

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLT 2075 Z**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0332/2018/MAS

6 June 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLT 2075 Z, Audi Q2 1.0 TFSI S-TRO**

With reference to the above-mentioned vehicle, no. **SLT 2075 Z**, claimant, **Mr. Loh Kwok Whye, Melvin**, please find the related document per attached.

1. A copy of the Original invoice no. 85012580 – S\$18,862.77
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SLT 2075 Z

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408699  
Telephone 6388 2323

Customer Service  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

INSURANCE INVOICE  
Company Tel: 6841 1890  
GST Reg. No. 199302271W

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|                                                                                                                               |                                                                         |                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice: 85012580<br>Date : 02/06/2018<br>Order : SLT2075Z<br>Term : 30 | Account: A0006 (T 0)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

Regn No.: SLT2075Z (V 35429) Regn Date: 20/10/2017 Mileage: 7457 WIP No.: 58963  
Model: Q2 1.0 TFSI S tronic GABANG Chassis: WAUZZZ6A5JA023024 Engine: CHZ 551076 Dept: U  
VSP No.:  
You have been assisted by :- UB-Jiayee ( 50 )

|   |                 | Details          | Qty  | Unit Price | Amount |
|---|-----------------|------------------|------|------------|--------|
| X | AB1A807330      | STRAP            | 1.00 | 10.50      | 8.40   |
| X | AB1A807663 GRU  | CONN PIECE       | 1.00 | 126.00     | 100.80 |
| X | A4G9819181B     | TRIM             | 1.00 | 28.60      | 22.88  |
| X | AB1A827113C 9B9 | TRIM             | 1.00 | 204.00     | 163.20 |
| X | AB1A807254      | GUIDE            | 1.00 | 45.60      | 36.48  |
| X | AB1A853741A 2ZZ | INSCRIPTION '02' | 1.00 | 82.70      | 66.16  |
| X | A8K0010520A     | PLATE            | 1.00 | 11.60      | 9.28   |
| X | ABV0010515A     | STICKER          | 1.00 | 6.10       | 4.88   |
| X | AD 00920002     | PRIMER (DG)      | 1.00 | 18.20      | 14.56  |
| X | AB1A945106      | REFLECTOR        | 1.00 | 25.10      | 20.08  |
| X | AB1A807081      | COVER            | 1.00 | 85.40      | 68.32  |
| X | AB1A853717 4W3  | COVER            | 1.00 | 278.50     | 222.80 |
| X | AB1A853718 4W3  | COVER            | 1.00 | 278.50     | 222.80 |
| X | AB1A853817 4W3  | COVER            | 1.00 | 149.00     | 119.20 |
| X | AB1A853818 4W3  | COVER            | 1.00 | 149.00     | 119.20 |

Parts 9,311.76  
Labour 0.00  
Sublet 8,317.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 17,628.76  
7% GST 1,234.01  
Grand Total 18,862.77



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

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GST Reg. No. 199902271W

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|                                                                                                                               |                                                                         |                                                                                                                                                |
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|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

Regn No.: SLT2075Z (V 35429) Regn Date: 20/10/2017 Mileage: 7457 WIP No.: 58963  
Model: Q2 1.0 TFSI S tronic GABANG Chassis: WAUZZZ6A5JA023024 Engine: CHZ 551076 Dept: U  
VSR No.:  
You have been assisted by :- UB-Jiayee ( 50 )

|             |                 | Details                      | Qty  | Unit Price | Amount   |
|-------------|-----------------|------------------------------|------|------------|----------|
| X           | A81A121285      | AIR DUCT(V) (G) Less 020%    | 1.00 | 17.70      | 14.16    |
| X           | A81A121283K     | AIR DUCT(V) (G) Less 020%    | 1.00 | 24.90      | 19.92    |
| X           | A81A805607B     | MOUNTING(V) Less 020%        | 1.00 | 99.30      | 79.44    |
| X           | A81A853378A VC2 | TRIM Less 020%               | 1.00 | 529.00     | 423.20   |
| X           | A81A853651 MX3  | GRILLE Less 020%             | 1.00 | 1215.00    | 972.00   |
| X           | A81A827025E     | LID Less 020%                | 1.00 | 2106.00    | 1,684.80 |
| X           | A81A945092A     | TAILLIGHT Less 020%          | 1.00 | 1149.00    | 919.20   |
| X           | A81A810172A     | WHEEL HOUS (V) (G) Less 020% | 1.00 | 181.00     | 144.80   |
| X           | A81A807107 GRU  | COVER Less 020%              | 1.00 | 746.50     | 597.20   |
| X           | A81A807108 GRU  | COVER Less 020%              | 1.00 | 746.50     | 597.20   |
| X           | A460260403B     | BEAM Less 020%               | 1.00 | 480.00     | 384.00   |
| X           | A81A807550      | FOAM INSER Less 020%         | 1.00 | 66.00      | 52.80    |
| X           | A81A807105B     | BRACKET Less 020%            | 1.00 | 600.00     | 480.00   |
| X           | A81A845501B NVB | REARWINDOW Less 020%         | 1.00 | 678.50     | 542.80   |
| X           | A81A807067A GRU | COVER Less 020%              | 1.00 | 1016.00    | 812.80   |
| X           | A81A807521B 4W3 | SPOILER Less 020%            | 1.00 | 246.50     | 197.20   |
| X           | ABV0853742 2ZZ  | AUDI SIGN Less 020%          | 1.00 | 107.50     | 86.00    |
| X           | A4H0853737D 2ZZ | INSCRIPTION 'TFSI' Less 020% | 1.00 | 82.70      | 66.16    |
| Sub-Total   |                 |                              |      |            |          |
| 7% GST      |                 |                              |      |            |          |
| Grand Total |                 |                              |      |            |          |

Customer



# Premium Automobiles Pte Ltd

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6366 2323  
9828 1233

INSURANCE INVOICE  
Company Ref: N6841105302271W  
GST Reg. No. 199902271W

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|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

Regn No.: SLT2075Z (V 35429) Regn Date: 20/10/2017 Mileage: 7457 WIP No.: 50963  
Model: Q2 1.0 TFSI S tronic GABANG Chassis: WAUZZZ6A5JA023024 Engine: CHZ 551076 Dept: U  
VSB No.:  
You have been assisted by :- UB-Jiayee ( 50 )

|             |            | Details                                                                                                                                                                                                                        | Qty     | Unit Price | Amount   |
|-------------|------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|------------|----------|
| S           | BODYWORK   | TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM, WIRE HARNESS FOR TAIL LIGHTS AND REAR WIPER ASSY<br>M:                                                                                                              | 2000.00 | 1.00       | 2,000.00 |
| S           | BODYWORK   | TO DISMANTLE REAR BUMPER AND REAR LID, CUT OUT AND WELD REAR END PANELLING, RHS REAR FENDER, TAIL LAMP PANEL INNER REINFORCEMENT AND CONNECTING PLATES, RENEW REAR LID AND REAR BUMPER ASSY. REINSTALL ALL PARTS REMOVED<br>M: | 2200.00 | 1.00       | 2,200.00 |
| S           | BODYWORK   | TO RESPRAY REAR BUMPER, REAR LID, RHS REAR FENDER AND END PANELLING, TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS<br>M:                                                                                            | 192.00  | 1.00       | 192.00   |
| S           | BODYWORK   | TO CARRY OUT DIAGNOSTIC<br>M:                                                                                                                                                                                                  | 200.00  | 1.00       | 200.00   |
| X           | AB1A098629 | TO SUPPLY REAR WINDSCREEN SEALANT PARTS KIT<br>Less 020%                                                                                                                                                                       | 1.00    | 48.80      | 39.04    |
| Sub-Total   |            |                                                                                                                                                                                                                                |         |            |          |
| 7% GST      |            |                                                                                                                                                                                                                                |         |            |          |
| Grand Total |            |                                                                                                                                                                                                                                |         |            |          |



# Premium Automobiles Pte Ltd

Audi Centre Singapore

281 Alexandra Road

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55 Ubi Road 1

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Customer Service

Service Appointment

24-hour Breakdown Service

Email

customer.care@premiumauto.com.sg

6366 2323

9828 1233

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INSURANCE INVOICE

Company No. 199902271W

GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIG BUILDING

78 SHENTON WAY

#07-16

SINGAPORE 079120 079120

Invoice: 95012580

Date : 02/06/2018

Order : SLT2075Z

Term : 30

Account: A0006 (T 0)

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIG BUILDING

78 SHENTON WAY

#07-16

SINGAPORE 079120

Regn No.: SLT2075Z (V 35429)

Regn Date: 20/10/2017

Mileage: 7457

WIP No.: 58963

Model: Q2 1.0 TFSI S tronic GABANG

Chassis: WAUZZZ6A5JA023024

Engine: CHZ 551076

Dept: U

USB No.:

