

2/03/2003

REC. BY:

REF: CS / MSG18005272 / Drbez

Special instruction:

SAI VENDOR

Bryen

ASSIGNMENT (Office)

Menden

From (Person): Kwok Woon Choo of MSU Date/Time: 21032018 959am

Estimated Cost:

Bill to:

OH / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLS 9784U Insured:

at Workshop m/s SMART Tel: 65555556

of 60 Woodlands Ind Park E4

Policy No: A29035479QMY Claim No: 552870

Sum Insured: Excess: \$500.00

Make of Veh: D.O.A. 17032018

(Client's Record)

CA (REV) / REP. / REV 24 HRS 22.03.2018 @ Morning H.O.D. Endorsement:

Date/Time: 21.03.2018 2.29pm Person Contacted: Esther Vehicle: IN / OUT

| Date/Time | Action/Instruction (✓) Estimate |
|-----------|---------------------------------|
|           | SLS 9784U - x                   |
| 22/3/18   | Sent preli thm menden           |
| 23/3/18   | Authorise repair & excess       |
|           |                                 |
|           |                                 |
|           |                                 |

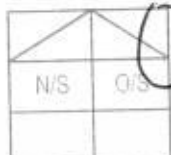
REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop n/s: \_\_\_\_\_  
 of: \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 6 days: Res: Yes or NoLump Sum: PIP % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SL8 9784u Vr Regn: 2017 OctType: CC / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Subaru Impreza C/CColour: White A/C: Insured / Std / NI / NASp Reading: 7825 T/Radio: Insured / Std / NI / NAEng/No: FB16YA92100C/No: 5F1GT3KLSHG009909Gen. Cond: Good / Fair / Poor / BurntSteering: Good / Jammed / Leaked / Burnt orBrake: Good / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size F: 205/50 R17R: ---

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bridgestone

Front

Rear

R/Bal: 7 mm R/Bal: 7 mmL/Bal: 7 mm L/Bal: 7 mmD.O.A: 17/03/2018 D.O.I: 22/03/2018Survey held at: SMRT Woodlands

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

O/S Front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

MSIG 07

MV 90K

LTA 38.816

NL 51.2K

20/04/18

Final year PIP 11,710.70 with 6 days.  
 Red: \$3360.80, 22%.

\*Pls upload the last page tax invoice in menimen

Date/Time, File Pass to?



Prel. Report

1) typist

Final Report

Date/Time, File Return to?

2)

Report Format: GDLump Sum / I.B.R. \$ 11,710.70

RECEIVED 23 APR 2018

Resurvey No. of Trip: 2

Survey Fee:

Transportation:

3 + P.T. 9

1.1000

1.1000

1.1000

TOTAL

Add Fee:



Site Insp. \$



Interview \$



Tech. Inv. \$



Workshop \$

300

10

310

## ...CLAIM SUBFOLDER...(New Assignment)

| CLAIM SUBFOLDER TRACKING |                             |                                      |                                |         |               |            |                                      |
|--------------------------|-----------------------------|--------------------------------------|--------------------------------|---------|---------------|------------|--------------------------------------|
| Case                     | Notified                    | Est Submitted                        | Adj Assigned                   | Adj Rpt | Adj Submitted | Ins Auth'd | Status                               |
| Main                     | 20 Mar 2018<br>Sendback Est | 20 Mar 2018<br>16:13<br>S\$12,930.50 | 21 Mar 2018<br>09:59<br>Assign |         |               |            | <b>New Assignment</b><br>Cancel Case |

|      |           |               |           |          |
|------|-----------|---------------|-----------|----------|
| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|----------|

**CLAIM SUBFOLDER DETAILS**

|                          |  |                               |   |
|--------------------------|--|-------------------------------|---|
| <b>Insured:</b>          | CHNG LONG ZHAO, ID: S8838690F, Tel: +6591546256  |                               |   |
| <b>Vehicle Reg. No.:</b> | SLS9784U   | <b>Date of Loss:</b>          | 17/03/2018 13:00 - :59  |
| <b>Claim Type:</b>       | OD / 552870  | <b>Policy/Cover Note No.:</b> | A29035479QMY (Comprehensive)<br>Coverage: 13/10/2017 - 12/10/2018 |
|                          |  | <b>Excess:</b>                | S\$500.00   |
| <b>Repairer:</b>         | SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628 |                               |   |
| <b>Handling Insurer:</b> | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Kwok Woon Choo - 6643 1330]     |                               |   |
| <b>Adjuster:</b>         | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 22/03/2018]                             |                               |   |
| <b>Driver/Custodian:</b> | CHNG LONG ZHAO (29), NRIC: S8838690F, Tel: +6591546256   |                               |   |
| <b>Adj Asg. Remarks:</b> | TO REVERT  |                               |   |

**ASSOCIATED MAIL RECEIVED**
[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

**ALL ASSOCIATED TASKS**

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|----------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
|----------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|

No results.

21032018 @ 11:46am  
Ishtar vehin



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile  |  |                 |                          |   |
|--|--|-----------------|--------------------------|---|
| MSIG INSURANCE (SINGAPORE) PTE LTD   |  |                 | Ref : CS/MSG18005272/Drb |   |
| 16 RAFFLES QUAY<br>#24-01 HONG LEONG BLDG SINGAPORE 048581   |  |                 | Date : 21-03-2018        |  |
|  |  |                 | Code : MSG               |   |
| <b>1. Policy Particulars :- OWN DAMAGE</b>   |  |                 |                          |   |
| Insured Veh.   |  | Veh. Inspected  |                          | SLS 9784U   |
| Policy No.   | A29035479QMY   | Coverage (\$)   | 0.00                     |   |
| Claim No.  | 552870   | Excess (\$)     | 500.00                   |   |
| Assign From  | MERIMEN (KWOK WOON CHOO)   | Assign Date     | 21/03/2018               |   |
| <b>2. Vehicle Particulars &amp; Condition</b>  |  |                 |                          |   |
| Make & Model   |  | c.c             |                          | 0   |
| Engine No.   | HIDDEN   | Year of Reg.    |                          |   |
| Chassis No.  |  | Colour          |                          |   |
| Odometer   | -  | Steering        |                          |   |
| Brakes   |  | Modification    |                          |   |
| General  |  |                 |                          |   |
| <b>3. Conditions of Tyres</b>  |  |                 |                          |   |
|  | Size   | Make            | Balance                  |   |
| R/H Front Tyre   |  |                 | mm                       |   |
| L/H Front Tyre   |  |                 | mm                       |   |
| R/H Rear Tyre  |  |                 | mm                       |   |
| L/H Rear Tyre  |  |                 | mm                       |   |
| <b>4. Description of Damages</b>   |  |                 |                          |   |
|  |  |                 |                          |   |
| <b>5. General Information</b>  |  |                 |                          |   |
| Accident Date  | 17/03/2018   | Inspection Date | 21/03/2018               |   |
| Survey held at   | SMRT AUTOMOTIVE SERVICES PTE LTD<br>60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 |                 |                          |   |
| <b>5a. Remarks</b>   |  |                 |                          |   |
| A)THE MARKET VALUE IS S\$------(EST. AVERAGE)<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS. |  |                 |                          |   |

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Kwok Woon Choo

Date: 22 Mar 2018

## Preliminary Advice

|                    |   |                         |                |
|--------------------|---|-------------------------|----------------|
| Vehicle No         | : SLS9784U  | Accident Date           | : 17/03/2018   |
| Make               | : SUBARU IMPREZA  | Policy No.              | : A29035479QMY |
| Assignment Date    | : 21/03/2018  | Excess                  | : S\$500.00    |
| Date of Inspection | : 22/03/2018  | Est. Duration of Repair | : 5.00         |
| Inspection At      | : SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS)<br>60 WOODLANDS INDUSTRIAL PARK E4<br>SINGAPORE 757705 |                         |                |

## Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

|                             |      |           |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 12,930.50 |
| Revised Amount              | :S\$ | 6,395.90  |
| Check Items (Estimated)     | :S\$ | 4,376.10  |
| Total                       | :S\$ | 10,772.00 |

Lump Sum Repair :S\$

## **Total Loss Consideration**

|                    |      |           |
|--------------------|------|-----------|
| New for Old Value  | :S\$ |           |
| Pre-Accident Value | :S\$ | 90,000.00 |
| COE / PARF Rebate  | :S\$ | 44,486.00 |
| Salvage Value      | :S\$ |           |
| Margin for Repair  | :S\$ | 45,514.00 |

## Remarks

( X ) The vehicle is economical for repair.

( ) The above survey was conducted on a 'without prejudice' basis.

## Print Received Message

This mail is associated with :

**SLS9784U (552870)**

OD

Mar 17 2018 1:00PM

[CHNG LONG ZHAO]

SMRT Automotive Services Pte Ltd

**From** MSIG Insurance (Singapore) Pte. Ltd. (MSIG\_SG), sent on 23/03/2018 14:48 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$6335.90) - SLS9784U - Claim Handler: Kwok Woon Choo

Approved:6335.90:a if c but parts price to be confirmed (on cost or list). check items to be confirmed.  
To exclude tuffcoat

## Janice Lee (LKKAuto)

---

**From:** Janice Lee (LKKAuto)  
**Sent:** Friday, March 23, 2018 4:53 PM  
**To:** 'TeyChorKeng@smrt.com.sg'  
**Cc:** SUR; Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Peh Eng Hock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)  
**Subject:** RE: SLS 9784U MSIG OD DOA: 17.03.2018

**\*RESEND\***

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [jannicelee@lkkauto.com](mailto:jannicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Janice Lee (LKKAuto)  
**Sent:** Friday, March 23, 2018 4:49 PM  
**To:** 'TeyChorKeng@smrt.com.sg' <TeyChorKeng@smrt.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** SLS 9784U MSIG OD DOA: 17.03.2018

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLS 9784U (excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [jannicelee@lkkauto.com](mailto:jannicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Kwok Woon Choo

Date: 03 Apr 2018

## Preliminary Advice

|                    |   |                         |                |
|--------------------|---|-------------------------|----------------|
| Vehicle No         | : SLS9784U  | Accident Date           | : 17/03/2018   |
| Make               | : SUBARU IMPREZA  | Policy No.              | : A29035479QMY |
| Assignment Date    | : 21/03/2018  | Excess                  | : S\$500.00    |
| Date of Inspection | : 22/03/2018  | Est. Duration of Repair | : 5.00         |
| Inspection At      | : SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS)<br>60 WOODLANDS INDUSTRIAL PARK E4<br>SINGAPORE 757705 |                         |                |

## Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

|                             |      |           |                                      |
|-----------------------------|------|-----------|--------------------------------------|
| Repairer's Estimate (Gross) | :S\$ | 15,071.50 | (Include supplementary \$2,141.00)   |
| Revised Amount              | :S\$ | 12,379.90 | (Include supplementary + check item) |
| Check Items (Estimated)     | :S\$ | 250.00    |                                      |
| Total                       | :S\$ | 12,629.90 |                                      |
| Lump Sum Repair             | :S\$ |           |                                      |

## **Total Loss Consideration**

|                    |      |           |
|--------------------|------|-----------|
| New for Old Value  | :S\$ |           |
| Pre-Accident Value | :S\$ | 90,000.00 |
| COE / PARF Rebate  | :S\$ | 44,486.00 |
| Salvage Value      | :S\$ |           |
| Margin for Repair  | :S\$ | 45,514.00 |

## Remarks

( X ) The vehicle is economical for repair.

( ) The above survey was conducted on a 'without prejudice' basis.



## Print Sent Message

This mail is associated with :

**SLS9784U (552870)**  
OD  
Mar 17 2018 1:00PM  
[CHNG LONG ZHAO]  
SMRT Automotive Services Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 05/04/2018 16:41 PM.  
**To** woonchoo\_kwok@sg.msg-asia.com; MSIG\_SG; MSI\_LSW  
**CC** christopher\_chionh@sg.msg-asia.com  
**Subject** Re: Alert - Adj Mandate Maintained - SLS9784U - Claim Handler: Kwok Woon Choo

Dear Siew Wei,

We have checked with agent Motor Image, the list price of the front windscreen is \$2,160/- .

Thank you.

Regards,  
Jannice

<-- Original Message -->

**From:** MSIG\_SG  
**To:** woonchoo\_kwok@sg.msg-asia.com; LKK\_HQ  
**CC:** sur@lkkauto.com; christopher\_chionh@sg.msg-asia.com  
**Sent On:** 05/04/2018 10:14 AM  
**Subject:** Re: Alert - Adj Mandate Maintained - SLS9784U - Claim Handler: Kwok Woon Choo

Dear Surveyor,

Could you please do a check, market is selling how much first before repairer send us the supplier's invoice?

Thank you.

Siew Wei

<-- Original Message -->

**From:** LKK\_HQ  
**To:** MSIG\_SG; woonchoo\_kwok@sg.msg-asia.com  
**CC:** sur@lkkauto.com  
**Sent On:** 04/04/2018 02:12 PM  
**Subject:** Re: Alert - Adj Mandate Maintained - SLS9784U - Claim Handler: Kwok Woon Choo

Dear Woon Choo,

According repairer, the parts is cost price. We will obtain purchase invoice from repairer upon finalise. Thanks.

Jannice

<-- Original Message -->

**From:** MSIG\_SG  
**To:** LKK\_HQ  
**Sent On:** 04/04/2018 01:25 PM  
**Subject:** Alert - Adj Mandate Maintained - SLS9784U - Claim Handler: Kwok Woon Choo

Maintained: please advise parts price (on cost or list)? Thanks.

## Denise Tay (LKKAUTO)

**From:** Sayedinah Bin Ali <sayedinah@motorimage.net>  
**Sent:** Thursday, 5 April 2018 4:29 PM  
**To:** Denise Tay (LKKAUTO)  
**Subject:** Re: HELP CHECK PART PRICE

Hi Denise,  
as requested

SLS9784U-JF1GT3KC5HG009909  
FRT WS-65009FL180-\$2160.00  
MLDG-65058FL000-\$108.00  
DAM RUBBER LOWER- 65045FL010-\$14.40  
DAM RUBBER LOWER-65045FL00-\$18.00  
SILICONE SHEET-86596AL001-86596AL001-\$18.00

Regards  
Sayedinah Ali  
Service Executive  
Motor Image Enterprises Pte Ltd  
19 Lorong 8 Toa Payoh Singapore 319255  
HP:92992693 DID:67038109 FAX:+65-62535535  
Email:sayedinah@motorimage.net  
Website:www.tanchong.com :: www.motorimage.net

*Pu —*  
*We have checked with*  
*the agent Motor Image,*  
*the the best price of*  
*the front windscreen*  
*is R 2160/-.*  
*~~SMART price of~~*

---

**From:** Denise Tay (LKKAUTO) <denisetay@lkkauto.com>  
**Sent:** Thursday, 5 April 2018 3:55 PM  
**To:** Sayedinah Bin Ali  
**Subject:** RE: HELP CHECK PART PRICE

Dear Sayed,

Need your help, for check part price

JFGT3KC5HG009909

Front windscreen

Best Regards,  
Denise Tay | Case Handler  
LKK Auto Consultants Pte Ltd

## Enquire PARF/COE Rebate for Registered Vehicle

|                                     |                                      |
|-------------------------------------|--------------------------------------|
| <b>Vehicle Owner Particulars</b>    |                                      |
| Owner ID Type:                      | Singapore NRIC                       |
| Owner ID:                           | 8690F                                |
| <b>Vehicle Details</b>              |                                      |
| Vehicle No.:                        | SLS9784U                             |
| Vehicle to be Exported:             | No                                   |
| Intended De-registration Date:      | 22 Mar 2018                          |
| Vehicle Make:                       | SUBARU                               |
| Vehicle Model:                      | IMPREZA 5D 1.6I-S AWD CVT            |
| Primary Colour:                     | White                                |
| Manufacturing Year:                 | 2017                                 |
| Engine No.:                         | FB16YA92100                          |
| Chassis No.:                        | JF1GT3KC5HG009909                    |
| Maximum Power Output:               | 84.0 kW (112 bhp)                    |
| Open Market Value:                  | \$13,452.00                          |
| Original Registration Date:         | 13 Oct 2017                          |
| First Registration Date:            | 13 Oct 2017                          |
| Transfer Count:                     | 0                                    |
| Actual ARF Paid:                    | \$13,452.00                          |
| <b>Intended PARF Rebate Details</b> |                                      |
| PARF Eligibility:                   | Yes                                  |
| PARF Eligibility Expiry Date:       | 12 Oct 2027                          |
| PARF Rebate Amount:                 | \$10,089.00                          |
| <b>Intended COE Rebate Details</b>  |                                      |
| COE Expiry Date:                    | 12 Oct 2027                          |
| COE Category:                       | A - Car up to 1600cc & 97kW (130bhp) |
| COE Period(Years):                  | 10                                   |
| QP Paid:                            | \$36,001.00                          |
| COE Rebate Amount:                  | \$34,397.00                          |
| <b>Total Rebate Amount:</b>         | <b>\$44,486.00</b>                   |

The information contained herein is correct as at 22 Mar 2018

OK

MV: \$  
90,000

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                  |
|----------------------------|------------------|
| Date Of Report             | 19/03/2018 10:02 |
| Date Of Accident           | 17/03/2018 13:50 |
| Exact Location Of Accident | 25 JALAN TUKANG  |
| Country/State of Loss      | SINGAPORE        |

### DETAILS OF OWN VEHICLE

|                             |                      |
|-----------------------------|----------------------|
| Vehicle Registration Number | SLS9784U             |
| <b>Insured/Policyholder</b> |                      |
| Name Of Registered Owner    | CHNG LONG ZHAO       |
| NRIC No                     | S8838690F            |
| Email Address               | CHNG0084@HOTMAIL.COM |
| Mobile Phone No             | (LOCAL) +65-91546256 |
| Alternative Phone No        | OFFICE-80000000      |

### Vehicle Particulars

|  |                           |
|--|---------------------------|
| Manufacturer   | SUBARU                    |
| Model  | IMPREZA 5D 1.6I-S AWD CVT |
| Exact Purpose for which vehicle was being used at time of accident           |                           |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES                       |
| If No, Please state action to be taken                                       |                           |
| Vehicle Category   | PRIVATE CAR               |

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | MSIG INSURANCE (SINGAPORE) PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | A 29035479 QMY                       |
| Cover Note Number         |                                      |

### Driver

|                      |                       |
|----------------------|-----------------------|
| Name of Driver       | CHNG LONG ZHAO        |
| NRIC No              | S8838690F             |
| Date Of Birth        | 13/10/1988            |
| Occupation           | OUTDOOR               |
| Date Of Driving Pass | 27/04/2009            |
| Driving Experience   | 8 YEARS AND 10 MONTHS |
| Gender               | MALE                  |
| Mobile Number        | (LOCAL) +65-91546256  |
| Fax Number           |                       |
| Contact Number       | OFFICE-80000000       |
| EMail Address        | CHNG0084@HOTMAIL.COM  |

Nature Of Damage


No. Of Passenger (Including Driver)

SKETCH PLANIMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:


- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
 Policyholder's Signature

Date &amp; Time: 19/3/18

  
 Driver's Signature

 (If driver is not the policyholder)  
 Date & Time: 19/3/18

  
 Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



**SINGAPORE  
POLICE FORCE**



T/20180317/7013

2 of 4

Police Station Of Origin:  
Traffic Police Division HQ  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

Report No. T/20180317/7013

## CONTINUATION OF REPORT

|                                   |                         |  |                                   |
|-----------------------------------|-------------------------|--|-----------------------------------|
| <b>Rider</b>                      |                         |  |                                   |
| Name                              | RAVEENDRANATH VADAMALAI | ID No.                                 | G2151830T                         |
| Related Vehicle                   | JRM1652 (Motorcycle)    | Contact No.                            | 86515224                          |
| Hospital/Clinic                   | NIL                     | Class of Driving Licence & Expiry Date | Class: NIL<br>Date of Expiry: NIL |
| Date Treatment                    | NIL                     | Date Discharge                         | NIL                               |
| No. of Days granted Medical Leave | NIL                     | Degree of Injury                       | NIL                               |
| <b>Pillion</b>                    |                         |  |                                   |
| Name                              | SATHESKUMAR SUBRAMANIAM | ID No.                                 | G2065327U                         |
| Related Vehicle                   | JRM1652 (Motorcycle)    | Contact No.                            | NIL                               |
| Hospital/Clinic                   | NIL                     | Class of Driving Licence & Expiry Date | Class: NIL<br>Date of Expiry: NIL |
| Date Treatment                    | NIL                     | Date Discharge                         | NIL                               |
| No. of Days granted Medical Leave | NIL                     | Degree of Injury                       | NIL                               |
| <b>Driver</b>                     |                         |  |                                   |
| Name                              | CHNG LONG ZHAO          | ID No.                                 | S8838690F                         |
| Related Vehicle                   | SLS9784U (Car)          | Contact No.                            | 91546256                          |
| Hospital/Clinic                   | NIL                     | Class of Driving Licence & Expiry Date | Class: 3<br>Date of Expiry: NIL   |
| Date Treatment                    | NIL                     | Date Discharge                         | NIL                               |
| No. of Days granted Medical Leave | NIL                     | Degree of Injury                       | NIL                               |

Brief Details.

When i was making an exit out of my office building (25 Jalan Tukang) and wanted to turn right , there was a bus(PC1285H) illegally parked in the parallel parking lot for cars to my right also (picture taken too). As my view was obstructed i had to inch forward very slowly and a little bit so as to remove the blind spot that was preventing me from turning right safely.

However just when i manage to gain an unobstructed view of the incoming traffic, a motorcycle (plate JRM1652 with rider Raveendranath Vadamalai , Work Permit No 4 04283995 , Malaysian FIN G2151830T) came at my direction with high speed at quite a distance away. Given the distance he was away from me, he should have ample time to see me , react accordingly and slow down. But because he was travelling at high speed, the motorcyclist however started to brake hard and the motorcycle started to swerve left & right , losing and regaining balance a few times before clashing onto the side area of my car

Accident Photo





Accident Photo



Accident Photo



For Surveyor Marking

## SMRT Automotive Services Pte Ltd (Co. Reg No: 1990042802)

60 Woodlands Industrial Park E4

Singapore 757705

Tel: 68662628 Fax: 63687421 Email: feiyuan@smrt.com.sg; wongkokwah@smrt.com.sg

INSURER: **MSIG Insurance (Singapore) Pte. Ltd. (HQ)****PARTICULARS OF CLAIM**

|                               |   |                       |                   |
|-------------------------------|---|-----------------------|-------------------|
| Claim Type:                   | OD (OWN DAMAGE)   | Ref. No:              | WL/MAR2018/008    |
| Policy No:                    | A29035479QMY  | Date of Loss:         | 17/03/2018        |
| Vehicle Reg. No.:             | SLS9784U  | Driveable?            |                   |
| Driver Age/Info:              | 29  | Party At Fault:       | UNKNOWN           |
| TP Injury Involved?           | NO  | Third Party Involved? | YES               |
| Insured/Claimant:             | CHNG LONG ZHAO  | Contact No:           | +6591546256       |
| Driver:                       | CHNG LONG ZHAO  |                       |                   |
| Make/Model:                   | SUBARU IMPREZA, 1.6 5MT (A)                                   | Vehicle Reg. Date:    | 13/10/2017        |
| Vehicle Colour:               | WHITE   | Chassis No:           | JF1GT3KC5HG009909 |
| Engine No:                    | FB16YA92100   |                       |                   |
| Odometer:                     | 0 KM  |                       |                   |
| Paint Type:                   |   |                       |                   |
| Total Loss?                   | NO  |                       |                   |
| Est. Duration of Repair (day) | 10  |                       |                   |
| Description of Accident/Loss  | PLEASE REFER TO THE ATTACHED SAS AND POLICE REPORT.           |                       |                   |
| Remarks:                      | PLEASE CONTACT ESTHER AT TEL 6555-5556 TO ARRANGE FOR SURVEY. |                       |                   |

Present Location: SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS)

| <b>COST OF CLAIMS</b>               | <b>Amount</b>    |
|-------------------------------------|------------------|
| Parts                               | 9,510.50         |
| Miscellaneous Items                 | 1,320.00         |
| Labour                              | 900.00           |
| Paintwork Labour                    | 1,200.00         |
| Towing                              | 0.00             |
| <b>Calculated Gross Total (S\$)</b> | <b>12,930.50</b> |
| - Excess (S\$)                      | 500.00           |
| (S\$)                               | 12,430.50        |
| + GST 7.00% (S\$)                   | 870.14           |
| <b>Nett Amount (S\$)</b>            | <b>13,300.64</b> |

