

Vic (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 30 July, 2018 7:44 PM
To: Vic (LKKAUTO); Claims Dept of CTI; Admin A
Cc: Chong Boon Sen; Angie Foo; Chee So Chow; KKLau; Olivia Lau (LKKAUTO); boonkeng67@gmail.com; claims@insurehub.com.sg
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM18D01437C02/1/LKKDS & YR REF: SHD3699Z (TP : LKK REF - CC3/CTI18005278/R1hb3)on 19.03.2018
Attachments: image001.jpg; image002.png

Dear Vic

Contents of your email duly noted.

Regards

Alfred

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Monday, July 30, 2018 5:25:38 PM
To: Claims Dept of CTI; Admin A
Cc: Chong Boon Sen; Angie Foo; Alfred Toh; Chee So Chow; KKLau; Olivia Lau (LKKAUTO); boonkeng67@gmail.com; claims@insurehub.com.sg; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM18D01437C02/1/LKKDS & YR REF: SHD3699Z (TP : LKK REF - CC3/CTI18005278/R1hb3)on 19.03.2018

Dear Alfred,

We refer further to the below email.

Please be informed that we had settled the matter with TP at a global sum of \$3,460.00 (all in).

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com<mailto:vicalpeh@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) [1]Save the Earth. Print only when necessary.

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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]
Sent: Thursday, 26 July, 2018 5:55 PM
To: Vic (LKKAUTO); Admin A
Cc: Chong Boon Sen; Angie Foo; Alfred Toh; Chee So Chow; KKLau; Olivia Lau (LKKAUTO); boonkeng67@gmail.com; claims@insurehub.com.sg

Subject: <SEEK MANDATE> RE: OUR REF: SNM18D01437C02/1/LKKDS & YR REF: SHD3699Z (TP : LKK REF - CC3/CTI18005278/R1hb3)on 19.03.2018
Importance: High

LKK REF - CC3/CTI18005278/R1hb3
CTI REF – SNM18D01437C02/1 (SJP1451Y)

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,461.77.

We await your payment advice to enable Boon Sen to accordingly.

Aside to Angie, please follow up on the recovery.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
TEL: +65 6389 6116
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com<<mailto:claimsdept@sg.cntaiping.com>>
alfred.toh@sg.cntaiping.com<<mailto:alfred.toh@sg.cntaiping.com>>
www.sg.cntaiping.com<<http://www.sg.cntaiping.com>>/>

[cid:image002.png@01D4282A.540BBD60]

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Thursday, July 26, 2018 3:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com<<mailto:claimsdept@sg.cntaiping.com>>>
Cc: Admin A <admin-a@lkkauto.com<<mailto:admin-a@lkkauto.com>>>; Vic (LKKAuto) <vicalpeh@lkkauto.com<<mailto:vicalpeh@lkkauto.com>>>; Alfred Toh <alfred.toh@sg.cntaiping.com<<mailto:alfred.toh@sg.cntaiping.com>>>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com<<mailto:boonsen.chong@sg.cntaiping.com>>>
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM18D01437C02/1/LKKDS & YR REF: SHD3699Z (TP : LKK REF - CC3/CTI18005278/R1hb3)on 19.03.2018
Importance: High

Dear Sir/Madam,

We refer to our below email.

Please be informed that TP is chasing for settlement. PIR attached.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com<mailto:vicalpeh@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) [1]Save the Earth. Print only when necessary.

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From: Vic (LKKAuto)

Sent: Tuesday, 10 July, 2018 5:38 PM

To: 'Claims Dept of CTI'

Cc: Admin A; 'Alfred Toh'; 'Chong Boon Sen'; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM18D01437C02/1/LKKDS & YR REF: SHD3699Z (TP : LKK REF - CC3/CTI18005278/R1hb3)on 19.03.2018

Importance: High

Dear Sir/Madam,

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Please be informed that TP is chasing for settlement. PIR attached.

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Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com<mailto:vicalpeh@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) [1]Save the Earth. Print only when necessary.

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From: Vic (LKKAuto)

Sent: Thursday, 21 June, 2018 5:37 PM

To: Claims Dept of CTI

Cc: Admin A; Alfred Toh; Chong Boon Sen; Bevan Lim (LKK Auto)

Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM18D01437C02/1/LKKDS & YR REF: SHD3699Z (TP : LKK REF - CC3/CTI18005278/R1hb3)on 19.03.2018

Importance: High

Dear Sir/Madam,

We refer to our below email.

