

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 10 April, 2019 10:25 AM
To: Carrine Leong
Cc: 'Chang Chee Sing'; jiayee.yap@premiumauto.com.sg; 'Boo seng yak'; 'Nora Khai'; 'Mastura'; Vic (LKKAUTO); Admin A; Adrian Ling (LKKAUTO)
Subject: RE: FINAL REVISION - SLM929K - TP AIG - SURVEYED 20 MAR 18

Without Prejudice

Dear Carrine,

We refer to your below email.

Our surveyor confirmed COR @ \$23,905.68 with 12 days.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Carrine Leong [mailto:carrine.leong@premiumauto.com.sg]
Sent: Thursday, 21 February, 2019 2:51 PM
To: Adrian Ling (LKKAUTO); Vic (LKKAUTO); CS A Team; Admin A
Cc: 'Chang Chee Sing'; jiayee.yap@premiumauto.com.sg; 'Boo seng yak'; 'Nora Khai'; 'Mastura'
Subject: RE: FINAL REVISION - SLM929K - TP AIG - SURVEYED 20 MAR 18
Importance: High

Dear Adrian and Vic,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you on 29 Jun, 16 Jul, 12 Sep, 30 Oct, 26 Nov, 11 Dec 2018 & 16 Jan 2019.

We sincerely appreciate your early closure.

Kindly assist to finalize the repair cost on urgent basis, customer chasing for the closure.

Thanks & Best Regard
Carrine Leong

Claims Administrator

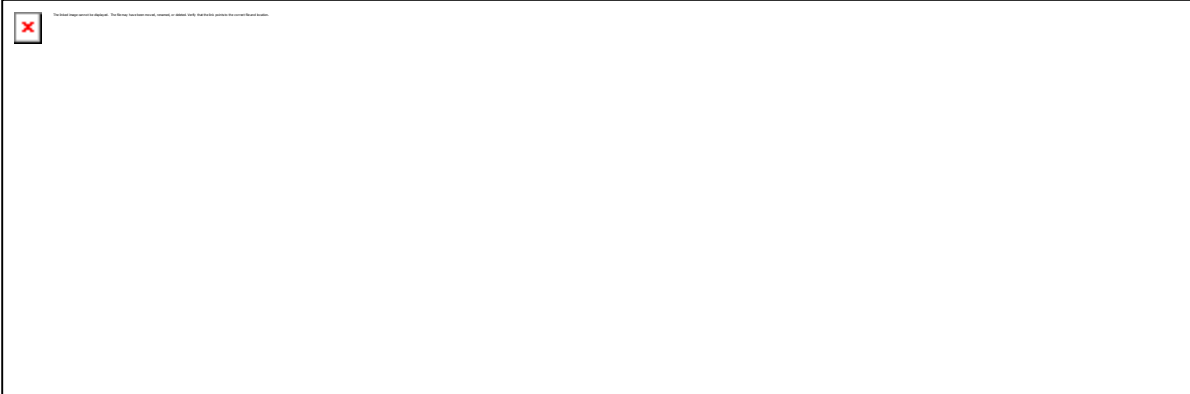
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]

Sent: Wednesday, 16 January, 2019 5:16 PM

To: 'Adrian Ling' <adrianling@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>

Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Mastura' <mastura@premiumauto.com.sg>

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From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]

Sent: Tuesday, 11 December, 2018 3:16 PM

To: 'Adrian Ling' <adrianling@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>

Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>

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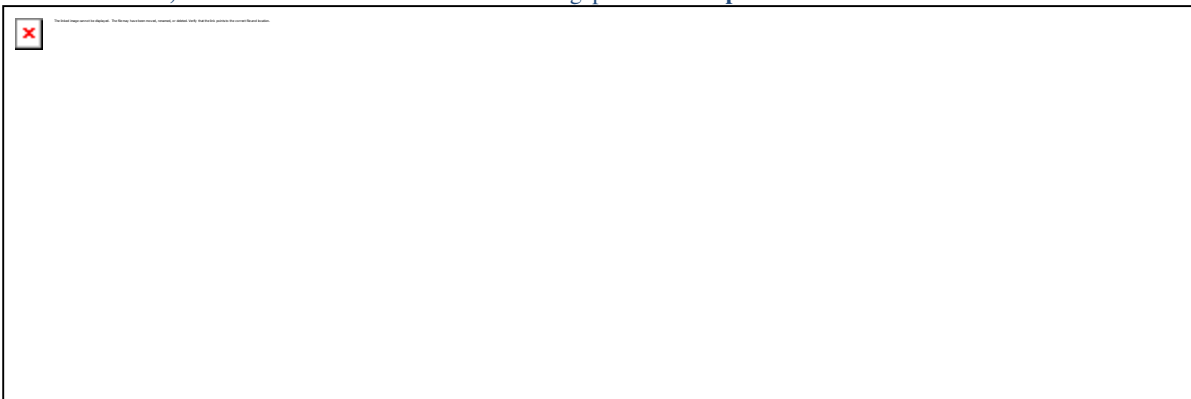
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From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]
Sent: Monday, 26 November, 2018 11:35 AM
To: 'Adrian Ling' <adrianling@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>
Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>
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From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]
Sent: Tuesday, 30 October, 2018 1:53 PM
To: 'Adrian Ling' <adrianling@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>
Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>
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From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]
Sent: Wednesday, 12 September, 2018 3:46 PM
To: 'Adrian Ling' <adrianling@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>
Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>
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From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]

Sent: Monday, 16 July, 2018 3:58 PM

To: 'Adrian Ling' <adrianling@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>

Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>

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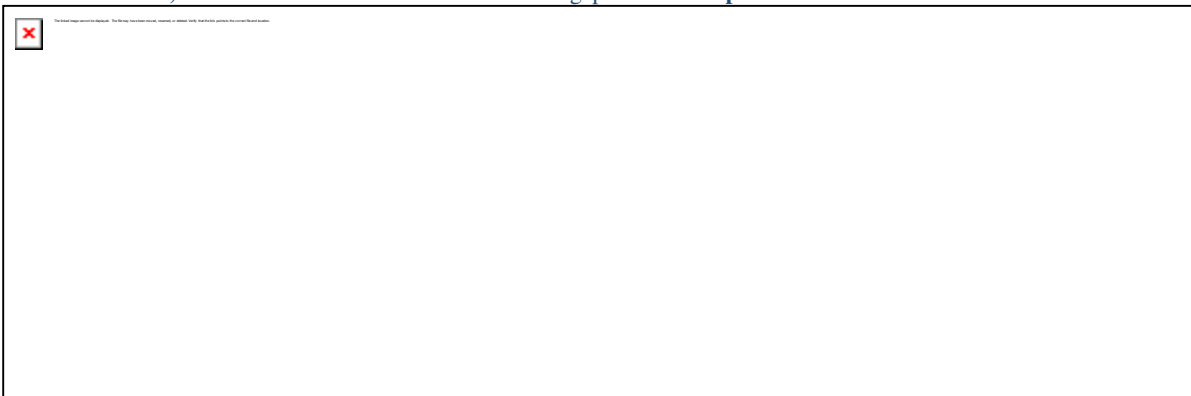
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From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Friday, 29 June, 2018 4:11 PM

To: Adrian Ling <adrianling@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; cs-a@lkkauto.com; admin-a@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FINAL REVISION - SLM929K - TP AIG - SURVEYED 20 MAR 18

Hi Adrian and all,

Revised estimate is attached. (***PLEASE TREAT THIS CASE VERY URGENT***)

Please confirm repair cost of \$23,905.68 @ 12 days of repairs exclude 2 Sundays and 1 PH.

Some photographs is attached for your attention. Vehicle was re-inspected by your colleague.

Your early closure is well appreciated.

best regards - jb