

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Monday, 24 September, 2018 11:29 AM
To: Joel Goh
Cc: Admin A; Vic (LKKAuto); Hsiao Tong (LKKAuto)
Subject: RE: Accident involving your insured veh SJE3579H(EQ) & SLB 5947H along AYE twds city bef Lower Delta Rd (DM18HO00671-JG) ***LKK REF:CC4/EQI18005174/Ahb3
Attachments: TP ESTIMATE - FINALIZED.pdf; LKK INSPECTION PHOTOS.pdf; Preliminary Advice.pdf

WITHOUT PREJUDICE

Your Ref: DM18HO00671-JG
Our Ref: CC4/EQI18005174/Ahb3

Dear Joel,

We refer further to our below email.

Attached herewith for your perusal:

- Marked TP Estimate
- Preliminary Advice
- Inspection Photos

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Shu Pei (LKKAuto)
Sent: Friday, 6 April, 2018 5:56 PM
To: Joel Goh
Cc: Admin A; Vic (LKKAuto)
Subject: RE: Accident involving your insured veh SJE3579H(EQ) & SLB 5947H along AYE twds city bef Lower Delta Rd (DM18HO00671-JG) ***LKK REF:CC4/EQI18005174/Ahb3

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLB 5947H at M/s Ever Sen Auto Service.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Friday, 6 April 2018 9:55 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving your insured veh SJE3579H(EQ) & SLB 5947H along AYE twds city bef Lower Delta Rd (DM18HO00671-JG)

Dear Nivitha

Attached our insured's accident report.

Please proceed with direct settlement if possible.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, March 20, 2018 11:16 AM

To: Joel Goh; assignments@lkkauto.com

Cc: 'Admin A'

Subject: RE: Accident involving your insured veh SJE3579H(EQ) & SLB 5947H along AYE twds city bef Lower Delta Rd (DM18HO00671-JG)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Monday, 19 March 2018 2:19 PM

To: Ever Sen Auto Service <stellaeversen@gmail.com>

Cc: 'assignments' <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving your insured veh SJE3579H(EQ) & SLB 5947H along AYE twds city bef Lower Delta Rd (DM18HO00671-JG)

Without Prejudice

Dear Stella

My apologies for the late response and oversight.
We will appoint LKK to conduct PRS as SJE.

Dear LKK

Kindly assist on this PRS case.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

A handwritten signature in black ink, appearing to be 'Joel Goh', is located in the bottom right corner of the page.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Ever Sen Auto Service [<mailto:stellaeversen@gmail.com>]

Sent: Thursday, March 15, 2018 10:22 AM

To: Joel Goh

Subject: Re: Accident involving your insured veh SJE3579H(EQ) & SLB 5947H along AYE twds city bef Lower Delta Rd

Dear Joel,

We have no objections to your list of motor surveyors.

Thank You.

Best Regards,
Stella Kow

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**EVER SEN AUTO SERVICE**  
Blk 3022A Ubi Road 1 #01-49  
Singapore 408716  
Tel : 67437111 Fax: 67489611  
Email : [eversenauto@singnet.com.sg](mailto:eversenauto@singnet.com.sg)  
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On Wed, Mar 14, 2018 at 5:27 PM, Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Dear Stella

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 Contact person : Joey/Joseh	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho

Fax: 6281 8748	
Contact Person: Amy/ Grace	
5) RT Appraisal Pte Ltd	6) LKK Auto Consultants Pte Ltd
Tel: 67486076	Tel: 6256-3561
Fax: 67480361	Fax: 6741-4108
Contact Person: Ricky Teng	
7) Kelvin Automotive Appraising Services	8) Automotive Appraiser & Surveying Services
Tel: 81825263	Tel: 96623655
Fax: 67461148	Fax: 67655662
Contact Person: Kelvin	Contact Person: Mr Chee
9) JP Knights Pte Ltd	
Tel: 63450068	
Fax: 63445328	
Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
[5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110](#)
 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Ever Sen Auto Service [mailto:stellaeversen@gmail.com]
Sent: Wednesday, March 14, 2018 12:05 PM
To: Joel Goh
Subject: Fwd: Accident involving your insured veh SJE 3579H & SLB 5947H along AYE twds city bef Lower Delta Rd

RE-SEND

Thank You.

Best Regards,

Stella Kow

EVER SEN AUTO SERVICE

[Blk 3022A Ubi Road 1 #01-49](#)

Singapore 408716

Tel : 67437111 Fax: 67489611

Email : eversenauto@singnet.com.sg

----- Forwarded message -----

From: **Ever Sen Auto Service** <stellaeversen@gmail.com>

Date: Tue, Mar 13, 2018 at 10:18 AM

Subject: Accident involving your insured veh SJE 3579H & SLB 5947H along AYE twds city bef Lower Delta Rd

To: joel.goh@eqinsurance.com.sg

Dear Joel

Please be informed of accident involving with your insured vehicle as follows :

Your Insured Vehicle: SJE3579H

Our Vehicle :

SLB5947H

Date & Time of Acc :11/03/2018 @ 13:00HR

Location of Accident

: AYE TOWARDS CITY BEFORE LOWER DELTA ROAD

For your attention and necessary action.

Thank You.

Best Regards,

Stella Kow

EVER SEN AUTO SERVICE

[Blk 3022A Ubi Road 1 #01-49](#)

Singapore 408716

Tel : 67437111 Fax: 67489611

Email : eversenauto@singnet.com.sg

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