

INS. CASE OWNER:

Shawn

CC 4, A161800 544, Tleazor

LKK:

IDAC:

Surveyor:

Tanfleh

DOI:

ASSIGNMENT

21/3/18

Date / Time:

21/3/18

Registered in Merimen:

20/3/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJS 691L

Name of Insured:

Ottavio Luri

Insured Tel No.:

HP:

97792068

Excess Sec II :SS

D.O.A.:

19/03/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

4709359647SG

Policy No.:

2095424

Make / Model:

Alfa Romeo

Place of Accident:

Selegie Rd

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) (YES / NO)

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

PA9151T



INSRS:

WSP:

Tel:

Liability:

RMKS:

Accord Auto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

21/3/18  
AzwPA9151T - C6/A1616020588/4209359647SG/19/03/2018  
SJS 691L - C6/A1616020588/4209359647SG/19/03/2018

\* Please check OI's in status

21/3/18 10:43

CALLED OI CONFIRMED ACCIDENT. OI CHANGED LANE AND NOT COLLIDED WITH TP. INFORM TP CLAIM AGREE TO SETtle AND AVOID ABOUT NCD ISSUE.

Email WSP LIABILITY CLEAR.

RECEIVED 24 MAY 2018

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	EMAIL 4/4/18
After call ltr to OI:	
Documentation Check List:	Handler Typist
Notification ltr (if non-pickup)	<input type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input type="checkbox"/>
Car Rental Invoice:	<input type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>
LTA / GIA:	<input checked="" type="checkbox"/>
Medical Bill:	<input type="checkbox"/>
PIR:	<input type="checkbox"/>
Mandate/Reject Instruction:	<input type="checkbox"/>
LOD:	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>
Others: welcome pass + ALDA:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	-	Sent By:	-
FINALIZATION		Date/Time:	13/4/18	Confirm with:	CEUA
Repair Cost:	45 SS4,000	( 6 days) Reduction:	60 %	Email	<input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT		Date/Time:	20.5.18	Confirm with:	CEUA
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	15	Email	<input checked="" type="checkbox"/> Call <input type="checkbox"/>
Repair Cost:	0/651 SS4,280.00	OI CHANGED LANE COLLIDED WITH TP			
Loss of Rental (LOR):	SS -	( days)			
Loss of Use (LOU):	SS 1,980.00	(\$220 x 9 days)			
Loss of Income (LOI):	SS -	(\$ x days)			
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]				
GIA/LTA Search	SS7.45				
Medical:	SS -				
Disbursement:	SS -	(e.g. Tow/ Independent)			
Legal Cost	SS -				
Total:	SS6,267.45	Global Sum SS:			
FINAL PAYMENT		Date/Time:	20.5.18	Confirm with:	CEUA
Payee 1:	SS 6,267.45	Name 1:	ACCORD AUTO SERVICES PTE LTD	Email	<input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 2: (Strike if N.A.)	SS	Name 2:			
Payee 3: (Strike if N.A.)	SS	Name 3:			

COPY SENT  
21/5/18

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: TP
- 3) Survey fee: +320 + 20

3 Bureau

Tuplin

REF: AIG

## ASSIGNMENT

COE 2020 March

From:

Date: 21/3/18

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: PA 9151T

at Workshop m/s

Accord Auto

of Blk 1009 Bkt Merah Lane 3 #01-80

Insured:

Policy No:

Claims No:

Sum Insured:

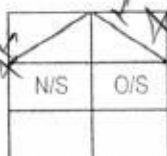
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6

days

Res.: Yes or No

Lump Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS 'wp'

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

PA 9151T

Yr Regn: 2016 / Merd.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Hiace - HR

C.C. 2982

Colour:

G/wh

A/C: Insured / Std / NI / NA

Sp. Reading:

717073

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTFST 22 P 00000 7740

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6 mm

R/Bal.

6

mm

L/Bal.

6 mm

L/Bal.

6

mm

D.O.A.

D.O.I.

21/3/18 @ 1715

Survey held at

Accord m/s

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt / S, N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

45: \$4,000 (RFD: \$6,513.68 62%)

Date/Time: File Pass to?

☐

: Prel. Report

1)

Date/Time: File Return to?

☐

: Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1 \$ - RS \$

1 Photos

1 Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

: Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18005214/T1ha3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 20-03-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJS 691L	Veh. Inspected	PA 9151T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	19/03/2018	Inspection Date	21/03/2018	
Survey held at	ACCORD AUTO SERVICES PTE LTD BLK 1009 BUKIT MERAH LANE 3 #01-80 SINGAPORE 159723			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

No	Description	Unit	List (\$)
1	FRONT BUMPER	1	\$ de ✓ 520.00
2	FRONT BUMPER BRACKET	2	\$ ue ✓ 297.40
3	FRONT BUMPER CLIPS/SCREW	SET	\$ ca ✓ 40.00
4	FRONT HEADLAMP LH	1	\$ nnx old damage ✓ 492.60
5	FRONT HEADLAMP RH	1	\$ cut ✓ 492.60
6	FRONT HEADLAMP LOWER BRACKET LH & RH	2	\$ LH-X <sup>nn</sup> , RH-ue ✓ 70.00
7	FRONT TOW COVER	1	\$ cut ✓ 35.00
8	FRONT FOGLAMP GARNISH RH	1	\$ de ✓ 106.80
9	FRONT LH DOOR	1	\$ X nn ✓ 1,280.70
10	FRONT RH DOOR	1	\$ bf ✓ 1,280.70
11	FRONT <del>RH</del> FOOT STEP GARNISH	1	\$ # at ✓ 168.60
12	FRONT RH DOOR PILLAR	1	\$ X nn ✓ 459.70
13	SLIDING DOOR RH	1	\$ Rr ✓ 2,568.00
14	FRONT REINFORCEMENT	1	\$ bb ✓ 491.70
Total (A) :			\$ 8,303.80
Less 25% :			\$ 2,075.95
<b>Total :</b>			<b>\$ 6,227.85</b>

# ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

TEL: 62715133 62717433 FAX: 62745715

## ESTIMATE REPAIR

Pg 2

AIG Asia Pacific Insurance Pte Ltd

Date: 20.3.2018

Owner's Name : Let's Go Limo

Vehicle No : PA9151T

Claim Type: Third Party Claim

Vehicle Make & Model : Toyota Hiace 3.0 D High-Roof 14 Seater A

Chassis No: JTFST22P000007740

Registration Date : 23 Mar 2010 (YOM 2010) COE Expiry Date 22 Mar 2020

DOA: 19.3.2018

No	Description	Unit	List (\$)
<b>Special Nett</b>			
1	TYRE	2	\$ 77 X 500.00
2	RIM	RH X 1/2	\$ Fit LH - cut ✓ 550.00
3	CAR PLATE NUMBER	1	\$ mis ✓ 35.00
4	CAR PLATE NUMBER SCREW	SET	\$ 11 X 10.00
<b>Labour</b>			
1	Spray Painting to All Affected Areas	1	\$ 700 1,200.00
2	Labour Remove / Refix Accident Damages parts to knock , jack, cut weld and realign accident affected area	1	\$ 700 1,000.00
3	Check Wiring System & Light	1	\$ 30 100.00
4	Anti Rust Treatment	1	\$ 40 100.00
5	To Check & Adjust Wheel Aligment	1	\$ 80 100.00
6	To Remove / Replace Tyre & Rim	1	\$ 30 180.00
<p>Tan Jiah 97495749</p> <p>- WP' 21/3/18 E1715</p> <p>- Lumpy</p> <p>Resurvey after repair</p> <p>6 days</p>			
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modification(s) is allowed</li> <li>• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company</li> </ul>			
<p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p>			
Total (B) :			\$ 3,775.00
Grand Total:			\$ 10,002.85

10 ST3.67

**ACCORD AUTO SERVICES PTE LTD**

BLOCK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

TEL:62715133/62717433 FAX:62745715

### SUPPLEMENTARY ESTIMATE REPAIR

Pg1

AIG Asia Pacific Insurance Pte Ltd

Date: 20.3.2018

Owner's Name : Let's Go Limo

Vehicle No : PA9151T

Claim Type: Third Party Claim

Vehicle Make & Model : Toyota Hiace 3.0 D High-Roof 14 Seater A

Chassis No: JTFST22P000007740

Registration Date : 23 Mar 2010 (YOM 2010) COE Expiry Date 22 Mar 2020

DOA: 19.3.2018

[illegible]



**Nivitha (LKK Auto)**

---

**From:** Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>  
**Sent:** Tuesday, 20 March 2018 9:21 AM  
**To:** 'assignments@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; Chin, Lee-Ying  
**Subject:** aigencrypt - Pre repair inspection request - PA9151T VS SJS691L (OI) DOA: 19/3/2018  
**Attachments:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJS69... (59.9 KB); SAS2376519.pdf

1.12pm @ 20/3/18  
person @ celia  
vehicle in  
sur @ Tantikh

Hi,

Please refer to the enclosed request from **Accord Auto Services Pte Ltd**

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thank you.

Best Regards,

**Mariesa Abu Kassim (Mariesa)**

**AIG**

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com) | [www.aig.com](http://www.aig.com)

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## Nivitha (LKK Auto)

---

**From:** Accord Claims(AV) <avclaims@mycarworkshop.com.sg>  
**Sent:** Monday, 19 March 2018 6:41 PM  
**To:** Abu Kassim, Noor Mariesa  
**Cc:** Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; Chin, Lee-Ying  
**Subject:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJS691L AND PA9151T ON 19/3/2018

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Officer In Charge,

Kindly assist arrange LKK Auto Consultants Pte Ltd as above mention.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd  
Blk 1009 Bukit Merah Lane 3  
#01-80  
Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Mon, Mar 19, 2018 at 5:21 PM, Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)> wrote:

Your Reference : PA9151T  
Our Reference : SJS691L

Dear Sir/Madam,

We refer to your Notice of Accident of even date.



We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

<b>Name of Surveyor</b>	<b>Company Name</b>
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

**Mariesa Abu Kassim (Mariesa)**

**AIG**

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

**From:** Accord Claims(AV) [<mailto:avclaims@mycarworkshop.com.sg>]

**Sent:** Monday, March 19, 2018 5:13 PM

**To:** Chin, Lee-Ying

**Subject:** PRI PA9151T

Dear Officer In charge,

Kindly arrange survey as above mentioned and please provide us 10 surveyor name list.

Thank you!

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 27 March 2018 12:46 PM  
**To:** Accord Auto(Claims); 'Accord Claims(AV)'  
**Cc:** Vic (LKKAUTO)  
**Subject:** Accident Involving PA 9151T & SJS 691L on 19/03/2018

WITHOUT PREJUDICE

Your Ref: PA 9151T  
Our Ref: CC4/AIG18005214/T1ea3

Dear Sir/Madam,

### **Accident Involving PA 9151T & SJS 691L on 19/03/2018**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Mar 2018 <a href="#">Edit Reg</a>		20 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

## CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	OTTAVIO GORI, ID: S2771304A, Tel: +6597692068		
Main Claimant:	LET'S GO LIMO, Co. Reg. No.: 53125419D		
Vehicle Reg. No.:	PA9151T	Date of Loss:	19/03/2018 08:00 - :59 [95 Months and 24 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 4709359647SG	Policy/Cover Note No.:	2100154214
Vehicle Reg. No. (Insured):	SJS691L	Policy No. (Claimant):	BVBPSB0005061701
		Excess:	
Repairer:	Accord Auto Services Pte Ltd (Bukit Merah) BLK 1009 BUKIT MERAH LANE 3, #01-80, 159723 Bukit Merah - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaijye.Wui@aig.com		
Claimant's Insurer:	Allied World Assurance Company, Ltd (HQ) - Tel: 62201188		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 29/03/2018]		
Driver/Custodian (Insured):	OTTAVIO GORI (), NRIC: S2771304A, Tel: +6597692068		

## ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

## ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date   Priority   Type   Task Group   Subject   Handler   Assigned By   Completed On   Created On   Done?

No results.





## Claim Documents

**\*PA9151T (4709359647SG)**  
**[SJS691L]**

**TP**

**LET'S GO LIMO**

**Mar 19 2018 8:00AM**

**[OTTAVIO GORI]**

**Accord Auto Services Pte Ltd**

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

**View**
[View in Browser](#)

### Letters/Correspondences

1 per page ☒

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	<b>Third Party Express Settlement – Payment Breakdown</b>	 Edit	






### Assessment Reports



















1 per page ☒












No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	21/03/18 10:47	<b>Accident Statement</b> From: SC - Reg. No: SJS691L, Claimant: OTTAVIO GORI	 Load HTM	

### Photos/Images

3 per page ☒

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
2	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
3	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
4	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
5	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
6	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
7	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
8	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
9	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
10	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
11	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
12	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
13	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
14	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
15	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
16	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
17	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
18	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
19	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
20	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
21	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
22	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
23	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
24	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
25	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
26	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
27	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
28	13/04/18 09:09	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>

Letters/Correspondences			1 per page ▼	✓
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
29	13/04/18 09:09	General View	 Load JPG	✓
30	13/04/18 09:09	General View	 Load JPG	✓
31	13/04/18 09:09	General View	 Load JPG	✓
32	13/04/18 09:09	General View	 Load JPG	✓
33	13/04/18 09:09	General View	 Load JPG	✓
34	13/04/18 09:09	General View	 Load JPG	✓
35	13/04/18 09:09	General View	 Load JPG	✓
36	13/04/18 09:09	General View	 Load JPG	✓
37	13/04/18 09:09	General View	 Load JPG	✓
38	13/04/18 09:09	General View	 Load JPG	✓
39	13/04/18 09:09	General View	 Load JPG	✓
40	13/04/18 09:09	General View	 Load JPG	✓
41	13/04/18 09:09	General View	 Load JPG	✓
42	13/04/18 09:09	General View	 Load JPG	✓
43	13/04/18 09:09	General View	 Load JPG	✓
44	13/04/18 09:09	General View	 Load JPG	✓
45	13/04/18 09:09	General View	 Load JPG	✓
46	13/04/18 09:09	General View	 Load JPG	✓
47	13/04/18 09:09	General View	 Load JPG	✓
48	13/04/18 09:11	Reinspection Photo	 Load JPG	✓
49	13/04/18 09:11	Reinspection Photo	 Load JPG	✓
50	13/04/18 09:11	Reinspection Photo	 Load JPG	✓
51	13/04/18 09:11	Reinspection Photo	 Load JPG	✓
52	13/04/18 09:11	Reinspection Photo	 Load JPG	✓
53	13/04/18 09:11	Photo After Spray	 Load JPG	✓
54	13/04/18 09:11	Photo After Spray	 Load JPG	✓
55	13/04/18 09:11	Photo After Spray	 Load JPG	✓
56	13/04/18 09:11	Photo After Spray	 Load JPG	✓
57	13/04/18 09:11	General View	 Load JPG	✓

Documentation			1 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/03/18 18:52	EMAIL PRS	 Load PDF	
2	20/03/18 18:52	EMAIL FROM AIG DD 20.03.2018	 Load PDF	
3	20/03/18 18:52	TP GIA REPORT	 Load PDF	
4	24/03/18 17:35	TP ESTIMATE - MARKED	 Load PDF	
5	04/04/18 17:45	LETTER TO OI	 Load PDF	
6	07/05/18 14:25	INCOME TAX	 Load PDF	
7	22/05/18 12:32	TP ACRA	 Load PDF	
8	31/05/18 08:59	AUTHORISATION TO ACT	 Load PDF	
9	31/05/18 08:59	LTA SEARCH	 Load PDF	
10	31/05/18 08:59	RELEASE VOUCHER	 Load PDF	
11	31/05/18 08:59	WORKSHOP INVOICE	 Load PDF	

## Documents Checklist

### DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer  
Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJS691L (Insd veh)	Model:	TOYOTA HIACE 3.0 D HIGH-ROOF 14 SEATER (A)
	PA9151T (TP veh)		
Date of Accident:	19/03/2018		

Global Sum Settlement	:	[ ] Yes	[ X ] No
Repair Estimate	:	\$	11,249.63
Final Repair Cost	:	\$	4,280.00
Loss of Use	:	\$	1,980.00
Rental (if any)	:	\$	9.00 days at \$220.00 per day
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	
	:	\$	
Final Settlement Sum	:	\$	6,267.45
Is Third Party Workshop GIA Registered? [ ] YES [ X ] NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 100 _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

#### Payment Instruction: Payee's Breakdown

1)	Accord Auto Services Pte Ltd	:	\$	6,267.45
2)		:	\$	
3)		:	\$	
4)		:	\$	

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

31 May  
2018

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC4/AIG18005214/T1EA3S2  
**Date:** 31/05/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100154214  
**Claimant Vehicle No :** PA9151T **Insured Vehicle No :** SJS691L  
 Date of Loss: 19/03/2018 Nature of Claim: TP Claim No: 4709359647SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **PA9151T**  
 Make & Model: TOYOTA HIACE, 3.0 D High-roof 14 Seater (A) Engine No: 1KD1982432  
 Reg. Date: 23/03/2010 (Man. Year: 2010) Chassis No: JTFST22P000007740  
 Colour: Silver Odometer: 717073 km  
 Engine Capacity: 2982 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (\$\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195 R15 Rear Tyre Size: 195 R15  
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,833.67	3,421.67	4,412.00	56.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,680.00	1,580.00	1,100.00	41.04
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (\$\$)</b>	<b>10,513.67</b>	<b>5,001.67</b>	<b>5,512.00</b>	<b>52.43</b>
<b>Approved Total (Overridden) (\$\$)</b>		<b>4,000.00</b>		
(\$\$)	10,513.67	4,000.00	6,513.67	61.95
<b>+ GST 7.00/7.00% (\$\$)</b>	735.96	280.00	455.96	61.95
<b>Nett Amount (\$\$)</b>	<b>11,249.63</b>	<b>4,280.00</b>	<b>6,969.63</b>	<b>61.95</b>
<b>+ Loss of Use (9.0 x S\$220.00/day) (\$\$)</b>		1,980.00		
<b>+ Doc/Search Fee (\$\$)</b>		7.45		
<b>Nett Liability (\$\$)</b>		<b>6,267.45</b>		

### INSPECTION

Date of Assignment: 20/03/2018  
 Date Inspected: 21/03/2018 Inspected At: Accord Auto Services Pte Ltd (Bukit Merah)  
 BLK 1009 BUKIT MERAH LANE 3, #01-80  
 Singapore 159723  
 Estimated Period of Repair: 6.0 days

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**Adjuster:** MOHD TAUFIKH BIN HAMID**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



# REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	520.00 FL	*520.00 FL
2	2		*FRONT BUMPER BRACKET	Necessary	297.40 FL	*297.40 FL
3	1		*SET FRONT BUMPER CLIPS / SCREW	Cracked	40.00 FL	*40.00 FL
4	1		*FRONT HEADLAMP RH	Cut	492.60 FL	*492.60 FL
5	1		*FRONT HEADLAMP LOWER BRACKET LH & RH	N/s NotNecessary/O/s Necessary	70.00 FL	*35.00 FL
6	1		*FRONT TOW COVER	Cut	35.00 FL	*35.00 FL
7	1		*FRONT FOGLAMP GARNISH RH	Deformed	106.80 FL	*106.80 FL
8	1		*FRONT LH DOOR	Not Necessary	1,280.70 FL	*- FL
9	1		*FRONT RH DOOR	Bent	1,280.70 FL	*1,280.70 FL
10	1		*FRONT RH FOOT STEP GARNISH	Cut	168.60 FL	*168.60 FL
11	1		*FRONT RH DOOR PILLAR	Not Necessary	459.70 FL	*- FL
12	1		*SLIDING DOOR RH	Repair	2,568.00 FL	*- FL
13	1		*FRONT REINFORCEMENT	Bent	491.70 FL	*491.70 FL
14	2		*TYRE	Not Necessary	500.00 FS	*- FS
15	1		*RIM	O/s Not Necessary/Frt N/s Cut	550.00 FS	*275.00 FS
16	1		*CAR PLATE NUMBER	Missing	35.00 FS	*35.00 FS
17	1		*SET CAR PLATE NUMBER SCREW	Not Necessary	10.00 FS	*- FS
18	1		*AIR CLEANER ASSY	Cracked	681.10 FL	*681.10 FL
19	1		*FRONT HEADLAMP LH	Not Necessary	492.60 FL	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>10,079.90</b>	<b>4,458.90</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>2,246.23</b>	<b>1,037.23</b>
<b>Total Parts (\$\$)</b>	<b>7,833.67</b>	<b>3,421.67</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	SPRAY PAINTING TO ALL AFFECTED AREAS.	New	1,200.00	700.00
2	LABOUR REMOVE / REFIX ACCIDENT DAMAGES PARTS TO KNOCK, JACK, CUT WELD AND REALIGN ACCIDENT AFFECTED AREA.	New	1,000.00	700.00
3	CHECK WIRING SYSTEM & LIGHT.	New	100.00	30.00
4	ANTI RUST TREATMENT.	New	100.00	40.00
5	TO CHECK & ADJUST WHEEL ALIGNMENT.	New	100.00	80.00
6	TO REMOVE / REPLACE TYRE & RIM.	New	180.00	30.00

Gross Labour Cost (S\$)	2,680.00	1,580.00
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Report was unsubmitted during this print-out.

< END OF ESTIMATES >