12.2016

DATE/TIME IN
19.03.2018 11:45

CHASSIS CODE
KMHLB41UMHU097200

S/No	Part No.		Qty	Unit Price	%Disc	Net
0005	20-00	TUFF COAT ON AFFECTED PARTS.	50.00		50.00	
0006	20-204	REMOVE/REFIX UPHOLSTERY ASST REPAIR	80.00		80.00	
0007	20-02	REMOVE/REFIX DOOR PARTS TO ASSIST REP	60.00		60.00	
0008	20-08	ADJUST FRONT WHEEL ALIGNMENT	60.00		60.00	
SUB-TOTAL:						1,390.00

Items total		2,689.04
Add GST @	7.000 %	188.23
Invoice amount		2,877.27

Issued by : KATHERINETAN 02.04.2018 16:44:11
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY BY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91365664	2,877.27	

Our Ref: CT18030574

Date: 03 April 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 19/03/2018 @ 07:50 hrs
ALONG HAVELOCK RD NEAR MOM BLDG
INVOLVING SJP1451Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3699Z** (the "Taxi"). The Taxi was hired to **SANDRA SEKARAN IC NO S1719781I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

