

ASS. REC. BY: Adrian LingREF: CC3 / A1618005150 / And322

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 1700068233

Claims No. _____

Sum Insured: _____ Excess: 0

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 125K

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 14 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLT2075Z Yr Regn: 2017 / octType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q2 c.c. 999Colour: Black A/C: Insured / Std / NI / NASp. Reading: 6837 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZGA5JA023024Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/60R16R: 215/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front _____ Rear _____

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. 15/3/18 D.O.I. 19/03/18Survey held at PremiumDes. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>ODAIG.</u>
	<u>SLT 2075Z-X</u>
<u>20/3/18</u>	<u>Revert by merimen</u>
<u>21/3/18</u>	<u>Recd approved \$27,512 from victor by merimen</u>
<u>21/3/18</u>	<u>Informed Tony c/A ex \$10 by email</u>
<u>1/6/18</u>	<u>Final fig \$17,628.76 (Red) 26,402.24, 6099 confirmed by email</u>
	<u>RECEIVED 07 JUN 2018</u>

Date/Time, File Pass to? ☐ : Preli. Report1) ☐ : Final Report

Date/Time, File Return to?

2) 7/6 - typistReport Format: merimenLump Sum / I.B.I: (\$) 17,628.76Days Of Repair: 14Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$)) S + RS \$☐ : Interview (\$)) Photos☐ : Tech. Invs (\$)) Others☐ : Weekend (\$))Survey Fee: 200

Transportation:

10101010TOTAL: 210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18005150/Avd3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 20-03-2018



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLT 2075Z
Policy No. 1700068233	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	01/01/1900

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	15/03/2018	Inspection Date	19/03/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 21 March 2018 4:58 PM
To: 'Claims'; SUR
Cc: Nora Khai; (boojohnny@gmail.com)
Subject: RE: OD CLAIM FOR SLT 2075 Z GIA ADDENDUM

Dear Tony,

As instructed by our client AIG , please proceed to repair the insured vehicle **SLT 2075Z (Excess S0/-)**.
Please allow us to resurvey the dismantled wheel arc trim.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 21 March 2018 12:01 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; 'claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLT 2075 Z GIA ADDENDUM

Dear Veron,

Above attachment is for your perusal.

Thank you.

Best Regards,

Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 21 March 2018 10:46 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLT 2075 Z

Dear Tony,

Kindly forward us addendum GIA report since OI revert from TP to Own Damage claim.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 20 March 2018 4:48 PM
To: SUR <sur@lkkauto.com>; ming-yao.lee@aig.com
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SLT 2075 Z

Dear Mr. Lee,

As requested video footage for your kind reference.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

View Received Message

This mail is associated with :

***SLT2075Z (9564729081SG)**

OD

Mar 15 2018 9:10AM

[LOH KWOK WHYE MELVIN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 21/03/2018 14:37 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$27512.00) - SLT2075Z - Claim Handler: Mohd Zawaye, Norsazani

Approved:27512.00:Re-inspect and upload photos of the inside of Front wheel arch trim. (sticker type or clip type), Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

As instructed, please allow us to resurvey
the dismantled wheel arch trim.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:		Date:	20 Mar 2018
<u>Preliminary Advice</u>			

Vehicle No	: SLT2075Z	Accident Date	: 15/03/2018
Make	: AUDI Q2	Policy No.	: 1700068233
Assignment Date	: 20/03/2018	Excess	: S\$0.00
Date of Inspection	: 19/03/2018	Est. Duration of Repair	: 10.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front and rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	43,856.00
Revised Amount	:S\$	18,588.00
Check Items (Estimated)	:S\$	8,924.00
Total	:S\$	27,512.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	125,000.00
COE / PARF Rebate	:S\$	55,101.00
Salvage Value	:S\$	
Margin for Repair	:S\$	69,899.00

Remarks

☒	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
☐	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
☐	Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8909I
Vehicle Details	
Vehicle No.:	SLT2075Z
Vehicle to be Exported:	No
Intended De-registration Date:	20 Mar 2018
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	CHZ551076
Chassis No.:	WAUZZZGA5JA023024
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$26,198.00
Original Registration Date:	20 Oct 2017
First Registration Date:	20 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$18,678.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Oct 2027
PARF Rebate Amount:	\$14,008.00
Intended COE Rebate Details	
COE Expiry Date:	19 Oct 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$42,900.00
COE Rebate Amount:	\$41,093.00
Total Rebate Amount:	\$55,101.00

The information contained herein is correct as at 20 Mar 2018

OK

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder	: LOH KWOK WHYE MELVIN (LUO GUOWEI, MELVIN)	Vehicle No.	: SLT2075Z
Period of Insurance	: 21 Oct 2017 To 20 Oct 2018	Policy No.	: 1700068233
Engine No.	: CHZ551078	Endorsement No.	: 000000000163161
Chassis No.	: WAUZZZGA5JA023024	Issued Date	: 30 Nov 2017

ABOUT THE COVER

Make/Model	: AUDI Q2/ Q2 Sport 1.0 TFSI S tronic	First Year of Registration	: 2017
Engine Capacity/Tonnage	: 999.00 CC	Sum Insured	: Market Value
Driver Restriction	: NA	Off Peak Car	: No
		Insuring with COE/PAF	: Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 186) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen - \$100

Named Driver and Excess (where applicable)

LOH KWOK WHYE, MELVIN (LUO GUOWEI, MELVIN) - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63682323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 186), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125216

PREMIUM LEASING - CW

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938



AIG Asia Pacific Insurance Pte. Ltd.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers, within 24 hours of the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run cases:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers, within 24 hours of the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident.
- Submit Web-Summons Correspondence from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 3 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.
8. The rental car will be delivered (within Singapore), and **MUST BE RETURNED BACK TO Audi Customer Service Centre** upon collection of your accident car.

Rental Car Company: Premium Automobiles Pte. Ltd.

Activation Hotline: 64741223

55 Ubi Road 1 Singapore 408699

Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S72289091



LOH KWOK WHYE, MELVIN
(LUO GUOWEI, MELVIN)
罗国伟

Race
CHINESE

Date of Birth 13-08-1972 Sex M

Country of Birth
SINGAPORE




REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number S72289091

Name
LOH KWOK WHYE, MELVIN
(LUO GUOWEI, MELVIN)

Birth Date 13 Aug 1972

Issue Date 31 Jul 2004




AG200503



S72289091



Class 3
C+

Valid Until 26-08-2002

Address
APT BLK 403 SEGAR ROAD
#13-330
SINGAPORE 670403

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver, and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg

PASS DATE
07 JUL 1993

NP 428A

License No: S72289091



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/03/2018 11:27
Date Of Accident	15/03/2018 09:10
Exact Location Of Accident	ALONG SLE TOWARDS CTE (NEAR SPEED CAM)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLT2075Z
Insured/Policyholder	
Name Of Registered Owner	LOH KWOK WHYE MELVIN
NRIC No	S7228909I
Email Address	MELLKW@SINGNET.COM.SG
Mobile Phone No	(LOCAL) +65-98731016
Alternative Phone No	OTHERS-98731016

Vehicle Particulars

Manufacturer	AUDI
Model	Q2 1.0 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700068233
Cover Note Number	-

Driver

Name of Driver	LOH KWOK WHYE MELVIN
NRIC No	S7228909I
Date Of Birth	13/08/1972
Occupation	INDOOR
Date Of Driving Pass	07/07/1993
Driving Experience	24 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98731016
Fax Number	
Contact Number	OTHERS-98731016
Email Address	MELLKW@SINGNET.COM.SG

Address	BLK 483 SEGAR ROAD #13-336
Postcode	670483
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BUKIT PANJANG
Police Station Address	ROAD: 1 SEGAR ROAD , POSTCODE: 677738 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-8929999 - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WEATHER WAS CLEAR AND DRY AND TRAFFIC CONDITIONS WAS HEAVY MORNING PEAK HOURS. AT ABOUT 9.10AM, I WAS DRIVING ALONG SLE TOWARDS TPE, WHEN APPROACHING THE SPEED CAM, THE WHITE MERCEDES (VEH NO: SKM4402Z) SUDDENLY JAMMED HIS BRAKE AND HIS VEHICLE. I CAME TO A HALT. STEPPED ON MY BRAKES IMMEDIATELY BUT MY VEHICLE (SLT2075Z) COLLIDED INTO THE VEHICLE IN FRONT. THEN I HEARD A LOUD BANG AT THE REAR. I ALIGHTED FROM MY VEHICLE AND OBSERVED THAT A MOTORCYCLE (VEHICLE NO: FBJ7279R) HAD CRASHED INTO MY REAR. THE MOTORCYCLIST WAS LYING ON THE FLOOR INJURED. I CONTACTED 995 FOR AN AMBULANCE TO BE DESPATCHED AT TO THE SCENE OF THE ACCIDENT. THE POLICE OFFICER AT THE ACCIDENT SITE REQUESTED THAT I PASS HIM THE SD CARD IN MY IN-CAR CAM. POLICE IO: SHIKIN (TEL: 65476439) CASE FILE: F/20180315/0086

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	THE VIDEO FOOTAGE WITH POLICE IO: SHIKIN-65476439
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBJ7279R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	

NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SKM4402Z
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 3

Vehicle Registration Number SJE8602R
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name
Approximate Age
Injuries Sustain LEG BROKEN
Injured person in which vehicle? FBJ7279R
Were seat belts worn?
Was this injured conveyed to hospital by ambulance? YES
Address
Postcode

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

15/3/18

Driver's Signature

(If driver is not the policyholder)

Date & Time:



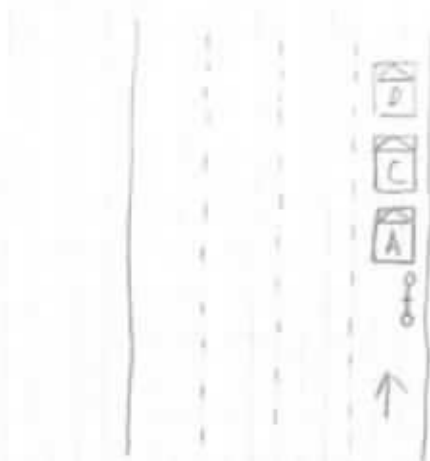
Reporting Centre Personnel's Signature

Name: Tony Fong

NRIC/IN No: 62040107A

Sketch Plan #2

SKETCH PLAN



A=SLT20752

B=FBJ7279R

C=SKM4402Z

D=SEJ8602R

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

weather was clear and dry and traffic conditions was heavy morning peak hour
At about 9.10am,
I was driving along SLE towards TPE. When approaching the speed cam, the white mercedes (Veh No: SKM4402Z) suddenly jammed his brakes and stopped his vehicle.
I couldn't brake in time came to a halt. My vehicle (SLT20752) I stepped on my brakes immediately but my vehicle (SLT20752) collided into the vehicle in front. Then I heard a loud bang at the rear.
I alighted from my vehicle and observed that a motorcycle (Veh No: FBJ7279R) had crashed into my rear. The motorcyclist was lying on the floor injured.
I contacted 995 for an ambulance to be despatched to the scene of the accident. The police officer at the accident site requested that I sub pass him the SD card in my in-car cam.
Police IO : Shikin (Tel: 65476439)
Case File : F/20180315/0086

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 19/3/18

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: Tony Fong
NRIC/ID No: 8724401574

Accident Photo



Accident Photo



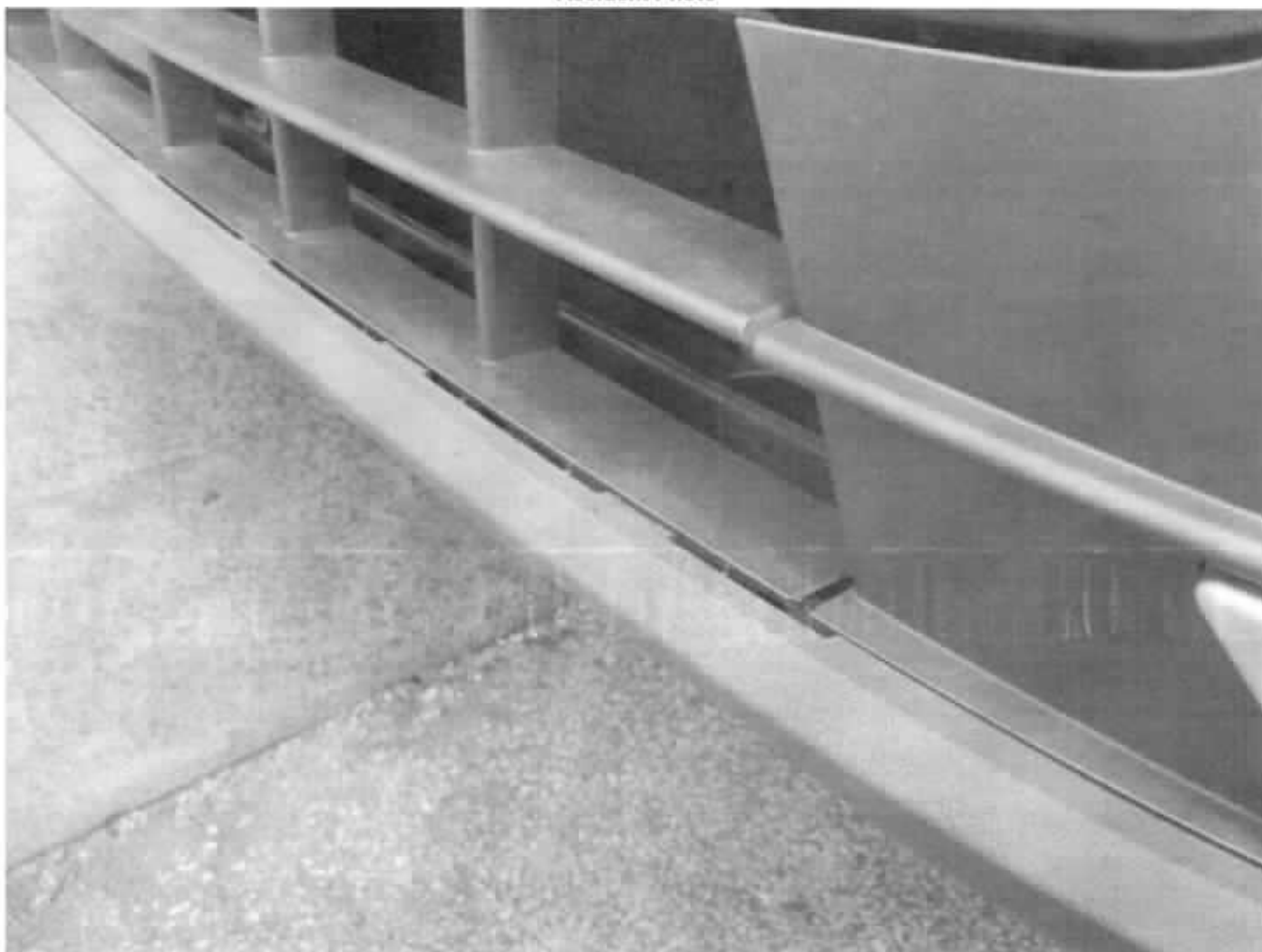
Accident Photo



Accident Photo



Accident Photo



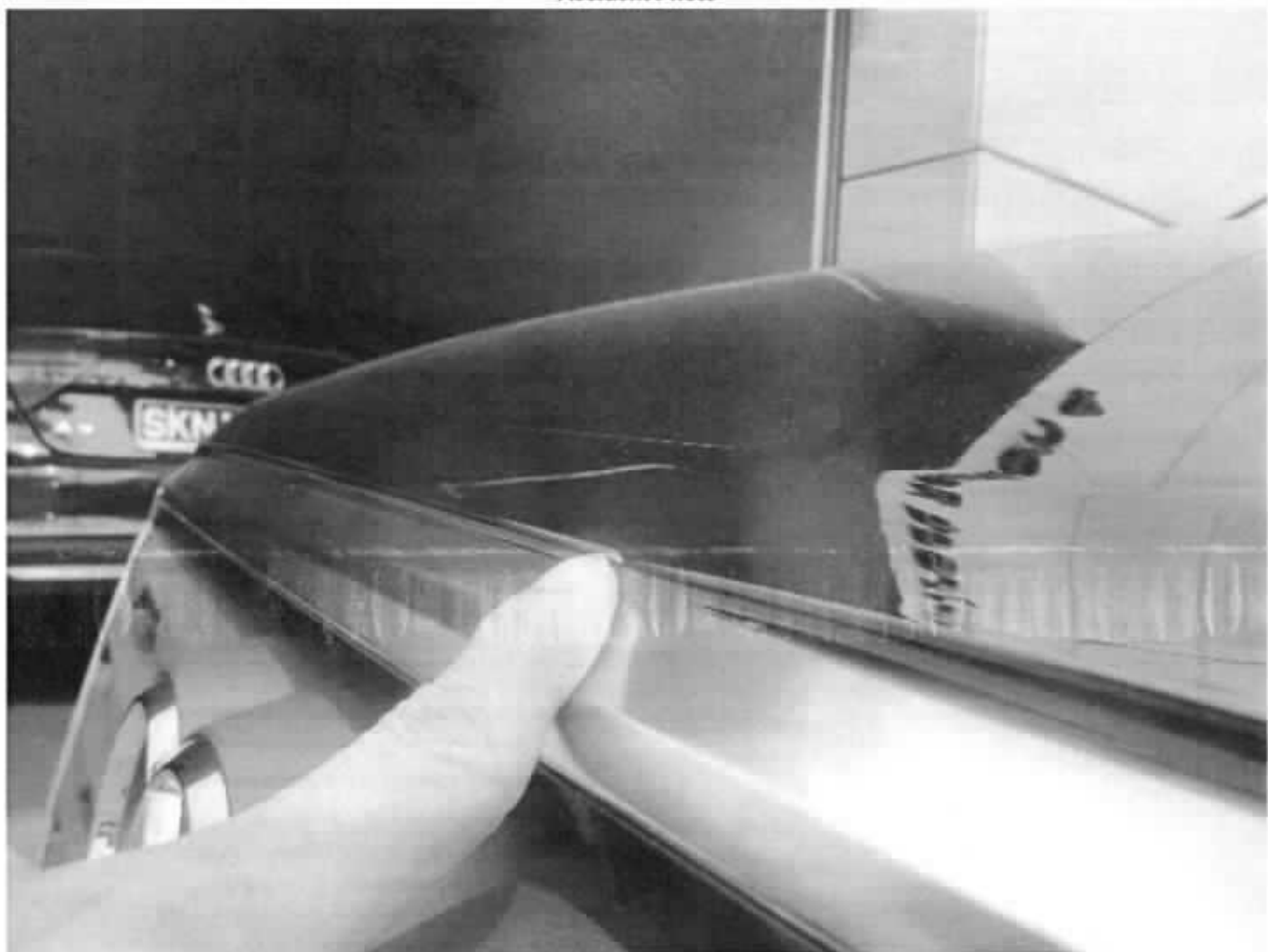
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0332/2018/CCS
Date	:	16-Mar-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Loh Kwok Whye Melvin
Address	:	Blk 483 Segar Road #13-336 Singapore 670483
Telephone	:	(HP) 98731016
Type of Claim	:	Own Damage Claims
Policy No.	:	1700068233
Vehicle No	:	SLT 2075 Z
Model Code	:	Audi Q2 1.0 TFSI
Model / Year	:	Oct-17
Engine No	:	CHZ 551076
Chassis No	:	WAUZZZGA5JA023024
Mileage	:	
Date In	:	15-Mar-18
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	15-Mar-18
Place of Accident	:	Along SLE towards CTE (near speed cam)

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Ling*
Surveyed Date : *19/03/18.*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, 10 Days. 4 (Front) 6 (Rear).*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

2000-2001

2000-2001

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2000-2001

2000-2001

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2000-2001

2000-2001

2000-2001

2000-2001

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLT 2075 Z.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓ ✓
2	To dismantle and renew front bumper and bonnet. Re-organise front crash management components. Reinstall all parts removed.	\$ 1,750.00	1000 ✓
3	To respray front bumper and bonnet.	\$ 1,600.00	1100 ✓
TOTAL LABOUR CHARGES - FRONT		: \$ <u>3,710.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLT 2075 Z.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Delid</i>	\$ 1,620.00	✓ 1295.30
2	FRONT BUMPER FIXING PARTS <i>me</i>	\$ 297.00	✓
3	FRONT BUMPER GRILLE - LOWER <i>Delid</i>	\$ 172.00	✓ X
4	FRONT BUMPER GRILLE - LH/RH <i>me</i>	2 \$ 290.00	✓
5	FRONT BUMPER SPOILER <i>Delid</i>	\$ 259.00	✓ X
6	FRONT BUMPER ADAPTER - LH/RH <i>me</i>	2 \$ 72.00	✓
7	RADIATOR GRILLE <i>me</i>	\$ 1,215.00	✓ 972
8	RADIATOR GRILLE STRIKER PLATE <i>me</i>	\$ 108.00	✓ X
9	FRONT BUMPER FOAM <i>Delid</i>	\$ 66.00	✓ 152.80
10	FRONT BUMPER DISTANCE PIECE <i>me</i>	\$ 11.00	✓ X
11	FRONT REINFORCEMENT BEAM <i>Best</i>	\$ 600.00	✓ 480
12	FRONT BUMPER TOP COVER <i>Delid</i>	\$ 86.00	✓ 68.32
13	SIGN 'CAUTION' STICKER <i>me</i>	\$ 12.00	✓ 9.28
14	STICKER FOR AIR CONDITIONER <i>me</i>	\$ 7.00	✓ 4.88
15	FRONT BUMPER GUIDE - LH/RH <i>me</i>	2 \$ 62.00	✓
16	FRONT WHEEL ARCH TRIM - LH/RH <i>me</i>	2 \$ 558.00	✓ 445.60
17	BONNET <i>Delid</i>	\$ 2,378.00	✓
18	BONNET IMPACT PROTECTION - LH/RH <i>me</i>	2 \$ 54.00	✓
19	BONNET IMPACT PROTECTION - CENTER <i>me</i>	\$ 26.00	✓
20	FRONT NO.PLATE <i>Best</i>	S/N \$ 25.00	✓ 35
TOTAL SPARE PARTS CHARGES - FRONT		:	\$ 7,918.00
TOTAL LABOUR CHARGES - FRONT		:	\$ 3,710.00
GRAND TOTAL - FRONT		:	\$ 11,628.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

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Telefax

Estimated Labour Charges for Accident Vehicle SLT 2075 Z.

