

Surveyor:

DOI:

Date / Time:

Registered to Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

20/3/18
TH

SLD56240 - X;
SKL9693U - A/M/160206/1/14 J.S. 8/10/16
- CIB/AXA/523926/6m32/1/16 28/1/16

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Manoe/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

23/8/18

Spoke to OI, he confirmed the accident details. Informed TP claim and he agree to settle.

RECEIVED 19 OCT 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with: Sheean Chua

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No. : 27

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

3690.25

Loss of Rental (LOR):

S\$

321.00

(

3

days) x 100 + 651

Loss of Use (LOU):

S\$

(

\$

x

days)

Loss of Income (LOI):

S\$

(

\$

x

days)

LOR only ☐ LOU only ☐

LOR + LOU ☐

LOR + LOI ☐

(Tick only one)

GIA/LTA Search:

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost:

S\$

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

4011.25

Global Sum S\$:

3990.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

3990.00

Name 1:

TC AUTOCLINIC PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

95370

156 *Journal of Management*

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : LENG KEE
CONTACT NO : 67038511
REFERENCE : 059/1C/TCAC/CCR/2018
DATE : 16-MAR-2018

AXA INSURANCE S'PORE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
S(068811)
TEL : 68804741
FAX : 68804838
ATTN:MOTOR CLAIM MANAGER VALENCIA

OWNER'S NAME : MR PHUA WEI ZHENG, JUSTIN
ADDRESS : BLK 807C CHOA CHU KANG AVENUE 1
#17-540
S(683807)
TELEPHONE NO : 94754274/96802438

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : AVIVA AGAINST AXA INSURANCE
VEHICLE NO : SLD56240
MODEL CODE : FRLARBZJ11UEA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2
ENGINE NO : HRA2273871A
CHASSIS NO : SJNFEAJ11U1652400
MILEAGE : 1 KM
DATE IN : 16/03/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : SHAWN CHUA CHU RONG
ACCIDENT DATE : 17/03/2018

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLD56240

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 NPI	SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS	60.00	X { NN
2 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	X { NN
3 RSI	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	55.00	/
4 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	X { NN
5 WHI	CHECK & INSPECT WIRE HARNESS FOR DAMAGE & OPEN/ SHORT CIRCUIT, REPAIR WHEN NECESSARY	240.00	X {
6 ZZ/001	RENEW REAR BUMPER, BRACKETS, REAR UPPER PANEL ETC PANELS & REPAIR (250)	1000.00	500 750.
7 ZZ/002	RESEAL REAR BUMPER IN 2 TONE COLORS, REAR UPPER PANEL, BOTH REAR FENDERS ETC (200)	1000.00	600
8 ZZ/003	QC, RETUNE & CONSULT CHECK		
9 ZZ/004	COMPLIMENTARY WASH & VACUUM		
TOTAL LABOUR CHARGES		2575.00	

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLD5624D

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
1	REVERSE SENSOR(J11 & T32) <i>DM</i>	SENSOR-TE5140			360.00 ✓
2	WEATHER STRIP-BACK DOOR <i>X NN</i>	90830-4EA0A	158.70		
3	ORNAMENT-BACK D <i>X</i>	90892-4EA0A	87.00		
4	EMBLEM-REAR <i>X</i>	90890-4EA0A	59.70		
5	PLATE-LUGGAGE <i>X</i>	84992-4EA0A	63.50		
6	BRACKET-BUMPER RR RH <i>- proc.</i>	85220-4EA0A	35.90 ✓		
7	BRACKET-RR BUMPER LH <i>- proc.</i>	85221-4EA0A	35.90 ✓		
8	REINF-BUMPER RR <i>X BT</i>	H5030-4EAMA	619.20 ✓		
9	ENERGY ABSORBER <i>X CEA</i>	85090-4EA0B	126.40 ✓		
10	FINISHER-REAR BUMPER <i>- RE</i>	85071-4EA0A	16.80 ✓		
11	FASCIA-RR BUMPER <i>- RE</i>	85022-4EA0H	717.00 ✓		
12	PANEL-REAR UPPER <i>X BT</i>	69110-4EAMA	482.60 ✓		
13	LAMP COMB RR,LHR <i>X</i>	26555-4EA50	215.90		
14	COMB LAMP RHR <i>X</i>	26550-4EA5C	288.60		
15	ORNAMENT ASSY RHR <i>X</i>	26560-JJ90A	55.00		
16	ORNAMENT ASSY LHR <i>X</i>	26565-JJ90A	55.00		
17	LAMP COMB RR,RH <i>X</i>	26550-4EA0A	323.70		
18	LAMP COMB RR,LH <i>X</i>	26555-4EA0A	323.70		
19	LAMP ASSY-LICENCE @ \$27.30 X 2 <i>X</i>	26510-3B80A	54.60		
SUB TOTAL			3719.20	0.00	360.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			743.84	0.00	0.00
GRAND TOTAL			2975.36	0.00	360.00
OVERALL TOTAL			3335.36		

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SLD56240

TOTAL LABOUR CHARGES	2575.00
TOTAL SPARE PARTS CHARGES	3335.36
GRAND TOTAL	5910.36 *

* All charges do not include GST.

SURVEYOR'S PARTICULARS

NAME	:	Guo Qiang - 82880282
SURVEYED DATE	:	23/3/18.
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	Guo Qiang@hkauto.com 6 Days. before paint photos.

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

HK Auto starts hence notify the Repairer of the following:

- To be repainted after spray painting
- To be damaged part(s) during resurvey
- Part prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

FINALIZED : ACCIDENT/BODY REPAIRS
WORKSHOP : LENG KEE
CONTACT NO : 67038511
REFERENCE : 059/IC/TCAC/CCR/2018
DATE : 16-MAR-2018

AXA INSURANCE S'PORE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
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TEL : 68804741
FAX : 68804838
ATTN:MOTOR CLAIM MANAGER VALENCIA

OWNER'S NAME : MR PHUA WEI ZHENG, JUSTIN
ADDRESS : BLK 807C CHOA CHU KANG AVENUE 1
#17-540
S(683807)
TELEPHONE NO : 94754274/96802438

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : AVIVA AGAINST AXA INSURANCE
VEHICLE NO : SLD56240
MODEL CODE : FRLARBZJ11UEA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2
ENGINE NO : HRA2273871A
CHASSIS NO : SJNFEAJ11U1652400
MILEAGE : 35988 KM
DATE IN : 16/03/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : SHAWN CHUA CHU RONG
ACCIDENT DATE : 17/03/2018

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLD56240

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 NPI	SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS	60.00	.00
2 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	.00
3 RSI	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	55.00	55.00
4 SEAL1	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	.00
5 WHI	CHECK & INSPECT WIRE HARNESS FOR DAMAGE & OPEN/ SHORT CIRCUIT, REPAIR WHEN NECESSARY	240.00	.00
6 ZZ/001	RENEW REAR BUMPER,BRACKETS,REAR UPPER PANEL, REINFORCEMENT & STAYS,ENERGY ABSORBER	1000.00	750.00
7 ZZ/002	RESRAY REAR BUMPER IN 2 TONE COLORS,REAR UPPER PANEL,BOTH REAR FENDERS ETC	1000.00	600.00
8 ZZ/003	QC, RETUNE & CONSULT CHECK		
9 ZZ/004	COMPLIMENTARY WASH & VACUUM		
TOTAL LABOUR CHARGES		2575.00	1405.00
ADDITIONAL DISCOUNT(5.00%)			70.25
FINAL LABOUR CHARGES			1334.75

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLD5624D

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
			NETT	LIST	S/NETT	
1	REAR END PANEL CLIP (\$7.40 EA X 3)(SUPPLEMENTARY) <i>new</i>	B5284-JD00A	22.20			OK
2	RIGHT REINFORCEMENT STAY (SUPPLEMENTARY) <i>BT</i>	H5210-4EAMA	125.00			OK
3	LEFT REINFORCEMENT STAY (SUPPLEMENTARY) <i>BT</i>	H5211-4EAMA	125.00			OK
4	WEATHER STRIP-BACK DOOR	90B30-4EAOA	158.70			X
5	ORNAMENT-BACK D	90B92-4EAOA	87.00			X
6	EMBLEM-REAR	90B90-4EAOA	59.70			X
7	PLATE-LUGGAGE	84992-4EAOA	63.50			X
8	BRACKET-BUMPER RR RH	85220-4EAOA	35.90			OK
9	BRACKET-RR BUMPER LH	85221-4EAOA	35.90			OK
10	REINF-BUMPER RR (SUPPLEMENTARY)	H5030-4EAMA	619.20			OK
11	REVERSE SENSOR(J11 & T32) <i>OM</i>	SENSOR-TE5140			360.00	OK
12	ENERGY ABSORBER (SUPPLEMENTARY)	85090-4EAOB	126.40			OK
13	FINISHER-REAR BUMPER	85071-4EAOA	16.80			OK
14	FASCIA-RR BUMPER	85022-4EAOH	717.00			OK
15	PANEL-REAR UPPER (SUPPLEMENTARY)	69110-4EAMA	482.60			OK
16	LAMP COMB RR,LHR	26555-4EA5D	215.90			X
17	COMB LAMP RHR	26550-4EA5C	288.60			X
18	ORNAMENT ASSY RHR	26560-JJ90A	55.00			X
19	ORNAMENT ASSY LHR	26565-JJ90A	55.00			X
20	LAMP COMB RR,RH	26550-4EAOA	323.70			X
21	LAMP COMB RR,LH	26555-4EAOA	323.70			X
22	LAMP ASSY-LICENCE @ \$27.30 X 2	26510-3B80A	54.60			X
SUB TOTAL			2308.00	0.00	360.00	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			461.60	0.00	0.00	
GRAND TOTAL			1846.40	0.00	360.00	

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLD56240

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
	ADDITIONAL DISCOUNT (NETT-5.00%, LIST-5.00%, S/NETT-.00%)		92.32	0.00	0.00
	OVERALL TOTAL		2114.08		

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SL056240

NETT ITEM	2308.00
LESS 20.00%	-461.60
NETT AMOUNT	1846.40
ADDITIONAL DISCOUNT(5.00%)	-92.32
FINAL AMOUNT	1754.08

LIST ITEM	0.00
LESS 30.00%	0.00
LIST AMOUNT	0.00

SPECIAL NETT ITEM	360.00
LESS .00%	0.00
SPECIAL NETT AMOUNT	360.00

TOTAL LABOUR CHARGES	1334.75
TOTAL SPARE PARTS CHARGES	2114.08

TOTAL CHARGES	3448.83
ADD 7 % GST	241.42

GRAND TOTAL	3690.25
-------------	---------

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9537D
Vehicle Details	
Vehicle No.:	SLD5624D
Vehicle to be Exported:	No
Intended De-registration Date:	26 Mar 2018
Vehicle Make:	NISSAN
Vehicle Model:	QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR
Primary Colour:	Brown
Manufacturing Year:	2016
Engine No.:	HRA2273871A
Chassis No.:	SJNFEAJ11U1652400
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$18,974.00
Original Registration Date:	22 Jun 2016
First Registration Date:	22 Jun 2016
Transfer Count:	0
Actual ARF Paid:	\$13,974.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Jun 2026
PARF Rebate Amount:	\$10,480.00
Intended COE Rebate Details	
COE Expiry Date:	21 Jun 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,694.00
COE Rebate Amount:	\$44,235.00
Total Rebate Amount:	\$54,715.00

The information contained herein is correct as at 26 Mar 2018

OK



SERVICE REQUESTS

MESSAGES

CLAIMS

<< Re:Request for Mandate approval S8M00AX6

Type

Question

Message

Hi LKK, pls proceed as per mandate except for the LOR - to offer \$100/- per day, Thank you.

[Reply](#)

Letter of Claim for Third Party

Insurance Company: AXA Insurance Singapore Pte Ltd
Address : 8 Shenton Way
#27-01 AXA Tower
S068811

Date: 18/08/2018

Attention : Claims Department - Motor Claims Manager

Dear Sir/Madam,

Subject: Accident involving vehicle number SLO 5624 D & SGL 9693 U at PIE
Tuas near Steven Rd exit on _____.

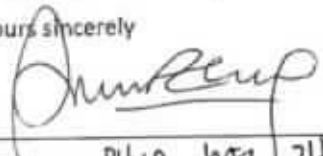
I am the owner of vehicle number SLO 5624 D which was involved with the accident as mentioned above. As the accident was solely caused by your insured vehicle bearing registration number SGL 9693 U, I hereby submit my claim against your company for the uninsured loss which are as follows:

Excess Payment for OD Claim	\$ _____
Loss of Use (S\$ _____) for _____ days	\$ _____
Car Rentals as per invoice attached	\$ <u>353.10</u>
Search Fee	\$ _____
Cost of Repair	\$ <u>3690.25</u>
Others _____	\$ _____
Total Claim Amount	\$ <u>4043.25</u>

Enclosed please find copies of GIA report, invoices & certificate of insurance for your necessary review.

Kindly reply me within 14 days from the date hereof or alternatively let me have the full & final settlement for all uninsured loss which amounted to \$ 4043.25, failing which I will have to recover all losses via legal action. Please also note your prompt action will help to reduce the claim cost.

Yours sincerely


Name : PHUA WEI ZHEN 6 JUSTIN
Address: BLK 807C CHOA CHUKANG AVE 1
17-540 S 683807
Tel No : 96802438

Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Wednesday, 28 March 2018 8:35 PM
To: 'robin567@hotmail.com'
Subject: ACCIDENT INVOLVING SGL 9693U AND SLD 5624D ALONG PIE TOWARDS JURONG ON 14/03/2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

28 MARCH 2018

ROBIN TRAVELS

Dear Sir/Madam,

OUR REF : CC4/ASM18005217/T1ua3
YOUR REF : SGL 9693U

ACCIDENT INVOLVING SGL 9693U AND SLD 5624D ALONG PIE TOWARDS JURONG ON 14/03/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **TC AUTOCLINIC PTE LTD** acting on behalf of the owner of **SLD 5624D** against your motor insurance policy.

As spoken, basing on the circumstances of the accident reported by both parties (front-to-rear collision) where you had hit third-party vehicle from the rear, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to thinthin@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at thinthin@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

THIN THIN HLAING
LKK Auto Consultants Pte Ltd
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

Cc *AXA Insurance Pte Ltd
(Motor Claims Dept)*

Authorization To Act

I, Phua Wei Zheng Justin ("the third party claimant") of
Blk 807C Choa Chu Kang #17-540 S683807 (address), owner
of SLO 5624 0 (vehicle no) hereby authorize
TC AUTOCLINIC PTE LTD ("the workshop") to act for
me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SLO 5624 0 that was damaged pursuant to the accident which
occurred on 14-03-18 (date) along PIE Tuar near Steven Rd exit
_____ (location) involving vehicle
no/s SGR 9693 U ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 23 day of 03 (month) 2018 (year)

X 
Signed by "the third party claimant"

X  
Signed by "the workshop" (with chop)



redefining / insurance

CLAIM REF : S8M00AX6
INSURED : ROBIN TRAVELS

DISCHARGE VOUCHER

We/I (PHUA WEI ZHENG JUSTIN. S8829537D) hereby agree to accept the sum of dollars [Three Thousand Nine Hundred and Ninety Only] (S\$ 3,990.00) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SGL 9693U as a result of an accident along PIE TOWARDS JURONG on 14/03/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLD 5624D.

We/I hereby declare that the said insurer or owner and/or driver of Insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SGL 9693U in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SLG 9693U.

Dated this 18 day of 10 2018

* Claimant's Signature : 

* NRIC no./ Company Stamp : S8829537D

Occupation/ Business : _____

* Address : BLK 807C CHION CHU KANG AVE 1 #17-540 S683807

* Telephone No. : 94754274

Witness's Name : Shaun Chun

Witness's Signature : 

Witness's NRIC No. : _____



TAX INVOICE

CO. REG: 19-9105199-R

NAME : AXA INSURANCE PTE LTD
ADDRESS : 8 SHENTON WAY
TELEPHONE : #27-01 AXA TOWER S(668811)
MODEL : 68804741
ENGINE NO : FRLAR02J11UEA-FA
CHASSIS NO : KRA2273371A
VEHICLE NO : SJNFEAJ11U1652400
SU050240

INVOICE NO :
INVOICE DATE : WEE102470
TERMS : 18-AUG-2018
DATE REC'D : CREDIT
SA/SE : 02-APR-2018
JOB NO : CCH
MILEAGE : EG138855
YOUR REFERENCE : 035088
069/IC/TOAC/CUR/2018

ITEMS	JOB DESCRIPTION	AMOUNT
1	LABOUR SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS	NC
2	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	NC
3	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	55.00
4	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	NC
5	CHECK & INSPECT WIRE HARNESS FOR DAMAGE & OPEN/SHORT CIRCUIT, REPAIR WHEN NECESSARY	NC
6	RENEW REAR BUMPER, BRACKETS, REAR UPPER PANEL, REINFORCEMENT & STAYS, ENERGY ABSORBER	750.00
7	RESRAY REAR BUMPER IN 2 TONE COLORS, REAR UPPER PANEL, BOTH REAR FENDERS ETC	600.00
8	QC, RETUNE & CONSULT CHECK	NC
9	COMPLIMENTARY WASH & VACUUM	NC
	SUBTOTAL :	1405.00
1	PARTS FASCIA-RR BUMPER Qty:1 @ \$717.00 each (Disc:20.00% After Disc:\$573.60each)	573.60

DOLLARS:

WORKSHOP MANAGER

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CUSTOMER

TO SECURITY GUARD

PLEASE TEAR ALONG PERFORATED LINE

DATE

TIME

VEHICLE NO :

RELEASE BY

TAX INVOICE

NAME : AXA INSURANCE PTE LTD
ADDRESS : 8 SHENTON WAY
TELEPHONE : #27-01 AXA TOWER S(068811)
MODEL : 68804741
ENGINE NO : FRLAR82J11UEA--A--
CHASSIS NO : HRA2273671A
VEHICLE NO : SJNFEAJ11U1652400
SLD5624D

CO. REG : 19-9105199-R
INVOICE NO :
INVOICE DATE : WE2102470
TERMS : 18-AUG-2018
DATE REC'D : CREDIT
SA/SE : 02-APR-2018
JOB NO : CCR
MILEAGE : EG138655
YOUR REFERENCE : 035988
059/IC/TCAC/CCR/2018

ITEMS	JOB DESCRIPTION	AMOUNT
2	FINISHER-REAR BUMPER Qty:1 @ \$16.80 each (Disc:20.00% After Disc:\$13.44each)	13.44
3	ENERGY ABSORBER (SUPPLEMENTARY) Qty:1 @ \$126.40 each (Disc:20.00% After Disc:\$101.12each)	101.12
4	BRACKET-BUMPER RR RH Qty:1 @ \$35.90 each (Disc:20.00% After Disc:\$28.72each)	28.72
5	BRACKET-RR BUMPER LH Qty:1 @ \$35.90 each (Disc:20.00% After Disc:\$28.72each)	28.72
6	REAR END PANEL CLIP (\$7.40 EA X 3)(SUPPLEMENTARY) Qty:3 @ \$7.40 each (Disc:20.00% After Disc:\$17.78each)	17.76
7	PANEL-REAR UPPER (SUPPLEMENTARY) Qty:1 @ \$482.60 each (Disc:20.00% After Disc:\$386.08each)	386.08
8	REINF-BUMPER RR (SUPPLEMENTARY) Qty:1 @ \$619.20 each (Disc:20.00% After Disc:\$495.36each)	495.36
9	RIGHT REINFORCEMENT STAY (SUPPLEMENTARY) Qty:1 @ \$128.00 each (Disc:20.00% After Disc:\$100.80each)	100.80
10	LEFT REINFORCEMENT STAY (SUPPLEMENTARY) Qty:1 @ \$128.00 each (Disc:20.00% After Disc:\$100.80each)	100.80
11	REVERSE SENSOR(J11 & T32) Qty:2 @ \$180.00 each (Special Nett Item)	360.00
	SUBTOTAL :	2206.40
REMARKS		

DOLLARS:

WORKSHOP MANAGER

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CUSTOMER

TO SECURITY GUARD

PLEASE TEAR ALONG PERFORATED LINE

DATE

TIME

VEHICLE NO :

RELEASE BY

TAX INVOICE

CO. REG: 13-9105199-R

NAME : AXA INSURANCE PTE LTD
ADDRESS : 8 SHENTON WAY
TELEPHONE : 627-01 AXA TOWER SINGAPORE
MODEL : 66804741
ENGINE NO : FR4H82J11UEA--X--
CHASSIS NO : HRA2213811A
VEHICLE NO : SUNFEAJ11U1652400
SLD56240

INVOICE NO :
INVOICE DATE : WE2102470
TERMS : 13-APR-2018
DATE REC'D : CREDIT
SA/SE : 03-APR-2018
JOB NO : CCR
MILEAGE : 23138555
YOUR REFERENCE : 035988
059/IC/TCAG/CCR/2018

ITEMS	JOB DESCRIPTION	AMOUNT
1	ACCIDENT INVOLVING SLD56240 & SGL9693U ON 17/03/18	
2	ALONG PIE TUAS NEAR STEVEN RD EXIT	
3	3RD PARTY & RENTAL CLAIM AGAINST AXA VIA TCAC	
4	SURVEYED BY MR GUO QIANG FROM LKK ASSIGNED BY AXA	
5	LKK REF: CC4/ASM1805217/UA3	
6	OUR REF: SLD56240	
7	ATTACHED DIRECT SETTLEMENT EMAIL FROM MS THIN THIN	
8	FROM LKK	
9	ATTACHED AUTHORIZATION TO ACT	
10	ATTACHED LETTER OF CLAIM FOR THIRD PARTY	
11	ATTACHED SATISFACTORY NOTE: 059/IC/TCAG/CCR/2018	
Insurance Co : AXA INSURANCE PTE LTD		
Policy No....: AVIVA AGAINST AXA INSURANCE		
Claim Type ..: DIRECT SETTLEMENT / THIRD PARTY CLAIM		
DOA.....: 17-MAR-2018		
Our Ref.....: 059/IC/TCAG/CCR/2018		
Surveyor.....: M/S LKK ENGINEERING & MANAGEMENT SERVICES		
LABOUR :		1405.00
PARTS :		2206.40
SUBTOTAL :		3611.40
ADD. DISCOUNT :		162.57
TOTAL :		3448.83
GST(7%) :		241.42
AMOUNT DUE :		3690.25

DOLLARS: (NB : N=No Charge; P=Included in Package; W=WarParty; G=Goodwill)
THREE THOUSAND SIX HUNDRED NINETY
AND CENTS TWENTY FIVE ONLY.

WORKSHOP MANAGER

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CUSTOMER

TO SECURITY GUARD

PLEASE TEAR ALONG PERFORATED LINE

DATE

TIME

RELEASE BY

VEHICLE NO :

SLD56240 (23138555/WE2102470)



www.tanchong.com



DOWNTOWN TRAVEL SERVICES PTE LTD

19 Lorong 8 Toa Payoh Singapore 319255

Tel (65) 63341700 Fax (65) 63364677

Co. Reg. No. 1984-03671/H

GST Reg. No. M2-0067432-4

TC AUTO CLINIC PTE LTD

25 LENG KEE ROAD

S(159097)

ATTN : KELVIN HENG

GST Reg No. : M2-0067432-4

Tax Invoice : S1012724

Inv. date...: 07-APR-2018

Print date...: 07-APR-2018

Print time...: 11:29:47

Page no.....: 1

Agreement no: TP2017569

Salesman....: AK

Description

Amount

RENTAL CHARGE FROM 03-APR-2018 TO 06-APR-2018

330.00

NISSAN TEANA 2.5 CVT - SKU9943D

(PHUA WEI ZHENG JUSTIN)

TOTAL SGD(BEFORE GST) 330.00

GST(7%) 23.10

TOTAL SGD(AFTER GST) 353.10

N.B. Cheques should be crossed and made payable to
DOWNTOWN TRAVEL SERVICES PTE LTD
Interest at 0.05% per day on overdue account. Terms
of payment strictly 7 days.

DOWNTOWN TRAVEL SERVICES PTE LTD



Authorised Signature

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGL 9693U (Insd veh)	Model:	NISSAN QASHQAI
	SLD 5624D (TP veh)		
Date of Accident:	14/03/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	6,558.80
Final Repair Cost	:	\$	3,690.25
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	321.00 3 days
LTA / GIA Search Fee	:	\$	0.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,990.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: 27

BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	TC AUTOCLINIC PTE.LTD.	:	\$ 3,990.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

16/11/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18005217/Gua3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:ERNEST TAY		Date : 16-11-2018 Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGL 9693U	Veh. Inspected	SLD 5624D
Policy No.	VCX/P1840440	Coverage (\$)	0.00
Claim No.	S8M00AX6	Excess (\$)	0.00
Assign From		Assign Date	19/03/2018
2. Vehicle Particulars & Condition			
Make & Model	NISSAN QASHQAI	c.c	1197
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	SJNFEAJ11U1652400	Colour	BROWN
Odometer	35452	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	215/60 R17	CONTINENTAL	6 mm
L/H Front Tyre	215/60 R17	CONTINENTAL	6 mm
R/H Rear Tyre	215/60 R17	CONTINENTAL	6 mm
L/H Rear Tyre	215/60 R17	CONTINENTAL	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	14/03/2018	Inspection Date	23/03/2018
Survey held at	TC AUTOCLINIC PTE LTD 25 LENG KEE RD SINGAPORE 159097		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLD 5624D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	WEATHER STRIP -BACK DOOR (N) (CONSISTENT)	NOT NECESSARY	158.70	-
1	ORNAMENT-BACK D (N) (CONSISTENT)	NOT NECESSARY	87.00	-
1	EMBLEM -REAR (N) (CONSISTENT)	NOT NECESSARY	59.70	-
1	PLATE -LUGGAGE (N) (CONSISTENT)	NOT NECESSARY	63.50	-
1	BRACKET -BUMPER RR RH (N) (CONSISTENT)	NECESSARY	35.90	35.90
1	BRACKET -BUMPER LH (N) (CONSISTENT)	NECESSARY	35.90	35.90
1	REINF-BUMPER RR (N) (CONSISTENT)	BENT	619.20	619.20
1	ENERGY ABSORBER (N) (CONSISTENT)	CRACKED	126.40	126.40
1	FINISHER -REAR BUMPER (N) (CONSISTENT)	DEFORMED	16.80	16.80
1	FASCIA-RR BUMPER (N) (CONSISTENT)	DEFORMED	717.00	717.00
1	PANEL -REAR UPPER (N) (CONSISTENT)	BENT	482.60	482.60
1	LAMP COMB RR ,LHR (N) (CONSISTENT)	NOT NECESSARY	215.90	-
1	COMB LAMP RHR (N) (CONSISTENT)	NOT NECESSARY	288.60	-
1	ORNAMENT ASSY RHR (N) (CONSISTENT)	NOT NECESSARY	55.00	-
1	ORNAMENT ASSY LHR (N) (CONSISTENT)	NOT NECESSARY	55.00	-
1	LAMP COMB RR ,RH (N) (CONSISTENT)	NOT NECESSARY	323.70	-
1	LAMP COMB RR,LH (N) (CONSISTENT)	NOT NECESSARY	323.70	-
2	LAMP ASSY -LICENCE @\$27.30 (N) (CONSISTENT)	NOT NECESSARY	54.60	-
3	REAR END PANEL CLIP @\$7.40 (N) (CONSISTENT) (ADDITIONAL)	NECESSARY	22.20	22.20
1	RIGHT REINFORCEMENT STAY (N) (CONSISTENT) (ADDITIONAL)	BENT	126.00	126.00
1	LEFT REINFORCEMENT STAY (N) (CONSISTENT) (ADDITIONAL)	BENT	126.00	126.00
	LESS 20% DISCOUNT		-798.68	-461.60
	ADDITIONAL 5% DISCOUNT		-	-92.32
			3,194.72	1,754.08
	SPECIAL NETT ITEMS			
1	REVERSE SENSOR (J11 & T32) (SN) (CONSISTENT)	DAMAGED	360.00	360.00
			360.00	360.00

Report Ref No. CC4/ASM18005217/Gua3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	RESPRAY REAR BUMPER IN 2 TONE COLORS ,REAR UPPER PANEL ,BOTH REAR FENDERS ETC.		1,000.00	600.00
	SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS .	NOT NECESSARY	60.00	-
	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL.	NOT NECESSARY	120.00	-
	REPLACE REVERSE SENSOR ,NECESSARY ADJUSTMENT & FUNCTION TEST.		55.00	55.00
	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA.	NOT NECESSARY	100.00	-
	CHECK & INSPECT WIRE HARNESS FOR DAMAGE & OPEN/SHORT CIRCUIT ,REPAIR WHEN NECESSARY.	NOT NECESSARY	240.00	-
	RENEW REAR BUMPER ,BRACKETS ,REAR UPPER PANEL ETC PANELS & REPAIR .		1,000.00	750.00
	ADDITIONAL 5% DISCOUNT		-	-70.25
			2,575.00	1,334.75
	GRAND TOTAL		6,129.72	3,448.83
RECOMMENDED COST OF REPAIRS				3,448.83

Report Ref No. CC4/ASM18005217/Gua3q2

XING GUO QIANG**M.MATAI, AMSAE-A****Automotive Assessor****HO LEONG CHUAN****Automotive Assessor**

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