

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 23 March 2018 1:53 PM
To: Tan, Bennie-WZ (Bennie-WZ.Tan@aig.com)
Subject: <Request for OI Video> Your Ref: 6352251551SG *Our Ref: CC6/AIG18005229/ps3
[ACCIDENT INVOLVING SJP 9081D(AIG) & SJM 3015B ON 18/03/2018]

Your Ref: **6352251551SG**

Our Ref: CC6/AIG18005229/ps3

Dear Sirs/Madam,

ACCIDENT INVOLVING SJP 9081D(AIG) & SJM 3015B ON 18/03/2018

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 23 March 2018 5:10 PM
To: 'shufatt@singnet.com.sg'
Subject: RE: accident involving SJM 3015 B and SJP 9081 D on 18/3/2018 *** LKK REF - CC6/AIG18005229/ps3
Attachments: STATEMENT_SJP 9081D.pdf; SKETCH PLAN_SJP 9081D.pdf; SJM 3015B vs SJP 9081D - OI VIDEO.MP4

Without Prejudice

Hi Julia,

We refer to the above matter.

Please be informed that liability is unclear. Our insured was reversing slowly from her house, your client was turning out from the condominium and hit onto our insured vehicle.

We are in the midst of engaging our insured and will get back to you as soon as possible.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 21 March 2018 9:36 AM
To: shufatt@singnet.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>
Subject: FW: accident involving SJM 3015 B and SJP 9081 D on 18/3/2018 *** LKK REF - CC6/AIG18005229/ps3

Dear Julia,

Thank you for your email.

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Dear Assignment Team,

Kindly assist to arrange for TP survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]

Sent: Wednesday, 21 March 2018 9:17 AM

To: Admin A <admin-a@lkkauto.com>

Subject: accident involving SJM 3015 B and SJP 9081 D on 18/3/2018

To : LKK Consultants

Without prejudice

We refer to the above and forward request letter for survey with accident report.

Kindly arrange for survey and confirm liability soon.

Thank you

Shu Fatt Auto Works

Julia Wong

Tel: 62730119

VEH : SJP9081D RE: SID : 12497802 (CTC INSD SON MR TAN @ 82457223)

From: Rumli, Sharizah
To: Hsiao Tong (LKKAUTO)
Cc: Tan, Bennie-WZ, Quek, Joyceline-CH, Paramchand, Varsha, Mutalip, Nurashikin, Admin A, Admin-B, Tan, SweeHsin
Sent: 5/4/2018 4:23:50 PM

Hi Hsiao Tong,

Please assist to CTC INSD SON by today urgent.

Thanks

Sharizah Rumli (Shasha)
AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel: +(65) 6419-1087 | Fax: +(65) 6835-7416
Sharizah.rumli@aig.com | www.aig.com.sg

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From: Rumli, Sharizah
Sent: Thursday, April 05, 2018 2:26 PM
To: Admin A; Admin-B
Cc: Tan, Bennie-WZ; Quek, Joyceline-CH; Paramchand, Varsha; Mutalip, Nurashikin
Subject: AIGENCRYPT SID : 12497802 (CTC INSD SON MR TAN @ 82457223)

Hi All,

Please assist to CTC INSD SON and refer call ctr note.

Thanks
Shasha

CALL CTR NOTE :-

**** Entered By: SSPNUA (Abdullah, Nur-Aishah) @ 05/04/2018 11:37 AM ****

Dear Team,

Please help to arrange claims examiner to call back insured son - Mr Tan at 82457223 as requested by insured

Insured told she won't take liability as not at fault

**Insured requesting to check the reports & footage once again
And also demanding to have meeting with surveyor**

**** Entered By: SSPRBE (Esai, Rooban) @ 05/04/2018 12:35 PM ****

Dear Team

Tan (Son) called in to enfrm the status of the CB from Claims Officer and wants to speak to the Claim Officer Urgently.

Request you to expedite.

Thanks and Regards

The screenshot displays the Merimen e-Claims web application. The top navigation bar includes links for File, Edit, View, Favorites, Tools, and Help. The main header shows the user is logged in as 'Merimen e-Claims' with a 'Virtual Workspace - Logon' button. The application title is 'AIG Asia Pacific Insurance Pte. Ltd. (SG)' with the user 'Rumli, Sharizah' and the date '05 Apr 2018 02:19 PM'. The main menu includes 'Main Menu', 'Claims Home', 'Personal In Tray', 'Compose Mail', 'Recent Claims', 'Help', and 'Logout'. A search bar is present with the text 'Multi-Search' and a 'Go' button.

Claim Audit

Navigation: << Claim Subfolder | Get Detailed Audit

No.	On	Audit	Remarks	By
1	21 Mar 2018 09:33	Clim Veh Model Changed	(202360) HYUNDAI HD AVANTE 1.6 Sunroof (A).	[A] Hiew May Fung
2	21 Mar 2018 09:33	Clim Created	Reg No: SM3015B, Accr Date: 2018/03/18, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (S G), TP Insurer: M&G Insurance (Singapore) Pte. Ltd. (HQ), Workshop: Shu Fatt Auto Works (HQ)	[A] Hiew May Fung
3	21 Mar 2018 09:33	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ).	[A] Hiew May Fung
4	21 Mar 2018 09:33	Adj Next Rpt Changed	Next Rpt: Final Rpt Due Date: 2018/09/02	[A] Hiew May Fung
5	21 Mar 2018 09:33	Adj Mandate Set	Approved: 8000.00 Reinsp: Adj decided.	[A] Hiew May Fung
6	21 Mar 2018 09:33	Ins Auto Clim Reg		[I] Merimen Administrator
7	21 Mar 2018 09:33	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	21 Mar 2018 09:33	Label Added	(20224)-Field Survey.	[I] Merimen Administrator
9	21 Mar 2018 09:33	Label Added	(19)-Fastlane.	[A] Hiew May Fung
10	21 Mar 2018 09:42	Clim 1st Attended By		[I] AIG OneClaim Integration User
11	21 Mar 2018 09:42	Personnel Assignment Changed	PIC: [None] -> Tan, Bonnie-WZ.	[I] AIG OneClaim Integration User
12	21 Mar 2018 09:42	Ins Claim Assignment (Survey/External Adj)		[I] Merimen Administrator
13	21 Mar 2018 09:42	Ins Claim Assignment (Survey/External Adj)		[I] AIG OneClaim Integration User
14	21 Mar 2018 09:42	Ins Claim Registration	Registered & Approved: (ClimNo:6352251551SG)	[I] AIG OneClaim Integration User
15	22 Mar 2018 12:31	Clim Dtl Modified	Claimant's Name: -> KHOO POH GEOK, Claimant's ID: -> S1453574H.	[I] Abu Kassim, Noor Marissa
16	22 Mar 2018 12:31	Personnel Assignment Changed	Manager: [None] -> Chong, Annie-PY.	[I] Abu Kassim, Noor Marissa
17	22 Mar 2018 12:33	Document Access	34256051 -> A	[I] Abu Kassim, Noor Marissa
18	22 Mar 2018 12:34	Ins Claim Reg Modified		[I] Abu Kassim, Noor Marissa
19	23 Mar 2018	Document Access	34256051 -> A	

Sharizah Rumli (Shasha)

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel: +65 6419-1087 | Fax: +65 6835-7416

Sharizah.rumli@aig.com | www.aig.com.sg

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received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 5 April 2018 8:24 AM
To: 'shufatt@singnet.com.sg'
Subject: RE: accident involving SJM 3015 B and SJP 9081 D on 18/3/2018 *** LKK REF - CC6/AIG18005229/ps3

Without Prejudice

Hi Julia,

We refer to the above matter.

We have managed to spoke to our insured on this matter. However she strongly disputed third party claim against her insurance policy. She also informed us that your client had converted to OD claim under his insurance.

In view of this, kindly confirm if your client is still pursuing third party claim against our insured policy or converted to OD claim.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

5/4/18 @ 4.35pm

→ Confirmed with Tiler (Shufatt)
TP converted to OD claim.

5/4/18 @ 4.38pm

→ Called Bernie. Difficult to
be 0% liability.

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 23 March 2018 5:10 PM
To: 'shufatt@singnet.com.sg' <shufatt@singnet.com.sg>
Subject: RE: accident involving SJM 3015 B and SJP 9081 D on 18/3/2018 *** LKK REF - CC6/AIG18005229/ps3

Without Prejudice

Hi Julia,

We refer to the above matter.

Please be informed that liability is unclear. Our insured was reversing slowly from her house, your client was turning out from the condominium and hit onto our insured vehicle.

We are in the midst of engaging our insured and will get back to you as soon as possible.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Wednesday, 21 March 2018 9:36 AM

To: shufatt@singnet.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: FW: accident involving SJM 3015 B and SJP 9081 D on 18/3/2018 *** LKK REF - CC6/AIG18005229/ps3

Dear Julia,

Thank you for your email.

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Dear Assignment Team,

Kindly assist to arrange for TP survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]
Sent: Wednesday, 21 March 2018 9:17 AM
To: Admin A <admin-a@lkkauto.com>
Subject: accident involving SJM 3015 B and SJP 9081 D on 18/3/2018

To : LKK Consultants
Without prejudice

We refer to the above and forward request letter for survey with accident report.

Kindly arrange for survey and confirm liability soon.

Thank you
Shu Fatt Auto Works
Julia Wong
Tel: 62730119

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 6 April 2018 8:03 AM
To: 'Rumli, Sharizah'
Cc: 'Tan, Bennie-WZ'; 'Quek, Joyceline-CH'; 'Paramchand, Varsha'; 'Musalip, Nurashikin'; Admin A; 'Tan, SweeHsin'
Subject: RE: VEH : SJP9081D RE: SID : 12497802 (CTC INSD SON MR TAN @ 82457223)

Hi Shasha,

We refer to the above matter.

We have spoken to Ol's son, Mr Tan on this matter. He was concerning on his counter claim against third party insurer. During our tele-conversation with Mr Tan, he informed us that third party insurer MSIG had offered 50% towards his claim. However he rejected 50% and insisted for 100%. He highlighted that third party report is false statement/ not tally with the actual accident scenario which shows in Ol's car video. We have advised him to check/ communicate with his workshop(Cycle & Carriage) on his counter claim against third party insurer.

We have informed Ol's son , Mr Tan that third party claimant had converted to OD claim on this matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 5 April 2018 4:58 PM
To: Rumli, Sharizah <Sharizah.Rumli@aig.com>
Cc: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Musalip, Nurashikin <Nurashikin.Musalip@aig.com>; Admin A <admin-a@lkkauto.com>; Tan, SweeHsin <sweehsin.tan@aig.com>
Subject: RE: VEH : SJP9081D RE: SID : 12497802 (CTC INSD SON MR TAN @ 82457223)

Hi Shasha,

We have called Ol's son Mr Tan earlier, however he is busy at this moment. He will call us back once he is available.

We will update after spoken to Ol's son.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rumli, Sharizah [<mailto:Sharizah.Rumli@aig.com>]

Sent: Thursday, 5 April 2018 4:24 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; Tan, SweeHsin <sweehsin.tan@aig.com>

Subject: VEH : SJP9081D RE: SID : 12497802 (CTC INSD SON MR TAN @ 82457223)

Hi Hsiao Tong,

Please assist to ctc insd son by today urgent.

Thanks

Sharizah Rumli (Shasha)

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65) 6419-1087 | Fax +(65) 6835-7416

Sharizah.rumli@aig.com | www.aig.com.sg

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From: Rumli, Sharizah

Sent: Thursday, April 05, 2018 2:26 PM

To: Admin A; Admin-B

Cc: Tan, Bennie-WZ; Quek, Joyceline-CH; Paramchand, Varsha; Mutalip, Nurashikin

Subject: AIGENCRYPT SID : 12497802 (CTC INSD SON MR TAN @ 82457223)

Hi All,

Please assist to ctc insd son and refer call ctr note.

Thanks

Shasha

CALL CTR NOTE :-

**** Entered By: SSPNUA (Abdullah, Nur-Aishah) @ 05/04/2018 11:37 AM ****

Dear Team,

Please help to arrange claims examiner to call back insured son - Mr Tan at 82457223 as requested by insured

Insured told she wont take liability as not at fault

Insured requesting to check the reports & footage once again

And also demanding to have meeting with surveyor

**** Entered By: SSPRBE (Esai, Rooban) @ 05/04/2018 12:35 PM ****

Dear Team

Tan (Son) called in to cnfrm the status of the CB from Claims Officer and wants to speak to the Claim Officer Urgently.

Request you to expedite.

Thanks and Regards

Sharizah Rumli (Shasha)

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65) 6419-1087 | Fax +(65) 6835-7416

Sharizah.rumli@aig.com | www.aig.com.sg

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 6 April 2018 8:22 AM
To: Tan, Bennie-WZ (Bennie-WZ.Tan@aig.com)
Subject: Your Ref: 6352251551SG *Our Ref: CC6/AIG18005229/T1pa3 [ACCIDENT INVOLVING SJP 9081D(OI) & SJM 3015B(TP) ON 18/03/2018]

Your Ref: **6352251551SG**
Our Ref: CC6/AIG18005229/T1pa3

Dear Sirs,

ACCIDENT INVOLVING SJP 9081D(OI) & SJM 3015B(TP) ON 18/03/2018

We refer to the above matter.

Please be informed that third party had converted to OD claim.

In view of this, we will proceed to close file and submit wp report to your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Mar 2018 Edit Reg		21 Mar 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	KHOO POH GEOK , ID: S1453574H, Tel: +6596654892		
Main Claimant:	SRIJIT VARMA , ID: S7667747F		
Vehicle Reg. No.:	SJM3015B	Date of Loss:	18/03/2018 11:00 - :59 [110 Months and 19 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 6352251551SG	Policy/Cover Note No.:	2100132125
Vehicle Reg. No. (Insured):	SJP9081D	Policy No. (Claimant):	P27203716DMV
		Excess:	
Repairer:	Shu Fatt Auto Works (HQ) Block 1009 Bukit Merah Lane 3, #01-90, 159723 Bukit Merah - Tel: 62730119		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 02/04/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

***SJM3015B (6352251551SG)**
[SJP9081D]

TP
SRIJIT VARMA
Mar 18 2018 11:00AM
[KHOO POH GEOK]
Shu Fatt Auto Works

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
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[Upload Audio](#)

View
[View in Browser](#)

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	23/03/18 16:19	Video - Accident From: SC - Reg. No: SJP9081D, Claimant: KHOO POH GEOK		Load MP4	
2	27/03/18 14:02	OI Video - Accident (front & rear)		Load MP4	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	06/04/18 08:20	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
2	06/04/18 08:20	General View		Load JPG	<input checked="" type="checkbox"/>
3	06/04/18 08:20	General View		Load JPG	<input checked="" type="checkbox"/>
4	06/04/18 08:20	General View		Load JPG	<input checked="" type="checkbox"/>
5	06/04/18 08:20	General View		Load JPG	<input checked="" type="checkbox"/>
6	06/04/18 08:20	General View		Load JPG	<input checked="" type="checkbox"/>
7	06/04/18 08:20	General View		Load JPG	<input checked="" type="checkbox"/>
8	06/04/18 08:20	General View		Load JPG	<input checked="" type="checkbox"/>
9	06/04/18 08:20	General View		Load JPG	<input checked="" type="checkbox"/>
10	06/04/18 08:20	General View		Load JPG	<input checked="" type="checkbox"/>
11	06/04/18 08:20	General View		Load JPG	<input checked="" type="checkbox"/>
12	06/04/18 08:20	General View		Load JPG	<input checked="" type="checkbox"/>
13	06/04/18 08:20	General View		Load JPG	<input checked="" type="checkbox"/>
14	06/04/18 08:20	General View		Load JPG	<input checked="" type="checkbox"/>
15	06/04/18 08:20	General View		Load JPG	<input checked="" type="checkbox"/>
16	06/04/18 08:20	General View		Load JPG	<input checked="" type="checkbox"/>
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23	06/04/18 08:20	General View		Load JPG	<input checked="" type="checkbox"/>
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30	06/04/18 08:20	General View		Load JPG	<input checked="" type="checkbox"/>

Video			1 per page ▼	✓
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
31	06/04/18 08:20	General View	Load JPG	✓
32	06/04/18 08:20	General View	Load JPG	✓
33	06/04/18 08:20	General View	Load JPG	✓
34	06/04/18 08:20	General View	Load JPG	✓
35	06/04/18 08:20	General View	Load JPG	✓
36	06/04/18 08:20	General View	Load JPG	✓
Documentation			1 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/03/18 09:33	NOTIFICATION FROM WORKSHOP	Load PDF	
2	21/03/18 09:33	TP GIA REPORT	Load PDF	
3	23/03/18 17:12	TP ESTIMATE- INCOMPLETE (PARTS PRICE)	Load PDF	
4	06/04/18 08:22	Email to AIG dd 060418	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	22/03/18 12:33	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AIG18005229/T1PA3S2
Date: 19/12/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100132125
Claimant Vehicle No : SJM3015B **Insured Vehicle No :** SJP9081D
 Date of Loss: 18/03/2018 Nature of Claim: TP Claim No: 6352251551SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJM3015B**
 Make & Model: HYUNDAI HD AVANTE, 1.6 Sunroof (A) Engine No: G4FC8U577081
 Reg. Date: 27/12/2008 (Man. Year: 2008) Chassis No: KMHU41BRU660264
 Colour: Maroon Odometer: 138107 km
 Engine Capacity: 1591 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/55R15 Rear Tyre Size: 185/55R15
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 21/03/2018
 Date Inspected: 21/03/2018 Inspected At: Shu Fatt Auto Works (HQ)
 Block 1009 Bukit Merah Lane 3, #01-90
 Singapore 159723
 Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BONNET	Bent	0.00 F	*- F
2	1		*FRT BONNET INSULATOR	Deformed	0.00 F	*- F
3	1		*SET FRT BONNET INSULATOR CLIPS	Necessary	0.00 F	*- F
4	1		*FRT BONNET LOCK	Repair	0.00 F	*- F
5	1		*FRT HEADLIGHTS	N/s Cracked/O/s Not Necessary	0.00 F	*- F
6	1		*FRT HEADLIGHT HOLDERS	N/sNecessary/O/s Not Necessary	0.00 F	*- F
7	1		*FRT GRILLE	Cut	0.00 F	*- F
8	1		*SET FRT GRILLE CLIPS	Necessary	0.00 F	*- F
9	1		*LEFT FRT FENDER	Bent	0.00 F	*- F
10	1		*LEFT FRT FENDER INNER COWLING	Torn	0.00 F	*- F
11	1		*SET LEFT FRT FENDER INNER COWLING CLIPS	Necessary	0.00 F	*- F
12	1		*FRT SUPPORT PANEL	Cracked	0.00 F	*- F
13	1		*FRT BUMPER	Deformed	0.00 F	*- F
14	1		*FRT BUMPER REINFORCEMENT	*Check	0.00 F	*- F
15	1		*SET FRT BUMPER CLIPS	Necessary	0.00 F	*- F
16	2		*FRT BUMPER SIDE RETAINERS	Necessary	0.00 F	*- F
17	1		*FRT BUMPER FOAM	*Check	0.00 F	*- F
18	1		*FRT BUMPER LOWER GRILLE	Deformed	0.00 F	*- F
19	1		*RT FRT FOG LIGHT	*Check	0.00 F	*- F
20	1		*FRT LOWER ENGINE COVER	*Check	0.00 F	*- F
21	1		*SET FRT LOWER ENGINE COVER CLIPS	*Check	0.00 F	*- F
22	1		*FRT NUMBER PLATE	Bent	0.00 F	*- F
23	1		*COOLANT	Necessary	0.00 F	*- F

F=Franchise part.

Total Parts (S\$)	0.00	0.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >