

INS. CASE OWNER:

CC 4 / FWD 18005153

LKK:

IDAC:

**ASSIGNMENT**

Surveyor:

DOI:

Date / Time:

20/02/18

Registered in Merimen:

20-3-18

Pre-assign / CCU / FTE



Insured Vehicle No.:

GW 1454C

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

28/02/18

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SGR 9804K



INSRS:

WSP: Ho Buy

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SGR 9804K - NAL/INC 13005034/164 DOA 28/02/18  
 GW 1454C - C17/ATG 13001160/164 DOA 13/01/17  
 - NAL/INC 18005034/164 DOA 28/02/18

09-01-19

to cancel claim.

4

**STAGE**

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

**Documentation Check List:** Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

**PRELIMINARY ADVICE** Date/Time:

Sent By:

**FINALIZATION**

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

**FINAL SETTLEMENT**

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	16/03/2018 15:31
Date Of Accident	28/02/2018 18:30
Exact Location Of Accident	T JUNC OF TAMPINES ST 71 & ST 73
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGR9804K
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NG HOCK HAI
NRIC No	S0457369B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-92386485
Alternative Phone No	OTHERS-81382709

### Vehicle Particulars

Manufacturer	KIA
Model	RIO
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5098414679
Cover Note Number	-

### Driver

Name of Driver	NG HOCK HAI
NRIC No	S0457369B
Date Of Birth	15/11/1950
Occupation	INDOOR
Date Of Driving Pass	13/05/1980
Driving Experience	37 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92386485
Fax Number	
Contact Number	OTHERS-81382709
EEmail Address	NOEMAIL

Address	BLK 225 LOR 8 TOA PAYOH #09-76
Postcode	310225
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	5
Passenger 1	NAME: : NG KOK CHUAN GENDER: : MALE
Passenger 2	NAME: : TAN GUAY BENG GENDER: : FEMALE
Passenger 3	NAME: : ALSON GENDER: : MALE
Passenger 4	NAME: : ASTRO GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO ATTACHED STATEMENT.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJW1454C
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	WAM HUI KIANG

NRIC/Passport Number	S7626545C
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	3

## Accident Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# Accident Sketch Plan

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I am travelling along Tampines street 71 when the vehicle B came out from street 73 without stopping at the stop line & bang onto my vehicle A (SSB 9804K). Particulars was exchanged (driver's licence). Driver husband later told wanted to settle privately. But after waiting for more than a week no compensation was given. So we decided to claim the insurance.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
Policyholder's Signature  
(date & time)

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## Nivitha (LKK Auto)

---

**From:** motorclaims.sg@fwd.com  
**Sent:** Monday, 19 March 2018 6:40 PM  
**To:** sur@lkkauto.com; assignments@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com  
**Cc:** AsherSng@lkkauto.com  
**Subject:** FW: sgr9804k & SJW1454C DOA 28.02.2018GIA report  
**Attachments:** file-12.jpeg; file1-1.jpeg; file2-1.jpeg

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards  
Clara Li  
Senior Executive, Claims

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722  
E clara.li@fwd.com  
W fwd.com.sg



10-44am @ 20/03/18  
vehicle not in  
person @ Chris

	<b>Endowment Plan</b> Get the biggest guaranteed return for a 3 year plan available online. <b>Limited time offer!</b>		<b>2.02%</b> p.a. fwd.com.sg save now
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**From:** chan pick yuen [mailto:chris\_chanbebe@hotmail.com]  
**Sent:** Monday, 19 March, 2018 6:38 PM  
**To:** Motor Claims SG - SG Common  
**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report

Dear Sir / Mdm ,

LKK AUTO CONSULTANT PTE LTD .

Please confirm liability 100% in our favour & your insured agree direct settle with us . Quantum to be confirm with your surveyor . Thanks

Regards,  
Chris Chan Pick Yuen

---

**From:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com) <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>  
**Sent:** Monday, March 19, 2018 6:28 PM  
**To:** [chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)  
**Cc:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)  
**Subject:** RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report

**WITHOUT PREJUDICE**

Dear Chris,

We refer to your letter dated 19 March 2018 of the PRI Notice of your client's vehicle SGR9804K.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

***\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.***


Kind Regards  
Clara Li  
Senior Executive, Claims

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722  
E [clara.li@fwd.com](mailto:clara.li@fwd.com)  
W [fwd.com.sg](http://fwd.com.sg)





	<b>Endowment Plan</b> Get the biggest guaranteed return for a 3 year plan available online. <b>Limited time offer!</b>		<b>2.02%</b> p.a. fwd.com.sg <b>save now</b>
---	---	--	---

---

**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Monday, March 19, 2018 5:18 PM  
**To:** MOTORCLAIMS.SG@FWD.COM  
**Subject:** Fw: sgr9804k & SJW1454C DOA 28.02.2018GIA report

Dear Sir / Mdm ,

Enclosed is our client's GIA REPORT .  
please confirm liability 100% in our favour & your insured agree to direct settle with us .  
Please let us have your 10 name list of surveyor . Thanks

Regards,  
Chris Chan Pick Yuen  
HO BENG TRDING  
Block 3020A UBI ROAD 1  
# 01-33  
Singapore  
HP: 92712214

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The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

**Asher Sng (LKKAUTO)**

FILE WITH MK

**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Friday, 19 October 2018 10:33 AM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Asher ,

Cancel claim . Our clients car no repair yet . Please inform Mr Adrian cancel his survey estimate . Thanks

Get Outlook for iOS

---

**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Friday, October 19, 2018 8:58:18 AM  
**To:** chan pick yuen  
**Subject:** RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Chris,

We refer to the email below.

Please kindly note that we **NOT YET** received our insured report from our principal.

Shall revert to you the same once we received.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Friday, 19 October 2018 12:40 AM  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Asher ,

**URGENT**

Did your insured file report already ?  
Please check & revert to us asap . Thanks

Regards,  
Chris Chan Pick Yuen

---

**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Tuesday, May 8, 2018 12:11 PM  
**To:** chan pick yuen  
**Cc:** Vic (LKKAUTO); Admin A  
**Subject:** RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Without Prejudice

Hi Chris,

We refer to the email below.

Please kindly note that we **NOT YET** received our insured report from our principal.

Shall revert to you the same once we received.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** chan pick yuen [[mailto:chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)]  
**Sent:** Tuesday, 8 May 2018 11:29 AM  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Cc:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Sir ,

Did your insured report ? Pls confirm liability

Get [Outlook for iOS](#)

---

**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>  
**Sent:** Tuesday, April 3, 2018 12:02:25 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Vic (LKKAUTO); Admin A  
**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Asher ,

Your insured report alrd ?

Get [Outlook for iOS](#)

---

**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Wednesday, March 21, 2018 8:54:59 AM  
**To:** chan pick yuen  
**Cc:** Vic (LKKAUTO); Admin A  
**Subject:** RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Without Prejudice

Hi Chris,

We refer to the email below.

Please kindly note that we **NOT YET** received our insured report from our principal.

Shall revert to you the same once we received.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** chan pick yuen [[mailto:chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)]  
**Sent:** Wednesday, 21 March 2018 8:51 AM  
**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Asher ,

**URGENT**

Please confirm your liability & let us have your insured report asap .

Once confirm liability then arrange PRS . Thanks

Regards,  
Chris Chan Pick Yuen  
HO BENG TRADING  
HP: 92712214

---

**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Sent:** Tuesday, March 20, 2018 10:29 AM  
**To:** chan pick yuen; Asher Sng (LKKAuto); assignments  
**Cc:** Admin-D (LKKAuto); Admin A  
**Subject:** FW: sgr9804k & SJW1454C DOA 28.02.2018GIA report \*\*\* LKK REF - CC4/FWD18005153/es3

Dear Chris,  
We refer to the above matter.  
Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.  
Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** chan pick yuen [[mailto:chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)]  
**Sent:** Monday, 19 March, 2018 6:38 PM  
**To:** Motor Claims SG - SG Common  
**Subject:** Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report

Dear Sir / Mdm ,

LKK AUTO CONSULTANT PTE LTD .

Please confirm liability 100% in our favour & your insured agree direct settle with us . Quantum to be confirm with your surveyor . Thanks

Regards,  
Chris Chan Pick Yuen

---

**From:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com) <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>

**Sent:** Monday, March 19, 2018 6:28 PM

**To:** [chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)

**Cc:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)

**Subject:** RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report

**WITHOUT PREJUDICE**

Dear Chris,

We refer to your letter dated 19 March 2018 of the PRI Notice of your client's vehicle SGR9804K.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

***\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.***

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.



6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



 <b>FWD</b> Insurance	<b>Endowment Plan</b> Get the biggest guaranteed return for a 3 year plan available online. <b>Limited time offer!</b>	 <b>2.02%</b> p.a. fwd.com.sg save now
--	---	---

**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Monday, March 19, 2018 5:18 PM  
**To:** MOTORCLAIMS.SG@FWD.COM  
**Subject:** Fw: sgr9804k & SJW1454C DOA 28.02.2018GIA report

Dear Sir / Mdm ,

Enclosed is our client's GIA REPORT .

please confirm liability 100% in our favour & your insured agree to direct settle with us .

Please let us have your 10 name list of surveyor . Thanks

Regards,  
Chris Chan Pick Yuen  
HO BENG TRDING  
Block 3020A UBI ROAD 1  
# 01-33  
Singapore  
HP: 92712214

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