

ASS. REC. BY: Adrian Ling

REF:

CC3/ AIG18005226/Avd3n2

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. 2100468761 - 01000

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: 600

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 98K.

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 4.88K. days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLC8775 L. Yr Regn: 2016, May.Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 c.c. 1395Colour: Grey A/C: Insured / Std / NI / NASp. Reading: 51590 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAUZZZ8VSG1089776

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16R: 205/55R16BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. 13/3/18 D.O.I. 20/03/18Survey held at PremierDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	00 AIG
	SLC8775 L-X
21/3/18	Reg in merimen
22/3/18	Informed Tony vehicle ex \$600 by email
25/5/18	Final fig \$4540.80 (Red 3948.20, 3910) confirmed by email
RECEIVED 04 JUN 2018	

Date/Time, File Pass to?

☐ : Preli. Report  
☐ : Final Report

1)

Date/Time, File Return to?

2) 4/6 - typistDays Of Repair: 4Resurvey No. of Trip: —
Add Fee: ☐ : Site Insp (\$ )  
☐ : Interview (\$ )  
☐ : Tech. Invs (\$ )  
☐ : Weekend (\$ )

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Report Format: merimenLump Sum / I.B.I. (\$) 4540.80

200

10

210




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18005226/Avd3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 21-03-2018		
		Code : AIG		
<b>1. Policy Particulars :- OWN DAMAGE</b>				
Insured Veh.		Veh. Inspected	SLC 8775L	
Policy No.	2100468761-01000	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	13/03/2018	Inspection Date	20/03/2018	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699			
<b>5a. Remarks</b>				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 25 May 2018 8:35 AM  
**To:** 'Boo seng yak'; Carrine Leong; Nora Khai; SUR  
**Subject:** RE: FINAL REVISION - SLC8775L - OD AIG - SURVEYED 20 MAR 18

Dear Mr Boo,

Confirm repair cost of \$4540.80 before excess \$600 and GST @ 4 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak [mailto:boojohnny@gmail.com]

**Sent:** Thursday, 24 May 2018 6:37 PM

**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

**Subject:** FINAL REVISION - SLC8775L - OD AIG - SURVEYED 20 MAR 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$4540.80 @ 4 days of repairs.

your early closure is well appreciated.

Best regards - jb

## Veron Chen (LKKAUTO)

**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 22 March 2018 5:29 PM  
**To:** 'Claims'; SUR  
**Subject:** RE: SLC 8775L-DOA: 13/3/2018 (AIG OD)

Dear Tony,

Vehicle excess \$600/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [mailto:claims@premiumauto.com.sg]  
**Sent:** Thursday, 22 March 2018 4:57 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: SLC 8775L-DOA: 13/3/2018 (AIG OD)

Dear Veron,

Any update on excess amount?

Thank you.

Best Regards,

**Tony Foong**

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Wednesday, 21 March, 2018 2:27 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Cc:** Nora Khai <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>  
**Subject:** SLC 8775L-DOA: 13/3/2018 (AIG OD)

Dear Jeffery,

As instructed by our client AIG , please proceed to repair the insured vehicle **SLC 8775L (Excess TBA-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	3701C
<b>Vehicle Details</b>	
Vehicle No.:	SLC8775L
Vehicle to be Exported:	No
Intended De-registration Date:	21 Mar 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI (ATTRACTION)
Primary Colour:	Grey
Manufacturing Year:	2016
Engine No.:	CZC540605
Chassis No.:	WAUZZZ8V5G1089776
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$25,096.00
Original Registration Date:	27 May 2016
First Registration Date:	27 May 2016
Transfer Count:	0
Actual ARF Paid:	\$17,135.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 May 2026
PARF Rebate Amount:	\$12,851.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	26 May 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$47,020.00
COE Rebate Amount:	\$38,462.00
<b>Total Rebate Amount:</b>	<b>\$51,313.00</b>

The information contained herein is correct as at 21 Mar 2018

OK



## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100468761-01000

OWN DAMAGE EXCESS S\$600.00 (1)  
WINDSCREEN EXCESS S\$100.00  
(for policies with effect from 1st November 2002)

SUM INSURED Market Value  
INSURING WITH COE/PARF Yes  
SLC8775L

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

LAM PEK YING

3) EFFECTIVE DATE OF THE COMMENCEMENT  
OF INSURANCE FOR THE PURPOSES OF THE ACT

27 May 2017

4) DATE OF EXPIRY OF INSURANCE

26 May 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE \*  
SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### 6) LIMITATION AS TO USE \*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

#### APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres(Tel:66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY NA  
/ EMPLOYER'S LOAN

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 28 Apr 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-200  
PREMIUM LEASING - AP  
281 ALEXANDRA ROAD  
AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPQCC



**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Portrait photo of LAM PEK YING

Licence Number: **S1493701C**

Name: **LAM PEK YING**

Birth Date: **04 Jul 1961**

Issue Date: **06 Mar 2017**

Barcode: 002662893D

**REPUBLIC OF SINGAPORE**

**IDENTITY CARD NO. S1493701C**

Portrait photo of LAM PEK YING

Name: **LAM PEK YING**

Race: **林 碧 影 CHINESE**

Date of birth: **04-07-1961**

Sex: **F**

Country of birth: **SINGAPORE**

NRIC No: **S1493701C**

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

Class	Description	Effective Date
Class 3	Motor cars with unladen weight $\leq 3000\text{kg}$ with $\leq 7$ passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$	23 Nov 1985

NP 428A



**DRUG ALLERGY**

4240138



NRIC No. **S1493701C**

**SULPHUR**  
**DIANA 33**

Date of issue:  
**27-06-2008**

Address:  
**3 PASIR RIS VIEW**  
**SINGAPORE 518586**

**CODIPRONT**



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	14/03/2018 16:10
Date Of Accident	13/03/2018 07:15
Exact Location Of Accident	3 PASIR RIS VIEW
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLC8775L
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LAM PEK YING
NRIC No	S1493701C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91899940
Alternative Phone No	OFFICE-91899940

### Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100468761-01000
Cover Note Number	

### Driver

Name of Driver	LAM PEK YING
NRIC No	S1493701C
Date Of Birth	04/07/1961
Occupation	INDOOR
Date Of Driving Pass	23/11/1985
Driving Experience	32 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91899940
Fax Number	
Contact Number	OFFICE-91899940
EMail Address	NOEMAIL

Address	3 PASIR RIS VIEW
Postcode	518586
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : VINCENT ONG
	GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

HUSBAND GOT INTO THE CAR REAR LEFT. REVERSED THE CAR (AFTER NO SIGNAL OF CAR DOOR IS OPENED). REVERSED OUT AND REALISED THE DOOR IS NOT CLOSED.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	
Details Of Properties	HIT AGAINST WALL/DOOR OPENING
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan


### SKETCH PLAN

#### IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

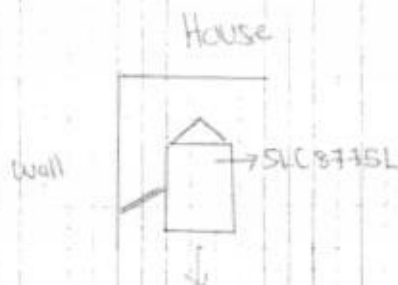
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name: JONFIS  
NRIC/FIN No: G5334004P



### Sketch Plan #2

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Husband got into the car (car left). Reserved the car (after no signal of car door is opened) Revved out, and realised the is not closed.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature \_\_\_\_\_

Date &amp; Time:

Driver's Signature

(If driver is not the policyholder)

Date &amp; Time:

Reporting Centre Personnel's Signature

Name: Jon E. S.

NRIC/FIN No.: 2534090



Accident Photo



**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Licence Number: **S1493701C**

Name: **LAM PEK YING**

Birth Date: **04 Jul 1961**  
Issue Date: **06 Mar 2017**

002662893D



**REPUBLIC OF SINGAPORE**  
IDENTITY CARD NO. **S1493701C**

Name: **LAM PEK YING**

林 碧 影

Race: **CHINESE**

Date of birth: **04-07-1961** Sex: **F**

Country of birth: **SINGAPORE**

S1493701C




**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

	EFFECTIVE DATE
Class 3 Motor cars with unladen weight $\leq 3000\text{kg}$ with $\leq 7$ passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$	23 Nov 1985

NP 428A

Licence No: S1493701C

**DRUG ALLERGY**

4240139

NRIC No. **S1493701C**

Date of issue: **27-06-2008**

Address: **3 PASIR RIS VIEW SINGAPORE 518586**








HOTLINE TEL: (65) 6419 3000  
FAX: (65) 6415-3723

## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100468761-01000

OWN DAMAGE EXCESS \$5600.00 (1)  
WINDSCREEN EXCESS \$5100.00

(for policies with effect from 1st November 2002)

SUM INSURED Market Value  
INSURING WITH COE/PAF Yes

SLC8775L

LAM PEK YING

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

3) EFFECTIVE DATE OF THE COMMENCEMENT  
OF INSURANCE FOR THE PURPOSES OF THE ACT

27 May 2017

4) DATE OF EXPIRY OF INSURANCE

26 May 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE \*  
SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### 6) LIMITATION AS TO USE \*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

#### APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

#### APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres(Tel:66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY NA  
/ EMPLOYER'S LOAN

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 28 Apr 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-200  
PREMIUM LEASING - AP  
281 ALEXANDRA ROAD  
AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPQCC

Cu Reg No 70100961AW

GEN041-02/13



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0328/2018/GW
Date	:	15-Mar-18

**Vehicle NOT IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name	:	Ms. Lam Pek Ying
Address	:	3 Pasir Ris View Singapore 518586
Telephone	:	HP +65 91899940
Type of Claim	:	Own Damage Claim
Policy No.	:	2100468761-01000
Vehicle No	:	<b>SLC 8775 L</b>
Model Code	:	Audi A3 Sedan 1.4 TFSI
Model / Year	:	May-16
Engine No	:	CZC 540605
Chassis No	:	WAUZZZ8V5G1089776
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	13-Mar-18
Place of Accident	:	3 Pasir Ris View

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLC 8775 L.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer lhs rear door's multi -lock system and power window devices.	S/N \$ 280.00 ✓	✓
2	To dismantle and renew lhs rear door, transfer old fittings and align to position. Inspect B-pillar for damage. Reinstall all parts removed.	\$ <del>900.00</del> 500 ✓	✓
3	To remove lhs front door panel trims , renew damaged trims and dismantle lhs wing mirror asy.	S/N \$ 600.00 ✓	✓
4	To respray lhs front and rear doors, and door hines.	\$ <del>1,700.00</del> 1100 ✓	✓
5	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ <u>3,672.00</u>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLC 8775 L.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT WINDOW SLOT SEAL-LH <i>Not in</i>	\$ 268.00	X
2	TRIM FOR PILLAR B-LH <i>Not in</i>	\$ 85.00	X
3	REAR DOOR-LH <i>Dented</i>	\$ 2,190.00	✓ 1752
4	REAR OUTER DOOR SEAL- LH <i>Not in</i>	\$ 139.00	✓ 111.00
5	BONDING AGENT <i>Not in</i>	\$ 43.00	? X
6	REAR DOOR CATCH-LH <i>Not in</i>	\$ 82.00	? X
7	REAR DOOR HINGE-LH <i>Not in</i>	\$ 73.00	? X
8	REAR DOOR UPPER HINGE-LH <i>Not in</i>	\$ 108.00	? X
9	REAR DOOR LOWER HINGE-LH <i>Not in</i>	\$ 72.00	? X
10	REAR WINDOW SLOT SEAL-LH <i>Not in</i>	\$ 256.00	X
11	TRIM FOR PILLAR C-LH <i>Not in</i>	\$ 101.00	X
12	SUNDIRES <i>Not in</i>	\$ 400.00	? 560
TOTAL SPARE PARTS		:	\$ 3,817.00
TOTAL LABOUR CHARGES		:	\$ 3,672.00
GRAND TOTAL		:	\$ 7,489.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Lj  
Surveyed Date : 20/03/18  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 04 Days

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0328/2018/GW
Date	:	15-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

4 days - ok - jb - 24 May 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Lam Pek Ying
Address	:	3 Pasir Ris View Singapore 518586
Telephone	:	HP +65 91899940
Type of Claim	:	Own Damage Claim
Policy No.	:	2100468761-01000
Vehicle No	:	<b>SLC 8775 L</b>
Model Code	:	Audi A3 Sedan 1.4 TFSI
Model / Year	:	May-16
Engine No	:	CZC 540605
Chassis No	:	WAUZZZ8V5G1089776
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	13-Mar-18
Place of Accident	:	3 Pasir Ris View

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLC 8775 L.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer lhs rear door's multi -lock system and power window devices.	S/N	\$ 280.00	\$ 280.00
2	To dismantle and renew lhs rear door, transfer old fittings and align to position. Inspect B-pillar for damage. Reinstall all parts removed.		\$ 900.00	\$ 500.00
3	To remove lhs front door panel trims , renew damaged trims and dismantle lhs wing mirror asy.	S/N	\$ 600.00	\$ 600.00
4	To respray lhs front and rear doors, and door hines.		\$ 1,700.00	\$ 1,100.00
5	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 3,672.00</u>	<u>\$ 2,672.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLC 8775 L.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT WINDOW SLOT SEAL-LH	\$ 268.00	
2	TRIM FOR PILLAR B-LH	\$ 85.00	
3	REAR DOOR-LH	\$ 2,190.00	\$ 1,752.00
4	REAR OUTER DOOR SEAL- LH	\$ 139.00	\$ 111.20
5	BONDING AGENT	\$ 43.00	
6	REAR DOOR CATCH-LH	\$ 82.00	
7	REAR DOOR HINGE-LH	\$ 73.00	
8	REAR DOOR UPPER HINGE-LH	\$ 108.00	
9	REAR DOOR LOWER HINGE-LH	\$ 72.00	
10	REAR WINDOW SLOT SEAL-LH	\$ 256.00	
11	TRIM FOR PILLAR C-LH	\$ 101.00	
12	SUNDIRES	\$ 400.00	\$ 5.60
TOTAL SPARE PARTS		\$ 3,817.00	\$ 1,868.80
TOTAL LABOUR CHARGES		\$ 3,672.00	\$ 2,672.00
GRAND TOTAL		\$ 7,489.00	\$ 4,540.80

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

**Attn: Motor Claims Dept**

**Yr Ref: SLC 8775 L**

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept

PA/OD/0328/2018/MAS

30 May 2018

from

Telephone +65-

Telefax +65-

E-Mail

Our department

Our Ref

Your Ref

Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLC 8775 L, Audi A3 Sedan 1.4 TFSI**

With reference to the above mentioned vehicle, no. **SLC 8775 L**, claimant, **Ms. Lam Pek Ying**, please find the related document as per attached.

1. A copy of the Original invoice no. 85012568 - \$4,216.66
2. A copy of letter of Discharge duly signed by client

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer generated document. No signature is required.

Norah Khai

Claims Dept

Encls

AIG Insurance – SLC 8775 L

total pages

Premium Automobiles Pte Ltd

Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres

55 Ubi Rd 1

Singapore 408699

Telephone (65) 6366 2323

Telefax (65) 684 1183

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Mar 2018		21 Mar 2018 08:25 <a href="#">Edit Adj Rpt</a>	<b>S\$4,540.80</b> <a href="#">Edit Estimates</a>	<b>S\$4,540.80</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	LAM PEK YING, ID: S1493701C, Tel: +6591899940, Email: NOEMAIL								
Vehicle Reg. No.:	SLC8775L	Date of Loss:	13/03/2018 07:00 - :59 [21 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 1122051314SG	Policy/Cover Note No.:	2100468761-01000 (Comprehensive)						
		Excess:	S\$600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 02/04/2018]								
Driver/Custodian:	LAM PEK YING (56 / Female), NRIC: S1493701C, Tel: +6591899940								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (21/03/2018): SLC8775L / OD / 13/03/2018 / Coverage &amp; Excess update</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLC8775L (1122051314SG)  
OD  
Mar 13 2018 7:15AM  
[LAM PEK YING]  
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	Use Viewer	▼
<b>Photos/Images</b>						3 per page	▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print			
1	21/03/18 11:26	General View		Load JPG	✓			
2	21/03/18 11:26	General View		Load JPG	✓			
3	21/03/18 11:26	General View		Load JPG	✓			
4	21/03/18 11:26	General View		Load JPG	✓			
5	21/03/18 11:26	General View		Load JPG	✓			
6	21/03/18 11:26	General View		Load JPG	✓			
7	21/03/18 11:26	General View		Load JPG	✓			
8	21/03/18 11:26	General View		Load JPG	✓			
9	21/03/18 11:26	General View		Load JPG	✓			
10	21/03/18 11:26	General View		Load JPG	✓			
11	21/03/18 11:26	General View		Load JPG	✓			
12	21/03/18 11:26	General View		Load JPG	✓			
13	21/03/18 11:26	General View		Load JPG	✓			
14	21/03/18 11:26	General View		Load JPG	✓			
15	21/03/18 11:26	General View		Load JPG	✓			
16	21/03/18 11:26	General View		Load JPG	✓			
17	21/03/18 11:26	General View		Load JPG	✓			
18	21/03/18 11:26	General View		Load JPG	✓			
19	21/03/18 11:26	General View		Load JPG	✓			
<b>Documentation</b>						1 per page	▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print			
1	21/03/18 14:20	Singapore Accident Statement		Load PDF				
2	21/03/18 14:20	Certificate of Insurance		Load PDF				
3	21/03/18 14:21	Insured's Driving License		Load PDF				
4	21/03/18 14:21	MARK ESTIMATE		Load PDF				
5	05/06/18 09:10	WORKSHOP INVOICE		Load PDF				
6	05/06/18 09:10	DISCHARGE VOUCHER		Load PDF				

## Linked Accident Report Documents

			View	Use Viewer	▼
<b>Assessment Reports</b>			1 per page	▼	✓
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	14/03/18 17:46	Accident Statement		Load HTM	
<b>Photos/Images</b>			3 per page	▼	✓
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	14/03/18 17:43	Accident Photo		Load JPG	✓
2	14/03/18 17:43	Accident Photo		Load JPG	✓
3	14/03/18 17:43	Accident Photo		Load JPG	✓
4	14/03/18 17:43	Accident Photo		Load JPG	✓
5	14/03/18 17:43	Accident Photo		Load JPG	✓
6	14/03/18 17:43	Accident Photo		Load JPG	✓
7	14/03/18 17:43	Accident Photo		Load JPG	✓
8	14/03/18 17:43	Accident Photo		Load JPG	

			1		✓
9	14/03/18 17:44	Accident Photo	1	Load JPG	✓
10	14/03/18 17:44	Accident Photo	1	Load JPG	✓
11	14/03/18 17:44	Accident Photo	1	Load JPG	✓
12	14/03/18 17:44	Accident Photo	1	Load JPG	✓
13	14/03/18 17:44	Accident Photo	1	Load JPG	✓
<b>Documentation</b>					
			1 per page		✓
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	14/03/18 17:37	Sketch Plan	1	Load JPG	✓
2	14/03/18 17:37	Sketch Plan #2	1	Load JPG	✓

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

Our File No: CC3/AIG18005226/AVD3N2

Date: 05/06/2018

### REFERENCE

Insured/Claimant: LAM PEK YING Policy No: 2100468761-01000  
Date of Loss: 13/03/2018 Nature of Claim: OD Claim No: 1122051314SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLC8775L  
Make & Model: AUDI A3, 1.4 TFSI (A) Engine No: CZC540605  
Reg. Date: 27/05/2016 (Man. Year: 2016) Chassis No: WAUZZZ8V5G1089776  
Colour: Grey Odometer: 51590 km  
Engine Capacity: 1395 cc  
Market Value/New Car Price: S\$98,000.00  
Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16  
Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm  
Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,817.00	1,868.80	1,948.20	51.04
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,672.00	2,672.00	1,000.00	27.23
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,489.00	4,540.80	2,948.20	39.37
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	6,889.00	3,940.80	2,948.20	42.80
+ GST 7.00/7.00% (S\$)	482.23	275.86	206.37	42.79
Nett Amount (S\$)	7,371.23	4,216.66	3,154.57	42.80

### INSPECTION

Date of Assignment: 21/03/2018  
Date Inspected: 20/03/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT WINDOW SLOT SEAL-LH	Not Necessary	268.00 FS	*- FS
2	1		*TRIM FOR PILLAR B-LH	Not Necessary	85.00 FS	*- FS
3	1		*REAR DOOR-LH	Dented	2,190.00 FS	*1,752.00 FS
4	1		*REAR OUTER DOOR SEAL-LH	Necessary	139.00 FS	*111.20 FS
5	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
6	1		*REAR DOOR CATCH-LH	Not Necessary	82.00 FS	*- FS
7	1		*REAR DOOR HINGE-LH	Not Necessary	73.00 FS	*- FS
8	1		*REAR DOOR UPPER HINGE-LH	Not Necessary	108.00 FS	*- FS
9	1		*REAR DOOR LOWER HINGE-LH	Not Necessary	72.00 FS	*- FS
10	1		*REAR WINDOW SLOT SEAL-LH	Not Necessary	256.00 FS	*- FS
11	1		*TRIM FOR PILLAR C-LH	Not Necessary	101.00 FS	*- FS
12	1		*SUNDRIES	Necessary	400.00 FS	*5.60 FS

F=Franchise part. S=SpcNett.

<b>Total Parts (\$\$)</b>	<b>3,817.00</b>	<b>1,868.80</b>
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Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER LHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	280.00
2	TO DISMANTLE AND RENEW LHS REAR DOOR,TRANSFER OLD FITTINGS AND ALIGN TO POSITION.INSPECT B-PILLAR FOR DAMAGE.REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO REMOVE LHS FRONT DOOR PANEL TRIMS,RENEW DAMAGED TRIMS AND DISMANTLE LHS WING MIRROR ASY	New	600.00	600.00
4	TO RESPRAY LHS FRONT AND REAR DOORS,AND DOOR HINES	New	1,700.00	1,100.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>3,672.00</b>	<b>2,672.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >