

ASS. REC. BY:

REF: CS/SMO18005101/Urd3nz

Special Instruction:

Surveyor: Marcus

ASSIGNMENT (Office)

From (Person): Irene Henry

of SMO

Date/Time: 19/3/18 @ 9:42am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SKT 9248H

Insured:

SKM 7948X

at Workshop m/s:

Borneo Motor (Thecrape)  
17 Ubi Road &

Tel:

663 11687

of

Policy No:

Claim No:

CMTD1800809/FW

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

20/02/2018

CA / REV / REP. / REV 24 HRS

'wp'

Date/Time: 10:04am @ 19/3/18

Person Contacted:

Sam

H.O.D. Endorsement:

Vehicle IN OUT

Date/Time	Action/Instruction (✓) Estimate
	SKT 9248H-X
	SKM 7948X-X
20/3/18	Email preli revised to Sampo

(08/11/13) Wef

ASS. REC. BY: Marcus

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKT92484

at Workshop m/s Rm

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SKT92484 Yr Regn: 6, 15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or A /

Make: Toyota Corolla AHS c.c. 1598

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 20139 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: MRO53REH 104534954

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55-R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal. 7 mm

L/Bal. 7 mm

D.O.A. 20/4/18

Survey held at \_\_\_\_\_

Rear

R/Bal. 7 mm

L/Bal. 7 mm

D.O.I. 19/3/18

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

24/4/18 Confirmed final by 5326-32 with Sam. (Red 4650-50, 4790)

RECEIVED 20 APR 2018

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

25/4 - typist

Days Of Repair: 5

Resurvey No. of Trip: -

Add Fee: ☐ : Site Insp (\$ )☐ : Interview (\$ )☐ : Tech. Invs (\$ )☐ : Weekend (\$ )

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

250

Report Format : TP

Lump Sum / I.B.I. (\$) 5326.32



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO18005101/Uvd3

50 RAFFLES PLACE  
#05-01/06

SINGAPORE LAND TOWERS SINGAPORE 048623

Date : 19-03-2018



Code : SMO

## Policy Particulars :- THIRD PARTY CLAIM

1.	Insured Veh.	SKM 7948X	Veh. Inspected	SKT 9248H
	Policy No.		Coverage (\$)	0.00
	Claim No.	CMTD1800809/FW	Excess (\$)	0.00
	Assign From	IRENE HENRY	Assign Date	19/03/2018

## Vehicle Particulars & Condition

2.	Make & Model	c.c	0
	Engine No.	HIDDEN	Year of Reg.
	Chassis No.		Colour
	Odometer	-	Steering
	Brakes		Modification
	General		

## Conditions of Tyres

3.		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm

## Description of Damages

4.

## General Information

5.	Accident Date	20/02/2018	Inspection Date	19/03/2018
	Survey held at	BORNEO MOTORS (S) PTE LTD 17 UBI ROAD 4 SINGAPORE 408611		

## Remarks

5a.

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto  
Consultants  
Pte Ltd

Company Registration No. 19960719

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 625643

Your ref: CMTD1800809/FW

Our ref: CS/SMO18005101/Uvd3

DATE: 20/3/2018

The Motor Claims Department  
M/s SOMPO INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam

**PRELIMINARY ADVICE OF VEHICLE NO. SKT 9248H**

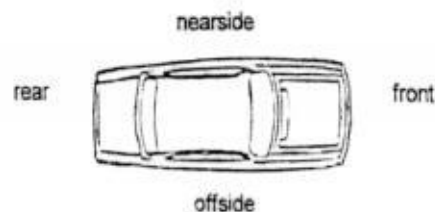
We thank for your instruction on 19/3/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 19/3/2018 at the premises of M/s BORNEO MOTORS (S) PTE LTD and have the following to report:-

Workshop Estimate Amount	:S\$9,976.82
Revised Estimate Amount	:S\$5,326.32
"Check" Items Amount	:S\$
Market Value	:S\$
LTA Reimbursement Value	:S\$
Nett Value	:S\$

**Description of Damage:**

The vehicle sustained damages at the  
o/s rear portion



Comments/Present Status:  
Damages Consistent

Yours faithfully,

MARCUS CHUA  
Licensed Appraiser

**Veron Chen (LKKAUTO)**

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 25 April 2018 12:17 PM  
**To:** 'Sam San Joi UBI'; Marcus Chua (LKKAUTO); SUR  
**Subject:** RE: FINALIZE SKT9248H

Dear Sam,

WITHOUT PREJUDICE

Confirmed \$5,326.32 before GST

No of days: 5 days

**Final invoice and all supporting documents sent over to SOMPO**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sam San Joi UBI [mailto:SanJoi.Sam@borneomotors.com.sg]  
**Sent:** Monday, 23 April 2018 7:17 PM  
**To:** Marcus Chua (LKKAUTO) <MarcusChua@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** FINALIZE SKT9248H

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## Nivitha (LKK Auto)

**From:** Henry, Irene James <irene.henry@sompo.com.sg>  
**Sent:** Monday, 19 March 2018 9:42 AM  
**To:** assignments  
**Cc:** Nivitha (LKK Auto)  
**Subject:** SOMPO REF: CMTD1800809/FW: Direct Settlement (SM) - Accident Involving SKT9248H & SKM7948X DOA 20.02.2018  
**Attachments:** img-180221142525-0001.pdf; DSC08378.JPG; DSC08379.JPG; DSC08380.JPG; DSC08381.JPG; DSC08382.JPG; DSC08383.JPG; DSC08384.JPG; DSC08385.JPG

Dear LKK AUTO,

Kindly assist to contact the unsigned for the arrangement to conduct the motor survey **TODAY** for the mentioned (SKT9248H).

Best Regards

**Irene Henry**

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147



Innovation for Wellbeing

**SOMPO**

**A Century of Trust**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Suraidah B Saidi PTCBC [mailto:SuraidahB.Saidi@inchcape.com.sg]

**Sent:** Wednesday, 21 February, 2018 3:37 PM

**To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>

**Subject:** Direct Settlement (SM) - Accident Involving SKT9248H & SKM7948X DOA 20.02.2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured SKM7948X thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$100 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: [suraidahb.saidi@inchcape.com.sg](mailto:suraidahb.saidi@inchcape.com.sg)

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg) | [www.hino.com.sg](http://www.hino.com.sg)

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## Veron Chen (LKKAuto)

**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 20 March 2018 10:06 AM  
**To:** 'Henry, Irene James'  
**Cc:** SUR  
**Subject:** RE: SOMPO REF: CMTD1800809/FW: Direct Settlement (SM) - Accident Involving SKT9248H & SKM7948X DOA 20.02.2018  
**Attachments:** SKT 9248H PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SKT 9248H  
Date of survey: 19/3/2018  
Number of days: 5-6 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 19 March 2018 12:11 PM  
**To:** 'Henry, Irene James' <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SOMPO REF: CMTD1800809/FW: Direct Settlement (SM) - Accident Involving SKT9248H & SKM7948X DOA 20.02.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
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Claims Division

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**From:** Suraidah B Saidi PTCBC [<mailto:SuraidahB.Saidi@inchcape.com.sg>]

**Sent:** Wednesday, 21 February, 2018 3:37 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** Direct Settlement (SM) - Accident Involving SKT9248H & SKM7948X DOA 20.02.2018

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Thank you.

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: [suraidahb.saidi@inchcape.com.sg](mailto:suraidahb.saidi@inchcape.com.sg)

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

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## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	4973I

### Vehicle Details

Vehicle No.:	SKT9248H
Vehicle to be Exported:	No
Intended De-registration Date:	19 Mar 2018
Vehicle Make:	TOYOTA
Vehicle Model:	TOYOTA COROLLA ALTIS 1.6L CVT
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	1ZRX518498
Chassis No.:	MR053REH104534954
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$19,589.00
Original Registration Date:	26 Jun 2015
First Registration Date:	26 Jun 2015
Transfer Count:	0
Actual ARF Paid:	\$14,589.00

### Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Jun 2025
PARF Rebate Amount:	\$10,941.00

### Intended COE Rebate Details

COE Expiry Date:	25 Jun 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$68,589.00
COE Rebate Amount:	\$49,841.00
<b>Total Rebate Amount:</b>	<b>\$60,782.00</b>

The information contained herein is correct as at 19 Mar 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report 21/02/2018 14:06  
Date Of Accident 20/02/2018 17:30  
Exact Location Of Accident ALONG DUNMAN RD NEAR ENT OF TANJONGKATONGGIRLS SCH  
Country/State of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number SKT9248H  
**Insured/Policyholder**  
Name Of Registered Owner NG KWAI YEE  
NRIC No S7614973I  
Email Address STAY\_IN\_TOUCH2004@YAHOO.COM.SG  
Mobile Phone No (LOCAL) +65-90045335  
Alternative Phone No OTHERS-63450348  
**Vehicle Particulars**  
Manufacturer TOYOTA  
Model COROLLA ALTIS-1.6 (A)  
Exact Purpose for which vehicle was being used at time of accident PERSONAL USAGE  
Are you claiming under your own insurance policy for repair to your vehicle? NO  
If No, Please state action to be taken THIRD PARTY  
Vehicle Category PRIVATE CAR  
**Insurance Company**  
Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Type Of Coverage COMPREHENSIVE  
Fleet Policy NO  
Policy Number 2100416714  
Cover Note Number  
**Driver**  
Name of Driver NG KWAI YEE  
NRIC No S7614973I  
Date Of Birth 26/05/1976  
Occupation INDOOR  
Date Of Driving Pass 22/02/1999  
Driving Experience 18 YEARS AND 11 MONTHS  
Gender FEMALE  
Mobile Number (LOCAL) +65-90045335  
Fax Number OTHERS-63450348  
Contact Number STAY\_IN\_TOUCH2004@YAHOO.COM.SG  
Email Address

Address 108B CARPMAEL ROAD  
 Postcode 429844  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OWNER  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

#### General Information of the Accident

Type Of Accident COLLISION - U-TURN  
 Weather Conditions CLEAR  
 Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance?  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 3  
 Passenger 1 NAME: : NG POH CHOON  
 GENDER: : MALE  
 Passenger 2 NAME: : WONG YAU YOONG  
 GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

REFER ATTACHMENTS

#### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? YES  
 Remarks/ Reasons: FILE WITH MCA/SAM  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKM7948X  
 Vehicle Make/Model/Colour NISSAN  
 Details Of Properties  
 Vehicle Category PRIVATE CAR  
 Name of Driver ZHU WEICHEN  
 NRIC/Passport Number G3230106T  
 Contact Number 82233657  
 Address  
 Postcode

SOMPO INSURANCE SINGAPORE PTE. LTD.

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

3

## SKETCH PLAN

### IMPORTANT NOTICE

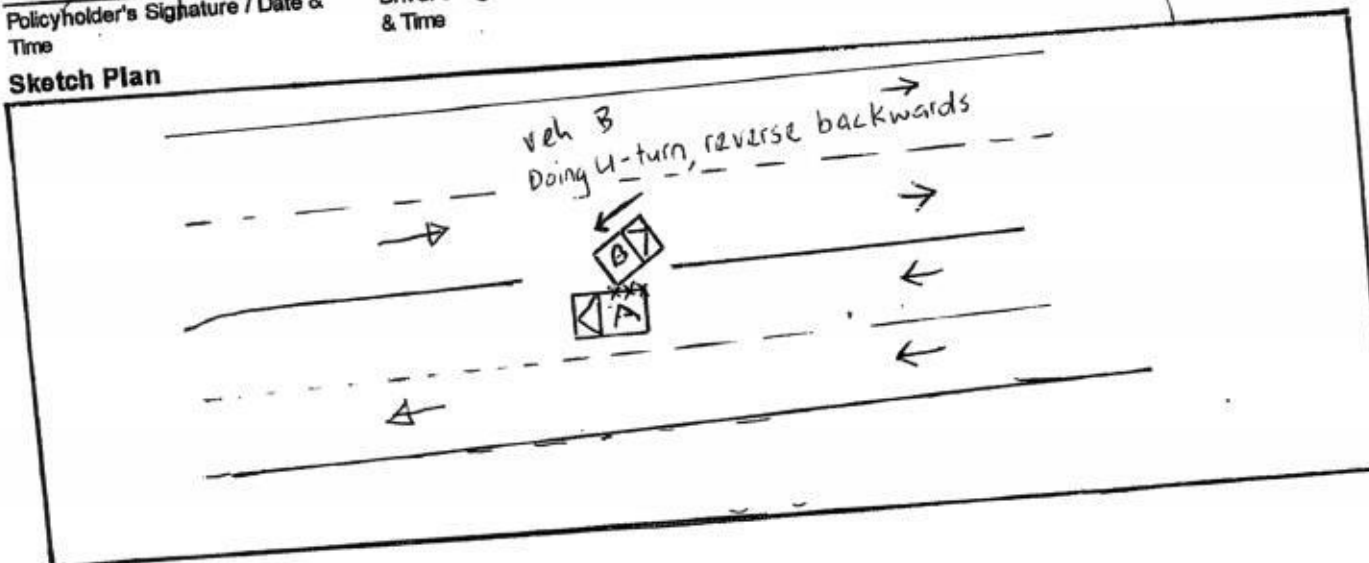
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)  
I understand, acknowledge, agree and consent that:  
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:  
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;  
(ii) investigating the accident and/or my claims;  
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;  
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or  
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.  
(collectively the "Purposes")  
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and  
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

97 21/2/18 11:02  
Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

### Sketch Plan

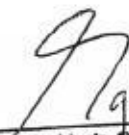


### Describe Circumstances of the Accident


I was driving along Dunman Road, near to the bus stop of Tanjong Katong Secondary School. I was on the outer lane, it was a two lane road. From a distance, I saw a car trying to do a U-turn. When I noticed that the car was reversing backwards, I kept honking to alert the driver. I tried to swerve sideways to avoid the accident but there was another car beside mine in the 2nd lane. The car kept reversing despite the honking alert and crashed into my car. I immediately drove my car to a safe place so as not to block the traffic to check on my vehicle as well as the other car who crashed into mine. The driver alighted from his car, apologized and verbally admitted it was his fault and said to settle the matter via insurance claim. He gave me his details, I took some photos and left.

### Declaration

We declare the foregoing particulars are true in every respect.

  
21/2/18 11:05  
Policyholder's Signature / Date & Time

\_\_\_\_\_  
Driver's Signature (If driver is not the policyholder) / Date & Time

  
\_\_\_\_\_  
Witnessed by Reporting Centre Personnel





**MOTOR ACCIDENT INTERVIEW FORM**

NAME (DRIVER) : Ng Kwai Yee  
VEHICLE NUMBER : SKT 9248H  
DATE/TIME OF ACCIDENT : 20/2/18 5:30pm  
PLACE OF ACCIDENT : Dunman Road  
THIRD PARTY VEHICLE (IF ANY) : SKM 744FX

\*\*\*\*\*

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED  
DESTINATION BEFORE THE ACCIDENT?  
From Home, 108B Carmichael Road 5429844 to Park Royal Hotel  
- Kitchenar Road

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF  
THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-  
ANALYSER TEST ON YOU? IF YES, WHAT IS THE RESULT?  
No.

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES  
TO ALL VEHICLES INVOLVED?  
His car backside hit into my right rear door + bumper. Dent and  
scratches.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL?  
WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?  
No.

Ng Kwai Yee  
Name: Ng

**I Affirmed The Above Information Is Given To My Best Knowledge.**



HOTLINE TEL: (65) 6419-3000  
FAX: (65) 6415-3723

## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUTOPLUS

CERTIFICATE NO. 2100416714-02000

(The below excess is subject to GST)

OWN DAMAGE EXCESS S\$600.00 (1)

WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

3) EFFECTIVE DATE OF THE COMMENCEMENT  
OF INSURANCE FOR THE PURPOSES OF THE ACT

4) DATE OF EXPIRY OF INSURANCE

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE\*

SUBJECT TO AGE CONDITION: All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

SUM INSURED Market Value  
INSURING WITH COE/PARF Yes

SKT9248H

Ng Kwai Yee (Wu Gui'er)

26 Jun 2017

25 Jun 2018

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### 6) LIMITATION AS TO USE\*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

SOLE AGENT'S WORKSHOP: For new vehicles less than 3 years from initial registration, you have the option for claims-related repairs to be done at Sole Agent's workshop.

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

1. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118)
2. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only
3. Ethoz - 30 Bukit Batok Cres (Tel: 66547777)
4. DPS Body & Paint (Subsidiary of C&C) - 209 Pandan Gardens (Tel: 65684501)
5. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560)
6. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)
7. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892)
8. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)
9. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss of Use 10 Days (1600cc) - Refer to policy wordings for details

\* NAMED DRIVER NA

HIRE PURCHASE COMPANY DBS BANK LTD  
EMPLOYER'S LOAN

\*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 24 May 2017

030210-447  
AIG - AUTO DIRECT  
78 SHENTON WAY  
#07-16 AIG BUILDING  
SINGAPORE 079120

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

ORIGINAL

SCKSA.

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Portrait photo of NG KWAI YEE (WU GUI'ER)

License Number: **S76149731**

Name: **NG KWAI YEE (WU GUI'ER)**

Birth Date: **26 May 1978**

Issue Date: **24 Jan 2003**

Barcode: **000147868C**

**REPUBLIC OF SINGAPORE**  
**IDENTITY CARD NO. S76149731**



Name  
**NG KWAI YEE**  
**(WU GUI'ER)**  
**伍桂儿**

Race  
**CHINESE**

Date of birth      Sex  
**26-05-1978**      **F**

Country of birth  
**SINGAPORE**

**S76149731**

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

Class 3      Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE  
**22 Feb 1999**

NP 428A

Barcode: **License No: S76149731**

3881600

Barcode

NRIC No. **S76149731**

Portrait photo of NG KWAI YEE (WU GUI'ER)

Fingerprint

Date of issue  
**22-05-2006**

Address  
**108B CARPMAEL ROAD**  
**SINGAPORE 429844**



Borneo Motors (Singapore) Pte Ltd

Online Service Booking :  
www.toyotasingapore.com.sg  
Toyota Bodycare Centre  
17 Ubi Road 4  
Singapore 409611  
Tel no.: 6631 1188

Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

**ESTIMATE**Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

Account Detail	Account No	Customer Detail
Sompo Insurance Singapore Pte Ltd 50 Raffles Place #05-01/06 Singapore Land Tower Singapore 048623 Attn: Motor Claims Dept	S1000013 / ICPI1	Ms Ng Kwai Yee 108B Carpmael Road  Singapore 429844 Mobile: 90045335
	Document No 0	
	Document Date 21/02/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
15	GEXGKZ	S2	26/06/2015	SKT9248H	12447	16067	7DS/SKT9248H/20021
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
MR053REH104534954	12RX518498	60	Sam San Joi	21/02/2018 11.05	--/--/----	0.00	

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES TP-DIRECT SETTLEMENT TP-SKM7948X ACC DATE:20/02/2018 DRIVE IN:21/02/2018 DATE-IN: DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORISED ON:				30.00
2	S	BP-SUBLET REPLACE SPORT RIM AND CONDUCT WHEEL BALL ANCING				61.60
3	B	BP-MECH CONDUCT FULL WHEEL ALIGNMENT				268.00
4	S	BP-SUBLET CHECK LIGHTING & WIRING SYSTEM				104.72
5	S	BP-SUBLET STRAIGHTEN & REPAIR RH REAR ACCIDENT AFF 6'6 ECTED AREA				2464.00
6	S	BP-SUBLET RESPRAY JOB ON RH REAR ACCIDENT AFFECTED AREAS				2277.00
7	1	S67003-02430 PANEL ASSY, RR DR RH	1.00	1198.50		1198.50
8	2	S61601-02270 PANEL SUB-ASSY, QUAR	1.00	1094.70		1094.70
9	3	S52159-02904 COVER, RR BUMPER	1.00	539.90		539.90
10	4	S52562-02250 RETAINER, RR BUMPER R	1.00	58.30		58.30
11	5	S52575-02140 RETAINER, RR BUMPER R	1.00	105.70		105.70
12	6	S52591-02301 SEAL, RR BUMPER SIDE	1.00	53.30		53.30

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

3607435

TO SECURITY GUARD

3607435

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 21/02/2018  
TIME 14:26

VEHICLE NO SKT9248H

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD

**Borneo Motors**



Co Reg No : 196700086Z  
 GST Reg No: MR-8500000-9


**ESTIMATE**

Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

Account Detail	Account No	Customer Detail
Sompo Insurance Singapore Pte Ltd 50 Raffles Place #05-01/06 Singapore Land Tower Singapore 048623 Attn: Motor Claims Dept	S1000013 / ICPI1	Ms Ng Kwai Yee 108B Carpmael Road  Singapore 429844 Mobile: 90045335
	Document No 0	
	Document Date 21/02/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
15	GEXGKZ	S2	ZRE171R	26/06/2015	SKT9248H	12447	16067 :7DS/SKT9248H/20021:
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
MR053REH104534954	1ZRX518498	60	Sam San Joi	21/02/2018	11.05	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
13	7	S52161-OK040 CLIPS	10.00	3.90	✓	39.00
14	8	S42611-02C80 WHEEL, DISC	1.00	1682.10	✓	1682.10
<p>LYKK Auto Components hence notify the Rep/mer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modification(s) is allowed</li> <li>• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer            Signature:            Date:</p>						
Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 4,771.50	9,976.82
		Labour 298.00	GST 7.00% 698.38
		Materials 4,907.32	Less 0.00
		Lubrication/Fluid 0.00	
		Others 0.00	Amount Due 10,675.20

PLEASE TEAR ALONG PERFORATED LINE

3607436

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
 VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 21/02/2018  
 TIME 14:26

3607436

VEHICLE NO SKT9248H

CUSTOMER

SIGNATURE  
 FOR BORNEO MOTORS (SINGAPORE) PTE LTD

**Borneo Motors**

# TAX INVOICE

Toyota Bodycare Centre  
17 Ubi Road 4  
Singapore 409611  
Tel no.: 6631 1188

Sompo Insurance Singapore Pte Ltd  
50 Raffles Place  
#05-01/06 Singapore Land Tower  
Singapore 048623  
Attn: Motor Claims Dept

S1000013 /ICPI1

39006456

16/04/2018

Ms Ng Kwai Yee  
108B Carpmael Road  
Singapore 429844  
Mobile: 90045335

15 GEXGKZ S2 ZRE171R 26/06/2015 SKT9248H 20139 16067 7DS/SKT9248H/20021  
MR053REH104534954 1ZRX518498 60 Sam San Joi 21/02/2018 11.03 23/03/2018 8.59

1	Z	BP-SUNDRY	SUNDRIES	TP-DIRECT SETTLEMENT				
		TP-SKM7948X		ACC DATE:20/02/2018				
		DRIVE IN:21/02/2018						
		DATE-IN:19/03/2018		DATE SURVEY:19/03/2018				
		NO OF REPAIR DAYS:5 DAYS						
		BY:MARCUS(LKK)						30.00
2	S	BP-SUBLET	REPLACE SPORT RIM AND CONDUCT WHEEL BALL C25					61.60
		ANCING						268.00
3	B	BP-MECH	CONDUCT FULL WHEEL ALIGNMENT					104.72
4	S	BP-SUBLET	CHECK LIGHTING & WIRING SYSTEM A45					924.00
5	S	BP-SUBLET	STRAIGHTEN & REPAIR RH REAR ACCIDENT AFF A45					1518.00
		ECTED AREA						
6	S	BP-SUBLET	RESPRAY JOB ON RH REAR ACCIDENT AFFECTED A45					539.90
		AREAS						105.70
7	1	S52159-02904	COVER,RR BUMPER	1.00	539.90			53.30
8	2	S52575-02140	RETAINER,RR BUMPER R	1.00	105.70			39.00
9	3	S52591-02301	SEAL,RR BUMPER RH	1.00	53.30			1682.10
10	4	S52161-0K040	PIECE,RR BUMPER	10.00	3.90			
11	5	S42611-02C80	WHEEL,DISC	1.00	1682.10			

			5,326.32
2,420.00	GST 7.00%		372.84
298.00			0.00
2,608.32			
0.00			
0.00			5,699.16

PLEASE MAIL YOUR CHEQUE TO 33 LENG KEE ROAD, SINGAPORE 159102

16/04/2018  
16:30

SKT9248H





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO18005101/Uvd3n2

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERS SINGAPORE 048623

Date : 27-04-2018



Code : SMO

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKM 7948X	Veh. Inspected	SKT 9248H
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1800809/FW	Excess (\$)	0.00
Assign From	IRENE HENRY	Assign Date	19/03/2018

## 2. Vehicle Particulars & Condition

Make & Model	TOYOTA COROLLA ALTIS (A)	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	MR053REH104534954	Colour	GREY
Odometer	20139	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55 R16	DUNLOP	7 mm
L/H Front Tyre	205/55 R16	DUNLOP	7 mm
R/H Rear Tyre	205/55 R16	DUNLOP	7 mm
L/H Rear Tyre	205/55 R16	DUNLOP	7 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION.
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	20/02/2018	Inspection Date	19/03/2018
Survey held at	BORNEO MOTORS (S) PTE LTD 17 UBI ROAD 4 SINGAPORE 408611		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
-------------------------------------	----------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKT 9248H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	PANEL ASSY,RR DR RH (SN)	TO REPAIR SEE LABOUR	1,198.50	-
1	PANEL SUB-ASSY,QUAR (SN)	TO REPAIR SEE LABOUR	1,094.70	-
1	COVER,RR BUMPER (SN)	CUT	539.90	539.90
1	RETAINER,RR BUMPER R (SN)	NOT NECESSARY	58.30	-
1	RETAINER,RR BUMPER R (SN)	NECESSARY	105.70	105.70
1	SEAL,RR BUMPER SIDE (SN)	NECESSARY	53.30	53.30
1	SUNDRIES (SN)	NECESSARY	30.00	30.00
10	CLIPS (SN)	NECESSARY	39.00	39.00
1	WHEEL,DISC (SN)	CUT	1,682.10	1,682.10
			4,801.50	2,450.00
<b>LABOUR</b>				
	REPLACE SPORT RIM AND CONDUCT WHEEL BALLANCING.		61.60	61.60
	CONDUCT FULL WHEEL ALIGNMENT.		268.00	268.00
	CHECK LIGHTING & WIRING SYSTEM.		104.72	104.72
	STRAIGHTEN & REPAIR RH REAR ACCIDENT AFFECTED AREA.INCLUSIVE OF THE REPAIR OF PANEL ASSY,RR DR RH AND PANEL SUB-ASSY,QUAR.		2,464.00	924.00
	RESPRAY JOB ON RH REAR ACCIDENT AFFECTED AREAS.		2,277.00	1,518.00
			5,175.32	2,876.32
<b>GRAND TOTAL</b>			<b>9,976.82</b>	<b>5,326.32</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>5,326.32</b>

Report Ref No. CS/SMO18005101/Uvd3n2

CHUA KANG SENG

Licensed Appraiser

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.