S/N	Nature of Jobs			Estimated Charges	
1	To remove and transfer rear parking aid. Check function.	S/N	\$	280.00	✓ ✓
2	To renew rear windscreen.	S/N	\$	480.00	✓ ✓
3	To remove and transfer rear lid's convenience lock system, wire harness for tail lights and rear wiper assy.	S/N	\$	480.00	✓ ✓
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$	1,400.00	? ✗
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims, seat belts. Dislodge roof liner and disengage curtain airbag etc.	S/N	\$	1,400.00	? ✗
SUB-TOTAL LABOUR CHARGES - (REAR)			:	\$	<u>4,040.00</u>

Premium Automobiles

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Telefax

Estimated Labour Charges for Accident Vehicle SLT 2075 Z.

S/N	Nature of Jobs	Estimated Charges
6	To dismantle rear bumper and rear lid. Cut out and weld rear end panelling, rhs rear fender, tail lamp panel inner reinforcement and connecting plates. Renew rear lid and rear bumper assy. Reinstall all parts removed.	\$ 8,400.00 2000 ✓
7	To respray rear bumper, rear lid, rhs rear fender, rhs sill panel, door entrance, drain panel, roof channel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 4,900.00 2200 ✓
8	To renew rear exhaust silencer. Align to position.	S/N \$ 480.00 X.
9	To carry out diagnostic.	S/N \$ 384.00 → 192 ✓
SUB-TOTAL LABOUR CHARGES - (REAR)		: <u>\$ 18,204.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SLT 2075 Z.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>rehd</i>	\$ 1,016.00	✓ 812.80
2	REAR BUMPER FIXING PARTS <i>new</i>	\$ 66.00	✓
3	REAR BUMPER SPOILER <i>Detention</i>	\$ 247.00	✓ 197.50
4	REAR PARKING AID SENSOR <i>new</i>	\$ 422.00	✓
5	REAR PARKING AID SENSOR SEAL <i>new</i>	\$ 15.00	✓
6	REAR BUMPER WIRING SET <i>new</i>	\$ 458.00	✓
7	REAR REINFORCEMENT BEAM <i>Bent</i>	\$ 480.00	✓ 384
8	REAR BUMPER HOLDING STRAP - LH/RH <i>new</i>	2 \$ 22.00	! 8440
9	REAR BUMPER GUIDE - LH/RH <i>new</i>	2 \$ 92.00	? 36.48
10	REAR WHEEL ARCH TRIM - LH/RH <i>new</i>	2 \$ 298.00	✓ 238.40
11	REAR BUMPER LIGHT REFLECTOR - RH <i>cracked</i>	\$ 26.00	✓ 20.08
12	REAR LID <i>rehd</i>	\$ 2,106.00	✓ 1684.80
13	REAR LID ATTACHMENT PARTS <i>new</i>	\$ 103.00	✓
14	REAR LID SEAL <i>new</i>	\$ 101.00	✓
15	REAR LICENCE PLATE TRIM <i>new</i>	\$ 204.00	✓ 163.20
16	REAR LID SPOILER FIXING PARTS <i>new</i>	\$ 117.00	✓
17	REAR WINDSCREEN <i>new</i>	\$ 679.00	? 543.80
18	GLASS PRIMER <i>new</i>	\$ 19.00	✓ 14.56
19	REAR LID AUDI LOGO <i>face</i>	\$ 108.00	✓ 86
20	REAR LID 'Q2' INSCRIPTION <i>face</i>	\$ 83.00	✓ 66.16
SUB-TOTAL SPARE PARTS - REAR		\$ 6,662.00	

All charges are not inclusive of GST.

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Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SLT 2075 Z.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	REAR LID ' TFSI ' INSCRIPTION <i>new</i>	\$ 83.00	✓ 66.16
22	REAR FENDER - RH <i>Repaint</i>	\$ 1,938.00	? X
23	REAR FENDER CONNECTING PLATE - RH OUTER <i>Replaced</i>	\$ 63.00	+ nn
24	REAR CROSS PANEL - OUTER <i>Repaint</i>	\$ 216.00	? X
25	REAR CROSS PANEL REINFORCEMENT - INNER <i>Repaint</i>	\$ 645.00	? X
26	REAR FENDER CONNECTING PLATE - RH INNER <i>Not New</i>	\$ 36.00	? X
27	C-PILLAR TRIM - LH INNER <i>at</i>	\$ 529.00	✓ 423.20
28	ROOF MOLDING CLIP SET <i>2 new</i>	\$ 33.00	+
29	1 SET FOAM FOR STRIPS	\$ 122.00	x
30	REAR FENDER VENT TRIM - RH <i>cracked</i>	\$ 29.00	✓ 22.88
31	TAIL LIGHT - RH <i>cracked</i>	\$ 1,149.00	✓ 919.20
32	TAIL LIGHT TRIM - RH <i>new</i>	\$ 26.00	x.
33	REAR WHEEL HOUSING LINER - RH <i>ton</i>	\$ 181.00	- 144.80
34	WHEEL HOUSING LINER ATTACHMENT PARTS <i>new</i>	\$ 49.00	✓ 39.64
35	REAR SILENCER	\$ 633.00	+
36	REAR SILENCER DUAL CLIP <i>2 new</i>	\$ 53.00	x
37	REAR SILENCER RETAINER	2 \$ 72.00	x.
38	REAR NO. PLATE <i>new</i>	S/N \$ 25.00	+
39	REAR WINDSCREEN SEALANT <i>new</i>	S/N \$ 200.00	✓ 200
40	ACRYLIC SEALER <i>Not New</i>	S/N \$ 180.00	? X
SUB-TOTAL SPARE PARTS - REAR		\$ 6,262.00	

All charges are not inclusive of GST.

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Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SLT 2075 Z.

		<u>Damage Parts & Prices</u>	
<u>S/N</u>	<u>Parts Description</u>	<u>S/NETT</u>	<u>REMARKS</u>
41	CAVITY WAX <i>REAR</i>	S/N \$ 140.00	✓
42	STONE CHIP <i>REAR</i>	S/N \$ 180.00	✓
43	METAL FILLER POWDER <i>REAR</i>	S/N \$ 280.00	✓
44	SUNDRIES <i>REAR</i>	\$ 500.00	✓
TOTAL SPARE PARTS - REAR		: \$ 14,024.00	
TOTAL LABOUR CHARGES - REAR		: \$ 18,204.00	
GRAND TOTAL - REAR		: \$ 32,228.00	
GRAND TOTAL - FRONT/REAR		: \$ 43,856.00	

All charges are not inclusive of GST.

44,031

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

5399.52

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0332/2018/CCS

10-Apr-18

Jeffery Tan

1

SLT 2075 Z

Audi Q2 1.0 TFSI

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Upper air guide - Centre	\$ 18.00	\$ 14.16 ✓
2	Air guide - LHS	\$ 25.00	\$ 19.92 ✓
3	Headlight mounting - LHS	\$ 103.00	\$ 79.44 ✓
4	Vent trim	\$ 29.00	
		<u>\$ 175.00</u>	<u>\$ 113.52</u>
	TOTAL	\$ 175.00	

For Premium Automobiles Pte Ltd

Adrian Ling
SLS

Authorised Signature

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel: (65) 6366 2323 Fax: (65) 6841 1183

Aud3

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/OD/0332/2018/CCS

Date

10-Apr-18

Service Advisor

Jeffery Tan

Pages

1

Regn No

SLT 2075 Z

Model No

Audi Q2 1.0 TFSI

Quantity	Description	Unit Price	Amount
Parts			
1	Upper air guide - Centre	<i>CM</i> 18.00	✓
2	Air guide - LHS	<i>CM</i> 25.00	✓
3	Headlight mounting - LHS	<i>CM</i> \$ 103.00	✓
4	Vent trim	\$ 29.00	
		\$ 175.00	
TOTAL		\$ 175.00	

For Premium Automobiles Pte Ltd

Authorised Signature

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 1 June 2018 8:34 AM
To: 'Boo seng yak'; Carrine Leong; Nora Khai; SUR
Subject: RE: FINAL REVISION - SLT2075Z - OD AIG - SURVEYED 19 MAR 18

Dear Mr Boo,

Confirm repair cost of \$17,628.76 @before GST @ 14 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Thursday, 31 May 2018 4:44 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>
Subject: FINAL REVISION - SLT2075Z - OD AIG - SURVEYED 19 MAR 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$17,628.76 @ 14 days of repairs exclude 2 Sundays.

Kenneth re-inspected vehicle on 11 Nov 18.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0332/2018/CCS
Date	:	16-Mar-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

You recommended 10 days

We took 14 days exclude 2 Sundays

Parts order - Germany - by 31 May 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Loh Kwok Whye Melvin
Address	:	Blk 483 Segar Road #13-336 Singapore 670483
Telephone	:	(HP) 98731016
Type of Claim	:	Own Damage Claims
Policy No.	:	1700068233
Vehicle No	:	SLT 2075 Z
Model Code	:	Audi Q2 1.0 TFSI
Model / Year	:	Oct-17
Engine No	:	CHZ 551076
Chassis No	:	WAUZZZGA5JA023024
Mileage	:	
Date In	:	15-Mar-18
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	15-Mar-18
Place of Accident	:	Along SLE towards CTE (near speed cam)

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLT 2075 Z.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper and bonnet. Re-organise front crash management components. Reinstall all parts removed.	\$ 1,750.00	\$ 1,000.00
3	To respray front bumper and bonnet.	\$ 1,600.00	\$ 1,100.00
TOTAL LABOUR CHARGES - FRONT		: \$ 3,710.00	\$ 2,460.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLT 2075 Z.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,620.00	\$ 1,295.20
2	FRONT BUMPER FIXING PARTS	\$ 297.00	
3	FRONT BUMPER GRILLE - LOWER	\$ 172.00	
4	FRONT BUMPER GRILLE - LH/RH	2 \$ 290.00	
5	FRONT BUMPER SPOILER	\$ 259.00	
6	FRONT BUMPER ADAPTER - LH/RH	2 \$ 72.00	
7	RADIATOR GRILLE	\$ 1,215.00	\$ 972.00
8	RADIATOR GRILLE STRIKER PLATE	\$ 108.00	
9	FRONT BUMPER FOAM	\$ 66.00	\$ 52.80
10	FRONT BUMPER DISTANCE PIECE	\$ 11.00	
11	FRONT REINFORCEMENT BEAM	\$ 600.00	\$ 480.00
12	FRONT BUMPER TOP COVER	\$ 86.00	\$ 68.32
13	SIGN ' CAUTION ' STICKER	\$ 12.00	\$ 9.28
14	STICKER FOR AIR CONDITIONER	\$ 7.00	\$ 4.88
15	FRONT BUMPER GUIDE - LH/RH	2 \$ 62.00	
16	FRONT WHEEL ARCH TRIM - LH/RH	2 \$ 558.00	\$ 445.60
17	BONNET	\$ 2,378.00	
18	BONNET IMPACT PROTECTION - LH/RH	2 \$ 54.00	
19	BONNET IMPACT PROTECTION - CENTER	\$ 26.00	
21	FRONT NO.PLATE	S/N \$ 25.00	\$ 25.00
TOTAL SPARE PARTS CHARGES - FRONT		: \$ 7,918.00	\$ 3,353.08
TOTAL LABOUR CHARGES - FRONT		: \$ 3,710.00	\$ 2,460.00
GRAND TOTAL - FRONT		: \$ 11,628.00	\$ 5,813.08

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLT 2075 Z.

S/N	Nature of Jobs	Estimated Charges		
	<i>labour front c/f</i>		\$	2,460.00
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00	\$	280.00
2	To renew rear windscreen.	S/N \$ 480.00	\$	480.00
3	To remove and transfer rear lid's convenience lock system, wire harness for tail lights and rear wiper assy.	S/N \$ 480.00	\$	480.00
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00	nil	
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims, seat belts. Dislodge roof liner and disengage curtain airbag etc.	S/N \$ 1,400.00	nil	
SUB-TOTAL LABOUR CHARGES - (REAR)		:	\$ 4,040.00	\$ 3,700.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLT 2075 Z.

S/N	Nature of Jobs	Estimated Charges	
	<i>c/f</i>		\$ 3,700.00
6	To dismantle rear bumper and rear lid. Cut out and weld rear end panelling, rhs rear fender, tail lamp panel inner reinforcement and connecting plates. Renew rear lid and rear bumper assy. Reinstall all parts removed.	\$ 8,400.00	\$ 2,000.00
7	To respray rear bumper, rear lid, rhs rear fender, rhs sill panel, door entrance, drain panel, roof channel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 4,900.00	\$ 2,200.00
8	To renew rear exhaust silencer. Align to position.	S/N \$ 480.00	nil
9	To carry out diagnostic.	S/N \$ 384.00	\$ 192.00
SUB-TOTAL LABOUR CHARGES - (REAR)		: \$ 18,204.00	\$ 8,092.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SLT 2075 Z.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
	<i>materials frt c/f</i>		\$ 3,353.08
1	REAR BUMPER	\$ 1,016.00	\$ 812.80
2	REAR BUMPER FIXING PARTS	\$ 66.00	
3	REAR BUMPER SPOILER	\$ 247.00	\$ 197.20
4	REAR PARKING AID SENSOR	\$ 422.00	
5	REAR PARKING AID SENSOR SEAL	\$ 15.00	
6	REAR BUMPER WIRING SET	\$ 458.00	
7	REAR REINFORCEMENT BEAM	\$ 480.00	\$ 384.00
8	REAR BUMPER HOLDING STRAP - LH/RH	2 \$ 22.00	\$ 8.40
9	REAR BUMPER GUIDE - LH/RH	2 \$ 92.00	\$ 36.48
10	REAR WHEEL ARCH TRIM - LH/RH	2 \$ 298.00	\$ 238.40
11	REAR BUMPER LIGHT REFLECTOR - RH	\$ 26.00	\$ 20.08
12	REAR LID	\$ 2,106.00	\$ 1,684.80
13	REAR LID ATTACHMENT PARTS	\$ 103.00	
14	REAR LID SEAL	\$ 101.00	
15	REAR LICENCE PLATE TRIM	\$ 204.00	\$ 163.20
16	REAR LID SPOILER FIXING PARTS	\$ 117.00	
17	REAR WINDSCREEN	\$ 679.00	\$ 542.80
18	GLASS PRIMER	\$ 19.00	\$ 14.56
19	REAR LID AUDI LOGO	\$ 108.00	\$ 86.00
20	REAR LID ' Q2 ' INSCRIPTION	\$ 83.00	\$ 66.16
SUB-TOTAL SPARE PARTS - REAR		\$ 6,662.00	\$ 7,607.96

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SLT 2075 Z.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
			<i>c/f</i>
			\$ 7,607.96
21	REAR LID ' TFSI ' INSCRIPTION	\$ 83.00	\$ 66.16
22	REAR FENDER - RH	\$ 1,938.00	
23	REAR FENDER CONNECTING PLATE - RH OUTER	\$ 63.00	
24	REAR CROSS PANEL - OUTER	\$ 216.00	
25	REAR CROSS PANEL REINFORCEMENT - INNER	\$ 645.00	
26	REAR FENDER CONNECTING PLATE - RH INNER	\$ 36.00	
27	C-PILLAR TRIM - LH INNER	\$ 529.00	\$ 423.20
28	ROOF MOLDING CLIP SET	\$ 33.00	
29	1 SET FOAM FOR STRIPS	\$ 122.00	
30	REAR FENDER VENT TRIM - RH	\$ 29.00	\$ 22.88
31	TAIL LIGHT - RH	\$ 1,149.00	\$ 919.20
32	TAIL LIGHT TRIM - RH	\$ 26.00	
33	REAR WHEEL HOUSING LINER - RH	\$ 181.00	\$ 144.80
34	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 49.00	\$ 39.04
35	REAR SILENCER	\$ 633.00	
36	REAR SILENCER DUAL CLIP	\$ 53.00	
37	REAR SILENCER RETAINER	2 \$ 72.00	
38	REAR NO. PLATE	S/N \$ 25.00	
39	REAR WINDSCREEN SEALANT	S/N \$ 200.00	\$ 200.00
40	ACRYLIC SEALER	S/N \$ 180.00	
SUB-TOTAL SPARE PARTS - REAR		\$ 6,262.00	\$ 9,423.24

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SLT 2075 Z.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
		c/f	9423.24
41	CAVITY WAX	S/N \$ 140.00	
42	STONE CHIP	S/N \$ 180.00	
43	METAL FILLER POWDER	S/N \$ 280.00	
43a	Added parts - see attached	\$ 175.00	113.52
44	SUNDRIES	\$ 500.00	
	TOTAL SPARE PARTS - REAR	: \$ 14,199.00	\$ 9,536.76
	TOTAL LABOUR CHARGES - REAR	: \$ 18,204.00	\$ 8,092.00
	GRAND TOTAL - REAR	: \$ 32,403.00	\$ 17,628.76
	GRAND TOTAL - FRONT/REAR	:	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLT 2075 Z

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0332/2018/MAS

6 June 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLT 2075 Z, Audi Q2 1.0 TFSI S-TRO

With reference to the above-mentioned vehicle, no. **SLT 2075 Z**, claimant, **Mr. Loh Kwok Whye, Melvin**, please find the related document per attached.

1. A copy of the Original invoice no. 85012580 – S\$18,862.77
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLT 2075 Z

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6836 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6388 2233
Telefax: 6473 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408663
Telephone: 6388 2233

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6394 2323
6828 1233

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 65012580 Date : 02/06/2016 Order : SLT2075Z Term : 30	Account: A0006 IT 01 AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLT2075Z (V 35429) Regn Date: 20/10/2017 Mileage: 7457 WIP No.: 58963

Model: Q2 1.0 TFSI S tronic 80000 Chassis: WAUZZZ8R5JA023024 Engine: CHZ 551076 Dept: U

VSB No.:

You have been assisted by 1- UB-Jiayee (50)

		Details	Qty	Unit Price	Amount
S	SUBLET	R: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
S	BODYWORK	R: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	R: TO DISMANTLE AND REPAIR BONNET, RENEW FRONT BUMPER AND REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	R: TO RESPRAY FRONT BUMPER AND BONNET	1100.00	1.00	1,100.00
S	BODYWORK	R: TO REMOVE AND TRANSFER REAR PARKING AID, CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	R: TO RENEW REAR WINDSCREEN	480.00	1.00	480.00
S	BODYWORK	R:	480.00	1.00	480.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159998
Main Telephone: 6386 2223
Main Telefax: 6471 8733

Alexandra Service Centre
281 Alexandra Road
Singapore 159998
Telephone: 6386 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408665
Telephone: 6386 2223

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6386 2223
6628 1233

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012500 Date : 02/06/2018 Order : SLT2075Z Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLT2075Z (V 35429) Regn Date: 20/10/2017 Mileage: 7457 WIP No.: 58963

Model: Q2 1.0 TFSI 5 tronic GABANG Chassis: WAUZZZ8R5JA023024 Engine: CHZ 551076 Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee (58)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM, WIRE HARNESS FOR TAIL LIGHTS AND REAR WIPER ASSY N:	2000.00	1.00	2,000.00
S	BODYWORK	TO DISMANTLE REAR BUMPER AND REAR LID. CUT OUT AND WELD REAR END PANELLING, RHS REAR FENDER, TAIL LAMP PANEL INNER REINFORCEMENT AND CONNECTING PLATES. RENEW REAR LID AND REAR BUMPER ASSY. REINSTALL ALL PARTS REMOVED N:	2200.00	1.00	2,200.00
S	BODYWORK	TO RESPRAY REAR BUMPER, REAR LID, RHS REAR FENDER AND END PANELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS N:	192.00	1.00	192.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC N:	200.00	1.00	200.00
1	A01A098629	TO SUPPLY REAR WINDSCREEN SEALANT PARTS KIT Less 820%	1.00	48.80	39.84

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2222
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2222
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408663
Telephone: 6386 2222

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Email: customer.care@premiumauto.com.sg
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6386 1233

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 3 11:40

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012580 Date : 02/06/2018 Order : SLT2075Z Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLT2075Z (V 35429)	Regn Date: 20/10/2017	Mileage: 7457	WIP No.: 58963
Model: Q2 1.0 TFSI S tronic GABANG	Chassis: WAUZZZ8R5JA023024	Engine: CHZ 551076	Dept: U
USB No.:			
You have been assisted by :- UB-Jiayee (58)			

		Details	Qty	Unit Price	Amount
X	AB1A121285	AIR DUCT(V) (G)	1.00	17.70	14.16
X	AB1A121283K	AIR DUCT(V) (G)	1.00	24.90	19.92
X	AB1A056078	MOUNTING(V)	1.00	99.30	79.44
X	AB1A053378A VC2	TRIM	1.00	529.00	423.20
X	AB1A053651 MX3	GRILLE	1.00	1215.00	972.00
X	AB1A027025E	LID	1.00	2106.00	1,684.80
X	AB1A945092A	TAILLIGHT	1.00	1149.00	919.20
X	AB1A010172A	WHEEL HOUS (V) (G)	1.00	181.00	144.80
X	AB1A007107 GRU	COVER	1.00	746.50	597.20
X	AB1A007108 GRU	COVER	1.00	746.50	597.20
X	A4G0260403B	BEAM	1.00	480.00	384.00
X	AB1A007550	FOAM INGER	1.00	66.00	52.80
X	AB1A007109B	BRACKET	1.00	500.00	400.00
X	AB1A045501B NVB	REARWINDOW	1.00	578.50	542.80
X	AB1A007067A GRU	COVER	1.00	1016.00	812.80
X	AB1A007521B 4M3	SPOILER	1.00	246.50	197.20
X	ABV0853742 2Z1	AUDI SIGN	1.00	107.50	86.00
X	A4H0053737D 2Z1	INSCRIPTION 'TFSI'	1.00	62.70	66.16

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Fax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telex: 6475 1823

Ubi Service Centre
55 Ubi Road 1
Singapore 408665
Telephone: 6386 2223

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customercare@premiumauto.com.sg
6386 2223
6428 1233

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012580 Date: 02/06/2018 Order: SLT2075Z Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SLT2075Z (V 35429) Regn Date: 20/10/2017 Mileage: 7457 WIP No.: 58963
Model: Q2 1.0 TFSI S tronic GABANG Chassis: WAUZZZ645JA023024 Engine: CHZ 551076 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (50)

		Details	Qty	Unit Price	Amount
X	A81A807330	STRAP	1.00	10.50	8.40
X	A81A807663 6RU	CONN PIECE	1.00	126.00	100.80
X	A4G98191818	TRIM	1.00	28.80	22.80
X	A81A827113C 989	TRIM	1.00	204.00	163.20
X	A81A807254	BUTTE	1.00	45.60	36.48
X	A81A853741A 272	INSCRIPTION 'Q2'	1.00	82.70	66.16
X	ABK0010520A	PLATE	1.00	11.60	9.28
X	ABV0010515A	STICKER	1.00	6.10	4.88
X	AD 00920002	PRIMER (DG)	1.00	18.20	14.56
X	A81A945106	REFLECTOR	1.00	25.10	20.08
X	A81A807081	COVER	1.00	85.40	68.32
X	A81A853717 4W3	COVER	1.00	278.50	222.80
X	A81A853718 4W3	COVER	1.00	278.50	222.80
X	A81A853817 4W3	COVER	1.00	149.00	119.20
X	A81A853818 4W3	COVER	1.00	149.00	119.20

Parts 9,311.76
Labour 0.00
Sublet 8,317.80
Menus 0.00
Lubricant 0.00

Sub-Total 17,628.76
7% GST 1,234.01
Grand Total 18,862.77



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLT 2075 Z

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0332/2018/CCS
17 April 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q2 1.0 TFSI
Vehicle Chassis No. : WAUZZZGA5JA023024
Vehicle Regn No. : **SLT 2075 Z**
Vehicle Mileage : 7457 KM
Vehicle Owner : Mr. Loh Kwok Whye, Melvin
Certificate No : 1700068233
Policy Excess : Waiver
Accident Date : 15/03/2018
Place : Along SLE towards CTE (Near speed cam)
Repair Cost : \$ 18,862.77
WIP No. : 58963
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

Date :

18/4/18

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S72289091



Name
LOH KWOK WHYE, MELVIN
(LUO GUOWEI, MELVIN)
罗国伟

Race
CHINESE

Date of Birth
12-08-1972

Sex
M

Country of Birth
SINGAPORE




REPUBLIC OF SINGAPORE DRIVING LICENCE



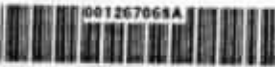
Licence Number: S72289091

Name
LOH KWOK WHYE, MELVIN
(LUO GUOWEI, MELVIN)

Birth Date: 13 Aug 1972

Issue Date: 31 Jul 2004

001267068A



Barcode

S72289091

Address
APT BLK 483 SEGAR ROAD
#13-336
SINGAPORE 570483

25-08-2002

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE
07 Jul 1993

Class 2 Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg

NP 428A

Licence No: S72289091



AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LOH KWOK WHYE MELVIN (LUO GUOWEI, MELVIN)
Period of Insurance : 21 Oct 2017 To 20 Oct 2018
Engine No. : CHZ551076
Chassis No. : WAUZZZGA5JA023024

Vehicle No. : SLT2075Z
Policy No. : 1700068233
Endorsement No. : 000000000163161
Issued Date : 30 Nov 2017

ABOUT THE COVER

Make/Model : AUDI Q2/ Q2 Sport 1.0 TFSI S tronic

Engine Capacity/Tonnage : 999.00 CC

Driver Restriction : NA

Sum Insured : Market Value

Off Peak Car : No

First Year of Registration : 2017

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LOH KWOK WHYE, MELVIN (LUO GUOWEI, MELVIN) - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Audi Customer Service Center: Add: 55 Ubi Road 1 Singapore 408699 63662323

or other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

re Purchase Company/Employer's Loan: United Overseas Bank Limited

we hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

25216

IUM LEASING - CW

EXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

PORE 159938

M. N. K.

AIG Asia Pacific Insurance Pte. Ltd.
SINGAPORE BRANCH

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Mar 2018 12:13		20 Mar 2018 07:45 Edit Adj Rpt	S\$17,628.76 Edit Estimates	S\$17,628.76 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	LOH KWOK WHYE MELVIN, ID: S72289091, Tel: +6598731016, Email: melikw@singnet.com.sg		
Vehicle Reg. No.:	SLT2075Z	Date of Loss:	15/03/2018 09:00 - :59 [4 Months and 23 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 9564729081SG	Policy/Cover Note No.:	1700068233 (Comprehensive) Coverage: 21/10/2017 - 20/10/2018
		Excess:	S\$0.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 29/03/2018]		
Driver/Custodian:	LOH KWOK WHYE MELVIN (45 / Male), NRIC: S72289091, Tel: +6598731016		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (21/03/2018): Alert - Adj Mandate Approved (S\$27512.00) - SLT2075Z - Claim Handler: Mohd Zaway...
- AIG_SG (21/03/2018): SLT2075Z / OD / 15/03/2018 / Coverage & Excess update

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLT2075Z (9564729081SG)
OD
Mar 15 2018 9:10AM
[LOH KWOK WHYIE MELVIN]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video			1 per page ☐	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	20/03/18 16:55	OIV - Video - Accident	 Load MP4	☐
Assessment Reports			1 per page ☐	
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Photos/Images			3 per page ☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Video				1 per page	☒
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Documentation				1 per page	☒
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2	20/03/18 12:44	Certificate of Insurance		Load PDF	
3	20/03/18 12:44	Insured's Driving License		Load PDF	
4	20/03/18 12:44	MARK ESTIMATE		Load PDF	
5	21/03/18 12:03	ADDENDUM GIA REPORT		Load PDF	
6	08/06/18 17:14	Workshop Invoice		Load PDF	
7	08/06/18 17:14	Discharge Voucher		Load PDF	
8	11/06/18 09:21	Supplementary		Load PDF	

Linked Accident Report Documents

Assessment Reports				View	View in Browser	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
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2	21/03/18 11:49	Addendum Sheet		Load JPG	☒	
3	21/03/18 11:56	Accident Statement Addm. #1		Load HTM		

Assessment Reports			1 per page	☒
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Photos/Images			3 per page	☒
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1	15/03/18 12:56	Sketch Plan	 Load JPG	☒
2	15/03/18 12:56	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18005150/AVD3E2

Date: 11/06/2018

REFERENCE

Insured/Claimant: LOH KWOK WHYE MELVIN

Policy No: 1700068233

Date of Loss: 15/03/2018

Nature of Claim: OD

Claim No: 9564729081SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLT2075Z

Make & Model: AUDI Q2, 999cc TFSI S-TRONIC (A)

Engine No: CHZ551076

Reg. Date: 20/10/2017 (Man. Year: 2017)

Chassis No: WAUZZZGA5JA023024

Colour: Black

Odometer: 6837 km

Engine Capacity: 999 cc

Market Value/New Car Price: S\$125,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	22,084.52	9,536.76	12,547.76	56.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	21,914.00	8,092.00	13,822.00	63.07
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	43,998.52	17,628.76	26,369.76	59.93
+ GST 7.00/7.00% (S\$)	3,079.90	1,234.01	1,845.89	59.93
Nett Amount (S\$)	47,078.42	18,862.77	28,215.65	59.93

INSPECTION

Date of Assignment: 20/03/2018

Date Inspected: 19/03/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 14.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,620.00 FS	*1,295.20 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	297.00 FS	*- FS
3	1		*FRONT BUMPER GRILLE - LOWER	Not Necessary	172.00 FS	*- FS
4	2		*FRONT BUMPER GRILLE - LH/RH	Not Necessary	290.00 FS	*- FS
5	1		*FRONT BUMPER SPOILER	Not Necessary	259.00 FS	*- FS
6	2		*FRONT BUMPER ADAPTER - LH/RH	Not Necessary	72.00 FS	*- FS
7	1		*RADIATOR GRILLE	Cracked	1,215.00 FS	*972.00 FS
8	1		*RADIATOR GRILLE STRIKER PLATE	Not Necessary	108.00 FS	*- FS
9	1		*FRONT BUMPER FOAM	Deformed	66.00 FS	*52.80 FS
10	1		*FRONT BUMPER DISTANCE PIECE	Not Necessary	11.00 FS	*- FS
11	1		*FRONT REINFORCEMENT BEAM	Bent	600.00 FS	*480.00 FS
12	1		*FRONT BUMPER TOP COVER	Deformed	86.00 FS	*68.32 FS
13	1		*SIGN CAUTION STICKER	Necessary	12.00 FS	*9.28 FS
14	1		*STICKER FOR AIR CONDITIONER	Necessary	7.00 FS	*4.88 FS
15	2		*FRONT BUMPER GUIDE - LH/RH	Not Necessary	62.00 FS	*- FS
16	2		*FRONT WHEEL ARCH TRIM - LH/RH	Necessary	558.00 FS	*445.60 FS
17	1		*BONNET	Repair	2,378.00 FS	*- FS
18	2		*BONNET IMPACT PROTECTION - LH/RH	Not Necessary	54.00 FS	*- FS
19	1		*BONNET IMPACT PROTECTION - CENTER	Not Necessary	26.00 FS	*- FS
20	1		*FRONT NO PLATE	Bent	25.00 FS	*25.00 FS
21	1		*REAR BUMPER	Deformed	1,016.00 FS	*812.80 FS
22	1		*REAR BUMPER FIXING PARTS	Not Necessary	66.00 FS	*- FS
23	1		*REAR BUMPER SPOILER	Torn	247.00 FS	*197.20 FS
24	1		*REAR PARKING AID SENSOR	Not Necessary	422.00 FS	*- FS
25	1		*REAR PARKING AID SENSOR SEAL	Not Necessary	15.00 FS	*- FS
26	1		*SET REAR BUMPER WIRING	Not Necessary	458.00 FS	*- FS
27	1		*REAR REINFORCEMENT BEAM	Bent	480.00 FS	*384.00 FS
28	2		*REAR BUMPER HOLDING STRAP - LH/RH	Necessary	22.00 FS	*8.40 FS
29	2		*REAR BUMPER GUIDE - LH/RH	Damaged	92.00 FS	*36.48 FS
30	2		*REAR WHEEL ARCH TRIM - LH/RH	Necessary	298.00 FS	*238.40 FS
31	1		*REAR BUMPER LIGHT REFLECTOR - RH	Cracked	26.00 FS	*20.08 FS
32	1		*REAR LID	Dented	2,106.00 FS	*1,684.80 FS
33	1		*REAR LID ATTACHMENT PARTS	Not Necessary	103.00 FS	*- FS
34	1		*REAR LID SEAL	Not Necessary	101.00 FS	*- FS
35	1		*REAR LICENCE PLATE TRIM	Necessary	204.00 FS	*163.20 FS
36	1		*REAR LID SPOILER FIXING PARTS	Not Necessary	117.00 FS	*- FS
37	1		*REAR WINDSCREEN	Necessary	679.00 FS	*542.80 FS
38	1		*GLASS PRIMER	Necessary	19.00 FS	*14.56 FS
39	1		*REAR LID AUDI LOGO	Necessary	108.00 FS	*86.00 FS
40	1		*REAR LID Q2 INSCRIPTION	Necessary	83.00 FS	*66.16 FS
41	1		*REAR LID TFSI INSCRIPTION	Necessary	83.00 FS	*66.16 FS
42	1		*REAR FENDER - RH	Repair	1,938.00 FS	*- FS
43	1		*REAR FENDER CONNECTING PLATE - RH OUTER	Not Necessary	63.00 FS	*- FS
44	1		*REAR CROSS PANEL - OUTER	Repair	216.00 FS	*- FS
45	1		*REAR CROSS PANEL REINFORCEMENT - INNER	Repair	645.00 FS	*- FS
46	1		*REAR FENDER CONNECTING PLATE - RH INNER	Not Necessary	36.00 FS	*- FS
47	1		*C-PILLAR TRIM - LH INNER	Cut	529.00 FS	*423.20 FS
48	1		*SET ROOF MOLDING CLIP	Not Necessary	33.00 FS	*- FS
49	1		*SET FOAM FOR STRIPS	Not Necessary	122.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	1		*REAR FENDER VENT TRIM - RH	Cracked	29.00 FS	*22.88 FS
51	1		*TAIL LIGHT - RH	Cracked	1,149.00 FS	*919.20 FS
52	1		*TAIL LIGHT TRIM - RH	Not Necessary	26.00 FS	*- FS
53	1		*REAR WHEEL HOUSING LINER - RH	Torn	181.00 FS	*144.80 FS
54	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Necessary	49.00 FS	*39.04 FS
55	1		*REAR SILENCER	Not Necessary	633.00 FS	*- FS
56	1		*REAR SILENCER DUAL CLIP	Not Necessary	53.00 FS	*- FS
57	2		*REAR SILENCER RETAINER	Not Necessary	72.00 FS	*- FS
58	1		*REAR NO. PLATE	Not Necessary	25.00 FS	*- FS
59	1		*REAR WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
60	1		*ACRYLIC SEALER	Not Necessary	180.00 FS	*- FS
61	1		*CAVITY WAX	Not Necessary	140.00 FS	*- FS
62	1		*STONE CHIP	Not Necessary	180.00 FS	*- FS
63	1		*METAL FILLER POWDER	Not Necessary	280.00 FS	*- FS
64	1		*SUNDRIES	Not Necessary	500.00 FS	*- FS
65	1		*UPPER AIR GUIDE - CENTRE	Damaged	14.16 FS	*14.16 FS
66	1		*AIR GUIDE - LHS	Damaged	19.92 FS	*19.92 FS
67	1		*HEADLIGHT MOUNTING - LHS	Damaged	79.44 FS	*79.44 FS
68	1		*VENT TRIM	Not Necessary	29.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) **22,084.52** **9,536.76**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AND BONNET. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	1,750.00	1,000.00
3	TO RESPRAY FRONT BUMPER AND BONNET	New	1,600.00	1,100.00
4	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	New	280.00	280.00
5	TO RENEW REAR WINDSCREEN	New	480.00	480.00
6	TO REMOVE AND TRANSFER REAR LIDS CONVENIENCE LOCK SYSTEM, WIRE HARNESS FOR TAIL LIGHTS AND REAR WIPER ASSY	New	480.00	480.00
7	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	0.00
8	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS, SEAT BELTS. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	0.00
9	TO DISMANTLE REAR BUMPER AND REAR LID. CUT OUT AND WELD REAR END PANELLING, RHS REAR FENDER, TAIL LAMP PANEL INNER REINFORCEMENT AND CONNECTING PLATES. RENEW REAR LID AND REAR BUMPER ASSY. REINSTALL ALL PARTS REMOVED	New	8,400.00	2,000.00
10	TO RESPRAY REAR BUMPER, REAR LID, RHS REAR FENDER, RHS SILL PANEL, DOOR ENTRANCE, DRAIN PANEL, ROOF CHANNEL AND END PANELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	4,900.00	2,200.00
11	TO RENEW REAR EXHAUST SILENCER. ALIGN TO POSITION	New	480.00	0.00
12	TO CARRY OUT DIAGNOSTIC	New	384.00	192.00
Gross Labour Cost (S\$)			21,914.00	8,092.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >