iseann MS CASE ON A	Clara cc4, two 18	too 5113,	Ceasor LKK:	
Surveyor	(2)	SIGNMENT 19-3-18	Date / Time :	16/3/2018
Pre-assign / CCU Insured Vehicle N Name of Insured Insured Tel No. Excess Sec II :SS Is driver the owne	SFU 9977R  LOY MBY YWEN ANYA  HP:  D.O.A: 14031201  TYPE (YES / DD) Nature of Accident:	Claim No. Policy No. Make / Model Place of Accide	PMYP 2017 MATOR 3	- 4913718 0000 3346 - 4000 782
If NO. Driver No. Driver Te	INO: 90v} Jub9 (V/L: YES/NO)		RT: PS / NO ; TP GIA RE ty: % Final?	PORT-YOS/NO Yes/No
INSPS:	INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:	H I	NSRS: /SP: el: iability: MKS:
Date/ Time		31533		
23/3	SHE KOGSH X; SPU 9977 R	X	STAGE	DATE / PIC
0-0			Non-Reporting ltr (1st): Non-Reporting ltr (2nd):	
ther.			Non-Reporting ltr (Final):	
20 3 18		CLEARLY SHOW THAT TP	Notification ltr (if non-pickup	Ď:
27.53	CHANGE LAME INTO DID FRONT CAUSING THE	ACCIDENT.	Call OI:	
			After call ltr to Ol:	
27/3/4	S SEEK APPROVAL TO REJECT TO CLAM.		Documentation Check List:	
			Notification ltr (if non-pickup	)
21 9/18	MAHOME APPROVE TO REJECT CUAIM-		After call ltr to OI:	
			Authorisation To Act:	
6141/8	EMAIL INSP TO REJECT TP CLAM.		Release Voucher:	
	**************************************	- n A + DD norto	Final Repair Bill:	
	RECEIVEL	JUS AFR ZUIS	Car Rental Invoice:	
	Reign	t Case	Towing Invoice	
	Sylviani	Sher	LTA / GIA :	
	Approved to	YLU	Medical Bill:	
	Date	06-04-18	PIR:	
		2 44 48	Mandate/Reject Instruction	
			LOD	
		1.	Payment Breakdown Form	
PRELIMINARY ADVIC	E Date/Time: Sent By:	km	Post-Repair Photos:	
	• (0	6) 4	Others:	
FINALIZATION	Date/Time: Confirm with:		Confirm by:	Call
Repair Cost:	S\$ ( days) Reduction:	%	Email	Can
FINAL SETTLEMENT	Date/Time: Confirm with		Email Call	
Final Liability:	% (Agreed / Assessed) BOLA S/N N		If NO or B 28, Ass. Lia:	
Repair Cost:	1 (V - 1 (SA 1) (SA 1)	TP CHANGED LANE HO	010	
Loss of Rental (LOR):	SS ( days)			
Loss of Use (LOU):	S\$ (\$ x days)			hranni -
Loss of Income (LOI):	S\$ (\$ x days)     LOR + LOU   LOR + LOI   Tick	only one]	(D)()()	CARA
LOR only LOU on	S\$	only one	1218	1
GIA/LTA Search	SS		1) Claim status: Normal/R	eject/Private Settle
Medical:	SS (e.g. Tow/ Inc	denendent )	Report Format:	10
Disbursement:	S\$ (e.g. row me	aspendens /		↑500
Legal Cost Total:	SS Global Sum SS:		12/2/2010/1/2010	
FINAL PAYMENT	Date/Time: Confirm with:		Email Call	
	Acceptance of the second secon			
Payee 1:	SS Name 1:		-11/1/02/02/02/02	
Payee 2: (Strike if N.A.)	SS   Name 2:			
Pavee Scintike II N.A.)	indiffe 3			

<u>A8</u>	31GNMEN1	
From: Date: 19103 201		14 Yr Regn: 12, 13
Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van /	Lorry / Prime Mover /
OD TP WS / TP RES / OD RES / EVA / INV / MY	Truck / Trailer or Read	(4)
To Inspect Vehicle No: SHC 5043 H at Workshop m/s Truns - Cab of No- 2 AMK 34-63		VI Tariture 1995
at Workshop m/s Truns - Cab	Colour White/Re	A/C Insured / Std / NI / NA
NO. 2 AMK St. 63	Sp.Reading	T/Radio: Insured / Std / NI / NA
Insured	Eng/No: 57686	1
Policy No.	CINO: VEIABLE	15 AUC 276049
Claims No.	Gen. Cond: Good Fair / Poor / Bu	
	Steering: Inorder / Jammed / Leak	
Sum Insured: Excess:	Brake: Inorder / Jammed / Leak	
(Client's Record)	Modi: Nil LS/Rim / STD A/Rim	
Make of Veh:		CHARLE TO CHARLES AND CHARLES
	Tyre Size: F:	215/60R16
(Policy Condition)	R:	
Remark: The veh had commenced its N/S 0/	BS / BONT EXITOR A / G / A	
repair at the time of inspection.	TOYO / YOKO or	Giti
Bal. or Market Value:	Front ()	Rear D
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. o mm	R/Bal. mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. & mm	L/Bal. O mm
Est Repairs: 03 days Res.: Yes or No	D.O.A. 1413/18	D.O.I. 1913118
Lum Sum: 20 % 3 Val.: Yes or No	Survey held at	
	Des. of Damages : Frt / Rear / C	NS / N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS (W) Vehicle: IN / C	210 50 6	
Date: Person Contacted:		ody Structure affected due to collision.
Date / Time Action / Instruction	100000000000000000000000000000000000000	
	•	
	(- <sub>[17]</sub> 01.3F4.6	
1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1		
Dualitimo Filo Page No?	Days Of Repair:	
DATE/Time. File Pass to? : Preli. Report	NOT ACCUSED SAME OF THE SAME O	Survey Fee:
1) : Final Report	Resurvey No. of Trip:	Transportation
Date/Time. File Return to?  Add	Fee: Site Insp (\$	)S+RSSI
2) Add	-	
B 8	Interview (\$	, Photos
Report Format :	Tech Invs 1\$	) Sched
Lump Sum / f.B.I: (\$	Weakend 1\$	

TOTAL



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internat	ionale Des Experts En Auton	nobile	
FWD	SINGAPORE PTE	LTD	Ref : CC4/FWD1800	5113/Kea3	
	MASEK BOULEVA 01 SUNTEC TOWE	RD ER 4SINGAPORE 038986	Date: 19-03-2018 Code: FWD		
1.		Policy Particular	s :- THIRD PARTY CLA	IM	
	Insured Veh.	SFU 9977R	Veh. Inspected	SHC 5043H	
	Policy No.		Coverage (\$)	0.00	
	Claim No.		Excess (\$)	0.00	
	Assign From		Assign Date	19/03/2018	
2.		Vehicle Par	ticulars & Condition		
	Make & Model		c.c	0	
	Engine No.	HIDDEN	Year of Reg.		
	Chassis No.		Colour		
	Odometer	1	Steering		
	Brakes		Modification		
	General				
3.		Cond	itions of Tyres	<b>第一次的图像图像</b>	
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.		Descrip	tion of Damages	No As The Bridge Hall	
		C	ral Information		
5.	Accident Date	14/03/2018	Inspection Date	19/03/2018	
		TRANS-CAB AUTO SERVICE			
NO.2 ANG MO KIO ST 63					
5a.		SINGAPORE 569111	Remarks	THE REST OF THE REST	
Ja.	A)THE INSPECTION	ON WAS CONDUCTED ON A"V CE TO YOUR INSTRUCTIONS	VITHOUT PREJUDICE" BA	SIS. SED REPAIRS.	

## **Trans-cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111 Fax No.: 6257 1330

Tel No.: 6287 6666

CO./GST Reg. No. 201019626G

Vehicle No.:

Chassis No.: Vehicle Make: Vehicle Model: Date of Accident : Third Party Insurer:

SHC 5043H

AAD1803-126

Not Astronial LISmy & 4800/

SHC 5043H

VF1ABL15AUC276049

RENAULT
LATITUDE
14.3.2018
Forward.

	PART		LIST
		2/	Bu 125942 V
1	BUMPER COVER FRT	\$	1,233.42
1	BUMPER SPOILER FRT	\$	181.75 x
1	BUMPER ABSORBER FRT	\$	5 394.68 ⊀
1	BUMPER SUPPORT FRT	\$	SL 123.88 X
1	BUMPER RETAINER FRT RH	\$	Di, 150.77
1	BUMPER SUPPORT FRT	\$	<sup>1</sup> 123.88 X
1	BUMPER UNDERTRAY FRT	\$	∫ 472.83 X
1	BUMPER GRILLE LOWER FRT	\$	5 266.80 ⊀
1	BUMPER FOG LAMP GRILLE RH	\$	√4 207.21 x
1	BUMPER BEAM FRT	\$	P 914.08 ★
1	HEADLAMP RH	\$	5 ← 1,184.43 ×
1	HEADLAMP PANEL FRT RH	\$	152.15 X
1	FENDER PANEL FRT RH	\$	R 783.83
1	WHEELARCH FRT RH	\$	P∽ 278.84 X
1	FENDER BRACKET LOWER RH	\$	↑ 15.79 ×
1	FENDER INSULATOR RH	\$	130.84 X
1	DOOR PANEL FRT RH	\$	R 2,844.66 —
1	DOOR HINGE UPPER RH	\$	7 261.28
1	DOOR HINGE LOWER RH	\$	4 300.55
1	DOOR CHECK FRT RH	\$	Su 194.77
1	DOOR CHECK BOLT	\$	<b>1</b> 22.69
1	DOOR LOCK FRT RH	\$	908.75 X
1	DOOR CATCH FRT RH	\$	√ 131.23 (
1	DOOR HANDLE OUTER FRT RH	\$	Sh 477.76
1	DOOR HANDLE COVER FRT RH	\$	<i>\$</i> 13.22
1	DOOR HANDLE MODULE FRT RH	\$	√n 133.60
1	DOOR REGULATOR FRT RH	\$	N 505.19
1	DOOR REGUALTOR MOTOR FRT RH	\$	In 796.46
1	DOOR REGULATOR GUIDE FRT RH	\$	الم 120.97

# Trans-cab Auto Services Pte Ltd

AAD1803-126

No. 2 Ang Mo Kio Street 63 Singapore 569111 Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5043H

3116 3043	****		
	TOTAL	\$	13,352.33
	10%	\$	1,335.23
		\$	12,017.10
	Specical Nett		
1SET	BUMPER CLIP FRT	\$	Nec 66.00 -
1	BUMPER BRACKET CLIP FRT LH	S	~~ 12.00 X
1	BUMPER SUPPORT CLIP FRT LH	\$	~~ 10.50 X
1SET	BUMPER GRILLE LOWER CLIP	\$	12 69.00 X
1SET	FRAME FULL SUPPORT PANEL CLIP	\$	an 70.00 X
2	FRAME FULL SUPPORT PANEL NUT	\$	20.00 x
2	FRAME FULL SUPPORT PANEL STUD		~~ 30.00 ⊀
1SET	WHEELARCH CLIP FRT LH	\$ \$	12 30.50 X
1	FRONT DOOR STICKER 'TRANS-CAB'	\$	ne 80.00 bosni
1	FRONT DOOR STICKER 'CLASSIS'	\$	1 60.00 15m
	TOTAL	\$	448.00
	TOTAL PARTS	\$	12,465.1000
	LABOUR		
	Panel beating, knocking and straightening the		
	necessary portion, remove and renewal of parts,		
	adjust and realign the same	\$	3,000.00 50c/
	Putty and spray painting of the affected portion.	\$	2,800.00 6601
	T		2,800.00 6601 170.00 601
	To rust-proofing of the affected areas.	\$	170.00
	To remove and refit interior fittings, trimings,		
	garnish, fittings and other, to enable repair.	\$	22 380.00 X
	To check steering geometry and computer wheel		
	alignment	\$	220.00 601

### Trans-cab Auto Services Pte Ltd

AAD1803-126

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: 6287 6666

Fax No.: 6257 1330

CO./GST Reg. No. 201019626G

SHC 5043H

Over All Total	\$ 20,475.10 08
TOTAL	\$ 8,010.00
To vacuum, replace, refix and recharge Air Intercooler	\$ ~~ 170.00 X
To replace, refix and top up coolant for radiator	\$ ~~ 170.00 X
To vacuum, replace, refix and recharge air condenser	\$ ~~ 380.00 X
To transfer of front fender fittings, attachment and perform water seepage test.	\$ ~~ 380.00 X
To Check Electrical Lighting Concerned.	\$ 170.00 201
To transfer of tire, rim and on wheel balancing.	\$ ルへ 170.00 X

LUMP SUM (REPAIR DAY)

3day,

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey \* Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis No illingat modification(s) is allowed.
- Supplementary item(s) must be resurveyed and is subject to final approval from topurance Company

## LKK Auto Consultants Pte Ltd (Co. Res No. 199 17 198R)

51 Util Ave 1 #01-25, Paya Ubi Industrial Park

Sing pore 408933 Tel: 6256-3561 Fax: 68/4-8805 Email; sur@lkkauto.com;assignments@lkkauto.com

To:

FWD Singapore Pte. Ltd. 6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Uni Industrial Park Singapo e 408933

Attn:

Clara Li Zi Rong

Date: 20 Mar 2018

### Preliminary Advice

Insured Vehicle No : SFU9977R

TP Vehicle No

: SHC5043H

Accident Date

: 14/03/2018

Make

: RENAULT LATE SOE

Assignment Date

: 19/03/2018

Date of Inspection 119/03/2018

Ext. Duration of Repair

: 3 days

Inspection A

: Trans-cab Auto - invides Pte Ltd No 2 Ang Mo Kir. Street 63 Lingapore 5891

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages ... O/S front / body.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Cross)	:55	20,475.10
Revised Amount	153	4,800.00
Check Itoms (Estimated)	:65	0.00
Total		4,800.00

Lump Sun Reput

#### Total Loss Consideration

New for Old Value	tSS
Pre-Accident Value	:55
COE / PARE Robate	
Salvage Value	
Margar Fir Repair	

#### Remarks

(	)	The	vahicle is re-	nir: S		amoun	t. We have	9 100 001	med ex	coss and policy	coverage.
			y lot us have								

) The vehicle is unconnomical to be repaired, you are advised to invite tender for the wreck.

( X ) Other comments: We have not authorized repairs.

### Asher Sng (LKKAuto)

From:

motorclaims.sg@fwd.com

Sent:

Tuesday, 27 March 2018 3:34 PM

To:

Asher Sng (LKKAuto)

Subject:

RE: ARRANGE FOR SURVEY SHC5043H Our Ref: sfu9977r

Our Ref: 1201800003345

Hi Asher,

Please proceed with rejection.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg







Limited time offer!





From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Tuesday, 27 March, 2018 2:55 PM To: Motor Claims SG - SG Common

Subject: RE: ARRANGE FOR SURVEY SHC5043H Our Ref: sfu9977r Our Ref: 1201800003345

Hi Clara,

We refer to the above matter.

TP reported that OI drive too close to his right and hit his vehicle.

OI reported that TP cut into his lane and collided into his vehicle.

Insured video clearly show that TP cut into our insured lane after making a left turn.

We are of the opinion that liability is not in third party's favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]

Sent: Thursday, 22 March 2018 3:19 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Subject: RE: ARRANGE FOR SURVEY SHC5043H Our Ref: sfu9977r Our Ref: 1201800003345

Hi Asher,

Please refer to the attached video footage capture by our insured's in-car-camera.

Thank you.

Regards, Clara

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Wednesday, 21 March, 2018 5:37 PM

To: Motor Claims SG - SG Common

Subject: RE: ARRANGE FOR SURVEY SHC5043H Our Ref: sfu9977r Our Ref: 1201800003345

Hi Clara,

We refer to the email below.

Enclosed a copy of the third party video for your perual.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]

Sent: Wednesday, 21 March 2018 5:03 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Subject: FW: ARRANGE FOR SURVEY SHC5043H Our Ref: sfu9977r Our Ref: 1201800003345

Hi Asher,

Please assist to request for a copy of video footage TP repairer.

Thank you.

Regards, Clara

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Friday, 16 March, 2018 3:09 PM

To: Motor Claims SG - SG Common; <u>assignments@lkkauto.com</u>
Cc: <u>AsherSng@lkkauto.com</u>; 'Admin A'; Clara Li Zirong - SGUser

Subject: RE: ARRANGE FOR SURVEY SHC5043H Our Ref: sfu9977r Our Ref: 1201800003345

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]

Sent: Friday, 16 March 2018 3:06 PM

To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com

Cc: AsherSng@lkkauto.com

Subject: FW: ARRANGE FOR SURVEY SHC5043H Our Ref: sfu9977r

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

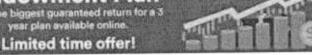
E clara.li@fwd.com

W fwd.com.sg





## Endowment Plan Get the biggest guaranteed return for a 3 year plan evailable online.





-----Original Message-----

From: Candy Kong [mailto:candy.kong@transcab.com.sg]

Sent: Friday, 16 March, 2018 1:18 PM To: Motor Claims SG - SG Common

Subject: ARRANGE FOR SURVEY SHC5043H

Dear all,

Please arrange for survey as below:

SFU9977R - 14.03.2018 at 0740Hrs - SHC5043H

Lunch time: 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

Thks & Rdgs Candy Kong Claims Service Assistant

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet

#### ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

#### ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

#### ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

#### ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

### Asher Sng (LKKAuto)

Asher Sng (LKKAuto) From:

Friday, 6 April 2018 11:09 AM Sent: Ng Wai Yin; 'Jasmine Tan' To: Cc:

claims@transcab.com.sg

RE: TCS REF: AAD1803-126--Accident involving SFU9977R & SHC5043H on 14.03.18 Subject:

VIDEO SCREENSHOT.pdf; OI SKETCH PLAN.pdf Attachments:

Your Ref: AAD1803-126

Our Ref: CC4/FWD18005113/Kea3

Without Prejudice

Hi Sir/Mdm,

We refer to the above matter.

## ACCIDENT INVOLVING SHC 5043H AND SFU 9977R ON 14/03/2018

We attached here with a copy of our insured's accident statement and our insured video screenshot for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client cut into our insured lane and collided with our insured.

We are of the opinion that liability is not in your client's favor.

The video screenshoot clearly show that your client cut into our insured lane.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Wednesday, 21 March 2018 5:24 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg

Subject: TCS REF: AAD1803-126--Accident involving SFU9977R & SHC5043H on 14.03.18

Dear Asher

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUBFO	DLDER TRA	CKING		W.						
Case 1	otified	Est Submitted	Adj Assigned	Adj Rpt	Adj Su	bmitted	Ins Auth'ed	Status		
Main	0 Mar 2018 Edit Reg		16 Mar 2018 00:00 Edit Adj Rpt	S\$4,800.00 Edit Estimate	The section of	SECOND STATE OF THE PERSON SECOND SEC		Report	Pending for Surve Report Cancel Case	
М	ain	Re	ference	CI	aim Details		Documer	nts	] [	Show All
CLAIM SUB	FOLDER DE	TAILS			The second second	[Creat	ed by adjuster]			
Insured:	Loh Mei Y	uen Anya, ID:	57838715G							
Main Claimant:	TRANS-CA	AB SERVICES PT	ELTD, Co. Re	g. No.: 200303	3878K					
Vehicle Reg. No.:	SHC504	3Н			Date of Loss		2018 07:00 - :59 nths and <b>12</b> Days	From LTA F	teg Date (	Man Yr)]
Claim Type:	<b>TP</b> / 120	1800003345			Policy/Cover Note No.:	PNPV20	17-00001782 (Co	mprehensiv	re)	h
Vehicle Reg. No. (Insured):	SFU99771	R	Policy No. (Claimant): VPX/P1680520							
					Excess:					
Repairer:	Trans-cat	Auto Services I	Pte Ltd () No 2	Ang Mo Kio Str	eet 63, 5691	11 Ang Mo	Kio - Tel:			
Handling Insurer:	FWD Sing	apore Pte. Ltd.	( <b>HQ)</b> - Tel: 6727	5700 [Han	dled by Clara	Li Zi Roi	ng]			
Claimant's Insurer:	AXA Insu	rance Pte Ltd (H	IQ) - Tel: 6338 7	288						
Adjuster:	LKK Auto	<b>Consultants Pte</b>	Ltd (HQ) - Tel:	6256-3561	[Handled by	KENNETI	H KONG] [Fina	al Rpt du	ie 28/03	/2018]
Driver/Custo dian (Insured):	WEE SHI C	CHEN SHELDON ()	, NRIC: S8704	892F						
ASSOCIATE	D MAIL RE	CEIVED						View All	Compos	e Case Ma
There are no	mail for this	case.								
ALL ASSOC	IATED TAS	iks⊟				View /	All Search Tasks	Create N	New Task	Comple
Due Date	Priority	Type Task	Group Sub	ject Handl	er Assig	ned By	Completed O	n Cre	eated On	Don

## **Claim Documents**

\*SHC5043H (1201800003345)

[SFU9977R]

TP

TRANS-CAB SERVICES PTE LTD

Mar 14 2018 7:00AM

[Loh Mei Yuen Anya]

Trans-cab Auto Services Pte Ltd

Upl	oad Documents Uplo	ad Photos Compose New Letter	View	View in Brow	ser ▼
Ass	essment Reports		1 per	page ▼	•
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/03/18 18:36	Adjuster Immediate Advice	0	Load HTM	
Pho	tos/Images		3 per	page ▼	•
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	06/04/18 11:11	General View	0	Load JPG	•
2	06/04/18 11:11	General View	0	Load JPG	•
3	06/04/18 11:11	General View	0	Load JPG	•
4	06/04/18 11:11	General View	0	Load JPG	•
5	06/04/18 11:11	General View	0	Load JPG	•
6	06/04/18 11:11	General View	0	Load JPG	•
7	06/04/18 11:11	General View	0	Load JPG	•
8	06/04/18 11:11	General View	0	Load JPG	•
9	06/04/18 11:11	General View	0	Load JPG	•
10	06/04/18 11:11	General View	0	Load JPG	•
11	06/04/18 11:11	General View	0	Load JPG	•
12	06/04/18 11:11	General View	0	Load JPG	•
13	06/04/18 11:11	General View	0	Load JPG	•
14	06/04/18 11:11	General View	0	Load JPG	•
Dog	cumentation		1 per	page v	•
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	19/03/18 17:01	ACKNOWLEDGEMENT EMAIL TO FWD DD 16.03.2018	0	Load PDF	
2	19/03/18 17:01	TP ESTIMATE + TP GIA REPORT	0	Load PDF	
3	21/03/18 11:44	TP ESTIMATE - MARKED	0	Load PDF	
4	06/04/18 11:10	APPROVAL TO REJECT TP CLAIM	0	Load PDF	
5	06/04/18 11:10	EMAIL WSP TO REJECT TP CLAIM	0	Load PDF	
6	06/04/18 11:11	VIDEO SCREENSHOT	0	Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	20/03/18 11:07	OI GIA Report	0	Load PDF	

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte	Ltd (HQ)			
Show Remarks To: Handling Insurer				

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/FWD18005113/KEA3S2

Date:

10/04/2018

REFERENCE

FWD Singapore Pte. Ltd. Handling Insurer:

Policy No:

PNPV2017-00001782

Claimant Vehicle

SHC5043H

Insured Vehicle No:

SFU9977R

No: Date of Loss:

14/03/2018

Nature of Claim:

TP

1201800003345 Claim No:

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHC5043H

Make & Model:

RENAULT LATITUDE, 2.0 DCI AUTO D/AB 4DR (A)

Engine No:

M9R8839C000634

Reg. Date:

02/12/2013 (Man. Year: 2013)

Chassis No: Odometer:

VF1ABL15AUC276049 576861 km

Colour: Engine Capacity: Red/White

1995 cc

N/A

Market Value/New Car Price: Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Good

Steering (Serviceable):

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

Yes

Engine Modification:

Pre-accident Condition:

Front Tyre Size:

215/60R16

Rear Tyre Size:

215/60R16

Front Left Side:

Giti 8 mm Giti 8 mm

Rear Left Side: Rear Right Side: Giti 8 mm Giti 8 mm

Front Right Side: The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,465.08	4,675.81	7,789.27	62,49
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,010.00	1,300.00	6,710.00	83.77
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	20,475.08	5,975.81	14,499.27	70.81
Approved Total (Overridden) (S\$)		4,800.00		
(S\$)	20,475.08	4,800.00	15,675.08	76.56
+ GST 7.00/7.00% (S\$)	1,433.26	336.00	1,097.26	76.56
Nett Amount (S\$)	21,908.34	5,136.00	16,772.34	76.56

INSPECTION

Date Inspected:

Date of Assignment:

16/03/2018

19/03/2018

Inspected At:

Trans-cab Auto Services Pte Ltd No 2 Ang Mo Kio Street 63

Singapore 569111

Estimated Period of Repair:

3.0 days

KENNETH KONG Adjuster:

Manager:

Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen\_printrpt&caseid=692890&extid=267403&CFID=31878504&CFTOKEN=extraction=gen\_printrpt&caseid=692890&extid=267403&CFID=31878504&CFTOKEN=extraction=gen\_printrpt&caseid=692890&extid=267403&CFID=31878504&CFTOKEN=extraction=gen\_printrpt&caseid=692890&extid=267403&CFID=31878504&CFTOKEN=extraction=gen\_printrpt&caseid=692890&extid=267403&CFID=31878504&CFTOKEN=extraction=gen\_printrpt&caseid=692890&extid=267403&CFID=31878504&CFTOKEN=extraction=gen\_printrpt&caseid=692890&extid=267403&CFID=31878504&CFTOKEN=extraction=gen\_printrpt&caseid=692890&extid=267403&CFID=31878504&CFTOKEN=extraction=gen\_printrpt&caseid=692890&extid=267403&CFID=31878504&CFTOKEN=extraction=gen\_printrpt&caseid=692890&extid=267403&CFID=31878504&CFTOKEN=extraction=gen\_printrpt&caseid=692890&extid=267403&CFID=31878504&CFTOKEN=extraction=gen\_printrpt&caseid=692890&extid=267403&CFID=31878504&CFTOKEN=extraction=gen\_printrpt&caseid=692890&extid=267403&CFID=31878504&CFTOKEN=extraction=gen\_printrpt&caseid=692890&extid=267403&CFID=31878504&extraction=gen\_printrpt&caseid=692890&extid=267403&extraction=gen\_printrpt&caseid=692890&extid=267403&extraction=gen\_printrpt&caseid=692890&extid=267403&extraction=gen\_printrpt&caseid=692890&extid=267403&extraction=gen\_printrpt&caseid=692890&extid=267403&extraction=gen\_printrpt&caseid=692890&extid=267403&extraction=gen\_printrpt&caseid=692890&extid=267403&extraction=gen\_printrpt&caseid=692890&extid=267403&extraction=gen\_printrpt&caseid=692890&extraction=gen\_printrpt&caseid=692890&extraction=gen\_printrpt&caseid=692890&extraction=gen\_printrpt&caseid=692890&extraction=gen\_printrpt&caseid=692890&extraction=gen\_printrpt&caseid=692890&extraction=gen\_printrpt&caseid=692890&extraction=gen\_printrpt&caseid=692890&extraction=gen\_printrpt&caseid=692890&extraction=gen\_printrpt&caseid=692890&extraction=gen\_printrpt&caseid=692890&extraction=gen\_printrpt&caseid=692890&extraction=gen\_printrpt&caseid=692890&extraction=gen\_printrpt&caseid=69280&extraction=gen\_printrpt&ca

F=Franchise part. S=SpcNett, L=ListItemDisc.

## REPAIR DETAILS

Reference

Version: 1.0 (Last Synchronised: 10 Apr 2018) Part Source: MRM-SG

RENAULT LATITUDE 2.0 DCI AUTO D/AB 4DR (A) (Catalogue:Merimen Singapore 1.0) Parts: 143

(Price-denominated Standard List) Repairer's Labour:

Print Code: (Unsubmitted, no print-code for SHC5043H)

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the Validity:

END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

No.	Qty Part No.	Particulars	Condition	Repairer's	Amount
1	1	*BUMPER COVER FRT	Buckled	1,259.42 FL	*1,259.42 FL
2	1	*BUMPER SPOILER FRT	Serviceable	181.75 FL	*-FL
3	1	*BUMPER ABSORBER FRT	Serviceable	394,68 FL	*-FL
4	1	*BUMPER SUPPORT FRT	Serviceable	123.88 FL	*-FL
5	1	*BUMPER RETAINER FRT RH	Distorted	150.77 FL	*150.77 FL
6	1	*BUMPER SUPPORT FRT	Serviceable	123.88 FL	*-FL
7	1	*BUMPER UNDERTRAY FRT	Serviceable	472.83 FL	*-FL
8	1	*BUMPER GRILLE LOWER FRT	Serviceable	266.80 FL	*-FL
9	1	*BUMPER FOG LAMP GRILLE RH	Serviceable	207.21 FL	*- FL
10	1	*BUMPER BEAM FRT	Repair	914.08 FL	*-FL
11	1	*HEADLAMP RH	Serviceable	1,184.43 FL	*-FL
12	1	*HEADLAMP PANEL FRT RH	Repair	152.15 FL	*-FL
13	1	*FENDER PANEL FRT RH	Bent	783.83 FL	*783.83 FL
14	1	*WHEELARCH FRT RH	Serviceable	278.84 FL	*-FL
15	1	*FENDER BRACKET LOWER RH	Repair	15.79 FL	*-FL
16	1	*FENDER INSULATOR RH	Serviceable	130.84 FL	*-FL
17	1	*DOOR PANEL FRT RH	Bent	2,844.66 FL	*2,844.66 FL
18	1	*DOOR HINGE UPPER RH	Repair	261.28 FL	*-FL
19	1	*DOOR HINGE LOWER RH	Repair	300.55 FL	*-FL
20	1	*DOOR CHECK FRT RH	Serviceable	194.77 FL	*-FL
21	1	*DOOR CHECK BOLT	Repair	22.69 FL	*-FL
22	1	*DOOR LOCK FRT RH	Repair	908.75 FL	*-FL
23	1	*DOOR CATCH FRT RH	Serviceable	131.23 FL	*-FL
24	1	*DOOR HANDLE OUTER FRT RH	Serviceable	477.76 FL	*-FL
25	1	*DOOR HANDLE COVER FRT RH	Serviceable	13.22 FL	*-FL
26	1	*DOOR HANDLE MODULE FRT RH	Serviceable	133.60 FL	*-FL
27	1	*DOOR REGULATOR FRT RH	Repair	505.19 FL	*-FL
28	1	*DOOR REGULATOR MOTOR FRT RH	Serviceable	796.46 FL	*-FL
29	1	*DOOR REGULATOR GUIDE FRT RH	Serviceable	120.97 FL	*-FL
30	1	*SET BUMPER CLIP FRT	Necessary	66.00 FS	*66.00 FS
31	1	*BUMPER BRACKET CLIP FRT LH	Not Necessary	12.00 FS	*-FS
32	1	*BUMPER SUPPORT CLIP FRT LH	Not Necessary	10.50 FS	*-FS
33	1	*SET BUMPER GRILLE LOWER CLIP	Not Necessary	69.00 FS	*-FS
34	1	*SET FRAME FULL SUPPORT PANEL CLIP	Not Necessary	70.00 FS	*-FS
35	2	*FRAME FULL SUPPORT PANEL NUT	Not Necessary	20.00 FS	*-FS
36	2	*FRAME FULL SUPPORT PANEL STUD	Not Necessary	30.00 FS	*-FS
37	1	*SET WHEELARCH CLIP FRT LH	Not Necessary	30.50 FS	*-FS
38	1	*FRONT DOOR STICKER TRANS-CAB	Necessary	80.00 FS	*60.00 FS
39	1	*FRONT DOOR STICKER CLASSIC	Necessary	60.00 FS	*15.00 FS

- List Item Discount on L Items 10.00/10.00% (S\$) 1,335.23 Report was unsubmitted during this print-out.

Sub Total (S\$)

5,179.68

503.87

13,800.31

No. Qty Part No. Particulars

Condition Repairer's Amount

Total Parts (S\$) 12,465.08 4,675.81

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended	lahour
Recommended	Labour

Amount	Repairer's	Lab.Type	Particulars	No
			our Items	Lab
500.00	3,000.00	New	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.	1
660.00	2,800.00	New	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.	2
60.00	170.00	New	TO RUST-PROOFING OF THE AFFECTED AREAS.	3
0.00	380.00	New	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMINGS, GARNISH, FITTINGS AND OTHER, TO ENABLE REPAIR.	4
60.00	220.00	New	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	5
0.00	170.00	New	TO TRANSFER TIRE, RIM AND ON WHEEL BALANCING.	6
20.00	170.00	New	TO CHECK ELECTRICAL LIGHTING CONCERNED.	7
0.00	380.00	New	TO TRANSFER OF FRONT FENDER FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	В
0.00	380.00	New	TO VACUUM, REPLACE, REFIX AND RECHARGE AIR CONDENSER.	9
0.00	170.00	New	TO REPLACE, REFIX AND TOP UP COOLANT FOR RADIATOR.	10
0.00	170.00	New	TO VACUUM, REPLACE, REFIX AND RECHARGE AIR INTERCOOLER.	11
1,300.00	8,010.00	r Cost (S\$)	Gross Labou	

< END OF ESTIMATES >

Report was unsubmitted during this print-out.