

000000

INS. CASE OWNER:

Joe1

CC3/EQ18005090

1 Sp 53 9v

LRK:

IDAC:

Surveyor:

Sebastian

DOI:

15/03/18

Date / Time:

16/03/18

Registered in Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.:

STM 8704K

Claim No.:

0m18HQ00686-J6

Name of Insured:

EASE CAR LEASING & MARKETING
PTB LTD

Policy No.:

DMCFHQ17000044

Insured Tel No.:

HP:

Make / Model:

NISSAN LATED 1.5L

Excess Sec II :SS

D.O.A.:

15/03/18

Place of Accident:

JUNCTION OF BURN LAY WAY
AND JURONG EAST AT 11

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: RAESA O/O MOHAMMAD ILIAS

OT GIA REPORT: YES / NO: TP GIA REPORT: YES / NO

Driver Tel No.: 9654 1874

(VA: YES / NO)

Insured Liability: % Final? Yes / No

SHR 5766K



INSRS:

WSP: DMS (woodlands)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SHR 5766K - CC3/EQ18005090/15/03/18
- CS/1100000000/15/03/18
- NS/1000000000/15/03/18
- 15/03/18 - CS/1100000000/15/03/18
- 15/03/18 - CS/1100000000/15/03/18

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OE

After call 1st to OE

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OE

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

27/03/18 (Briant)
29/03/18
29/03/18 file upload
(10 mins)

we have video record in V drive
without it finalized / if need ext. monitor / paper offer

29/1/19 - File pass to Shu Pei to close

PRELIMINARY ADVICE Date/Time: 21/03/18 Sent By: Shirley Hwee

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days/Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

6900.89

Loss of Rental (LOR):

SS

467.18

8

days

X \$1209.91

Loss of Use (LOU):

SS

400.00

8

days

Loss of Income (LOI):

SS

400.00

8

days

LOR only ☐ LOU only ☐

LOR + LOU ☐

LOR + LOU ☐

[Tick only one]

GIA/LTA Search

SS

7.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

Total:

SS

8725.17

Global Sum SS:

8250.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

8750.00

Name 1:

SMRT TAXIS Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$400.00

00

30/11

00

REF:

Survivor

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claim No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

7

days

Res.: Yes or No

Lum Sum:

PIP %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time | Action / Instruction

\$ 6400.89 (Red. \$ 5955.44 / 46%)

TAX / 03 / 15 / 2017

Ltk

EQ

SJA 3804R

Veh No:

5485766

Tr Regn:

12/12/17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius

CC 1778

Colour

Maroon

A/C: Insured / Std / NI / NA

Sp. Reading

3336

T/Radio: Insured / Std / NI / NU

Eng/No:

C/No:

J70KB J2U1051F 866

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: NI / S/Rim / STD A/Rim or

Tyre Size:

F: 175/65R15

R:

BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

15/3/18

D.O.A.

16/3/18

Survey held at

SMA

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision

Date/Time, File Pass to?

☐

Prel. Report

☐

Final Report

Date/Time, File Return to?

1)

Report Format:

Lump Sum / I.B.I. (\$)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC3/EQ18005090/Sms3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 19-03-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJM 3804R	Veh. Inspected	SHB 5766K
Policy No.	DMCFHQ17000044	Coverage (\$)	0.00
Claim No.	DM18HO00686-JG	Excess (\$)	0.00
Assign From		Assign Date	19/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	15/03/2018	Inspection Date	16/03/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Enquire PARF/COE Rebate for Registered Vehicle

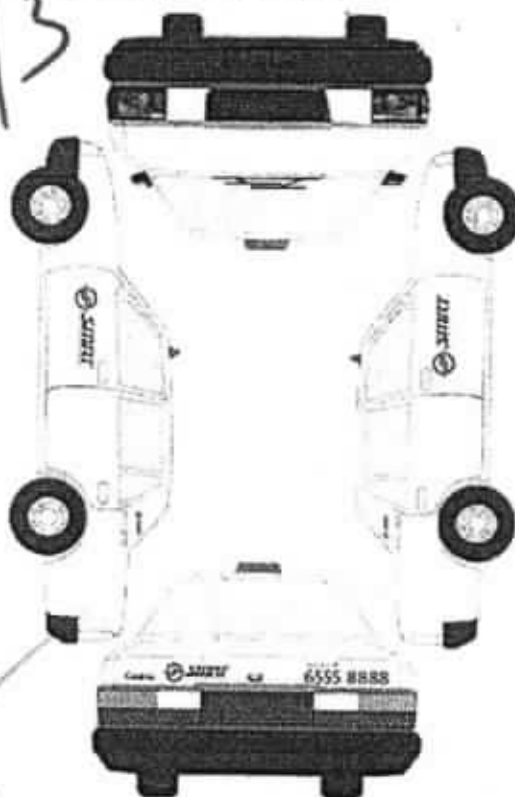
Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHB5766K
Vehicle to be Exported:	No
Intended De-registration Date:	19 Mar 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Maroon
Manufacturing Year:	2017
Engine No.:	2ZRS110517
Chassis No.:	JTDKB3FU103575866
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	12 Dec 2017
First Registration Date:	12 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Dec 2025
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	11 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$34,159.00
COE Rebate Amount:	\$32,992.00
Total Rebate Amount:	\$36,742.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 19 Mar 2018

OK

**SMRT Accident Vehicle Repair Estimates****Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre**

Reg. No : SHB5766K
 Ref. No : TAX/03/18/2077
 Reg. Date : 12/12/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4
 Name of Driver : FONG SOON KIANG
 Type of Accident : HEAD TO SIDE
 Date / Time of Accident : 15/03/2018 03:10:00 PM
 Accident Reported Date / Time : 15/03/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : Sebastian
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 15/03/2018
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024095063
 Special Instruction to ARC, if any :
 TOWED \$90 / SJM3804R EQ P/P
 BEFORE PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK)
 & Email : sebastianyeang@lkkauto.com HP: 90036121
 Prepared Date : 15/03/2018 05:38:29 PM



Recording Camera



Radio Antenna

1st witness

Date

16-3-18

2nd witness

Date

 E 1.2 F
 KM 38326
Attached
Supplementary

Vehicle to Wage Date in:	17/3/18	Towing:	✓
Time in:	1420	Driver:	
Wage Job No:	03/0196		
Vehicle sent to SMRT Date in:	25/3/18	Towing:	✓
Time in:	1055	Driver:	✓
Received by (SMRT):			

QC 28/3/18 12.03
pass

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU103575866

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	1,352.00	950.00
Total Spray Painting Charges :	2,772.00	1,050.00
Total Material Charges :	7,306.33	4,500.89
Other Charges :	1,426.00	436.00
TOTAL :	12,856.33	6,900.89
Lum Sum Total :	0.00	0.00
No. of Repair Days :	8.00	7.00
Prepared / Adjusted By :		SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date :	15/03/2018 07:32:33 PM	16/03/2018 02:32:33 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 15/03/2018 07:32:33 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1803-2569

Invoice No :

Quotation Date : 24/3

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	1,352.00	950.00 /
Total Labour	1,352.00	950.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR DOOR RH	378.00	200.00 /
TO RESPRAY ROCKER PANEL MOULDING	180.00	100.00 /
TO RESPRAY REAR FENDER RH	378.00	200.00 //
TO RESPRAY REAR RH WHEEL HOUSE	180.00	100.00 /
TO RESPRAY RIM	180.00	0.00
TO REPSRAY REAR BUMPER	378.00	200.00 /
TO RESPRAY FILLER RR BUMPER RH	180.00	50.00 /
TO RESPRAY REAR PANEL	180.00	100.00 /
TO RESPRAY TAIL GATE	378.00	0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	100.00 /
TO RESPRAY TROUGH BACK DOOR RH	180.00	0.00
Total Spray Painting & Panel Beating	2,772.00	1,050.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	126.00	126.00 / 90
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	40.00 /
TO TRANSFER DOOR MECHANISM	120.00	50.00 /
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	50.00 /
TO REMOVE AND REFIT TYRE	120.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 /
TO REMOVE AND REFIX REAR WINDSCREEN	120.00	0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	60.00 /
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	30.00 /
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	50.00 /
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	1,426.00	436.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
6700347210			PANEL SUB-ASSY, REAR DOOR, RH	1	1,243.90	25.00	932.92	Replace	Replace	No ✓
6875020122			HINGE ASSY, REAR DOOR, UPPER RH	0	83.30	25.00	0.00	Replace	Not given	No X
6877052031			HINGE ASSY, REAR DOOR, LOWER RH	0	73.30	25.00	0.00	Replace	Not given	No X
6863047050			CHECK ASSY, REAR DOOR	0	153.50	25.00	0.00	Replace	Not given	No X
8572047150			DOOR REAR MOTOR ASSY, POWER WINDOW REGULATOR, RH	1	768.60	10.00	691.74	Replace	Check	No X
6980347020			DOOR REAR WINDOW REGULATOR SUB-ASSY, RH	1	200.70	25.00	150.53	Replace	Check	No X
7585047910			MOULDING ASSY, BODY ROCKER PANEL, RH	1	576.00	100.00	0.00	Replace	Repair	No R
6160147150			PANEL SUB-ASSY, FENDER REAR RH	1	824.80	25.00	618.60	Replace	Replace	No ✓
6563747060			LINER, REAR FENDER, RH	1	135.80	25.00	101.85	Replace	Replace	No ✓
6140147020			REINFORCEMENT SUB-ASSY, ROCKER PANEL, RH	1	332.30	25.00	249.23	Replace	Check	No X
6160747900			PANEL QUARTER WHEEL HOUSE, INNER RH	1	527.00	25.00	395.25	Replace	Check	No X
6163147070			PANEL, QUARTER WHEEL HOUSE, OUTER RH	1	286.80	25.00	215.10	Replace	Replace	No ✓
6250547011			COVER SUB-ASSY, REAR QUARTER PILLAR, RH	1	201.30	25.00	150.98	Replace	Check	No X
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No ✓
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No ✓
			TYRE	1	126.74	0.00	126.74	Replace	Replace	No ✓
4261147450			WHEEL, DISC	1	1,555.10	25.00	1,166.32	Replace	Replace	No ✓
6294047010			DUCT ASSY, QUARTER VENT, RH & LH	1	65.00	25.00	48.75	Replace	Replace	No ✓
5215947913			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace	No ✓
5246247030			PAD, RR BUMPER, RH & LH, 1	1	3.80	25.00	2.85	Replace	Check	No X
5246247020			PAD, RR BUMPER, RH & LH, 2	1	3.80	25.00	2.85	Replace	Check	No X
5246247010			PAD, RR BUMPER, RH & LH, 3	1	3.80	25.00	2.85	Replace	Check	No X
5219147030			SEAL, RR BUMPER ARM, RH & LH	1	11.00	25.00	8.25	Replace	Check	No X
5257547040			RETAINER, RR BUMPER, RH	1	112.70	25.00	84.52	Replace	Replace	No ✓
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No ✓
5256547900			FILLER, RR BUMPER, RH	1	119.90	25.00	89.93	Replace	Replace	No ✓

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
5245347010			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.73	Replace	Check	No X
5216947020			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Replace	No
5202347030			REAR BUMPER REINFORCEMENT	0	318.80	25.00	0.00	Replace	Not given	No X
			SENSOR REVERSE	0	180.00	0.00	0.00	Replace	Not given	No X
5830747090			END PANEL SUB-ASSY, BODY LOWER BACK	1	629.80	100.00	0.00	Replace	Repair	No R
	COMMON	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace	No
5839847050			COVER, REAR FLOOR UNDER, RH	1	169.50	25.00	127.13	Replace	Check	No X
6825947010			COVER, REAR FLOOR UNDER CENTER	1	222.60	25.00	166.95	Replace	Check	No X
6700547440			TAIL GATE PANEL SUB-ASSY, BACK DOOR	0	929.60	25.00	0.00	Replace	Not given	No X
7680147110A1			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	100.00	0.00	Replace	Repair	No R
7540348010			EMBLEM SUB-ASSY REAR	1	46.30	25.00	34.72	Replace	Replace	No
7544147090			NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No
7544247130			NAME PLATE (PRIUS), LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No
			STICKER SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No
7557147010			TAIL GATE MOULDING GLASS, BACK DOOR	0	29.70	25.00	0.00	Replace	Not given	No X
5611750140			TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	0	27.90	25.00	0.00	Replace	Not given	No X
	COMMON		SEALANT W/SCREEN	0	37.00	0.00	0.00	Replace	Not given	No X
7557447040			TAIL GATE MOULDING LOWER GLASS, BACK DOOR, LH	0	29.90	25.00	0.00	Replace	Not given	No X
7557347110			TAIL GATE MOULDING LOWER GLASS, BACK DOOR, RH	0	29.90	25.00	0.00	Replace	Not given	No X
6700547440			TAIL GATE PANEL SUB-ASSY, BACK DOOR	0	929.60	25.00	0.00	Replace	Not given	No X
5611750140			TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	0	27.90	25.00	0.00	Replace	Not given	No X
	COMMON		SEALANT W/SCREEN	0	37.00	0.00	0.00	Replace	Not given	No X
6162147050			TROUGH, BACK DOOR, RH	0	99.80	25.00	0.00	Replace	Not given	No X
8158147010			LENS & BODY ASSY, RR BUMPER, RH	1	486.80	10.00	438.12	Replace	Check	No X

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
8155147281			LENS & BODY, REAR COMBINATION LAMP, RH	1	438.10	10.00	394.29	Replace	Replace <i>S</i>	No <i>/</i>
5259147050			SEAL, RR BUMPER, RH	1	85.20	25.00	63.90	Replace	Replace <i>S</i>	No <i>/</i>
TOTAL MATERIALS							7,306.37	4,500.90		
TOTAL MATERIALS(Discounted)							7,306.33	4,500.89		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
5259147050		SEAL, RR BUMPER, RH	1	85.20	25.00	63.90	Replace	Replace	No
TOTAL SUPPLEMENTARY MATERIALS						63.90			

$$\begin{array}{r}
 4500.89 \\
 + 950.00 \\
 + 1486.00 \quad 1440 \\
 \hline
 6936.89 \quad 6900.89
 \end{array}$$

Reminds: Towing charge to \$90

Sebastian
 27/5/18

SMRT Accident Vehicle Repair Estimates

EQ

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5766K
 Ref. No : TAX/03/18/2077
 Reg. Date : 12/12/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4
 Name of Driver : FONG SOON KIANG
 Type of Accident : HEAD TO SIDE
 Date / Time of Accident : 15/03/2018 03:10:00 PM
 Accident Reported Date / Time : 15/03/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 15/03/2018
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024095063
 Special Instruction to ARC, if any :
 TOWED \$90 / SJM3804R
 Prepared Date : 15/03/2018 05:38:29 PM



Sebastian
 16/3/18
 - Part by part repair
 - Question Mark Iron
 Photo
 - Photo Before Paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU103575866

Mileage :

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,352.00	0.00
Total Spray Painting Charges	: 2,772.00	0.00
Total Material Charges	: 11,550.30	11,550.30
Other Charges	: 1,426.00	0.00
TOTAL	: 17,100.30	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 8.00	0.00
Prepared / Adjusted By	:	5 days
Arc / Surveyor Sign Off Date	: 15/03/2018 07:32:33 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 15/03/2018 07:32:33 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

art 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
REPAIR RH REAR PORTION	1,352.00	0.00 800
total Labour	1,352.00	0.00

art 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
RESPRAY REAR DOOR RH	378.00	0.00 200
RESPRAY ROCKER PANEL MOULDING	180.00	0.00 100
RESPRAY REAR FENDER RH	378.00	0.00 200
RESPRAY REAR RH WHEEL HOUSE	180.00	0.00 100
RESPRAY RIM 8	180.00	0.00 X
REPSRAY REAR BUMPER	378.00	0.00 200
RESPRAY FILLER RR BUMPER RH	180.00	0.00 50
RESPRAY REAR PANEL	180.00	0.00 100
RESPRAY TAIL GATE	378.00	0.00 X
RESPRAY TAILGATE OUTSIDE GARNISH	180.00	0.00 100
RESPRAY TROUGH BACK DOOR RH	180.00	0.00 X
total Spray Painting & Panel Beating	2,772.00	0.00

art 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
OWING CHARGE	126.00	0.00 ✓
CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
APPLY RUST-PROOFING ON AFFECTED REA	100.00	0.00 40
TRANSFER DOOR MECHANISM	120.00	0.00 50
REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00 50
REMOVE AND REFIT TYRE	120.00	0.00 X
TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 30
REMOVE AND REFIX REAR WINDSCREEN	120.00	0.00 X
DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 60
INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	0.00 30
REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0.00 50
REPLACE SUNDRY PARTS	100.00	0.00 X
WASH AND VACUUM	60.00	0.00 X
total Other Costs	1,426.00	0.00

art 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
70034720			PANEL SUB-ASSY, REAR DOOR, RH	1	1,243.90	25.00	932.92	Replace	Replace ✓	No OT
87502012			HINGE ASSY, REAR DOOR, UPPER RH	1	83.30	25.00	62.47	Replace	Replace ✓	No
87705201			HINGE ASSY, REAR DOOR, LOWER RH	1	73.30	25.00	54.97	Replace	Replace ✓	No
86304700			CHECK ASSY, REAR DOOR	1	153.50	25.00	115.12	Replace	Replace ✓	No
57204710			DOOR REAR MOTOR ASSY, POWER WINDOW REGULATOR, RH	1	768.60	10.00	691.74	Replace	Replace ?	No
98034700			DOOR REAR WINDOW REGULATOR SUB-ASSY, RH	1	200.70	25.00	150.52	Replace	Replace ?	No
58504790			MOULDING ASSY, BODY ROCKER PANEL, RH	1	576.00	25.00	432.00	Replace	Replace R	No
16014710			PANEL SUB-ASSY, FENDER REAR RH	1	824.80	25.00	618.60	Replace	Replace ✓ DT	No
56374700			LINER, REAR FENDER, RH	1	135.80	25.00	101.85	Replace	Replace ✓	No C&E
14014700			REINFORCEMENT SUB-ASSY, ROCKER PANEL, RH	1	332.30	25.00	249.22	Replace	Replace ?	No
16074790			PANEL QUARTER WHEEL HOUSE, INNER RH	1	527.00	25.00	395.25	Replace	Replace ✓	No ?
16314700			PANEL, QUARTER WHEEL HOUSE, OUTER RH	1	286.80	25.00	215.10	Replace	Replace ✓	No DT
25054701			COVER SUB-ASSY, REAR QUARTER PILLAR, RH	1	201.30	25.00	150.97	Replace	Replace ?	No
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace ✓	No NEC
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace ✓	No NEC
			TYRE	1	126.74	0.00	126.74	Replace	Replace ✓	No P&M
26114740			WHEEL, DISC	1	1,555.10	25.00	1,166.32	Replace	Replace ✓	No C&T
29404700			DUCT ASSY, QUARTER VENT, RH & LH	1	65.00	25.00	48.75	Replace	Replace ✓	No C&E
21594793			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace ✓	No C&E
24624700			PAD, RR BUMPER, RH & LH, 1	1	3.80	25.00	2.85	Replace	Replace ?	No
24624700			PAD, RR BUMPER, RH & LH, 2	1	3.80	25.00	2.85	Replace	Replace ?	No
24624700			PAD, RR BUMPER, RH & LH, 3	1	3.80	25.00	2.85	Replace	Replace ?	No
21914700			SEAL, RR BUMPER ARM, RH & LH	1	11.00	25.00	8.25	Replace	Replace ?	No
25754700			RETAINER, RR BUMPER, RH	1	112.70	25.00	84.52	Replace	Replace ✓	No C&E
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace ✓	No NEC

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
2565479)			FILLER, RR BUMPER, RH	1	119.90	25.00	89.92	Replace	Replace	No
2453470)			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace	No
2169470)			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Replace	No
2023470)			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No
3307470)			END PANEL SUB-ASSY, BODY LOWER BACK	1	629.80	25.00	472.35	Replace	Replace	No
	COMMON	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace	No
3398470)			COVER, REAR FLOOR UNDER, RH	1	169.50	25.00	127.12	Replace	Replace	No
3259470)			COVER, REAR FLOOR UNDER CENTER	1	222.60	25.00	166.95	Replace	Replace	No
7005474)			TAIL GATE PANEL SUB-ASSY, BACK DOOR	1	929.60	25.00	697.20	Replace	Replace	No
5801471 JA1			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	25.00	668.40	Replace	Replace	No
5403480)			EMBLEM SUB-ASSY REAR	1	46.30	25.00	34.72	Replace	Replace	No
5441470)			NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No
5442471)			NAME PLATE (PRIUS), LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No
			STICKER SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No
5571470)			TAIL GATE MOULDING GLASS, BACK DOOR	1	29.70	25.00	22.27	Replace	Replace	No
3117501)			TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	1	27.90	25.00	20.92	Replace	Replace	No
	COMMON		SEALANT W/SCREEN	2	37.00	0.00	74.00	Replace	Replace	No
5574470)			TAIL GATE MOULDING LOWER GLASS, BACK DOOR, LH	1	29.90	25.00	22.42	Replace	Replace	No
5573471)			TAIL GATE MOULDING LOWER GLASS, BACK DOOR, RH	1	29.90	25.00	22.42	Replace	Replace	No
7005474)			TAIL GATE PANEL SUB-ASSY, BACK DOOR	1	929.60	25.00	697.20	Replace	Replace	No
3117501)			TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	1	27.90	25.00	20.92	Replace	Replace	No
	COMMON		SEALANT W/SCREEN	1	37.00	0.00	37.00	Replace	Replace	No

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	LT Check Attached
16214700			TROUGH, BACK DOOR, RH	1	99.80	25.00	74.85	Replace	Replace	No ☒
15814700			LENS & BODY ASSY, RR BUMPER, RH	1	486.80	10.00	438.12	Replace	Replace	No ☒
15514721			LENS & BODY, REAR COMBINATION LAMP, RH	1	438.10	10.00	394.29	Replace	Replace	No ☒
TOTAL MATERIALS							11,156.12	11,156.01		
TOTAL MATERIALS(Discounted)							11,550.30	11,550.30		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



Auto
Consultants
Pte Ltd

Company Registration No. 198607198R

51 UBI AVE, L202-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (865) 62563561 FAX : (865) 62564315

Your ref: TBA
Our ref: CC3/EQ118005090/Sms3

Date: 21.03.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHB 5766K

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 16.03.2018 at the premises of M/s SMRT Automotive Services Pte Ltd (Woodlands) and have the following to report:-

Workshop Estimate Amount	: S\$	17,100.30
Revised Estimate Amount	: S\$	6,238.78
"Check" Items Amount	: S\$	3,289.62
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Rear portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5.0 days

Remarks :

Yours faithfully,

SEBASTIAN YEANG
Licensed Appraiser

Shirley Hiew (LKK Auto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 27 March 2018 9:41 AM
To: Shirley Hiew (LKK Auto)
Cc: Bevan Lim (LKK Auto); Admin A; CS A Team
Subject: RE: Accident Involving SJM3804R (OI : EQI - DM18HO00686-JG) AND SHB5766K (TP : LKK REF - CC3/EQI18005090/Sms3) on 15/03/2018
Attachments: SJM3804R.PDF

Dear Shirley

Attached correct accident report for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 5433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Joel Goh
Sent: Monday, March 26, 2018 3:26 PM
To: ShirleyHiew@lkkauto.com
Cc: Bevan Lim (LKK Auto); Cc: Admin A; CS A Team
Subject: RE: Accident Involving SJM3804R (OI : EQI - DM18HO00686-JG) AND SHB5766K (TP : LKK REF - CC3/EQI18005090/Sms3) on 15/03/2018

Dear Shirley

Attached our insured's accident report for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Janet Tan
Sent: Wednesday, March 21, 2018 10:05 AM
To: Joel Goh; ShirleyHiew@lkkauto.com
Cc: Bevan Lim (LKK Auto); Cc: Admin A; CS A Team
Subject: FW: Accident Involving SJM3804R (OI : EQI - TBA) AND SHB5766K (TP : LKK REF - CC3/EQI18005090/Sms3) on 15/03/2018

Dear Shirley

Please be informed that Bazlin is no longer working with us.

Meanwhile for cases whereby OIC unsure, please email to eqiprs@eqinsurance.com.sg.

Joel,

Fyna. Thank you.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Wednesday, March 21, 2018 9:58 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>; Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Accident Involving SJM3804R (OI : EQI - TBA) AND SHB5766K (TP : LKK REF - CC3/EQI18005090/Sms3) on 15/03/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5766K at M/s SMRT Automotive Services Pte Ltd - Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 4274.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

P/line: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 29 January 2019 7:49 AM
To: 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)'
Cc: Admin A
Subject: RE: URGENT / REMINDER Re: SHB 5766K Our Ref: TAX/03/18/2077/lg *LKK REF: CC3/EQ18005090/Smb3q2

Without Prejudice

Dear Lee Gek,

Apologised for late reply.

We confirm settlement at a global sum of \$8,250.00(all-in).

We will proceed to close file.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Sent: Thursday, 10 January 2019 10:00 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: eqiprs@eqinsurance.com.sg
Subject: URGENT / REMINDER Re: SHB 5766K Our Ref: TAX/03/18/2077/lg

**URGENT
REMINDER**

Dear Hsiao Tong,

We refer to our telephone conversation of 10/12/2018.

As spoken, we are not agreeable to accept your offer of \$8,000/-. We are only prepared to accept a global sum of \$8,250.00 (all in).

Please let us know by **17th January 2019** if your principal is prepared to settle our claim at \$8,250.00, otherwise we will seek instructions to pursue our claim and let the Court decide on the quantum. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: 13/12/2018 12:14

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: KKLau; Olivia Lau (LKKAUTO); Bryan Ang (LKKAUTO); CS A Team; Admin A; Wong Kok Wah (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis); Chong Fei Yuan (Auto Svcs/Ext Biz Svcs/Claims & IA)

Subject: RE: Block Settlement

Without Prejudice

Hi Lee Gek,

As spoken earlier, we attached here with our updated list for your perusal. Kindly refer to LKK Remarks in Blue.

Kindly contact the undersigned if you have any queries. Thank you.

Our Ref	Our Taxi No.	Our insured's vehicle	DOA	TP insurer	Your Ref	
TAX/10/17/2028	SHF 331T	SGC 2314H	5/10/2017	EQ	CC3/EQ117019418/Swa3	Sent reminder on 26/6/2018
TAX/12/17/2107	SHC 4073C	SJS 7526K	16/12/2017	EQ	CC3/EQ117024236/Swa3	Sent final reminder on 6/6/2018. BI claim has been settled on liability, only dispute on amount.
TAX/02/18/2170	SHB 5887U	XD 2322C	28/2/2018	EQ	CC3/EQ118004161/Gmb3	sent reminder on 29/6/2018
TAX/03/18/2077	SHB 5766K	SJM 3804R	15/3/2018	EQ	CC3/EQ118005090/Smb3	sent reminder on 6/6/2018
TAX/04/18/2147	SHC 4513A	SGG 4311G	30/4/2018	EQ	CC3/EQ118009391/Sha3	LOD sent on 25/6/2018
TAX/03/15/2153	SHB 757U	SKM 5817D	16/3/2015	CHINA TAIPING	CC3/CAJ15004610/K1ua3	Our claim was rejected 9/7/2018.
TAX/03/16/2172	SHB 5266L	SGW 5059U	18/3/2016	CHINA TAIPING	CC3/CT116005308/K1mb3	Sent reminders on 9/6/2018
TAX/04/16/2198	SHB 229C	GBA 1054J	20/4/2016	CHINA TAIPING	CC3/CT116007387/K1mb3	Rejected your offer of 100% on 9/6/2018. response to-date.
TAX/04/16/2283	SHD 6247A	SKF 3988T	28/4/2016	CHINA TAIPING	CC3/CT116008079/K1mb3q2	Proposed for 100% on 9/6/2018.
TAX/09/16/2177	SHB 213Y	SGV 5137H	23/9/2016	CHINA TAIPING	CC3/CT116018094/K1ma3	Sent reminder on 9/7/2018
TAX/10/16/2126	SHB 1103A	GBE 897D	15/10/2016	CHINA TAIPING	CC3/CT116019860/R1ma3q2	sent reminder on 6/7/2018
TAX/05/16/2140	SHB 5441Y	SFW 708A	17/5/2016	AIG	CC3/AIG16009330/K1mb3	Your insured admitted travelling along the major road. Our claim was rejected.
TAX/12/16/2025	SHC 4779A	SJF 9965G	4/12/2016	AIG	CC3/AIG16023411/T1yb3q2	injury claim on 8/8/18. KKLau advised to settle.
TAX/02/17/2019	SHF 288K	SKQ 6275S	3/2/2017	AIG	CC3/AIG17002390/K1yb3q2	TP CCTV showed traffic accident. Settled TPBI claim at 50% on 1/11/18. Final Judgment to LKK on 1/11/18.
TAX/02/17/2109	SHD 6158Z	SJT 762K	15/2/2017	AIG	CC3/AIG17003313/K1yb3q2	your insured was charged with driving without a valid license.
TAX/02/18/2080	SHB 1129B	GR 1365M	12/2/2018	AIG	CC3/AIG18003362/Smb3	Our claim was rejected otherwise let us have a trial.
TAX/01/18/2006	SHC 4259J	GBG 4233H	2/1/2018	AXA	CC3/ASM18000409/Sfb3	AXA has settled our hire car claim on 23/5/18. Final Judgment to LKK on 23/5/18.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Sent: Tuesday, 20 November 2018 12:25 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Wong Kok Wah (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis) <WongKokWah@smrt.com.sg>; Chong Fei Yuan (Auto Svcs/Ext Biz Svcs/Claims & IA) <FeiYuan@smrt.com.sg>

Subject: Re: Block Settlement

Dear All,

We would like to propose for Block Settlement at our office on **14th December 2018** (Friday) from 1.30pm to 6.00pm. Kindly confirm. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2650
Fax : 65 6368 7421
www.smrt.com.sg

EQ Insurance Company Ltd
c/o LKK Auto Consultants Pte Ltd
No. 51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Date: 16 April 2018

Our Ref.: TAX/03/18/2077/LG

Dear Sirs,

**ACCIDENT INVOLVING SHB 5766K & SJM 3804R (EQ INSURED)
ON 15/03/2018 AT JUNCTION OF BOON LAY WAY & JURONG EAST ST 11**

LETTER OF CLAIM

We claim on behalf of SMRT Taxis Pte Ltd, the owner and the hirer of taxi no.: SHB 5766K. Your insured's negligent driving has caused the above accident. As a result, our clients have suffered the following losses:-

1. Cost of Repair	:	<u>\$6900.89</u>
2. Loss of Rental for <u>8.25</u> days @ S\$ <u>120.91</u> /day	:	<u>\$ 997.51</u>
3. Loss of Income for <u>8.25</u> days @ S\$ <u>60.00</u> /day	:	<u>\$ 495.00</u>
4. Police Report/ SAS Report/ LTA Search Fee	:	<u>\$ 7.00</u>
5. Survey Fee	:	<u>-</u>
Total Claims :		<u>\$8400.40</u>

We enclose the following documents:

☒ Repair Invoice	☒ Letter of Authorisation
☐ Survey Report	☒ LTA Search result
☐ Photographs _____ pcs	☒ Others :
☐ Investigation results	*1. <u>vehicle laid-up report</u>
☒ Proof of Loss of Use/Rental/Income	*2. _____
☒ Police / SAS report of <u>SHB5766K</u>	*3. _____

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT TAXIS PTE LTD**.

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD


Tan Lee Gek
For Manager, Claims
Claims Department
DID: 6866 2647
Email: leegek@smrt.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/EQI185005090/Smb3

25 MAY 2018

EAZI CAR LEASING & MARKETING
1 BUKIT BATOK CRESCENT
#02-43 WCEGA PLAZA
SINGAPORE 658064
Attn: The Management

Dear Sir/Madam,

ACCIDENT INVOLVING SJM 3804R AND SHB 5766K ON 15/03/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Bevan Lim
Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 4274 | email: bevanlim@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)



Date: 15/3/2018

Our Ref. No.:

Letter of Authorisation

I, Name FONG SOON KIANG (NRIC No.: 0230125/C) the registered hirer / ~~relief~~ driver / contract hirer of SMRT taxi registration number S4B5766K hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SJM 3804R happened on 15/03/18 1510 HRS along BOON LAY WAY and Jurong East St.11 (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

FONG SOON KIANG

Signature:

NRIC No.

S0230125/C

Tel No.

97881627

Address

Blk 163 #12-88 Ganges Rd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180300715
Date : 27.03.2018
Vehicle No. : SHB5766K
Your Ref No. : TAX/03/18/2077
Our Ref No. : 24095063
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) %	Amount	Amount
Parts					
PANEL SUB-ASSY, REAR DOOR, RH	1.00	\$1243.90	(25.00)	\$ 310.97	\$ 932.92
HINGE ASSY, REAR DOOR , UPPER RH	0.00	\$ 83.30	(25.00)	\$ 0.00	\$ 0.00
HINGE ASSY, REAR DOOR , LOWER RH	0.00	\$ 73.30	(25.00)	\$ 0.00	\$ 0.00
CHECK ASSY, REAR DOOR	0.00	\$ 153.50	(25.00)	\$ 0.00	\$ 0.00
DOOR REAR MOTOR ASSY, POWER WINDOW REGULATOR , RH	0.00	\$ 768.60	(10.00)	\$ 0.00	\$ 0.00
DOOR REAR WINDOW REGULATOR SUB-ASSY, RH	0.00	\$ 200.70	(25.00)	\$ 0.00	\$ 0.00
MOULDING ASSY, BODY ROCKER PANEL , RH	1.00	\$ 576.00	(100.00)	\$ 576.00	\$ 0.00
PANEL SUB-ASSY, FENDER REAR RH	1.00	\$ 824.80	(25.00)	\$ 206.20	\$ 618.60
LINER, REAR FENDER , RH	1.00	\$ 135.80	(25.00)	\$ 33.95	\$ 101.85
REINFORCEMENT SUB-ASSY, ROCKER PANEL , RH	0.00	\$ 332.30	(25.00)	\$ 0.00	\$ 0.00
PANEL QUARTER WHEEL HOUSE , INNER RH	0.00	\$ 527.00	(25.00)	\$ 0.00	\$ 0.00
PANEL, QUARTER WHEEL HOUSE , OUTER RH	1.00	\$ 286.80	(25.00)	\$ 71.70	\$ 215.10
COVER SUB-ASSY, REAR QUARTER PILLAR, RH	0.00	\$ 201.30	(25.00)	\$ 0.00	\$ 0.00
SMRT LOGO	1.00	\$ 7.80	0.00	\$ 0.00	\$ 7.80
STICKER DECAL 6555 8888	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
TYRE	1.00	\$ 126.74	0.00	\$ 0.00	\$ 126.74
WHEEL, DISC	1.00	\$1555.10	(25.00)	\$ 388.77	\$ 1166.32
DUCT ASSY, QUARTER VENT , RH & LH	1.00	\$ 65.00	(25.00)	\$ 16.25	\$ 48.75
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00)	\$ 105.97	\$ 317.92
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180300715
Date : 27.03.2018
Vehicle No. : SHB5766K
Your Ref No. : TAX/03/18/2077
Our Ref No. : 24095063
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	(25.00)	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, RH	1.00	\$ 112.70	(25.00)	\$ 28.17	\$ 84.52
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
FILLER, RR BUMPER , RH	1.00	\$ 119.90	(25.00)	\$ 29.97	\$ 89.92
GUARD, RR BUMPER, LOWER	0.00	\$ 558.30	(25.00)	\$ 0.00	\$ 0.00
COVER, GUARD RR BUMPER LOWER	1.00	\$ 14.80	(25.00)	\$ 3.70	\$ 11.10
REAR BUMPER REINFORCEMENT	0.00	\$ 318.80	(25.00)	\$ 0.00	\$ 0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
END PANEL SUB-ASSY, BODY LOWER BACK	1.00	\$ 629.80	(100.00)	\$ 629.80	\$ 0.00
ADHESIVE:DIRECT GLAZING	1.00	\$ 37.00	0.00	\$ 0.00	\$ 37.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 169.50	(25.00)	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 222.60	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE PANEL SUB-ASSY, BACK DOOR	0.00	\$ 929.60	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1.00	\$ 891.20	(100.00)	\$ 891.20	\$ 0.00
EMBLEM SUB-ASSY REAR	1.00	\$ 46.30	(25.00)	\$ 11.57	\$ 34.72
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00)	\$ 13.07	\$ 39.22
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00)	\$ 13.07	\$ 39.22
STICKER DECAL 6555 8888	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
STICKER SMRT LOGO	1.00	\$ 7.80	0.00	\$ 0.00	\$ 7.80
TAIL GATE MOULDING GLASS, BACK DOOR	0.00	\$ 29.70	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	0.00	\$ 27.90	(25.00)	\$ 0.00	\$ 0.00
SEALANT W/SCREEN	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180300715
Date : 27.03.2018
Vehicle No. : SHB5766K
Your Ref No. : TAX/03/18/2077
Our Ref No. : 24095063
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$	Amount	Amount
TAIL GATE MOULDING LOWER GLASS , BACK DOOR , LH	0.00	\$ 29.90	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE MOULDING LOWER GLASS , BACK DOOR , RH	0.00	\$ 29.90	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE PANEL SUB-ASSY, BACK DOOR	0.00	\$ 929.60	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	0.00	\$ 27.90	(25.00)	\$ 0.00	\$ 0.00
SEALANT W/SCREEN	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
TROUGH, BACK DOOR , RH	0.00	\$ 99.80	(25.00)	\$ 0.00	\$ 0.00
LENS & BODY ASSY , RR BUMPER , RH	0.00	\$ 486.80	(10.00)	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP , RH	1.00	\$ 438.10	(10.00)	\$ 43.81	\$ 394.29
SEAL, RR BUMPER , RH	1.00	\$ 85.20	(25.00)	\$ 21.30	\$ 63.90
				<u>Sub-Total</u>	<u>\$ 4500.89</u>
Labour					
TO REPAIR RH REAR PORTION	1.00	\$ 950.00	0.00	\$ 0.00	\$ 950.00
Others					
TOWING CHARGE	1.00	\$ 90.00	0.00	\$ 0.00	\$ 90.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO TRANSFER DOOR MECHANISM	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO REMOVE AND REFIT TYRE	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00



Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180300715
Date : 27.03.2018
Vehicle No. : SHB5766K
Your Ref No. : TAX/03/18/2077
Our Ref No. : 24095063
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
SYSTEM						
TO REMOVE AND REFIX REAR WINDSCREEN	0.00	\$ 120.00	0.00	\$ 0.00	\$	0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$ 60.00	0.00	\$ 0.00	\$	60.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	1.00	\$ 30.00	0.00	\$ 0.00	\$	30.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	1.00	\$ 50.00	0.00	\$ 0.00	\$	50.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$	0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$	0.00
TO RESPRAY REAR DOOR RH	1.00	\$ 200.00	0.00	\$ 0.00	\$	200.00
TO RESPRAY ROCKER PANEL MOULDING	1.00	\$ 100.00	0.00	\$ 0.00	\$	100.00
TO RESPRAY REAR FENDER RH	1.00	\$ 200.00	0.00	\$ 0.00	\$	200.00
TO RESPRAY REAR RH WHEEL HOUSE	1.00	\$ 100.00	0.00	\$ 0.00	\$	100.00
TO RESPRAY RIM	0.00	\$ 180.00	0.00	\$ 0.00	\$	0.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$	200.00
TO RESPRAY FILLER RR BUMPER RH	1.00	\$ 50.00	0.00	\$ 0.00	\$	50.00
TO RESPRAY REAR PANEL	1.00	\$ 100.00	0.00	\$ 0.00	\$	100.00
TO RESPRAY TAIL GATE	0.00	\$ 378.00	0.00	\$ 0.00	\$	0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 100.00	0.00	\$ 0.00	\$	100.00
TO RESPRAY TROUGH BACK DOOR RH	0.00	\$ 180.00	0.00	\$ 0.00	\$	0.00
GRAND TOTAL						\$ 6,900.89

Remark :

Make/Model : PRIUS4
Accident Date : 15.03.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



Our Ref : TAX/03/18/2077/LG

Date : 26/03/2018

To : Claims Department

From : SMRT Taxis Pte Ltd

ACCIDENT INVOLVING SHB5766K & SJM3804R ON 15/03/2018 ALONG BOON LAY
WAY JUNCTION JURONG EAST ST 11

CONFIRMATION OF TAXI RENTAL

This is to confirm the daily taxi rental rate for taxi registration no. SHB5766K is \$120.91/day.

Kindly proceed to recover any rental loss from the third party as a result of this accident.

Thank you.

A circular stamp with 'SMRT TAXIS PTE LTD' around the perimeter and a signature in the center.
For Manager
SMRT-Taxis Pte Ltd



Accident Vehicle Laid-Up Report

Registration No. : SHB5766K

Accident Case No. : TAX/03/18/2077

Make / Model : TOYOTA PRIUS GEN4

Ref. No. : 24095063

Date and Time Vehicle off-road for Accident Repair : 15.03.2018 15:23:00

Date and Time Repair Completed : 24.03.2018 08:14:26

Remarks :

Generated by : POHSUAN

Printed on : 24.03.2018

Enquire Transaction History**Transaction History Details**

Log Date/Time:	16 Mar 2018 / 10:53:26		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SJM3804R		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180316105326171763
Search Date / Time:	15 Mar 2018 15:10:00		
Insurance Company:	EQ INSURANCE COMPANY LTD		

Information displayed is correct as at the log date and time.

Enquire Related Logs OK

Hsiao Tong (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 28 January 2019 7:16 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: <Seek Mandate>Accident Involving SJM3804R (OI : EQI - DM18HO00686-JG) AND SHB5766K (TP : LKK REF - CC3/EQI18005090/Smb3q2) on 15/03/2018

Dear Hsiao Tong

Please proceed to resolve this matter up to S\$8,275.17.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, January 26, 2019 1:13 PM
To: Joel Goh
Cc: Admin A
Subject: <Seek Mandate>Accident Involving SJM3804R (OI : EQI - DM18HO00686-JG) AND SHB5766K (TP : LKK REF - CC3/EQI18005090/Smb3q2) on 15/03/2018

Your ref : **DM18HO00686-JG**
Our ref : CC3/EQI18005090/Smb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SJM 3804R(EQ-OISHB 5766K(TP) ON 15/03/2018

We refer to the above matter.

Traffic light was green in third party's favour. Attached Third party video for your easy reference.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**SMRT AUTOMOTIVE SERVICES PTE LTD**" at **S\$8,275.17(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 19,923.14	\$ 6,900.89
2. Loss of Rental (8.25days x \$120.91)	\$ 997.51	\$ 967.28 (8days x \$120.91)
3. Loss of Income (8.25days x \$60.00)	\$ 495.00	\$ 400.00 (8days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 21,422.65	<u>\$ 8,275.17</u>

**7days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Monday, 21 May 2018 1:55 PM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: RE: Accident Involving SJM3804R (OI : EQI - DM18HO00686-JG) AND SHB5766K (TP : LKK REF - CC3/EQI18005090/Sms3) on 15/03/2018

Dear Bevan

My apologies for the late response.

Insured's address is as follow:

Eazi Car Leasing & Marketing Pte Ltd

1 Bukit Batok Crescent

#02-43

Singapore 658064

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]
Sent: Wednesday, May 16, 2018 2:24 PM
To: Joel Goh; Shirley Hiew (LKK Auto)
Cc: Admin A; CS A Team
Subject: RE: Accident Involving SJM3804R (OI : EQI - DM18HO00686-JG) AND SHB5766K (TP : LKK REF - CC3/EQI18005090/Sms3) on 15/03/2018

Dear Joel,

We would like to request for OI mailing address for our necessary action.

Thank you.

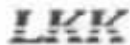
Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Tuesday, 27 March 2018 9:41 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Accident Involving SJM3804R (OI : EQI - DM18HO00686-JG) AND SHB5766K (TP : LKK REF - CC3/EQI18005090/Sms3) on 15/03/2018

Dear Shirley

Attached correct accident report for your attention.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Joel Goh
Sent: Monday, March 26, 2018 3:26 PM
To: ShirleyHiew@lkkauto.com
Cc: Bevan Lim (LKK Auto; Cc: Admin A; CS A Team
Subject: RE: Accident Involving SJM3804R (OI : EQI - DM18HO00686-JG) AND SHB5766K (TP : LKK REF - CC3/EQI18005090/Sms3) on 15/03/2018

Dear Shirley

Attached our insured's accident report for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Janet Tan
Sent: Wednesday, March 21, 2018 10:05 AM
To: Joel Goh; ShirleyHiew@lkkauto.com
Cc: Bevan Lim (LKK Auto; Cc: Admin A; CS A Team
Subject: FW: Accident Involving SJM3804R (OI : EQI - TBA) AND SHB5766K (TP : LKK REF - CC3/EQI18005090/Sms3) on 15/03/2018

Dear Shirley

Please be informed that Bazlin is no longer working with us.

Meanwhile for cases whereby OIC unsure, please email to egiprs@eqinsurance.com.sg.

Joel,

Fyna. Thank you.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, March 21, 2018 9:58 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>; Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Accident Involving SJM3804R (OI : EQI - TBA) AND SHB5766K (TP : LKK REF - CC3/EQI18005090/Sms3) on 15/03/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5766K at M/s SMRT Automotive Services Pte Ltd - Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 30/01/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SJM 3804R (Insd Veh)	Your Ref. No. : DM18HO00686-JG
	SHB 5766K (TP Veh)	Our Ref. No. : CC3/EQI18005090/Spb3q2
Date of Accident	15/3/2018	

Liability	100%	
Final Repair Cost	: \$ 6,900.89	
Loss of Income	: \$ 400.00	8 days
Rental (If any)	: \$ 967.28	8 days
Others:	: \$ 7.00	
	: \$	
	8,275.17	
Final Settlement Sum	: \$ 8,250.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	SMRT TAXIS PTE LTD	: \$ 8,250.00
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC3/EQ18005090/Spb3q2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 30-01-2019		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJM 3804R	Veh. Inspected	SHB 5766K	
Policy No.	DMCFHQ17000044	Coverage (\$)	0.00	
Claim No.	DM18HO00686-JG	Excess (\$)	0.00	
Assign From		Assign Date	16/03/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS 4	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JTDKB3FU103575866	Colour	MAROON	
Odometer	33326	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	7 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	7 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	7 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	15/03/2018	Inspection Date	16/03/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		7 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 5766K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	PANEL SUB-ASSY,REAR DOOR ,RH (DISC 25%)	DENTED	1,243.90	932.92
1	PANEL SUB-ASSY FENDER REAR RH (DISC 25%)	DENTED	824.80	618.60
1	LINER ,REAR FENDER ,RH (DISC 25%)	CRACKED	135.80	101.85
1	PANEL ,QUARTER WHEEL HOUSE,OUTER RH (DISC 25%)	DENTED	286.80	215.10
1	WHEEL,DISC (DISC 25%)	CRUSHED	1,555.10	1,166.32
2	DUCT ASSY ,QUARTER VENT ,RH & LH (DISC 25%)	CRACKED	65.00	48.75
1	COVER ,RR BUMPER ASSY (DISC 25%)	CRACKED	423.90	317.92
1	RETAINER ,RR BUMPER ,RH (DISC 25%)	CRACKED	112.70	84.52
1	FILLER ,RR BUMPER ,RH (DISC 25%)	CRACKED	119.90	89.92
1	COVER ,GUARD RR BUMPER LOWER (DISC 25%)	CRACKED	14.80	11.10
1	EMBLEM SUB-ASSY REAR (DISC 25%)	NECESSARY	46.30	34.72
1	NAME PLATE (HYBRID) ,LUGGAGE COMPARTMENT (DISC 25%)	NECESSARY	52.30	39.22
1	NAME PLATE (PRIUS) ,LUGGAGE COMPARTMENT DOOR (DISC 25%)	NECESSARY	52.30	39.22
1	SEAL ,RR BUMPER ,RH (DISC 25%)	TORN	85.20	63.90
1	LENS & BODY ,REAR COMBINATION LAMP ,RH (DISC 10%)	CRACKED	438.10	394.29
1	SMRT LOGO (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
1	TYRE (SN)	NECESSARY	126.74	126.74
2	PIXEL STICKER (SN)	NECESSARY	120.00	120.00
1	SEALANT SIKAFLEX (SN)	NECESSARY	37.00	37.00
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
1	STICKER SMRT LOGO (SN)	NECESSARY	7.80	7.80
1	HINGE ASSY ,REAR DOOR ,UPPER RH	NOT NECESSARY	83.30	-
1	HINGE ASSY ,REAR DOOR ,LOWER RH	NOT NECESSARY	73.30	-
1	CHECK ASSY ,REAR DOOR	NOT NECESSARY	153.50	-
1	DOOR REAR MOTOR ASSY ,POWER WINDOW REGULATOR ,RH	NOT NECESSARY	768.60	-
1	DOOR REAR WINDOW REGULATOR SUB-ASSY ,RH	NOT NECESSARY	200.70	-
1	REINFORCEMENT SUB-ASSY ,ROCKER PANEL ,RH	NOT NECESSARY	332.30	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	PANEL QUARTER WHEEL HOUSE ,INNER RH	NOT NECESSARY	527.00	-
1	COVER SUB-ASSY ,REAR QUARTER PILLAR ,RH	NOT NECESSARY	201.30	-
2	PAD ,RR BUMPER ,RH & LH ,1	NOT NECESSARY	3.80	-
2	PAD ,RR BUMPER ,RH & LH ,2	NOT NECESSARY	3.80	-
2	PAD ,RR BUMPER ,RH & LH ,3	NOT NECESSARY	3.80	-
2	SEAL RR BUMPER ARM ,RH & LH	NOT NECESSARY	11.00	-
1	GUARD ,RR BUMPER ,LOWER	NOT NECESSARY	558.30	-
1	REAR BUMPER REINFORCEMENT	NOT NECESSARY	318.80	-
1	SENSOR REVERSE	NOT NECESSARY	180.00	-
1	COVER ,REAR FLOOR UNDER ,RH	NOT NECESSARY	169.50	-
1	COVER ,REAR FLOOR UNDER CENTER	NOT NECESSARY	222.60	-
1	TAIL GATE PANEL SUB-ASSY ,BACK DOOR	NOT NECESSARY	929.60	-
1	TAIL GATE MOULDING GLASS ,BACK DOOR	NOT NECESSARY	29.70	-
1	TAIL GATE DAM ,BACK DOOR GLASS UPPER ADHESIVE	NOT NECESSARY	27.90	-
1	SEALANT W/SCREEN	NOT NECESSARY	37.00	-
1	TAIL GATE MOULDING LOWER GLASS ,BACK DOOR ,LH	NOT NECESSARY	29.90	-
1	TAIL GATE MOULDING LOWER GLASS ,BACK DOOR ,RH	NOT NECESSARY	29.90	-
1	TAIL GATE PANEL SUB-ASSY ,BACK DOOR	NOT NECESSARY	929.60	-
1	TAIL GATE DAM ,BACK DOOR GLASS UPPER ADHESIVE	NOT NECESSARY	27.90	-
1	SEALANT W/SCREEN	NOT NECESSARY	37.00	-
1	TROUGH ,BACK DOOR ,RH	NOT NECESSARY	99.80	-
1	LENS & BODY ASSY ,RR BUMPER ,RH	NOT NECESSARY	486.80	-
1	MOULDING ASSY ,BODY ROCKER PANEL ,RH	TO REPAIR SEE LABOUR	576.00	-
1	END PANEL SUB-ASSU ,BODY LOWER BACK	TO REPAIR SEE LABOUR	629.80	-
1	TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	TO REPAIR SEE LABOUR	891.20	-
			14,373.14	4,500.89
	LABOUR			
	PANEL BEATING & BODY WORK INCLUSIVE OF THE REPAIR OF MOULDING ASSY ,BODY ROCKER PANEL ,RH,END PANEL SUB-ASSU ,BODY LOWER BACK AND TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY .		1,352.00	950.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPRAY PAINT.		2,772.00	1,050.00
	TOWING CHARGE.		126.00	90.00
	TO CHECK WIRING AND SYSTEM FUNCTION.	NOT NECESSARY	80.00	-
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	40.00
	TO TRANSFER DOOR MECHANISM.		120.00	50.00
	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE).		120.00	50.00
	TO REMOVE AND REFIT TYRE.	NOT NECESSARY	120.00	-
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	30.00
	TO REMOVE AND REFIX REAR WINDSCREEN.	NOT NECESSARY	120.00	-
	TO DO WHEEL ALIGNMENT /TYRE BALANCING.		120.00	60.00
	TO INSPECT RR LIGHTING ,MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE.		120.00	30.00
	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.		120.00	50.00
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			5,550.00	2,400.00
GRAND TOTAL			19,923.14	6,900.89

RECOMMENDED COST OF REPAIRS			6,900.89
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Report Ref No. CC3/EQ118005090/Spb3q2

YEANG WAI KEEN

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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