

15/07/2018

INS. CASE OWNER:

Clara

CC4/FWD1800

5082, m. 4639

LKK:

IDAC:

Surveyor:

muf

DOI:

ASSIGNMENT

11/4/18

Date / Time:

16/3/18

Registered in Merimen:

11/3/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKR 87my

Name of Insured:

ABDUL KARIM SHAHAL HANEEB

Insured Tel No.:

HP:

Excess Sec II : \$

D.O.A:

15/3/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

RAZEEH 01/1 BUKAR

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

601800003442

Policy No.:

PMPV 2018-0000346

Make / Model:

MITSUBISHI

Place of Accident:

MHC OF TAN BUKAR &amp; JURONG WEST AVE 5

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKP 68694



INSRS:

WSP:

Tel:

Liability:

RMKS:

uke



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

20/3/18  
14:30

21/3/18

1-6-18

SKP 68694 - P

SKR 87my - X

Email WSP liability clear.

FILE PASS TO TYPIST TO PREPARE REPORT.

RECEIVED 04 JUN 2018

RECEIVED 09 JUL 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 4.4.18

Sent By: LSP

FINALIZATION Date/Time: 17.5.18

Confirm with: VINCENT

Confirm by: MCF

Repair Cost: R1558.24.71 ( 8 days) Reduction: 42 %

Email ☒ Call ☐

FINAL SETTLEMENT Date/Time: 2.7.18 Confirm with: AMANDA

Email ☒ Call ☐

Final Liability: 100 (Agreed / Assessed) BOLA S/N No.: 116

If NO or B 28, Ass. Lia:

Repair Cost: 01/6/18 SS 14,141.50

O1D EXT SUP ROAD, TP MAKE A U TURN

Loss of Rental (LOR): 01/6/18 SS 1803.20 ( 15 days) x 120

Loss of Use (LOU): SS - (\$ x days)

Loss of Income (LOI): SS - (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: SS 200

Medical: SS -

Disbursement: SS - (e.g. Tow/Independent)

Legal Cost: SS -

Total: SS 16,026.50

Global Sum SS:

FINAL PAYMENT Date/Time: 2.7.18

Confirm with: AMANDA

Email ☒ Call ☐

Payee 1: SS 16,026.50

Name 1: CYCLE &amp; CARRIAGE INDUSTRIES PTE LTD

Payee 2: (Strike if N.A.) SS

Name 2:

Payee 3: (Strike if N.A.) SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: + 500

COPY SENT  
11/3/18

Bureau

REF: FWD

## ASSIGNMENT

From: Date: 03/04/2018

Estimated Cost:

OD / ☒ WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKP 6869G

at Workshop m/s Cycle &amp; Carriage

of 188 Pandan Loop

Insured

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh: Vincent

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 8 days Res.: Yes or No

Lum Sum: - % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SKP 6869G Yr Regn: JUN / 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: MERC E250 C.C. 1991

Colour: 94167 A/C: Insured / Std / NI / NA

Sp. Reading: Black T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WDD220362A968698

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/46/R18

R: E

BS / DUN / EXNOVA / GY / FS / LIZA / MG / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 8 mm

L/Bal. 8 mm

D.O.A. 15/03/2018

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S BODY.  
The U/C / Chassis frame / Body Structure affected due to collision.

Rear

R/Bal. 8 mm

L/Bal. 8 mm

D.O.I. 31/4/2018

Date / Time Action / Instruction

P/P: +13,216.7 (RED: +9,688.86 42%)

Date/Time: File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

S + PS: \$

Photos

Costs

1

TOTAL

Report Format:

Lump Sum / I.B.I: (\$ )


Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech Invs (\$☐ Weekend (\$

# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD			Ref : CC4/FWD18005082/eb3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4 SINGAPORE 038986			Date : 19-03-2018	
			Code : FWD	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKR 8722Y	Veh. Inspected	SKP 6869G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	19/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	15/03/2018	Inspection Date		
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				





Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR SKP6869G

Mr Tng Ah Yiam

No.1 Joo Koon Circle  
#13-01 Fairprice Hub  
Singapore 629117

Mobile: 97692146

### Vehicle & Document Information

WIP No **22071**  
Reg No/Reg Date **SKP6869G / 11/06/2014**  
Date In/Mileage **/ 0**  
Chassis No **WDD2120362A968698**  
Engine No **27492030148709**  
Make/Model **MB/E 250 2.0 CGI SEDAN (W212)**  
Colour/Trim **021 197 Obsidian Bl/ 042 211 Leather Ant**

