

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Wednesday, 28 March 2018 2:12 PM
To: 'Hock Wah Motor Pte Ltd'
Cc: Admin A; Vivian Lau (LKKAuto); Marcus Chua (LKKAuto)
Subject: RE: TP CLAIM GBE9254A AGAINST SLE8355E *** LKK REF - CC6/LCR18005234/js3
Attachments: E-FILE.pdf; AIG VIDEO.mp4

“WITHOUT PREJUDICE”

Dear Dehan,

We attach herewith our insured report and video for your reference.

From our video, we observed our insured was travelling within a lane where he may proceed straight or turn right.

Your client on the other hand, was travelling from the left side of our insured (a go-straight-only lane).

We observed that your client van travelled too close to our insured's lane giving us an impression that he is going to initiate a right turn or he will overtake the vehicle in-front to proceed to the rightmost lane.

Based on the video, our opinion is that your client driver is more liable for failing to maintain a margin of safety and failing to observe a proper look out as he slightly swerved his van to the right where our insured was travelling causing the collision.

In view of this, we regret to inform you that we unable to look into your claim.

Should you have evidence on your side, please send us a copy for review and consideration.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]
Sent: Wednesday, 28 March 2018 1:09 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: TP CLAIM GBE9254A AGAINST SLE8355E *** LKK REF - CC6/LCR18005234/js3

Dear joy,

Has your insured report the accident? Any updates on the liability.

Thank You.

Best Regards

Dehan

Service Advisor

Hock Wah Motor Workshop Pte Ltd

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 21 March, 2018 10:40 AM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; assignments <assignments@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: TP CLAIM GBE9254A AGAINST SLE8355E *** LKK REF - CC6/LCR18005234/js3

Dear Dehan,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Joy at 6841 2409.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: Wednesday, 21 March 2018 10:27 AM

To: Admin A <admin-a@lkkauto.com>

Subject: TP CLAIM GBE9254A AGAINST SLE8355E

Dear sir / mdm,

Attached here is our client's GIA report that is filing a claim against AIG's insured SLE8355E. please revert on liability.

Thank You.

Best Regards

Dehan

Service Advisor

Hock Wah Motor Workshop Pte Ltd

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355