

Joy Irene (LKKAUTO)

From: Kang, Sam <Sam.Kang@aig.com>
Sent: Tuesday, 27 March 2018 1:52 PM
To: Joy Irene (LKKAUTO)
Cc: Admin A; Vivian Lau (LKKAUTO)
Subject: RE: 0981047776SG--LCR SLE 8355E ON 15.03.18 /HOCK WAH GBE 9254A [AIG Ref: #0981047776SG003#023#]

Dear Joy,

Thank you for your email below.

I am totally with you on this, thus kindly proceed to reject TP's property damage claim based on the grounds stated in your email below.

Thanks.

Regards,

Sam Kang (Ms)

AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1882 | Fax +(65) 6835 7416
sam.kang@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Tuesday, March 27, 2018 1:48 PM
To: Kang, Sam
Cc: Admin A; Vivian Lau (LKKAUTO)
Subject: RE: 0981047776SG--LCR SLE 8355E ON 15.03.18 /HOCK WAH GBE 9254A

Dear Sam,

Thank you for the video clip.

There is no available video reported by TP.

From OI's video, we observed OI was travelling within a lane where he may proceed straight or turn right.

TP on the other hand, was travelling from the left side of OI (a go-straight-only lane). We observed TP travelled too close to OI's lane giving us an impression of he is going to initiate a right turn or he will overtake the vehicle in-front to proceed to the rightmost lane.

Based on the video, our opinion is that TP is more liable for failing to maintain a margin of safety and failing to observe a proper look out as he slightly swerved his van to the right where our insured was travelling causing the collision.

Kindly let us have your view and opinion for this claim.

Please give us an instruction.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Kang, Sam [<mailto:Sam.Kang@aig.com>]
Sent: Monday, 26 March 2018 5:46 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: 0981047776SG--LCR SLE 8355E ON 15.03.18 /HOCK WAH GBE 9254A

Dear Joy,

Please see attached as requested.

Thanks.

Regards,
Sam Kang (Ms)
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1882 | Fax +(65) 6835 7416
sam.kang@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Monday, March 26, 2018 5:39 PM
To: Kang, Sam

Cc: Admin A; Vivian Lau (LKKAuto)

Subject: 0981047776SG--LCR SLE 8355E ON 15.03.18 /HOCK WAH GBE 9254A

Dear Sam,

We would like to request for insured's video for liability assessment.

Kindly send us a copy.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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