

Angie Lam

CC 4, Larkspur 5263

Upa3

Surveyor:

Marius

DOI:

ASSIGNMENT

2/13/2018

Date / Time:

2/13/18

Registered in Merimen:

2/13/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLD 4449 G

Name of Insured:

LCR

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

20/3/18

Is driver the owner?

( YES / ☒ )

Nature of Accident:

If NO, Driver Name / Age:

LAI 514W Wm BERNARD

Driver Tel No.:

(V/L: ☒ YES / NO)

Claim No.:

213581269956

Policy No.:

0999994771

Make / Model:

7. Prius Hybrid

Place of Accident:

Greyling Wray 22

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SLD 4761T



INSRS:

WSP:

Tel:

Liability:

RMKS:

Pegasus



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

23/3  
CH1

SLD 4761T - X ; SLD 4449 G - X

To get note ✓

23/2/18

OID rechecked pp.  
Sent letter to OI Traeman.

11/4/18

File pass to type material.

14/5/18

DV sent

14/9/18

File pass to Mei Kuan to close

RECEIVED 12 APR 2018

RECEIVED 10 SEP 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

FIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: ☒ Statement

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost: W/GA

\$5 6576.84

Loss of Rental (LOR):

\$5 639.60

( 8 days)

X# 79.95

Loss of Use (LOU):

\$5

(\$ x days)

Loss of Income (LOI):

\$5

640.00 (\$80 x 8 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

(Tick only one)

GIA/LTA Search

\$5

7.45

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

Total:

\$5

7863.89

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

7863.89

Name 1:

Pegasus Engineering &amp; Trading Pte Ltd

Payee 2: (Strike if N/A.)

\$5

Name 2:

Payee 3: (Strike if N/A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320 + \$20

COPY SENT  
10/9/18

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLS 47617at Workshop m/s Regasus

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GA / PR Seen: 06 Consistent? : Yes or NoEst. Repairs: 06 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLS 47617 Yr Regn: 8, 17Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or CA /Make: Toyota Prius Hybrid c.c. 1798Colour: silver A/C: Insured / Std / NI / NASp. Reading: 42722 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: J7DKB3F4503572833Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 20/3/18 D.O.I. 21/3/18Survey held at Koala bazarDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time \_\_\_\_\_ Action / Instruction \_\_\_\_\_

PIP \$6146.58 (Red of \$847.44 / 44%).

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Photos \_\_\_\_\_

Others \_\_\_\_\_

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I.: (\$ \_\_\_\_\_)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/LCR18005263/Upa3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 21-03-2018		
		Code : LCR		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLQ 4449G	Veh. Inspected	SLS 4761T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	21/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	20/03/2018	Inspection Date	21/03/2018	
Survey held at	PEGASUS ENGINEERING & TRADING PTE LTD 51 DEFU LANE 10 SINGAPORE 539216			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



GST / ROC Company No :

201101753C

Third Party Insurer :

NTUC AIG

Insured's Veh No :

SLQ4449G

Date of accident :

20/03/2018

Grab Rentals Pte Ltd  
18 Sin Ming Lane  
#01-08 Midview City  
Singapore 573960

Estimate To Repair

TOYOTA PRIUS

Vehicle No :

SL54761T

Chassis No :

Quotation No : AR/QO18/03-1032

Quotation Date : 20/03/2018

Pages : 1 of 1

S/NO	QUANTITY	DESCRIPTION	AMOUNT
<b>SPARE PARTS</b>			
1	1PC	REAR GATE <i>321/322</i>	\$922.50
2	1PC	REAR GATE CENTRE LOGO <i>new</i>	\$43.80
3	1PC	REAR GATE "PRIUS" PLATE <i>new</i>	\$49.05
4	1PC	REAR GATE "HYBRID" PLATE <i>new</i>	\$51.05
5	1PC	REAR GATE LOCK <i>new</i>	\$47.70
6	1PC	REAR GATE INNER RUBBER <i>new/rec</i>	\$340.80
7	1PC	REAR WINDSCREEN MOULDING (TOP) <i>new</i>	SAMPLE 62.80
8	1PC	REAR GATE OUTER GARNISH <i>new/rec</i>	\$866.50
9	1PC	REAR GATE GLASS MOULDING (LOWER) <i>new</i>	\$69.10
10	1PC	REAR GATE INNER TRIM BOARD (CENTRE) <i>new</i>	\$281.60
11	8PC	REAR GATE INNER TRIM BOARD CLIPS @\$8.40 <i>new</i>	\$67.20
12	2PC	REAR GATE INNER TRIM BOARD (SIDES) <i>new</i>	SAMPLE
13	1PC	REAR BUMPER TOP <i>new</i>	\$464.00
14	2PC	REAR BUMPER RETAINER @\$112.7 <i>new o/s</i>	\$225.40
15	10PC	REAR BUMPER CLIPS @\$5.50 <i>new</i>	\$55.00
16	1PC	REAR BUMPER REINFORCEMENT <i>new</i>	\$349.00
17	1PC	REAR BUMPER (LOWER) <i>new</i>	\$552.80
18	2PC	REVERSE SENSOR @\$169.90 <i>new</i>	\$339.20
19	1PC	REAR CORNER BUMPER RH <i>new</i>	\$125.30
20	2PC	REAR TAIL LAMP (TOP) @\$394.85 <i>new</i>	\$789.70
21	2PC	REAR TAIL LAMP (LOWER) @\$475.70 <i>new</i>	\$951.40
22	1PC	REAR END PANEL <i>new</i>	\$586.90
23	1PC	REAR END PANEL TOP GARNISH <i>new</i>	190 \$122.60
24	6PC	TOP GARNISH CLIPS @\$5.50 <i>new</i>	\$33.00
25	1PC	REAR SPARE TYRE BOARD COVER <i>new</i>	\$536.80
26	2PC	REAR SPARE TYRE TOOLS TRAY @\$101.40 <i>new</i>	\$202.80
27	1PC	REAR EXHAUST BOX <i>new</i>	\$854.10
28	2PC	REAR EXHAUST BOX RUBBER HOLDER @\$39.10 <i>new</i>	\$78.20
29	1PC	REAR RH FENDER INNER COWLING JOINT <i>new</i>	\$190.72
30	1PC	REAR RH FENDER INNER COWLING <i>new</i>	\$210.70
31	10PC	INNER COWLING CLIPS @\$5.50 <i>new</i>	\$55.00
32	1PC	REAR FLOOR PANEL UNDER COVER <i>new</i>	\$197.10
33	8PC	REAR FLOOR PANEL UNDER COVER CLIPS @\$5.50 <i>new</i>	\$44.00
34	1PC	REAR BUMPER TOWING COVER <i>new</i>	\$65.50
<i>Rec under cover o/s To. 190.20</i>			\$9,767.52
<i>LESS 20% 25%</i>			\$1,953.50
			\$7,814.02

Please conduct the survey at

Pegasus Engineering @ SME c/o 1 Kaki Bukit Ave 6 Autobay@Kaki Bukit #02-15/16/17/18, Singapore 417883

GARY 8338 8418

4822.1  
3616.58  
6146.58



GST / ROC Company No :

201101753C

Third Party Insurer :

NTUC

Insured's Veh No :

SLQ4449G

Date of accident :

20/03/2018

Grab Rentals Pte Ltd  
18 Sin Ming Lane  
#01-08 Midview City  
Singapore 573960

Quotation No : AR/QO18/03-1032  
Quotation Date : 20/03/2018

Estimate To Repair

TOYOTA PRIUS

Vehicle No :

SLS4761T

Chassis No :

Pages : 1 of 1

S/NO	QUANTITY	DESCRIPTION	AMOUNT
<b>MISC ITEMS</b>			
35	1PC	REAR WINDSCREEN GUM	Rei \$60.00 40
36	1PC	REAR GATE GLASS GUM	Rei \$60.00 40
37	1 SET	REAR NUMBER PLATE	11 \$40.00 X
			\$160.00 80
<b>LABOUR &amp; MISC. CHARGES</b>			
1		WIRE CHECKING	\$30.00 ✓
2		REMOVE & REFIX REAR WINDSCREEN	\$120.00 ✓
3		REMOVE & REFIX REAR GATE GLASS (LOWER)	\$100.00 ✓
4		R&R REAR BOOT UPHOLSTERY TO FACILITATE TO REPAIR	\$150.00 80
5		CAVITY PROTECTION ON ALL AFFECTED AREAS	\$120.00 60
6		REMOVE & REFIX EXHAUST BOX	\$100.00 60
7		LABOUR CHARGE	\$1,300.00 800
8		SPRAY PAINTING	\$1,100.00 1000
Total			\$3,020.00
			2850
			S.N - 280 1 day - 2250
Sub Total			\$10,994.02
GST (7.00%)			\$769.58
Total			\$11,763.60

USA Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please conduct the survey at

Pegasus Engineering @ SME c/o 1 Kaki Bukit Ave 6 Autobay@Kaki Bukit #02-15/16/17/18, Singapore 417883  
GARY 8338 8418





GST / ROC Company No :

201101753C

Third Party Insurer :

NTUC AIG

Insured's Veh No :

SLQ4449G

Date of accident :

20/03/2018

Grab Rentals Pte Ltd  
18 Sin Ming Lane  
#01-08 Midview City  
Singapore 573960

Estimate To Repair

TOYOTA PRIUS

Vehicle No :

SLS4761T

Chassis No :

Quotation No : AR/QO18/03-1032

Quotation Date : 20/03/2018

Pages : 1 of 1

S/NO	QUANTITY	DESCRIPTION	AMOUNT
<b>SPARE PARTS</b>			
1	1PC	REAR GATE <i>32x130c</i>	\$922.50
2	1PC	REAR GATE CENTRE LOGO <i>new</i>	\$43.80
3	1PC	REAR GATE "PRIUS" PLATE <i>new</i>	\$49.05
4	1PC	REAR GATE "HYBRID" PLATE <i>new</i>	\$51.05
5	1PC	REAR GATE LOCK <i>new</i>	\$47.70
6	1PC	REAR GATE INNER RUBBER <i>new/acc</i>	\$340.80
7	1PC	REAR WINDSCREEN MOULDING (TOP) <i>new</i>	SAMPLE
8	1PC	REAR GATE OUTER GARNISH <i>new/prop</i>	
9	1PC	REAR GATE GLASS MOULDING (LOWER) <i>new</i>	\$69.10
10	1PC	REAR GATE INNER TRIM BOARD (CENTRE)	\$281.60
11	8PC	REAR GATE INNER TRIM BOARD CLIPS @\$8.40 <i>new</i>	\$67.20
12	2PC	REAR GATE INNER TRIM BOARD (SIDES) <i>11</i>	SAMPLE
13	1PC	REAR BUMPER TOP <i>D.S</i>	
14	2PC	REAR BUMPER RETAINER @\$112.7 <i>new o/s</i>	\$225.40
15	10PC	REAR BUMPER CLIPS @\$5.50 <i>new</i>	\$55.00
16	1PC	REAR BUMPER REINFORCEMENT	\$349.00
17	1PC	REAR BUMPER (LOWER) <i>D.S</i>	\$552.80
18	2PC	REVERSE SENSOR @\$169.90 <i>subd</i>	\$339.20
19	1PC	REAR CORNER BUMPER RH <i>D.S</i>	\$125.30
20	2PC	REAR TAIL LAMP (TOP) @\$394.85	\$789.70
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29	1PC	REAR RH FENDER INNER COWLING JOINT	\$190.72
30	1PC	REAR RH FENDER INNER COWLING	\$210.70
31	10PC	INNER COWLING CLIPS @\$5.50	\$55.00
32	1PC	REAR FLOOR PANEL UNDER COVER	\$197.10
33	8PC	REAR FLOOR PANEL UNDER COVER CLIPS @\$5.50	\$44.00
34	1PC	REAR BUMPER TOWING COVER <i>new</i>	\$65.50
			\$9,767.52
LESS 20% <i>25%</i>			\$1,953.50
			\$7,814.02

Please conduct the survey at

Pegasus Engineering @ SME c/o 1 Kaki Bukit Ave 6 Autobay@Kaki Bukit #02-15/16/17/18, Singapore 417883

GARY 8338 8418



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 23 March 2018 12:46 PM  
**To:** 'Pegasus Engineering'  
**Cc:** Admin A  
**Subject:** RE: Accident Invl SLS4761T & SLQ4449G on 20/03/2018 \*LKK REF: CC4/LCR18005263/Upa3

### *Without Prejudice*

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Pegasus Engineering [mailto:claims2@pegasusengrg.com.sg]

**Sent:** Thursday, 22 March 2018 4:06 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Fwd: Accident Invl SLS4761T & SLQ4449G on 20/03/2018

Hi Hsiao Tong,

We refer to below email.

Kindly advise liability.



Thanks

Sebastian

----- Forwarded message -----

From: **Pegasus Engineering** <[claims2@pegasusengrg.com.sg](mailto:claims2@pegasusengrg.com.sg)>  
Date: Thu, Mar 22, 2018 at 2:32 PM  
Subject: Fwd: Accident Inlv SLS4761T & SLQ4449G on 20/03/2018  
To: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)

Hi Jas,

We refer to below email.

Kindly advise liability.

Thanks

Sebastian

----- Forwarded message -----

From: **Pegasus Engineering** <[claims2@pegasusengrg.com.sg](mailto:claims2@pegasusengrg.com.sg)>  
Date: Wed, Mar 21, 2018 at 10:03 AM  
Subject: Accident Inlv SLS4761T & SLQ4449G on 20/03/2018  
To: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

Dear Vic,

Our Ref : SLS 4761 T

Your Ref : SLQ 4449 G ( AIG INSURANCE )

Please refer to attached for scene video and advise liability.

Thanks.

Best Regards,

Gary Seah

Pegasus @ SME Motor

Hp: 83388418

Best Regards,

Gary Seah

Pegasus @ SME Motor

Hp: 83388418

Best Regards,

Gary Seah

Pegasus @ SME Motor

Hp: 83388418

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 28 April 2018 12:24 PM  
**To:** 'Pegasus Engineering'  
**Cc:** Admin A  
**Subject:** RE: Accident Inv SLS4761T & SLQ4449G on 20/03/2018 \*LKK REF: CC4/LCR18005263/Upa3

Without Prejudice

Hi,

We refer to your LOD dated 09/04/2018.

We would like to request a copy of rental agreement/ rental rate for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 23 March 2018 12:46 PM  
**To:** 'Pegasus Engineering' <claims2@pegasusengrg.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Accident Inv SLS4761T & SLQ4449G on 20/03/2018 \*LKK REF: CC4/LCR18005263/Upa3

**Without Prejudice**

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

**CONFIDENTIAL**  
**SCHEDULE TO VEHICLE RENTAL AGREEMENT**

Date:	10/05/2017	Vehicle Rental Agreement No.	4441
<b>Renter Details</b>		<b>Additional Driver (if any)</b>	
<input checked="" type="checkbox"/> Name	Kai Kiat Liang	<input checked="" type="checkbox"/> Name	
<input checked="" type="checkbox"/> Address	Blk 255 Ang Mo Kio Avenue #10-119	<input checked="" type="checkbox"/> Address	
<input checked="" type="checkbox"/> Date of Birth	01/13/1965	<input checked="" type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> NRIC/Passport No.		<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Driving License No.	S1701009C	<input checked="" type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> Telephone No.	6581003926	<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Mobile No.	6581003926	<input checked="" type="checkbox"/> Mobile No.	
<b>Vehicle Description</b>		<b>Additional Driver (if any)</b>	
<input checked="" type="checkbox"/> Vehicle No	SLS4761T	<input checked="" type="checkbox"/> Name	
<input checked="" type="checkbox"/> Make/Model	TOYOTA Prius	<input checked="" type="checkbox"/> Address	
<b>Rental Period</b>		<input checked="" type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> Minimum Rental Period	182	<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Date Checked Out	10/05/2017	<input checked="" type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> No. of Days		<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Expected Date of Return	04/05/2018	<input checked="" type="checkbox"/> Mobile No.	
<input checked="" type="checkbox"/> Actual Date of Return			
<b>Rental Charges* &amp; Deposit</b>			
<input checked="" type="checkbox"/> ( ) RR Rental Charges/Day	Per day @ S \$85.00 Per week @ S \$595.00	Deposit Received	S \$1,500.00
<input checked="" type="checkbox"/> (X) ER Promotion Rental Charges/Day	Per day @ S \$80.95 Per week @ S \$566.65	Total Amount Received*	S \$80.95
<input checked="" type="checkbox"/> ( ) DD Promotion Rental Charges/Day	Per day @ S Per week @ S	* Inclusive GST	
Rental Period	182 days / 0 weeks	Total Rental Charges	S \$0.00

Insurance Matters (Accident/Theft)			
Liability Assessment / Nature of incident	Non-Refundable Excess Payable by Renter		Rental Charge / Replacement Vehicle
	Renter or authorised driver(s) is 26 years of age or older	Renter or authorised driver(s) is below 26 years of age	
3 <sup>rd</sup> Party Fault	S\$2140	S\$5350	Rental Charges waived or replacement vehicle provided (subject to availability)
High Liability	S\$2140	S\$5350	No waiver of Rental Charges & no replacement vehicle provided
Own Damage (inclusive of Act of God incidents & accidents in Malaysia)	S\$2140	S\$5350	No waiver of Rental Charges & no replacement vehicle provided
Stolen Vehicle	S\$2140	S\$5350	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107	S\$107	No waiver of Rental Charges & no replacement vehicle provided

<b>Payment Method</b>			
<input checked="" type="checkbox"/> Driver Wallet		<input type="checkbox"/> Cash	SG\$
<input type="checkbox"/> Credit Card		<input type="checkbox"/> Debit Account	
Type		Bank Name	
Card No.		Account No.	

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I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at [www.grab.com/sq/privacy/](http://www.grab.com/sq/privacy/)):

- (a) administration of the vehicle rental under the Agreement;
- (b) for internal administrative purposes;
- (c) to communicate with me; &
- (d) for the Lessor to comply with its obligations under law.

☒ X

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

**Additional Notes:**

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:

**Agreement**

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



\_\_\_\_\_  
Renter's Signature/Stamp  
Date:



\_\_\_\_\_  
Authorised Signatory/Stamp  
Grab Rentals Pte Ltd

THIS VEHICLE RENTAL AGREEMENT ("Agreement") is made on the day stated in the schedule attached hereto ("Schedule")

BETWEEN	(A) Grab Rentals Pte Ltd ("Lessor", which expression shall where the context so admits include its successors & assigns) of 28 Sin Ming Lane, #01-138 Midview City, Singapore 573972 of the one part.	AND	(B) The Renter named & whose particulars & signature appears in the Schedule ("Renter") of the other part.
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**WHEREBY IT IS AGREED AS FOLLOWS:**

<b>1</b>	<b>Vehicle Rental</b>
1.1	<p>The Lessor will let &amp; the Renter will take on hire, subject to the terms &amp; conditions herein the motor vehicle described in the Schedule ("Vehicle"). If, for any reason, the Vehicle or any other Vehicle ordered by the Renter prior to the commencement of the period of rent is not available at the time of such commencement, the Lessor shall have the right to replace the Vehicle with an alternative vehicle of similar seating capacity.</p> <p>Notwithstanding the above, if no such alternative vehicle is available or if the Lessor shall decline to provide an alternative vehicle for whatever reason(s), then the Renter shall be repaid any monies paid by him to the Lessor but shall have no claim of any kind whatsoever against the Lessor.</p>
1.2	<p>The Renter acknowledges that the Vehicle is the property of, or is otherwise subject to proprietary, contractual &amp;/or other rights of, (i) the Lessor, &amp;/or (ii) the owner or other entity ("Owner") with whom the Lessor has entered into a leasing or hiring or similar arrangement in respect of the Vehicle (to which the Lessor is a party in the capacity of a lessee/hirer/renter).</p> <p>The rights of the Owner in respect of the Vehicle include or may include, without limitation, a right to repossess the Vehicle in certain circumstances.</p> <p>The Renter agrees &amp; acknowledges that his/her rental of the Vehicle is subject to the rights of the Lessor &amp;/or Owner as set out in this Clause.</p>
1.3	The Vehicle rental shall commence on the date & time specified in the Schedule, & expire or determine upon the return of the Vehicle to the Lessor in accordance with Clauses 1.6 or 9.
1.4	<p>The Renter has inspected the Vehicle &amp; found it to be in good order &amp; condition.</p> <p>All visible defects are as documented in the vehicle inspection checklist as acknowledged by the Renter ("Vehicle Inspection Checklist").</p> <p>In taking delivery of the Vehicle, the Renter shall be deemed to have satisfied him/herself that it is in all respects roadworthy &amp; in proper &amp; safe condition.</p>
1.5	<p>Petrol &amp; parking are at the Renter's own expense.</p> <p>All Vehicles are delivered with a petrol level as indicated in the Vehicle Inspection Checklist &amp; must be returned likewise.</p> <p>In the event the Renter is unable to fill up the indicated level of petrol, the Lessor will be authorised to do so on the Renter's behalf &amp; the Renter shall bear all the costs thereof.</p>
1.6	<p>The Renter shall return the Vehicle (together with all tyres, tools, accessories &amp; equipment) in good order &amp; condition as the Vehicle was when initially collected by the Renter from the Lessor.</p> <p>The cost to repair or replace any damaged items will be fully borne by the Renter.</p>
<b>2</b>	<b>Rental Charges &amp; Payments</b>
2.1	<p>The Renter shall pay the daily rental charges as specified in the Schedule ("Rental Charges") free of deductions, without set off of any nature including but not limited to legal or equitable set off, in advance on or before 0230 hours daily, regardless of public holidays, via the payment method indicated in the Schedule.</p> <p>In the event of any increase in road tax, the Lessor shall be entitled to impose a corresponding increase in the Rental Charges.</p>
2.2	Where the Renter fails to make payment of all or part of the required Rental Charges by its relevant due date & time, 24% per annum interest rate on the late rental shall be applied.

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2.3	<p>The Renter shall pay the deposit as specified in the Schedule ("Deposit").</p> <p>The Deposit shall not bear any interest.</p> <p>The Renter authorises the Lessor to deduct from the Deposit the following:</p> <ul style="list-style-type: none"> <li>(a) all &amp; any Rental Charges that are outstanding from time to time;</li> <li>(b) all &amp; any administrative fees / interest outstanding from time to time; &amp;</li> <li>(c) petrol charges;</li> <li>(d) cleaning fees;</li> <li>(e) costs &amp; expenses to replace lost keys or damaged accessories;</li> <li>(f) mileage excess of 1.5% of daily rental for every additional 10 kilometres run above the daily mileage limit;</li> <li>(g) all &amp; any costs &amp; expenses incurred to rectify the damage caused to the Vehicle while under hire to the Renter;</li> <li>(h) all &amp; any insurance excess;</li> <li>(i) where the Renter terminates this Agreement pursuant to Clause 9.2(c) but gives shorter notice than the requisite seven (7) working days' notice prior to termination, Rental Charges applicable for every day comprised in the difference between the requisite seven (7) working days' notice &amp; such shorter notice; &amp;/or</li> <li>(j) any other charges, damages, debts, losses or expenses of any nature that may be incurred by Lessor or may fall due to Lessor, in accordance with its rights under this Agreement &amp; / or that arise directly / indirectly in any way whatsoever as a consequence of the Renter's breach of legal obligations to Lessor.</li> </ul>
2.4	<p>If the Lessor fails to collect any charges, damages, debts, losses or expenses of any nature owed by the Renter after three (3) days, the Lessor reserves the rights to terminate &amp; repossess the Vehicle &amp; assign the debt collection duties to debt collection agencies for the outstanding amounts under this Agreement including associated legal services.</p> <p>The Renter shall reimburse the Lessor for all costs &amp; expenses incurred in connection with engaging the services of debt collection agencies &amp; / or legal services.</p>
<b>3</b>	<b>Use of Vehicle</b>
3.1	<p>The Renter agrees, &amp; shall procure his/her authorised driver(s), to take proper care of the Vehicle &amp; to drive the same in a careful &amp; skilful manner.</p>
3.2	<p>The Renter agrees, &amp; shall procure his/her authorised driver(s), to observe &amp; comply with (&amp; shall render all assistance &amp; cooperation requested by the Lessor to enable the Lessor to comply with) all requirements, regulations &amp; laws from time to time applicable to the use of the Vehicle by the Renter &amp;/or his/her authorised driver(s), including but not limited to requirements, regulations &amp; laws applicable to private hire cars.</p> <p>In the event of any breach of any such requirements, regulations &amp;/or laws, the Renter shall pay all fines, penalties &amp; summonses imposed by any authority &amp; shall answer to all notices &amp; inquiries in connection therewith.</p>
3.3	<p>Without prejudice to the generality of Clauses 3.1 &amp; 3.2, the Renter &amp; his/her authorised driver(s) shall ensure as follows:</p> <ul style="list-style-type: none"> <li>(a) that they must be aged above 21 &amp; a holder of a valid local driving license for at least 1 year &amp; more;</li> <li>(b) that the Vehicle must not carry a load or passengers in excess of the Vehicle's carrying capacity;</li> <li>(c) that they do not drive the Vehicle whilst under the influence of intoxicating liquor or drugs;</li> <li>(d) that they do not rent/hire out the Vehicle to third persons or let unregistered persons or learners use the Vehicle; &amp;/or permit the Vehicle to be used for purposes which conflict with the law (including without limitation, in connection with theft, drug peddling or trafficking, smuggling or any other criminal action) or for the purposes of speed testing, towing, pace making, reliability trials or racing. Failure to comply may entail serious consequences as the Renter assumes full responsibility &amp; in the event of the Vehicle being seized, confiscated or forfeited under this Clause 3, the Renter shall indemnify the Lessor to the value of the Vehicle or replace the same at his own expense with a similar Vehicle of equal value &amp; shall bear all losses including loss of use / revenue, costs &amp; expenses to which the Lessor may incur or be put or exposed to;</li> <li>(e) that they do not make any addition, alteration, repair or changes to, or remove any parts whatsoever from, the Vehicle without the prior written consent of the Lessor;</li> <li>(f) that any serious faults, failures or whatsoever, mechanical or otherwise are made known to the Lessor as early as possible so that the Lessor can rectify the same. Otherwise should any losses, damages &amp;/or charges arise, the Renter will be held liable;</li> <li>(g) that in the event of any breakdowns, failures, accidents or whatsoever occurring in Singapore or West Malaysia, the Renter must immediately inform the Lessor &amp;/or its agents of the same. The Renter is not allowed to engage any towing agents or motor workshops without the Lessor's prior written consent. Should the Renter engage any unauthorised workshop or agents, the Renter shall be liable to pay for any losses incurred by the Lessor;</li> <li>(h) that the daily mileage on the Vehicle does not exceed 400 kilometres/day;</li> <li>(i) that they shall notify the Lessor immediately upon the Renter &amp;/or authorised driver(s) accumulating 12 or more demerit points in total on his/her record; &amp;</li> <li>(j) that they shall not breach the terms of the applicable insurance cover &amp; for this purpose, they are deemed to be acquainted with &amp; bound by the terms of the insurance cover.</li> </ul>
3.4	<p>The use of the Vehicle is restricted to Singapore (private &amp; commercial use) &amp; West Malaysia (private use only).</p> <p>The Renter hereby indemnifies &amp; keeps indemnified the Lessor against all loss suffered by the Lessor (including loss resulting from inability to use the Vehicle or let the same on hire).</p>



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3.5	<p>The Renter shall obtain the Lessor's written consent &amp; authority prior to entrusting the possession / use of the vehicle to any party seeking to be an authorised driver. Upon approval by the Lessor, the Renter shall provide a copy of this Agreement to the authorised driver &amp; it shall also be available for inspection by prior arrangement at the Lessor's office. The authorised driver shall be deemed to be acquainted with &amp; bound by this Agreement &amp; the terms of the insurance cover.</p> <p>The Renter shall in addition also be liable to indemnify the Lessor against losses of any nature whatsoever, &amp; howsoever in any way directly or indirectly arising from breach on the part of the authorised driver(s) of his legal obligations &amp; the contractual obligations herein &amp; / or in relation to the control, use &amp; management of the Vehicle by the authorised driver(s).</p>
3.6	<p>The Renter &amp; / or authorised driver(s) shall at all material times ensure that the use, control &amp; management of the Vehicle is confined to the Renter &amp; / or authorised driver(s) &amp; shall be liable to the Lessor in the event an unauthorised party secures access to the use, control &amp; management of the Vehicle &amp; for any losses thereby incurred, of any nature, whatsoever &amp; howsoever arising.</p> <p>This clause shall be in addition to &amp; shall not be construed as limiting or prejudicing in any way the rights of the Lessor under the common law or statutes including the rights under the law of bailment.</p>
<b>4</b>	<b>Servicing &amp; Maintenance</b>
4.1	<p>The Renter shall send the Vehicle for regular servicing at such authorised workshops &amp; at such times &amp; dates as may be directed by the Lessor from time to time.</p> <p>A fee will be charged if the Renter misses a scheduled servicing appointment.</p> <p>The Renter shall also be liable for any repair or maintenance costs if incurred in the event of a missed servicing with the authorised workshop.</p>
4.2	<p>For avoidance of doubt, the obligation to ensure the vehicle is in roadworthy condition shall rest upon the Renter such that in the event the vehicle requires additional servicing &amp; maintenance including but not limited to tyre changes, the Renter shall arrange with the authorised workshop(s) to send the vehicle for additional servicing &amp; maintenance as &amp; when required.</p>
4.3	<p>In the event that the Vehicle requires any repairs works, apart from accident repairs, that shall last between 8 to 12 hours, the Lessor, may, at its sole discretion, reimburse up to half a day of the then applicable Rental Charges to the Renter, such monies to be deposited into the Renter's bank account as notified by the Renter.</p> <p>If the time needed for the repair works exceeds 12 hours, the Lessor may, at its sole discretion, reimburse to the Renter up to one full day of the then applicable Rental Charges.</p>
4.4	<p>The Renter shall bear the cost of tyre replacements due to side wall damage.</p> <p>Tyre normal wear &amp; tear inclusive of "deemed safe" repairable punctures (i.e. the Vehicle is deemed safe for driving after tyre is repaired) are covered by the authorised workshop.</p>
<b>5</b>	<b>Accidents / Theft</b>
5.1	<p>The Renter is obliged to report to the Lessor &amp; insurer any &amp; every accident or theft involving the Vehicle, by telephone immediately, &amp; in writing no later than 24 hours after the accident or theft.</p> <p>The Renter (or authorised driver(s), as the case may be) must not admit to or compound any claim either partially or in full.</p> <p>The names &amp; addresses of all witnesses, as well as the license number of any &amp; all vehicle(s) involved in the accident or theft are to be provided to the Lessor.</p> <p>Additionally, the local police authorities must be informed if personal injury (including death), damage to government property, any foreign vehicle, any hit-&amp;-run incident, any pedestrian &amp;/or any cyclist is involved.</p> <p>For accidents or theft occurring in West Malaysia, the Renter is required to lodge a police report both in West Malaysia &amp; Singapore within 24 hours of the accident.</p>
5.2	<p>In the event of any accident or theft involving the Vehicle, whether or not due to the negligence of the Renter, the terms relating to liability assessment, insurance excess payable by Renter, changes (if any) to Rental Charges &amp; replacement vehicle (if any) as set out in the Schedule shall apply.</p>
<b>6</b>	<b>Accident Claims</b>
6.1	<p>The Renter &amp; the authorised driver(s), if any, are insured under an automobile comprehensive insurance policy ("Policy"), a copy of which is available for inspection at the Lessor's office.</p> <p>Subject to fulfilment of the terms of the Policy, the Renter shall enjoy the benefits of the Policy.</p>
6.2	<p>In the event that the Vehicle or any part thereof is damaged or missing (including tyres, tools, documents, accessories &amp; equipment), the Renter shall forthwith pay to the Lessor the excess amount payable in respect of each &amp; every incident regardless of negligence.</p>

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6.3	<p>The Renter &amp; the authorised driver(s) are not insured under a policy of insurance against personal injury or death to themselves.</p> <p>If the Renter or authorised driver does not arrange for such insurance cover, the Lessor shall not under any circumstances be liable to make any payment to the Renter in respect of or to indemnify the Renter against any loss, injury or damage sustained by the Renter or use of the Vehicle or as a result of any defect therein.</p>
6.4	<p>In the event of an accident &amp; the Renter &amp;/or the authorised driver(s) desires to make a personal injury claim, the Renter &amp;/or the authorised driver(s) (as the case may be) is required to comply with the Lessor's insurance &amp; / or claims procedure, including submitting their personal accident claim through the approved panel of lawyers that Lessor shall refer him to in consultation with its authorised workshop &amp; reporting center which shall facilitate the referral to approved panel lawyers &amp; collection of relevant preliminary information at time of reporting.</p>
6.4.1	<p>The approved panel lawyers shall coordinate the personal injury claim with the property damage claim &amp; shall take all necessary steps to deal with the same in a manner of mutual advantage to both the Lessor &amp; the Renter / authorised driver(s), including bringing the same consecutively or conjunctively.</p>
6.4.2	<p>If the Renter &amp;/or the authorised driver(s) fails to so comply with the terms herein &amp; / or to render all due cooperation to the Lessor, its approved panel of lawyers &amp; authorised workshop in relation to all claims arising from accidents, the Renter &amp;/or the authorised driver(s) shall be fully liable for:</p> <ul style="list-style-type: none"> <li>(a) all vehicle repair costs as billed by the Lessor's approved workshop; and</li> <li>(b) such losses or shortfalls in recovery by the Lessor that: <ul style="list-style-type: none"> <li>(i) may have been caused by or contributed to by breach of the terms of this Agreement; or</li> <li>(ii) might reasonably have been avoided had the approved panel lawyers been able to deal in a properly coordinated manner in relation to both the property damage &amp; personal injury claims so as to ensure the best prospects of the claims &amp; thereby take steps to avert such losses or shortfalls in recovery or such outcomes as may be prejudicial to the Lessor.</li> </ul> </li> </ul>
6.4.3	<p>The Renter hereby undertakes (and undertakes to procure his authorised driver(s)) not to take any actions which may expose the Lessor to disrepute or loss.</p> <p>Without prejudice to the generality of the foregoing sentence, the Renter undertakes (and undertakes to procure his authorised driver(s)) to fulfill the following:</p> <ul style="list-style-type: none"> <li>i) Not to deal with touts or unauthorised persons as defined by the Legal Profession Act seeking to procure representation for them in relation to personal injury claims contrary to the provisions of this agreement, the statutory &amp; common law of Singapore;</li> <li>ii) Not to cause or permit the Vehicle to be involved in fraudulent / staged claims;</li> <li>iii) To take all reasonable steps &amp; precautions to refrain from involvement in any offences in the course of their use, control &amp; management of the Vehicle; and</li> <li>iv) To take all reasonable steps to refrain from wrongful acts / omissions which would occasion liability or distress to third parties including passengers.</li> </ul>
6.4.5	<p>The Lessor is, on a goodwill basis, prepared to refund / waive the otherwise non-refundable accident excess imposed on the Renter &amp; / or authorised driver(s) in the event that &amp; provided that:</p> <ul style="list-style-type: none"> <li>i) The Renter / authorised driver(s) comply with the provisions of this Clause 6;</li> <li>ii) The Renter / authorised driver(s) having so complied, recovery of at least 80% is achieved in relation to claims in respect of injury &amp; property damage arising from accidents; and</li> <li>iii) Any refund or waiver shall be subject to the absolute discretion of the Lessor on the basis of goodwill.</li> </ul>
<b>7</b>	<b>Consequences of Breach</b>
7.1	<p>In the event of a breach of this Agreement by the Renter, the Renter shall pay for the Lessor's legal costs, losses, damages, claims &amp; expenses incurred to rectify such breach.</p> <p>The Renter shall pay the same on an indemnity basis including in the event legal recourse is sought by the Lessor by way of legal advice &amp; / or proceedings.</p>
<b>8</b>	<b>Failure to return the Vehicle &amp; Repossession</b>
8.1	<p>If the Renter shall fail to return the Vehicle at the termination of the period of rental then following a written demand to the Renter to return it, the Lessor may take all &amp; any steps it thinks fit (including but not limited to using telematics) to recover &amp; repossess the Vehicle where &amp; when it is found, including appointing third party recovery agents to do so on its behalf.</p> <p>In such event, the Renter, for him/herself &amp; on behalf of his/her authorised person(s), authorises the Lessor &amp;/or its recovery agents to enter any premises owned or occupied by the Renter &amp;/or his/her authorised person(s), or where necessary, agrees to make all reasonable efforts to obtain the right for the Lessor &amp;/or his recovery agents to enter any premises in order to recover &amp; repossess the Vehicle.</p>
8.2	<p>If the Vehicle is found illegally parked, apparently abandoned or is used or obtained as prohibited under this Agreement, the Lessor may after making reasonable attempts to contact the Renter, recover the Vehicle without sending a written demand under Clause 8.1.</p> <p>To the extent permitted by law, the Renter waives any right to any hearing or to receive any notice or legal process as a precondition of the Lessor recovering the Vehicle in accordance with this Clause 8.2.</p>

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8.3	<p>From the date that the Lessor sends the Renter a demand pursuant to Clause 8.1, the Lessor may exercise its legal rights to recover &amp; repossess the Vehicle.</p> <p>The Renter agrees to cooperate with the Lessor to recover the Vehicle.</p>
8.4	The Renter shall reimburse the Lessor for its reasonable costs of recovering or repossessing the Vehicle on an indemnity basis.
8.5	Except to the extent that the Lessor is at fault, the Renter shall indemnify the Lessor against any claim made by any third party resulting from the Lessor &/or its recovery agents' recovery or repossession of the Vehicle.
8.6	<p>Without prejudice to the other rights of the Lessor, the Renter shall also pay to the Lessor the then applicable Rental Charges for every hour elapsing between the time of such expiration or termination &amp; the time the Vehicle is returned to the Lessor.</p> <p>Such further Rental Charges shall be in accordance with the Lessor's current rate of rental charges or at such other rate as the Lessor may in its absolute discretion think fit.</p>
<b>9</b>	<b>Termination</b>
9.1	<p>This Agreement shall automatically terminate:</p> <p>(a) where the Renter becomes bankrupt or makes any general composition with his/her creditors;</p> <p>(b) upon the Renter &amp;/or authorised driver(s) having accumulated 24 or more demerit points in total on his/her record or having his/her driving license suspended, revoked or invalidated or liable to be suspended, revoked or invalidated, whether due to the Renter &amp;/or authorised driver(s) having accumulated demerit points or otherwise. Upon such termination (where such termination occurs outside of the Minimum Rental Period (defined below)), 50% of the Deposit shall be forfeited without prejudice to the Lessor's other rights &amp; remedies under this Agreement or otherwise; or</p> <p>(c) (where applicable) upon termination for any reason whatsoever of the Lessor's leasing or hiring or similar agreement in respect of the Vehicle (to which the Lessor is a party in the capacity of a lessee/hirer/renter).</p>
9.2	<p>This Agreement may be terminated:</p> <p>(a) immediately by the Lessor &amp; the Deposit shall be forfeited where:</p> <p>(i) the Renter fails to pay any amount owing to the Lessor &amp; any such amount remains unpaid for more than three (3) days after becoming due;</p> <p>(ii) the Renter &amp;/or authorised driver(s) fails to observe &amp; perform any of the duties &amp; responsibilities imposed by this Agreement or any laws or regulations or the terms of his driver's license;</p> <p>(iii) the Renter &amp;/or authorised driver(s) is determined by the Lessor (acting reasonably) to be rude, rowdy or aggressive towards any of the Lessor's staff, the Lessor's workshop partners, or any other business partners or third parties which the Lessor works with for the purpose of or in the course of this Agreement; or</p> <p>(iv) the Renter &amp;/or authorised driver(s) fails to notify the Lessor within three (3) days of the Renter &amp;/or authorised driver(s) accumulating 12 or more demerit points in total on his/her record;</p> <p>(v) in the event the Renter allows unauthorised drivers to have the use / management / control of the Vehicle.</p> <p>(b) by the Lessor by giving not less than three (3) days' prior notice in writing to the Renter. The Lessor may, but shall not be required to, furnish any reason for such termination; or</p> <p>(c) by the Renter by giving not less than seven (7) working days' prior notice in writing to the Lessor <u>after</u> fulfilling the minimum rental period specified in the Schedule ("Minimum Rental Period").</p>
9.3	Upon the termination of this Agreement for any reason whatsoever, the Renter shall promptly return the Vehicle to the Lessor & shall pay to the Lessor any sums accrued & unpaid as at the date of termination, & the cost of all repairs required (if any) at the date of termination including any repair required to reinstate the Vehicle to the same condition, together with all tyres, tools, accessories & equipment, in as the Vehicle was when initially collected by the Renter from the Lessor.
9.4	<p>Where this Agreement is terminated for any reason whatsoever at any time during the Minimum Rental Period (except for termination under Clause 9.1(c) or Clause 9.2(b) where such termination is not due to any other events or occurrences contemplated in Clause 9.1 or Clause 9.2), without prejudice to the Lessor's other rights &amp; remedies under this Agreement or otherwise:</p> <p>(a) the entire Deposit shall be forfeited;</p> <p>(b) notwithstanding such termination, the Renter shall be liable to immediately pay full Rental Charges for the remainder of the period up to the end of the Minimum Rental Period (unless waived, in whole or in part, at the sole discretion of the Lessor); &amp;</p> <p>(c) the Renter shall no longer be entitled to any and all promotions, preferential rates, discounts and/or offers in any form whatsoever (including but not limited to vouchers, monies, rental rebates and free rental days) ("Discounts") granted or given to Renter as stated in the Schedule, and the Renter shall immediately pay to the Lessor all amounts comprised in all Discounts.</p>
9.5	<p>Upon the termination of this Agreement &amp; return or repossession of the Vehicle (as the case may be), the Lessor shall have the following rights in relation to any personal items left in the Vehicle:</p> <p>(a) right to dispose of personal items after two (2) weeks after the return or repossession of the Vehicle (as the case may be); &amp;</p> <p>(b) right to retain &amp; refuse to return personal items for as long as any amounts due to the Lessor under this Agreement remain unpaid.</p>
<b>10</b>	<b>Indemnity</b>
10.1	Renter shall fully indemnify the Lessor for any loss, damage, legal action, including reasonable legal fees that the Lessor suffers due to Renter's use of the Vehicle during the period of rental, including but not limited to, damage to the Vehicle, damage to the property of others, injury to Renter &/or injury to others. This provision survives the termination of this Agreement.

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<b>11</b>	<b>General</b>
11.1	<p>This Agreement constitutes the entire agreement between the parties in connection with the subject matter hereof &amp; supersedes all agreements, proposals, representations &amp; other understandings, oral or written, of the parties.</p> <p>No alteration or modification of this Agreement or the Schedule shall be valid unless made in writing &amp; signed by an authorised signatory of each party.</p> <p>The person signing this Agreement assumes full personal responsibility along with the firm, person or organization in whose name he/she is signing on behalf of.</p>
11.2	<p>The Renter / authorised driver is an independent contractor &amp; is not an agent, representative, joint venture, partner or employee of the Lessor.</p> <p>No fiduciary relationship exists between the Lessor &amp; the Renter.</p> <p>In the event the Lessor is for any reason held to be vicariously liable for any act / omission of the Renter &amp; / or authorised driver(s) despite this position, the Renter / authorised driver shall indemnify the Lessor for all losses incurred thereby including but not limited to damages, expenses &amp; legal costs payable to the claimant &amp; the Lessors own loss &amp; expense including legal costs &amp; the costs incurred towards expert / factual witnesses on an indemnity basis.</p>
11.3	<p>This Agreement will inure to the benefit of the Lessor, its successors &amp; assigns &amp; may be transferred by the Lessor to any party without the Renter's prior approval upon notice to the Renter.</p> <p>With effect from receipt by the Renter of such notice, the Lessor is released from all obligations of this Agreement, &amp; the Renter will have a new contract on the same terms as this Agreement with the transferee, successor or assignee named in the notice.</p>
11.4	No relaxation forbearance of indulgence by the Lessor in enforcing any of the terms & conditions of this Agreement shall prejudice or affect the rights & powers of the Lessor hereunder nor shall any waiver of any breach operate as a waiver of any subsequent or continuing breach.
11.5	If any provision of this Agreement is held to be invalid or unenforceable, the Lessor may elect either to modify the void, invalid or unenforceable part to the extent necessary to render it legal, valid & enforceable or to sever the void, invalid or unenforceable part, in which the remaining provisions shall continue in full force & effect.
11.6	Any notice or other communication required or permitted under this Agreement shall be given in writing to the other party at the address stated in the Schedule, or such other address as shall be notified by a party to the other in writing.
11.7	A person who is not a party to this Agreement shall have no right under the Contracts (Rights of Third Parties) Act (Chapter 53B) of Singapore to enforce any of its terms.
11.8	This Agreement & the relationship between the parties shall be governed by, & interpreted in accordance with, the laws of Singapore. In respect of any legal action or proceedings arising out of or in connection with this Agreement, the parties irrevocably submit to the jurisdiction of the courts of Singapore.
11.9	The Renter & authorised driver(s) shall at all times keep confidential & not disclose to any person, other than with the Lessor's prior written approval, the terms of this Agreement & any related agreements concerning the hire of the Vehicle.

The parties have signed this Agreement as of the day & year first above written.

The Renter



For & on behalf of  
the Lessor



Renter's Signature/Stamp

Authorised Signatory/Stamp





Your Insured Veh No. ~~SLS4761T~~ **SLQ44496**  
Your Ref  
Our Ref SLS4761T  
Date 09/04/18

Motor Claims Dept  
AIG Asia Pacific Insurance Pte. Ltd  
78 Shenton Way #07-16  
AIG Building  
Singapore 079120

WITHOUT PREJUDICE

Dear Sir/Madam

**SLQ44496**  
Accident involving ~~SLS4761T~~ and SLS4761T  
on 20/03/2018 at GEYLANG LOR 22.

Please refer only to the boxes marked ( x ).

- ☒ We refer to ☒ the above accident  
☐ our/your letter dated
- ☒ We have been authorised by the owner of vehicle number **SLS4761T** which was damaged by your insured's motor vehicle number ~~SLS4761T~~ **SLQ44496** in the aforesaid accident.
- ☒ We are instructed that the accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

Cost of Repair	6,576.84
Loss of Income (8 days x \$248.90 /day)	1,991.17
Loss of Use( 8 days @ \$79.95 per day)	639.60
Car Rental Fees	-
GIA/LTA search fees	7.45
<b>Total S\$</b>	<b>9,215.06</b>

- ☒ We forward herewith the following relevant supporting documents:-
- |  |  |
|--|--|
| <input type="checkbox"/> Survey Reports & photographs (To be returned within 7 days on demand) | <input checked="" type="checkbox"/> Copy of NRIC/Driving licence   |
| <input checked="" type="checkbox"/> Final repair bill(Tax Invoice)                             | <input checked="" type="checkbox"/> Copy of LTA/GIA vehicle search |
| <input type="checkbox"/> Bill/Receipt for the excess   | <input checked="" type="checkbox"/> Non-injury motor report form   |
| <input checked="" type="checkbox"/> Rental Agreement / Income Statement                        | <input checked="" type="checkbox"/> Letter of Authority            |
| <input checked="" type="checkbox"/> Copy of the Insurance Certificate                          |  |

- ☒ Cheque to be make payable to **Messrs PEGASUS ENGINEERING & TRADING PTE LTD.**
- ☐ Any request for a re-survey of our client's vehicle must be arrange within the 14 days upon receipt of this letter. The re-survey must be conducted at our premises, in the presence of our client.
- ☒ Please note that you should send to us an acknowledgment of receipt of this letter within 07 days of your receipt of this letter.

Yours faithfully,

PEGASUS ENGINEERING & TRADING PTE LTD  
encl:

WE HEREBY ACKNOWLEDGE RECEIPT

Date: \_\_\_\_\_  
PLEASE CHOP AND SIGN

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 19 May 2018 8:35 AM  
**To:** 'Pegasus Engineering'  
**Cc:** Admin A  
**Subject:** RE: Accident Inv SLS4761T & SLQ4449G on 20/03/2018 \*LKK REF: CC4/LCR18005263/Upa3

Without Prejudice

Hi,

We refer to your below email.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 6,576.84
2. Loss of Rental & LOI (8days x \$120.00)	\$ 960.00
3. LTA/ GIA search fee	\$ 7.45
<b>TOTAL</b>	<b><u>\$ 7,544.29</u></b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Pegasus Engineering [mailto:claims2@pegasusengrg.com.sg]  
**Sent:** Tuesday, 8 May 2018 12:44 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Accident Inv SLS4761T & SLQ4449G on 20/03/2018 \*LKK REF: CC4/LCR18005263/Upa3

Hi Hsiao Tong,

Reminder..

Kindly let us have your offer soonest possible.



## Hsiao Tong (LKKAUTO)

---

**From:** Pegasus Engineering <claims2@pegasusengrg.com.sg>  
**Sent:** Friday, 22 June 2018 12:13 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: Accident Inlv SLS4761T & SLQ4449G on 20/03/2018 \*LKK REF: CC4/LCR18005263/Upa3

Dear Hsiao Tong,

Refer to your email, kindly increase your offer of LOU and LOI to \$ 2,630.77 ( had attached our client's Income statement and Rental agreement to you)

Kindly let us have your offer according to rate.

thanks & regards  
YING

On Sat, Jun 2, 2018 at 2:25 PM, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Hi Gary,

LOI: \$79.95 x 8  
\$

Our offer is as follows: -

1. Cost of Repair (w/GST)	\$ 6,576.84
2. Loss of Rental & LOI (8days x \$120.00)	\$ 960.00
3. LTA/ GIA search fee	\$ 7.45
<b>TOTAL</b>	<b><u>\$ 7,544.29</u></b>

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

## Hsiao Tong (LKKAUTO)

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 14 July 2018 3:47 PM  
**To:** 'Gan, Angiegeokling'  
**Subject:** <Seek Mandate> Your Ref: 2135812699SG \* Our Ref: CC4/LCR18005263/Upa3  
[ACCIDENT INVOLVING SLQ 4449G(OI-LCRF) AND SLS 4761T(TP) ON 20/03/2018]  
**Attachments:** Transfer Fee Enquiry.pdf; Rental Rate.pdf; Weekly Statement.pdf

Your Ref: **2135812699SG**  
Our Ref: CC4/LCR18005263/Upa3

Dear Sirs/Madam,

### ACCIDENT INVOLVING SLQ 4449G(OI-LCRF) AND SLS 4761T(TP) ON 20/03/2018

We refer to the above matter.

Liability is not in our insured favour as OI rear-ended third party.

For loss of Rental(LOR) & Loss of Income(LOI), we have offered third party up to \$120.00/day x 8days. However third party rejected our offer and proposed LOR(\$79.95/day x 8days) and LOI(\$248.90/day x 8days) as their client vehicle is registered under Private Hirer(Chauffeur) Motor Car(1798cc) and third party driver is a Grab Driver.

The summary of claim is as follows :-

	Our offer	TP proposal
1. Cost of Repair (w/GST)	\$ 6,576.84	\$ 6,576.84
2. Loss of Rental	\$ 960.00 (8days x \$120.00)	\$ 639.60 (8days x \$79.95) – Pls refer to attached rent
3. Loss of Income		\$ 1,991.20 (8days x \$248.90) – Pls refer to attached we
4. LTA/ GIA search fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 7,544.29</b>	<b>\$ 9,215.09</b>

\*\*Recommended repair cost: \$6,146.58(before GST)

\*\*Recommended repair days: 06days

In view of this, we seek your instruction/mandate in order for us to proceed further.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Gan, Angiegeokling <Angiegeokling.Gan@aig.com>  
**Sent:** Tuesday, 7 August 2018 1:25 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: <Seek Mandate> Your Ref: 2135812699SG \* Our Ref: CC4/LCR18005263/Upa3 [ACCIDENT INVOLVING SLQ 4449G(OI-LCRF) AND SLS 4761T(TP) ON 20/03/2018]

Dear Hsiao Tong,

Mandate approved in Merimen.

Thank you.

Best Regards,

Angie Gan  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120  
Tel +(65) 6419 1013 | Fax +(65) 6835 7416  
[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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---

**From:** Gan, Angiegeokling  
**Sent:** Wednesday, July 18, 2018 8:45 AM  
**To:** 'Hsiao Tong (LKKAuto)'  
**Subject:** RE: <Seek Mandate> Your Ref: 2135812699SG \* Our Ref: CC4/LCR18005263/Upa3 [ACCIDENT INVOLVING SLQ 4449G(OI-LCRF) AND SLS 4761T(TP) ON 20/03/2018]

Dear Hsiao Tong,

Appreciate your assistance.

We are looking into the matter and will update at the soonest.

Thank you.

Best Regards,

Angie Gan  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120  
Tel +(65) 6419 1013 | Fax +(65) 6835 7416  
[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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---

**From:** Hsiao Tong (LKKAuto) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Wednesday, July 18, 2018 7:40 AM  
**To:** Gan, Angiegeokling  
**Subject:** RE: <Seek Mandate> Your Ref: 2135812699SG \* Our Ref: CC4/LCR18005263/Upa3 [ACCIDENT INVOLVING SLQ 4449G(OI-LCRF) AND SLS 4761T(TP) ON 20/03/2018]

Hi Angie,

We have uploaded a copy of third party's video footage in Merimen as requested.

Kindly let us have your mandate/instruction after viewing the video.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Gan, Angiegeokling [mailto:[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com)]  
**Sent:** Monday, 16 July 2018 9:30 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: <Seek Mandate> Your Ref: 2135812699SG \* Our Ref: CC4/LCR18005263/Upa3 [ACCIDENT INVOLVING SLQ 4449G(OI-LCRF) AND SLS 4761T(TP) ON 20/03/2018]

Dear Hsiao Tong,

Please assist to request for TP's video footage.

We will review the matter upon receipt of the video footage.

Thank you.

Best Regards,

Angie Gan  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120  
Tel +(65) 6419 1013 | Fax +(65) 6835 7416  
[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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---

**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]  
**Sent:** Saturday, July 14, 2018 3:47 PM  
**To:** Gan, Angiegeokling  
**Subject:** <Seek Mandate> Your Ref: 2135812699SG \* Our Ref: CC4/LCR18005263/Upa3 [ACCIDENT INVOLVING SLQ 4449G(OI-LCRF) AND SLS 4761T(TP) ON 20/03/2018]

Your Ref: **2135812699SG**  
Our Ref: CC4/LCR18005263/Upa3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SLQ 4449G(OI-LCRF) AND SLS 4761T(TP) ON 20/03/2018**

We refer to the above matter.

Liability is not in our insured favour as OI rear-ended third party.

For loss of Rental(LOR) & Loss of Income(LOI), we have offered third party up to \$120.00/day x 8days. However third party rejected our offer and proposed LOR(\$79.95/day x 8days) and LOI(\$248.90/day x 8days) as their client vehicle is registered under Private Hirer(Chauffeur) Motor Car(1798cc) and third party driver is a Grab Driver.

The summary of claim is as follows :-

	Our offer	TP proposal
1. Cost of Repair (w/GST)	\$ 6,576.84	\$ 6,576.84
2. Loss of Rental	\$ 960.00 (8days x \$120.00)	\$ 639.60 (8days x \$79.95) – Pls refer to attached ren
3. Loss of Income		\$ 1,991.20 (8days x \$248.90) – Pls refer to attached w
4. LTA/ GIA search fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 7,544.29</b>	<b>\$ 9,215.09</b>

\*\*Recommended repair cost: \$6,146.58(before GST)

\*\*Recommended repair days: 06days

In view of this, we seek your instruction/mandate in order for us to proceed further.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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## Print Received Message

This mail is associated with :

**\*SLS4761T (2135812699SG)**  
**[SLQ4449G]**

TP

GRAB RENTALS PTE LTD

Mar 20 2018 12:00AM

[LCRF PTE LTD]

Pegasus Engineering & Trading Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 07/08/2018 13:23 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$9215.09) - SLS4761T - Claim Handler: Gan, Angie-GL

Approved:9215.09.

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 11 August 2018 10:19 AM  
**To:** 'Pegasus Engineering'  
**Cc:** Admin A  
**Subject:** RE: Accident Inv SLS4761T & SLQ4449G on 20/03/2018 \*LKK REF: CC4/LCR18005263/Upa3

Without Prejudice

Hi,

We refer to the above matter.

For an amicable settlement, we have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 6,576.84
2. Loss of Rental (8days x \$79.95)	\$ 639.60
3. Loss of Income (8days x \$80.00)	\$ 640.00
4. LTA/ GIA search fee	\$ 7.45
<b>TOTAL</b>	<b><u>\$ 7,863.89</u></b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 14 July 2018 3:50 PM  
**To:** 'Pegasus Engineering' <claims2@pegasusengrg.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Accident Inv SLS4761T & SLQ4449G on 20/03/2018 \*LKK REF: CC4/LCR18005263/Upa3

Without Prejudice

Hi Gary,

We are seeking further instruction. Mandate from our principal.

## Hsiao Tong (LKKAUTO)

---

**From:** Pegasus Engineering <claims2@pegasusengrg.com.sg>  
**Sent:** Saturday, 11 August 2018 11:38 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: Accident Inv SLS4761T & SLQ4449G on 20/03/2018 \*LKK REF: CC4/LCR18005263/Upa3

Hi Hsiao Tong,

Accepted your offer, kindly send us your DV for completion.

thanks  
ying

On Sat, Aug 11, 2018 at 10:18 AM, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Hi,

We refer to the above matter.

For an amicable settlement, we have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 6,576.84
2. Loss of Rental (8days x \$79.95)	\$ 639.60
3. Loss of Income (8days x \$80.00)	\$ 640.00
4. LTA/ GIA search fee	\$ 7.45
<b>TOTAL</b>	<b><u>\$ 7,863.89</u></b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 14 July 2018 3:50 PM

**To:** 'Pegasus Engineering' <[claims2@pegasusengrg.com.sg](mailto:claims2@pegasusengrg.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident Inlv SLS4761T & SLQ4449G on 20/03/2018 \*LKK REF: CC4/LCR18005263/Upa3

Without Prejudice

Hi Gary,

We are seeking further instruction. Mandate from our principal.

We will get back to you once we receive instruction.

Thank you for your patience and understanding in this matter.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Pegasus Engineering [<mailto:claims2@pegasusengrg.com.sg>]

**Sent:** Monday, 9 July 2018 3:50 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident Inlv SLS4761T & SLQ4449G on 20/03/2018 \*LKK REF: CC4/LCR18005263/Upa3

Dear Sirs / Madam,

Reminder...

Till yet receive any offer from your side.

Kindly looks into the claim and let us have your offer soonest possible.

thanks & regards

GARY

8338 8418

On Fri, Jun 22, 2018 at 12:13 PM, Pegasus Engineering <[claims2@pegasusengrg.com.sg](mailto:claims2@pegasusengrg.com.sg)> wrote:

Dear Hsiao Tong,

Refer to your email, kindly increase your offer of LOU and LOI to \$ 2,630.77 ( had attached our client's Income statement and Rental agreement to you)

Kindly let us have your offer according to rate.

thanks & regards

YING

On Sat, Jun 2, 2018 at 2:25 PM, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Hi Gary,

Our offer is as follows: -

1. Cost of Repair (w/GST)	\$ 6,576.84
2. Loss of Rental & LOI (8days x \$120.00)	\$ 960.00
3. LTA/ GIA search fee	\$ 7.45
<b>TOTAL</b>	<b><u>\$ 7,544.29</u></b>

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Pegasus Engineering [mailto:[claims2@pegasusengrg.com.sg](mailto:claims2@pegasusengrg.com.sg)]

**Sent:** Saturday, 19 May 2018 9:27 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident Inlv SLS4761T & SLQ4449G on 20/03/2018 \*LKK REF: CC4/LCR18005263/Upa3

Hi Hsiao Tong,

How about the loss of use?

And for the loss of income please refer to the income statement, and re-offer to us.

thanks & regards

GARY

8338 8418

On Sat, May 19, 2018 at 8:35 AM, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Hi,

We refer to your below email.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 6,576.84
2. Loss of Rental & LOI (8days x \$120.00)	\$ 960.00
3. LTA/ GIA search fee	\$ 7.45
<b>TOTAL</b>	<b><u>\$ 7,544.29</u></b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Pegasus Engineering [mailto:[claims2@pegasusengrg.com.sg](mailto:claims2@pegasusengrg.com.sg)]

**Sent:** Tuesday, 8 May 2018 12:44 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident Inv SLS4761T & SLQ4449G on 20/03/2018 \*LKK REF: CC4/LCR18005263/Upa3

Hi Hsiao Tong,

Reminder..

Kindly let us have your offer soonest possible.

thanks & regards

GARY

8338 8418

On Mon, Apr 30, 2018 at 5:11 PM, Pegasus Engineering <[claims2@pegasusengrg.com.sg](mailto:claims2@pegasusengrg.com.sg)> wrote:

Hi Hsiao Tong,

As requested, please refer to the attached.

Kindly let us have your offer soonest possible.

thanks

GARY

8338 8418

On Sat, Apr 28, 2018 at 12:23 PM, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Hi,

We refer to your LOD dated 09/04/2018.

We would like to request a copy of rental agreement/ rental rate for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 23 March 2018 12:46 PM

**To:** 'Pegasus Engineering' <[claims2@pegasusengrg.com.sg](mailto:claims2@pegasusengrg.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident Inv SLS4761T & SLQ4449G on 20/03/2018 \*LKK REF: CC4/LCR18005263/Upa3

***Without Prejudice***

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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