Account No	Terms	Date/Time Printed	CSE	Operator				
CTP00001	Cash	03/04/2018/ 09:16	VS	356 / Vincent Seah				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
M BPNSUN POLICY NO/ACC DATE :2100375815 // 15.03.18 DRIVE IN/EXCESS :15.03.18 // TP CAR NOV:SKR8722Y=FWD DATE IN/DATE SURVEY: DIRECT SETTLEMENT:ASHER SNG-LKK								
A BPILAB USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT							0.10	380.00 ✓
S BPNSUB TRANSFER RIM AND BALANCING TYRE. NETT								60.00 ✓
A BPILAB REMOVE & TRANSFER DOOR MECHANICAL & ELETRICAL INSTALL TO NEW DOOR.NETT LHR DOOR							0.19	400.00 ✓ 540.00 ✓ 540.00 ✓
A BPILAB TO INSPECT & CONDUCT WHEEL ALIGNMENT.NETT								2880 ✓ 3360.00
A BPILAB DISASSEMBLE AND REPLACE LHR DOOR, LHR FENDER, REAR BUMPER								1800 ✓ 2400.00
A BPIRES RESPRAY ON REAR BUMPER, LHR FENDER, LHR DOOR								1440 ✓ 1920.00
A BPILAB REMOVE CARRIAGE ASSY FROM VEHICLE FRAME FOR REPLACEMENT OF WHEELBASE LEFT REAR								
M RIGHT REAR BUMPER CHROME MOULDING					1.00	128.17	00.00	128.17 ✓
M LEFT REAR BUMPER CHROME MOULDING					1.00	128.17	00.00	128.17 ✓
M REAR BUMPER					1.00	1630.57	00.00	1630.57 ✓
M ABSORBING LEFT REAR DOOR					1.00	4.26	00.00	4.26 ✓
M LEFT REAR DOOR BOTTOM INSULATION					1.00	29.18	00.00	29.18 ✓
M LEFT REAR DOOR TOP INSULATION					1.00	32.68	00.00	32.68 ✓
M LEFT REAR DOOR WEATHERSTRIP					1.00	280.72	00.00	280.72 ✓
M LEFT REAR ORNAMENTAL COVER					1.00	85.80	00.00	85.80 ✓
M LEFT REAR DOOR					1.00	2127.98	00.00	2127.98 ✓
M LHR DOOR PANELING					1.00	128.04	00.00	128.04 ✓

Confirmed & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

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WE DRIVE FIRST CLASS



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Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR SKP6869G

Mr Tng Ah Yiam

No.1 Joo Koon Circle  
#13-01 Fairprice Hub  
Singapore 629117

Mobile: 97692146

WIP No

Reg No/Reg Date

Date In/Mileage

Chassis No

Engine No

Make/Model

Colour/Trim

## Vehicle &amp; Document Information

22071

SKP6869G / 11/06/2014

/ 0

WDD2120362A968698

27492030148709

MB/E 250 2.0 CGI SEDAN (W212

021 197 Obsidian Bl/ 042 211 Leather Ant

Account No	Terms	Date/Time Printed	CSE	Operator
CTP00001	Cash	03/04/2018/ 09:16	VS	356 / Vincent Seah

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M LHR DOOR WINDOW RUN	1.00	164.19	00.00	164.19
M GLAZING REPAIR KIT-LHR DOOR QTR GLASS	1.00	154.72	00.00	154.72
M LEFT REAR DOOR QTR WINDOW	1.00	120.85	00.00	120.85
M RIVET	18.00	3.12	00.00	56.16
M LEFT REAR FENDER	1.00	2200.17	00.00	2200.17
M DISK WHEEL-LHR	1.00	668.92	00.00	668.92
M LEFT REAR TORSION BAR ROD	1.00	56.65	00.00	56.65
M REAR TORSION BAR	1.00	215.94	00.00	215.94
M LHR SHOCK ABSORBER	1.00	545.25	00.00	545.25
M LHR PUSHING STRUT	1.00	100.82	00.00	100.82
M LEFT TIE ROD	1.00	209.79	00.00	209.79
M LEFT REAR STRUT	1.00	181.39	00.00	181.39
M CAMBER ARM	1.00	227.60	00.00	227.60
M SPRING CONTROL ARM	1.00	181.39	00.00	181.39
M FLANGE	1.00	264.92	00.00	264.92
M LEFT REAR KNUCKLE ARM	1.00	1681.31	00.00	1681.31
M REAR AXLE CARRIER	1.00	2045.53	00.00	2045.53

NOT AN OFFICIAL TAX INVOICE

ESTIMATE

Not Authorised  
RIP Repair  
WPA & paint Photo  
LKK Auto  
24/2/2018  
SW 12/15

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Confirmed &amp; accepted by

Nett 22,711.17  
7% GST on 22711.17 1589.78

Total Payable 24,300.95

Authorized signatory and company stamp

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Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR SKP6869G

FWD Singapore Pte Ltd

Motor Claims Department  
6 Temasek Boulevard  
#18-01 Suntec Tower Four  
Singapore 038986  
68208888

WIP No  
Reg No/Reg Date  
Date In/Mileage  
Chassis No  
Engine No  
Make/Model  
Colour/Trim

### Vehicle & Document Information

22071  
SKP6869G / 11/06/2014  
03/04/2018 / 94467  
WDD21203624968698  
27492030148709  
MB/E 250 2.0 CGI SEDAN (W212)  
021 197 Obsidian B1/ 042 211 Leather Ant

**SKP6869G**

Account No	Terms	Date/Time Printed	CSE	Operator
WF000076	Credit	04/05/2018/ 11:18	VS	356 / Vincent Seah

Description of Goods/ Services	Qty	Unit Price	Disc%	Amount
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M BPNSUN

POLICY NO/ACC DATE : 03/03/58/5 // 15/03/18  
DRIVE IN/EXCESS : 05/03/18 // TR CAR NO: SKR0722Y-FWD  
DATE IN/DATE SURVEY: 03.04.18 // 03.04.18 MA- LKK 15:30PM  
DIRECT SETTLEMENT: ASHER SNG-LKK

S BPNSUB

~~SUPPLY AND INSTALL~~ 1 PC HUPER OPTIK WINDOW  
FILM ON: LH QUARTER GLASS PANEL

X TREENAIL

X LEFT REAR DOOR CHROME MOULDING

3.00 2.67 00.00  
1.00 105.85 00.00

80.00

8.01

105.85

ESTIMATE

SUPPLEMENTARY

Confirmed & accepted by

7% GST on **Nett** 193.86  
193.86 13.57

Authorized signatory and company stamp

**Total Payable** 207.43

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Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR SKP6869G

FWD Singapore Pte Ltd

Motor Claims Department  
6 Temasek Boulevard  
#18-01 Suntec Tower Four  
Singapore 038986  
68208888

WIP No  
Reg No/Reg Date  
Date In/Mileage  
Chassis No  
Engine No  
Make/Model  
Colour/Trim

### Vehicle & Document Information

22071  
SKP6869G / 11/06/2014  
08/04/2018 / 94167  
WDD21203624968698  
27492030148709  
MB/E 250 2.0 CGI SEDAN (W212  
021 197 Obsidian B1/ 042 211 Leather Ant

**SKP6869G**

Account No	Terms	Date/Time Printed	CSE	Operator
WF000076	Credit	04/05/2018/ 11:19	VS	356 / Vincent Seah

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
<b>THIS IS NOT AN OFFICIAL TAX INVOICE</b>				
M BPNSUB POLICY NO: ACC DATE : 21/03/2015 // 15/03/2018 DRIVE IN/EXCESS : 5363.18 // TP CAR NO: SKR672BY=FWD DATE IN/DATE SURVEY: 03.04.18 // 03.04.18 MA- LKK 15:30PM DIRECT SETTLEMENT: ASHER SNG-LKK				
A BPILAB USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT	0.10			380.00
S BPNSUB LABOUR TO REMOVE AND INSTALL TYRE FROM RIM, WHEEL BALANCE AND INSTALL NEW VALVE HEAD				60.00
A BPILAB REMOVE & TRANSFER DOOR MECHANICAL & ELECTRICAL INSTALL TO NEW DOOR NETT LHR DOOR	0.19			400.00
A BPILAB TO INSPECT & CONDUCT WHEEL ALIGNMENT. NETT				540.00
A BPILAB DISASSEMBLE AND REPLACE LHR DOOR, LHR FENDER, REAR BUMPER				2880.00
A BPIRES RESPRAY ON REAR BUMPER, LHR FENDER, LHR DOOR				1800.00
A BPILAB REMOVE CARRIAGE ASSY FROM VEHICLE FRAME FOR REPLACEMENT OF WHEELBASE LEFT REAR				1440.00
S BPNSUB SUPPLY AND INSTALL 1 PC HUPER OPTIK WINDOW FILM ON: LH QUARTER GLASS PANEL				80.00
X RIGHT REAR BUMPER CHROME MOULDING	1.00	128.17	00.00	128.17
X LEFT REAR BUMPER CHROME MOULDING	1.00	128.17	00.00	128.17
X REAR BUMPER	1.00	1630.57	00.00	1630.57
X LEFT REAR DOOR BOTTOM INSULATION	1.00	29.18	00.00	29.18
X LEFT REAR DOOR TOP INSULATION	1.00	32.68	00.00	32.68
X LEFT REAR DOOR WEATHERSTRIP	1.00	280.72	00.00	280.72
X LEFT REAR DOOR	1.00	2127.98	00.00	2127.98

Finalization

8 days

Confirmed & accepted by

Authorized signatory and company stamp

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Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR SKP6869G

FWD Singapore Pte Ltd

Motor Claims Department  
6 Temasek Boulevard  
#18-01 Suntec Tower Four  
Singapore 038986  
68208888

WIP No

Reg No/Reg Date

Date In/Mileage

Chassis No

Engine No

Make/Model

Colour/Trim

### Vehicle & Document Information

22071

SKP6869G / 11/06/2014

08/04/2018 / 84467

WDD21208624968696

27492030148709

MB/E 250 2.0 CGI SEDAN (W212

021 197 Obsidian Bl/ 042 211 Leather Ant

Account No	Terms	Date/Time Printed	CSE	Operator
WF000076	Credit	04/05/2018/ 11:19	VS	356 / Vincent Seah

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X LHR DOOR WINDOW RUN	1.00	164.19	00.00	164.19
X GLAZING REPAIR KIT-LHR DOOR WTR GLASS	1.00	154.72	00.00	154.72
X LEFT REAR DOOR WTR WINDOW	1.00	220.86	00.00	220.86
X RIVET	18.00	3.12	00.00	56.16
X DISK WHEEL-LHR	1.00	668.92	00.00	668.92
X TREENAIL	3.00	2.67	00.00	8.01
X LEFT REAR DOOR CHROME MOULDING	1.00	105.85	00.00	105.85

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ESTIMATE

Finalization

Confirmed & accepted by

Nett 13,216.17  
7% GST on 13216.17 925.13

Authorized signatory and company stamp

Total Payable 14,141.30

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## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 14 March 2018 12:25 PM  
**To:** 'jianye.tay@cyclecarriage.com.sg'  
**Cc:** Vic (LKKAUTO); Admin A; Andre Chow En De; 'Don Bong Kiong Hua'; Coco Lu Ting; Edwin Abcede Caina; Yusof Bin Hashim  
**Subject:** RE: TP CLAIM SLV5654Y AGAINST YOUR INSURE SKL7344T Our Ref: 1201800003132

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

**From:** Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]

**Sent:** Monday, 12 March, 2018 9:43 PM

**To:** Motor Claims SG - SG Common

**Cc:** Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Yusof Bin Hashim

**Subject:** TP CLAIM SLV5654Y AGAINST YOUR INSURE SKL7344T Our Ref: 1201800003132

**Importance:** High

To Officer In charge,

My client who is driving SLV5654Y want to claims against SKL7344T which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability  
Tay Jian Ye  
Claim Division Operations  
209 Pandan Gardens  
Singapore 609339

Tay Jian Ye  
Claim Division Operations  
209 Pandan Gardens  
Singapore 609339

Cycle & Carriage Singapore \* 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 \* F: +65 6565 1240 \* [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

-----Original Message-----

From: PGMFP06 [mailto:[pgmfp6@cyclecarriage.com.sg](mailto:pgmfp6@cyclecarriage.com.sg)]  
Sent: Monday, 12 March, 2018 9:05 PM  
To: Tay Jian Ye  
Subject:

**DISCLAIMER:-**

This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message.

Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

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**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments



at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Mar 2018 14:49	Cim Veh Model Changed	(203661) MERCEDES-BENZ E250 1.8 (A).	[A] Lau Shu Pei
2	19 Mar 2018 14:49	Cim Created	Reg No: SKP6869G. Acct Date: 2018/03/15. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cycle & Carriage Industries Pte Ltd (Pandan Loop)	[A] Lau Shu Pei
3	19 Mar 2018 14:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : AJAX Inspection Services Pte Ltd.	[A] Lau Shu Pei
4	19 Mar 2018 14:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/03/28	[A] Lau Shu Pei
5	19 Mar 2018 14:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	19 Mar 2018 14:49	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
7	19 Mar 2018 15:00	Cim Registration Modified	Pol No:->PNPV2018-00003276.	[I] Clara Li Zi Rong
8	04 Apr 2018 12:25	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MA CHIN FOOK	[A] Lau Shu Pei
9	04 Apr 2018 12:29	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/03/28	[A] Lau Shu Pei
10	05 Jun 2018 14:01	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	05 Jun 2018 14:01	Cim Dtl Modified	JPJ Reg. Date: -> 2014/06/11.	[A] JOANNE LEE KHANG MIN
12	05 Jun 2018 14:01	Cim Details Notified		[A] JOANNE LEE KHANG MIN
13	08 Jun 2018 14:18	Adj Mandate Request	Cur.Req:16026.50:LIABILITY: 100% B:11c OLD EXIT SLIP ROAD, TP MAKRA U TURN Q UANTUM: (a) COR w/GST: \$14,141.30 + (b) LOR w/GST : \$1,883.20 (11days x \$160) + (c) LTA: \$2.00 Total: a+b+c = \$16,026.50 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTR	[A] Asher Sng Rong Yi

Date From Date To Audit Type: None Go

### ACTIVITY

[21/03/2018 14:16] Asher Sng Rong Yi:  
FILE REVIEW: 100% B:11c OLD EXIT FROM THE SLIP ROAD, TP MAKE A UTURN.

### Merimen Billing for this case - Transaction History

FILE NO	BILL DATE	ACC TYPE	ACC NAME	Co NAME (REPAIR)	FILE 1	FILE 2	Amount
1766953	04/04/2018 12:29	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKP6869G	SKR8722Y	10.70



## Print Received Message

This mail is associated with :

**\*SKP6869G (1201800003342)**  
**[SKR8722Y]**

TP

TNG AH YIAM

Mar 15 2018 7:00PM

[ABDUL KARIM SHAHUL HAMEED]

Cycle & Carriage Industries Pte Ltd

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 22/06/2018 10:27 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$16026.50) - SKP6869G - Claim Handler: Clara Li Zi Rong

Approved:16026.50.

Our ref: SLR 8722Y  
Your ref: SLR 68696

Date: 28 MAY 2018

Direct Settlement

To: Zuo Singapore Pte Ltd

Singapore \_\_\_\_\_

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SLR 68696 & SLR 8722Y  
At/Along Turing West Ave S On 15/03/2018 18:00

I am the owner of vehicle no. SLR 68696 that was involved in an accident with your insured vehicle no. SLR 8722Y of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>14,141.30</u>
2. Loss of Use/Rental ( <u>11</u> days @ \$ <u>171.20</u> per day)	\$ <u>1,883.20</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee	\$ _____
5. Others	\$ _____
Total: \$ <u>16,026.50</u>	

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714401 (Mr Vincent Seah) / 67714304 (Ms Amanda Ang).

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378  
Cc: Mr Vincent Seah/ Ms Amanda Ang  
E-mail: vincent.seah@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg  
Fax No. 67795383



## LETTER OF AUTHORIZATION

To: FWD Singapore Pte Ltd  
\_\_\_\_\_  
Singapore \_\_\_\_\_

Attn.: Motor Claims Department

Dear Sir / Mdm,


MOTOR ACCIDENT INVOLVING SLP 6869 6 (OWNER'S  
VEHICLE NO.) AND SLR 87224 (3RD PARTY'S VEHICLE NO.)  
ON 15/03/18 (DATE) AT 19:00 (TIME)  
AT/ALONG Jurong West Ave 5 (ROAD)

I am the registered owner of SLP 6869 6 (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3<sup>rd</sup> party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.

  
\_\_\_\_\_  
Registered Owner's Signature

(Company stamp & authorized signature if it is a company-registered vehicle)

Name : Ang Ah Yoon  
NRIC No. : S1452576F  
Date : \_\_\_\_\_

**RELEASE**

Claim Reference:	1201800003342
Surveyor's Reference:	CC4/FWD18005082/M1eb3
TP Reference:	SKP6869G

We, **CYCLE & CARRIAGE INDUSTRIES PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SKP 6869G** ("Vehicle") to accept the sum of **\$16,026.50**, being the amount claimed for **\$14,141.30** (repair costs), **\$1,883.20** (loss of rental/ use), **\$ -** (loss of income), **\$2.00** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **15/03/2018** (date of accident) at / along **JURONG WEST AVE 5** (location) involving vehicle no/s. **SKP 6869G** and **SKR 8722Y**.

This is pursuant to the inspection conducted on **03/04/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SKR 8722Y** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

CLAIMANT

  
Dated this 4 day of July 2018  
**AMANDA ANG**  
OFFICER - ADMIN  
BODY CARE & REPAIR CENTER  
DID: 6771 4304  
FAX: 6779 5383  
EMAIL: amanda.ang@cyclecarriage.com.sg



MCF

[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"

[FWD's appointed surveyor with Co. Stamp]


For and on behalf of FWD Singapore Pte. Ltd.



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-6500111-X

## TAX INVOICE

Invoice Name & Address				Owner Name & Vehicle Info			
FWD Singapore Pte Ltd				Cust No/Name	/Mr Tng Ah Yiam		
Motor Claims Department				Reg No/Reg Date	SKP6869G / 11/06/2014		
6 Temasek Boulevard				Date In/Mileage	03/04/2018/ 94167		
#18-01 Suntec Tower Four				Chassis No	WDD2120362A968698		
Singapore 038986				Engine No	27492030148709		
Contact No 68208888				Make/Model	MB/E 250 2.0 CGI SEDAN (W212		
				Colour/Trim	021 197 Obsidian Bl/ 042 211 Leather Ant		
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
WF000076	Credit	17/05/2018/ 11:53	VS	356 / Vincent Seah	22071	28142295	
Description of Goods / Services					Qty	Unit Price S\$	Amount S\$
M BPNSUN							F.O.C.
POLICY NO/ACC DATE :2100375815 // 15.03.18							
DRIVE IN/EXCESS :15.03.18 // TP CAR NO.:SKR8722Y=FWD							
DATE IN/DATE SURVEY:03.04.18 // 03.04.18 MA- LKK 15:30PM							
DIRECT SETTLEMENT:ASHER SNG-LKK							
A BPILAB					0.10		380.00
USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT							
S BPNSUB							60.00
LABOUR TO REMOVE AND INSTALL TYRE FROM RIM, WHEEL BALANCE AND INSTALL NEW VALVE HEAD							
A BPILAB					0.19		400.00
REMOVE & TRANSFER DOOR MECHANICAL & ELETRICAL INSTALL TO NEW DOOR.NETT							
LHR DOOR							540.00
A BPILAB							2880.00
TO INSPECT & CONDUCT WHEEL ALIGNMENT.NETT							
A BPILAB							1800.00
DISASSEMBLE AND REPLACE LHR DOOR, LHR FENDER, REAR BUMPER							
A BPIRES							1440.00
RESPRAY ON REAR BUMPER, LHR FENDER,LHR DOOR							
A BPILAB							80.00
REMOVE CARRIAGE ASSY FROM VEHICLE FRAME FOR REPLACEMENT OF WHEELBASE							
LEFT REAR							
S BPNSUB							
SUPPLY AND INSTALL 1 PC HUPER OPTIK WINDOW							
FILM ON: LH QUARTER GLASS PANEL							
X RIGHT REAR BUMPER CHROME MOULDING					1.00	128.17	128.17
X LEFT REAR BUMPER CHROME MOULDING					1.00	128.17	128.17
X REAR BUMPER					1.00	1630.57	1630.57
X LEFT REAR DOOR BOTTOM INSULATION					1.00	29.18	29.18
X LEFT REAR DOOR TOP INSULATION					1.00	32.68	32.68
X LEFT REAR DOOR WEATHERSTRIP					1.00	280.72	280.72
X LEFT REAR DOOR					1.00	2127.98	2127.98

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



WE DRIVE FIRST CLASS



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg





Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

**TAX INVOICE**

Invoice Name & Address	Owner Name & Vehicle Info
FWD Singapore Pte Ltd	Cust No/Name /Mr Tng Ah Yiam
Motor Claims Department	Reg No/Reg Date SKP6869G / 11/06/2014
6 Temasek Boulevard	Date In/Mileage 03/04/2018/ 94167
#18-01 Suntec Tower Four	Chassis No WDD2120362A968698
Singapore 038986	Engine No 27492030148709
Contact No 68208888	Make/Model MB/E 250 2.0 CGI SEDAN (W212)
	Colour/Trim 021 197 Obsidian Bl/ 042 211 Leather Ant

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WF000076	Credit	17/05/2018/ 11:53	VS	356 / Vincent Seah	22071	28142295

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
X LHR DOOR WINDOW RUN	1.00	164.19	164.19
X GLAZING REPAIR KIT-LHR DOOR QTR GLASS	1.00	154.72	154.72
X LEFT REAR DOOR QTR WINDOW	1.00	120.85	120.85
X RIVET	18.00	3.12	56.16
X DISK WHEEL-LHR	1.00	668.92	668.92
X TREENAIL	3.00	2.67	8.01
X LEFT REAR DOOR CHROME MOULDING	1.00	105.85	105.85

Parts	5,636.17	Nett	13,216.17
Labour	7,440.00	7% GST on	925.13
Standard Menu	0.00		
Specialist Job	140.00	Total Payable	14,141.30
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	14,141.30
Total (w/o GST)	13,216.17		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



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Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg

# FLEXI-DRIVE ENTERPRISE

Blk 8 Kaki Bukit Avenue 4 Premier@kaki bukit gate 2 #06-33 lobby C Singapore 415875

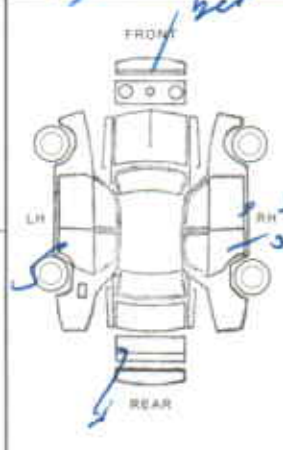
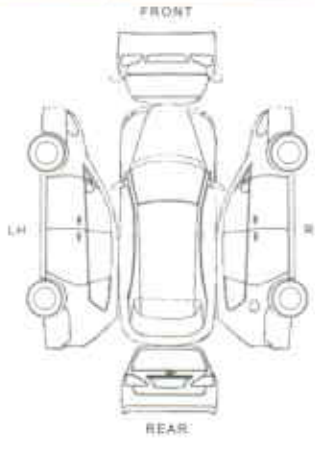
Tel: (65) 6292 5455 Fax: (65) 6292 2866 e-mail: sales@wellscope.com.sg

H/Phone : 9667 5455 (24 Hrs)

ENTERPRISE

INVOICE.

RA : 08435

V. A. No.	Vehicle Regn. No.	Model Type	Renting Location
	STEP 6	Camry	SLM 8101R 1630H
Reference	Agreed Return Date		
171-20 p/day X 11 Day	5 Hours = 1 Day Rental (1 Day Rental ÷ 5 = 1 Hour Extension)		
\$ per Day	\$ per	KM In	Time / Date In
\$ per Week	\$ per	KM Out	Time / Date Out
\$ per Month	Cts per	KM Drvn	Total / Time Chargeable
Hirer's Name	Rental Charges		
Ang Ah Yean	Dollars Cents		
Address	Total 11 Days Rental		
No. 1 Joo Koon Circle	171-20 p/day X 11 Day		
#13-01 Fairprice Hub			
I/C No.			
S1482974F S628117			
Reference Contact	Tel. No.		
Driver's Name	Passport / IC No. / Country		
AS ABOVE			
Address			
Driving Licence No.	Expiry	Issued by	
Additional Driver	Tel. No. (Home)		
Address	Passport / IC No. / Country		
Driving Licence No.	Expiry	Issued by	
Method of Payment			
BILL TO: CYCLES & CARRIAGE			
IND PTE LTD.			
188 PARKWAY LOOP.			
<p><b>- RATES QUOTED ARE FOR USE IN SINGAPORE ONLY.</b></p> <p><b>- THE HIRER IS SOLELY RESPONSIBLE FOR BREACH OF TRAFFIC LAWS AND ANY PARKING FINES OR SURCHARGES DURING PERIOD OF HIRE.</b></p> <p>Hirer's signature signifies acceptance of agreement</p>			
<p>X Hirer's Signature / Company Stamp</p> <p>Remarks</p> <p>IN 884 5919 @ 05 APRIL</p> <p>1700 hrs. REPAIRS.</p> <p>SLM 8101R</p>			
<p>Petrol Out</p> <p>E 1/4 1/2 3/4 F</p>		<p>Petrol In</p> <p>E 1/4 1/2 3/4 F</p>	
<p>Outstanding Petrol will charge in every 1/4, 1/2, 3/4, F</p> <p>@ \$ per 1/4</p>			
Sub-Total			
Others			
Grand Total		1,883.20	
Prepayment Received \$			
By: (Name in Block Letters)		CASH	CHEQUE
Amount Due / Refundable			
Refund Received \$		by receiver X	
Out by		In by	
 <p>CAR</p>		 <p>MPV</p>	

NB: Please notify our office should there be any accident involving this hired vehicle as soon as possible.

## Vincent Seah Yong Kuan

---

**From:** Amanda Ang Ying Chun  
**Sent:** Friday, 16 March 2018 2:17 PM  
**To:** Vincent Seah Yong Kuan  
**Subject:** Emailing: SKR8722Y



RECORDS MANAGEMENT CENTRE

### GENERAL INSURANCE ASSOCIATION OF SINGAPORE

#### RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-040484

Date of Request: 16/03/2018

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop  
Singapore 128378

Dear Sir/Madam,

Enquiry Date 16/03/2018

Enquiry By Ang Ying Chun

TP Vehicle No. SKR8722Y

Accident Date 15/03/2018

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKR8722Y	FWD Singapore Pte. Ltd.	12/03/2018-11/03/2019	6727 5700

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION  
OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-040484

Date of Request: 16/03/2018

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop  
Singapore 128378

Dear Sir/Madam,

Enquiry Date 16/03/2018

Enquiry By Ang Ying Chun

TP Vehicle No. SKR8722Y

Accident Date 15/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Mar 2018 <a href="#">Edit Reg</a>		16 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$13,216.17</b> <a href="#">Edit Estimates</a>	<b>S\$13,216.17</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>









Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>ABDUL KARIM SHAHUL HAMEED</b> , ID: S15407681									
Main Claimant: <b>TNG AH YIAM</b> , ID: S1492974F									
Vehicle Reg. No.: <b>SKP6869G</b>		Date of Loss: 15/03/2018 19:00 - 159 [45 Months and 4 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 1201800003342</b>		Policy/Cover Note No.: PNPV2018-00003276 (Comprehensive)							
Vehicle Reg. No. (Insured): <b>SKR8722Y</b>		Policy No. (Claimant): 2100375815-03000							
		Excess:							
Repairer: <b>Cycle &amp; Carriage Industries Pte Ltd (Pandan Loop)</b> 188 Pandan Loop, 128378 West Coast - Tel: 91865300									
Handling Insurer: <b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Clara Li Zi Rong</b> ]									
Claimant's Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MA CHIN FOOK</b> ] ... [Final Rpt due 28/03/2018]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>FWD_SG (22/06/2018): Alert - Adj Mandate Approved (S\$16026.50) - SKP6869G - Claim Handler: Clara Li Z...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKP6869G (1201800003342)  
[SKR8722Y]  
TP  
TNG AH YIAM  
Mar 15 2018 7:00PM  
[ABDUL KARIM SHAHUL HAMEED]  
Cycle & Carriage Industries Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Letters/Correspondences							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown						Edit		
Assessment Reports							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	04/04/18 12:29	Adjuster Immediate Advice						Load HTM		
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	17/05/18 11:17	General View						Load JPG	<input checked="" type="checkbox"/>	
2	17/05/18 11:17	Odometer Reading						Load JPG	<input checked="" type="checkbox"/>	
3	17/05/18 11:17	General View						Load JPG	<input checked="" type="checkbox"/>	
4	17/05/18 11:17	Chassis Number						Load JPG	<input checked="" type="checkbox"/>	
5	17/05/18 11:17	General View						Load JPG	<input checked="" type="checkbox"/>	
6	17/05/18 11:17	General View						Load JPG	<input checked="" type="checkbox"/>	
7	17/05/18 11:17	General View						Load JPG	<input checked="" type="checkbox"/>	
8	17/05/18 11:17	General View						Load JPG	<input checked="" type="checkbox"/>	
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26	17/05/18 11:17	General View						Load JPG	<input checked="" type="checkbox"/>	
27	17/05/18 11:17	General View						Load JPG	<input checked="" type="checkbox"/>	
28	17/05/18 11:17	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
29	17/05/18 11:17	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
30	17/05/18 11:17	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	



Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	17/05/18 11:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
32	17/05/18 11:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
33	17/05/18 11:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
34	17/05/18 11:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	17/05/18 11:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	17/05/18 11:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	17/05/18 11:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	17/05/18 11:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	17/05/18 11:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/03/18 14:49	TP ESTIMATE	 Load PDF	
2	19/03/18 14:49	TP GIA REPORT	 Load PDF	
3	19/03/18 14:49	EMAIL FROM FWD DD 16032018	 Load PDF	
4	04/04/18 18:31	TP ESTIMATE- MARKED	 Load PDF	
5	05/06/18 14:18	WORKSHOP INVOICE	 Load PDF	
6	05/06/18 14:18	RENTAL RECEIPT	 Load PDF	
7	05/06/18 14:18	GIA SEARCH	 Load PDF	
8	05/06/18 14:18	LOD	 Load PDF	
9	10/07/18 09:35	Release Voucher	 Load PDF	
10	10/07/18 09:35	AUTHORISATION TO ACT FORM	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	19/03/18 14:59	OI GIA Report	 Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKR8722Y (Insd veh)	Model:	MERCEDES-BENZ E250 1.8
	SKP6869G (TP veh)		(A)
Date of Accident:	15/03/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	24,508.38
Final Repair Cost	:	\$	14,141.30
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	1,883.20 11 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	16,026.50

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_  
 BOLA Liability: \_\_\_\_\_ 100 (%) Assessed Liability (\*): \_\_\_\_\_ (%)  
*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Cycle & Carriage Industries Pte Ltd	:	\$ 16,026.50
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

10 Jul  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18005082/M1EB3Q2

Date: 10/07/2018

### REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00003276

Claimant Vehicle No: SKP6869G Insured Vehicle No: SKR8722Y

Date of Loss: 15/03/2018 Nature of Claim: TP Claim No: 1201800003342

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKP6869G

Make &amp; Model: MERCEDES-BENZ E250, 1.8 (A)

Reg. Date: 11/06/2014 (Man. Year: 2014)

Colour: Black

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: 27492030148709

Chassis No: WDD2120362A968698

Odometer: 94167 km

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 245/46 R18

Front Left Side: Michelin 8 mm

Front Right Side: Michelin 8 mm

The above values represent the remaining tyre tread depth

Rear Tyre Size: 245/46 R18

Rear Left Side: Michelin 8 mm

Rear Right Side: Michelin 8 mm

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,845.03	5,716.17	8,128.86	58.71
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,060.00	7,500.00	1,560.00	17.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>22,905.03</b>	<b>13,216.17</b>	<b>9,688.86</b>	<b>42.30</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,603.35</b>	<b>925.13</b>	<b>678.22</b>	<b>42.30</b>
<b>Nett Amount (S\$)</b>	<b>24,508.38</b>	<b>14,141.30</b>	<b>10,367.08</b>	<b>42.30</b>
<b>+ Car Rental (11.0 x S\$160.00/day + 7.00% GST) (S\$)</b>		<b>1,883.20</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>16,026.50</b>		

### INSPECTION

Date of Assignment: 16/03/2018

Date Inspected: 03/04/2018 Inspected At:

Cycle & Carriage Industries Pte Ltd  
(Pandan Loop)  
188 Pandan Loop  
Singapore 128378

Estimated Period of Repair: 8.0 days



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**Adjuster:** MA CHIN FOOK**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 05 Jun 2018)
<b>Parts:</b> 143	MERCEDES-BENZ E250 1.8 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SKP6869G)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RIGHT REAR BUMPER CHROME MOULDING	Necessary	128.17 FS	*128.17 FS
2	1		*LEFT REAR BUMPER CHROME MOULDING	Necessary	128.17 FS	*128.17 FS
3	1		*REAR BUMPER	Deformed	1,630.57 FS	*1,630.57 FS
4	1		*ABSORBING LEFT REAR DOOR	Not Necessary	4.26 FS	*- FS
5	1		*LEFT REAR DOOR BOTTOM INSULATION	Necessary	29.18 FS	*29.18 FS
6	1		*LEFT REAR DOOR TOP INSULATION	Necessary	32.68 FS	*32.68 FS
7	1		*LEFT REAR DOOR WEATHERSTRIP	Necessary	280.72 FS	*280.72 FS
8	1		*LEFT REAR ORNAMENTAL COVER	Not Necessary	85.80 FS	*- FS
9	1		*LEFT REAR DOOR	Dented	2,127.98 FS	*2,127.98 FS
10	1		*LHR DOOR PANELING	Not Necessary	128.04 FS	*- FS
11	1		*LHR DOOR WINDOW RUN	Necessary	164.19 FS	*164.19 FS
12	1		*GLAZING REPAIR KIT-LHR DOOR QTR GLASS	Necessary	154.72 FS	*154.72 FS
13	1		*LEFT REAR DOOR QTR WINDOW	Necessary	120.85 FS	*120.85 FS
14	18		*RIVET	Necessary	56.16 FS	*56.16 FS
15	1		*LEFT REAR FENDER	Repair	2,200.17 FS	*- FS
16	1		*DISK WHEEL-LHR	Grazed	668.92 FS	*668.92 FS
17	1		*LEFT REAR TORSIO BAR ROD	Serviceable	56.65 FS	*- FS
18	1		*REAR TORSION BAR	Serviceable	215.94 FS	*- FS
19	1		*LHR SHOCK ABSORBER	Serviceable	545.25 FS	*- FS
20	1		*LHR PUSHING STRUT	Serviceable	100.82 FS	*- FS
21	1		*LEFT TIE ROD	Serviceable	209.79 FS	*- FS
22	1		*LEFT REAR STRUT	Serviceable	181.39 FS	*- FS
23	1		*CAMBER ARM	Serviceable	227.60 FS	*- FS
24	1		*SPRING CONTROL ARM	Serviceable	181.39 FS	*- FS
25	1		*FLANGE	Serviceable	264.92 FS	*- FS
26	1		*LEFT REAR KNUCKLE ARM	Serviceable	1,681.31 FS	*- FS
27	1		*REAR AXLE CARRIER	Serviceable	2,045.53 FS	*- FS
28	1		*HUPER OPTIK WINDOW	Necessary	80.00 FS	*80.00 FS
29	3		*REENAIL	Necessary	8.01 FS	*8.01 FS
30	1		*LEFT REAR DOOR CHROME MOULDING	Necessary	105.85 FS	*105.85 FS

F=Franchise part. S=SpcNett.

<b>Total Parts (S\$)</b>	<b>13,845.03</b>	<b>5,716.17</b>
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Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD	New	380.00	380.00
2	TRANSFER RIM AND BALANCING TYRE	New	60.00	60.00
3	REMOVE & TRANSFER DOOR MECHANICAL & ELECTRICAL INSTALL TO NEW DOOR	New	400.00	400.00
4	TO INSPECT & CONDUCT WHEEL ALIGNMENT	New	540.00	540.00
5	DISASSEMBLE AND REPLACE LHR DOOR ,LHR FENDER ,REAR BUMPER	New	3,360.00	2,880.00
6	RESPRAY ON REAR BUMPER ,LHR FENDER ,LHR DOOR	New	2,400.00	1,800.00
7	REMOVE CARRIAGE ASSY FROM VEHICLE FRAME FOR REPLACEMENT OF WHEELBASE LEFT REAR	New	1,920.00	1,440.00
<b>Gross Labour Cost (\$\$)</b>			<b>9,060.00</b>	<b>7,500.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >