



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Sumitro Joyo Taxlim
NRIC 878119791 insured of vehicle SLD78444 against
your insured vehicle number SK77206S. (AIG)

On the accident dated on 9/3/18 (ddmmyyy) along SLE FTT EXIT 3
Towards CPE/CNE.

Dated this 19 (day) of 3 (month) 20 18.

**vehicle in Tuas*



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg

Service Order Confirmation

SERVICE ORDER NO: 18IP0743

CUSTOMER NO.: CV034264

CUSTOMER NAME: SUMITRO JOYO TASLIM

TELEPHONE NO.:

ADDRESS: 50 LORONG 40 GEYLANG #08-39

Singapore

VEH No.: SLD7844Y

Order Date: 19/03/18

Reg Date: 28/06/16

KM: 41,218

VIN NO.: WVGZZZ5NZGW094282

ENGINE NO:

SA: Tang Shu Shi

MODEL: TiguanGP 1.4 TSI 118 DSG6 VNA **MODEL NO.:** 5N22QY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P MECH ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	1.25		1.25
2	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	1.25		1.25
3	B&P MACP LABOUR LABOUR (REAR)	5	UNIT	840		4,200
4	B&P MACP PAINT SPRAY PAINT (REAR)	5	UNIT	800		4,000
5	B&P MACP LABOUR LABOUR (FRT)	3	UNIT	840		2,520
6	B&P MACP PAINT SPRAY PAINT (REAR)	2	UNIT	800		1,600
7	B&P NUMBER PLATE B&P NUMBER PLATE -NETT (FRT)	2	ST	80		160
8	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
9	5N0807421G GRU REAR BUMPER (TOP)	1	PCS	1,138.50		1,138.50
10	5N0807521AFGRU REAR BUMPER (CENTRE)	1	PCS	398.19		398.19
11	5N0807568 2Z0 REAR BUMPER SPOILER (LOWER)	1	PCS	441.47		441.47
12	5N0807305 REINFORCEMENT	1	PCS	480.96		480.96
13	5N0807393E LHR BUMPER BRACKET	1	PCS	23.80		23.80
14	5N0807394D RHR BUMPER BRACKET	1	PCS	23.80		23.80
15	1K0807300 RIVET	4	PCS	2.24		8.96
16	N 10621301 NUT	6	PCS	1.85		11.10
17	5N0807441A GRU TOW COVER	1	PCS	48.58		48.58
18	5N0945105 REFELCTOR REAR LH	1	PCS	67.37		67.37
19	5N0945106 REFELCTOR REAR RH	1	PCS	52.53		52.53
20	5N0941071 REVERSING LIGHT LH	1	PCS	75.95		75.95
21	5N0941072 REVERSING LIGHT RH	1	PCS	75.95		75.95
22	5N0853817C 9B9 LHR BUMPER PROTECTOR	1	PCS	356.42		356.42
23	5N0853818C 9B9 RHR BUMPER PROTECTOR	1	PCS	356.42		356.42
24	5N0853818E 9B9 RHR FENDER PROTECTOR	1	PCS	613.41		613.41
25	5N0853817E 9B9 LHR FENDER PROTECTOR	1	PCS	613.41		613.41
26	3C0853586 GROMMET	12	PCS	2.01		24.12
27	5N0810972 RHR FENDER LINER	1	PCS	182.00		182.00
28	1S0919275C GRU REAR SENSOR	3	PCS	175.10		525.29

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VIN NO.: WVGZZZ5NZGW094282 **ENGINE NO:**

SA: Tang Shu Shi

MODEL: TiguanGP 1.4 TSI 118 DSG6 VNA **MODEL NO.:** 5N22QY

	<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
29	1T0919133C 9B9	PARKING SENSOR O RING	3	PCS	0.65		1.95
30	5N0919503D	SENSOR BRACKET (INNER)CENTRE	1	PCS	14.78		14.78
31	5N0919503E	SENSOR BRACKET (INNER)CENTRE	1	PCS	14.78		14.78
32	5N0919491D	SENSOR BRACKET (OUTER)CENTRE	1	PCS	14.78		14.78
33	5N0919491E	SENSOR BRACKET (OUTER)CENTRE	1	PCS	14.78		14.78
34	5N0919398	SENSOR BRACKET (SIDE)OUTER RH	1	PCS	13.36		13.36
35	5N0919504B	SENSOR BRACKET (SIDE)INNER RH	1	PCS	25.66		25.66
36	5N0853687B 739	TIGUAN EMBLEM	1	PCS	90.62		90.62
37	1Q0853675Q GQF	TSI EMBLEM	1	PCS	57.84		57.84
38	5N0853675M CWB	BLUEMOTION EMBLEM	1	PCS	69.58		69.58
39	5N0853630 FXC	VW SIGN	1	PCS	79.95		79.95
40	5M0819466A	RHS REAR FENDER AIR DUCT	1	PCS	32.47		32.47
41	5N0807217EHGRU	FRT BUMPER	1	PCS	1,245.38		1,245.38
42	5N0807287D 9B9	FRT NUMBER PLATE BRACKET	1	PCS	93.15		93.15
43	N 0385491	RIVET	6	PCS	0.68		4.08
44	5N0807248D	BUMPER FOAM FRT	1	PCS	45.26		45.26
45	5N0807183D	BUMPER SIDE BRACKET LH	1	PCS	21.09		21.09
46	5N0807184D	BUMPER SIDE BRACKET RH	1	PCS	21.09		21.09
47	5N0807109F	FRT REINFORCEMENT	1	PCS	445.19		445.19
48	5N0807651B	MEMBER	1	PCS	153.12		153.12
49	5N0998494B	SENSOR BRACKET FRT	1	PCS	53.15		53.15
50	5N0919493H	SENSOR BRACKET FRT	1	PCS	13.36		13.36
51	5N0919494H	SENSOR BRACKET FRT	1	PCS	13.36		13.36
52	5N0919493G	SENSOR BRACKET FRT	1	PCS	13.36		13.36
53	5N0919494G	SENSOR BRACKET FRT	1	PCS	13.36		13.36
54	5N0853671B 82V	CENTRE LOWER GRILLE (FRT)	1	PCS	160.33		160.33
55	5N0121341B	AIR GUIDE LOWER	1	PCS	47.15		47.15

Remarks : AIG DIRECT SETTLEMENT

DOA: 09/03/2018

TP VEHICLE: SKT7206S

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Singapore

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VIN NO.: WVGZZZ5NZGW094282 ENGINE NO: SA: Tang Shu Shi

MODEL: TiguanGP 1.4 TSI 118 DSG6 VNA MODEL NO.: 5N22QY

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
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SURVEY BY:

TOTAL	20,773.71
GST AMOUNT	1,454.16
TOTAL AMOUNT	22,227.87

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	19/03/2018 08:46
Date Of Accident	09/03/2018 18:00
Exact Location Of Accident	SLE AFTER EXIT3 TOWARDS TPE/CTE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLD7844Y
Insured/Policyholder	
Name Of Registered Owner	SUMITRO JOYO TASLIM
NRIC No	S7811979I
Email Address	SUMITRO_ZOEY@SINGNET.COM.SG
Mobile Phone No	(LOCAL) +65-98287461
Alternative Phone No	OFFICE-98287461

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	TIGUANGP 1.4 TSI 118 DSG6 VNA
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28788813 AVW
Cover Note Number	

Driver

Name of Driver	SUMITRO JOYO TASLIM
NRIC No	S7811979I
Date Of Birth	25/05/1978
Occupation	INDOOR
Date Of Driving Pass	13/05/2015
Driving Experience	2 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98287461
Fax Number	
Contact Number	OFFICE-98287461
Email Address	SUMITRO_ZOEY@SINGNET.COM.SG

Address	BLK 677C PUNGGOL DRIVE #15-764
Postcode	823677
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

refer to sketch plan

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FORMATE NOT AVAILABLE VIDEO AVAILABLE UPON REQUEST
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKT7206S
Vehicle Make/Model/Colour	3RD CAR
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NGOH CHIN HWA
NRIC/Passport Number	S6930134G
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SJY2535K
Vehicle Make/Model/Colour	1ST CAR
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	WEE SUI BOON
NRIC/Passport Number	S7819797H
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 3

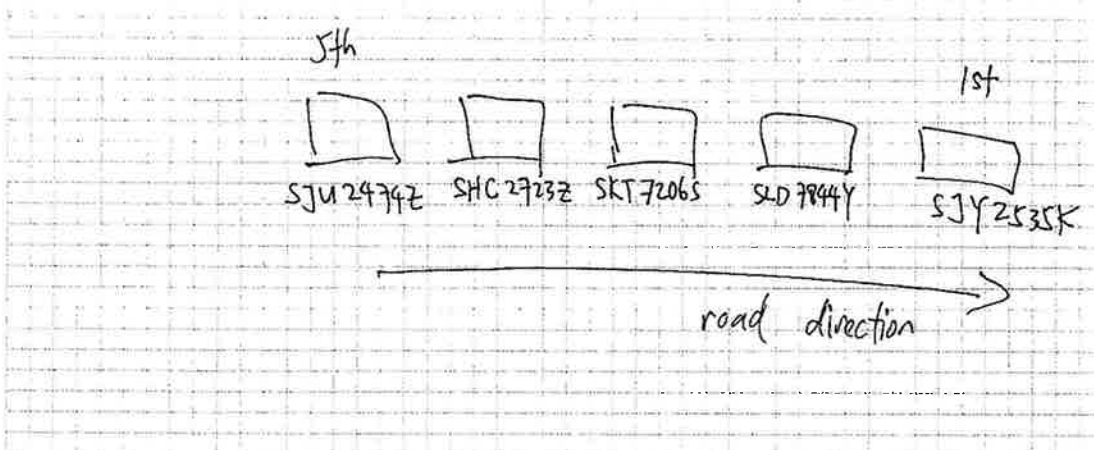
Vehicle Registration Number	SHC2723Z
Vehicle Make/Model/Colour	4TH CAR
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SOH KWEE SENG
NRIC/Passport Number	S1155946H
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 4

Vehicle Registration Number	SJU2474Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	RAGAVENDRAN SRINIVASAN
NRIC/Passport Number	S2728273C
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was involved in a chain collision on 9 Mar 2018, around 6pm at SLE after Exit 3 towards TPE/CTE. There were 5 cars involved. The order of car from 1st is as follows:

1st: SJY 2535 K, IC: S781979H, Wee Sui Boon
 2nd: SLD 7844Y, IC: S7811979I, Sumitro Jyo Taslim (my car)
 3rd: SKT 7206S, IC: S6930134G, Ngoh Chin Hwa
 4th: SHC 2723Z, IC: S1155946H, Soh Kwee Seng
 5th: SJU 2474Z, IC: S2728273C, Raghavendran Srinivasan

The 1st car owner (SJY 2535K) has settled with \$0 as he said only a small scratch for his car and he was left with 2 more month before scrap.


I would like to lodge a claim against the 3rd ~~car~~ ^{car} (SKT 7206S) for any repair charges incurred.

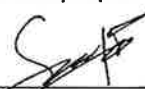
I was reporting the accident on 9 Mar 2018 via email as I was going overseas on 9 Mar 2018 evening. I have submitted a proof of passport stamps that I was away from period of 9 Mar to 18 Mar 2018.

I am ~~reporting~~ ^{bringing} bringing my car to inspection on 19 Mar 2018, 9am.

DECLARATION

I/we declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time: 19 Mar 2018
 9am


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 19 Mar 2018
 9am



Reporting Centre Personnel's Signature
 Name: 81030002
 NRIC/FIN No.:

19/3/18

**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
 Tel +65 6827 7888, Fax +65 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
 Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 28788813 AVW

Excess : SGD500

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle

SLD7844Y

2. Name of Policyholder

Sumitro Joyo Taslim

3. Effective Date of the Commencement of Insurance for the purposes of the Act

28/06/2017

4. Date of Expiry of Insurance

27/06/2018

5. Persons or Classes of Persons entitled to drive*

Sumitro Joyo Taslim

Tan Mee Kim

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
 Approved Insurers


 for Chief Executive Officer

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7811979I**
Name: **SUMITRO JOYO TASLIM**

Birth Date: **25 May 1978**
Issue Date: **13 May 2015**

002426444G

SG 50

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S7811979I**

Name: **SUMITRO JOYO TASLIM**

Race: **CHINESE**
Date of birth: **25-05-1978** Sex: **M**
Country of birth: **SINGAPORE**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	EFFECTIVE DATE
Class 3A Motor cars without clutch pedals (Auto) =< 3000kg with =< 7 passengers, exclusive of the driver; and other motor vehicles without clutch pedals =< 2500kg	13 May 2015

NP 428A

Licence No: **S7811979I**

4-21822

NRIC No. **S7811979I**

Date of issue: **13-05-2008**

APT BLK 677C PUNGOL DRIVE #15-764
SINGAPORE 823677

NRIC No: **S7811979I** Date: **09/07/2015**