

INS. CASE OWNER: Sundan | CC 4/111800 5249, Sp163 9 | LKK: IDAC

Surveyor: Sebastian | DOI: 21/3/18 | Date / Time: 21/3/18  
 Registered in Merimen: 21/3/18

Pre-assign / CCU / FTE: SMB 6363H  
 Insured Vehicle No.: SMB 6363H | Claim No.: MIT 18020543  
 Name of Insured: CTP | Policy No.: MUM0015  
 Insured Tel No.: \_\_\_\_\_ | HP: \_\_\_\_\_ | Make / Model: Hyundai  
 Excess Sec II :SS \_\_\_\_\_ | D.O.A.: 17/3/18 (SAT) | Place of Accident: SUP RD FROM TOL P/011  
 Is driver the owner? ( YES  NO  ) | Nature of Accident: HEADING INTO BRIDGE  
 If NO, Driver Name / Age: M/ TEL LEE | OI GIA REPORT: YES  / NO  | TP GIA REPORT: YES  / NO   
 Driver Tel No.: \_\_\_\_\_ | (V/L: YES  / NO  ) | Insured Liability:  % | Final ? Yes  / No

SMB 5189B → → → → →

INSRS: WSP: \_\_\_\_\_ Tel: SMRT Liability: \_\_\_\_\_ RMKS: \_\_\_\_\_  
 INSRS: WSP: \_\_\_\_\_ Tel: \_\_\_\_\_ Liability: \_\_\_\_\_ RMKS: \_\_\_\_\_  
 INSRS: WSP: \_\_\_\_\_ Tel: \_\_\_\_\_ Liability: \_\_\_\_\_ RMKS: \_\_\_\_\_  
 INSRS: WSP: \_\_\_\_\_ Tel: \_\_\_\_\_ Liability: \_\_\_\_\_ RMKS: \_\_\_\_\_

Date/Time	STAGE	DATE / PIC
<u>21/3/18</u> <u>Sebastian</u>	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
<u>14/1/19</u> <u>DV sent</u>	Documentation Check List: Handler Typist Notification ltr (if non-pickup): After call ltr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice: LTA / GIA : Medical Bill: PIR: Mandate/Reject Instruction: LOD	
<u>16/1/19</u> <u>File -&gt; SMRT to close</u>	Payment Breakdown Form: Post-Repair Photos: Others:	

**PRELIMINARY ADVICE** Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

**FINALIZATION** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: \$S \_\_\_\_\_ ( \_\_\_\_\_ days) Reduction: \_\_\_\_\_ % Email  Call

**FINAL SETTLEMENT** Date/Time: 14/1/19 Confirm with: Lee Hock Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 22 If NO or B 28, Ass. Lia: \_\_\_\_\_

Repair Cost: \$S 2149.47

Loss of Rental (LOR): \$S 816.47 ( 7 days ) x \$ 116.63

Loss of Use (LOU): \$S \_\_\_\_\_ ( 5 - 7 days )

Loss of Income (LOI): \$S 280.00 ( 540 x 7 days )

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search: \$S \_\_\_\_\_

Medical: \$S \_\_\_\_\_

Disbursement: \$S \_\_\_\_\_ (e.g. Tow/Independent)

Legal Cost: \$S \_\_\_\_\_

Total: \$S 3245.00 Global Sum \$S 3240.00

**FINAL PAYMENT** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Payee 1: \$S 3240.00 Name 1: SMRT TAXIS Pte Ltd

Payee 2: (Strike if N.A.) \$S \_\_\_\_\_ Name 2: \_\_\_\_\_

Payee 3: (Strike if N.A.) \$S \_\_\_\_\_ Name 3: \_\_\_\_\_

**COPY SENT**  
16/1/19



## SMRT Accident Vehicle Repair Estimates

II

C1A

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5189B  
 Ref. No : TAX/03/18/2090  
 Reg. Date : 10/10/2017  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS4  
 Name of Driver : PANG CHEEN TECK  
 Type of Accident : HEAD TO REAR  
 Date / Time of Accident : 17/03/2018 12:25:00 PM  
 Accident Reported Date / Time : 19/03/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by :  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024095099  
 Special Instruction to ARC, if any :  
 DROVE IN / SHB6363H (COMFORT) - III  
 Prepared Date : 19/03/2018 09:06:11 AM



Sebastian  
 21/3/18.

- Part by part repair.
- Question Mark Item Photo.
- Photo Before Paint.

**LKK Auto Consultants** hence notify  
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Chassis No : JTDKB3FU403572816

Mileage : 0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	<b>Quotation from ARC</b>	<b>Adjusted by Surveyor, if applicable</b>
Total Labour Charges	: 1,014.00	0.00
Total Spray Painting Charges	: 1,476.00	0.00
Total Material Charges	: 3,756.21	3,756.21
Other Charges	: 480.00	0.00
<b>TOTAL</b>	<b>: 6,726.21</b>	<b>0.00</b>
<b>Lum Sum Total</b>	<b>: 0.00</b>	<b>0.00</b>
No. of Repair Days	: 6.00	<del>0.00</del>
Prepared / Adjusted By	:	3 days
Arc / Surveyor Sign Off Date	: 19/03/2018 02:22:34 PM	01/01/1900 12:00:00 AM

F

Prepared / Adjusted Date :

Remarks :

Prepared Date : 19/03/2018 02:20:21 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : Invoice No :  
Quotation Date : Invoice Date :  
Invoice Amount : Prepared Date :

**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	1,014.00	0.00 <del>400</del>
<b>Total Labour</b>	<b>1,014.00</b>	<b>0.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 <del>200</del>
TO RESPRAY BUMPER BEAM	180.00	0.00 <del>7</del>
TO RESPRAY TAIL GATE	378.00	0.00 <del>x</del>
TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	0.00 <del>100</del>
TO RESPRAY REAR PANEL	180.00	0.00 <del>7</del>
TO RESPRAY FILLER RR BUMPER LH	180.00	0.00 <del>50</del>
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,476.00</b>	<b>0.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 <del>x</del>
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 <del>30</del>
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0.00 <del>30</del>
TO REPLACE SUNDRY PARTS	100.00	0.00 <del>x</del>
TO WASH AND VACUUM	60.00	0.00 <del>x</del>
<b>Total Other Costs</b>	<b>480.00</b>	<b>0.00</b>

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
5215947913			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace	No ✓ CNA
5216116010			CLIPS PIECE, FRT & RR BUMPER	10	1.50	25.00	11.25	Replace	Replace	No ✓ NEC
5256647900			FILLER, RR BUMPER, LH	1	119.90	25.00	89.92	Replace	Replace	No ✓ TN
5202347030			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace	No
5246247030			PAD, RR BUMPER, RH & LH, 1	2	3.80	25.00	5.70	Replace	Replace	No
5246247020			PAD, RR BUMPER, RH & LH, 2	2	3.80	25.00	5.70	Replace	Replace	No
5246247010			PAD, RR BUMPER, RH & LH, 3	2	3.80	25.00	5.70	Replace	Replace	No
5219147030			SEAL, RR BUMPER ARM, RH & LH	2	11.00	25.00	16.50	Replace	Replace	No
5259247040			SEAL, RR BUMPER, LH	1	85.20	25.00	63.90	Replace	Replace	No
5257647040			RETAINER, RR BUMPER, LH	1	111.50	25.00	83.62	Replace	Replace	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No
5245347010			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace	No ✓ NEC
5246147010			PAD, RR BUMPER, CTR	3	2.20	25.00	4.95	Replace	Replace	No ✓ Def form
5839947030			COVER, REAR FLOOR UNDER, LH	1	234.30	25.00	175.72	Replace	Replace	No
6700547440			TAIL GATE PANEL SUB-ASSY, BACK DOOR	1	929.60	25.00	697.20	Replace	Replace	No X
7680147110A1			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	25.00	668.40	Replace	Replace	No R
7544147030			NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No ✓ NEC
7544247130			NAME PLATE (PRIUS), LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No ✓ NEC
54034800			EMBLEM SUB-ASSY REAR	1	46.30	25.00	34.72	Replace	Replace	No ✓ NEC
	COMMO N		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No ✓ NEC
			STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No ✓ NEC
83074700			END PANEL SUB-ASSY, BODY LOWER BACK	1	629.80	25.00	472.35	Replace	Replace	No ?
	COMMO N	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace	No
<b>TOTAL MATERIALS</b>								<b>3,756.25</b>	<b>3,756.21</b>	
<b>TOTAL MATERIALS(Discounted)</b>							<b>3,756.21</b>	<b>3,756.21</b>		

dded Spare Parts / Material Usage After Surveyor Signed off

Number		(\$)	(% )	(\$)		Check	Check
	<b>TOTAL SUPPLEMENTARY MATERIALS</b>						

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	5369K
<b>Vehicle Details</b>	
Vehicle No.:	SHB5189B
Vehicle to be Exported:	No
Intended De-registration Date:	26 Mar 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Maroon
Manufacturing Year:	2017
Engine No.:	2ZRS097465
Chassis No.:	JTDKB3FU403572816
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	10 Oct 2017
First Registration Date:	10 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Oct 2025
PARF Rebate Amount:	\$3,750.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	09 Oct 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$34,052.00
COE Rebate Amount:	\$32,074.00
<b>Total Rebate Amount:</b>	<b>\$35,824.00</b>
<b>Message</b>	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 26 Mar 2018

OK

*to desk*

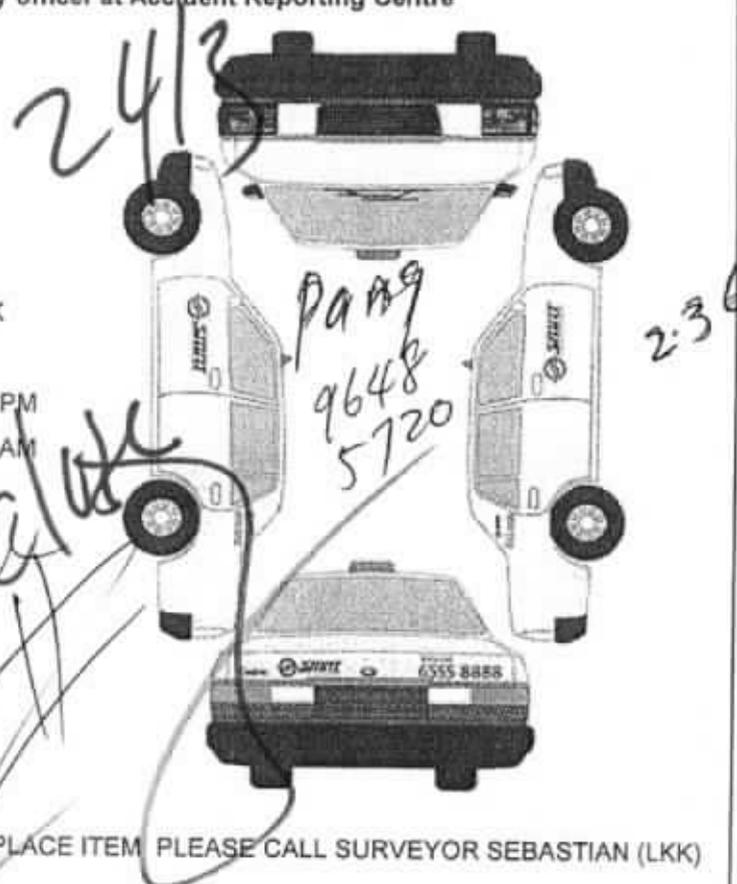
*24-3-18/09:44*  
*24-3-18/13:44*

*21-3-18/13.44*

**SMRT Accident Vehicle Repair Estimates**

**Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre**

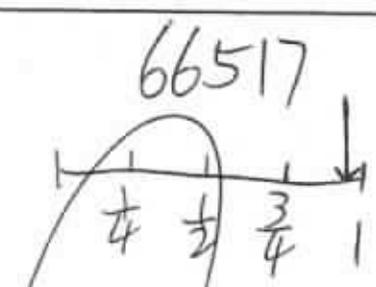
Reg. No : SHB5189B  
 Ref. No : TAX/03/18/2090  
 Reg. Date : 10/10/2017  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS4  
 Name of Driver : PANG CHEEN TECK  
 Type of Accident : HEAD TO REAR  
 Date / Time of Accident : 17/03/2018 12:25:00 PM  
 Accident Reported Date / Time : 19/03/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : *Sebastian*  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024095099  
 Special Instruction to ARC, if any :



DROVE IN / SHB6363H (COMFORT) - III *pls*  
 BEFORE PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK)  
 & Email : *sebastianyeang@lkkauto.com* HP: 90036121

Prepared Date : 19/03/2018 09:05:11 AM

Recording Camera    
 Radio Antenna    
 1<sup>st</sup> witness *KL* Date *21-3-18*  
 2<sup>nd</sup> witness \_\_\_\_\_ Date \_\_\_\_\_



Supplementary ✓

& Refer to the Supplementary part list  
*QC 26/3/18 11:04 PMS*

LEE SHENG AUTO PTE LTD

Vehicle Return Date: *26-3-2018*

Vehicle Return Time: *11:45 am*

SMRT staff sign: \_\_\_\_\_

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKB3FU403572816 Mileage : 0

Work Shop : Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	400.00
Total Spray Painting Charges	: 1,476.00	350.00
Total Material Charges	: 2,390.62	1,339.47
Other Charges	: 480.00	60.00
<b>TOTAL</b>	<b>: 5,360.62</b>	<b>2,149.47</b>
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 6.00	4.00 /
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sing Off Date	: 19/03/2018 02:22:34 PM	21/03/2018 01:49:53 PM

F

LKK

Prepared / Adjusted Date :

Remarks :

Prepared Date : 19/03/2018 02:20:21 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : QN-1803-0672 Invoice No :  
Quotation Date : 28/3 Invoice Date :  
Invoice Amount : Prepared Date :

1339.47 /  
+ 400.00 /  
+ 410.00 /  
-----  
2149.47 /

Sebastian  
9/4/18

**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	1,014.00	400.00 /
<b>Total Labour</b>	<b>1,014.00</b>	<b>400.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00 /
TO RESPRAY BUMPER BEAM	180.00	0.00
TO RESPRAY TAIL GATE	378.00	0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	100.00 /
TO RESPRAY REAR PANEL	180.00	0.00
TO RESPRAY FILLER RR BUMPER LH	180.00	50.00 /
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,476.00</b>	<b>350.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 /
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	30.00 /
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
<b>Total Other Costs</b>	<b>480.00</b>	<b>60.00</b>

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
5215947913			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace	No ✓
5216116010			CLIPS PIECE, FRT & RR BUMPER	10	1.50	25.00	11.25	Replace	Replace	No ✓
5256647900			FILLER, RR BUMPER, LH	1	119.90	25.00	89.92	Replace	Replace	No ✓
5202347030			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace	No ✓
5246247030			PAD, RR BUMPER, RH & LH, 1	2	3.80	25.00	5.70	Replace	Check	No X
5246247020			PAD, RR BUMPER, RH & LH, 2	2	3.80	25.00	5.70	Replace	Check	No X
5246247010			PAD, RR BUMPER, RH & LH, 3	2	3.80	25.00	5.70	Replace	Check	No X
5219147030			SEAL, RR BUMPER ARM, RH & LH	2	11.00	25.00	16.50	Replace	Check	No X
5259247040			SEAL, RR BUMPER, LH	1	85.20	25.00	63.90	Replace	Check	No X
5257647040			RETAINER, RR BUMPER, LH	1	111.50	25.00	83.63	Replace	Check	No X
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Check	No X
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No ✓
5245347010			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace	No ✓
5246147010			PAD, RR BUMPER, CTR	3	2.20	25.00	4.95	Replace	Check	No X
5839947030			COVER, REAR FLOOR UNDER, LH	1	234.30	25.00	175.73	Replace	Check	No X
6700547440			TAIL GATE PANEL SUB-ASSY, BACK DOOR	0	929.60	25.00	0.00	Replace	Not given	No X
7680147110A1			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	100.00	0.00	Replace	Repair	No R
7544147090			NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No ✓
7544247130			NAME PLATE (PRIUS), LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No ✓
7540348010			EMBLEM SUB-ASSY REAR	1	46.30	25.00	34.72	Replace	Replace	No ✓
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No ✓
			STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No ✓
5830747090			END PANEL SUB-ASSY, BODY LOWER BACK	1	629.80	25.00	472.35	Replace	Check	No X
	COMMON	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Check	No X
<b>TOTAL MATERIALS</b>								<b>2,390.65</b>	<b>1,339.47</b>	
<b>TOTAL MATERIALS(Discounted)</b>								<b>2,390.62</b>	<b>1,339.47</b>	

Added Spare Parts / Material Usage After Surveyor Signed off

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Mar 2018 14:40	<b>Cim Veh Model Changed</b>	(204897) TOYOTA PRIUS TAXI 1.8 (A).	[A] Lau Shu Pei
2	21 Mar 2018 14:40	<b>Cim Created</b>	Reg No: SHB5189B, Acct Date: 2018/03/17, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: MS First Capital Insurance Ltd (HQ), Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] Lau Shu Pei
3	21 Mar 2018 14:40	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	21 Mar 2018 14:40	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/04/02	[A] Lau Shu Pei
5	21 Mar 2018 14:40	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	21 Mar 2018 14:40	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
7	21 Mar 2018 14:40	<b>Adj Adjuster Assigned</b>	[None] -> Sebastian Yeang Wal Keen	[A] Lau Shu Pei
8	23 Mar 2018 09:12	<b>Cim Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lau Shu Pei
9	26 Mar 2018 15:40	<b>Adj Rpt Initiated</b>		[A] Lau Shu Pei
10	26 Mar 2018 15:40	<b>Cim Details Notified</b>		[A] Lau Shu Pei
11	28 Mar 2018 12:35	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS LIABILITY :100% REMARK: BOLA 27 OID REAR ENDED TP, FOR YOUR APPROVAL	[A] Lim Chin Siong Bevan
12	28 Mar 2018 14:35	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/04/02, Mandate Remarks: Agree to do direct settlement. Please seek mandate through merimen	[I] Sundari Nagarajan
13	28 Mar 2018 14:35	<b>Adj Mandate Set</b>	Approved:0.00:Agree to do direct settlement. Please seek mandate through merimen	[I] Sundari Nagarajan
14	06 Jan 2019 11:54	<b>Adj Mandate Request</b>	Cur.Req:3245.88:PODS Liability: 100% Quantum: (a)COR: \$2,149.47 + (b)LOR(7days x \$116.63): \$816.41 + (c)LOI(7days x \$40.00):\$280.00 = Total: \$3,245.88 Vehicle Model: Toyota Prius 4 (1798cc) 4 recommendation repair days + 1Sunday + 2PRS = 7 days	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1758354	26/03/2018 15:40	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB5189B		10.70

## Print Received Message

This mail is associated with :

**\*SHB5189B (MCT18030543)**  
**[SHB6363H]**

TP

SMRT TAXIS PTE LTD

Mar 17 2018 12:00PM

[COMFORT TRANSPORTATION PTE LTD]

SMRT Automotive Services Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 07/01/2019 10:44 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3245.88) - SHB5189B - Claim Handler: Sundari Nagarajan

Approved:3245.88.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 10 January 2019 7:46 PM  
**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Cc:** CS A Team; Admin A  
**Subject:** RE: URGENT / FINAL REMINDER Re: Accident on 17/3/2018 involving SHB 5189B & SHB 6363H (India's insured) Our Ref: TAX/03/18/2090/lg)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,240.00(all-in)**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Thin Thin (LKKAuto)  
**Sent:** Friday, 7 December 2018 3:47 PM  
**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: URGENT / FINAL REMINDER Re: Accident on 17/3/2018 involving SHB 5189B & SHB 6363H (India's insured) Our Ref: TAX/03/18/2090/lg)

"Without Prejudice"

Dear Lee Gek,

We apologize for late reply.

We will look into the matter and will revert back to you as soon as possible.

Thanks.



SMRT AUTOMOTIVE SERVICES PTE LTD  
 60 Woodlands Industrial Park E4  
 Singapore 757705  
 Tel : 65 6866 2647  
 Fax : 65 6368 7421  
 www.smrt.com.sg

India International Insurance Pte Ltd  
 c/o LKK Auto Consultants Pte Ltd  
 No. 51 Ubi Ave 1 #01-25  
 Paya Ubi Industrial Park  
 Singapore 408933

Date: 25 April 2018

Our Ref.: TAX/03/18/2090/LG

Dear Sirs,

**ACCIDENT ON 17/03/2018 INVOLVING SHB 5189B & SHB 6363H  
 ALONG SLIP RD FROM LOR 6 TOA PAYOH TO BRADDELL RD**

LETTER OF CLAIM

We claim on behalf of SMRT Taxis Pte Ltd, the owner and the hirer of taxi no.: SHB 5189B. Your insured's negligent driving has caused the above accident. As a result, our clients have suffered the following losses:-

1. Cost of Repair	:	<u>\$2149.47</u>
2. Loss of Rental for <u>6.25</u> days @ <u>SS 116.63</u> /day	:	<u>\$1078.83</u>
3. Loss of Income for <u>9.25</u> days @ <u>SS 60.00</u> /day	:	<u>\$555.00</u>
4. Police Report/ SAS Report/ LTA Search Fee	:	<u>                    </u>
5. Survey Fee	:	<u>                    </u>
Total Claims :		<u>\$3783.30</u>

We enclose the following documents:

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Repair Invoice                         | <input checked="" type="checkbox"/> Letter of Authorisation |
| <input type="checkbox"/> Survey Report                                     | <input type="checkbox"/> LTA Search result                  |
| <input type="checkbox"/> Photographs _____ pcs                             | <input checked="" type="checkbox"/> Others :                |
| <input type="checkbox"/> Investigation results                             | 1. <u>vehicle laid-up report</u>                            |
| <input checked="" type="checkbox"/> Proof of Loss of Use/Rental/Income     | 2. _____  |
| <input checked="" type="checkbox"/> Police / SAS report of <u>SHB5189B</u> | 3. _____  |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT TAXIS PTE LTD**.

Yours sincerely,  
**SMRT AUTOMOTIVE SERVICES PTE LTD**

  
 Tan Lee Gek  
 For Manager, Claims  
 Claims Department  
 DID: 6866 2647  
 Email: leegek@smrt.com.sg



Date: 19/3/2018

Our Ref. No.:

Letter of Authorisation

I, Pang cheen Teck (NRIC No.: S0053658Z) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHB51898 hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SHB 6363H happened on 17/3/2018 @ 12.25hrs along LOR 6 TAPAYUN SUIA RD TO GRADELL RD (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : Pang cheen Teck Signature: PCJ  
NRIC No. : S0053658Z  
Tel No. : 96485720  
Address : BLK 153 #07-112 RIVERVALE CRESCENT

## AUTHORISATION TO ACT

I/We, SMRT TAXIS PTE LTD ("the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 5189B (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHB 5189B that was damaged pursuant to the accident which occurred on 17/03/2018 (date) along LOR 6 TOA PAYOH SLIP ROAD TO BRADDELL ROAD (location) involving vehicle no/s SHB 6363H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 14 (day) of Jan (month) 2018 (year)



\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)



\_\_\_\_\_  
Signed by "the workshop"  
(with chop)

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT18030543

Claimant Ref: TAX/03/18/2090/LG / SHB 5189B

We/I, SMRT Automotive Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,240.00 (Global Sum) ~~(vehicle no. SHB 5189B, vehicle no. SHB 5189B)~~, vehicle no. SHB 5189B that was damaged pursuant to the accident which occurred on 17/03/2018 (date) at Lor 6 Toa Payoh Slip Rd to Braddell Rd (location) involving vehicle no. SHB 6363H (insured vehicle). This is pursuant to the inspection conducted on 21/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 5189B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHB 5189B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,240.00 to SMRT TAXIS PTE LTD

Dated this 14 day of Jan 2019.

CLAIMANT:

Signature:

   
Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

50 Woodlands Industrial Park E4  
Singapore 757705  
Tel: 65 6362 3888 Fax: 65 6368 7421  
www.smrt.com.sg

Nationality:

Occupation:

WITNESS:

Signature:



  
Signed by appointed Surveyor

Name:

NRIC:

Address:

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



SMRT Automotive Services Pte Ltd  
 251 North Bridge Road Singapore 179102  
 Tel: 65 63311000 Fax: 65 63340247



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
 SINGAPORE 757705

### Tax Invoice

GST Reg No. : MR-8500001-7  
 CRN : 199004280Z  
 Invoice No. : IV180400183  
 Date : 12.04.2018  
 Vehicle No. : SHB5189B  
 Your Ref No. : TAX/03/18/2090  
 Our Ref No. : 24095099  
 Terms : 30 Days

Description	Qty	Unit Cost	Add \$	(Discount) Amount	Amount
<b>Parts</b>					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00 )	\$ 105.97	\$ 317.92
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 1.50	(25.00 )	\$ 3.75	\$ 11.25
FILLER, RR BUMPER , LH	1.00	\$ 119.90	(25.00 )	\$ 29.97	\$ 89.92
REAR BUMPER REINFORCEMENT	1.00	\$ 318.80	(25.00 )	\$ 79.70	\$ 239.10
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	(25.00 )	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	(25.00 )	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	(25.00 )	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	(25.00 )	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , LH	0.00	\$ 85.20	(25.00 )	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, LH	0.00	\$ 111.50	(25.00 )	\$ 0.00	\$ 0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00 )	\$ 139.57	\$ 418.72
PAD, RR BUMPER, CTR	0.00	\$ 2.20	(25.00 )	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , LH	0.00	\$ 234.30	(25.00 )	\$ 0.00	\$ 0.00
TAIL GATE PANEL SUB-ASSY, BACK DOOR	0.00	\$ 929.60	(25.00 )	\$ 0.00	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1.00	\$ 891.20	(100.00)	\$ 891.20	\$ 0.00
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00 )	\$ 13.07	\$ 39.22
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00 )	\$ 13.07	\$ 39.22
EMBLEM SUB-ASSY REAR	1.00	\$ 46.30	(25.00 )	\$ 11.57	\$ 34.72
SMRT LOGO	1.00	\$ 7.80	0.00	\$ 0.00	\$ 7.80
STICKER DECAL 6555 8888	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$ 629.80	(25.00 )	\$ 0.00	\$ 0.00

Authorized Signature  
 for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
 251 North Bridge Road Singapore 179102  
 Tel: 65 63311000 Fax: 65 63340247

**Tax Invoice**

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
 SINGAPORE 757705

GST Reg No. : MR-8500001-7  
 CRN : 199004280Z  
 Invoice No. : IV180400183  
 Date : 12.04.2018  
 Vehicle No. : SHB5189B  
 Your Ref No. : TAX/03/18/2090  
 Our Ref No. : 24095099  
 Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
ADHESIVE:DIRECT GLAZING	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
				<b>Sub-Total</b>	<b>\$ 1339.47</b>
<b>Labour</b>					
TO REPAIR LH REAR PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
<b>Others</b>					
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY TAIL GATE	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FILLER RR BUMPER LH	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
				<b>GRAND TOTAL</b>	<b>\$ 2,149.47</b>

Remark :

Make/Model : PRIUS4  
 Accident Date : 17.03.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
 No receipt will be issued unless requested.

Authorized Signature  
 for SMRT Automotive Services Pte Ltd

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Mar 2018 <a href="#">Edit Reg</a>		21 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,149.47</b> <a href="#">Edit Estimates</a>	<b>S\$2,149.47</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R								
Main Claimant:	<b>SMRT TAXIS PTE LTD</b> , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	<b>SHB5189B</b>	Date of Loss:	17/03/2018 12:00 - :59 [5 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT18030543</b>	Policy/Cover Note No.:	MC0M0015						
Vehicle Reg. No. (Insured):	<b>SHB6363H</b>	Policy No. (Claimant):	D-17087562MFSH						
		Excess:							
Repairer:	<b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Sundari Nagarajan</b> - 6347 6071]								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Sebastian Yeang Wai Keen</b> ] ... <b>[Final Rpt due 02/04/2018]</b>								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>• III_SG (07/01/2019): <b>Alert - Adj Mandate Approved (S\$3245.88) - SHB5189B - Claim Handler: Sundari Nag...</b></li> <li>• III_SG (28/03/2018): <b>Alert - Adj Mandate Approved (S\$0.00) - SHB5189B - Claim Handler: Sundari Nagara...</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SHB5189B (MCT18030543)  
 [SHB6363H]  
 TP  
 SMRT TAXIS PTE LTD  
 Mar 17 2018 12:00PM  
 [COMFORT TRANSPORTATION PTE LTD]  
 SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser
<b>Photos/Images</b>									3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
2	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
3	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
4	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
5	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
6	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
7	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
8	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
9	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
10	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
11	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
12	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
13	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
14	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
15	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
16	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
17	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
18	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
19	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
20	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
21	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
22	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
23	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
24	06/01/19 11:46	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>					
25	06/01/19 11:46	General View		Load JPG	<input checked="" type="checkbox"/>					
26	06/01/19 11:46	Chassis Number		Load JPG	<input checked="" type="checkbox"/>					
27	06/01/19 11:46	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
28	06/01/19 11:46	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
29	06/01/19 11:46	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
30	06/01/19 11:46	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
31	06/01/19 11:46	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
32	06/01/19 11:46	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
33	06/01/19 11:46	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
34	06/01/19 11:46	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
35	06/01/19 11:46	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
36	06/01/19 11:47	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
37	06/01/19 11:47	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	06/01/19 11:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/03/18 14:41	EMAIL FROM III DD 21032018	 Load PDF	
2	21/03/18 14:41	TP ESTIMATE	 Load PDF	
3	21/03/18 14:41	TP GIA REPORT	 Load PDF	
4	26/03/18 19:37	TP ESTIMATE- MARKED	 Load PDF	
5	02/01/19 14:49	WORKSHOP INVOICE	 Load PDF	
6	02/01/19 14:49	RENTAL RECEIPT	 Load PDF	
7	02/01/19 14:49	RENTAL MILEAGE	 Load PDF	
8	02/01/19 14:49	LOD	 Load PDF	
9	17/01/19 14:09	DISCHARGE VOUCHER	 Load PDF	
10	17/01/19 14:09	AUTHORISATION TO ACT FORM	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	22/03/18 08:57	Singapore Accident Statement	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18005259/SPB3Q2

Date: 17/01/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MC0M0015  
 Claimant Vehicle No: SHB5189B Insured Vehicle No: SHB6363H  
 Date of Loss: 17/03/2018 Nature of Claim: TP Claim No: MCT18030543

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHB5189B  
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZRS097465  
 Reg. Date: 10/10/2017 (Man. Year: 2017) Chassis No: JTDKB3FU403572816  
 Colour: Maroon Odometer: 66517 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Yellowsea 7 mm Rear Left Side: Yellowsea 7 mm  
 Front Right Side: Yellowsea 7 mm Rear Right Side: Yellowsea 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,863.80	1,339.47	3,524.33	72.46
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,970.00	810.00	2,160.00	72.73
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>7,833.80</b>	<b>2,149.47</b>	<b>5,684.33</b>	<b>72.56</b>
+ Loss of Use (7.0 x S\$40.00/day) (S\$)		280.00		
+ Car Rental (7.0 x S\$116.63/day) (S\$)		816.41		
		<b>3,245.88</b>		
		<b>3,240.00</b>		

## INSPECTION

Date of Assignment: 21/03/2018  
 Date Inspected: 21/03/2018 Inspected At: SMRT Automotive Services Pte Ltd  
 (Woodlands)  
 60 Woodlands Industrial Park E4  
 Singapore 757705  
 Estimated Period of Repair: 4.0 days

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**Adjuster:** Sebastian Yeang Wai Keen

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 02 Jan 2019)
<b>Parts:</b> 144	TOYOTA PRIUS TAXI 1.8 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHB5189B)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER ,RR BUMPER ASSY (DISC 25%)	Cracked	423.90 F	*317.92 F
2	1		*CLIPS PIECE ,FRT & RR BUMPER (DISC 25%) (10 PCS)	Necessary	15.00 F	*11.25 F
3	1		*FILLER ,RR BUMPER ,LH (DISC 25%)	Torn	119.90 F	*89.92 F
4	1		*REAR BUMPER REINFORCEMENT (DISC 25%)	Dented	318.80 F	*239.10 F
5	1		*GUARD ,RR BUMPER LOWER (DISC 25%)	Deformed	558.30 F	*418.72 F
6	1		*NAME PLATE (HYBRID) ,LUGGAGE COMPARTMENT DOOR (DISC 25%)	Necessary	52.30 F	*39.22 F
7	1		*NAME PLATE (PRIUS),LUGGAGE COMPARTMENT DOOR (DISC 25%)	Necessary	52.30 F	*39.22 F
8	1		*EMBLEM SUB-ASSY ,REAR (DISC 25%)	Necessary	46.30 F	*34.72 F
9	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
10	1		*SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
11	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
12	2		*PAD ,RR BUMPER RH & LH ,1	Not Necessary	3.80 F	*- F
13	2		*PAD ,RR BUMPER RH & LH ,2	Not Necessary	3.80 F	*- F
14	2		*PAD ,RR BUMPER RH & LH ,3	Not Necessary	3.80 F	*- F
15	2		*SEAL ,RR BUMPER ARM,RH & LH	Not Necessary	11.00 F	*- F
16	1		*SEAL ,RR BUMPER ,LH	Not Necessary	85.20 F	*- F
17	1		*RETAINER ,RR BUMPER ,LH	Not Necessary	111.50 F	*- F
18	1		*SENSOR REVERSE	Not Necessary	180.00 F	*- F
19	3		*PAD ,RR BUMPER ,CTR	Not Necessary	6.60 F	*- F
20	1		*COVER ,REAR FLOOR UNDER ,LH	Not Necessary	234.30 F	*- F
21	1		*TAIL GATE PANEL SUB-ASSY ,BACK DOOR	Not Necessary	929.60 F	*- F
22	1		*END PANEL SUB-ASSY ,BODY LOWER BACK	Not Necessary	629.80 F	*- F
23	1		*SEALANT SIKAFLEX	Not Necessary	37.00 F	*- F
24	1		*TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	Repair	891.20 F	*- F

F=Franchise part.

**Total Parts (S\$) 4,863.80 1,339.47**

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Report was unsubmitted during this print-out.						

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING & BODY WORK	New	1,014.00	400.00
2	SPRAY PAINT	New	1,476.00	350.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	30.00
5	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	New	120.00	30.00
6	TO REPLACE SUNDRY PARTS	New	100.00	0.00
7	TO WASH AND VACUUM	New	60.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>2,970.00</b>	<b>810.00</b>

Report was unsubmitted during this print-out.

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