

Thin Thin (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 13 June 2018 2:18 PM
To: Thin Thin (LKKAUTO); Admin A
Cc: Elaine Cheong; Alfred Toh; Hwang Shiang Yi; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau; Olivia Lau (LKKAUTO)
Subject: RE: MANDATE: Direct Settlement - Accident Involving SDN8885P (OI : SNM18D01498/C02/5/LKKDS) and SHC7877E (TP : LKK REF - CC3/CTI18005274/R1ub3) on 17.03.2018

LKK REF - CC3/CTI18005274/R1ub3
CTI REF - SNM18D01498C02/5 (SDN8885P)

Dear Thin Thin

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,140.81.

We await your payment advice to enable our Elaine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

Sent: Wednesday, June 13, 2018 12:02 PM

To: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: MANDATE: Direct Settlement - Accident Involving SDN8885P (OI : SNM18D01498/C02/5/LKKDS) and SHC7877E (TP : LKK REF - CC3/CTI18005274/R1ub3) on 17.03.2018

Dear Jowyn,

We refer to the below matter.

Kindly let us have your approval as TP is keep on chasing us for settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)

Sent: Friday, 8 June 2018 5:50 PM

To: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: MANDATE: Direct Settlement - Accident Involving SDN8885P (OI : SNM18D01498/C02/5/LKKDS) and SHC7877E (TP : LKK REF - CC3/CTI18005274/R1ub3) on 17.03.2018

Your Ref: SNM18D01498/C02/5/LKKDS

"Without Prejudice"

Our Ref: CC3/CTI18005274/R1ub3

Dear Sir / Madam,

ACCIDENT INVOLVING SDN 8885P AND SHC 7877E ON 17/03/2018

We refer to the above accident.

The accident occurred while OI turning into main road and collided with TP vehicle which was travelling along the main road.

We did clarify with OID the nature of accident. We had informed OI about TP claim.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

Summary of offer made to workshop **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

	<u>Amount Claimed</u>	<u>Amount Revised</u>
1. Cost of Repairs	\$ 4,073.58	\$ 2,033.00
2. Loss of Rental (\$119.28 x 6.5 days)	\$ 834.96	\$ 775.32

3. Loss of Income (\$ 50 x 6.5 days)	\$ 560.00	\$ 325.00
4. LTA Search Fee	\$ 7.49	\$ 7.49
	\$ 5,476.03	\$ 3,140.81

Enclosed herewith the relevant supporting documents for your kind perusal.

For your approval please.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay [<mailto:jowyn.tay@sg.cntaiping.com>]

Sent: Wednesday, 21 March 2018 6:33 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SDN8885P (OI : SNM18D01498/C02/5/LKKDS) and SHC7877E (TP : LKK REF - CC3/CTI18005274/R1ub3) on 17.03.2018

Dear Thin Thin &/or Shu Pei,

Please refer to the attachments.

Thank you.

Regards,

Jowyn Tay

Deputy Claims Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6174

Fax: 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com

jowyn.tay@sg.cntaiping.com

Website: www.sg.cntaiping.com

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unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 21 March, 2018 5:30 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Joel Goh <joel.goh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Direct Settlement - Accident Involving SDN8885P (OI : CTI - TBA) and SHC7877E (TP : LKK REF - CC3/CTI18005274/R1ub3) on 17.03.2018

WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 7877E at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : CC18030535 / SHC7877E/WT(st)

Your Ref :

Date : 17-Apr-18

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell

205 Braddell Road
Singapore 579701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408649

Senoko

24 Senoko Loop
Singapore 758156

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

Yishun

501 Yishun Industrial Park A
Singapore 768732

CHINA INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC7877E YOUR INSURED SDN8885P
AND OTHER _____ ON 17.03.18**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHC7877E which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SDN8885P we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,033.00
2	<u>7</u> days Loss of Rental @ \$ 119.28 per day	\$ 834.96
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 2,875.45

HIRER'S CLAIM

7	<u>7</u> days Loss of Income @ \$ 80.00 per days	\$ 560.00
Total Claims :		\$ 3,435.45

We enclose herewith the following documents to support the claims: -

- Original repair bill and photocopies of photographs : 8 pcs.
- LTA search slip/s of : SDN8885P
- GIA / Police report/s of : SHC7877E
- Letter of authority from owner / hirer / operator
 - (X) Photocopies of Accident Scene Photos () Certificate of Insurance
 - () Witness statement/s (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Tuesday, 3 April 2018 9:50 AM
To: imkleolim@gmail.com
Subject: ACCIDENT INVOLVING SDN 8885P & SHC 7877E ON 17/03/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315
Our Ref: CC3/CTI18005274/R1ub3

03 APRIL 2018

NICOLE LIM PECK SAN
APT BLK 19 QUEEN'S CLOSE
#02-115
SINGAPORE 140019

Dear Sir/Madam,

ACCIDENT INVOLVING SDN 8885P & SHC 7877E ON 17/03/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING
Case Handler
DID: 6841 2360
Fax: 6741 4108
Email: thinthin@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHC7877E , SDN8885P
ALONG FLORA RD X ESTELLA CONDO EXIT****ON 17-Mar-18 13:05**I / We **SEE LI LIAN** (Hirer) NRIC No.: **S1405599A**and/or **TEO TENG CHOR** (Relief) NRIC No.: **S0091880F**Taxi Number **SHC7877E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **18-Mar-2018**Name of Hirer **SEE LI LIAN**
Hirer NRIC **S1405599A**

Signature :

Address **803 TAMPINES AVENUE 4 #08-83
520803**Contact No. **91850838**Name of Relief **TEO TENG CHOR**
Relief NRIC **S0091880F**

Signature :

Address **819 TAMPINES STREET 81 07-644
520819**Contact No. **97931026**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1701261801

Claim No : SNM18D01498/C02/5

Claimant : CITYCAB PTE LTD

Amount : S\$ 3,140.00

Singapore Dollars Three Thousand One Hundred and Forty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 7877E

Insured Vehicle No. : SDN 8885P

Date of Loss : 17/03/2018

Place of Accident : FLORA RAOD AND ESTELLA CONDO EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NICOLE LIM PECK SAN

Driver Name : NICOLE LIM PECK SAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Global Sum	:	S\$ 3,140.00
Total	:	S\$ 3,140.00

Claimant Name : CITYCAB PTE LTD NRIC No : _____

Signature :  Date : 22-6-18

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to.
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTE L,
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC7877K

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
09.04.2014

CHASSIS CODE
KMHLB41UMEU052411

INV. NO/DATE
91365683 31.03.2018

JOB NO.
305126133

ODOMETER READING

JOB TYPE

Description : 3P 17.03.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.		1,900.00
Add GST @ 7.000 %		133.00
Total Invoice amount.		2,033.00

Issued by : KATHERINETAN 02.04.2018 16:56:45
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC18030535



Date: 03 April 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 17/03/2018 @ 13:05 hrs
ALONG FLORA RD X ESTELLA CONDO EXIT
INVOLVING SDN8885P

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7877E** (the "Taxi"). The Taxi was hired to **SEE LI LIAN IC NO S1405599A** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$119.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Welcome, Goh Cheng Chuan Andrew Cornelius Session Date: 19 Mar 2018

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SDN8885P 17 Mar 2018 / 13:05:00 Successful

C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK

Sic 7877E

Thank you



Goh Cheng Chuan Andrew Cornelius has successfully logged out.

Your last login date and time was 19 Mar 2018, 07:07:42.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

<u>S/No.</u>	<u>Asset Type</u>	<u>Asset ID</u>	<u>Asset Owner ID</u>	<u>Transaction Type</u>	<u>Transaction Amount(S\$)</u>	<u>Log Date/Time</u>
1	Vehicle	SLT7821D	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	19 Mar 2018 / 07:12:50
2	Vehicle	SDN8885P	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	19 Mar 2018 / 07:11:37
3	Vehicle	SKP1420A	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	19 Mar 2018 / 07:10:42
4	Vehicle	SLV6348A	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	19 Mar 2018 / 07:10:11
5	Vehicle	SLJ8934H	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	19 Mar 2018 / 07:09:36
6	Vehicle	SJT1447P	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	19 Mar 2018 / 07:08:59
7	Vehicle	GBC5864B	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	19 Mar 2018 / 07:08:07