

Shirley Hiew (LKK Auto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 20 March 2018 10:47 AM
To: motorclaims.sg@fwd.com; assignments
Cc: assignments; Asher Sng (LKKAuto); Admin A
Subject: RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report *** LKK REF-CC4/FWD18005153/es3

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not In workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]
Sent: Tuesday, 20 March 2018 10:22 AM
To: ShirleyHiew@lkkauto.com; AsherSng@lkkauto.com
Cc: assignments@lkkauto.com; admin-d@lkkauto.com; admin-a@lkkauto.com
Subject: RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report *** LKK REF- CC4/FWD18005153/es3

Hi Shirley,

Please try again, thank you.

Regards,
Clara

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Tuesday, 20 March, 2018 9:53 AM
To: Motor Claims SG - SG Common; Asher Sng (LKKAuto)
Cc: assignments; Admin-D (LKKAuto); Admin A
Subject: FW: sgr9804k & SJW1454C DOA 28.02.2018GIA report *** LKK REF- CC4/FWD18005153/es3

Dear Sir/Madam,

We refer to the above matter.

Please be informed that Merimen detected there is already an active claim at M/s Ho Beng Trading (Ubi).

We have detected that there is already an active claim within 1 day of the Date of Loss.

SGR9804K Date of Loss: 28/02/2018 (TP)
Insurer: **FWD Singapore Pte. Ltd.**
Repairer: Ho Beng Trading (HQ)

Please CONFIRM that this is NOT the same case you are creating.

Kindly advise we need to proceed further.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com [<mailto:motorclaims.sg@fwd.com>]

Sent: Monday, 19 March 2018 6:40 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: sgr9804k & SJW1454C DOA 28.02.2018GIA report

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg





From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Monday, 19 March, 2018 6:38 PM
To: Motor Claims SG - SG Common
Subject: Re: sgr9804k & SJW1454C DOA 28.02.2018GIA report

Dear Sir / Mdm ,

LKK AUTO CONSULTANT PTE LTD .

Please confirm liability 100% in our favour & your insured agree direct settle with us . Quantum to be confirm with your surveyor . Thanks

Regards,
Chris Chan Pick Yuen

From: motorclaims.sg@fwd.com <motorclaims.sg@fwd.com>
Sent: Monday, March 19, 2018 6:28 PM
To: chris_chanbebe@hotmail.com
Cc: motorclaims.sg@fwd.com
Subject: RE: sgr9804k & SJW1454C DOA 28.02.2018GIA report

WITHOUT PREJUDICE

Dear Chris,

We refer to your letter dated 19 March 2018 of the PRI Notice of your client's vehicle SGR9804K.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg





Endowment Plan
Get the biggest guaranteed return for a 3
year plan available online.
Limited time offer!



**2.02%
p.a.**
fwd.com.sg
save now

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Monday, March 19, 2018 5:18 PM

To: MOTORCLAIMS.SG@FWD.COM

Subject: Fw: sgr9804k & SJW1454C DOA 28.02.2018GIA report

Dear Sir / Mdm ,

Enclosed is our client's GIA REPORT .

please confirm liability 100% in our favour & your insured agree to direct settle with us .

Please let us have your 10 name list of surveyor . Thanks

Regards,

Chris Chan Pick Yuen

HO BENG TRDING

Block 3020A UBI ROAD 1

01-33

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.