You have been assisted by :- UB-Jiayee

( 50 )

|             |          | Details                                                                                                                                      | Qty     | Unit Price | Amount   |
|-------------|----------|----------------------------------------------------------------------------------------------------------------------------------------------|---------|------------|----------|
| S           | SUBLET   | M:<br>TO SUPPLY VEHICLE NUMBER PLATE.                                                                                                        | 25.00   | 1.00       | 25.00    |
| S           | BODYWORK | M:<br>TO REMOVE AND TRANSFER FRONT WIRE HARNESS<br>FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE<br>SENSOR AND HEADLIGHT WASHER ASSY            | 360.00  | 1.00       | 360.00   |
| S           | BODYWORK | M:<br>TO DISMANTLE AND REPAIR BONNET. RENEW FRONT<br>BUMPER AND REORGANISE FRONT CRASH MANAGEMENT<br>COMPONENTS. REINSTALL ALL PARTS REMOVED | 1000.00 | 1.00       | 1,000.00 |
| S           | BODYWORK | M:<br>TO RESPRAY FRONT BUMPER AND BONNET                                                                                                     | 1100.00 | 1.00       | 1,100.00 |
| S           | BODYWORK | M:<br>TO REMOVE AND TRANSFER REAR PARKING AID,<br>CHECK FUNCTION                                                                             | 280.00  | 1.00       | 280.00   |
| S           | BODYWORK | M:<br>TO RENEW REAR WINDSCREEN                                                                                                               | 480.00  | 1.00       | 480.00   |
| S           | BODYWORK | M:                                                                                                                                           | 480.00  | 1.00       | 480.00   |
| Sub-Total   |          |                                                                                                                                              |         |            |          |
| 7% GST      |          |                                                                                                                                              |         |            |          |
| Grand Total |          |                                                                                                                                              |         |            |          |

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SLT 2075 Z**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0332/2018/CCS  
17 April 2018

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

**RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER**

1

total pages

**Make & Model** : Audi Q2 1.0 TFSI  
**Vehicle Chassis No.** : WAUZZZGA5JA023024  
**Vehicle Regn No.** : **SLT 2075 Z**  
**Vehicle Mileage** : 7457 KM  
**Vehicle Owner** : Mr. Loh Kwok Whye, Melvin  
**Certificate No** : 1700068233  
**Policy Excess** : Waiver  
**Accident Date** : 15/03/2018  
**Place** : Along SLE towards CTE (Near speed cam)  
**Repair Cost** : \$ **18,862.77**  
**WIP No.** : 58963  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :



**Time** :

**Date** :

**18/4/18**

**REPUBLIC OF SINGAPORE**  
**IDENTITY CARD NO. S72289091**



Name  
**LOH KWOK WHYE, MELVIN**  
**(LUO GUOWEI, MELVIN)**  
**罗国伟**

Race  
**CHINESE**

Date of Birth  
**13-08-1972**

Sex  
**M**

Country of Birth  
**SINGAPORE**




**REPUBLIC OF SINGAPORE** **DRIVING LICENCE**

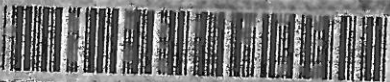


Licence Number **S72289091**  
 Name  
**LOH KWOK WHYE, MELVIN**  
**(LUO GUOWEI, MELVIN)**

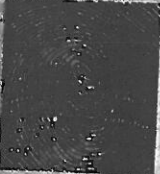
Birth Date **13 Aug 1972**  
 Issue Date **31 Jul 2004**



001267069A



Licence No. **S72289091**



Pass Date  
**07 Jul 1993**

Address  
**APT BLK 483 SEGAR ROAD**  
**#13-336**  
**SINGAPORE 670483**

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

**Class 3** Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver, and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg

**PASS DATE**  
**07 Jul 1993**

**NP 428A**



Licence No. **S72289091**

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LOH KWOK WHYE MELVIN (LUO GUOWEI, MELVIN)  
Period of Insurance : 21 Oct 2017 To 20 Oct 2018  
Engine No. : CHZ551076  
Chassis No. : WAUZZZGA5JA023024

Vehicle No. : SLT2075Z  
Policy No. : 1700068233  
Endorsement No. : 000000000163161  
Issued Date : 30 Nov 2017

### ABOUT THE COVER

Make/Model : AUDI Q2/ Q2 Sport 1.0 TFSI S tronic

Engine Capacity/Tonnage : 999.00 CC

Driver Restriction : NA

Sum Insured : Market Value  
Off Peak Car : No

First Year of Registration : 2017  
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LOH KWOK WHYE, MELVIN (LUO GUOWEI, MELVIN) - \$800 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Lease Purchase Company/Employer's Loan: United Overseas Bank Limited

I hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

25216

EXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

PORE 159938

*Manile*  
AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE