

Vic (LKKAUTO)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Monday, 30 December, 2019 4:51 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: SEEK MANDATE - DATE OF ACCIDENT ON 4/9/2016 INVOLVING VEHICLES SKQ 6773T & SHA 7111S *** LKK REF: CC3/AIG16016727 // AIG REF: TP / 5401337152SG

Dear Vic,

Refer to the above.

We have recovered 50% from our subrogation claim.

Please proceed with contribution at 50% liability.

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, November 11, 2019 10:30 AM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: [EXTERNAL] RE: SEEK MANDATE - DATE OF ACCIDENT ON 4/9/2016 INVOLVING VEHICLES SKQ 6773T & SHA

7111S *** LKK REF: CC3/AIG16016727 // AIG REF: TP / 5401337152SG

Importance: High

This message is from an external sender; be cautious with links and attachments.

Dear Norsiah,

We refer to the subject matter.

We noted that the matter is pending for the arbitration result.

Kindly advise any update on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 17 October, 2019 2:28 PM

To: Md Noor, Norsiah

Cc: Admin A; Vic (LKKAuto)

Subject: RE: SEEK MANDATE - DATE OF ACCIDENT ON 4/9/2016 INVOLVING VEHICLES SKQ 6773T & SHA 7111S ***
LKK REF: CC3/AIG16016727 // AIG REF: TP / 5401337152SG

Dear Norsiah,

We refer to the subject matter.

Kindly advise any update on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

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Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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From: Mei Kwan (LKKAuto)

Sent: Monday, 29 July, 2019 2:46 PM

To: Md Noor, Norsiah

Cc: Admin A; Vic (LKKAuto)

Subject: RE: SEEK MANDATE - DATE OF ACCIDENT ON 4/9/2016 INVOLVING VEHICLES SKQ 6773T & SHA 7111S ***

LKK REF: CC3/AIG16016727 // AIG REF: TP / 5401337152SG

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Norsiah,

IA has been uploaded in Merimen.

For your approval / instruction please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 26 July, 2019 1:46 PM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [GIA] DATE OF ACCIDENT ON 4/9/2016 INVOLVING VEHICLES SKQ 6773T & SHA 7111S *** LKK REF:

CC3/AIG16016727 // AIG REF: TP / 5401337152SG

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Norsiah,

We refer to the above matter.

Your mandate to offer at 20% was rejected by TP.

We had explained to TP our stand that their driver is more liable however, TP is insisting a 50% settlement.

Kindly let us have your opinion and instruction on this.

Thank you.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Sent: Tuesday, 18 June, 2019 3:02 PM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: [GIA] DATE OF ACCIDENT ON 4/9/2016 INVOLVING VEHICLES SKQ 6773T & SHA 7111S *** LKK REF: CC3/AIG16016727/H1jb3q2-1

Hi Nor,

We refer to your last instruction on 09/04/2018.

It's been a year and TP did not revert to our maintained offer til' date.

In view of this, we would like to close this re-opened claim file.

Kindly advise if we may proceed.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]

Sent: Monday, 9 April 2018 3:17 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: [GIA] DATE OF ACCIDENT ON 4/9/2016 INVOLVING VEHICLES SKQ 6773T & SHA 7111S *** LKK REF: CC3/AIG16016727/H1jb3q2-1

Dear Joy,

As spoken to Vivian, please assist to offer CDGE at a global sum of \$1,800 / (all-in)

Thank you

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606 | Fax +(65) 6835-7417
Norsiah.MdNoor@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAUTO) [<mailto:JoyIrene@lkkauto.com>]
Sent: Wednesday, April 04, 2018 9:59 AM
To: Md Noor, Norsiah
Cc: Admin A; Vivian Lau (LKKAUTO)
Subject: FW: [GIA] DATE OF ACCIDENT ON 4/9/2016 INVOLVING VEHICLES SKQ 6773T & SHA 7111S *** LKK
REF: CC3/AIG16016727/H1jb3q2-1

(RE-OPENED) AIG : 5401337152SG

Dear Nor,

Please refer to our e-mail correspondence with TP CDGE.

Your mandate to offer at 20% on 19.03.2018 was rejected by TP.

We had explained to TP our stand that their driver is more liable however, TP is insisting a 50% settlement.

Kindly let us have your opinion and instruction on this.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Wednesday, 28 March 2018 2:39 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: [GIA] DATE OF ACCIDENT ON 4/9/2016 INVOLVING VEHICLES SKQ 6773T & SHA 7111S *** LKK REF: CC3/AIG16016727/H1jb3q2-1

Without Prejudice

Dear Joy

Collision happened when both vehicles changed lane. We are prepared to wrap up the matter at GS \$2950/-

Please revert. Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax:

6214 1843

From: "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com>

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>, CS A Team <cs-a@lkkauto.com>, "Olivia Lau (LKKAuto)" <olivialau@lkkauto.com>

Date: 28/03/2018 12:08 PM

Subject: RE: [GIA] DATE OF ACCIDENT ON 4/9/2016 INVOLVING VEHICLES SKQ 6773T & SHA 7111S *** LKK REF: CC3/AIG16016727/H1jb3q2-1

"WITHOUT PREJUDICE"

Dear Cecilia,

We have reviewed the matter and we maintain our stand that the accident was due to the entire negligence of your driver.

The accident could have been avoided if your driver gave an earlier proper signal of his intention of turning right in which he failed to do so as observed in the video, there is no right signals on.

Further, your driver's act of making an abrupt right turn showed his failure to observe a proper look out of incoming vehicles behind.

In view of this, there was clearly lack of observance of due diligence from your driver.

Solely to amicably settle your driver's claim, we are instructed to offer a global sum of \$1,170.00 (all-in).

For your acceptance.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 28 March 2018 10:27 AM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: [GIA] DATE OF ACCIDENT ON 4/9/2016 INVOLVING VEHICLES SKQ 6773T & SHA 7111S *** LKK REF: CC3/AIG16016727/H1jb3q2-1

Dear Cecilia,

Noted.

This case has been re-assigned to Ms. Joy.

By copy to Joy.

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Tuesday, 27 March, 2018 2:47 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: [GIA] DATE OF ACCIDENT ON 4/9/2016 INVOLVING VEHICLES SKQ 6773T & SHA 7111S *** LKK REF: CC3/AIG16016727/H1zb3q2

Without Prejudice

Dear Mei Kwan

In order to move forward, please arrange to let us have your Principal's consent by **03/04/2018** to escalate this case to GIA for resolution.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

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