Please be informed that TP is chasing for settlement.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com<mailto:vicalpeh@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) [1]Save the Earth. Print only when necessary.

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From: Vic (LKKAuto)

Sent: Monday, 14 May, 2018 1:35 PM

To: Claims Dept of CTI

Cc: Admin A; Alfred Toh; Chong Boon Sen; Bevan Lim (LKK Auto); Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM18D01437C02/1/LKKDS & YR REF: SHD3699Z (TP : LKK REF - CC3/CTI18005278/R1hb3)on 19.03.2018

RESEND

CTI REF – SNM18D01437C02/1/LKKDS

LKK REF – CC3/CTI18005278/R1hb3

Dear Boon Sen,

ACCIDENT INVOLVING VEHICLES SJP 1451Y (OI) AND SHD 3699Z (TP) ON 19/03/2018

We refer to the above matter.

It was reported that the Insured vehicle was changing lane when the accident happened.

We had spoken to the Insured Driver Mr Ang and was informed of the TP claim and liability issues on 09/04/2018. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback from OI/OID till date. We also attached a copy of Insured's video footage for your reference.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer COMFORTDELGRO ENGINEERING PTE LTD is as follows:

TP CLAIMED

REVISED - TO OFFER

Cost of Repair (w/gst)

\$ 6,423.76

\$ 2,877.27

Loss of Rental (\$117 x 4 days)

\$ 468.00

\$ 409.50 (\$117 x 3.5 days)

Loss of Income (\$80 x 4 days)

\$ 320.00

\$ 175.00 (\$50 x 3.5 days)

GIA Search Fee

\$ 2.00

\$ --

TOTAL

\$ 7,213.76

\$ 3,461.77

Breakdown of days is as follows:

Recommended Days

5 days

TO OFFER

3.5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com<<mailto:vicalpeh@lkkauto.com>> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) [1]Save the Earth. Print only when necessary.

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From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

Sent: Monday, 26 March, 2018 9:56 AM

To: Vic (LKKAuto); Shu Pei (LKKAuto)

Cc: Claims Dept of CTI; Admin A

Subject: FW: OUR REF: SNM18D01437C02/1/LKKDS & YR REF: SHD3699Z (TP : LKK REF - CC3/CTI18005278/R1hb3)on 19.03.2018

Dear Vic/Shu Pei,

Please be advised that our Insured had forward ACRA and attached a copy for your necessary action.

Thank you.

Regards,

Angie Foo

Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co.Reg.No.200208384E

DID: 6389 6186

Fax: 6224 7478 /6224 7175

Email: angie.foo@sg.cntaiping.com<<mailto:angie.foo@sg.cntaiping.com>>

Email: claimsdept@sg.cntaiping.com<<mailto:claimsdept@sg.cntaiping.com>>

Website: www.sg.cntaiping.com<<http://www.sg.cntaiping.com>>

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From: Angie Foo

Sent: Friday, 23 March, 2018 4:48 PM

To: 'Shu Pei (LKKAuto)'

Cc: Chong Boon Sen; Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: OUR REF: SNM18D01437C02/1/LKKDS & YR REF: SHD3699Z (TP : LKK REF - CC3/CTI18005278/R1hb3)on 19.03.2018

Dear Shu Pei,

We refer to your email of 21st March 2018.

We attached a copy of our Assignment Letter and Insured's SAS Report for your necessary action.

Please be advised that the claim handle for this case is Chong Boon Sen .6389 6171.

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com<<mailto:angie.foo@sg.cntaiping.com>>
Email: claimsdept@sg.cntaiping.com<<mailto:claimsdept@sg.cntaiping.com>>
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From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, 21 March, 2018 5:26 PM
To: Claims Dept of CTI
Cc: Chong Boon Sen; Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)
Subject: Direct Settlement - Accident Involving SJP1451Y (OI : CTI - TBA) and SHD3699Z (TP : LKK REF - CC3/CTI18005278/R1hb3)on 19.03.2018

WITHOUT PREJUDICE

Dear Boon Sen,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 3699Z at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com<mailto:shupeil@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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