

Shu Pei (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 6 April 2018 9:55 AM
To: Admin-D (LKKAuto); assignments
Cc: Admin A
Subject: RE: Accident involving your insured veh SJE3579H(EQ) & SLB 5947H along AYE twds city bef Lower Delta Rd (DM18HO00671-JG)
Attachments: SJE3579H.PDF

Dear Nivitha

Attached our insured's accident report.
Please proceed with direct settlement if possible.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Tuesday, March 20, 2018 11:16 AM
To: Joel Goh; assignments@lkkauto.com
Cc: 'Admin A'
Subject: RE: Accident involving your insured veh SJE3579H(EQ) & SLB 5947H along AYE twds city bef Lower Delta Rd (DM18HO00671-JG)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Monday, 19 March 2018 2:19 PM

To: Ever Sen Auto Service <stellaeversen@gmail.com>

Cc: 'assignments' <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving your insured veh SJE3579H(EQ) & SLB 5947H along AYE twds city bef Lower Delta Rd (DM18HO00671-JG)

Without Prejudice

Dear Stella

My apologies for the late response and oversight.
We will appoint LKK to conduct PRS as SJE.

Dear LKK

Kindly assist on this PRS case.

Best Regards,

Joel Goh
Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

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A handwritten signature in black ink, appearing to be 'Stella Eversen', is located at the end of the first email's body.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Ever Sen Auto Service [<mailto:stellaeversen@gmail.com>]

Sent: Thursday, March 15, 2018 10:22 AM

To: Joel Goh

Subject: Re: Accident involving your insured veh SJE3579H(EQ) & SLB 5947H along AYE twds city bef Lower Delta Rd

Dear Joel,

We have no objections to your list of motor surveyors.

Thank You.

Best Regards,
Stella Kow

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**EVER SEN AUTO SERVICE**

Blk 3022A Ubi Road 1 #01-49  
Singapore 408716  
Tel : 67437111 Fax: 67489611  
Email : [eversenauto@singnet.com.sg](mailto:eversenauto@singnet.com.sg)  
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On Wed, Mar 14, 2018 at 5:27 PM, Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Dear Stella

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within **2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 Contact person : Joey/Joseh	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho

5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



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From: Ever Sen Auto Service [mailto:stellaeversen@gmail.com]
Sent: Wednesday, March 14, 2018 12:05 PM
To: Joel Goh
Subject: Fwd: Accident involving your insured veh SJE 3579H & SLB 5947H along AYE twds city bef Lower Delta Rd

RE-SEND

Thank You.

Best Regards,

Stella Kow

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*EVER SEN AUTO SERVICE*

[Blk 3022A Ubi Road 1 #01-49](#)

Singapore 408716

Tel : 67437111 Fax: 67489611

Email : [eversenauto@singnet.com.sg](mailto:eversenauto@singnet.com.sg)

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----- Forwarded message -----

From: **Ever Sen Auto Service** <stellaeversen@gmail.com>

Date: Tue, Mar 13, 2018 at 10:18 AM

Subject: Accident involving your insured veh SJE 3579H & SLB 5947H along AYE twds city bef Lower Delta

Rd

To: joel.goh@eqinsurance.com.sg

Dear Joel

Please be informed of accident involving with your insured vehicle as follows :

Your Insured Vehicle: SJE3579H

Our Vehicle :

SLB5947H

Date & Time of Acc :11/03/2018 @ 13:00HR

Location of Accident

: AYE TOWARDS CITY BEFORE LOWER DELTA ROAD

For your attention and necessary action.

Thank You.

Best Regards,

Stella Kow

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[Blk 3022A Ubi Road 1 #01-49](#)

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