

## Vic (LKKAUTO)

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**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Friday, 17 January, 2020 11:26 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Tan, Bennie-WZ; Aileen Tan Lee Noi  
**Subject:** FW: Acct on 04/09/2016 involving SHA7111S & SKQ6773T - AIG Ref: 5401337152SG-003 == Reminder!  
**Attachments:** SHA7111S - TP settled at 50-a.pdf; SHA7111S - TP settled at 50b.pdf; SHA7111S LOD.pdf

Dear Vic,

Please refer to below email.

For your urgent action please.

Thank you

Kind regards  
Norsiah

**Norsiah Md Noor**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419-1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)



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**From:** Alice Lau Lay Koon [mailto:[alicelau@cdge.com.sg](mailto:alicelau@cdge.com.sg)]  
**Sent:** Friday, January 17, 2020 11:17 AM  
**To:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Cc:** Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>

**Subject:** [EXTERNAL] Re: Acct on 04/09/2016 involving SHA7111S & SKQ6773T - AIG Ref: 5401337152SG-003 == Reminder!

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Ms Norsiah,

Kindly refer to the subject matter resting with our email dated 03/12/2019.

Case has been protracted, kindly revert your settlement soonest as possible.

Thank you!

Best Regards,  
Alice Lau  
Claims Department / ComfortDelGro Engineering Pte Ltd  
Off: 6214 8307/ Fax: 6214 1843



Think Before Printing

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**From:** Alice Lau Lay Koon <[alicelau@cdge.com.sg](mailto:alicelau@cdge.com.sg)>

**Sent:** Tuesday, 3 December 2019 12:04 PM

**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Subject:** Fw: Acct on 04/09/2016 involving SHA7111S & SKQ6773T - AIG Ref: 5401337152SG-003 == Reminder!

Without Prejudice

Dear Ms Norsiah,

Subject matter refers.

Case has been long protracted, can we settle by now??

Best Regards,  
Alice Lau  
Claims Department / ComfortDelGro Engineering Pte Ltd  
Off: 6214 8307/ Fax: 6214 1843



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**From:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

**Sent:** Monday, 28 October 2019 2:01 PM

**To:** Alice Lau Lay Koon <[alicelau@cdge.com.sg](mailto:alicelau@cdge.com.sg)>

**Cc:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>; Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Subject:** FW: Acct on 04/09/2016 involving SHA7111S & SKQ6773T - AIG Ref: 5401337152SG-003

**WITHOUT PREJUDICE**  
(SAVE AS TO COSTS)

Dear Alice

Thank you for your email.

Matter under the care of my colleague, Ms. Norsiah.

**By copy Norsiah:** For your necessary review pls.

Thank you.

Best Regards

**Bennie Tan**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.aig.sg](http://www.aig.sg)

*This email should not construed as an admission of liability on the part of whomsoever is concerned.*

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**From:** Alice Lau Lay Koon [<mailto:alicelau@cdge.com.sg>]  
**Sent:** Friday, October 25, 2019 4:50 PM  
**To:** Tan, Bennie-WZ  
**Cc:** Kazali Haji Selahudin  
**Subject:** [EXTERNAL] Acct on 04/09/2016 involving SHA7111S & SKQ6773T - AIG Ref: 5401337152SG

**This message is from an external sender; be cautious with links and attachments.**

Without Prejudice

Dear Bennie,

Kindly refer to the above matter.

During the round table meeting on 09/10/2019 with my colleague, Mr Kazali, you have requested us to send this matter for your review.

Please find attached our Letter of Demand and your insured's Unisured Losses Claim settled at 50% liability.

Case has been protracted, your soonest reply is appreciated. Thank you!

Best Regards,  
Alice Lau  
Claims Department / ComfortDelGro Engineering Pte Ltd  
Off: 6214 8307/ Fax: 6214 1843



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