This claim is handled by: TEY CHOR KENG

Generated using Merimen e-Claims Internet Estimation &amp; Adjusting System

**REPAIR DETAILS****Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 20 Mar 2018)  
 Parts: 143 SUBARU IMPREZA 1.6 5MT (A) (Catalogue:Merimen Singapore 1.0)  
 Labour: Repairer's (Price-denominated Standard List)  
 Print Code: SMRT Automotive Services Pte Ltd/SLS9784U/20/03/2018 16:13  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

**Estimates on Parts**

| No.                                 | Qty | Part No. | Particulars  | %Disc | %Depr | Amount      |         |
|-------------------------------------|-----|----------|--|-------|-------|-------------|---------|
| 1                                   | 1   |          | *FRONT FENDER RH <i>bnc</i>                                | 0.00  | 0.00  | 190.00 F    | ✓       |
| 2                                   | 1   |          | *FRONT FENDER SIGNAL LAMP PORT <i>broken</i>               | 0.00  | 0.00  | *25.00 F    | ✓       |
| 3                                   | 1   |          | *FRONT FENDER CORNER GARNISH RH <i>money out</i>           | 0.00  | 0.00  | 45.00 F     | ✓       |
| 4                                   | 1   |          | *FRONT FENDER SPLASHIELD RH <i>disformed</i>               | 0.00  | 0.00  | *85.00 F    | ✓       |
| 5                                   | 1   |          | *FRONT FENDER LINER SPONGE RH <i>src</i>                   | 0.00  | 0.00  | *45.00 F    | X       |
| 6                                   | 1   |          | *FRONT BONNET <i>dent</i>                                  | 0.00  | 0.00  | *750.00 F   | ✓       |
| 7                                   | 1   |          | *FRONT BONNET HINGE RH <i>st</i>                           | 0.00  | 0.00  | *40.00 F    | ✓       |
| 8                                   | 1   |          | *FRONT DOOR RH <i>dent</i>                                 | 0.00  | 0.00  | *780.00 F   | ✓       |
| 9                                   | 1   |          | *FRONT DOOR OUTER TOP MOULDING RH <i>src</i>               | 0.00  | 0.00  | *150.00 F   | X       |
| 10                                  | 2   |          | *FRONT DOOR PILLAR STICKER RH <i>hlc</i>                   | 0.00  | 0.00  | *44.00 F    | ✓       |
| 11                                  | 1   |          | *FRONT DOOR HINGE TOP RH <i>st hlc</i>                     | 0.00  | 0.00  | *58.00 F    | X       |
| 12                                  | 1   |          | *FRONT DOOR HINGE BOTTOM RH <i>st</i>                      | 0.00  | 0.00  | *58.00 F    | ✓       |
| 13                                  | 1   |          | *FRONT DOOR QUARTER GLASS RH <i>src</i>                    | 0.00  | 0.00  | *160.00 F   | X       |
| 14                                  | 1   |          | *FRONT DOOR CHECK PIN RH <i>st hlc</i>                     | 0.00  | 0.00  | *60.00 F    | X       |
| 15                                  | 1   |          | *FRONT DOOR WETHERSTRIP RH <i>hlc</i>                      | 0.00  | 0.00  | *180.00 F   | ✓       |
| 16                                  | 1   |          | *FRONT WHEEL SPORT RIM RH <i>ent</i>                       | 0.00  | 0.00  | *850.00 F   | ✓       |
| 17                                  | 1   |          | *FRONT WHEEL LOWER ARM RH <i>st distorted</i>              | 0.00  | 0.00  | *380.00 F   | ✓       |
| 18                                  | 1   |          | *FRONT WHEEL LOWER ARM LINK RH <i>st hlc</i>               | 0.00  | 0.00  | *45.00 F    | X       |
| 19                                  | 1   |          | *FRONT WHEEL KNUCKLE ARM RH <i>st hlc</i>                  | 0.00  | 0.00  | *650.00 F   | X       |
| 20                                  | 1   |          | *FRONT WHEEL KNUCKLE ARM BEARING RH <i>st hlc</i>          | 0.00  | 0.00  | *180.00 F   | X       |
| 21                                  | 1   |          | *FRONT WHEEL SHOCKABSOBER <i>st distorted</i>              | 0.00  | 0.00  | *520.00 F   | ✓       |
| 22                                  | 1   |          | *FRONT BUMPER <i>distorted</i>                             | 0.00  | 0.00  | *480.00 F   | ✓       |
| 23                                  | 1   |          | *FRONT BUMPER SIDE RETAINER RH <i>src</i>                  | 0.00  | 0.00  | *30.00 F    | X       |
| 24                                  | 1   |          | *FRONT HEAD LAMP RH <i>st crane</i>                        | 0.00  | 0.00  | *1,800.00 F | ✓       |
| 25                                  | 1   |          | *ROCKER PANEL GARNISH RH <i>ent</i>                        | 0.00  | 0.00  | *720.00 F   | ✓       |
| 26                                  | 1   |          | *FRONT WIPER GARNISH <i>hlc</i>                            | 0.00  | 0.00  | *250.00 F   | X       |
| 27                                  | 1   |          | *FRONT WIPER GARNISH SIDE CORNER RH <i>money out crane</i> | 0.00  | 0.00  | *30.00 F    | ✓       |
| 28                                  | 8   |          | *FRONT FENDERSPLASHIELD CLIP RH <i>hlc</i>                 | 0     | 0.00  | *20.00 FS   | ✓       |
| 29                                  | 10  |          | *ROCKET PANEL GARNISH CLIP RH <i>hlc</i>                   | 0     | 0.00  | *25.00 FS   | ✓       |
| F=Franchise part. S=SpcNett.        |     |          |  |       |       |             |         |
| <i>Front headlamp right</i>         |     |          |  |       |       |             |         |
| Sub Total (\$\$)                    |     |          |  |       |       | 8,650.00    | 7022.00 |
| + Margin on L,N Items 10.00% (\$\$) |     |          |  |       |       | 860.50      |         |
| Total Parts (\$\$)                  |     |          |  |       |       | 9,510.50    | 7724.20 |

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## Estimates on Miscellaneous Items

| No                         | Qty | Particulars                                   | Amount       |
|----------------------------|-----|---|--------------|
| <u>Miscellaneous Items</u> |     |   |              |
| 1                          | 1   | To four wheel alignment                       | 150.00 60/-  |
| 2                          | 1   | To remove and refit interior upholstery       | 180.00 112/- |
| 3                          | 1   | To remove and replace front undercarrige      | 250.00 180/- |
| 4                          | 1   | To remove and replace transfer door mechanism | 80.00 60/-   |
| 5                          | 1   | To remove/refit replace dashboard             | 350.00 112/- |
| 6                          | 1   | To remover /refit wiring check                | 60.00 30/-   |
| 7                          | 1   | To tuffcoat affect areas                      | 250.00 60/-  |
| Sub Total (S\$)            |     |   | 1,320.00     |

## Estimates on Labour

| No                      | Particulars   | Lab.Type | Amount        |
|-------------------------|---|----------|---------------|
| <u>Paintwork Labour</u> |   |          |               |
| 1                       | To respray affected areas   | New      | 1200.00 800/- |
| <u>Labour Items</u>     |   |          |               |
| 2                       | To renew damaged parts, replace and realign door pillar and aligned all parts | New      | 900.00 700/-  |
| Gross Labour Cost (S\$) |   |          | 2,100.00      |

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< END OF ESTIMATES >

22/03/2018 @ 1300h  
Not Actual 6  
? Part 8 days.  
Photo of spray with damaged parts.  
LKK Auto  
8

9614.20  
Supp 2101.00  
11,715.20

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

# REQUEST FOR SUPPLEMENTS PARTS

|                  |                   |                                   |            |
|------------------|-------------------|-----------------------------------|------------|
| Contractor:      |                   |                                   |            |
| Reference Number | JF1GT3KC5HG009909 | Date of Collection                | / /        |
| Vehicle No       | SLS 9784 U        | Date of Request                   | 29/03/2018 |
| Vehicle Model    | SUBARU IMPREZA    | Number of Days to Extend (If any) |            |

| S/N | Part Number | Part Description                           | Quantity | Unit Price |
|-----|-------------|--|----------|------------|
| 1   |             | FRONT WINDSCREEN GLASS <i>Scratched</i>    | 1        | 1650.00    |
| 2   |             | FRONT WINDSCREEN GLASS MOULDING <i>Hu</i>  | 1        | 110.00     |
| 3   |             | FRONT WINDSCREEN GLASS SEALANT <i>Hu</i>   | 2        | 60 SN      |
| 4   |             | FRONT ERP BRACKET <i>Hu</i>                | 1        | 25 SN      |
|     | LABOUR      | TO REMOVE & REPLACE FRONT WINDSCREEN GLASS |          | \$ 120.00  |
|     |             |  |          |            |
|     |             |  |          |            |
|     |             |  |          |            |
|     |             |  |          |            |
|     |             |  |          |            |
|     |             |  |          |            |
|     |             |  |          |            |
|     |             |  |          |            |

<<< Please submit photographs for damaged parts >>>

I, (Name)

(Position)

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Signature of person making this declaration  
(to be signed in front of an authorised witness)

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

|                 |  |   |
|-----------------|--|---|
| Acknowledge By  | ARC Executive / Supervisor / SA                |   |
| Approval By     | Surveyor / In-house Staff                      | LKK AUTO                                |
| Parts Ordering  | SMRT Store / Contractor Supply / Form 22 / WOC | Form22 / PO / WOC/ Reservation / Number |
| Photo Submitted | YES / NO                                       | Date of submission                      |



## Estimate Report

SLS 9784U

## REPAIR DETAILS

## Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 20 Mar 2018)  
 Parts: 143 SUBARU IMPREZA 1.6 5MT (A) (Catalogue:Merimen Singapore 1.0)  
 Labour: Repairer's (Price-denominated Standard List)  
 Print Code: SMRT Automotive Services Pte Ltd/SLS9784U/20/03/2018 16:13  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Estimates on Parts

| No. | Qty | Part No. | Particulars  | %Disc | %Depr | Amount      |     |
|-----|-----|----------|--|-------|-------|-------------|-----|
| 1   | 1   |          | *FRONT FENDER RH <i>bnc</i>                            | 0.00  | 0.00  | *190.00 F   | ✓   |
| 2   | 1   |          | *FRONT FENDER SIGNAL LAMP PORT <i>broken</i>           | 0.00  | 0.00  | *25.00 F    | ✓   |
| 3   | 1   |          | *FRONT FENDER CORNER GARNISH RH <i>money crack</i>     | 0.00  | 0.00  | *45.00 F    | ✓   |
| 4   | 1   |          | *FRONT FENDER SPLASHIELD RH <i>deformed</i>            | 0.00  | 0.00  | *85.00 F    | ✓   |
| 5   | 1   |          | *FRONT FENDER LINER SPONGE RH <i>bnc</i>               | 0.00  | 0.00  | *45.00 F    | X   |
| 6   | 1   |          | *FRONT BONNET <i>Depr</i>                              | 0.00  | 0.00  | *750.00 F   | ✓   |
| 7   | 1   |          | *FRONT BONNET HINGE RH <i>bnc</i>                      | 0.00  | 0.00  | *40.00 F    | ✓   |
| 8   | 1   |          | *FRONT DOOR RH <i>Depr</i>                             | 0.00  | 0.00  | *780.00 F   | ✓   |
| 9   | 1   |          | *FRONT DOOR OUTER TOP MOULDING RH <i>bnc</i>           | 0.00  | 0.00  | *150.00 F   | X   |
| 10  | 2   |          | *FRONT DOOR PILLAR STICKER RH <i>bnc</i>               | 0.00  | 0.00  | *44.00 F    | ✓   |
| 11  | 1   |          | *FRONT DOOR HINGE TOP RH <i>2 X HM</i>                 | 0.00  | 0.00  | *58.00 F    | 2 X |
| 12  | 1   |          | *FRONT DOOR HINGE BOTTOM RH <i>2 X HM</i>              | 0.00  | 0.00  | *58.00 F    | 2 X |
| 13  | 1   |          | *FRONT DOOR QUARTER GLASS RH <i>bnc</i>                | 0.00  | 0.00  | *160.00 F   | X   |
| 14  | 1   |          | *FRONT DOOR CHECK PIN RH <i>2 X HM</i>                 | 0.00  | 0.00  | *60.00 F    | 2 X |
| 15  | 1   |          | *FRONT DOOR WETHERSTRIP RH <i>bnc</i>                  | 0.00  | 0.00  | *180.00 F   | ✓   |
| 16  | 1   |          | *FRONT WHEEL SPORT RIM RH <i>bnc</i>                   | 0.00  | 0.00  | *850.00 F   | ✓   |
| 17  | 1   |          | *FRONT WHEEL LOWER ARM RH <i>2 distorted</i>           | 0.00  | 0.00  | *380.00 F   | 2 ✓ |
| 18  | 1   |          | *FRONT WHEEL LOWER ARM LINK RH <i>2 X HM</i>           | 0.00  | 0.00  | *45.00 F    | 2 X |
| 19  | 1   |          | *FRONT WHEEL KNUCKLE ARM RH <i>2 distorted</i>         | 0.00  | 0.00  | *650.00 F   | 2 ✓ |
| 20  | 1   |          | *FRONT WHEEL KNUCKLE ARM BEARING RH <i>2 bnc</i>       | 0.00  | 0.00  | *180.00 F   | 2 ✓ |
| 21  | 1   |          | *FRONT WHEEL SHOCKABSOBER <i>2 distorted</i>           | 0.00  | 0.00  | *520.00 F   | 2 ✓ |
| 22  | 1   |          | *FRONT BUMPER <i>distorted</i>                         | 0.00  | 0.00  | *480.00 F   | ✓   |
| 23  | 1   |          | *FRONT BUMPER SIDE RETAINER RH <i>bnc</i>              | 0.00  | 0.00  | *30.00 F    | X   |
| 24  | 1   |          | *FRONT HEAD LAMP RH <i>2 L 1st crack money</i>         | 0.00  | 0.00  | *1,800.00 F | 2 ✓ |
| 25  | 1   |          | *ROCKER PANEL GARNISH RH <i>bnc</i>                    | 0.00  | 0.00  | *720.00 F   | ✓   |
| 26  | 1   |          | *FRONT WIPER GARNISH <i>bnc</i>                        | 0.00  | 0.00  | *250.00 F   | X   |
| 27  | 1   |          | *FRONT WIPER GARNISH SIDE CORNER RH <i>money crack</i> | 0.00  | 0.00  | *30.00 F    | ✓   |
| 28  | 8   |          | *FRONT FENDERSPLASHIELD CLIP RH <i>bnc</i>             | 0     | 0.00  | *20.00 FS   | ✓   |
| 29  | 10  |          | *ROCKET PANEL GARNISH CLIP RH <i>bnc</i>               | 0     | 0.00  | *25.00 FS   | ✓   |

F=Franchise part. S=SpcNett.

Sub Total (\$\$) 8,650.00

+ Margin on L,N Items 10.00% (\$\$) 860.50

Total Parts (\$\$) 9,510.50

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 Generated using Merimen e-Claims IEAS

Subsidiary  
 Before Paint Photo  
 28/3/18

# 010 = Retrieve Parts Number

File Edit(E) Jump(J) Tool(T) UOE(U) Help(H)



In-Code: JF1GT3KC5HG-009909  
 Body Model: GT3AK2C Model Code: G14  
 Model Change: 1707 Main Option Code: 61  
 Color Code: K1X Destination Code: KY LIGHT GRAY  
 Trim Code: J20  
 BODY: W ENGINE: 16A TRIM: 4W MISSION: CVT  
 MAKE: 16IS DESTINAT: RH

| Part Code | Q'ty | Part Code Name                   | Part Number  | ITCA | FIG | Q'ty | Remarks              |
|-----------|------|----------------------------------|--------------|------|-----|------|----------------------|
| 1 57220   | 1    | HOOD COMPLETE-FRONT              | 57229FL0109P |      | 550 | 1    | 1,072.80<br>1,072.80 |
| 2 60010   | 1    | PANEL ASSEMBLY-FRONT DOOR, RIGHT | 60009FL0409P |      | 605 | 1    | 920.00<br>920.00     |
| 3 28111   | 1    | DISK WHEEL-ALUMINIUM             | 28111FL100   |      | 290 | 4    | 830.30<br>830.30     |
| 4 84001A  | 1    | LAMP ASSEMBLY-HEAD R IGH         | 84002FL100   |      | 840 | 1    | 2,520.00<br>2,520.00 |
| 5         |      |                                  |              |      |     |      |                      |

100%  
 door  
 wheel rim  
 head lamp.



Kindly help check the parts price please.

SLS 9784U – JFGT3KC5HG009909

Front Bonnet  
Front door RH  
Front wheel sport Rim  
Front Head Lamp RH

Thank you.

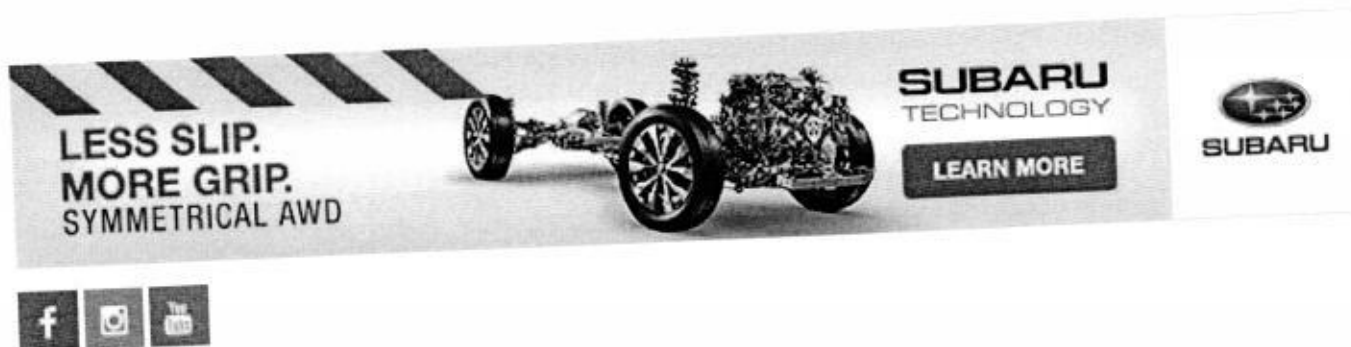
Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [jannicelee@lkkauto.com](mailto:jannicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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MORE GRIP.  
SYMMETRICAL AWD

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**Janice Lee (LKKAuto)**

---

**From:** Dennis Leong <dennisleong@motorimage.net>  
**Sent:** Friday, April 06, 2018 10:18 AM  
**To:** Janice Lee (LKKAuto)  
**Subject:** FW: Help check part price

Hi Janice,

Kindly refer below email as your requested.

Best Regards,

**Dennis Leong**

Service Advisor  
Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
DID:(65)6703 8161  
FAX:(65)6479 1137  
Email:dennisleong@motorimage.net

*Save the Earth. Print only when necessary.*



---

**From:** Ting Tack Fang  
**Sent:** Friday, 6 April 2018 10:13 AM  
**To:** Dennis Leong <dennisleong@motorimage.net>  
**Subject:** RE: Help check part price

All part available in TPY stock.

All Enterprise Pte Ltd  
1 Kaki Bukit Ave 6, #02-26,  
Singapore 417883  
[jonathan@carzauto.com.sg](mailto:jonathan@carzauto.com.sg)  
GST Registration No: 201601557N



# Tax Invoice

INVOICE TO  
SLS9784U SUBARU IMPREZA

INVOICE NO 1015  
DATE 16/4/2018  
DUE DATE 16/4/2018  
TERMS COD

| SERVICE    | DESCRIPTION                        | QTY | RATE        | GST   | AMOUNT        |
|------------|------------------------------------|-----|-------------|-------|---------------|
| Windscreen | FRONT WINDSCREEN GLASS             | 1   | \$ 1,650.00 | 7% SR | \$ 1,650.00 ✓ |
| Windscreen | FRONT WINDSCREEN GLASS MOULDING    | 1   | \$ 110.00   | 7% SR | \$ 110.00 ✓   |
|            | FRONT FENDER RH                    | 1   | \$ 190.00   | 7% SR | \$ 190.00 ✓   |
|            | FRONT FENDER SIGNAL LAMP PORT      | 1   | \$ 25.00    | 7% SR | \$ 25.00 ✓    |
|            | FRONT FENDER CORNER GARNISH RH     | 1   | \$ 45.00    | 7% SR | \$ 45.00 ✓    |
|            | FRONT FENDER SPLASHIELD RH         | 1   | \$ 85.00    | 7% SR | \$ 85.00 ✓    |
|            | FRONT BONNET                       | 1   | \$ 750.00   | 7% SR | \$ 750.00 ✓   |
|            | FRONT BONNET HINGE RH              | 1   | \$ 40.00    | 7% SR | \$ 40.00 ✓    |
|            | FRONT DOOR RH                      | 1   | \$ 780.00   | 7% SR | \$ 780.00 ✓   |
|            | FRONT DOOR PILLAR STICKER RH       | 2   | \$ 44.00    | 7% SR | \$ 44.00 ✓    |
|            | FRONT DOOR HINGE BOTTOM RH         | 1   | \$ 58.00    | 7% SR | \$ 58.00 ✓    |
|            | FRONT DOOR WETHERSTRIP RH          | 1   | \$ 180.00   | 7% SR | \$ 180.00 ✓   |
|            | FRONT WHEEL SPORT RIM RH           | 1   | \$ 850.00   | 7% SR | \$ 850.00 ✓   |
|            | FRONT WHEEL LOWER ARM RH           | 1   | \$ 380.00   | 7% SR | \$ 380.00 ✓   |
|            | FRONT WHEEL SHOCKABSOBER           | 1   | \$ 520.00   | 7% SR | \$ 520.00 ✓   |
|            | FRONT BUMPER                       | 1   | \$ 480.00   | 7% SR | \$ 480.00 ✓   |
|            | FRONT HEAD LAMP                    | 1   | \$ 1,800.00 | 7% SR | \$ 1,800.00 ✓ |
|            | ROCKET PANEL GARNISH RH            | 1   | \$ 720.00   | 7% SR | \$ 720.00 ✓   |
|            | FRONT WIPER GARNISH SIDE CORNER RH | 1   | \$ 30.00    | 7% SR | \$ 30.00 ✓    |
|            | FRONT FENDER SPLASHIELD CLIP RH    | 8   | \$ 20.00    | 7% SR | \$ 20.00 ✓    |
|            | ROCKET PANEL GARNISH CLIP RH       | 10  | \$ 25.00    | 7% SR | \$ 25.00 ✓    |

SUBTOTAL \$ 8,782.00

GST TOTAL \$ 614.74

TOTAL \$ 9,396.74

BALANCE DUE **\$ 9,396.74**

## GST SUMMARY

| RATE     | GST    | NET     |
|----------|--------|---------|
| GST @ 7% | 614.74 | 8782.00 |

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |   |  |  |  |  |             |   |
|--------------------------|---|--|--|--|--|-------------|---|
| Case                     | Notified                                    | Est Submitted                              | Adj Assigned   | Adj Rpt  | Adj Submitted                                  | Ins Auth'ed | Status  |
| Main                     | 20 Mar 2018<br><a href="#">Sendback Est</a> | 20 Mar 2018<br>16:13<br><b>\$12,930.50</b> | 21 Mar 2018<br>09:59<br><a href="#">Edit Adj Rpt</a> | <b>\$11,710.70</b><br><a href="#">Edit Estimates</a> | <b>\$11,710.70</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main  | Reference  | Claim Details          | Documents  | Show All |         |             |              |            |       |
|---|--|------------------------|--|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b>  |  |                        |  |          |         |             |              |            |       |
| Insured:  | CHNG LONG ZHAO, ID: S8838690F, Tel: +6591546256  |                        |  |          |         |             |              |            |       |
| Vehicle Reg. No.:   | SLS9784U   | Date of Loss:          | 17/03/2018 13:00 - :59<br>[5 Months and 4 Days From LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type:   | OD / 552870  | Policy/Cover Note No.: | A29035479QMY (Comprehensive)<br>Coverage: 13/10/2017 - 12/10/2018          |          |         |             |              |            |       |
|   |  | Excess:                | \$500.00   |          |         |             |              |            |       |
| Repairer:   | SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628 |                        |  |          |         |             |              |            |       |
| Handling Insurer:   | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Kwok Woon Choo - 6643 1330]     |                        |  |          |         |             |              |            |       |
| Adjuster:   | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 20/04/2018]  |                        |  |          |         |             |              |            |       |
| Driver/Custodian:   | CHNG LONG ZHAO (29), NRIC: S8838690F, Tel: +6591546256   |                        |  |          |         |             |              |            |       |
| Adj Asg. Remarks:   | TO REVERT  |                        |  |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>  |  |                        |  |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>MSIG_SG (06/04/2018): Alert - Adj Mandate Approved (\$12379.90) - SLS9784U - Claim Handler: Kwok Woon ...</li> <li>MSIG_SG (05/04/2018): Re: Alert - Adj Mandate Maintained - SLS9784U - Claim Handler: Kwok Woon Choo</li> <li>MSIG_SG (04/04/2018): Alert - Adj Mandate Maintained - SLS9784U - Claim Handler: Kwok Woon Choo</li> <li>MSIG_SG (23/03/2018): Alert - Adj Mandate Approved (\$56335.90) - SLS9784U - Claim Handler: Kwok Woon C...</li> </ul> |  |                        |  |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>  |  |                        |  |          |         |             |              |            |       |
| Due Date  | Priority   | Type                   | Task Group   | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.   |  |                        |  |          |         |             |              |            |       |

## Claim Documents

SLS9784U (552870)  
OD  
Mar 17 2018 1:00PM  
[CHNG LONG ZHAO]  
SMRT Automotive Services Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Assessment Reports















































1 per page

| No | Finalized On   | SMRT Automotive Services Pte Ltd (Woodlands) |  | Thumbnail | Print |
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| No | Finalized On   | LKK Auto Consultants Pte Ltd (HQ)            |  | Thumbnail | Print |
| 1  | 22/03/18 14:42 | Adjuster Immediate Advice                    |  | Load HTM  |       |
| 2  | 03/04/18 12:05 | Adjuster Immediate Advice                    |  | Load HTM  |       |

Photos/Images

3 per page

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |  | Thumbnail | Print |
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| 27 | 03/04/18 15:18  | General View                      |  | Load JPG  |       |
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| 29 | 03/04/18 15:18  | General View                      |  | Load JPG  |       |
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| 31 | 03/04/18 15:18  | General View                      |  | Load JPG  |       |
| 32 | 03/04/18 15:18  | General View                      |  | Load JPG  |       |
| 33 | 03/04/18 15:19  | General View                      |  | Load JPG  |       |

| Assessment Reports |                 |  | 1 per page   | <input checked="" type="checkbox"/> |
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| 46                 | 03/04/18 15:19  | General View                                 |  Load JPG   | <input checked="" type="checkbox"/> |
| 47                 | 03/04/18 15:19  | General View                                 |  Load JPG   | <input checked="" type="checkbox"/> |
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| 50                 | 03/04/18 15:19  | Chassis Number                               |  Load JPG   | <input checked="" type="checkbox"/> |
| 51                 | 03/04/18 15:28  | Reinspection Photo                           |  Load JPG   | <input checked="" type="checkbox"/> |
| 52                 | 03/04/18 15:28  | Reinspection Photo                           |  Load JPG   | <input checked="" type="checkbox"/> |
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| 54                 | 03/04/18 15:28  | Reinspection Photo                           |  Load JPG | <input checked="" type="checkbox"/> |
| 55                 | 03/04/18 15:28  | Reinspection Photo                           |  Load JPG | <input checked="" type="checkbox"/> |
| 56                 | 03/04/18 15:28  | Reinspection Photo                           |  Load JPG | <input checked="" type="checkbox"/> |
| 57                 | 03/04/18 15:28  | Reinspection Photo                           |  Load JPG | <input checked="" type="checkbox"/> |
| 58                 | 03/04/18 15:28  | Reinspection Photo                           |  Load JPG | <input checked="" type="checkbox"/> |
| 59                 | 03/04/18 15:28  | Reinspection Photo                           |  Load JPG | <input checked="" type="checkbox"/> |
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| 62                 | 03/04/18 15:28  | Reinspection Photo                           |  Load JPG | <input checked="" type="checkbox"/> |
| 63                 | 18/04/18 09:47  | Replacement Part Photo                       |  Load JPG | <input checked="" type="checkbox"/> |
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| Documentation      |                 |  | 1 per page   | <input checked="" type="checkbox"/> |
| No                 | Finalized On    | SMRT Automotive Services Pte Ltd (Woodlands) | Thumbnail  | Print                               |
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| 2                  | 20/03/18 16:49  | IC & DL                                      |  Load TIF |                                     |
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| 1                  | 22/03/18 15:05  | SLS 9784U ESTIMATE                           |  Load PDF |                                     |
| 2                  | 03/04/18 12:08  | SLS 9784U SUPPLEMENTARY                      |  Load PDF |                                     |
| 3                  | 26/04/18 09:32  | Tax Invoice                                  |  Load PDF |                                     |

## Documents Checklist

| DOCUMENTS CHECKLIST   | Reset | Save | Print |
|---|-------|------|-------|
| There are no document checklists configured.  |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>                                    |       |      |       |
| <div></div>   |       |      |       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer |       |      |       |
| <small>Note: Remarks are private unless you show it to other parties.</small>                       |       |      |       |



## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way, #21-01 SGX Centre 2  
Singapore 068807

Our File No: CS/MSG18005272/DRBE2

Date: 26/04/2018

## REFERENCE

|                   |                |                  |              |           |        |
|-------------------|----------------|------------------|--------------|-----------|--------|
| Insured/Claimant: | CHNG LONG ZHAO | Policy No:       | A29035479QMY | Claim No: | 552870 |
| Date of Loss:     | 17/03/2018     | Nature of Claim: | OD           |           |        |

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

|                             |                              |             |                   |
|-----------------------------|------------------------------|-------------|-------------------|
| Reg No:                     | SLS9784U                     | Engine No:  | FB16YA92100       |
| Make & Model:               | SUBARU IMPREZA, 1.6 5MT (A)  | Chassis No: | JF1GT3KC5HG009909 |
| Reg. Date:                  | 13/10/2017 (Man. Year: 2017) | Odometer:   | 7825 km           |
| Colour:                     | White                        |             |                   |
| Engine Capacity:            | 1600 cc                      |             |                   |
| Market Value/New Car Price: | S\$90,000.00                 |             |                   |
| Sum Insured (S\$):          | Market Value/New Car Price   |             |                   |

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

|                          |                         |                      |                          |                         |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition:       | Steering (Serviceable): | Yes                  | Footbrake (Serviceable): | Yes                     |
| Handbrake (Serviceable): | Yes                     | Engine Modification: | No                       | Pre-accident Condition: |

## CONDITION OF TYRES

|                   |                  |                  |                  |
|-------------------|------------------|------------------|------------------|
| Front Tyre Size:  | 205/50 R17       | Rear Tyre Size:  | 205/50 R17       |
| Front Left Side:  | Bridgestone 7 mm | Rear Left Side:  | Bridgestone 7 mm |
| Front Right Side: | Bridgestone 7 mm | Rear Right Side: | Bridgestone 7 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                      | Repairer's       | Adjuster's       | Difference      | Diff %      |
|-------------------------------------|------------------|------------------|-----------------|-------------|
| Parts                               | 9,510.50         | 9,740.70         | -230.20         | -2.42       |
| Miscellaneous Items                 | 1,320.00         | 470.00           | 850.00          | 64.39       |
| Labour                              | 900.00           | 700.00           | 200.00          | 22.22       |
| Paintwork Labour                    | 1,200.00         | 800.00           | 400.00          | 33.33       |
| Towing                              | 0.00             | 0.00             | 0.00            |             |
| <b>Calculated Gross Total (S\$)</b> | <b>12,930.50</b> | <b>11,710.70</b> | <b>1,219.80</b> | <b>9.43</b> |
| <b>- Excess (S\$)</b>               | <b>500.00</b>    | <b>500.00</b>    | <b>0.00</b>     | <b>0.00</b> |
| <b>(S\$)</b>                        | <b>12,430.50</b> | <b>11,210.70</b> | <b>1,219.80</b> | <b>9.81</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>       | <b>870.14</b>    | <b>784.75</b>    | <b>85.39</b>    | <b>9.81</b> |
| <b>Nett Amount (S\$)</b>            | <b>13,300.64</b> | <b>11,995.45</b> | <b>1,305.19</b> | <b>9.81</b> |

## INSPECTION

|                             |                              |  |
|-----------------------------|------------------------------|--|
| Date of Assignment:         | 21/03/2018 Present Location: | SMRT Automotive Services Pte Ltd (Woodlands)     |
| Date Inspected:             | 22/03/2018 Inspected At:     | 60 Woodlands Industrial Park E4 Singapore 757705 |
| Estimated Period of Repair: | 6.0 days                     |  |

Adjuster: BRYAN TANI

Manager: Janice Lee Si Hua



*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

|  |  |  |
|--|--|--|
| <b>Part Source:</b> MRM-SG                                   | Version: 1.0 (Last Synchronised: 26 Apr 2018)  |  |
| <b>Parts:</b> 143  | SUBARU IMPREZA 1.6 5MT (A) (Catalogue:Merimen Singapore 1.0)   |  |
| <b>Labour:</b> Repairer's                                    | (Price-denominated Standard List)  |  |
| <b>Print Code:</b> (Unsubmitted, no print-code for SLS9784U) |  |  |
| <b>Validity:</b>   | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |  |
| <b>Further Info:</b>   | Items/values not in reference catalogue are prefixed with an asterisk *.   |  |

### Recommended Parts

| No. | Qty | Part No. | Particulars                                  | Condition     | Repairer's | Amount      |
|-----|-----|----------|--|---------------|------------|-------------|
| 1   | 1   |          | *FRONT FENDER RH<br>(WCP)                    | Buckled       | 190.00 F   | *190.00 F   |
| 2   | 1   |          | *FRONT FENDER SIGNAL LAMP PORT<br>(WCP)      | Broken        | 25.00 F    | *25.00 F    |
| 3   | 1   |          | *FRONT FENDER CORNER GARNISH RH<br>(WCP)     | MTG Cracked   | 45.00 F    | *45.00 F    |
| 4   | 1   |          | *FRONT FENDER SPLASHIELD RH<br>(WCP)         | Deformed      | 85.00 F    | *85.00 F    |
| 5   | 1   |          | *FRONT FENDER LINER SPONGE RH<br>(WCP)       | Serviceable   | 45.00 F    | *- F        |
| 6   | 1   |          | *FRONT BONNET<br>(WCP)                       | Dented        | 750.00 F   | *750.00 F   |
| 7   | 1   |          | *FRONT BONNET HINGE RH<br>(WCP)              | Bent          | 40.00 F    | *40.00 F    |
| 8   | 1   |          | *FRONT DOOR RH<br>(WCP)                      | Dented        | 780.00 F   | *780.00 F   |
| 9   | 1   |          | *FRONT DOOR OUTER TOP MOULDING RH<br>(WCP)   | Serviceable   | 150.00 F   | *- F        |
| 10  | 2   |          | *FRONT DOOR PILLAR STICKER RH<br>(WCP)       | Necessary     | 44.00 F    | *44.00 F    |
| 11  | 1   |          | *FRONT DOOR HINGE TOP RH<br>(WCP)            | Not Necessary | 58.00 F    | *- F        |
| 12  | 1   |          | *FRONT DOOR HINGE BOTTOM RH<br>(WCP)         | Bent          | 58.00 F    | *58.00 F    |
| 13  | 1   |          | *FRONT DOOR QUARTER GLASS RH<br>(WCP)        | Serviceable   | 160.00 F   | *- F        |
| 14  | 1   |          | *FRONT DOOR CHECK PIN RH<br>(WCP)            | Not Necessary | 60.00 F    | *- F        |
| 15  | 1   |          | *FRONT DOOR WETHERSTRIP RH<br>(WCP)          | Necessary     | 180.00 F   | *180.00 F   |
| 16  | 1   |          | *FRONT WHEEL SPORT RIM RH<br>(WCP)           | Cut           | 850.00 F   | *850.00 F   |
| 17  | 1   |          | *FRONT WHEEL LOWER ARM RH<br>(WCP)           | Distorted     | 380.00 F   | *380.00 F   |
| 18  | 1   |          | *FRONT WHEEL LOWER ARM LINK RH<br>(WCP)      | Not Necessary | 45.00 F    | *- F        |
| 19  | 1   |          | *FRONT WHEEL KNUCKLE ARM RH<br>(WCP)         | Not Necessary | 650.00 F   | *- F        |
| 20  | 1   |          | *FRONT WHEEL KNUCKLE ARM BEARING RH<br>(WCP) | Not Necessary | 180.00 F   | *- F        |
| 21  | 1   |          | *FRONT WHEEL SHOCKABSOBER<br>(WCP)           | Distorted     | 520.00 F   | *520.00 F   |
| 22  | 1   |          | *FRONT BUMPER<br>(WCP)                       | Distorted     | 480.00 F   | *480.00 F   |
| 23  | 1   |          | *FRONT BUMPER SIDE RETAINER RH<br>(WCP)      | Serviceable   | 30.00 F    | *- F        |
| 24  | 1   |          |  | Cracked       | 1,800.00 F | *1,800.00 F |

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| No. | Qty | Part No. | Particulars   | Condition     | Repairer's                                      | Amount          |
|-----|-----|----------|---|---------------|---|-----------------|
|     |     |          | <b>*FRONT HEAD LAMP RH</b><br>(WCP)                 |               |   |                 |
| 25  | 1   |          | <b>*ROCKER PANEL GARNISH RH</b><br>(WCP)            | Cut           | 720.00 F  | *720.00 F       |
| 26  | 1   |          | <b>*FRONT WIPER GARNISH</b><br>(WCP)                | Not Necessary | 250.00 F  | *- F            |
| 27  | 1   |          | <b>*FRONT WIPER GARNISH SIDE CORNER RH</b><br>(WCP) | MTG Cracked   | 30.00 F   | *30.00 F        |
| 28  | 8   |          | <b>*FRONT FENDERSPLASHIELD CLIP RH</b>              | Necessary     | 20.00 FS  | *20.00 FS       |
| 29  | 10  |          | <b>*ROCKET PANEL GARNISH CLIP RH</b>                | Necessary     | 25.00 FS  | *25.00 FS       |
| 30  | 1   |          | <b>*FRONT WINDSCREEN GLASS</b><br>(WCP)             | Scratched     | -   | *1,650.00 F     |
| 31  | 1   |          | <b>*FRONT WINDSCREEN GLASS MOULDING</b><br>(WCP)    | Necessary     | -   | *110.00 F       |
| 32  | 2   |          | <b>*FRONT WINDSCREEN GLASS SEALANT</b>              | Necessary     | -   | *60.00 FS       |
| 33  | 1   |          | <b>*FRONT ERP BRACKET</b>                           | Necessary     | -   | *25.00 FS       |
|     |     |          |   |               | <b>Sub Total (S\$)</b>                          | <b>8,650.00</b> |
|     |     |          |   |               | <b>+ Margin on L,N Items 10.00/10.00% (S\$)</b> | <b>860.50</b>   |
|     |     |          |   |               | <b>Total Parts (S\$)</b>                        | <b>9,510.50</b> |
|     |     |          |   |               |   | <b>8,867.00</b> |
|     |     |          |   |               |   | <b>873.70</b>   |
|     |     |          |   |               |   | <b>9,740.70</b> |

F=Franchise part. S=SpcNett.

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## Recommended Miscellaneous Items

| No                         | Qty | Particulars                                   | Repairer's | Amount |
|----------------------------|-----|---|------------|--------|
| <b>Miscellaneous Items</b> |     |   |            |        |
| 1                          | 1   | To four wheel alignment                       | 150.00     | 60.00  |
| 2                          | 1   | TO REMOVE & REPLACE FRONT WINDSCREEN GLASS    | -          | 80.00  |
| 3                          | 1   | To remove and refit interior upholstery       | 180.00     | 0.00   |
| 4                          | 1   | To remove and replace front undercarriage     | 250.00     | 180.00 |
| 5                          | 1   | To remove and replace transfer door mechanism | 80.00      | 60.00  |
| 6                          | 1   | To remove/refit replace dashboard             | 350.00     | 0.00   |
| 7                          | 1   | To remover /refit wiring check                | 60.00      | 30.00  |
| 8                          | 1   | To tuffcoat affect areas                      | 250.00     | 60.00  |
| Sub Total (S\$)            |     |   | 1,320.00   | 470.00 |

## Recommended Labour

| No                      | Particulars   | Lab.Type | Repairer's | Amount   |
|-------------------------|---|----------|------------|----------|
| <b>Paintwork Labour</b> |   |          |            |          |
| 1                       | To respray affected areas   | New      | 1,200.00   | 800.00   |
| <b>Labour Items</b>     |   |          |            |          |
| 2                       | To renew damaged parts, replace and realign door pillar and aligned all parts | New      | 900.00     | 700.00   |
| Gross Labour Cost (S\$) |   |          | 2,100.00   | 1,500.00 |

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