

INS. CASE OWNER: LEE HING YAO CC 3 /AIG1800 510V, A hba LKK: IDAC:

Surveyor: ADRIAN DOI: 20/03/18 Date / Time: 14/2/18
Registered in Merimen: 14/2/18

Pre-assign / CCU / FTE:



Insured Vehicle No: SDF 163J
Name of Insured: TEO SECK CHOW
Insured Tel No: 88786678 HP: 88786678
Excess Sec II :SS 15/2/18
Is driver the owner? (YES / NO) Nature of Accident:

Claim No: 015214747086
Policy No: 70047098
Make / Model: TOYOTA
Place of Accident: LIE TO KME AVE 1 EXIT

If NO, Driver Name / Age: sum 929k OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
Driver Tel No: (V/L) YES / NO Insured Liability: % Final ? Yes / No



INSRS: premium
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
7/7/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
21/02/18 @ 12:25PM	After call ltr to OI:	21/02/18 - vic
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup):	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
PRELIMINARY ADVICE Date/Time: Sent By:		
FINALIZATION Date/Time: Confirm with: Confirm by:		
Repair Cost: <u>23,905.08</u> (12 days) Reduction: <u>26</u> % Email ☐ Call ☐		
FINAL SETTLEMENT Date/Time: <u>04/09/19</u> Confirm with: <u>NORA</u> Email ☒ Call ☐		
Final Liability: <u>100</u> (Agreed / Assessed) BOLA S/N No.: <u>27</u>		
Repair Cost: <u>25,579.08</u>		
Loss of Rental (LOR): <u>1,400.00</u> 14 days X <u>100</u>		
Loss of Use (LOU): <u>—</u> (5 x days)		
Loss of Income (LOI): <u>—</u> (5 x days)		
LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]		
GIA/LTA Search: <u>2100</u>		
Medical: <u>—</u>		
Disbursement: <u>—</u> (e.g. Tow/Independent)		
Legal Cost: <u>—</u>		
Total: <u>26,981.08</u> Global Sum SS:		
FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐		
Payee 1: <u>25,581.08</u> Name 1: <u>PREMIUM AUTOMOBILES PTE LTD</u>		
Payee 2: (Strike if N.A.) <u>1,400.00</u> Name 2: <u>GOH HENG LYE</u>		
Payee 3: (Strike if N.A.) <u>—</u> Name 3: <u>—</u>		

URGENT

REF:

ASS. REC. BY: Abrian Ling

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 12 / 18 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLM929K Yr Regn: 2017 / FebType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 Sedan cc 1395Colour: Black A/C: Insured / Std / NI / NASp. Reading: 17536 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZF42HA063454Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: NU / S/Rim / STD A/Rim orTyre Size: F: 245/40R18R: 245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. ob mm R/Bal. ob mmL/Bal. ob mm L/Bal. ob mmD.O.A. _____ D.O.I. 20/03/18Survey held at PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

05TPA19Plv. \$23,905.08CRV: \$8,419.32 / 26%

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18005102/hb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 19-03-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SDF 163J	Veh. Inspected	SLM 929K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	19/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	18/03/2018	Inspection Date		
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0345/2018/GW
Date	:	20-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Soh Heng Lye
Address	:	Blk 459 Segar Road #16-185 Singapore 670459
Telephone	:	HP +65 97247674
Type of Claim	:	Third party claims
Policy No.	:	
Vehicle No	:	SLM 929 K
Model Code	:	Audi A4 Sedan 1.4 TFSI S
Model / Year	:	Feb-17
Engine No	:	CVN022712
Chassis No	:	WAUZZZF42HA063454
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	18-Mar-18
Place of Accident	:	CTE TOWARDS SLE VEF AMK AVE 1 EXIT

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLM 929 K.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓	
2	To renew rhs 1/4 glass and rear windscreen to facilitate fender renewal.	S/N \$ 600.00 ✗ ✓	
3	To remove and transfer rear lid's convenience lock system, wire harness for tail lights and rear wiper assy.	S/N \$ 480.00 ✓	
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00 ✗ ✓	
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims, seat belts. Dislodge roof liner and disengage curtain airbag etc.	S/N \$ 1,400.00 ✗ ✓	
6	To dismantle rear bumper and rear lid. Cut out and weld rear and end panels, rhs rear fender tail lamp panel reinforcement. Renew rear bumper and rear lid. Re-organise rear crash management components. Reinstall all parts removed.	\$ 6,900.00 1250.	5K
7	To respray rear bumper, rear lid, rhs rear fender, rhs sill panel, drain panel, roof channel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 4,900.00 2200.	3K
8	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 16,152.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 929 K

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Distorted</i>	\$ 1,907.00 ✓	1,525.60
2	REAR BUMPER FIXING PARTS <i>new</i>	\$ 63.00 ✓	
3	REAR BUMPER SPOILER <i>new</i>	\$ 216.00 ✓	172.80
4	REAR BUMPER SECURING STRIP <i>new</i>	\$ 191.00 ✓	152.80
5	REAR BUMPER SENSOR <i>1 piece damaged</i>	2 \$ 421.00 - 210.50	168.40
6	REAR BUMPER SENSOR SEAL RING <i>new</i>	4 \$ 15.00 ✗	
7	REAR BUMPER WIRING SET <i>new</i>	\$ 598.00 ✗	
8	REAR BUMPER CARRIER <i>new</i>	\$ 786.00 ✓	628.40
9	REAR BUMPER GUIDE SECTION-RH <i>new</i>	\$ 38.00 ✓	30.40
10	REAR BUMPER LOWER GUIDE SECTION-RH <i>new</i>	\$ 19.00 ✓	14.88
11	REAR LID <i>Distorted</i>	\$ 2,362.00 ✓	1,889.60
12	REAR LID ATTCHMENT PART <i>new</i>	\$ 125.00 ✗	
13	REAR LID LOCK <i>new</i>	\$ 202.00 ✗	
14	REAR LID LOCK STRIKER <i>new</i>	\$ 29.00 ✗	
15	REAR LID GASKET FLAP <i>new</i>	\$ 176.00 ✗	
16	ADHESIVE PACKING <i>new</i>	\$ 15.00 ✓	11.60
17	AUDI EMBLEM <i>new</i>	\$ 108.00 ✓	86.00
18	LED TAILLIGHT-RH <i>new</i>	2 \$ 1,731.00 ✓	1,384.40
19	LED TAILLIGHT TRIM-RH <i>new</i>	2 \$ 52.00 ✓	20.08
20	REAR LIGHT REFLECTOR-RH <i>new</i>	\$ 35.00 ✓	27.76
SUB - TOTAL SPARE PARTS CHARGES		\$ 9,089.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 929 K

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	SIDE PANEL -RH <i>Buckled.</i>	\$ 2,347.00 <i>x</i>	<i>1,879.60</i>
22	SIDE PANEL REINFORCEMENT-RH <i>new</i>	\$ 180.00 <i>x</i>	
23	VENT TRIM <i>new</i>	\$ 60.00 <i>x</i>	
24	REAR WINDOW <i>2 new</i>	\$ 1,014.00 <i>✓</i>	<i>811.20</i>
25	REAR SIDE WINDOW <i>new</i>	\$ 541.00 <i>✓</i>	<i>432.40</i>
26	PRIMER <i>2 Nec</i>	2 \$ 37.00 <i>x</i>	<i>29.12</i>
27	REAR CROSS PANEL <i>2sted</i>	\$ 230.00 <i>2</i>	<i>183.60</i>
28	REAR CROSS PANEL REINFORCEMENT <i>2sted</i>	\$ 445.00 <i>2</i>	<i>356.00</i>
29	1/4 GLASS SEALANT <i>2 new</i>	S/N \$ 100.00 <i>2</i>	
30	REAR WINDSCREEN SEALANT <i>new</i>	S/N \$ 200.00 <i>✓</i>	
31	ACRYLIC SEALER <i>new</i>	S/N \$ 180.00 <i>2</i>	
32	CAVITY WAX <i>new</i>	S/N \$ 140.00 <i>2</i>	
33	STONE CHIP <i>new</i>	S/N \$ 180.00 <i>0</i>	
34	METAL FILLER POWDER <i>new</i>	S/N \$ 280.00 <i>2</i>	
35	SUNDRIES <i>new</i>	\$ 600.00 <i>11.04</i>	
TOTAL SPARE PARTS CHARGES		\$ 15,623.00	
TOTAL LABOUR CHARGES		\$ 16,152.00	
GRAND TOTAL		\$ 31,775.00	

+ 9384

All charges are not inclusive of GST.

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32,335.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian Lim

Surveyed Date

: 20/03/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorised, 05 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/TP/0345/2018/GW 12-Apr-18 KS 1 of 1 SLM 929 K Audi A4 Sedan 1.4 TFSI
Quantity	Description	Unit Price	Amount
<u>Labour</u>			
1	To install rear windscreen and 1/4 glass solar film S/N	\$ 400.00	✓
TOTAL LABOURS :		\$ 400.00	
GRAND TOTAL :		\$ 400.00	

For Premium Automobiles Pte Ltd

Adrian Ling
12/04/18.



Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/TP/0345/2018/GW 22-Mar-18 KS 1 of 1 SLM 929 K Audi A4 Sedan 1.4 TFSI
Quantity	Description	Unit Price	Amount
Labour			
1	Respray rear lid hinge rhs. S/N	\$ 200.00 nil	
TOTAL LABOURS :		\$ 200.00	NIL
Parts			
1	RHS REAR LID HINGE Bent	\$ 200.00	\$ 160.00
TOTAL PARTS :		\$ 200.00	\$ 160.00
GRAND TOTAL :		\$ 400.00	\$ 160.00

For Premium Automobiles Pte Ltd

Adrian Ling
H/S.

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0345/2018/GW
Date	:	20-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Soh Heng Lye
Address	:	Blk 459 Segar Road #16-185 Singapore 670459
Telephone	:	HP +65 97247674
Type of Claim	:	Third party claims
Policy No.	:	
Vehicle No	:	SLM 929 K
Model Code	:	Audi A4 Sedan 1.4 TFSI S
Model / Year	:	Feb-17
Engine No	:	CVN022712
Chassis No	:	WAUZZZF42HA063454
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	18-Mar-18
Place of Accident	:	CTE TOWARDS SLE VEF AMK AVE 1 EXIT

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLM 929 K.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓	
2	To renew rhs 1/4 glass and rear windscreen to facilitate fender renewal.	S/N \$ 600.00 ✗	
3	To remove and transfer rear lid's convenience lock system, wire harness for tail lights and rear wiper assy.	S/N \$ 480.00 ✓	
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00 ✗	
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims, seat belts. Dislodge roof liner and disengage curtain airbag etc.	S/N \$ 1,400.00 ✗	
6	To dismantle rear bumper and rear lid. Cut out and weld rear and end panels, rhs rear fender tail lamp panel reinforcement. Renew rear bumper and rear lid. Re-organise rear crash management components. Reinstall all parts removed.	\$ 6,900.00 1250.	Repair ↑ 7 Fender 3000 + 2000 = 5K.
7	To respray rear bumper, rear lid, rhs rear fender, rhs sill panel, drain panel, roof channel and end panel. To carry out stone chip treatment and joint sealer works.	\$ 4,900.00 2200.	+800 = 3K
8	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 16,152.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 929 K

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Distorted</i>	\$ 1,907.00	✓
2	REAR BUMPER FIXING PARTS <i>New</i>	\$ 63.00	✓
3	RREAR BUMP(ER SPOILER <i>Left</i>	\$ 216.00	✓
4	REAR BUMPER SECURING STRIP <i>New ?</i>	\$ 191.00	✓
5	REAR BUMPER SENSOR <i>1 piece damaged</i>	2 \$ 421.00 210.50	
6	REAR BUMPER SENSOR SEAL RING <i>?</i>	4 \$ 15.00	?
7	REAR BUMPER WIRING SET <i>?</i>	\$ 598.00	?
8	REAR BUMPER CARRIER <i>Best</i>	\$ 786.00	✓
9	REAR BUMPER GUIDE SECTION-RH <i>?</i>	\$ 38.00	?
10	REAR BUMPER LOWER GUIDE SECTION-RH <i>?</i>	\$ 19.00	?
11	REAR LID <i>Distorted</i>	\$ 2,362.00	✓
12	REAR LID ATTCHMENT PART <i>New</i>	\$ 125.00	✓
13	REAR LID LOCK <i>New</i>	\$ 202.00	✓
14	REAR LID LOCK STRIKER <i>New</i>	\$ 29.00	✓
15	REAR LID GASKET FLAP <i>New</i>	\$ 176.00	✓
16	ADHESIVE PACKING <i>New</i>	\$ 15.00	✓
17	AUDI EMBLEM <i>New</i>	\$ 108.00	✓
18	LED TAILLIGHT-RH <i>Left</i>	2 \$ 1,731.00	✓
19	LED TAILLIGHT TRIM-RH	2 \$ 52.00	
20	REAR LIGHT REFLECTOR-RH <i>?</i>	\$ 35.00	?
SUB - TOTAL SPARE PARTS CHARGES		\$ 9,089.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 929 K

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	SIDE PANEL -RH <i>Byis</i>	\$ 2,347.00	*
22	SIDE PANEL REINFORCEMENT-RH <i>me m</i>	\$ 180.00	*
23	VENT TRIM <i>me m</i>	\$ 60.00	*
24	REAR WINDOW <i>3 me m</i>	\$ 1,014.00	*
25	REAR SIDE WINDOW	\$ 541.00	*
26	PRIMER <i>me m</i>	2 \$ 37.00	*
27	REAR CROSS PANEL ?	\$ 230.00	?
28	REAR CROSS PANEL REINFORCEMENT ?	\$ 445.00	?
29	1/4 GLASS SEALANT <i>3 me m</i>	S/N \$ 100.00	*
30	REAR WINDSCREEN SEALANT	S/N \$ 200.00	*
31	ACRYLIC SEALER ?	S/N \$ 180.00	?
32	CAVITY WAX ?	S/N \$ 140.00	?
33	STONE CHIP ?	S/N \$ 180.00	?
34	METAL FILLER POWDER ?	S/N \$ 280.00	?
35	SUNDRIES ?	\$ 600.00	?
TOTAL SPARE PARTS CHARGES		\$ 15,623.00	
TOTAL LABOUR CHARGES		\$ 16,152.00	
GRAND TOTAL		\$ 31,775.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Lij*
Surveyed Date : *20/03/18*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, 05 Days.*

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0345/2018/GW
Date : 20-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Hi Adrian

You recommended 9 Days

We took 12 days with added jobs

Exclude 2 Sundays and 1 PH

jb - 29 Jun 18

Owner's Name : Mr. Soh Heng Lye
Address : Blk 459 Segar Road
#16-185
Singapore 670459
Telephone : HP +65 97247674
Type of Claim : Third party claims
Policy No. :
Vehicle No : **SLM 929 K**
Model Code : Audi A4 Sedan 1.4 TFSI S
Model / Year : Feb-17
Engine No : CVN022712
Chassis No : WAUZZZF42HA063454
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 18-Mar-18
Place of Accident : CTE TOWARDS SLE VEF AMK AVE 1 EXIT

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLM 929 K.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$	280.00	\$ 280.00
2	To renew rhs 1/4 glass and rear windscreen to facilitate fender renewal.	S/N \$	600.00	\$ 600.00
3	To remove and transfer rear lid's convenience lock system, wire harness for tail lights and rear wiper assembly.	S/N \$	480.00	\$ 480.00
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$	1,400.00	\$ 1,400.00
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims, seat belts. Dislodge roof liner and disengage curtain airbag etc.	S/N \$	1,400.00	\$ 1,400.00
6	To dismantle rear bumper and rear lid. Cut out and weld rear and end panels, rhs rear fender tail lamp panel reinforcement. Renew rear bumper and rear lid. Reorganise rear crash management components. Reinstall all parts removed.	\$	6,900.00	\$ 5,000.00
7	To respray rear bumper, rear lid, rhs rear fender, rhs sill panel, drain panel, roof channel and end panelling. To carry out stone chip treatment and joint sealer works.	\$	4,900.00	\$ 3,000.00
8	Supplementary	\$	400.00	\$ 400.00
9	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 16,552.00</u>	<u>\$ 12,752.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 929 K

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,907.00	\$ 1,525.60
2	REAR BUMPER FIXING PARTS	\$ 63.00	
3	RREAR BUMP[ER SPOILER	\$ 216.00	\$ 172.80
4	REAR BUMPER SECURING STRIP	\$ 191.00	\$ 152.80
5	REAR BUMPER SENSOR	2 \$ 421.00	\$ 168.40
6	REAR BUMPER SENSOR SEAL RING	4 \$ 15.00	
7	REAR BUMPER WIRING SET	\$ 598.00	
8	REAR BUMPER CARRIER	\$ 786.00	\$ 628.40
9	REAR BUMPER GUIDE SECTION-RH	\$ 38.00	\$ 30.40
10	REAR BUMPER LOWER GUIDE SECTION-RH	\$ 19.00	\$ 14.88
11	REAR LID	\$ 2,362.00	\$ 1,889.60
12	REAR LID ATTCHMENT PART	\$ 125.00	
13	REAR LID LOCK	\$ 202.00	
14	REAR LID LOCK STRIKER	\$ 29.00	
15	REAR LID GASKET FLAP	\$ 176.00	
16	ADHESIVE PACKING	\$ 15.00	\$ 11.60
17	AUDI EMBLEM	\$ 108.00	\$ 86.00
18	LED TAILLIGHT-RH	2 \$ 1,731.00	\$ 1,384.40
19	LED TAILLIGHT TRIM-RH	2 \$ 52.00	\$ 20.08
20	REAR LIGHT REFLECTOR-RH	\$ 35.00	\$ 27.76
SUB - TOTAL SPARE PARTS CHARGES		\$ 9,089.00	\$ 6,112.72

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 8841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 929 K

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 6,112.72
21	SIDE PANEL -RH	\$	2,347.00	\$ 1,877.60
22	SIDE PANEL REINFORCEMENT-RH	\$	180.00	
23	VENT TRIM	\$	60.00	
24	REAR WINDOW	\$	1,014.00	\$ 811.20
25	REAR SIDE WINDOW	\$	541.00	\$ 432.40
26	PRIMER	2 \$	37.00	\$ 29.12
27	REAR CROSS PANEL	\$	230.00	\$ 183.60
28	REAR CROSS PANEL REINFORCEMENT	\$	445.00	\$ 356.00
29	1/4 GLASS SEALANT	S/N \$	100.00	\$ 100.00
30	REAR WINSCREEN SEALANT	S/N \$	200.00	\$ 200.00
31	ACRYLIC SEALER	S/N \$	180.00	\$ 180.00
32	CAVITY WAX	S/N \$	140.00	\$ 140.00
33	STONE CHIP	S/N \$	180.00	\$ 180.00
34	METAL FILLER POWDER	S/N \$	280.00	\$ 280.00
36	<i>Added parts - see attach</i>	\$	200.00	\$ 160.00
37	SUNDRIES	\$	600.00	\$ 111.04
	TOTAL SPARE PARTS CHARGES	:	\$ 15,823.00	\$ 11,153.68
	TOTAL LABOUR CHARGES		\$ 16,552.00	\$ 12,752.00
	GRAND TOTAL		\$ 32,375.00	\$ 23,905.68

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Vic (LKKAUTO)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Friday, 29 June, 2018 4:11 PM
To: Adrian Ling (LKKAUTO); Vic (LKKAUTO); CS A Team; Admin A; Carrine Leong; jlayee.yap@premiumauto.com.sg; Nora Khai
Subject: FINAL REVISION - SLM929K - TP AIG - SURVEYED 20 MAR 18
Attachments: PA03452018 - SLM 929 K - Audi A4 SEDAN 1.4 TFSI S RHS + REAR (AIG).xls; WhatsApp Image 2018-06-29 at 15.59.11.jpeg; WhatsApp Image 2018-06-29 at 15.59.41.jpeg; WhatsApp Image 2018-06-29 at 15.59.52.jpeg; WhatsApp Image 2018-06-29 at 16.00.00.jpeg

Hi Adrian and all,

Revised estimate is attached. ***(PLEASE TREAT THIS CASE VERY URGENT)***

Please confirm repair cost of \$23,905.68 @ 12 days of repairs exclude 2 Sundays and 1 PH.

Some photographs is attached for your attention. Vehicle was re-inspected by your colleague.

Your early closure is well appreciated.

best regards - jb

Vic (LKKAuto)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Tuesday, 22 May, 2018 3:08 PM
To: Vic (LKKAuto)
Subject: Re: FW: ACCIDENT INVOLVING SLM 0929 K AND YOUR INSURED SDF163J DATED ON 18/03/2018 *****LKK REF:CC3/AIG18005102/hb3
Attachments: image006.jpg

Hi Vic

Have spoken to Adrian earlier for him to offer labour charges for check items and supplementary repairs.

Please ask Adrian to quickly consolidate so I can assist to close file earlier.

Thanks.

Best regards jb 960 7004

On Tue, 22 May 2018, 15:05 Vic (LKKAuto), <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Johnny,

We refer to the subject matter.

Kindly forward to us the finalize estimate for COR confirmation.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**SALES DRAFT**

Sales Agreement No: 73138B

Sales Executive:

Audi
Bobby Chng**Customer Details**

Registration No.: NRJC No. / PP No. / ROC No: S1585582H Registration Date: 20/02/2017
 Customer Name: SOH HENG LYE Registration Type: Private
 Address: BLK 287B JURONG EAST STREET 21 #04-33# Postal Code: 602287

Vehicle Details

Model: A4 SEDAN 1.4 TFSI S Ironik Capacity: 1395
 Exterior Colour: MANHATTAN GREY, METALLIC Interior Colour: BLACK
 Chassis No.: WAUZZZF42HA063454 Engine No.: CVN 022712
 Insurance Company: AIG YOM: 2016
 Finance Company: HONG LEONG

Sales Agreement Details

Amount S\$

Retail Price		178,000.00
CEVS Surcharge/ Rebate		-10,000.00
Discount Price		
Insurance Subsidy		
Accessories (1)	FOC Solar film (Classic) - 3x60x120cm front 50%	00.00
Accessories (2)	FOC 3 yrs/45k km service whichever comes first	00.00
Accessories (3)	FOC Reverse Camera	00.00
Accessories (4)	5yr warranty	
Accessories (5)	1yr free Rd tax	
Accessories (6)	Car mat	
Accessories (7)	Exhaust tip	
Accessories (8)		
Accessories (9)		
Accessories (10)		
Accessories (11)		
Accessories (12)		
Accessories (13)		
Accessories (14)		
Accessories (15)		
Accessories (16)		
Accessories (17)		
Net Selling Price		168,000.00

Payment Details

Official Receipt No:

Cheque/ Visa No:

Amount S\$

Payment for Customer (1)		20,000.00
Payment for Customer (2)		
Payment for Customer (3)		
Trade-in Value	MITSUBISHI LANCER 1.8	29,162.00
Loan Amount	(7 Year)	100,800.00
PARF/ COE Rebate		
Full settlement by PAR		
Payment to 3rd party		
Total Payment		149,962.00
Net Selling Price		168,000.00
Excess/ Short Payment		-18,038.00

For Finance Use Only - Registration Details

TCOE NO.		No. of PARF used	
VAC		Road Tax/Radio License	
OMV		Regn Fee	
License Period		ARF	
		CEVS Rebate/Surcharge	
		Mach Total	
		Grand Total	

Premium Automobiles Pte Ltd

Audi Centre Singapore

281 Alexandra Road, Singapore 159938, Tel 6536 2223 Fax 6471 0525

BREAKDOWN OF PAYMENT

Vehicle No: SLM 929 K

Accident on 18th March 2018 at CTE towards SLE before AMK Ave 1 exit

Involving vehicle/s SDF 163 J

1) Repair cost \$ 25,579.08 Payable to: Premium Automobiles Pte Ltd

2) GIA/tFA search fee \$ 2.00 Payable to: Premium Automobiles Pte Ltd

3) ~~Loss of Use or~~ Rental Car \$ 1,400.00 Payable to: SOH HENG LYE

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8603685A



Name
SOH HIAN TAT, JERRA
(SU XIANDA)

苏贤达

Race
CHINESE

Date of birth
18-02-1986

Country/Place of birth
SINGAPORE

Sex
M

S8603685A

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number S8603685A



Name
SOH HIAN TAT, JERRA
(SU XIANDA)

Birth Date 18 Feb 1986

Issue Date 13 Dec 2013



5252493



NRIC No. S8603685A



Date of issue
13-12-2013

APT BLK 459 SEGAR ROAD #15-165
SINGAPORE 670459

NRIC No: S8603685A

Date: 03/12/2014

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 2B	Motorcycles <= 200 cc	29 Sep 2004
Class 2A	Motorcycles between 201 cc and 400 cc	25 Oct 2005
Class 2	Motorcycles > 400 cc	28 Nov 2006
Class 3	Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles <= 2500kg	18 Mar 2006

NP 426A





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : SOH HENG LYE
Period of Insurance : 22 Feb 2018 To 21 Feb 2019
Engine No. : CVN022712
Chassis No. : WAUZZZF42HA063454

Vehicle No. : SLM929K
Policy No. : 2100501390-01
Endorsement No. :
Issued Date : 30 Jan 2018

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 25 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

SOH HENG LYE - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center, Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: HONG LEONG FINANCE LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125265

PREMIUM LEASING - CCK

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondence from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Print Received Message

This mail is associated with :

***SLM929K (0152357970SG)
[SDF163J]**

TP
SOH HENG LYE
Mar 18 2018 2:00PM
[TEO SECK CHONG]
Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 03/09/2019 15:13 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$26981.08) - SLM929K - Claim Handler: Lee, Ming-Yao

Approved:26981.08.

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CC3/AIG18005102/hb3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0345/2018/MAS

24 April 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLM 929 K, Audi A4 Sedan 1.4 TFSI S-Tro

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLM 929 K**, claimant, **Mr. Soh Heng Lye**, please find the related document as per attached.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

1. A copy of the Original invoice no. 85013690 – S\$25,579.08
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Rental bill – S\$1,400.00 (S\$100.00 x 14 days)
6. GIA Search Fee – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLM 929 K



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

21 MARCH 2018

**TEO SECK CHONG
63 LORONG MELAYU
SINGAPORE 416951**

Dear Sir/Madam,

OUR REF : CC3/AIG18005102/hb3

YOUR REF : SDF 163J

**ACCIDENT INVOLVING SDF 163J AND SLM 929K ALONG CTE TOWARDS ANG MO
KIO AVENUE 1 EXIT ON 18.03.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLM 929K against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLM 929K. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Soh Heng Lye (the third party claimant) of Apt Blk 459 Segar Road
#16-185 Singapore 670459 (address), owner of SLM 929 K (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLM 929 K that was damaged pursuant to the accident which occurred on 18/03/2018
(date) along CTE towards SLE before AMK Ave 1 exit (location) involving vehicle no/s
SDF 163 J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 4 (day) of APR (month) 2019 (year)


Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 25,514.00 (Repair Cost), S\$ 1,400.00 (Loss of rental/~~use~~), S\$ 2.00 (Disbursement), for vehicle no. SLM 929 K that was damaged pursuant to the accident which occurred on 18/03/2018 (date) along CTE towards SLE before AMK Ave 1 exit (location) involving vehicle no/s SDF 163 J. This is pursuant to the inspection conducted on 20/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Soh Heng Lye ("the third party claimant") of vehicle no. SLM 929 K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLM 929 K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 4 (day) of SEPTEMBER (month) 2019 (year)

 LWP

Signed by appointed surveyor

 [Signature]

Signed by "the workshop" (with chop)



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6386 2222
Main Telefax: 6471 8733

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6386 2222
Telefax: 6471 8733

Ubi Service Centre
55 Ubi Road 1
Singapore 408721

Customer Service
Service Appointment
Your Breakdown Service
Email: customer.care@premiumauto.com.sg

6386 2222
9828 1233

INSURANCE INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 1 11:03

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013690 Date : 17/04/2019 Order : SLM0929K Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLM0929K (V 31678)	Regn Date: 22/02/2017	Mileage: 29171	WIP No.: 59376
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF42HA063454	Engine: CVN 022712	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee (33)			

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO INSTALL REAR WINDSCREEN AND REAR RIGHT QUARTER GLASS SOLAR FILM	400.00	1.00	400.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID, CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO RENEW RHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL	600.00	1.00	600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM, WIRE HARNESS FOR TAIL LIGHTS AND REAR WIPER ASSY	400.00	1.00	400.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	1400.00	1.00	1,400.00
S	BODYWORK	M:	1400.00	1.00	1,400.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6886 2223
Main Telefax: 6473 3255

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6886 2223
Telefax: 6473 1025

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6886 2223

Customer Service
Service Appointment
6886 2223
6828 1235
Email: customer.care@premiumauto.com.sg

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 2 11:03

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 65013690
Date : 17/04/2019
Order : SLM0929K
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SLM0929K (V 31678) Regn Date: 22/02/2017 Mileage: 29171 WIP No.: 59376
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF42HA063454 Engine: CVN 022712 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO REMOVE AND REINSTALL REAR SEAT,BACK REST, HAT TRAY,ABCD PILLAR TRIMS,LUGGAGE COMPARTMENT TRIM,SEAT BELTS,DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG M:	5000.00	1.00	5,000.00
S	BODYWORK	TO DISMANTLE REAR BUMPER AND REAR LID,CUT OUT AND WELD REAR END PANEL,RHS REAR FENDER,TAIL LAMP PANEL REINFORCEMENT.RENEW BUMPER AND REAR LID.REORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED M:	3000.00	1.00	3,000.00
S	BODYWORK	TO RESPRAY REAR BUMPER,REAR LID,RHS REAR FENDER AND END PANELLING.TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORK M:	1000.00	1.00	1,000.00
		TO SUPPLY 1/4 GLASS SEALANT,REAR WINDSCREEN SEALANT,ACRYLIC SEALER,CAVITY WAX,STONE CHIP AND METAL FILLER POWDER M:			
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Asi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6836 2223
Main Telefax: 6471 5755

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6886 2223
Telefax: 6475 1821

Ubi Service Centre
55 Ubi Road 1
Singapore 408731
Telephone: 6886 2223
Telefax: 6475 1821

Customer Service
Service Appointment
Your Breakdown Service
Email: customer.care@premiumauto.com.sg

6366 1123
9828 1238

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 3 11:03

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: B5013690 Date: 17/04/2019 Order: SLM0929K Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SLM0929K (V 31678) Regn Date: 22/02/2017 Mileage: 29171 WIP No.: 59376
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF42HA063454 Engine: CVN 022712 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
Q	OTHERS	M:	192.00	1.00	192.00
		TO CARRY OUT DIAGNOSTIC CHECK			
X	ABW5009638	SUBPART Less 020%	1.00	2347.00	1,877.60
X	ABW59450948	TAIL LIGHT Less 020%	1.00	615.50	652.40
X	ABW5945092C	LED TAIL LIGHT Less 020%	1.00	915.00	732.00
X	ABW58452980 NVB	SIDE WINDOW Less 020%	1.00	540.50	432.40
X	ABW5827025J	LID Less 020%	1.00	2362.00	1,889.60
X	ABW0807521K 989	SPOILER Less 020%	1.00	216.00	172.80
X	ABW5813331TA	REINFORCE Less 020%	1.00	445.00	356.00
X	ABW0807309	BRACKET Less 020%	1.00	765.50	628.40
X	ABW5813307A	REAR APRON Less 020%	1.00	229.50	183.60
X	ABW5845501B NVB	REAR WINDOW Less 020%	1.00	1014.00	811.20
X	ABW5807067A GRU	COVER Less 020%	1.00	1907.00	1,525.60
X	AAH0973703	HOUSING Less 020%	1.00	14.20	11.36
X	ABW5853742 222	AUDI SIGN Less 020%	1.00	107.50	86.00
X	ABW5807890	GUIDE Less 020%	1.00	18.60	14.88
X	ABW5827302A	HINGE (V) Less 020%	1.00	200.00	160.00
X	ABW0807900	STRIP Less 020%	1.00	191.00	152.80

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6386 2223
Fax: 6471 3733

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Singapore 119938
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Ubi Service Centre
55 Ubi Road 1
Singapore 408721
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6386 2223
9828 1233

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013690 Date : 17/04/2019 Order : SLM0929K Term : 30	Account: A0006 IT 01 AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLM0929K (V 31678) Regn Date: 22/02/2017 Mileage: 29171 WIP No.: 59376
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF42H063454 Engine: CVM 022712 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details		Qty	Unit Price	Amount
X	A000653419F	PACKING	Less 020%	1.00	14.50	11.60
X	A0K9005673C	SPEED NUT (V)	Less 020%	10.00	1.10	8.00
X	A0K5827261	CAP	Less 020%	1.00	2.10	1.60
X	A5G0006373	BROWMET	Less 020%	6.00	7.80	49.92
X	A0K5007454	GUIDE	Less 020%	1.00	38.00	30.40
X	A0K5945254	TRIM	Less 020%	1.00	25.10	20.08
X	A0K0945106C	REFLECTOR	Less 020%	1.00	34.70	27.76
X	A500919275B GRU	SENSOR	Less 020%	1.00	210.50	168.40
X	A500919133 989	WASHER	Less 020%	1.00	3.70	2.96
X	AD 00920002	PRIMER (DG)	Less 020%	2.00	18.20	29.12
X	AMHT005271	BOLT (V)	Less 020%	6.00	1.00	4.80
X	AM 90009502	BOLT	Less 020%	4.00	2.30	7.36
X	AM 91233601	NUT	Less 020%	4.00	1.00	3.20
X	AMHT007374	PIN	Less 020%	1.00	1.50	1.20
X	AM 10621301	NUT	Less 020%	10.00	1.70	13.60
X	AMHT005100	BOLT	Less 020%	1.00	7.70	6.16

Parts 10,073.68
Labour 192.00
Sublet 13,640.00
Menus 0.00
Lubricant 0.00

Sub-Total 23,905.68
7% GST 1,673.40
Grand Total 25,579.08



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

RENTAL AGREEMENT

201803-0230

Hirer's Name	Date of Birth	Passport/ Nric No.	Nationality
Soh Heng Lye	06/11/62	S1565582H	
Address	Occupation	Driving Licence No	Date of Expiry
281B Jurong East St. 21			
#04-336	Postal Code	Contact No	Mobile Phone No.
	602281		
Joint Hirer's / Guarantor's Name	Date of Birth	Passport/ Nric No.	Nationality
Soh Hian Tat, Terra	18/2/86	S8603685A	
Address	Occupation	Driving Licence No	Date of Expiry
Blk 459 Segar Road #16-185		As Above	Life.
	Postal Code	Contact No	Mobile Phone No
	670459		97247674

CHECK OUT	Date	22.3.18	Time	8.45am	Mileage		
					KM	E	1/4 1/2 3/4 F
CHECK IN	Date	5.4.18	Time	9.30am	Mileage		Remarks
					KM		Cust's receipt post to : Segar Row Address

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability – First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension: One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	14	@ 100	
DISCOUNT			
GST @ 7%			
TOTAL			1400/-
EXTENSION			
Audi/KS			
SLM929K			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.		DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature _____

Joint Hirer's/ Grantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SKT715K	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.30PM. SATURDAY 8.30AM TO 12.30PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's

www.chans.com.sg

TAX INVOICE

SOH HIAN TAT, JERRA

BLK 459 #16-185

SEGAR ROAD

SINGAPORE 670459

ATTN : SOH HIAN TAT, JERRA

INVOICE : AR1804-0118
DATE : 05/04/2018
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201803-0230

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SKT715K 1,308.41
Make / Model :
Rental Dates : Rental Billing From 22/03/2018 To 05/04/2018
Period : 14 days
Rental Rate : S\$ 100.00 Per Day (Including GST)
Reference No : SLM929K

AMOUNT : S\$

ONE THOUSAND FOUR HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00

TAXABLE VALUE : 1,308.41

GST 7% : 91.59

TOTAL S\$: 1,400.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	



CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

SOH HIAN TAT, JERRA

OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	: 201804-0043		
Account of	: SOH HIAN TAT, JERRA		
Date Issued	: 05/04/2018		
Vehicle Reg No.	: SKT715K		
Rental Dates	: 22/03/2018		
Amount Received	: S\$ 1,400.00		
Payment Type:	: MASTER	M109894	S\$ 1,400.00
Payment for Invoice	: AR1804-0118		
Comments	:		
TOTAL AMOUNT RECEIVED		S\$	1,400.00

* This is a computer generated document. No signature is required.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-041113

Date of Request: 19/03/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 19/03/2018
Enquiry By Mastura Binte Osman Basah
TP Vehicle No. SDF163J
Accident Date 18/03/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDF163J	AIG Asia Pacific Insurance Pte. Ltd.	17/06/2017-16/06/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-041113

Date of Request: 19/03/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 19/03/2018
Enquiry By Mastura Binte Osman Basah
TP Vehicle No. SDF163J
Accident Date 18/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Mar 2018 Edit Reg		20 Mar 2018 00:00 Edit Adj Rpt	S\$23,905.68 Edit Estimates	S\$23,905.68 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	TEO SECK CHONG, ID: S1381415E								
Main Claimant:	SOH HENG LYE, ID: S1565582H								
Vehicle Reg. No.:	SLM929K	Date of Loss:	18/03/2018 14:00 - :59 [12 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0152357970SG	Policy/Cover Note No.:	2100471098 (Comprehensive)						
Vehicle Reg. No. (Insured):	SDF163J	Policy No. (Claimant):	2100501390-01						
		Excess:							
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 28/03/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (03/09/2019): Alert - Adj Mandate Approved (S\$26981.08) - SLM929K - Claim Handler: Lee, Ming-Y...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLM929K (0152357970SG)
[SDF163J]**

TP

SOH HENG LYE

Mar 18 2018 2:00PM

[TEO SECK CHONG]

Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser
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Letters/Correspondences			1 per page v	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit	

Assessment Reports			1 per page v	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	20/03/18 10:24	Accident Statement From: DD - Reg. No: SDF163J, Claimant: TEO SECK CHONG	Load HTM	

Photos/Images			3 per page v	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/11/18 14:21	General View	Load JPG	☒
2	05/11/18 14:21	General View	Load JPG	☒
3	05/11/18 14:21	General View	Load JPG	☒
4	05/11/18 14:21	General View	Load JPG	☒
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6	05/11/18 14:21	General View	Load JPG	☒
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32	05/11/18 14:21	General View	Load JPG	☒
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34	05/11/18 14:21	General View	Load JPG	☒
35	05/11/18 14:21	General View	Load JPG	☒
36	05/11/18 14:21	General View	Load JPG	☒

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				☒
37	05/11/18 14:21	General View	 Load JPG	☒
38	05/11/18 14:21	General View	 Load JPG	☒
39	05/11/18 14:26	Reinspection Photo	 Load JPG	☒
40	05/11/18 14:26	Reinspection Photo	 Load JPG	☒
41	05/11/18 14:26	Reinspection Photo	 Load JPG	☒
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69	05/11/18 14:26	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/03/18 16:18	TP GIA REPORT	 Load PDF	
2	21/03/18 12:39	LETTER TO OI	 Load PDF	
3	21/03/18 17:45	TP ESTIMATE- MARKED	 Load PDF	
4	03/09/19 11:50	GIA SEARCH	 Load PDF	
5	03/09/19 11:50	RENTAL RECEIPT	 Load PDF	
6	12/09/19 10:56	WORKSHOP INVOICE	 Load PDF	
7	12/09/19 10:56	AUTHORISATION TO ACT FORM	 Load PDF	
8	12/09/19 10:56	Release Voucher	 Load PDF	
9	12/09/19 10:56	LOD	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SDF163J (Insd veh)	Model:	AUDI A4 1.4 TFSI S TRONIC
	SLM929K (TP veh)		(A)
Date of Accident:	18/03/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	34,598.45
Final Repair Cost	:	\$	25,579.08
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	1,400.00 14 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	26,981.08

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/~~No~~ BOLA Scenario No: _____

BOLA Liability: _____ 100 (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 25,581.08
2)	Soh Heng Lye	:	\$ 1,400.00
3)		:	\$

JOANNE LEE KHANG MIN

12 Sep
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18005102/AHB3Q2

Date: 12/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100471098
 Claimant SLM929K Insured Vehicle No : SDF163J
 Vehicle No : SLM929K
 Date of Loss: 18/03/2018 Nature of Claim: TP Claim No: 0152357970SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLM929K
 Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A) Engine No: CVN022712
 Reg. Date: 22/02/2017 (Man. Year: 2016) Chassis No: WAUZZZF42HA063454
 Colour: Black Odometer: 17536 km
 Engine Capacity: 1395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,783.00	11,153.68	4,629.32	29.33
Miscellaneous Items	0.00	0.00	0.00	
Labour	16,552.00	12,752.00	3,800.00	22.96
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	32,335.00	23,905.68	8,429.32	26.07
+ GST 7.00/7.00% (S\$)	2,263.45	1,673.40	590.05	26.07
Nett Amount (S\$)	34,598.45	25,579.08	9,019.37	26.07
+ Car Rental (14.0 x S\$100.00/day) (S\$)		1,400.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		26,981.08		

INSPECTION

Date of Assignment: 20/03/2018
 Date Inspected: 20/03/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
 55 Ubi Road 1
 Singapore 408699
 Estimated Period of Repair: 12.0 days

Adjuster: ADRIAN LING

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,907.00 FS	*1,525.60 FS
2	1		*REAR BUMPER FIXING PATS	Not Necessary	63.00 FS	*- FS
3	1		*REAR BUMPER SPOILER	Cut	216.00 FS	*172.80 FS
4	1		*REAR BUMPER SECURING STRIP	Damaged	191.00 FS	*152.80 FS
5	2		*REAR BUMPER SENSOR	Damaged (1 PCS ONLY)	421.00 FS	*168.40 FS
6	4		*REAR BUMPER SENSOR SEAL RING	Not Necessary	15.00 FS	*- FS
7	1		*SET REAR BUMPER WIRING	Not Necessary	598.00 FS	*- FS
8	1		*REAR BUMPER CARRIER	Bent	786.00 FS	*628.40 FS
9	1		*REAR BUMPER GUIDE SECTION -RH	Damaged	38.00 FS	*30.40 FS
10	1		*REAR BUMPER LOWER GUIDE SECTION -RH	Damaged	19.00 FS	*14.88 FS
11	1		*REAR LID	Dented	2,362.00 FS	*1,889.60 FS
12	1		*REAR LID ATTCHMENT PART	Not Necessary	125.00 FS	*- FS
13	1		*REAR LID LOCK	Not Necessary	202.00 FS	*- FS
14	1		*REAR LID LOCK STRIKER	Not Necessary	29.00 FS	*- FS
15	1		*REAR LID GASKET FLAP	Not Necessary	176.00 FS	*- FS
16	1		*ADHESIVE PACKING	Necessary	15.00 FS	*11.60 FS
17	1		*AUDI EMBLEM	Necessary	108.00 FS	*86.00 FS
18	2		*LED TAILLIGHT -RH	Cut	1,731.00 FS	*1,384.40 FS
19	2		*LED TAILLIGHT TRIM -RH	Damaged	52.00 FS	*20.08 FS
20	1		*REAR LIGHT REFLECTOR -RH	Cracked	35.00 FS	*27.76 FS
21	1		*SIDE PANEL -RH	Buckled	2,347.00 FS	*1,877.60 FS
22	1		*SIDE PANEL REINFORCEMENT -RH	Not Necessary	180.00 FS	*- FS
23	1		*VENT TRIM	Not Necessary	60.00 FS	*- FS
24	1		*REAR WINDOW	Necessary	1,014.00 FS	*811.20 FS
25	1		*REAR SIDE WINDOW	Necessary	541.00 FS	*432.40 FS
26	2		*PRIMER	Necessary	37.00 FS	*29.12 FS
27	1		*REAR CROSS PANEL	Dented	230.00 FS	*183.60 FS
28	1		*REAR CROSS PANEL REINFORCEMENT	Dented	445.00 FS	*356.00 FS
29	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
30	1		*REAR WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
31	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
32	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
33	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
34	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
35	1		*SUNDRIES	Necessary	600.00 FS	*111.04 FS
36	1		*RHS REAR LID HINGE	Bent	160.00 FS	*160.00 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 15,783.00 11,153.68

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO INSTALL REAR WINDSCREEN 1/4 GLASS SOLAR FILM	New	400.00	400.00
2	TO REMOVE AND TRANSFER REAR PARKING AID ,CHECK FUNCTION	New	280.00	280.00
3	TO RENEW RHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL	New	600.00	600.00
4	TO REMOVE AND TRANSFER REAR LIDS CONVENIENCE LOCK SYSTEM ,WIRE HARNESS FOR TAIL LIGHTS AND REAR WIPER ASSY	New	480.00	480.00
5	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS,BATTERY MANAGER ,FUSE AND RELAY ,ELECTRICAL AND AUODIO EQUIPMENT	New	1,400.00	1,400.00
6	TO REMOVE AND REINSTALL REAR SEAT ,BACK REST ,HAT TRAY,ABCD PILLAR TRIMS ,LUGGAGE COMPARTMENT TRIMS ,SEAT BELTS .DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	1,400.00
7	TO DISMANTLE REAR BUMPER AND REAR LID .CUT OUT AND WELD REAR AND END PANELS ,RHS REAR FENDER TAIL LAMP PANEL REINFORCEMENT .RENEW REAR BUMPER AND REAR LID .RE-ORAGANISE REAR CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	6,900.00	5,000.00
8	TO RESPRAY REAR BUMPER ,REAR LID ,RHS REAR FENDER ,RHS SILL PANEL,DRAIN PANEL ,ROOF CHANNEL AND END PANELLING .TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	4,900.00	3,000.00
9	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			16,552.00	12,752.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >