

INS. CASE OWNER:

Pauline

C-6/AIG140

13894

Kwa3/1

LKK:

IDAC:

## ASSIGNMENT

Surveyor:

Kenneth

DOI:

18.7.14

Date / Time:

18.7.14

Registered in Merimen:

22.7.14

Pre-assign / CCU / FTE



Insured Vehicle No.:

SDH 58980

Name of Insured:

LON NGEE HOV

Insured Tel No.:

HP: 91000330

Excess Sec II:SS

D.O.A: 01.07.14

Is driver the owner? (YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

80074302

2100146075.00000

Toyota AX10

M5/A custom TWD S6

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO Insured Liability:

% Final? Yes / No

SKE 1956P



INSRS:

WSP:

Tel:

Liability:

RMKS:

Cheng Hoe



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time	FOR CSO ONLY:	STAGE	DATE / PIC
26/11/14	Is driver the owner? (YES / NO)	Finalisation:	
26/11/14	If NO, Driver Name / Age:	Email AIG for OI GIA:	
	Driver's Own Vehicle Number:	Apt letter to OI:	5/18/14
	Insurance Company:	Call OI:	6/17/14
	SKE 1956P - X; SDH 58980 - X	After call ltr to OI:	
		Type Report:	Keh
		Prepare Invoice:	6/17/14
		Others:	
5/18/14	Called O2, Mr Low confirm accident details inform TP claim. No CCTV, got photo need to get the photo from O2's AIA agent Ms Jamie. 90273346. Agree to settle at best sol/so. aware MCD will be affected. letter send out	Documentation Check List:	Handler Typist
		OI Apt Ltr:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
5/18/14	Called O2's agent # Ms Jamie 90273346. No response.	LTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input checked="" type="checkbox"/>
		Approval Email:	<input checked="" type="checkbox"/>
20/11/15	Called O2, No pick up	Payment Breakdown Form:	<input checked="" type="checkbox"/>
		Others:	
20/11/15	Called O2 via email. No response. WSP invoice 4/10/14-20 (92300 - LTA)		
26/11/15	Sand O2 Final letter via Normal & Registered. Ulin email to From AIG to Temporary (10/11/14) 26/11/15		11/17/17
26/11/15	Normal Registered Mail to OI by William Reid KC 18073229650 & Mr Deyda (Chapman Charles & S. S. P. of the return back to him.		
16/3/16	TP's were photo did \$2200.00 NOT SUFFICIENT TO PROVE THAT WE ARE TO FULLY AT FAULT. THE SHOWN ON THE GROUND WAS DRIVEN BY OI. SINCE WE SAID HE HAD PHOTO TO PROVE TP AT FAULT. ASK HIM TO PROVIDE. OTHERWISE C		
FINAL SETTLEMENT			
Repair	13461.00	Confirm with	BOLA S/N No.:
Loss of Rental:	454.76	SS 1363.80 (5 days) x \$5 x 634.	IF NO or B 28, Ass. Lia:
Loss of Use:	SS	(3 x days)	
Disbursement:	\$8.00	1) Claim status: Normal/Reject/Private Settle	
Legal Cost:	SS	2) Report Format:	
Total:	2423.75	3) Survey fee:	
	SS 2340.60	Global Sum: SS 2350.00	

2350.00 - Cheng Hoe Motor Pte Ltd.





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG14013894/Kwa3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 22-07-2014



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDH 5898D	Veh. Inspected	SKC 1958P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	22/07/2014

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	06/07/2014	Inspection Date	18/07/2014
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768751		

## 5a. Remarks

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Blk 1019, Yishun Industrial Park A #01-374 382, Singapore 768761  
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)  
GST 201001158E RCB NO:201001158E

TP Veh Reg No: SDH5898D

Insurance Company hence notify  
the Repairs of the following:  
• To Res. • before/after spray painting  
• To App. • damaged part(s) during resurvey  
• • are subject to confirmation  
• **FAX: 64153172**  
• • survey is on "Without Prejudice"  
• • modification(s) is allowed  
• • entire item(s) must be resurveyed &  
• • sent to final approval from Insurance Co.  
•  
• developed by Repairs  
•

Reg. Date:

13/03/2008

Estimate Repair Cost to Vehicle No. 13555				
Description	U/Price	Quantity	List Price SS	Amount SS
List Price	635.60	1 PC	635.60	
FRONT BUMPER	218.50	1 PC	218.50	X
FRONT BUMPER REINFORCEMENT	13.10	1 PC	13.10	
FRONT BUMPER LH SIDE RETAINER	85.10	1 PC	85.10	✓
FRONT BUMPER CENTRE LOWER GRILLE	3.70	6 PCS	22.20	
FRONT BUMPER CLIPS	680.40	1 PC	680.40	✓
LH HEADLAMP	36.50	1 PC	36.50	
LH HEADLAMP LOWER GARNISH	486.50	1 PC	486.50	✓
FRONT LH FENDER	77.10	1 PC	77.10	
FRONT LH FENDER INNER SHIELD	3.70	6 PCS	22.20	
FRONT LH FENDER CLIPS	202.60	1 PC	202.60	✓
FRONT GRILLE BASE	210.30	1 PC	210.30	X
FRONT GRILLE MOULDING	3.80	4 PCS	15.20	
FRONT GRILLE CLIPS			2,705.30	
		Less 20%	541.06	2,164.24
Labour	600.00	1 LA	600.00	500
4 REMOVE & REFIX FRT BUMPER ASSY, HEADLAMP,GRILLE,FRT LH FENDER,TO KNOCK & REPAIR FRT SUPPORT PANEL & REALIGN THE SAME	650.00	1 LA	650.00	500
5 PUTTY & RESPRAY ON FRT BUMPER, FRT LH FENDER,FRT SUPPORT PANEL & AFFECTED AREAS	30.00	1 LA	30.00	✓
6 RUSTPROOFING	60.00	1 LA	60.00	✓
7 TO CONDUCT COMPUTERISED WHEEL ALIGNMENT			1,340.00	1,340.00

**Ordering:**

Not Attached  
Llys 8?  
Return, After, Please

AUTHORISED SIGNATURE

## Mei Kwan (LKKAUTO)

---

**From:** Mohamedrasheed, Rashidah <Rashidah.Mohamedrasheed@aig.com>  
**Sent:** Monday, 19 March, 2018 2:50 PM  
**To:** Vivian Lau (LKKAUTO); Mei Kwan (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO)  
**Subject:** OREF 800743202/B D.O.L 06/07/2014 TP SKC1956P

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** HMK

Dear Vivian,

Done.

Thank you

Rashidah Rasheed  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

[Rashidah.Mohamedrasheed@aig.com](mailto:Rashidah.Mohamedrasheed@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]  
**Sent:** Friday, March 16, 2018 4:16 PM  
**To:** Mohamedrasheed, Rashidah; Mei Kwan (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: OREF 800743202/B D.O.L 06/07/2014 TP SKC1956P

Dear Rashidah

We refer to the above matter.

TP accept our offer and agree on direct settlement.

Kindly send back our report via merimen

Please let us have an update.

Last correspondence TP rejected our proposal 50%?

**Rashidah Rasheed**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

[Rashidah.Mohamedrasheed@aig.com](mailto:Rashidah.Mohamedrasheed@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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Singapore 408602

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## POSTING RECEIPT FOR REGISTERED ARTICLE(S)

- NOTES:
- Separate forms are to be used for Insured and Non-Insured Registered Article.
  - Please provide all information required and produce this receipt for all enquiries.
  - \* Please tick where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested if relevant \* is left blank.
  - Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
  - Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee Low Ngel Heng Rt 80 Bldg North Road #12-70 Store 46080  CD: SDH 289877 TP: 8tc 1956P	AR*: ( ) Y ( ) N	By*: ( ) AIR ( ) SUR	For Official Use Only (Item numbers are printed in order of posting at counter) Date: 26 NOV 2015 RA HQ: RC180957796SG
	Insurance*: ( ) Y \$ \$ _____ ( ) N		
	Contents:		
2. Name & Address of Addressee	AR*: ( ) Y ( ) N	By*: ( ) AIR ( ) SUR	
	Insurance*: ( ) Y \$ \$ _____ ( ) N		
	Contents:		

### Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting overleaf. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date



## **PAYMENT ADVICE**

Your ref : AIG Asia Pacific Vehicle no. SDH 5898D

Claimant Vehicle No. SKC 1956P

Accident on 06/07/2014 involving vehicle/s No. SKC 1956P & SDH 5898D  
along/at Malaysia Checkpoint.

### **BREAKDOWN OF PAYMENT/S**

- |                      |                    |  |
|----------------------|--------------------|--|
| 1. Repair cost       | <u>S\$ 2461.00</u> | Payable to <u>Cheng Hoe Motor Pte Ltd</u>  |
| 2. Rental Of Vehicle | <u>S\$ 454.75</u>  | Payable to <u>Cheng Hoe Motor Pte Ltd</u><br>( $\$85 \times 5\text{days} + 7\% \text{gst}$ ) |
| 3. LTA Search        | <u>S\$ 8.00</u>    |  |

Total S\$ 2923.75

Service Adviser : LKK

Contact No. : 62563561





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG14013894/Kwa3

07 August 2014

**Low Ngee How**

Blk 80 Bedok North Road

#13-270

Singapore 460080

Dear Sir/Madam,

**ACCIDENT INVOLVING SDH 5898D & SKC 1956P ON 06/07/2014**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 18/08/2014, after we shall proceed with negotiation with Third Party claimant on the **without prejudice** basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau

Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, 401-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG14013894/Kwa3

27 November 2015

**Low Ngee How**  
Blk 80 Bedok North Road  
#13-270  
Singapore 460080

Dear Sir/Madam,

**ACCIDENT INVOLVING SDH 5898D AND SKC 1956P ON 06/07/2014**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Please be informed that we have reviewed both reports and based on accident scenario & all available information at hand for the accident, wherein you have stated in your report and to quote **"felt an impact from the right side, my vehicle was stationary and in between cars"**. We had lately received TP accident scene photos (enclosed) which indicated that your vehicle drove over the chevron marking and encroached into the path of TP. We are of the view that we do not have a good defence towards the claim submitted by the owner of SKC 1956P and it is quite difficult for you to escape liability of the collision.

If you still do not wish us to settle the third party claim and/or if you wish to take over conduct of the third party claim without seeking indemnity under the motor insurance policy so as to protect the No Claims Discount (this entails that you would have to conduct your own defense and bear the full costs), you may consider undertaking the claim.

Kindly let us have your final decision by 11/12/2015. If we do not hear from you by then, our principal will proceed to handle and decide how the claim is settled as per the terms and conditions of the policy. Under the Terms and Conditions 6.3 entitled "Conduct of Proceedings" under in Motor Policy with AIG, it is clearly stated that **"AIG shall have full discretion in the conduct of any proceedings and/or how a claim is settled."** Your No-Claim Discount (NCD) (if any) will also be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

We wish to stress that our offer of settlement is strictly made on a without prejudice basis.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau  
Case Handler  
DID: 68411467  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com  
c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408935 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/AIG14013894/Kwa3

27 November 2015

By Registered Mail

Low Ngee How  
Blk 80 Bedok North Road  
#13-270  
Singapore 460080

Dear Sir/Madam,

**ACCIDENT INVOLVING SDH 5898D AND SKC 1956P ON 06/07/2014**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Please be informed that we have reviewed both reports and based on accident scenario & all available information at hand for the accident, wherein you have stated in your report and to quote **"felt an impact from the right side, my vehicle was stationary and in between cars"**. We had lately received TP accident scene photos (enclosed) which indicated that your vehicle drove over the chevron marking and encroached into the path of TP. We are of the view that we do not have a good defence towards the claim submitted by the owner of SKC 1956P and it is quite difficult for you to escape liability of the collision.

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Please call us if you have further queries.

Yours faithfully,

Vivian Lau  
Case Handler  
DID: 68411467  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com  
c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, CHENG HOE MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 2,350.00 (Global Sum) for vehicle no. SKC 1956P that was damaged pursuant to the accident which occurred on 06/07/2014 (date) along M'SIA CUSTOM TWDS SG (location) involving vehicle no/s SDH 5898D. This is pursuant to the inspection conducted on 18/07/2014 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SANGEETHNA DEVI ANNAVI ("the third party claimant") of vehicle no. SKC 1956P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

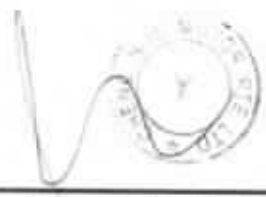
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKC 1956P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of 04 (month) 2014 (year)

LSC   
Signed by appointed surveyor

  
Signed by "the workshop" (with chop)

This Discharge Voucher applies strictly for Claimant's claim for property damages only and does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.  
This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761  
TEL: 67556142 (YIS) FAX: 67557719 (YIS)  
Email: chmotor@singnet.com.sg  
GST:201001158E RCB NO:201001158E

PAGE:1

## TAX INVOICE

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY  
#07-16 AIG BUILDING  
SINGAPORE 079120

TEL: 64193000 FAX: 64153727  
ATTN: THE MOTOR CLAIMS DEPT

NO :ST1880280  
DATE :29/03/2018  
A/C CODE: :AIG  
JOB NO :JC1597124  
WS REF :TP AIG  
SALESMAN :JUNE  
VEH REG :SKC1956P  
MILEAGE :0KM  
MAKE/MODEL :HONDA STREAM 1.8L A

DATE OF ACCIDENT 6/7/14  
AIG VEH - SDH5898D

Description	Quantity	Unit Price	Amount
		<b>S\$</b>	<b>S\$</b>
1 SUPPLY ALL NECESSARY PARTS, PERFORM NECESSARY PANEL BEATING AND RESPRAY PAINTING(GLOBAL SUM SETTLEMENT)	1 PC	1,978.20	1,978.20

TOTAL QTY: 1 PC TOTAL **S\$ 1,978.20**

INCLUSIVE GST @ 7% :\$129.41

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

38 WOODLANDS IND PARK E1  
#05-05, SINGAPORE 757700  
TEL : 64595278

TAX INVOICE NO. : 140150  
GST Reg No. : 53068927L

Bill to : SANGEETHHA DEVI ANNAVI

DATE : 22-Jul-14

[illegible]

E & O.E.

**PERFECT DRIVING & SERVICE**



6449



38 WOODLANDS IND PARK E1  
#05-05 SINGAPORE 757700  
(ROC/GST NO. 53068927L)

TEL : 64595278  
OPERATING HOURS :  
MONDAY TO SATURDAY  
(9AM TO 6PM)

Hirer's Name Sangeetha Devi Annavi				Date of Birth 10-11-1968	Passport/ Nric No. S68379086	Nationality Sporcan			
Address Apt BIK 657 Woodlands Ring Rd.				Occupation	Driving License No.	Date Obtained/Expiry			
#05-324		Postal Code 730657		Contact No.	Mobile Phone No. 92396545				
Joint Hirer's/Guarantor's Name SamyKannu Rajakumar				Date of Birth 20-4-1975	Passport/ Nric No. S7565276	Nationality SPU-m.			
Address Apt BIK 657 Woodlands Ring Rd				Occupation	Driving License No.	Date Obtained/Expiry			
#05-324		Postal Code 730657		Contact No.	Mobile Phone No. 82565908				
VEHICLE NO. SAT 2541D.				MODEL					
FROM				RETURN <small>*Estimated Date For actual return see CHECK IN</small>					
CHECK OUT	Date 17/7/14	Time 445pm.	Mileage	KM	E	%	%	%	F
CHECK IN	Date 22/7/14	Time 3.25pm	Mileage	KM	Remarks				

- 1) This vehicle is restricted to SINGAPORE use only.
- 2) Only Persons above 25 years of age with more than 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
- 3) The hirer shall be liable to pay the first S\$2000 insurance policy excess for damage to vehicle plus loss of earnings while damaged vehicle is under repairs.
- 4) Third party Liability is the first \$2000.00 in any accident involving Third Party Claims
- 5) Hirer is responsible for all parking fines & traffic summon
- 6) Vehicle should be returned at the same time as collection except on Saturday where return time is before 12pm
- 7) Hourly extension is charged at 1/5 of the daily rate.
- 8) As preventive maintenance, please check water & engine oil daily.
- 9) For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge S\$100 will be imposed for smoky or dirty vehicle.
- 10) Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings
- 11) The vehicle is NOT covered by a motor insurance policy covering personal accident insurance for the hirer, his passengers or authorised driver
- 12) No replacement of vehicle in any accident

[illegible]

I/We declare that all information given on this form is true and accurate.

Hirer's Signature \_\_\_\_\_

Joint Hirer's/ Guarantor's Signature

Text size + -

**Enquire Vehicle & Owner Information ( Vehicle No. SDH5898D As At 06 Jul 2014 / 19:45:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: CHM-SKC1956

**Current Owner Details**

Owner ID Type: Singapore NRIC

Owner ID: S74086298

Owner Name: LOW NGEE HOW

Registered Address Type: HDB / HUDC

Registered Block/House No.: 80

Registered Street Name: BEDOK NORTH ROAD

Registered Unit No.: # 13 - 270

Registered Building Name: -

Registered Postal Code: 480080

**Current Vehicle Details**

Vehicle No.: SDH5898D

Make Description/Model: TOYOTA / COROLLA AXIO 1.5X SPECIAL EDITION A

Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.



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Please do not use the **Back** or **Forward** buttons on your browser as this may alter the results of the transactions.

Best viewed with IE 6.0 SP3 and above, 1024 X 768 resolution

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## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Jul 2014 <a href="#">Edit Reg</a>		18 Jul 2014 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,300.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,300.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	Low Ngee How, ID: S74086298								
Main Claimant:	SANGEETHHA DEVI ANNAVI, ID: S6837908C								
Vehicle Reg. No.:	SKC1956P	Date of Loss:	06/07/2014 19:00 - :59 [75 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 800743202	Policy/Cover Note No.:	2100346075 (Comprehensive) Coverage: 23/07/2013 - 22/07/2014						
Vehicle Reg. No. (Insured):	SDH5898D	Policy No. (Claimant):	5050312470-02						
		Excess:							
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 21/03/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (19/03/2018): Report Send Back Alerts - SKC1956P (TP)</li> <li>AIG_SG (09/07/2015): STATUS</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKC1956P (800743202)  
[SDH5898D]  
TP  
SANGEETHHA DEVI ANNAVI  
Jul 6 2014 7:00PM  
[Low Ngee How]  
Cheng Hoe Motor Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit	<input type="checkbox"/>
2	15/07/17 08:00	Insurer Offer Letter/DV <small>[Offer superseded on 2017/10/02]</small>	Load HTML	<input type="checkbox"/>
<b>Photos/Images</b>			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/07/14 19:09	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	22/07/14 19:09	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	22/07/14 19:09	General View	Load JPG	<input checked="" type="checkbox"/>
4	22/07/14 19:09	General View	Load JPG	<input checked="" type="checkbox"/>
5	22/07/14 19:09	General View	Load JPG	<input checked="" type="checkbox"/>
6	22/07/14 19:09	General View	Load JPG	<input checked="" type="checkbox"/>
7	22/07/14 19:09	General View	Load JPG	<input checked="" type="checkbox"/>
8	22/07/14 19:09	General View	Load JPG	<input checked="" type="checkbox"/>
9	22/07/14 19:09	General View	Load JPG	<input checked="" type="checkbox"/>
10	22/07/14 19:09	General View	Load JPG	<input checked="" type="checkbox"/>
11	22/07/14 19:09	General View	Load JPG	<input checked="" type="checkbox"/>
12	22/07/14 19:09	General View	Load JPG	<input checked="" type="checkbox"/>
13	22/07/14 19:09	General View	Load JPG	<input checked="" type="checkbox"/>
14	22/07/14 19:09	General View	Load JPG	<input checked="" type="checkbox"/>
15	22/07/14 19:09	General View	Load JPG	<input checked="" type="checkbox"/>
16	22/07/14 19:09	General View	Load JPG	<input checked="" type="checkbox"/>
17	22/07/14 19:09	General View	Load JPG	<input checked="" type="checkbox"/>
18	22/07/14 19:09	General View	Load JPG	<input checked="" type="checkbox"/>
19	22/07/14 19:10	General View	Load JPG	<input checked="" type="checkbox"/>
20	11/07/17 11:42	RESURVEY PHOTO	Load JPG	<input checked="" type="checkbox"/>
21	11/07/17 11:42	RESURVEY PHOTO	Load JPG	<input checked="" type="checkbox"/>
22	11/07/17 11:42	RESURVEY PHOTO	Load JPG	<input checked="" type="checkbox"/>
23	11/07/17 11:42	RESURVEY PHOTO	Load JPG	<input checked="" type="checkbox"/>
24	11/07/17 11:42	RESURVEY PHOTO	Load JPG	<input checked="" type="checkbox"/>
25	11/07/17 11:42	RESURVEY PHOTO	Load JPG	<input checked="" type="checkbox"/>
26	11/07/17 11:42	RESURVEY PHOTO	Load JPG	<input checked="" type="checkbox"/>
27	11/07/17 11:42	AFTER PAINT	Load JPG	<input checked="" type="checkbox"/>
28	11/07/17 11:42	AFTER PAINT	Load JPG	<input checked="" type="checkbox"/>
29	11/07/17 11:42	AFTER PAINT	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/07/14 09:23	TP ESTIMATE	Load PDF	<input type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
2	23/07/14 09:23	TP GIA REPORT	Load PDF	
3	25/11/15 16:27	OI final letter via normal andAR	Load DOC	
4	25/11/15 17:30	Accident photos from TP	Load PDF	
5	08/03/16 19:12	Email lto AIG seek advise SKC 1956PB.3.16	Load PDF	
6	11/07/17 10:08	Email from AIG to temporary close file 11.7.17.	Load PDF	
7	11/07/17 15:59	Registered Mail Fee	Load PDF	
8	11/07/17 15:59	LETTER TO OI	Load PDF	
9	29/01/19 09:58	RENTAL RECEIPT	Load PDF	
10	29/01/19 09:58	WORKSHOP INVOICE	Load PDF	
11	29/01/19 09:58	AUTHORISATION TO ACT FORM	Load PDF	
12	29/01/19 09:58	Release Voucher	Load PDF	
13	29/01/19 09:58	LTA SEARCH	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	23/07/14 09:08	OI GIA REPORT	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 100px; width: 100%;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**AIG THIRD PARTY EXPRESS SETTLEMENT  
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008  
(PAYMENT BREAKDOWN)**

Vehicle No:	SDH5898D (Insd veh)	Model:	HONDA STREAM 1.8 L (A)
	SKC1956P (TP veh)		
Date of Accident:	06/07/2014		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	3,749.54
Final Repair Cost	:	\$	2,350.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	5 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,350.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

<b>A) For Non GIA Registered Workshop:</b>		Agreed Liability _____ (%)
<b>B) For GIA Registered Workshop:</b>		BOLA Applicable: <del>Yes</del> / No BOLA Scenario No: _____
BOLA Liability: _____ 80 _____ (%)		Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks _____		

Payment Instruction: Payee's Breakdown			
1)	Cheng Hoe Motor Pte Ltd	:	\$ 2,350.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

29 Jan  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG14013894/KWA3Q2-1

Date: 29/01/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 2100346075

Claimant Vehicle No: SKC1956P

Insured Vehicle No: SDH5898D

Date of Loss: 06/07/2014

Nature of Claim: TP

Claim No: 800743202

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKC1956P

Make &amp; Model: HONDA STREAM, 1.8 L (A)

Engine No: R18A12801277

Reg. Date: 13/03/2008 (Man. Year: 2007)

Chassis No: JHMRN68408S201277

Colour: White

Odometer: 42066 km

Engine Capacity: 1799 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/65 R15

Rear Tyre Size: 205/65 R15

Front Left Side: Goodyear 8 mm

Rear Left Side: Goodyear 8 mm

Front Right Side: Goodyear 8 mm

Rear Right Side: Goodyear 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,164.24	1,821.20	343.04	15.85
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,340.00	1,090.00	250.00	18.66
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,504.24</b>	<b>2,911.20</b>	<b>593.04</b>	<b>16.92</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,300.00</b>		
(S\$)	3,504.24	2,300.00	1,204.24	34.37
+ GST 7.00/7.00% (S\$)	245.30	161.00	84.30	34.37
<b>Nett Amount (S\$)</b>	<b>3,749.54</b>	<b>2,461.00</b>	<b>1,288.54</b>	<b>34.37</b>
+ Car Rental (5.0 x S\$85.00/day + 7.00% GST) (S\$)		454.75		
(S\$)		2,915.75		
Liabe Amount (80.00%) (S\$)		2,332.60		
+ Doc/Search Fee (S\$)		8.00		
<b>Nett Liability (S\$)</b>		<b>2,340.60</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,350.00</b>		

### INSPECTION



Date of Assignment: 18/07/2014  
Date Inspected: 18/07/2014 Inspected At: Cheng Hoe Motor Pte Ltd (Yishun)  
Blk 1019 #01-374/382, Yishun Industrial  
Park A  
Singapore 768761  
Estimated Period of Repair: 4.0 days

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**Adjuster:** KENNETH KONG

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Buckled / Cracked	635.60 FL	*635.60 FL
2	1		*FRONT BUMPER REINFORCEMENT	Repair	218.50 FL	*- FL
3	1		*FRONT BUMPER LH SIDE RETAINER	Distorted	13.10 FL	*13.10 FL
4	1		*FRONT BUMPER CENTRE LOWER GRILLE	Cracked	85.10 FL	*85.10 FL
5	6		*FRONT BUMPER CLIPS	Necessary	22.20 FL	*22.20 FL
6	1		*LH HEADLAMP	Cut	680.40 FL	*680.40 FL
7	1		*LH HEADLAMP LOWER GARNISH	Distorted	36.50 FL	*36.50 FL
8	1		*FRONT LH FENDER	Bent	486.50 FL	*486.50 FL
9	1		*FRONT LH FENDER INNER SHIELD	Distorted	77.10 FL	*77.10 FL
10	6		*FRONT LH FENDER CLIPS	Necessary	22.20 FL	*22.20 FL
11	1		*FRONT GRILLE BASE	Cracked	202.60 FL	*202.60 FL
12	1		*FRONT GRILLE MOULDING	Serviceable	210.30 FL	*- FL
13	4		*FRONT GRILLE CLIPS	Necessary	15.20 FL	*15.20 FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>2,705.30</b>	<b>2,276.50</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>541.06</b>	<b>455.30</b>
<b>Total Parts (\$\$)</b>	<b>2,164.24</b>	<b>1,821.20</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE & REFIX FRT BUMPER ASSY ,HEADLAMP ,GRILLE ,FRT LH FENDER ,TO KNOCK & REPAIR FRT SUPPORT PANEL & REALIGN THE SAME	New	600.00	500.00
2	PUTTY & RESPRAY ON FRT BUMPER ,FRT LH FENDER ,FRT SUPPORT PANEL & AFFECTED AREAS	New	650.00	500.00
3	RUSTPROOFING	New	30.00	30.00
4	TO CONDUCT COMPUTERISED WHEEL ALIGNMENT	New	60.00	60.00
Gross Labour Cost (\$\$)			<b>1,340.00</b>	<b>1,090.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >