

INSURANCE

INS. CASE OWNER

Wilson

CC 3 / LCR18005106

1A W53

LKK

IDAC

Surveyor:

WLP

DOI:

ASSIGNMENT

23/3/18

Date / Time:

19/03/18

Registered in Merimen:

19/03/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SLC 3544A

Claim No. : 99693004989

Name of Insured : LCR

Policy No. : 0900004364

Insured Tel No. : _____ HP: _____

Make / Model : TOYOTA AXIO

Excess Sec II : SS _____ D.O.A. : 12/03/18

Place of Accident : 6 ANG MO KEO STREET 22

Is driver the owner? (YES / NO) _____ Nature of Accident : _____

If NO, Driver Name / Age : SEAU WUI SEONG (62) CHAO WEI SEANG OI GIA REPORT YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. : 9010 6633 (VA YES / NO) _____

Insured Liability : % Final ? Yes / No

SLC 8314T



INSRS: WSP: Premium Auto (06)
Tel: _____
Liability: _____
RMKS: _____



INSRS: WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date / Time

SLC 8314T - C/LMIG16016457/Agh312 D24 22/03/18
SLC 3544A - X

STAGE DATE / PIC

Non-Reporting ltr (1st):
Non-Reporting ltr (2nd):
Non-Reporting ltr (Final):
Notification ltr (if non-pickup):
Call Of: 21/3/18 email.
After call ltr to OI: VIVIAN

Documentation Check List: Handler Typist

Notification ltr (if non-pickup): ☒ ☐
After call ltr to OI: ☒ ☐
Authorisation To Act: ☒ ☐
Release Voucher: ☒ ☐
Final Repair Bill: ☒ ☐
Car Rental Invoice: ☒ ☐
Towing Invoice: ☒ ☐
LTA / GIA: ☒ ☐
Medical Bill: ☒ ☐
PIR: ☒ ☐
Mandate/Reject Instruction: ☒ ☐
LOD: ☒ ☐
Payment Breakdown Form: ☒ ☐
Post-Repair Photos: ☒ ☐
Others: ☒ ☐

21/03/18 (VIVIAN)

21/3/18

Email letter to O2.

16/18

File pass to typist type report.

6/6/18

Email to ALG to seek mandate

RECEIVED 11 JUN 2018

11/9/18

Mandate approve via merimen

RECEIVED 12 SEP 2018

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No. : 8

If NO or B 28, Ass. Lia :

Repair Cost:

SS

15 480.25

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

505.00 is 50 x 10 days

Loss of Income (LOI):

SS

(\$) x (days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/Independent)

Legal Cost

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

15487.70

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

15487.70

Name 1:

Premium Automobiles Pte Ltd

Payee 2 (Strike if N.A.):

SS

500.00

Name 2:

Chong Aik Siew.

Payee 3 (Strike if N.A.):

SS

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18005106/Aws3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 19-03-2018	
		Code : LCR	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLB 3544A	Veh. Inspected	SLC 8314J
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	19/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	17/03/2018	Inspection Date	23/03/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	68411183
Reference	:	PA/TP/0349/2018/GW
Date	:	20-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Chong Aik Siew
Address	:	12 Ang Mo Kio Central 3 #08-17 Singapore 567746
Telephone	:	HP +65 98315881
Type of Claim	:	Thrid party claims
Policy No.	:	2100467933-0100
Vehicle No	:	SLC 8314 J
Model Code	:	Audi A3 Sedan 1.4 TFSI
Model / Year	:	May-16
Engine No	:	CZC 529704
Chassis No	:	WAUZZZ8V761084126
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	17-Mar-18
Place of Accident	:	Ang Mo Kio Street 22

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLC 8314 J.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rhs front and rear door's multi-lock systems and power window devices. Inspect for damages and renew if necessary.	S/N \$ 560.00	✓
2	To remove and reinstall rhs front seat assy, abcd pillar trims, sill trims, floor carpets, electronic components and fuse trays. Disengage rhs seat belt and head airbag.	S/N \$ 1,800.00	✓
3	To remove rhs front and rear doors, cut out and reweld rhs sill panel and B-pillar. Renew rhs front and rear doors, transfer old fittings and align to position. Reinstall all parts removed.	\$ 5,100.00	3000.
4	To repray rhs front and rear doors, rhs sill panel, door entrances, B-pillar and rhs rear fender. To carry out joint sealer works and carry out stone chip treatment.	\$ 4,500.00	2750
5	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00	X
6	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 12,432.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLC 8314 J.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT DOOR-RH <i>Distorted</i>	\$ 2,190.00	✓ 1752.00
2	FRONT OUTER DOOR SEAL-RH <i>new</i>	\$ 139.00	✓ 111.20
3	BONDING AGENT <i>Not New</i>	\$ 43.00	✗
4	FRONT DOOR CATCH-RH <i>new</i>	\$ 92.00	✗
5	FRONT EXTERIOR DOOR HANDLE-RH <i>new</i>	\$ 207.00	✗
6	FRONT WINDOW REGULATOR <i>Not New</i>	\$ 232.00	✗
7	DATA PLATE FOR TYRE PRESSURE <i>new</i>	\$ 25.00	— 19.76
8	REAR DOOR-RH <i>Distorted</i>	\$ 2,190.00	✓ 1752.00
9	REAR OUTER DOOR SEAL-RH <i>new</i>	\$ 139.00	✓ 111.20
10	BONDING AGENT <i>Not New</i>	\$ 43.00	✗
11	REAR DOOR HINGE-RH <i>2</i>	\$ 73.00	✗
12	REAR DOOR UPPER HINGE-RH <i>new</i>	\$ 108.00	✗
13	REAR DOOR LOWER HINGE-RH	\$ 72.00	✗
14	REAR DOOR CATCH-RH	\$ 82.00	✗
15	FRONT FENDER TOP COVER-LH <i>Not new</i>	\$ 24.00	✗
16	SIDE MEMBER -RH <i>Distorted</i>	\$ 2,038.00	✓ 1630.40
17	REAR ALUMINIUM RIM-RH <i>new</i>	\$ 645.00	✗
18	RUBBER VALVE <i>new</i>	\$ 14.00	✗
19	SUNDRIES <i>New</i>	\$ 300.00	✗ 8.96
TOTAL SPARE PARTS CHARGES		\$ 8,656.00	
TOTAL LABOUR CHARGES		\$ 12,432.00	
GRAND TOTAL		\$ 21,088.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.	PA/TP/0349/2018/GW
Date	19-Apr-18
Service Advisor	JB
Pages	ONE
Regn No	SLC8314J
Model No	A3 1.4 TFSI

Adrian King
HKS

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ling
Surveyed Date : 23/03/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 09 days

Liability
This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

- To be used for repair only
- To be used for repair only
- Repair should be completed within 14 days
- Third party liability is not covered
- No illegal modifications allowed
- Supplementary items must be surveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0349/2018/GW
Date : 20-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

9 days exclude 1 Sunday

jb 7 May 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Chong Aik Siew
Address : 12 Ang Mo Kio Central 3
#08-17
Singapore 567746
Telephone : HP +65 98315881
Type of Claim : Thrid party claims
Policy No. : 2100467933-0100
Vehicle No : **SLC 8314 J**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : May-16
Engine No : CZC 529704
Chassis No : WAUZZZ8V761084126
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 17-Mar-18
Place of Accident : Ang Mo Kio Street 22

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLC 8314 J.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rhs front and rear door's multi-lock systems and power window devices. Inspect for damages and renew if necessary.	S/N \$	560.00	\$ 560.00 ✓
2	To remove and reinstall rhs front seat assy, abcd pillar trims, sill trims, floor carpets, electronic components and fuse trays. Disengage rhs seat belt and head airbag.	S/N \$	1,800.00	\$ 1,800.00 ✓
3	To remove rhs front and rear doors, cut out and reweld rhs sill panel and B-pillar. Renew rhs front and rear doors, transfer old fittings and align to position. Reinstall all parts removed.	\$	5,100.00	\$ 3,000.00 ✓
4	To rep spray rhs front and rear doors, rhs sill panel, door entrances, B- pillar and rhs rear fender. To carry out joint sealer works and carry out stone chip treatment.	\$	4,500.00	\$ 2,750.00 ✓
5	To renew rhs rear rim and carry out wheel alignment .	S/N \$	280.00	
6	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00 ✓
TOTAL LABOUR CHARGES		:	<u>\$ 12,432.00</u>	<u>\$ 8,302.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLC 8314 J.

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remark
1	FRONT DOOR-RH	\$ 2,190.00	\$ 1,752.00
2	FRONT OUTER DOOR SEAL-RH	\$ 139.00	\$ 111.20
3	BONDING AGENT	\$ 43.00	
4	FRONT DOOR CATCH-RH	\$ 92.00	
5	FRONT EXTERIOIR DOOR HANDLE-RH	\$ 207.00	
6	FRONT WINDOW REGULATOR	\$ 232.00	
7	DATA PLATE FOR TYRE PRESSURE	\$ 25.00	\$ 19.76
8	REAR DOOR-RH	\$ 2,190.00	\$ 1,752.00
9	REAR OUTER DOOR SEAL-RH	\$ 139.00	\$ 111.20
10	BONDING AGENT	\$ 43.00	
11	REAR DOOR HINGE-RH	\$ 73.00	
12	REAR DOOR UPPER HINGE-RH	\$ 108.00	
13	REAR DOOR LOWER HINGE-RH	\$ 72.00	
14	REAR DOOR CATCH-RH	\$ 82.00	
15	FRONT FENDER TOP COVER-LH	\$ 24.00	
16	SIDE MEMBER -RH	\$ 2,038.00	\$ 1,630.40
17	REAR ALUMINIUM RIM-RH	\$ 645.00	
18	RUBBER VALVE	\$ 14.00	
18a	Added parts -see attached	S/N \$ 780.00	\$ 780.00
19	SUNDRIES	\$ 300.00	\$ 8.96
TOTAL SPARE PARTS CHARGES		\$ 9,436.00	\$ 6,165.52
TOTAL LABOUR CHARGES		\$ 12,432.00	\$ 8,302.00
GRAND TOTAL		\$ 21,868.00	\$ 14,467.52

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

View Received Message

This mail is associated with :

***SLC8314J (9969300649SG)**
[SLB3544A]
TP
CHONG AIK SIEW
Mar 17 2018 12:00PM
[LCRF PTE LTD]
Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 10/09/2018 18:33 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$15987.70) - SLC8314J - Claim Handler: Tan, Wilson-KL

Approved:15987.70.

DOCUMENTS SUMMARY

There are no documents.

BREAKDOWN OF PAYMENT

Vehicle No: SLC8314J

Accident on 17/03/2018 at Ang Mo Kio Street 22

Involving vehicle/s SLB3544A

1) Repair cost \$ 15,480.25 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 7.45 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 600.00 Payable to: CHONG AIK STEW

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CC3/LCR18005106/ws3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0349/2018/MAS

30 May 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLC 8314 J, Audi A3 Sedan 1.4 TFSI

With reference to the above-mentioned vehicle, no. **SLC 8314 J**, claimant, **Ms. Chong Aik Siew**, please find the related document as per attached.

1. A copy of the Original invoice no. 85012533 – S\$15,480.25
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Loss of Use – S\$600.00 (S\$60.00 x 9 working days + 1 Sunday)
6. LTA Search Fee – S\$7.45

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLC 8314 J

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Wednesday, 21 March, 2018 2:28 PM
To: 'eyap@lioncityrentals.com.sg'
Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)
Subject: ACCIDENT INVOLVING SLB 3544A & SLC 8314J ON 17/03/2018

Our Ref: CC3/LCR18005106/ws3

21 March 2018

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLB 3544A & SLC 8314J ON 17/03/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

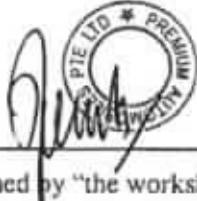
I, Chong Aik Siew (the third party claimant) of 12 Ang Mo Kio Central
3 #08-17 Singapore 567746 (address), owner of SLC8314J (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLC8314J that was damaged pursuant to the accident which occurred on 17/03/2018
(date) along Ang Mo Kio Street 22 (location) involving vehicle no/s
SLB3544A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 25 (day) of APR (month) 2018 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$15480.25 (Repair Cost), S\$ 500.00 (Loss of ~~rental~~ use), S\$ 7.45 (Disbursement), for vehicle no. SLC8314J that was damaged pursuant to the accident which occurred on 17/03/2018 (date) along Ang Mo Kio Street 22 (location) involving vehicle no/s SLB3544A. This is pursuant to the inspection conducted on 23/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Chong Aik Siew ("the third party claimant") of vehicle no. SLC8314J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLC8314J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of 9 (month) 2018 (year)

LWP


Signed by appointed surveyor




Signed by "the workshop" (with chop)



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6386 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408099

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6366 2223
9828 1233

INSURANCE INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 11:03

AIG ASIA PACIFIC INSURANCE PTE LTD	Invoice: 85012533	Account: A0006 (T 8)
MOTOR CLAIM DEPT	Date : 22/05/2018	AIG ASIA PACIFIC INSURANCE PTE LTD
AIG BUILDING	Order : SLC8314J	MOTOR CLAIM DEPT
78 SHENTON WAY	Term : 30	AIG BUILDING
#07-16		78 SHENTON WAY
SINGAPORE 079120 079120		#07-16
		SINGAPORE 079120

Regn No.: SLC8314J (V 29659) Regn Date: 26/05/2016 Mileage: 8130 WIP No.: 59280

Model: A3 SEDAN 1.4 TFSI (ATTRACTION) Chassis: WAUZZZ8V76G1084126 Engine: CTC 529704 Dept: U

USB No.:

You have been assisted by :- UB-Carrine (58)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL RHS FRONT AND REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES AND RENEW IF NECESSARY.	550.00	1.00	550.00
S	BODYWORK	M: TO REMOVE AND REINSTALL RHS FRONT SEAT ASSY, ABCD PILLAR TRIMS, SILL TRIMS, FLOOR CARPETS, ELECTRONIC COMPONENTS AND FUSE TRAYS. DISENGAGE RHS SEAT BELT AND HEAD AIRBAG	1800.00	1.00	1,800.00
S	BODYWORK	M: TO REMOVE RHS FRONT AND REAR DOORS, CUT OUT AND REWELD RHS SILL PANEL AND B PILLAR, RENEW RHS FRONT AND REAR DOOR, TRANSFER OLD FITTINGS AND ALIGN TO POSITION. REINSTALL ALL PARTS REMOVED	3000.00	1.00	3,000.00
S	BODYWORK	M: TO RESPRAY RHS FRONT AND REAR DOORS, RHS SILL PANE B PILLAR AND RHS REAR FENDER. TO CARRY OUT JOINT SEALER WORKS AND CARRY OUT STONE CHIP TREATMENT.	2750.00	1.00	2,750.00
Sub-Total					
7% GST					
Grand Total					

Customer



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3133

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

UBI Service Centre
55 Ubi Road 1
Singapore 408663
Telephone 6388 2223
Telefax 6475 1023

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg

6366 2323
9626 1233

Page 2 11:03

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 65012533 Date : 22/05/2016 Order : SLC8314J Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SLC8314J (V 29659) Regn Date: 26/05/2016 Mileage: 8130 WIP No.: 53280
Model: A3 SEDAN 1.4 TFSI (ATTRACTION) Chassis: WAUZZZ8V7G1004126 Engine: CZC 529704 Dept: U
USB No.:
You have been assisted by :- UB-Carrine (50)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALER, CAVITY WAX, STONE CHIP PRIMER AND METAL FILLER	788.00	1.00	788.00
X	ABV5809848	SECTION (G) (A)	1.00	2038.00	1,630.40
X	ABV58310528	DOOR	1.00	2190.00	1,752.00
X	ABV5833052A	DOOR	1.00	2190.00	1,752.00
X	ABK0837199	CLIP	16.00	0.70	8.96
X	ABV5837912C	SEAL	1.00	139.00	111.20
X	ABV0010502CS	LABEL	1.00	24.70	19.76
X	ABV5839912C	SEAL	1.00	139.00	111.20

Parts 5,385.52
Labour 0.00
Sublet 9,062.00
Menus 0.00
Lubricant 0.00

Sub-Total 14,467.52

7% GST 1,012.73

Grand Total 15,480.25



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 19 Mar 2018 / 16:50:00

Receipt Date/Time : 19 Mar 2018 / 16:50:00

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180319-001827

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLB3544A				
As at 17 Mar 2018/12:20:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLB3544A Enquiry Fee 20180319164803714693	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	xxxxxxxxxxxx0806	Credit Card: Visa/MasterCard		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

REPUBLIC OF SINGAPORE DRIVING LICENCE

Control Number: **S7775600J**

Name: **CHONG AIK SIEW**

Birth Date: **10 Oct 1977**

Issue Date: **14 Jun 2003**

0005691548




REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S7775600J**

Name: **CHONG AIK SIEW**

钟奕秀

Race: **CHINESE**

Date of Birth: **10-10-1977**

Sex: **F**

Country of Birth: **MALAYSIA**

S7775600J




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES!

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE: **14 Jun 2003**

NP 42BA

License No: **S7775600J**



8400318

8400318

NRIC No: **S7775600J**

Nationality: **MALAYSIAN**

Blood Group: **O+**

Date of issue: **21-05-2001**

12 ANG MO KIO CENTRAL 3 #08-17
SINGAPORE 567746

NRIC No: **S7775600J**

Date: **17/07/2010**

No: **6577576**





...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	19 Mar 2018 Edit Reg		23 Mar 2018 00:00 Edit Adj Rpt	S\$14,467.52 Edit Estimates	S\$14,467.52 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LCRF PTE LTD , Co. Reg. No.: 201624597K									
Main Claimant: CHONG AIK SIEW , ID: S7775600J									
Vehicle Reg. No.:	SLC8314J	Date of Loss:	17/03/2018 12:00 - :59 [21 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9969300649SG	Policy/Cover Note No.:	0999994764						
Vehicle Reg. No. (Insured):	SLB3544A	Policy No. (Claimant):	2100467933-01000						
		Excess:							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Wilson-KL]									
Claimant's Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 28/03/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (10/09/2018): Alert - Adj Mandate Approved (S\$15987.70) - SLC8314J - Claim Handler: Tan, Wilso...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLC8314J (9969300649SG)
[SLB3544A]
TP
CHONG AIK SIEW
Mar 17 2018 12:00PM
[LCRF PTE LTD]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page ☐	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	 Edit	
Assessment Reports			1 per page ☐	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	20/03/18 12:10	Accident Statement From: SC - Reg. No: SLB3544A, Claimant: LCRF PTE LTD	 Load HTM	
Photos/Images			3 per page ☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/05/18 00:59	General View	 Load JPG	☒
2	16/05/18 00:59	General View	 Load JPG	☒
3	16/05/18 00:59	General View	 Load JPG	☒
4	16/05/18 00:59	General View	 Load JPG	☒
5	16/05/18 01:00	General View	 Load JPG	☒
6	16/05/18 01:00	General View	 Load JPG	☒
7	16/05/18 01:00	General View	 Load JPG	☒
8	16/05/18 01:00	General View	 Load JPG	☒
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23	16/05/18 01:00	General View	 Load JPG	☒
24	16/05/18 01:00	General View	 Load JPG	☒
25	16/05/18 01:00	General View	 Load JPG	☒
26	16/05/18 01:00	General View	 Load JPG	☒
Documentation			1 per page ☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/03/18 17:29	TP GIA REPORT	 Load PDF	
2	21/03/18 14:31	Email letter to OI ACCIDENT INVOLVING SLB 3544A & SLC 8314J ON 17.03.2018	 Load PDF	

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
3	26/03/18 11:51	TP ESTIMATE- MARKED		Load PDF
4	06/06/18 10:25	LTA SEARCH		Load PDF
5	06/06/18 12:52	Email to AIG to seek mandate SLC 8314J 6.6.18		Load PDF
6	14/09/18 09:23	WORKSHOP INVOICE		Load PDF
7	14/09/18 09:23	AUTHORISATION TO ACT FORM		Load PDF
8	14/09/18 09:23	Release Voucher		Load PDF
9	14/09/18 09:23	IC		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLB3544A (Insd veh)	Model:	AUDI A3 1.4 TFSI (A)
	SLC8314J (TP veh)		
Date of Accident:	17/03/2018		

Global Sum Settlement	: [] Yes	: [X] No	
Repair Estimate	: \$	23,398.76	
Final Repair Cost	: \$	15,480.25	
Loss of Use	: \$	500.00	10.00 days at \$50.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	15,987.70	

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/~~No~~ BOLA Scenario No: 8

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	: \$	15,487.70
2)	Chong Aik Siew	: \$	500.00
3)		: \$	

JOANNE LEE KHANG MIN

14 Sep
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18005106/AWA3Q2

Date: 14/09/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No: 09999994764
Claimant Vehicle No : SLC8314J	Insured Vehicle No : SLB3544A
Date of Loss: 17/03/2018	Nature of Claim: TP Claim No: 9969300649SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLC8314J		
Make & Model:	AUDI A3, 1.4 TFSI (A)	Engine No:	CZC529704
Reg. Date:	26/05/2016 (Man. Year: 2016)	Chassis No:	WAUZZZ8V7G1084126
Colour:	Grey	Odometer:	7694 km
Engine Capacity:	1395 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,436.00	6,165.52	3,270.48	34.66
Miscellaneous Items	0.00	0.00	0.00	
Labour	12,432.00	8,302.00	4,130.00	33.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	21,868.00	14,467.52	7,400.48	33.84
+ GST 7.00/7.00% (S\$)	1,530.76	1,012.73	518.03	33.84
Nett Amount (S\$)	23,398.76	15,480.25	7,918.51	33.84
+ Loss of Use (10.0 x S\$50.00/day) (S\$)		500.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		15,987.70		

INSPECTION

Date of Assignment:	23/03/2018	
Date Inspected:	23/03/2018	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	9.0 days	

Adjuster: ADRIAN LING**Manager:** VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR -RH	Distorted	2,190.00 FS	*1,752.00 FS
2	1		*FRONT OUTER DOOR SEAL -RH	Necessary	139.00 FS	*111.20 FS
3	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
4	1		*FRONT DOOR CATCH -RH	Not Necessary	92.00 FS	*- FS
5	1		*FRONT EXTENSION DOOR HANDLE -RH	Not Necessary	207.00 FS	*- FS
6	1		*FRONT WINDOW REGULATOR	Not Necessary	232.00 FS	*- FS
7	1		*DATA PLATE FOR TYRE PRESSURE	Necessary	25.00 FS	*19.76 FS
8	1		*REAR DOOR -RH	Distorted	2,190.00 FS	*1,752.00 FS
9	1		*REAR OUTER DOOR SEAL -RH	Necessary	139.00 FS	*111.20 FS
10	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
11	1		*REAR DOOR HINGE-RH	Not Necessary	73.00 FS	*- FS
12	1		*REAR DOOR UPPER HINGE -RH	Not Necessary	108.00 FS	*- FS
13	1		*REAR DOOR LOWER HINGE -RH	Not Necessary	72.00 FS	*- FS
14	1		*REAR DOOR CATCH -RH	Not Necessary	82.00 FS	*- FS
15	1		*FRONT FENDER TOP COVER -LH	Not Necessary	24.00 FS	*- FS
16	1		*SIDE MEMBER -RH	Dented	2,038.00 FS	*1,630.40 FS
17	1		*REAR ALUMINIUM RIM-RH	Not Necessary	645.00 FS	*- FS
18	1		*RUBBER VALVE	Not Necessary	14.00 FS	*- FS
19	1		*SUNDRIES	Necessary	300.00 FS	*8.96 FS
20	1		*ACCRYLLIC SEALER	Necessary	180.00 FS	*180.00 FS
21	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
22	1		*STONECHIP PRIMER	Necessary	180.00 FS	*180.00 FS
23	1		*METAL FILLER	Necessary	280.00 FS	*280.00 FS
Total Parts (S\$)					9,436.00	6,165.52

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL RHS FRONT AND REAR DOORS MULTI-LOCK SYSTEMS AND POWER WINDOW DEVICES .INSPECT FOR DAMAGES AND RENEW IF NECESSARY	New	560.00	560.00
2	TO REMOVE AND REINSTALL RHS FRONT SEAT ASSY ,ABCD PILLAR TRIMS ,SILL TRIMS ,FLOOR CARPETS ,ELECTRONIC COMPONENTS AND FUSE TRAYS .DISENGAGE RHS SEAT BELT AND HEAD AIRBAG	New	1,800.00	1,800.00
3	TO REMOVE RHS FRONT AND REAR DOORS,CUT OUT AND REWELD RHS SILL PANEL AND B-PILLAR ,RENEW RHS FRONT AND REAR DOORS ,TRANSFER OLD FITTINGS AND ALIGN TO POSITION .REINSTALL ALL PARTS REMOVED	New	5,100.00	3,000.00
4	TO RESPRAY RHS FRONT AND REAR DOORS ,RHS SILL PANEL, DOOR ENTRANCES,B-PILLAR AND RHS REAR FENDER .TO CARRY OUT JOINT SEALER WORKS AND CARRY OUT STONE CHIP TREATMENT	New	4,500.00	2,750.00
5	TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	0.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			12,432.00	8,302.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >