

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 11 April, 2019 1:03 PM
To: Ng, Hai-Chuan
Cc: Ler, Bernard-JQ; Mohamedrasheed, Rashidah; Admin A; Hsiao Tong (LKKAUTO); Vic (LKKAUTO)
Subject: RE: Claim No: 3317088530SG *LKK REF: CC3/AIG18005265/R1hb3

Dear Hai Chuan,

We refer to the below email.

Please be informed that TP confirmed no video footage available.

In view of no evidence, TP proposed for a 50/50 settlement.

Kindly advise.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Thursday, 10 January, 2019 2:06 PM
To: Ng, Hai-Chuan
Cc: Ler, Bernard-JQ; Mohamedrasheed, Rashidah; Admin A; Vic (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: Claim No: 3317088530SG *LKK REF: CC3/AIG18005265/R1hb3

Dear Hai Chuan,

We refer to your below email.

Please be informed that we are still pending for any evidence from TP.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
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From: Hsiao Tong (LKKAuto)

Sent: Thursday, 10 January, 2019 12:47 PM

To: Ng, Hai-Chuan

Cc: Ler, Bernard-JQ; Vivian Lau (LKKAuto); Vic (LKKAuto); Admin A

Subject: RE: Claim No: 3317088530SG *LKK REF: CC3/AIG18005265/R1hb3

Hi Mr Ng,

Thank you for your email.

Please be informed that Thin Thin is no longer working with us.

This case had been re-assigned to Vic. He will check and get back to you asap.

By copy to Vic,

Kindly assist. CC3/AIG18005265/R1hb3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>

Sent: Thursday, 10 January 2019 9:49 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Subject: RE: Claim No: 3317088530SG

Importance: High

Dear all,

Any update for this matter?

Regards,

Ng Hai Chuan

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994

Hai-Chuan.Ng@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.

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From: Ng, Hai-Chuan
Sent: Friday, November 30, 2018 9:26 AM
To: 'Thin Thin (LKKAUTO)'; 'Vivian Lau (LKKAUTO)'
Cc: 'Hsiao Tong (LKKAUTO)'; Ler, Bernard-JQ
Subject: RE: Claim No: 3317088530SG
Importance: High

Dear Thin Thin,

May we have an update for this matter?

Thank you.

Regards,

Ng Hai Chuan

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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From: Ng, Hai-Chuan
Sent: Monday, September 17, 2018 4:13 PM
To: Thin Thin (LKKAUTO); Vivian Lau (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Ler, Bernard-JQ
Subject: RE: Claim No: 3317088530SG
Importance: High

Dear all,

Any update for this matter?

Regards,

Ng Hai Chuan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

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Hai-Chuan.Ng@aig.com | www.aig.com.sg

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From: Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]
Sent: Thursday, May 31, 2018 3:02 PM
To: Ng, Hai-Chuan; Vivian Lau (LKKAUTO)
Cc: Mohamedrasheed, Rashidah; Hsiao Tong (LKKAUTO)
Subject: RE: Claim No: 3317088530SG

Dear Hai Chuan,

We refer to the below matter.

Please be inform that we are still pending the evidence from TP repairer.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan [<mailto:Hai-Chuan.Ng@aig.com>]

Sent: Thursday, 31 May 2018 2:54 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Mohamedrasheed, Rashidah <Rashidah.Mohamedrasheed@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Claim No: 3317088530SG

Dear all,

Any update for this matter?

Regards,

Ng Hai Chuan
AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Tuesday, May 08, 2018 5:08 PM

To: Ng, Hai-Chuan; Thin Thin (LKKAuto)

Cc: Mohamedrasheed, Rashidah; Hsiao Tong (LKKAuto)

Subject: RE: Claim No: 3317088530SG

Dear Hai Chuan,

Thank you for the email.

Dear Thin Thin,

Kindly assist CC3/AIG18005265/R1ub3

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan [<mailto:Hai-Chuan.Ng@aig.com>]

Sent: Tuesday, 8 May, 2018 5:05 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Mohamedrasheed, Rashidah <Rashidah.Mohamedrasheed@aig.com>

Subject: Claim No: 3317088530SG

Dear LKK,

We refer to the above,

Please obtain a copy of the TP video footage to establish liability prior to settlement.

Thank you.

Regards,

Ng Hai Chuan
AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

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